COUNTY OF LOS ANGELES
TREASURER AND TAX COLLECTOR

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ELIZABETH BUENROSTRO GINSBERG
TREASURER AND TAX COLLECTOR

Board of Supervisors

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Fourth District

KATHRYN BARGER
Fifth District

June 30, 2026

SENT VIA EMAIL

Dear Interested Party:

REQUEST FOR PROPOSALS FOR THE PROVISION OF COLLECTIONS AND ACCOUNTS RECEIVABLE SYSTEM

The County of Los Angeles (County) Treasurer and Tax Collector (TTC) is issuing this Request for Proposals (RFP) for the provision of the Collections and Accounts Receivable System.

The RFP may be downloaded by accessing https://camisvr.co.la.ca.us/lacobids/, selecting "Open Solicitations," and searching for the solicitation title "**Collections and Accounts Receivable System,"** or https://ttc.lacounty.gov/contract-opportunities/. Potential Proposers are responsible for downloading and reviewing the entire RFP.

The RFP includes service requirements, proposal content, format requirements, a description of the proposal selection process, and a sample contract. Potential Proposers that meet the minimum requirements, identified in Paragraph 4.0 (Minimum Mandatory Requirements), are invited to submit a proposal to provide the services described in Exhibit A (Statement of Work) of Appendix A (Contract). Potential Proposers should carefully review the RFP and ensure the proposal complies with all RFP requirements.

Pursuant to Subparagraph 8.5.8 (Exceptions to Terms and Conditions of Contract and/or Requirements of Statement of Work and Attachments), Proposers must list all exceptions within the proposal submission. Proposers may not take exception to the Standard Terms and Conditions in full and replace the County's Standard Terms and Conditions with the Proposer's. TTC will consider such a proposal to be non-responsive.

TTC recommends approval of the contract to the most responsive and responsible Proposer. In general, the greater the number of exceptions to the terms and conditions the Proposer lists, and the more substantive the exceptions are, the less responsive the proposal will be deemed. Thus, a Proposer that lists a large number of exceptions in quantity or quality will be scored accordingly. This practice reflects the fact that a Proposer's ability to accept the Standard Terms and Conditions as is,

without any exception, is more responsive to the RFP than a Proposer that takes multiple exceptions to the Standard Terms and Conditions.

During negotiations, TTC limits the exceptions that can be negotiated to the exceptions listed in the proposal itself.

A virtual Mandatory Proposers' Conference (Conference), to answer questions regarding the written specifications of the RFP, will be held at **11:00 a.m. Pacific Time (PT) on Tuesday, July 21, 2026. Proposers that intend to submit proposals must attend this Conference or will be disqualified.** To register for the Conference, please email Seeta Azizi, Contracts Section, at contracts@ttc.lacounty.gov no later than **5:00 p.m. PT on Monday, July 20, 2026.**

Proposals must be prepared in accordance with Paragraph 8.0 (Business Proposal Requirements and Evaluation Criteria). **Proposals are due no later than 5:00 p.m. PT on Monday, August 31, 2026,** and must be emailed to contracts@ttc.lacounty.gov. Proposals received after the scheduled deadline will not be accepted.

Very truly yours,

Elizabeth B Ginsberg

ELIZABETH BUENROSTRO GINSBERG
Treasurer and Tax Collector

EBG:LP:VN:DS:SA:ms



COUNTY OF LOS ANGELES
TREASURER AND TAX COLLECTOR

REQUEST FOR PROPOSALS

FOR THE PROVISION OF
COLLECTIONS AND ACCOUNTS RECEIVABLE SYSTEM
(CARS)
TTC RFP 2026-02 CARS

June 2026

Prepared By
County of Los Angeles

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1.0 SOLICITATION INFORMATION AND MINIMUM MANDATORY REQUIREMENTS

Request for Proposals (RFP) Release Date	Tuesday, June 30, 2026
RFP Contact	Seeta Azizi, via email contracts@ttc.lacounty.gov
Solicitation Requirements Review Request Due	Monday, July 13, 2026 by 5:00 p.m. PT
Deadline to Register for Mandatory Virtual Proposer's Conference	Monday, July 20, 2026 by 5:00 p.m. PT
Mandatory Virtual Proposer's Conference	Tuesday, July 21, 2026 at 11:00 a.m. PT
Written Questions Due	Wednesday, July 22, 2026 by 5:00 p.m. PT
Questions and Answers Released via Addendum on or about	Monday, August 3, 2026
Proposals Due	Monday, August 31, 2026, 5:00 p.m. PT
Anticipated Contract Term	Base Term: Three years Option periods: Four additional one-year periods, and six month-to-month extensions* Maximum total Contract Term: Seven years and six months *Option periods are exercised at the sole discretion of the Treasurer and Tax Collector or designee
Minimum Mandatory Requirements	Refer to Paragraph 4.0 (Minimum Mandatory Requirements)

2.0 INTRODUCTION

The County of Los Angeles (County) Treasurer and Tax Collector (TTC) is issuing this Request for Proposals (RFP) to solicit proposals for a Contract with a firm who can provide a replacement system for the Collections and Accounts Receivable System.

Titles, captions and headings contained in this solicitation are inserted as a matter of convenience and for reference and are not intended and must not be deemed or construed to define, limit, extend or otherwise describe the scope or any provision of this solicitation.

3.0 PURPOSE-CONTRACT FOR COLLECTIONS AND ACCOUNTS RECEIVABLE SYSTEM

The County of Los Angeles (County) Treasurer and Tax Collector (TTC) serves as the County's collections agency, providing a variety of collection services to various County departments, including the Department of Public Social Services (DPSS). These services include, but are not limited to, recovering amounts owed to the County and collecting fees, fines, and penalties. To assist TTC in this role, TTC is soliciting for a Collections and Accounts Receivable System (CARS or System). Specifically, TTC uses CARS to manage delinquent account referrals, track collection activity, send notices, refer accounts to an Outside Collections Agency, post payments, reconcile collections, write-off accounts, and produce related reports.

TTC also currently collaborates with the County Probation Department (Probation) to enforce court-ordered financial obligations, which include the collection of fines, fees, and restitution for victims and monthly distribution of restitution payments through an interface with another system. The System must also support collecting and reconciling related monies, as well as distributing restitution on behalf of Probation.

3.1 Statement of Work (SOW)

The County expects the Contractor to provide all services and deliverables as set forth in and pursuant to the terms of Exhibit A (SOW) of Appendix A (Contract) of this RFP.

3.2 Contract: County Terms and Conditions

Contractor will be expected to execute and implement the requirements outlined in Appendix A (Contract) of this RFP.

3.2.1 Anticipated Contract Term

The Contract Term is anticipated to be for a period of three years commencing upon approval by the Board, unless sooner terminated or extended, in whole or in part, following Final Acceptance, with up to four one-year renewal options and six month-to-month extensions, for a maximum total Contract term of seven years and six months. Each

option and extension will be exercised at the sole discretion of the Treasurer and Tax Collector, or designee.

3.2.2 Contract Rates

The Contractor's rates will remain firm and fixed for the term of the Contract as indicated in Exhibit 10 (Pricing Schedule) of Appendix B (Required Forms) of this RFP.

3.2.3 Days of Operation

The Contractor must provide CARS services to the County in the manner and form described in Paragraph 15.0 (Days of Operation/Hours/Workday) of Exhibit A (SOW) of Appendix A (Contract).

3.2.4 Indemnification and Insurance

Contractor will be required to comply with the provisions contained in Subparagraph 8.23 (Indemnification) of Appendix A (Contract). The Contractor must procure, maintain, and provide to the County proof of insurance coverage for all the programs of insurance along with associated amounts specified in Subparagraph 8.24 (General Provisions for all Insurance Coverage) and Subparagraph 8.25 (Insurance Coverage) of Appendix A (Contract).

3.3 Terms and Definitions

All capitalized terms and definitions will have the meaning set forth in Appendix A (Contract), Paragraph 2.0 (Definitions), or Exhibit I (Information Security and Privacy Requirements), of the Contract, or as provided in context.

4.0 MINIMUM MANDATORY REQUIREMENTS

Interested and qualified Proposers that can demonstrate their ability to successfully provide the required services outlined in Exhibit A (SOW) of Appendix A (Contract) of this RFP are invited to submit proposal(s), provided they meet the following Minimum Mandatory Requirements at the time of proposal submission. Where indicated, the Proposers must provide supporting documentation, if applicable, in response to meeting that Minimum Mandatory Requirement.

4.1 Proposer must have five years of experience, within the last seven years, as a sole proprietor, corporation, or other legal entity providing collections and accounts receivable software services, including Maintenance and Support, equivalent or similar to the services identified in Appendix A, SOW, to government entities (i.e., state, federal, or Local). Proposer must provide a confirming statement demonstrating that it meets this requirement.

- In the event the firm itself does not have the requisite five years of experience, but one or more of the principals involved in managing the

daily operation of the firm individually do, then their individual or collective experience performing services equivalent or substantially similar to the services identified in Appendix A, SOW, may be considered in meeting this requirement in the TTC's sole discretion. Proposers must provide a detailed written description and/or resume demonstrating its five years of experience, or the experience of its principal(s), to fulfill this requirement and submit this documentation with its Proposal Submission under Proposer's Background and Experience (Section B.1).

4.2 Proposer must have automated system capabilities to accept and process account referrals and assignments via a secure file transfer environment defined by the TTC standards (Exhibit I, ISPR). Proposer must provide supporting documentation in its proposal attesting to its ability to meet this requirement.

4.3 Proposer must certify that it has an administrative business office within the United States of America to provide the required services as detailed in Appendix A, SOW. Proposer must provide the address of its administrative business office in its proposal.

4.4 Proposer must identify a Project Director, Project Manager, and Alternate Project Manager each with five years of relevant experience either with the Proposer or with another firm, that has provided Collections and Accounts Receivable services, prior to employment with the Proposer. Proposers must provide a detailed written description and/or resumes demonstrating the experience to fulfill this requirement and submit this documentation with its Proposal Submission under Proposer's Background and Experience (Section B.1).

4.5 Proposer must attend the Mandatory Proposers' Conference.

4.6 If the Proposer's compliance with a County contract has been reviewed by the County's Department of the Auditor-Controller (A-C) within the last ten years, the Proposer must not have unresolved questioned costs identified by the A-C, in an amount over $100,000, that are confirmed to be disallowed costs by the contracting County department, and that remain unpaid for six months or more from the date of disallowance, unless such disallowed costs are the subject of current good faith negotiations to resolve the disallowed costs, in the opinion of the County.

5.0 COUNTY'S RIGHTS AND RESPONSIBILITIES

5.1 Representations Made Prior to Contract Execution

The County is not responsible for representations made by any of its officers or employees prior to the execution of the Contract unless such understanding or representation is included in the Contract.

5.2 Final Contract Award by the Board of Supervisors

Notwithstanding a recommendation of a Department, agency, individual, or other, the Board retains the right to exercise its judgment concerning the selection of a proposal and the terms of any resultant agreement, and to determine which proposal best serves the interests of the County. The Board is the ultimate decision-making body and makes the final determinations necessary to arrive at a decision to award, or not award, a contract.

5.3 County's Option to Reject Proposals

Proposers are hereby advised that this RFP is a solicitation for proposals only, and is not intended, and is not to be construed as an offer to enter into a contract or as a promise to engage in any formal competitive bidding or negotiations pursuant to any statute, ordinance, rule, or regulation. The County may, at its sole discretion, reject any or all proposals submitted in response to this RFP or may, in its sole discretion, reject all proposals and cancel this RFP in its entirety. The County will not be liable for any costs incurred by the Proposer in connection with the preparation and submission of any proposal. The County reserves the right to follow up with Proposers to clarify their responses and to waive inconsequential disparities in a submitted proposal.

5.4 County's Right to Amend Request for Proposals

The County has the right to amend the RFP by written addendum. The County is responsible only for that which is expressly stated in the solicitation document and any authorized written addenda thereto. Such addendum will be made available to each person or organization which County records indicate has received this RFP. Should such addendum require additional information not previously requested, failure to address the requirements of such addendum may result in the proposal being found non-responsive and not being considered, as determined in the sole discretion of the County. The County is not responsible for and will not be bound by any representations otherwise made by any individual acting or purporting to act on its behalf.

5.5 Background and Security Investigations

The Contractor must comply with the background investigation requirements as set forth in Paragraph 7.8 (Background and Security Investigations) Appendix A (Contract).

6.0 NOTIFICATION TO PROPOSERS

6.1 California Public Records Act

6.1.1 Responses to this solicitation will become the exclusive property of the County. Absent extraordinary circumstances, the recommended Proposer's proposal will become a matter of public record when 1) contract negotiations are complete; 2) TTC receives a letter from the

recommended Proposer's authorized officer that the negotiated contract is the firm offer of the recommended Proposer; and 3) TTC releases a copy of the recommended Proposer's proposal in response to a Notice of Intent to Request a Proposed Contractor Selection Review under Board Policy No. 5.055 (Services Contract Solicitation Protest).

Notwithstanding the above, absent extraordinary circumstances, all proposals will become a matter of public record when TTC's Proposer recommendation appears on the Board agenda.

Exceptions to disclosure are those parts or portions of all proposals that are justifiably defined as business or trade secrets, and plainly marked by the Proposer as "Trade Secret," "Confidential," or "Proprietary."

6.1.2 The County will not, in any way, be liable or responsible for the disclosure of any such record or any parts thereof, if disclosure is required or permitted under the California Public Records Act or otherwise by law. A blanket statement of confidentiality or the marking of each page of the proposal as confidential will not be deemed sufficient notice of exception. The Proposers must specifically label only those provisions of their respective proposal which are "Trade Secrets," "Confidential," or "Proprietary," in nature.

6.1.3 In the event the County is required to defend an action on a Public Records Act request for any of the aforementioned documents, information, books, records, and/or contents of a proposal marked "Confidential," "Trade Secrets," or "Proprietary," Proposer agrees to defend and indemnify County from all costs and expenses, including reasonable attorneys' fees, incurred in connection with any action, proceedings, or liability arising in connection with the Public Records Act request.

6.2 Contact with County Personnel

All contact regarding this RFP or any matter relating thereto must be in writing and emailed to:

contracts@ttc.lacounty.gov

Subject Line: TTC RFP 2026-02 CARS
Attention: Seeta Azizi

If it is discovered that Proposer contacted and received information from any County personnel, other than the person specified above, regarding this solicitation, County, in its sole determination, may disqualify their proposal from further consideration.

6.3 Mandatory Requirement to Register on County's WebVen

All potential Proposers must be registered in the County's WebVen by or before proposal submission. WebVen contains the vendor's business profile and identifies the goods/services the business provides. Registration can be accomplished online via the Internet by accessing the County's home page at:

http://camisvr.co.la.ca.us/webven/

6.4 Protest Policy Review Process

6.4.1 Under Board Policy No. 5.055 (Services Contract Solicitation Protest) any prospective Proposer may request a review of the requirements under a solicitation for a Board-approved services contract, as described in Subparagraph 6.4.3 (Grounds for Review) below. Additionally, any actual Proposer may request a review of a disqualification or of a proposed contract award under such a solicitation, as described respectively in the paragraphs below. It is the responsibility of the Proposer challenging the decision of the County to demonstrate that the County committed a sufficiently material error in the solicitation process to justify invalidation of a proposed contract award.

6.4.2 Throughout the review process, the County has no obligation to delay or otherwise postpone an award of contract based on a Proposer protest. In all cases, the County reserves the right to make an award when it is determined to be in the best interest of the County of Los Angeles to do so, regardless of a pending solicitation protest.

6.4.3 Grounds for Review

Unless State or Federal statutes or regulations otherwise provide, the grounds for review of a solicitation for a Board-approved services contract provided for under Board Policy No. 5.055 (Services Contract Solicitation Protest) are limited to the following:

1) Solicitation Requirements Review (referenced in Subparagraph 10.1)
2) Disqualification Review (referenced in Subparagraph 10.2)
3) TTC's Proposed Contractor Selection Review (referenced in Subparagraph 10.3)
4) County Independent Review (referenced in Subparagraph 10.4)

6.5 Conflict of Interest

No County employee whose position in the County enables them to influence the selection of a Contractor for this RFP, or any competing RFP, nor any spouse or economic dependent of such employees, will be employed in any capacity by a Proposer or have any other direct or indirect financial interest in the selection of a

Contractor. Proposer must certify that they are aware of and have read Section 2.180.010 of the Los Angeles County Code as stated in Exhibit 2 (Certification of Compliance) of Appendix B (Required Forms).

6.6 Determination of Proposer Responsibility

6.6.1 A responsible Proposer is a Proposer who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity, and experience to satisfactorily perform the Contract. It is the County's policy to conduct business only with responsible proposers.

6.6.2 Proposers are hereby notified that, in accordance with Chapter 2.202 of the County Code, the County may determine whether the Proposer is responsible based on a review of the Proposer's performance on any contracts, including but not limited to County contracts. Particular attention will be given to violations of labor laws related to employee compensation and benefits, and evidence of false claims made by the Proposer against public entities. Labor law violations which are the fault of the subcontractors and of which the Proposer had no knowledge must not be the basis of a determination that the Proposer is not responsible.

6.6.3 The County may declare a Proposer to be non-responsible for purposes of this Contract if the Board, in its discretion, finds that the Proposer has done any of the following: 1) violated a term of a contract with the County or a nonprofit corporation created by the County; 2) committed an act or omission which negatively reflects on the Proposer's quality, fitness or capacity to perform a contract with the County, any other public entity, or a nonprofit corporation created by the County, or engaged in a pattern or practice which negatively reflects on same; 3) committed an act or omission which indicates a lack of business integrity or business honesty; or 4) made or submitted a false claim against the County or any other public entity.

6.6.4 If there is evidence that the apparent highest ranked Proposer may not be responsible, TTC will notify the proposer in writing of the evidence relating to the Proposer's responsibility, and its intention to recommend to the Board that the Proposer be found not responsible. TTC will provide the Proposer and/or the Proposer's representative with an opportunity to present evidence as to why the Proposer should be found to be responsible and to rebut evidence which is the basis for TTC's recommendation.

6.6.5 If the Proposer presents evidence in rebuttal to TTC, TTC will evaluate the merits of such evidence, and based on that evaluation, make a recommendation to the Board. The final decision concerning the responsibility of the Proposer will reside with the Board.

6.6.6 These terms will also apply to proposed Subcontractors of Proposers on County contracts.

6.7 Proposer Debarment

6.7.1 The Proposer is hereby notified that, in accordance with Chapter 2.202 of the County Code, the County may debar the Proposer from bidding or proposing on, or being awarded, and/or performing work on other County contracts for a specified period of time, which generally will not exceed five years but may exceed five years or be permanent if warranted by the circumstances, and the County may terminate any or all of the Proposer's existing contracts with County, if the Board finds, in its discretion, that the Proposer has done any of the following: 1) violated a term of a contract with the County or a nonprofit corporation created by the County; 2) committed an act or omission which negatively reflects on the Proposer's quality, fitness or capacity to perform a contract with the County, any other public entity, or a nonprofit corporation created by the County, or engaged in a pattern or practice which negatively reflects on same; 3) committed an act or offense which indicates a lack of business integrity or business honesty; or 4) made or submitted a false claim against the County or any other public entity. These terms will also apply to proposed Subcontractors of Proposers on County contracts.

6.7.2 A listing of Contractors that are currently on the Debarment List for Los Angeles County may be obtained on the following website: https://doingbusiness.lacounty.gov/listing-of-contractors-debarred-in-los-angeles-county/.

6.8 Improper Considerations

6.8.1 Attempt to Secure Favorable Treatment

It is improper for any County officer, employee, or agent to solicit consideration, in any form, from a Proposer with the implication, suggestion, or statement that the Proposer's provision of the consideration may secure more favorable treatment for the Proposer in the award of the Contract or that the Proposer's failure to provide such consideration may negatively affect the County's consideration of the Proposer's submission. A Proposer must not offer or give either directly or through an intermediary, consideration, in any form, to a County officer, employee, or agent for the purpose of securing favorable treatment with respect to the award of the Contract.

6.8.2 Notification to County

A Proposer must immediately report any attempt by a County officer, employee, or agent to solicit such improper consideration. The report must be made to the Los Angeles County Fraud Hotline at

(800) 544- 6861 or https://fraud.lacounty.gov/. Failure to report such a solicitation may result in the Proposer's submission being eliminated from consideration.

6.8.3 Form of Improper Consideration

Among other items, such improper consideration may take the form of cash, discounts, services, the provision of travel or entertainment, or tangible gifts.

6.9 County Lobbyist Ordinance

The County has enacted an ordinance regulating the activities of persons who lobby County officials. This ordinance, referred to as the "Lobbyist Ordinance," defines a County Lobbyist and imposes certain registration requirements upon individuals meeting the definition. The complete text of the ordinance can be found in County Code Chapter 2.160. In effect, each person, corporation or other entity that seeks a County permit, license, franchise or contract must certify compliance with the ordinance. As part of this solicitation process, it will be the responsibility of each Proposer to review the ordinance independently as the text of said ordinance is not contained within this RFP. Thereafter, each person, corporation or other entity submitting a response to this solicitation, must certify that each County Lobbyist, as defined by Los Angeles County Code Section 2.160.010, retained by the Proposer is in full compliance with Chapter 2.160 of the Los Angeles County Code and each such County Lobbyist is not on the Executive Office's List of Terminated Registered Lobbyists.

6.10 Consideration of GAIN/START Participants for Employment

6.10.1 As a threshold requirement for consideration for contract award, Proposers must demonstrate a proven record of hiring participants in the County's Department of Public Social Services Greater Avenues for Independence (GAIN) or Skills and Training to Achieve Readiness for Tomorrow (START) Programs or must attest to a willingness to consider GAIN/START participants for any future employment openings if they meet the minimum qualifications for that opening. Proposers must attest to a willingness to provide employed GAIN/START participants access to the Proposers' employee mentoring program, if available, to assist these individuals in obtaining permanent employment and/or promotional opportunities.

6.10.2 Proposers who are unable to meet this requirement will not be considered for contract award. Proposers must submit a completed Exhibit 2 (Certification of Compliance) of Appendix B (Required Forms), along with their proposal.

6.11 Jury Service Program

6.11.1 The prospective contract is subject to the requirements of the County's Contractor Employee Jury Service Ordinance ("Jury Service Program") (Los Angeles County Code, Chapter 2.203). Prospective Contractors should carefully review Subparagraph 8.8 (Compliance with the County's Jury Service Program) of Appendix A (Contract), both of which are incorporated by reference into and made a part of this RFP. The Jury Service Program applies to both Contractors and their Subcontractors.

Proposals that fail to comply with the requirements of the Jury Service Program will be considered non-responsive and excluded from further consideration.

6.11.2 Contractor must certify compliance with County's Contractor Employee Jury Service Ordinance in Exhibit 2 (Certification of Compliance) of Appendix B (Required Forms). If a Contractor does not fall within the Jury Service Program's definition of "Contractor" or if it meets any of the exceptions to the Jury Service Program, then the Contractor must so indicate in Exhibit 2 (Certification of Compliance) of Appendix B (Required Forms) and include with its submission all necessary documentation to support the claim such as tax returns or a collective bargaining agreement, if applicable. Upon reviewing the Contractor's application, the County will determine, in its sole discretion, whether the Contractor falls within the definition of Contractor or meets any of the exceptions to the Jury Service Program. The County's decision will be final.

6.12 Pending Acquisitions/Mergers by Proposing Company

The Proposer must notify the County of any pending acquisitions/mergers of its company unless otherwise legally prohibited from doing so. If the Proposer is restricted from legally notifying the County of pending acquisitions/mergers, then it should notify the County of the actual acquisitions/mergers as soon as the law allows and provide to the County the legal framework that restricted it from notifying the County prior to the actual acquisitions/mergers. This information must be provided by the Proposer in Exhibit 1 (Organization Questionnaire/Affidavit) of Appendix B (Required Forms). Failure of the Proposer to provide this information may eliminate its proposal from any further consideration. Proposer will have a continuing obligation to notify the County and update any changes to its response in Exhibit 1 (Organization Questionnaire/Affidavit) of Appendix B (Required Forms) during the solicitation.

6.13 Intentionally Omitted

6.14 Defaulted Property Tax Reduction Program

6.14.1 The prospective contract is subject to the requirements of the County's Defaulted Property Tax Reduction Program ("Defaulted Tax Program"), (Los Angeles County Code, Chapter 2.206). Prospective Contractors should reference the pertinent provisions in Subparagraph 8.52 (Warranty of Compliance with County's Defaulted Property Tax Reduction Program) and 8.53 (Termination for Breach of Warranty to Maintain Compliance with County's Defaulted Property Tax Deduction Program) of Appendix A (Contract), both of which are incorporated by reference into and made a part of this solicitation. The Defaulted Tax Program applies to both Contractors and their Subcontractors.

6.14.2 Proposers will be required to certify that they are in full compliance with the provisions of the Defaulted Tax Program and must maintain compliance during the term of any contract that may be awarded pursuant to this solicitation or must certify that they are exempt from the Defaulted Tax Program by completing Exhibit 2 (Certification of Compliance) in Appendix B (Required Forms). Failure to maintain compliance, or to timely cure defects, may be cause for termination of a contract or initiation of debarment proceedings against the non-compliant Contractor (Los Angeles County Code, Chapter 2.202).

6.14.3 Proposals that fail to comply with the certification requirements of the Defaulted Tax Program will be considered non-responsive and excluded from further consideration.

6.15 County's Commitment to Zero Tolerance Policy on Human Trafficking

6.15.1 On October 4, 2016, the County approved a motion taking significant steps to protect victims of human trafficking by establishing a zero-tolerance policy on human trafficking. The policy prohibits Contractors engaged in human trafficking from receiving contract awards or performing services under a County contract.

6.15.2 Contractors are required to complete Exhibit 2 (Certification of Compliance) in Appendix B (Required Forms), certifying that they are in full compliance with the County's Zero Tolerance Policy on Human Trafficking provision as defined in Subparagraph 8.68 (Compliance with County's Zero Tolerance Policy on Human Trafficking) of Appendix A (Contract). Further, Contractors are required to comply with the requirements under said provision for the term of any contract awarded pursuant to this solicitation.

6.16 Intentionally Omitted

6.17 Default Method of Payment: Direct Deposit or Electronic Funds Transfer (EFT)

6.17.1 The County, at its sole discretion, has determined that the most efficient and secure default form of payment for goods and/or services provided under an agreement/contract with the County must be Electronic Funds Transfer (EFT) or direct deposit, unless an alternative method of payment is deemed appropriate by the A-C.

6.17.2 Upon contract award or at the request of the A-C and/or the contracting department, the Contractor must complete the Vendor Direct Deposit Authorization with banking and contractor information, and any other information that the A-C determines is reasonably necessary to process the payment and comply with all accounting, record keeping, and tax reporting requirements.

6.17.3 Any provision of law, grant, or funding agreement requiring a specific form or method of payment other than EFT or direct deposit will supersede this requirement with respect to those payments.

6.17.4 Upon contract award or at any time during the duration of the agreement/contract, a Contractor may submit a written request for an exemption to this requirement. The A-C, in consultation with the contracting department(s), will decide whether to approve exemption requests.

6.18 Proposer's Acknowledgment of County's Commitment to Fair Chance Employment Hiring Practices

6.18.1 On May 29, 2018, the County approved a Fair Chance Employment Policy in an effort to remove job barriers for individuals with criminal records. The policy requires businesses that contract with the County to comply with fair chance employment hiring practices set forth in California Government Code Section 12952. Additionally, on February 27, 2024, the County adopted Los Angeles County Code Chapter 8.300 (Fair Chance Ordinance for Employers) to facilitate meaningful implementation of Fair Chance policies in the County and remove barriers to employment to ensure individuals with criminal records have fair and equitable access to opportunities for gainful employment.

6.18.2 Contractors are required to complete Exhibit 2 (Certification of Compliance) in Appendix B (Required Forms), certifying that they, and their subcontractors, are in full compliance with Section 12952 and Chapter 8.300 of the Los Angeles County Code (Fair Chance Ordinance for Employers), as indicated in the Contract.

6.18.3 Further, Contractors are required to comply with the requirements under Section 12952 and Los Angeles County Code Chapter 8.300 for the term of any contract awarded pursuant to this solicitation.

6.19 Prohibition from Participation in Future Solicitation(s)

A Proposer, or a Contractor or its subsidiary or Subcontractor ("Proposer/Contractor"), is prohibited from submitting a bid or proposal in a County solicitation if the Proposer/Contractor has provided advice or consultation for the solicitation. A Proposer/Contractor is also prohibited from submitting a bid or proposal in a County solicitation if the Proposer/Contractor has developed or prepared any of the solicitation materials on behalf of the County. A violation of this provision will result in the disqualification of the Proposer/Contractor from participation in the County solicitation or the termination or cancellation of any resultant County contract (Los Angeles County Code, Chapter 2.202).

6.20 Community Business Enterprise (CBE) Participation

The County has adopted a Community Business Enterprise (CBE) Program, which includes business enterprises certified as disadvantaged business enterprises disabled veteran-owned, minority-owned, women-owned, and lesbian, gay, bisexual, transgender, queer, and questioning-owned business types. The County has established a collective 25% participation goal for CBE certified firms, calculated on the eligible procurement dollars. The program maintains data on the types of businesses registered as CBEs and their utilization. The Proposer's CBE participation must be reflected in Exhibit 5 (Community Business Enterprise (CBE) Information) form in Appendix B (Required Forms).

All Proposers must document efforts it has taken to assure that CBEs are utilized, when possible, to provide supplies, equipment, technical services, and other services under this Contract. The Proposer must make documents related to these efforts available to the County upon request.

The County strongly encourages participation by CBEs; however, the final selection will be made without regard to race, color, creed, or gender. The final selection will be based on the Proposer's ability to provide the best service and value to the County.

To obtain a list of the County's CBE certified firms, email the request to the County of Los Angeles Department of Economic Opportunity at CBESBE@opportunity.lacounty.gov with the subject **"Request for CBE Listing."**

For additional information contact the Office of Small Business at: (844) 432- 4900 or at OSB@opportunity.lacounty.gov.

6.21 Information Security and Privacy Requirements

Proposers should carefully read Exhibit I (Information Security and Privacy Requirements) of Appendix A (Contract), and the pertinent provisions in Subparagraph 9.2 (Information Security and Privacy Requirements) of Appendix A (Contract), both of which are incorporated by reference into and made a part of this solicitation. The Information Security and Privacy Requirements applies to both Contractors and their Subcontractors.

Proposers will be required to certify that they are in full compliance with the provisions of the Information Security and Privacy Requirements and must maintain compliance during the term of any contract that may be awarded pursuant to this solicitation. Failure to maintain compliance, or to timely cure defects, may be cause for Contract termination or initiation of debarment proceedings against the non compliant Contractor (Los Angeles County Code, Chapter 2.202).

6.22 Contribution and Agent Declaration

Government Code Section 84308 requires a party to a contract proceeding to disclose any contribution of more than $500 made to a County officer within the preceding 12 months by the party or their agent. State regulations require this disclosure to be made at the time an application is filed, and if a contribution is made during the Contract proceeding, within 30 days of making a contribution or on the date on which the party first appears before or communicates with the agency regarding the proceeding after making the contribution, whichever is earliest. All Proposers are advised that they and all of their Subcontractors must complete and return as part of the proposal, the Contribution and Agent Declaration included in Exhibit 9 (Contribution and Agent Declaration Form) of Appendix B (Required Forms). Proposers are further advised that they and their Subcontractors must update the Contribution and Agent Declaration Form throughout the pendency of the solicitation if a contribution is made after the initial disclosure when the proposal is submitted, and as requested at any time by the County prior to contract award. Failure by the Proposer or any Subcontractor(s) to complete and submit the required Contribution and Agent Declaration Form in Exhibit 9, and failure by the Proposer or any Subcontractor(s) to update the declaration as required by law or as otherwise requested by the County, may eliminate the proposal from further consideration and/or the Proposer may be disqualified from a contract award, as determined in the County's sole discretion. Further, all Proposers and their Subcontractors are prohibited under Government Code Section 84308 from making a contribution of more than $500 to a County officer for 12 months after the date a final decision is made in the Contract proceeding involving this solicitation.

7.0 COUNTY'S PREFERENCE PROGRAMS

7.1 Overview of County's Preference Programs

7.1.1 The County has three preference programs: the Local Small Business Enterprise (LSBE), Disabled Veteran Business Enterprise (DVBE), and Social Enterprise (SE). The Board encourages business participation in the County's contracting process by continually streamlining and simplifying our selection process and expanding opportunities for these businesses to compete for County opportunities.

7.1.2 The Preference Programs (LSBE, DVBE, and SE) require that a business complete certification prior to requesting a preference in a solicitation. This program and how to obtain certification are further explained in Paragraphs 7.2, 7.3, and 7.4 of this solicitation. Additional information on the County's preference programs is also available on the Department of Economic Opportunity (DEO) website at:https://iddweb.isd.lacounty.gov/DCA_eComplaint/SmallBusinessCertifications.

7.1.3 In no case will the Preference Programs (LSBE, DVBE, and SE) price or scoring preference be combined with any other County preference program to exceed fifteen percent (15%) in response to any County solicitation.

7.1.4 Sanctions and financial penalties may apply to a business that knowingly, and with intent to defraud, seeks to obtain or maintain certification as a certified LSBE, DVBE, or SE when not qualified.

7.2 Local Small Business Enterprise (LSBE) Preference Program

7.2.1 The County will apply the LSBE preference during the solicitation process to businesses that meet the definition of an LSBE for solicitations not subject to the federal restriction on geographical preferences, consistent with Chapter 2.204 of the Los Angeles County Code.

7.2.2 The business must be certified by the County prior to requesting the LSBE preference in a solicitation. To apply for certification as an LSBE, businesses should contact DEO at https://iddweb.isd.lacounty.gov/DCA_eComplaint/SmallBusinessCertifications.

7.2.3 Businesses requesting the LSBE preference must complete and submit Exhibit 3 (Request for Preference Consideration) in Appendix B (Required Forms) and submit their LSBE certification approval letter ("Certification for Non-Federally Funded Solicitations") from the County with their proposal.

7.3 Social Enterprise (SE) Preference Program

7.3.1 The County will apply the SE preference during the solicitation process to businesses that meet the definition of an SE for solicitations not subject to the federal restriction on geographical preferences, consistent with Chapter 2.205 of the Los Angeles County Code.

7.3.2 The business must be certified by the County, prior to requesting the SE preference in a solicitation. To apply for certification as an SE, businesses should contact DEO at https://iddweb.isd.lacounty.gov/DCA_eComplaint/SmallBusinessCertifications.

7.3.3 Businesses requesting the SE preference must complete and submit Exhibit 3 (Request for Preference Consideration) in Appendix B (Required Forms) and submit their SE certification approval letter ("Certification for Non-Federally Funded Solicitations") from the County with their proposal.

7.4 Disabled Veteran Business Enterprise (DVBE) Preference Program

7.4.1 The County will apply the DVBE preference during the solicitation process to businesses that meet the definition of a DVBE, consistent with Chapter 2.211 of the Los Angeles County Code.

7.4.2 The business must be certified by the County, prior to requesting the DVBE preference in a solicitation. To apply for certification as a DVBE, businesses should contact DEO at https://iddweb.isd.lacounty.gov/DCA_eComplaint/SmallBusinessCertifications.

7.4.3 Businesses requesting the DVBE preference must complete and submit Exhibit 3 (Request for Preference Consideration) in Appendix B (Required Forms), and submit their DVBE certification approval letter from the County with their proposal.

7.5 Preference Program Enterprises (PPEs) – Prompt Payment Program

It is the intent of the County that Certified Preference Program Enterprises (PPEs) receive prompt payment for services they provide to County Departments. Prompt payment is defined as 15 calendar days after receipt of an approved, undisputed invoice which has been properly matched against documents such as a receiving, shipping, or services delivered report, or any other validation of receipt document consistent with Board Policy 3.035 (Preference Program Payment Liaison and Prompt Payment Program).

8.0 BUSINESS PROPOSAL REQUIREMENTS AND EVALUATION

This Paragraph contains key project activities, provides Proposers with proposal submission requirements and submittal instructions, and identifies evaluation criteria.

8.1 Truth and Accuracy of Representations

False, misleading, incomplete, or deceptively unresponsive statements in connection with a proposal will be sufficient cause for rejection of the proposal. The evaluation and determination in this area will be at TTC's sole judgment and their judgment will be final. All proposals must be firm and final offers and may not be withdrawn for a period of 270 days following the final proposal submission date.

8.2 Proposers' Questions

Proposers may submit written questions regarding this RFP by email to the individual identified below. All questions must be received by the date and time specified in Paragraph 1.0 (Solicitation Information and Minimum Mandatory Requirements). All questions, without identifying the submitting company, will be compiled with the appropriate answers and issued as an addendum to the RFP.

contracts@ttc.lacounty.gov

Subject Line: TTC RFP 2026-02 CARS
Attention: Seeta Azizi

When submitting questions, please specify the RFP, paragraph number, and page number, and quote the language that prompted the question. This will ensure that the question can be quickly found in the RFP. County reserves the right to group similar questions when providing answers.

8.3 Mandatory Virtual Proposers' Conference

8.3.1 A Mandatory Virtual Proposers' Conference will be held to discuss the RFP requirements. County staff will respond to questions from potential Proposers. All potential Proposers must attend this conference, or their proposals will be rejected as non-responsive (disqualified) without review and eliminated from further consideration. The conference will be held on the date and time indicated in Paragraph 1.0 (Solicitation Information and Minimum Mandatory Requirements).

Proposers planning to attend the Mandatory Virtual Proposers' Conference must register by the date and time indicated in Paragraph 1.0 (Solicitation Information and Minimum Mandatory Requirements). TTC will accept registration by email only at the address indicated below:

contracts@ttc.lacounty.gov

Subject Line: CARS Proposers' Conference Registration

8.3.2 The webinar link and instructions will be provided via email subsequent to registration completion. Proposers are advised to be prompt, as late arrivals will not be admitted once the conference begins.

8.3.3 Proposers attending via webinar are to ensure their representative(s) inform the County's moderator that the Proposer is in attendance via webinar and the moderator will manually enter the Proposer's information onto the official sign-in attendance sheet. The sign-in attendance sheet will serve as evidence that a Proposer was present at the Mandatory Virtual Proposers' Conference and a mailing list for disseminating any addendum/addenda to the RFP, subsequent to the Mandatory Virtual Proposers' Conference, if the County determines that such addendum/addenda is necessary.

8.4 Preparation of the Proposal

In addition to the instructions in this section, Proposers must refer to Subparagraph 8.8 (Proposal Submission) of this RFP for further submission instructions.

7.4.1 Proposers must submit two separate proposals: a Business Proposal and a Cost Proposal, which are submitted in the prescribed format. The County may reject any proposal that deviates from this format as non-responsive without review at the County's sole discretion.

7.4.2 Proposer should ensure its proposal includes complete and thorough responses to all requirements within this RFP using its own words and not copying language directly from this RFP. The objective of the proposal submission is for TTC to ascertain the Proposer's ability to provide the required services. In addition, specific information is requested from all Proposers to ensure that the proposals can be fairly evaluated in a standard manner.

7.4.3 The County assumes no responsibility for any misunderstanding or representations made by any of its employees prior to the execution of a Contract concerning requirements or other conditions related to proposals. Requirements and conditions related to proposals are either included in the RFP or in an addendum to the RFP.

8.5 Business Proposal Requirements and Evaluation Criteria (75%)

Any reviews conducted during the evaluation of the proposal may result in a point reduction. The content and sequence of the proposal must be as follows:

Business Proposal Format:

8.5.1 Table of Contents

List all material included in the proposal. Include a clear definition of the material, identified by sequential page numbers and by paragraph reference numbers.

8.5.2 Executive Summary (Section A)

Condense and highlight the contents of the Proposer's Business Proposal to provide the Department with a broad understanding of the Proposer's approach, qualifications, experience, and staffing.

8.5.3 Proposer's Qualifications (Section B) (25%)

Proposer will be evaluated on their experience and capacity as a corporation or other entity to perform the required services based on information provided in this paragraph.

County reserves the right, at its sole discretion, to consider additional information, including references, and to deduct points based on this additional information.

1) Proposer's Background and Experience (Section B.1)

Provide a detailed description of relevant background information, and the requisite documentation, to demonstrate that the Proposer meets or exceeds each of the minimum requirements stated in Paragraph 4.0 (Minimum Mandatory Requirements) of this RFP and has the capability, knowledge, and experience to perform the required services as a corporation or other entity. The detailed description should include, but not limited to, the following:

a. Proposer must have five years of experience, within the last seven years, as a sole proprietor, corporation, or other legal entity providing collections and accounts receivable software services, including Maintenance and Support, equivalent or similar to the services identified in Appendix A, SOW, to government entities (i.e., state, federal, or Local). Proposer must provide a confirming statement demonstrating that it meets this requirement.

    - In the event the firm itself does not have the requisite five years of experience, but one or more of the principals involved in managing the daily operation of the firm individually do, then their individual or collective experience performing services equivalent or substantially similar to the services identified in Appendix A, SOW, may be considered in meeting this requirement in the TTC's sole discretion. Proposers must provide a detailed written description and/or resume demonstrating its five years of experience, or the experience of its principal(s), to fulfill this requirement and submit this documentation with its

Proposal Submission under Proposer's Background and Experience (Section B.1).

Resume must include:

The names of the principal, and the following:

- Employee's current title;
- Description of current responsibilities with the Proposer;
- Specific length of time with this Proposer (include month and year hired);
- Background/Prior Experience (include dates of employment);
- Proposed position under the Contract, or a description of the work that will be performed; and
- Indicate any type of special expertise held by the person, any certifications, education, or other information that clearly and specifically documents such expertise.

b. Proposer must have automated system capabilities to accept and process account referrals and assignments via a secure file transfer environment defined by the TTC standards (Exhibit J, ISPR). Proposer must provide a written statement in its proposal attesting to its ability to meet this requirement.

c. Proposer must identify a Project Director, Project Manager, and Alternate Project Manager each with five years of relevant experience either with the Proposer or with another firm, that has provided Collections and Accounts Receivable services, prior to employment with the Proposer. Proposers must provide a detailed written description and/or resumes demonstrating the experience to fulfill this requirement and submit this documentation with its Proposal Submission under Proposer's Background and Experience (Section B.1).

   Resume must include:

   The names of the Contractor's Project Director, Contractor's Project Manager, and Contractor's Alternate Project Manager, and the following:

   - Employee's current title;

- Description of current responsibilities with the Proposer;
- Specific length of time with this Proposer (include month and year hired);
- Background/Prior Experience (include dates of employment);
- Proposed position under the Contract, or a description of the work that will be performed; and
- Indicate any type of special expertise held by the person, any certifications, education, or other information that clearly and specifically documents such expertise.

2) Proposer's List of References (Section B.2)

Proposer must provide three references for government agencies for whom the Proposer has provided the same or similar scope of services to those services to set forth in this RFP within the last two years, one of which must be a government entity for whom the Proposer currently provides the same or similar scope of services to those services set forth in this RFP. Proposer's completed form Exhibit 7 (List of References) in Appendix B (Required Forms) must be provided in Section H (Business Proposal Required Forms and Corporate Documents) of Proposer's Business Proposal. **TTC will not accept references for existing or terminated contracts/projects and/or subcontracts with TTC to meet this requirement.**

It is the Proposer's sole responsibility to ensure that information provided for each reference is accurate.

County may disqualify a Proposer as non-responsive and/or non-responsible if:

- references fail to substantiate Proposer's description of the services provided; or
- references fail to support that Proposer has a continuing pattern of providing capable, productive and skilled personnel, or
- TTC is unable to reach the point of contact with reasonable effort (i.e., three attempts). It is the Proposer's responsibility to inform the point of contact that TTC may contact

Proposer's references during normal working hours (defined as between 8:00 a.m. and 5:00 p.m. PT).

Proposer will be evaluated on the verification of the first three references provided in Appendix B (Required Forms), Exhibit 7 (List of References). In addition to the references provided, a review will include the Contractor Alert Reporting Database, if applicable, reflecting past performance history on County or other contracts. This review may result in point deductions up to 100% of the total points allotted in this evaluation category.

3) Proposer's List of Contracts (Section B.3)

Additionally, Proposer must provide a list of public agency contracts for the last three years in Exhibit 8 (List of Contracts) in Appendix B (Required Form). Use additional sheets if necessary. If the Proposer did not have any contracts with a public agency during the last three years, Proposer should include a statement to that effect.

4) Proposer's Debarment History and List of Terminated Contracts (Section B.4)

The County will conduct a review of Proposer's terminated contracts and debarment history. Proposer must include contracts terminated within the past three years with a reason for termination in Appendix B (Required Forms), Exhibit 4 (Debarment History and List of Terminated Contracts). Proposer's completed form Exhibit 4 (Debarment History and List of Terminated Contracts) must be provided in Section H (Business Proposal Required Forms and Corporate Documents) of Proposer's business proposal.

5) Proposer's Financial Capability (Section B.5)

The County will conduct a review of Proposer's financial capability. Proposer must provide copies of the company's most **current and prior two fiscal years** (**2025, 2024, and 2023**) **audited financial statements.** Statements should include the company's assets, liabilities and net worth and at a minimum should include the Balance Sheet, Statement of Income (Statement of Operations), and the Retained Earnings Statement (Statement of Cash Flows). **If audited statements are available, these must be submitted to meet this requirement, or the Proposer must provide a statement explaining why unaudited statements were provided**. Do not submit Income Tax Returns to meet this requirement.

Financial statements will be kept confidential if so, stamped on each page.

6) Proposer's Pending Litigation and Judgments (Section B.6)

The County will conduct a review of Proposer's pending litigation and judgments. Proposer must identify by name, case, and court jurisdiction any pending litigation in which Proposer is involved, or judgments against Proposer in the past five years. Additionally, Proposer must provide a statement describing the size and scope of any pending or threatening litigation against the Proposer or principals of the Proposer. **If Proposer does not have pending litigation and has not had judgments against Proposer within the last five years, Proposer must include a statement to that effect.** Significant litigation potentially impacting contract performance or failure to disclose litigation may result in a point deduction or disqualification at the County's sole discretion.

7) Proof of Insurability (Section B.7)

Proposer **must** provide proof of insurability that meets all insurance requirements set forth in **Appendix A (Contract), Subparagraph 8.24** (General Provisions for all Insurance Coverage) **and Subparagraph 8.25** (Insurance Coverage). If a Proposer does not currently have the required coverage, a letter from a qualified insurance carrier must be submitted with the proposal indicating a willingness to provide the required coverage should the Proposer be selected to receive a Contract Award.

8.5.4 Proposer's Approach to Providing Required Services (Section C) (30%)

Proposer will be evaluated on its description of the methodology to be used to meet the County's requirements based on information provided in this paragraph.

Proposer must present a description of the methodology the Proposer will use to meet Contract work and SOW requirements. Describe in detail how the services will be performed to meet the requirements outlined in Exhibit A (SOW and Attachments), including, but not limited to, the following:

1. Describe the System's ability to meet the service requirements in Exhibit A (SOW), Paragraph 2.0 (TTC Functional Requirements) through Paragraph 3.0 (TTC Technical Requirements), including, but not limited to, the following:

a. SOW Subparagraph 2.1, Branch Management
b. SOW Subparagraph 2.2, Account Management
c. SOW Subparagraph 2.3, Workflows & Queues
d. SOW Subparagraph 2.4, Financial Management
e. SOW Subparagraph 2.5, Reporting
f. SOW Subparagraph 3.1, End User Access
g. SOW Subparagraph 3.2, Test & Production Environments
h. SOW Subparagraph 3.3, Technical Architecture
i. SOW Subparagraph 3.4, Record Management
j. SOW Subparagraph 3.5, Interfaces and Integration

2. **Describe the System's ability to meet the service requirements in Exhibit A (SOW), Paragraph 4.0 (Probation Functional Requirements) through Paragraph 5.0 (Probation Technical Requirements), including, but not limited, to the following**:
   a. SOW Subparagraph 4.1, Collecting for Probation
   b. SOW Subparagraph 4.2, Distributing Restitution for Probation
   c. SOW Subparagraph 4.3, Probation Reporting
   d. SOW Subparagraph 5.1, Interface to Probation APS and CRS
3. **Describe the System's ability to perform the other desired functions requirements in Exhibit A (SOW), Paragraph 6.0 (Other Desired Functions), including, but not limited, to the following**:
   a. SOW Subparagraph 6.1, Multi-Language Support
4. **Describe your Implementation Plan for the Implementation Phases requirements in Exhibit A (SOW), Paragraph 7.0 (Implementation Plan), including, but not limited, to the following**:
   a. SOW Subparagraph 7.3.1, System Development and Configuration
   b. SOW Subparagraph 7.3.2, Data Conversion and Migration
   c. SOW Subparagraph 7.3.3, User Acceptance Testing
   d. SOW Subparagraph 7.3.4, End User Training

e. SOW Subparagraph 7.3.5, Go-Live and Implementation Plan

f. SOW Subparagraph 7.3.6, Post-Go-Live Stabilization

5. Describe your ability to provide Maintenance and Support services requirements in Exhibit A (SOW), Paragraph 9.0 (Maintenance and Support) , including, but not limited to, the following:

a. SOW Attachment II (Maintenance and Support Services)

6. Describe the System's ability to meet requirements in SOW Subparagraph 11.0, Information Security and Privacy Requirements

a. Proposers must provide a confirming statement that it is in full compliance with the provisions of Exhibit I (Information Security and Privacy Requirements) of Appendix A (Contract).

b. Describe your firm's formalized information security program. Provide details for who is responsible (e.g., Chief Information Security Officer, Chief Compliance Officer, or Chief Privacy Officer) to lead the program and describe your firm's information security and privacy policies, standards, procedures, processes, and resources involved.

c. Describe your firm's approach to satisfy the County's security requirements as described in Exhibit I (Information Security and Privacy Requirements) of the Contract. If applicable, provide details for all processes, procedures, policies and resources involved. Include diagrams of your firm's data center detailing all currently deployed security devices such as firewalls, network intrusion detection/protection systems (IDS/IPS), reverse-proxies, routers or switches with access control lists (ACL), and any other security devices.

8.5.5 Proposer's Quality Control Plan (Section D) (5%)

The Proposer will be evaluated on its ability to establish and maintain a complete Quality Control Plan (QCP) to ensure the requirements of the Contract are provided as specified. Evaluation of the QCP must cover the proposed monitoring system of all services listed on the Performance Requirements Summary based on information provided in this paragraph.

Proposer must present a comprehensive QCP to be utilized by the Proposer as a self-monitoring tool to ensure the required services are

provided as specified in Exhibit A (SOW and Attachments) of Appendix A (Contract).

The QCP must include, but not be limited to, the following:

- Activities to be monitored to ensure compliance with all contract requirements.
- Monitoring methods to be used.
- Frequency of monitoring.
- Samples of forms to be used in monitoring.
- Title/level and qualifications of personnel performing monitoring functions; and
- Documentation methods of all monitoring results, including any corrective action taken.
- Describe how your firm will ensure a response time within 24 hours of the initial inquiry from County.
- Describe what your current response times are to calls from your clients.
- Describe your internal and external audit procedures and controls and identify the personnel responsible for monitoring and reporting audit findings to appropriate management personnel. Describe the quality controls taken to ensure accuracy of data entries and client reports. Who is responsible for ensuring accuracy? Does an account officer sign and certify the reports? What is the turnaround time for correcting errors?

8.5.6 Proposer's Business Continuity Plan (Section E) (5%)

The Proposer will be evaluated on its ability to provide a written Business Continuity Plan (BCP) for providing continuing services to TTC in the event of an emergency that disrupts the Contractor's operations for SaaS solution. The Contractor must provide an updated copy of the BCP to the County's Contract Administrator within ten business days of the Contract Effective Date and within ten business days when changes occur during the Contract Term.

Proposer must present a comprehensive BCP to be utilized by the Proposer in the event of an emergency that disrupts the Contractor's operations. The BCP must include, at a minimum, the following components:

1. Process for notifying TTC immediately of any emergency that disrupts service (e.g., power outages, natural disaster, fire, cyber terrorism, etc.);

2. Timeline for operationalizing the BCP;
3. Description of the Contractor's disaster recovery plans and solutions;
4. Address, telephone number, and fax number of any alternate site(s) where the Contractor will perform services;
5. Description of the production capabilities at any alternate site(s);
6. Description of the Contractor's Information Technology (IT) plans and features to ensure the County's information remains accessible and secure;
7. Description of how the Contractor would implement the BCP;
8. Description of how the Contractor will test the BCP on an annual basis and update it accordingly;
9. Statement identifying the frequency with which the Proposer intends to conduct drills operationalizing the BCP.

8.5.7 Demonstration (Section F) (10 %)

The County requires the Proposers to present a demonstration as part of the evaluation process. Initial scores will be compiled and the County, at its option, may down select the top three Proposers to present a demonstration. The Proposer will be evaluated on its demonstration of services based on scripts provided by the County and its ability to perform services as identified in Exhibit A (SOW) of Appendix A (Contract). The Proposer will provide its demonstration through a virtual presentation scheduled and facilitated by the County after the proposal is submitted. TTC will notify each Proposer in writing as to the date, time, location, and standardized guidelines for content and format of the presentation(s), including any proposed Contractor staff that will be required to attend. The presentation of the scenarios must include, at a minimum, a description of any and all technology the Proposer is presenting and how it will be incorporated into the Proposed System.

8.5.8 Exceptions to Terms and Conditions of Contract and/or Requirements of Statement of Work and Attachments (Section G)

It is the duty of every Proposer to thoroughly review the Contract and SOW to ensure compliance with all terms, conditions, and requirements.

Proposer will be evaluated on their willingness to accept the terms and conditions outlined in Appendix A (Contract) and the requirements of the SOW outlined in Exhibit A (SOW and Attachments) of Appendix A (Contract).

It is the County's expectation that in submitting a proposal the Proposers will accept, as stated, the County's terms and conditions in the Contract and the County's requirements in the SOW. However, Proposers are provided the opportunity to take exceptions to the County's terms, conditions, and requirements. **The County, in its sole discretion, may deduct rating points or disqualify the proposal in its entirety if the exceptions are material enough to deem the proposal non-responsive**.

Proposers are further notified that the County may, in its sole determination, disqualify any Proposer with whom the County cannot satisfactorily negotiate a contract.

Exceptions to Appendix A (Contract), and the requirements of Exhibit A (SOW), will not be considered after the proposal submission deadline.

Section G of Proposer's response must include:

A. A statement offering the Proposer's acceptance of, or exceptions to, all terms and conditions listed in Appendix A (Contract).

B. A statement offering the Proposer's acceptance of, or exceptions to all requirements listed in Exhibit A (SOW and Attachments) of Appendix A (Contract);

C. For each exception, the Proposer must provide (1) an explanation of the reason(s) for the exception;(2) the proposed alternative language; and (3) a description of the impact, if any, to the Proposer's price.

   Indicate all exceptions to the Contract and/or the SOW by providing a 'red-lined' Word version of the language in question. The County relies on this procedure and **any Proposer who fails to make timely exceptions as required herein, may be barred, at the County's sole discretion, from later making such exceptions.**

   The County reserves the right to make changes to the Contract and its appendices and exhibits at its sole discretion.

8.5.9 Business Proposal Required Forms and Corporate Documents (Section H)

Proposal must include all completed, signed, and dated forms identified in Appendix B (Required Forms).

Exhibit 1 Organization Questionnaire/Affidavit

Exhibit 2 Certification of Compliance

Exhibit 3 Request for Preference Consideration

Exhibit 4 Debarment History and List of Terminated Contracts

Exhibit 5 Community Business Enterprise (CBE) Information

Exhibit 6 Minimum Mandatory Requirements

Exhibit 7 List of References

Exhibit 8 List of Contracts

Exhibit 9 Contribution and Agent Declaration Form

Exhibit 10 Pricing Schedule (**to be included in Cost Proposal**)

Exhibit 11 Declaration

Corporate Documents

A. Corporations or Limited Liability Company (LLC):

The Proposer must submit the following documentation with the proposal:

- A copy of a "Certificate of Good Standing" with the state of incorporation/organization.
- A conformed copy of the most recent "Statement of Information" as filed with the California Secretary of State listing corporate officers or members and managers.

For Proposers incorporated in another state, please refer to the California Secretary of State website at CA SOS and under Frequently Asked Questions, click on Form/Register, license or terminate a business entity link. Refer to the following questions to determine if you must register with the California Secretary of State:

a) Do I have to qualify or register a foreign (out-of-state or out-of-country) business entity

b) How do I qualify or register a foreign (out-of-state or out-of-country) business entity in California?

TTC is not able to advise Proposers incorporated in another state as to whether or not the business must qualify/register to do business in California. Proposers should consult with its respective legal counsels on this matter as necessary.

If you determine you are not required to qualify/register with the California Secretary of State, you must provide a conformed copy of the most recent "Statement of Information" or its equivalent from your state.

B. Limited Partnership:

The Proposer must submit a conformed copy of the Certificate of Limited Partnership or Application for Registration of Foreign Limited

Partnership as filed with the California Secretary of State, and any amendments.

8.6 Cost Proposal Requirements and Evaluation (25%)

The content and sequence of the proposal must be as follows:

Cover Page

Cover Page must identify, at a minimum, the RFP and the Proposer's name.

Pricing Schedule

Exhibit 10 (Pricing Schedule) of Appendix B (Required Forms).

Proposers that would like the County to consider their own preferred eCommerce Application (Payment Processor) must submit **two** Pricing Schedules; one using the Proposers preferred Payment Processor, and one using County's Payment Processor.

The maximum number of possible points for the cost category will be awarded to the lowest cost proposal. All other proposals will be compared to the lowest cost and points awarded accordingly. Note only the Pricing Schedule using the County's Payment Processor will be evaluated.

However, should one or more of the Proposers request and be granted a preference (as described in Paragraph 7.0 and exhibit 3), the cost component points will be determined as follows:

Fifteen percent of the lowest cost proposed will be calculated, not to exceed $150,000, and that amount will be deducted from the cost submitted by all Proposers who requested and were granted the preference.

In no case will any preference be combined to exceed 15% of the lowest responsible bid meeting specifications.

8.7 Firm Offer-Withdrawal of Proposal

Until the proposal submission deadline, errors in proposals may be corrected by a request in writing to withdraw the proposal and by submission of another set of proposals with the mistakes corrected. Corrections will not be accepted once the deadline for submission of proposals has passed.

All proposals must be firm offers and may not be withdrawn for a period of 270 days following the last day to submit proposals.

8.8 Proposal Submission

7.8.1 Proposals must be submitted as follows:

Proposals are due by the date and time listed in Paragraph 1.0 (Solicitation Information and Minimum Mandatory Requirements) and must be emailed to:

contracts@ttc.lacounty.gov

Attention: Seeta Azizi

The subject line of the email for the Business and Cost Proposals must state:

PROPOSAL FOR
COLLECTIONS AND ACCOUNTSRECEIVABLE SYSTEM
TTC RFP 2026-02 CARS

7.8.2 **File naming convention:** File names must consist of the acronym of the Proposer's company name and the abbreviated title of the document. Examples of file names are noted below with the example of "Sample File Name" as the company name with acronym (SFN), document number, and file name. File names must not exceed a maximum of 25 characters to ensure the system accepts the document(s):

- SFN 01 Bus Prop
- SFN 02 Cost Prop
- SFN 03 Bus Prop (Redacted)
- SFN 04 Cost Prop (Redacted)
- SFN 05 Required Forms

Business Proposal must be emailed as one individual searchable Portable Document Format (PDF) document.

- Exceptions to the Contract and/or the SOW must be submitted in a red-lined Word version as specified in Subparagraph 8.5.8 (Exceptions to Terms and Conditions of Contract and/or Requirements of SOW and Attachments (Section G) of this RFP.
- Exhibit 5 (CBE Information) of Appendix B (Required Forms) must be submitted in Excel format.

Cost Proposal must be emailed as one individual searchable PDF document.

Redacted Business Proposal must be included in searchable Adobe Portable Document Format (PDF), with all confidential, proprietary and trade secret information redacted, as part of its proposal submission. Proposers must specifically redact only those parts of the Business Proposal that are actual trade secrets, confidential, or proprietary in nature. Blanket or categorical redactions and/or statements of confidentiality, or the marking of each page of the proposal as "Trade

Secret," "Confidential," or "Proprietary," are not acceptable, and will be rejected in the sole discretion of the County.

No hard copies delivered in person or facsimile (faxed) responses will be accepted. All proposal documentation must be attached, not linked.

It is the sole responsibility of the submitting Proposer to ensure that its proposal is received before the submission deadline. Submitting Proposers will bear all risks associated with delays in delivery. Any proposals received after the scheduled closing date and time for receipt of proposals, as listed in Paragraph 1.0 (Solicitation Information and Minimum Mandatory Requirements), will not be accepted.

9.0 SELECTION PROCESS OVERVIEW

9.1 Selection Process

The County reserves the sole right to judge the contents of the proposals submitted pursuant to this RFP and to review, evaluate and select the successful proposal(s). The selection process will begin with receipt of the proposal on the date outlined in Paragraph 1.0 (Solicitation Information and Minimum Mandatory Requirements).

Evaluation of the proposals will be made by an Evaluation Committee selected by TTC. The Evaluation Committee will evaluate the proposals and will use the evaluation approach described in this RFP to select a prospective Contractor.

9.2 Adherence to Minimum Mandatory Requirements (Pass-Fail)

County will review Exhibit 1 (Organization Questionnaire/Affidavit), Exhibit 6 (Minimum Mandatory Requirements), and Exhibit 7 (List of References), in Appendix B (Required Forms) to determine if the Proposer meets the Minimum Mandatory Requirements as outlined in Paragraph 4.0 (Minimum Mandatory Requirements) of this RFP.

Failure of the Proposer to comply with the Minimum Mandatory Requirements may eliminate its proposal from any further consideration. The County may elect to waive any informality in a proposal if the sum and substance of the proposal is present.

9.3 Evaluation of Business and Cost Proposals

All proposals will be evaluated based on the criteria listed in Paragraph 8.0 (Business Proposal Requirements and Evaluation) and will be scored and ranked

in numerical sequence from high to low. The Evaluation Committee may utilize the services of appropriate experts to assist in this evaluation.

9.4 Determination of Highest-Overall Rated Proposer

The County will combine each Proposer's business and cost proposal evaluation score to arrive at a total cumulative (or "final") score, which will be used to determine and select the highest-overall rated Proposer.

After a prospective Contractor has been selected, the County and the prospective Contractor will negotiate a contract for submission to the Board for its consideration and possible approval. If a satisfactory contract cannot be negotiated, the County may, at its sole discretion, begin contract negotiations with the next qualified Proposer who submitted a proposal, as determined by the County. If the County and the next most qualified Proposer are unable to successfully negotiate the requested modifications, the County may initiate negotiations with the next most qualified Proposer. This process will be followed until the County and a Proposer reach an agreement or the County, in its sole discretion, determines to terminate the solicitation.

The recommendation to award a contract will not bind the Board to award a contract to the prospective Contractor.

The County retains the right to select a proposal other than the proposal receiving the highest number of points if County determines, in its sole discretion, another proposal is the most overall qualified, cost-effective, responsive, responsible and in the best interests of the County.

10.0 PROTEST PROCESS OVERVIEW

10.1 Solicitation Requirements Review

Any person or entity may seek a Solicitation Requirements Review by submitting Appendix C (Solicitation Requirements Review (SRR) Request) to the Department conducting the solicitation. A request for a Solicitation Requirement Review may be denied, in TTC's sole discretion, if the request does not satisfy all the following criteria:

1. The request is made within the timeframe identified in the solicitation document.
2. The request includes documentation (e.g., letterhead, business card, etc.), which identifies the underlying authority of the person or entity to submit a proposal.
3. The request itemizes in appropriate detail, each matter contested and factual reasons for the requested review; and
4. The request asserts either that:

a. application of the Minimum Mandatory Requirements, evaluation criteria and/or business requirements unfairly disadvantages the person or entity; or

b. due to unclear instructions, the process may result in the County not receiving the best possible responses from prospective Proposers.

The Solicitation Requirements Review will be completed, and TTC's determination will be provided to the requesting person or entity, in writing, within a reasonable time prior to the proposal due date.

All Requests for Solicitation Requirements Review must be submitted, by email, by the date indicated in Paragraph 1.0 (Solicitation Information and Minimum Mandatory Requirements) to:

contracts@ttc.lacounty.gov

Subject Line: TTC RFP 2026-02 CARS-Solicitation Requirements Review
Attention: Seeta Azizi

10.2 Disqualification Review

A proposal may be disqualified from consideration because TTC determined it was non-responsive at any time during the review/evaluation process. If TTC determines that a proposal is disqualified due to non-responsiveness, TTC will notify the Proposer in writing.

Upon receipt of the written determination of non-responsiveness, the Proposer may submit a written request for a Disqualification Review within the timeframe specified in the written determination.

A request for a Disqualification Review may, in the Department's sole discretion, be denied if the request does not satisfy all of the following criteria:

1. The request for a Disqualification Review is submitted timely (i.e., by the date and time specified in the written determination); and
2. The request for a Disqualification Review asserts that TTC's determination of disqualification due to non-responsiveness was erroneous (e.g., factual errors, etc.) and provides factual support on each ground asserted as well as copies of all documents and other material that support the assertions.

The Disqualification Review must be completed, and the determination will be provided to the requesting Proposer, in writing, prior to the conclusion of the evaluation process.

Proposer can also be disqualified for Subparagraph 6.6 (Determination of Proposer Responsibility).

10.3 TTC's Proposed Contractor Selection Review

10.3.1 TTC Debriefing Process

Upon completion of the evaluation, TTC will notify the remaining Proposers in writing that the Department is entering negotiations with another Proposer. Upon receipt of the letter, any non-selected Proposer may submit a written request for a Debriefing within the timeframe specified in the letter. A request for a Debriefing may, in TTC's sole discretion, be denied if the request is not received within the specified timeframe.

The purpose of the Debriefing is to compare the requesting Proposer's response to the solicitation document with the evaluation document. The requesting Proposer will be debriefed only on its response. Because contract negotiations are not yet complete, responses from other Proposers will not be discussed, although TTC may inform the requesting Proposer of its relative ranking.

During or following the Debriefing, TTC will instruct the requesting Proposer of the manner and timeframe in which the requesting Proposer must notify TTC of its intent to request a Proposed Contractor Selection Review (see Subparagraph 10.3.2 Proposed Contractor Selection Review), if the requesting Proposer is not satisfied with the results of the Debriefing.

10.3.2 Proposed Contractor Selection Review

Any Proposer that has timely submitted a notice of its intent to request a Proposed Contractor Selection Review as described in Subparagraph 10.3.1 may submit a written request for a Proposed Contractor Selection Review, in the manner and timeframe as will be specified by TTC.

A request for a Proposed Contractor Selection Review may, in TTC's sole discretion, be denied if the request does not satisfy all of the following criteria:

1. The request for a Proposed Contractor Selection Review is submitted timely (i.e., by the date and time specified by TTC);
2. The person or entity requesting a Proposed Contractor Selection Review asserts in appropriate detail with factual reasons one or more of the following grounds for review:
    A. TTC materially failed to follow procedures specified in its solicitation document. This includes:
        - Failure to correctly apply the standards for reviewing the proposal format requirements.
        - Failure to correctly apply the standards, and/or follow the prescribed methods, for evaluating the proposals as specified in the solicitation document.

- Use of evaluation criteria that were different from the evaluation criteria disclosed in the solicitation document.

B. TTC made identifiable mathematical or other errors in evaluating proposals, resulting in the Proposer receiving an incorrect score and not being selected as the recommended Contractor.

C. A member of the Evaluation Committee demonstrated bias in the conduct of the evaluation.

D. Another basis for review as provided by State or Federal law; and

3. The request for a Proposed Contractor Selection Review sets forth sufficient detail to demonstrate that, but for TTC's alleged failure, the Proposer would have been the lowest cost, responsive, and responsible bid or the highest-scored proposal, as the case may be.

Upon completing the Proposed Contractor Selection Review, TTC representative will issue a written decision to the Proposer within a reasonable time following receipt of the request for a Proposed Contractor Selection Review, and always before the date the Contract award recommendation is to be heard by the Board. The written decision will additionally instruct the Proposer of the manner and timeframe for requesting a County Independent Review. See Subparagraph 10.4 (County Independent Review) below.

10.4 County Independent Review

Any Proposer that is not satisfied with the results of the Proposed Contractor Selection Review may submit a written request for a County Independent Review in the manner and timeframe specified by the TTC in the TTC's written decision regarding the Proposed Contractor Selection Review. Proposers that request a County Independent Review may not add new assertions or documentation to the assertions presented in their Proposed Contractor Selection Review. Any new assertions or documentation submitted by Proposer will not be considered or reviewed.

A request for County Independent Review may, in the County's sole discretion, be denied if the request does not satisfy all of the following criteria:

10.4.1 The request for a County Independent Review is submitted timely (i.e., by the date and time specified by the TTC); and

10.4.2 The person or entity requesting review by a County Independent Review has limited the request to items raised in the Proposed

Contractor Selection Review as listed in Paragraph 10.3.2 (Proposed Contractor Selection Review) above.

Upon completion of the County Independent Review, Internal Services Department will forward the report to the TTC, which will provide a copy to the Proposer.

APPENDIX A

CONTRACT

BY AND BETWEEN

COUNTY OF LOS ANGELES

AND

(CONTRACTOR)

FOR COLLECTIONS AND ACCOUNTS RECEIVABLE SYSTEM (CARS)

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G Defaulted Property Tax

H Business Associate Agreement under the Health Insurance Portability and Accountability Act of 1996 (HIPAA)

I Information Security and Privacy Requirements

J Digital Accessibility Requirements

CONTRACT BETWEEN
COUNTY OF LOS ANGELES
AND

_____
FOR
COLLECTIONS AND ACCOUNTS RECEIVABLE SYSTEM (CARS)

This Contract ("Contract") made and entered into on Enter Date ("Execution Date") by and between the County of Los Angeles, hereinafter referred to as "County," and Contractor Name, hereinafter referred to as "Contractor." Contractor Name is located at Contractor Address.

RECITALS

WHEREAS, pursuant to California Government Code Section 31000 which authorizes the Board of Supervisors to contract for special services; and

WHEREAS, the Contractor is a private firm specializing in providing a Collections and Accounts Receivable System (CARS), as defined below; and

WHEREAS, Contractor has submitted a proposal to the County's Treasurer and Tax Collector (TTC) for provision of such services and based upon the Request For Proposal process, Contractor has been selected for recommendation for award of such Contract; and

WHEREAS, the Board of Supervisors has authorized the Treasurer and Tax Collector to administer this Contract; and

NOW THEREFORE, in consideration of the mutual covenants contained herein, and for good and valuable consideration, the parties agree to the following:

1.0 APPLICABLE DOCUMENTS

Exhibits A through J are attached to and form a part of this Contract. In the event of any conflict or inconsistency in the definition or interpretation of any word, responsibility, schedule, or the contents or description of any task, deliverable, goods, service, or other work, or otherwise between the base Contract and the Exhibits, or between Exhibits, such conflict or inconsistency will be resolved by giving precedence first to the terms and conditions of the Contract and then to the Exhibits according to the following priority.

Standard Exhibits:

Exhibit A	Statement of Work and Attachments
Exhibit B	Pricing Schedule (Not attached to Contract)
Exhibit C	Intentionally Omitted
Exhibit D	County's Administration
Exhibit E	Contractor's Administration
Exhibit F	Forms Required at the Time of Contract Execution (Confidentiality Forms)
Exhibit G	Defaulted Property Reduction Tax Program
Exhibit H	Business Associate Agreement under the Health Insurance Portability and Accountability Act of 1996 (HIPAA)
Exhibit I	Information Security and Privacy Requirements
Exhibit J	Digital Accessibility Requirements

This Contract constitutes the complete and exclusive statement of understanding between the parties and supersedes all previous contracts, written and oral, and all communications between the parties relating to the subject matter of this Contract. No change to this Contract will be valid unless prepared pursuant to Subparagraph 8.1 (Change Notices and Amendments) and signed by both parties.

2.0 DEFINITIONS

The headings herein contained are for convenience and reference only and are not intended to define the scope of any provision thereof. The following words as used herein must be construed to have the following meaning, unless otherwise apparent from the context in which they are used. Any capitalized term not defined herein will have the meaning given to it in Exhibit I (Information Security and Privacy Requirements).

2.1 **Additional Software:** Any function or module that is (i) not included in the System Software marketed by Contractor as of the Effective Date, (ii) not related to the primary function for which the System Software is used by the County, and (iii) not otherwise to be provided to the County under this Contract as an Update to the System Software, and as described in Exhibit A (SOW), which Contractor may provide upon County's request therefor in the form of Additional Work in accordance with Subparagraph 8.1.1.

2.2 **Additional Work:** Additional Software and/or Professional Services, which may be provided by the Contractor to the County upon County's request and approval in accordance with Subparagraph 3.4. Additional Work must constitute the applicable System Software and Services, and accordingly constituting part of the Solution, for all purposes under this Contract.

2.3 **Automated Clearing House Payments (ACH)**: ACH payments are a type of electronic funds transfer (EFT) that enables individuals, businesses, and government agencies to send and receive money from one bank account to another through a centralized, automated system.

2.4 **Branch**: Term used to distinguish separate collection groups (i.e., TTC and Probation) using the CARS to manage their respective accounts, in which each group can independently perform collection activities including, but not limited to, tracking, monitoring, reporting, and reconciling of collection accounts.

2.5 **Board of Supervisors (Board):** The Board of Supervisors of the County acting as governing body.

2.6 **Business Days:** Monday through Friday, excluding County observed holidays, unless otherwise stated.

2.7 **Calendar Days:** Monday through Sunday, including County observed holidays, unless otherwise stated.

2.8 **Client Code:** An individual County department, known as a client department, that refers its delinquent accounts to TTC for collection.

2.9 **Client Department:** Client Department is an individual County department, which refers delinquent accounts to TTC for collection.

2.10 **Contract:** This agreement executed between County and Contractor. Included are all supplemental agreements amending or extending the service to be performed. The Contract sets forth the terms and conditions for the issuance and performance of all tasks, deliverables, services, and other work including the Exhibit A (SOW).

2.11 **Contract Discrepancy Report:** A document utilized by TTC to document discrepancies or deficiencies with the Contractor's performance and record explanations of unsatisfactory performance.

2.12 Contract Term: The period of the Contract, commencing upon the Effective Date, unless sooner terminated or extended, in whole or in part, as provided in this Contract.

2.13 Contractor: The person or persons, sole proprietor, partnership, joint venture, corporation, or other legal entity who has entered into an agreement with the County to perform or execute the work covered by this Contract.

2.14 Contractor's Authorized Official(s): The individual(s) authorized by the Contractor, that the Contractor represents and warrants has actual authority to execute documents under this Contract on behalf of the Contractor.

2.15 Contractor's Project Director: The individual authorized by the Contractor as principal officer to oversee contractual or administrative matters relating to this Contract that cannot be resolved by the Contractor's Project Manager. Additionally, Contractor's Project Director must oversee all projects and serve as a point of escalation, as needed.

2.16 Contractor's Project Manager/Contractor's Alternate Contract Manager: The person designated by the Contractor to administer the Contract operations under this Contract.

2.17 Contractor's Employees/Staff: Any person designated by the Contractor to perform services under this Contract.

2.18 Contractor's Financial Manager: The individual authorized by the Contractor to have full authority to act on behalf of the Contractor in all matters relating to invoicing under this Contract.

2.19 County: The County of Los Angeles.

2.20 County Data: All of the County information, data, and records, confidential or otherwise, to which the Contractor has access, or is otherwise provided to the Contractor under this Contract.

2.21 County Observed Holidays: Days on which County departments are closed for business in observance of significant events. A list of County observed holidays may be found on the County's website https://lacounty.gov/government/about-la-county/about/.

2.22 County's Contracts' Section – Contract Monitor: The County's Contracts' Section – Contract Monitor is responsible for ensuring annual requirements and Contract deliverables (e.g., financial statements, insurance certificates, pending litigation statement, etc.) are received timely and in accordance with the Contract provisions from the Contractor.

2.23 County's Project Director: The individual authorized by TTC with authority for the County to oversee contractual or administrative matters relating to this Contract that cannot be resolved by the County's Project Manager. Additionally,

County's Project Director must oversee all projects and serve as a point of escalation, as needed.

2.24 County's Project Manager: Person designated by County's Project Director to manage the operations under this Contract.

2.25 County's Project Monitor: Person with responsibility to oversee the day-to-day activities of this Contract. Responsibility for inspections of any and all tasks, deliverables, goods, services, and other work provided by the Contractor.

2.26 Day(s): Calendar day(s) unless otherwise specified.

2.27 Deficiency(ies): Defects in design, development, implementation, materials and/or workmanship, errors, omissions, deviations from published and/or mutually agreed upon standards or Specifications under this Contract which result in the Solution not performing in strict compliance with the provisions of this Contract and the Specifications.

2.28 Deliverable(s): Whether singular or plural, will mean any task, subtask, goods, work, or items and/or services provided or to be provided by the Contractor under this Contract identified, by designation or context, in the SOW, Exhibits, Attachments, Schedules, or any document associated with the foregoing.

2.29 Documentation: All of Contractor's training course materials, system specifications and technical manuals, and all other user instructions regarding the capabilities, operation, and use of the Solution, including, but not limited to, online help screens contained in the Solution, and any revisions, supplements, or updates thereto.

2.30 Dunning Notices: Various demand for payment letters.

2.31 Effective Date: The date of County's execution of this Contract after approval by the County's Board or as indicated in Paragraph 4.0 (Term of Contract).

2.32 Electronic Countywide Accounting and Purchasing System (eCAPS): The County's Enterprise Resource Planning system.

2.33 End User: Any person or entity authorized by TTC to access or use the CARS pursuant to the Contract.

2.34 Facility Code: A system code representing a specific recipient entity or special revenue fund to which revenue collected must be disbursed.

2.35 Final Acceptance: The County's written approval of the Solution as more fully described in Exhibit A (SOW).

2.36 Fiscal Year: The 12-month period beginning July 1st and ending the following June 30th.

2.37 Gross Collections: Total dollars received from debtors.

2.38 Interface: Either a computer program developed by, or licensed to, County or Contractor to (a) translate or convert data from a County or Contractor format into another format used at County as a standard format; or (b) translate or

convert data in a format used by the County or a third-party to a format supported at County or vice versa.

2.39 Integration testing: A type of software testing in which individual software modules are combined and tested as a group.

2.40 Maintenance and Support: The services the Contractor will provide after the CARS System is live and all End Users have been migrated to the CARS System.

2.41 Medi-Cal Personally Identifiable Information (PII): Information that can be used alone, or in conjunction with any other information, to identify a specific individual. Medi-Cal PII includes any information that can be used to search for or identify individuals, or can be used to access their files, including but not limited to name, Social Security Number (SSN), Date of Birth (DOB), Place of Birth (POB), mother's maiden name, driver's license number, or identification (ID) number. Medi-Cal PII may also include any information that is linkable to an individual, such as medical, educational, financial, and employment information. Medi-Cal PII may be electronic, paper, verbal, or recorded and includes statements made by, or attributed to, the individual.

2.42 Net Collections: Total dollars received from debtors minus commissions, fees, and any adjustments.

2.43 Outside Collection Agency (OCA): The agency with which TTC has contracted to perform additional collection services as secondary agents.

2.44 Payment Card Industry Data Security Standard (PCI-DSS): A set of security standards designed to protect payment card information.

2.45 Performance Requirements Summary (PRS) Chart: Identifies the key performance indicators of the Contract and SOW that TTC will evaluate to ensure the Contractor meets performance standards, as specified in this Contract and SOW.

2.46 Personal Data: Any information that identifies a person, including, but not limited to, name, address, email address, passwords, account numbers, Social Security Number (SSN), credit card information, personal financial or healthcare information, personal preferences, demographic data, marketing data, credit data, or any other identification data. For the avoidance of doubt, Personal Data includes, but not be limited to, all "nonpublic personal information," as defined under the Gramm-Leach-Bliley Act (15 United States Code (U.S.C.) §6801 et seq.).

2.47 Personally Identifiable Information (PII): Any information about a person, living or deceased, or other legal entity, that is kept by an organization or other entity, including (I) any information that can be used to distinguish or trace the person's identity, such as name, SSN, taxpayer ID number, email address, DOB, POB, mother's maiden name, or unique biometric records; (II) any information by which an entity intends to identify specific persons in conjunction with other data

elements, i.e., indirect identification. These data elements may include a combination of gender, race, DOB, POB, geographic indicator, and other descriptors; and (III) any other information that is linked or linkable to a person, such as medical, educational, financial, and employment information. PII can be categorized as Public PII or Protected PII. As a result of public policy some information in the possession of the County, normally considered to be Protected PII may be publicly available, e.g., employee contact information or employee salaries.

For the avoidance of doubt, Personally Identifiable Information includes, but not be limited to, all "nonpublic personal information," as defined under the Gramm-Leach-Bliley Act (15 United States Code ("U.S.C.")), Protected Health Information, and "Personally Identifiable Information" as that term is defined in California Civil Code section 1798.29 and EU Data Protection Directive (Directive 95/46/EEC) on the protection of individuals with regard to processing of personal data and the free movement of such data.

2.48 Probation: Los Angeles County Probation Department.

2.49 Protected Health Information (PHI): Any information about health status, provision of health care, or payment for health care that is created or collected by a Covered Entity (or a Business Associate of a Covered Entity) and can be linked to a specific individual.

2.50 Proposal: A Contractor's response to a Request for Proposals (RFP) detailing the Contractor's proposed work specifications and pricing for performing the work requested in the County's solicitation.

2.51 Pool Dollars: The maximum amount allocated under this Contract for the provision by Contractor of Additional Work approved by the County in accordance with the terms of this Contract.

2.52 Pretty Good Privacy Encryption (PGP): A computer program used for encrypting and decrypting texts, emails, files, directories, and whole disk partitions to increase the security of email communications over the Internet. It can also be used to send an encrypted digital signature that lets the receiver verify the sender's identity and know that the message was not changed in route.

2.53 Production Use: The actual use of the System Software in the production environment to (a) process actual live data in County's day-to-day operations and (b) use the Solution.

2.54 Professional Services: Services including but not limited to, consulting services, additional training and/or customizations, which Contractor may provide upon County's request therefore in the form of Additional Work in accordance with Subparagraph 3.4.

2.55 Quality Control Plan: All necessary measures taken by the Contractor to ensure that the quality of service will meet the Contract requirements regarding

timelines, security, accuracy, appearance, completeness, consistency, and conformity to the requirements set forth in this SOW**.**

2.56 Queue: A group of accounts assigned to a specific Collector/Supervisor/OCA for which that Collector/Supervisor/OCA is responsible to work.

2.57 Regression Testing: A type of software testing that confirms version upgrades or code changes to the software do not adversely affect the existing software features. It also seeks to uncover new software bugs, in existing functional and non functional areas of a system after changes such as enhancements, patches or configuration changes, have been made to them.

2.58 Restitution Process: The collection of court ordered restitution to victims may range from one debtor to multiple co-responsible debtors. Restitution collections have specific distribution requirements including the ability to track debt owed by debtors and restitution payments made to the victims.

2.59 Secondary Accounts: Accounts that are assigned to an OCA after TTC has exhausted their available resources and the account remains unpaid.

2.60 Services: Collectively, all functions, responsibilities, tasks, subtasks, deliverables, trainings, customizations, consulting services, and other services: (a) specifically identified in the SOW; (b) identified in this Contract as being Contractor's responsibility; and (c) otherwise necessary to comply with the terms of this Contract. Without increasing the scope of the Services, if any component task, subtask, service, or function is: (i) an inherent or necessary part of the Services defined in subparts (a), (b), or (c) of this Subparagraph; or (ii) a customary part of the Services defined in subparts (a), (b), or (c) of this Subparagraph, and not in conflict with Contractor's established methods of providing services and as to a service(s) within either subpart (i) and (ii) of this sentence above, is not specifically described in this Contract, then such service or function will be deemed to be part of the Services. Any hardware and/or software provided to the County by the Contractor pursuant to this Contract will be deemed part of the Services.

2.61 Source Material: With respect to the System Software and Work Product, the source code of such software and all related compiler command files, build scripts, scripts relating to the operation and maintenance of such application, application programming interface (API), graphical user interface (GUI), object libraries, all relevant instructions on building the object code of such application, and all documentation relating to the foregoing, such that collectively the foregoing will be sufficient to enable a person possessing reasonable skill and expertise in computer software and Information Technology (IT) to build, load, and operate the machine-executable object code of such application; to maintain and support such application; and to effectively use all functions and features of

such software. If any portion of the Source Material is encrypted, Contractor must include the decryption tools and decryption keys with the Source Material.

2.62 Specifications: Any and/or all of the following: (i) all functional and operational requirements and/or features included in the SOW; (ii) all requirements set forth in this Contract; (iii) the Documentation, to the extent not inconsistent with any of the foregoing; (iv) all specifications provided or made available by the Contractor under this Contract, but only to the extent: (a) not inconsistent with any of the foregoing, and (b) acceptable to the County in its sole discretion; and (v) all written and/or electronic materials furnished or made available by or through Contractor regarding the System, including functionality, features, capacity, availability, response CARS times, accuracy, or any other performance or other System criteria or any element of the System, but only to the extent not inconsistent with any of the foregoing.

2.63 System Software: Individually each, and collectively all, of the software programs provided by the Contractor under this Contract, including as to each such program, the processes and routines used in the processing of data, Interfaces to be provided hereunder by the Contractor, Updates, and any and all programs otherwise provided by the Contractor under this Contract. All System Software and the components thereof must be release versions, and must not be test versions (e.g., alpha or beta test version), unless otherwise agreed to in writing by the County.

2.64 Statement of Work (SOW): A written description of tasks, deliverables, and/or other work required by the County pursuant to this Contract, attached as Exhibit A thereto.

2.65 Subcontractor(s): Any individual, sole proprietor, firm, partnership, joint venture, corporation, or other legal entity furnishing supplies, services, equipment, and/or materials to Contractor in furtherance of Contractor's performance under this Contract, under oral or written agreement, but for avoidance of doubt, must not include any clearing facility, book-entry system, centralized custodial depository, or similar organization.

2.66 Solution: Software As A Service (SaaS) solution and services Contractor provides under this Contract, including, without limitation, all components, equipment, software, hardware and documentation, and related services, as

specified, created, and/or delivered, collectively comprising the Solution that will be used for the contracted daily cash management activities.

2.67 System or CARS: The System Software and Services, including all components and Documentation, as specified, created, and/or delivered under this Contract.

2.68 System Test: A type of software testing conducted on a complete, integrated system to evaluate the System's compliance with its specified requirements.

2.69 Third Party Software: All software and content licensed, leased or otherwise obtained by the Contractor from a third party, and used with System or used for the performance of the Services.

2.70 Tickler: An automated scheduler where a collector can schedule an account for follow up based on date and/or time.

2.71 Train-the-Trainer: An educational model whereby individuals are trained to become the Subject Matter Expert and in turn teach, mentor, or train others.

2.72 Treasurer and Tax Collector: The director of the County of Los Angeles Department of Treasurer and Tax Collector.

2.73 TTC Employees: The staff of the County's Department of Treasurer and Tax Collector.

2.74 TTC or Department: The County of Los Angeles Treasurer and Tax Collector.

2.75 Update(s): Changes to the System Software including, but not limited to: (a) a bug fix, patch, or redistribution of the System Software that corrects an error as well as addresses common functional and performance issues; (b) an aggregation of fixes, updates, or significant new features, functionality or performance improvements (sometimes accompanied by a change in the reference to the System Software such as a change in the number to the left of the period in the version numbering format X.XX); or (c) any modifications to the System Software designed to improve its operation, usefulness, or completeness that is made generally available by the Contractor to its other customers.

2.76 Warrant: A payment made by the County.

2.77 Web Portal: A web page by which TTC will access information pertaining to TTC data/documents in Portable Document Format or other electronic format for the purpose of administering, viewing, printing, and approving all mail jobs, including duplicate tax bills constructed to meet TTC format requirements sufficient to process a payment.

2.78 Work Product: All deliverables and all concepts, inventions (whether or not protected under patent laws), works of authorship, information, new or useful art, combinations, discoveries, formulae, algorithms, specifications, manufacturing techniques, technical developments, systems, computer architecture, artwork, software, programming, applets, scripts, designs, procedures, processes, and methods of doing business, and any other media, materials, plans, reports, project plans, work plans, documentation, training materials, and other tangible objects

produced by the Contractor under this Contract. However, Work Product does not include (a) any intellectual property including, without limitation, concepts, ideas, methods, methodologies, procedures, processes, know-how, techniques, models, templates, the generalized features of the structure, sequence and organization of software, user interfaces and screen designs, utilities, routines, and tools, which may constitute or be contained in Work Product that was developed by the Contractor prior to performance or independent of this Contract (Background Intellectual Property); or (b) the System Software or any modifications thereto made by the Contractor.

2.79 **Workflow:** The process used to move a specific account/group of accounts through pre-defined processes in the CARS.

3.0 WORK

3.1 Pursuant to the provisions of this Contract, the Contractor must fully perform, complete and deliver on time, all tasks, deliverables, goods, services and other work as set forth in herein.

3.2 The Contractor agrees that the performance of work and services pursuant to the requirements of this Contract must conform to high professional standards as exist in the Contractor's profession or field of practice.

3.3 If the Contractor provides any tasks, Deliverables, goods, Services, and/or other work, other than as specified in this Contract, the same will be deemed to be a gratuitous effort on the part of the Contractor, and the Contractor must have no claim whatsoever against the County for those tasks, goods, services, and/or other work.

3.4 Upon County's written request and mutual approval pursuant to the terms of this Contract, Contractor must provide Additional Work, including customizations, enhancements, additional programming, and/or additional Services, in accordance with this Subparagraph and Exhibit A (SOW), at the applicable pricing terms set forth in Exhibit B (Pricing Schedule).

4.0 TERM OF CONTRACT

4.1 The Contract Term will commence upon approval by the Board unless sooner terminated or extended, in whole or in part, as provided in this Contract (Contract Term) and will continue for three years following Final Acceptance under the Contract terms, unless sooner terminated or extended in whole or in part.

4.2 After the initial term, TTC will have the sole option to extend the Contract Term for up to four additional one-year and six month-to-month extensions, for a maximum total Contract Term of seven years and six months. TTC may exercise each such extension option at its sole discretion. In the event TTC desires to renew the Contract by exercising an option term, TTC will provide Contractor with a written notice of intent to renew the Contract. The option to renew will be set

forth in writing, as provided in Subparagraph 8.1 (Change Notices and Amendments) of this Contract.

4.3 The County maintains a database that track/monitor Contractor performance history. Information entered into the database may be used for a variety of purposes, including determining whether the County will exercise a contract term extension option.

4.4 The Contractor must notify the County's Project Director when this Contract is within six months of the expiration of the term as provided for hereinabove. Upon occurrence of this event, the Contractor must send written notification to the County's Project Director at the address herein provided in Exhibit D (County's Administration).

5.0 CONTRACT SUM

5.1 Total Contract Sum

5.1.1 The Contract Sum under this contract will be the total monetary amount payable by County to Contractor for supplying all the tasks, deliverables, goods, services and other work specified under this Contract. Contractor will provide services at the rates identified in Exhibit B (Pricing Schedule). Any adjustments to the Contract Sum must be in accordance with Subparagraph 8.1 (Change Notices and Amendments).

5.1.2 Contract rates specified in Exhibit B (Pricing Schedule), must remain firm and fixed for the Contract Term including all option extensions.

5.1.3 The maximum Contract Sum in Subparagraph 5.1.1 must be deemed to include all amounts necessary for County to reimburse Contractor for all applicable California and other state and local sales/use taxes on the Solution provided by the Contractor to the County pursuant to or otherwise due as a result of this Contract, including, but not limited to, the product of as-needed Services and enhancements or changes to the Solution, to the extent applicable. All California sales/use taxes must be paid directly by the Contractor to the State or other taxing authority. Contractor will be solely liable and responsible for, and must indemnify, defend, and hold harmless the County from all applicable California and other state and local sales/use tax on all other items provided by the Contractor pursuant to this Contract and must pay such tax directly to the State or other taxing authority. In addition, Contactor will be solely responsible for all taxes based on Contractor's income or gross revenue, or personal property taxes levied or assessed on Contractor's personal property to which the County does not hold title.

5.1.4 The Contract Sum under this contract will be the total monetary amount payable by County to Contractor for supplying all the tasks,

deliverables, goods, services and other work specified under this Contract. Contractor will provide services at the rates identified in Exhibit B (Pricing Schedule).

5.1.5 TTC may increase the total contract amount by up to 10%, as approved by the Board. The County does not warrant or represent that all, or any portion, of the not-to-exceed contract amount will be authorized, allocated, or expended by the County; nor does the County warranty or represent that it will authorize the selected contractor(s) to perform any work or services of any monetary amount.

5.2 Written Approval for Reimbursement

The Contractor will not be entitled to payment or reimbursement for any tasks or services performed, nor for any incidental or administrative expenses whatsoever incurred in or incidental to performance hereunder, except as specified herein. Assumption or takeover of any of the Contractor's duties, responsibilities, or obligations, or performance of same by any person or entity other than the Contractor, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever, must not occur except with the County's express prior written approval.

5.3 Notification of 75% of Total Contract Sum

The Contractor must maintain a system of record keeping that will allow the Contractor to determine when it has incurred 75% of the total contract sum under this Contract. Upon occurrence of this event, the Contractor must send written notification to TTC at the address herein provided in Exhibit D (County's Administration).

5.4 No Payment for Services Provided Following Expiration-Termination of Contract

The Contractor will have no claim against County for payment of any money or reimbursement, of any kind whatsoever, for any service provided by the Contractor after the expiration or other termination of this Contract. Should the Contractor receive any such payment it must immediately notify County and must immediately repay all such funds to County. Payment by County for services rendered after expiration-termination of this Contract will not constitute a waiver of County's right to recover such payment from the Contractor. This provision will survive the expiration or other termination of this Contract.

5.5 Invoices and Payments

5.5.1 The Contractor must invoice the County only for providing the tasks, deliverables, goods, services, and other work specified in Exhibit A (Statement of Work and Attachments) and elsewhere hereunder. The Contractor must prepare invoices, which will include the charges owed to the Contractor by the County under the terms of this Contract. The

Contractor's payments will be as provided in Exhibit B (Pricing Schedule), and the Contractor will be paid only for the tasks, deliverables, goods, services, and other work approved in writing by the County. If the County does not approve work in writing no payment will be due to the Contractor for that work. The making of any payment or payment by the County, or receipt thereof by the Contractor, will not imply Final Acceptance (as defined in Exhibit A (SOW)) by the County of such items or the waiver of any warranties or requirements of this Contract.

5.5.2 The Contractor's invoices must be priced in accordance with Exhibit B (Pricing Schedule). Failure to comply with prices as established in Exhibit B (Pricing Schedule) may result in assessed liquidated damages. The assessment of liquidated damages does not relieve the Contractor from the responsibility of correcting invoices.

5.5.3 TTC will pay all invoices via Direct Deposit (Electronic Funds Transfer (EFT)). The Contractor is responsible for registering for Direct Deposit and updating banking information timely if there are any changes. The registration and account updates for Direct Deposit should be completed at https://directdeposit.lacounty.gov.

5.5.4 The Contractor must submit the monthly invoices to the County by the 15th calendar day of the month following the month of service.

5.5.5 The Contractor's invoices must be legible and contain the information set forth in Exhibit A (SOW), describing the tasks, deliverables, goods, services, work hours, and/or other work for which payment is claimed. Each monthly invoice must include the following information:

- Contractor's name and address
- TTC's name and address
- Invoice date
- Unique invoice number
- Month/Year when service was delivered
- Contractor's Tax Identification Number
- Contractor's Vendor Identification Number that the County assigns
- Remittance Address
- Contract Name and Number
- Tasks, subtasks, deliverables, goods, services or other work as described in Exhibit A (SOW), and Exhibit B (Pricing Schedule), for which payment is claimed

- Each line item on the invoice should be numbered sequentially

5.5.6 All invoices and supporting documentation under this Contract must be submitted via email to: ttcbudget@ttc.lacounty.gov.

5.5.7 The County's Project Manager may request Contractor to provide a revised, annotated invoice based on an identified discrepancy. Revised or corrected invoices must be properly marked. Revised invoices must indicate "Revised" if using the same invoice number, or "Cancel/Supersede" and reference the original invoice number if using a new invoice number.

5.5.8 The Contractor must not invoice the County in advance, nor will the Contractor be entitled to advance payment for any tasks, subtasks, deliverables, or goods.

5.5.9 Holdbacks

County will hold back 20% of the amount of each invoice submitted by the Contractor under this Contract and approved by the County pursuant to Subparagraph 5.5 (Invoices and Payments). With respect to (i) the work completed and delivered by the Contractor prior to Final Acceptance in accordance with the project plan, the cumulative amount of such holdbacks will be due and payable to the Contractor upon Final Acceptance, and (ii) the work completed and delivered by the Contractor via Change Notices or Amendments following Final Acceptance, the cumulative amount of the applicable holdbacks will be due and payable to the Contractor upon County's Acceptance of such work, all subject to adjustment of any amounts arising under this Contract owed to the County by the Contractor including, but not limited to, any amount arising from Subparagraph 5.5.9 and any partial termination of any Task or Deliverable set forth in Exhibit A (SOW) provided herein.

5.5.10 County Approval of Invoices

All invoices submitted by the Contractor for payment must have the written approval of the County's Project Manager prior to any payment thereof. In no event will the County be liable or responsible for any payment prior to such written approval. Approval for payment will not be unreasonably withheld.

5.5.11 Disputed Fees

County will review each invoice and report any discrepancies or disputed fees to the Contractor in writing or email within 15 working days from receipt of an invoice. Within 30 calendar days after the Contractor receives County notification of any discrepancies or disputed fees, the Contractor must provide County a written justification detailing the basis for such fees. If County does not hear

from the Contractor within the 30-calendar-day period, the discrepancies noted and charges approved by County will be deemed accepted and agreed to by the Contractor. County must authorize payment of disputed fees promptly upon resolution of such dispute to the reasonable satisfaction of County and the Contractor.

5.5.12 Overpayment Of Invoices

Any overpayment received by the Contractor must be returned to County within 30 days of discovery by the Contractor or notification by the County's Contract Manager, whichever occurs first.

5.5.13 Preference Program Enterprises – Prompt Payment Program

Certified Prompt Payment Enterprises will receive prompt payment for services they provide to County departments. Prompt payment is defined as 15 calendar days after receipt of an approved, undisputed invoice, which has been properly matched against documents such as a receiving, shipping, or services delivered report, or any other validation of receipt document consistent with Board Policy 3.035 (Preference Program Payment Liaison and Prompt Payment Program).

5.6 Unresolved Disallowed Costs

Contractor must not invoice the County for disallowed costs under the Contract. Correspondingly, the Contractor must not have unresolved disallowed costs in excess of One Hundred Thousand Dollars ($100,000) that have been confirmed as disallowed costs by the contracting County department and remain unpaid for a period of six (6) months or more from the date of an Auditor-Controller (A-C) Report. Unless such disallowed costs are the subject of current good faith negotiations, as determined in the sole discretion of the County, non-compliance by Contractor regarding this provision will constitute a material breach of Contract and may result in termination for default, in addition to any other remedies available to the County. Further, if Contractor has been determined to have unresolved disallowed costs in excess of $100,000 for longer than six months since the date of the A-C Report, they will be disqualified from future County solicitations unless such disallowed costs are the subject of good faith negotiations to resolve the disallowed costs, in the sole opinion of the County, or have been resolved.

5.7 Default Method of Payment: Direct Deposit or Electronic Funds Transfer

5.7.1 The County, at its sole discretion, has determined that the most efficient and secure default form of payment for goods and/or services provided under an agreement/contract with the County will be Electronic Funds Transfer (EFT) or direct deposit unless an alternative method of payment is deemed appropriate by the Auditor-Controller (A-C).

5.7.2 The Contractor must complete the Vendor Direct Deposit Registration via the website portal at https://directdeposit.lacounty.gov with banking

and vendor information, and any other information that the A-C determines is reasonably necessary to process the payment and comply with all accounting, record-keeping, and tax reporting requirements.

5.7.3 Any provision of law, grant, or funding agreement requiring a specific form or method of payment other than EFT or direct deposit will supersede this requirement with respect to those payments.

5.7.4 At any time during the duration of the Contract, a Contractor may submit a written request for an exemption to this requirement. Such request must be based on specific legal, business or operational needs and explain why the payment method designated by the A-C is not feasible and an alternative is necessary. The A-C, in consultation with the contracting department(s), will decide whether to approve exemption requests.

6.0 ADMINISTRATION OF CONTRACT - COUNTY

6.1 County's Administration

A listing of all County Administration referenced in the following subparagraphs are designated in Exhibit D (County's Administration). The County will notify the Contractor in writing of any changes as they occur.

TTC will assign a County Project Director and a County Project Manager to provide, among other things, overall management and coordination of the Contract and act as liaisons for TTC.

6.2 County's Project Director

6.2.1 The County's Project Director is responsible for ensuring that the Contractor meets the objectives of this Contract and determines the Contractor's compliance with this Contract. This includes inspecting all tasks, deliverables, goods, services, or other work provided by or on behalf of the Contractor.

6.2.2 The County's Project Director is responsible for providing, among other things, overall direction to the Contractor in the areas relating to County and TTC policy, information requirements, and procedural requirements. Additionally, County's Project Director must oversee all projects and serve as a point of escalation, as needed.

6.2.3 The County's Project Director is not authorized to make any changes in any of the terms and conditions of this Contract, except as permitted in accordance with Subparagraph 8.1 (Change Notices and Amendments) of this Contract, and is not authorized to further obligate the County in any respect whatsoever.

6.2.4 Coordinating with Contractor and ensuring Contractor's performance of the Contract; however, in no event will Contractor's obligation to fully

satisfy all of the requirements of this Contract be relieved, excused or limited thereby; and

6.2.5 Upon request of the Contractor, providing direction to the Contractor, as appropriate in areas relating to County policy, information requirements, and procedural requirements; however, in no event, will Contractor's obligation to fully satisfy all of the requirements of this Contract be relieved, excused or limited thereby.

6.3 County's Project Manager

6.3.1 The County's Project Manager is responsible for managing all operational matters under the Contract; requesting meetings as needed with the Contractor's Project Manager; and inspecting any and all tasks, deliverables, goods, services, or other work provided by or on behalf of the Contractor.

6.3.2 The County's Project Manager is not authorized to make changes to the terms and conditions of the Contract and is not authorized to further obligate the County in any respect whatsoever.

6.4 County's Project Monitor

The role of the County's Project Monitor is to oversee the day-to-day administration of this Contract. The County's Project Monitor reports to the County's Project Manager.

6.5 County's Contracts Section – Contract Monitor

The County's Contracts Section – Contract Monitor is responsible for ensuring annual requirements and Contract deliverables (e.g., financial statements, insurance certificates, pending litigation statement, etc.) are received timely and in accordance with the Contract provisions from the Contractor

6.6 County's Departmental Chief Information Officer (DCIO)

The DCIO is responsible for managing the planning, design, coordination, development, implementation, and maintenance of tTTC's information systems.

6.7 County's Departmental Information Security Officer (DISO)

The DISO develops and implements departmental IT security application, policies, standards, and procedures intended to prevent the unauthorized use, release, modification, loss, or destruction of Data and to ensure the integrity and security of TTC's IT infrastructure.

7.0 ADMINISTRATION OF CONTRACT – CONTRACTOR

The Contractor must assign a sufficient number of employees to perform the required work. The Contractor must appoint at least one authorized employee, determined and agreed upon between the Contractor and the TTC, to act for the Contractor in every

detail and that employee must speak and read fluently in English. Request for replacement of any personnel by TTC must be completed within one business day.

A listing of all of Contractor's Administration referenced in the following Subparagraphs is designated in Exhibit E (Contractor's Administration). The Contractor will notify the County's Project Director and County's Project Manager in writing of any changes as they occur.

7.1 Contractor's Project Director

7.1.1 The Contractor's Project Director must be a full-time employee of the Contractor. The Contractor's Project Director must be a principal officer in the Contractor's office to service this Contract and to act as a liaison for the Contractor in coordinating the performance of services under the Contract. The Contractor must provide TTC, in writing of the name, address, and telephone number of the individual designated to act as the Contractor's Project Director at the time the Contract is implemented and as changes occur during the Contract Term. Such notification must be made by the Contractor no later than five business days after a change occurs and will include a current resume for the new Contractor's Project Director.

7.1.2 The Contractor's Project Director must be responsible for the Contractor's performance of all tasks, deliverables, goods, services, or other work provided by or on behalf of the Contractor and ensure the Contractor's compliance with the Contract. Additionally, Contractor's Project Director must oversee all projects and serve as a point of escalation, as needed.

7.1.3 The Contractor's Project Director must be available to meet and confer with the County's Project Director on an as-needed basis either in person or by telephone as mutually agreed by the parties, to review Contract performance and discuss Contract coordination. Such meetings will be conducted at a time and place as mutually agreed by the parties.

7.2 Contractor's Project Manager/Contractor's Alternate Project Manager

7.2.1 The Contractor's Project Manager, and a designated alternate, must be a full-time employee of the Contractor. The Contractor must inform the County's Project Manager and County's Project Director in writing of the name, address, and telephone number of the individual designated to act as the Contractor's Project Manager, and alternate Manager, at the time this Contract is implemented and as changes occur during the Contract Term. Such notification must be made by the Contractor no later than five business days after a change occurs and will include a current resume for the new Contractor's Project Manager.

7.2.2 The Contractor's Project Manager, and alternate Manager, must have full authority to act on behalf of the Contractor on all matters related to the Contractor's day-to-day activities as related to the Contract and must coordinate with County's Project Manager on a regular basis.

7.2.3 The Contractor's Project Manager/Contractor's Alternate Project Manager must be available during work hours, 8:00 a.m. to 5:00 p.m. Pacific Time (PT), Monday through Friday, for telephone and email contact and to meet as needed with the County's Project Manager to discuss the Contract.

7.3 Contractor's Financial Manager

The Contractor's Financial Manager must be a full-time employee of the Contractor. The Contractor must provide the County's Contract Administrator and County's Contract Manager with the information specified on Exhibit E (Contractor's Administration), for the individual designated to act as the Contractor's Financial Manager at the time this Contract is implemented and as changes occur during the Contract Term. Such notification must be made by the Contractor no later than five business days after a change occurs and will include a current resume for the new Contractor's Financial Manager.

The Contractor must assign a Financial Manager to act as liaison for the Contractor and have full authority to act on behalf of Contractor in all matters related to payments and fees under this Contract. The Contractor's Financial Manager must be available during the hours of 8:00 a.m. to 5:00 p.m. PT, Monday through Friday, for telephone and email contact and to meet with County personnel regarding any invoices issued under this Contract.

7.4 Contractor's Employees

7.4.1 The Contractor is responsible for providing training and supervising employees assigned to perform services under this Contract. All employees assigned by the Contractor to perform these services must at all times be employees of the Contractor; and the Contractor must have the sole right to hire, suspend, discipline, or discharge them. However, any employee, who in the opinion of the County is performing unsatisfactory work, must be removed from the performance of services related to this Contract immediately upon the written request of the County's Project Manager.

7.4.2 The Contractor must ensure a high standard of conduct of the Contractor's employees, including compliance at all times with all applicable local, State, and Federal laws and regulations related to investment custody and securities lending services, and the specific requirements of this Contract.

7.4.3 The Contractor must supply each of its employees with appropriate, annual training regarding Information Security procedures, Risks, and

Threats. The Contractor agrees that training at a minimum must include, but may not be limited to, the following topics:

1. **Secure Authentication:** The importance of utilizing secure authentication, including proper management of authentication credentials (login name and password) and multi-factor authentication.
2. **Social Engineering Attacks:** Identifying different forms of social engineering including, but not limited to, phishing, phone scams, and impersonation calls.
3. **Handling of County Information:** The proper identification, storage, transfer, archiving, and destruction of County Information.
4. **Causes of Unintentional Information Exposure:** Provide awareness of causes of unintentional exposure of Information such as lost mobile devices, emailing Information to inappropriate recipients, etc.
5. **Identifying and Reporting Incidents:** Awareness of the most common indicators of an Incident and how such indicators should be reported within the organization.
6. **Privacy:** The Contractor's Privacy Policies and procedures as described in Exhibit I (Information Security and Privacy Requirements), Section 2b, Privacy Program.

7.4.4 The Contractor must have an established set of procedures to ensure the Contractor's employees promptly report actual and/or suspected breaches of confidentiality.

7.4.5 The Contractor's employees assigned to provide services under this Contract must:

a. Communicate effectively using good judgment and discretion;
b. Be trained sufficiently in performing the services; and
c. Comply with the requirements of this Contract.

7.5 Notice Of Personnel Changes

The Contractor must inform the County's Project Director in writing of the names, addresses, and telephone numbers of the individuals designated to act as Contractor's Project Director, Project Manager, and Alternate Project Manager at the time the Contract is implemented and as changes occur during the Contract Term. The Contractor must make such notification no later than five business days after a change occurs and must include a current resume for the newly designated person. The County will have the right to approve the assignment or replacement of any key personnel, as identified in Exhibit E (Contractor's Administration), by the Contractor.

7.6 Approval of Contractor's Employees

County has the absolute right to approve or disapprove all of the Contractor's employees performing work hereunder and any proposed changes in the Contractor's employees, including, but not limited to, the Contractor's Project Manager provided, however, that such approval by County will not be unreasonably withheld, delayed or conditioned. A change in Contractor's Project Manager, or critical senior staff, without County approval may result in Contract termination at County's discretion.

7.7 Contractor's Staff Identification

7.7.1 The Contractor must provide, at Contractor's expense, all staff assigned to this Contract and visiting or performing services on-site at a County facility, or its grounds, with a standard photo identification badge in accordance with the County specifications which includes a recent picture of the employee, the employee's name, and the name of the Contractor. Specifications may change at the discretion of the County and the Contractor will be provided with new specifications as required. The format and content of the badge is subject to TTC's approval prior to the Contractor implementing the use of the badge. The Contractor's staff, while visiting or providing on-site services under this Contract or when entering a County facility or its grounds, must prominently display the photo identification badge on the upper part of the body.

7.7.2 The Contractor must notify TTC within one business day when key personnel that provide services under this Contract are terminated from working under this Contract. Key personnel include all Contractor staff listed on Exhibit E (Contractor's Administration). The Contractor must retrieve and immediately destroy the staff's photo identification badge at the time of removal from the County Contract.

7.7.3 If TTC requests the removal of the Contractor's staff, the Contractor is responsible to retrieve and immediately destroy the Contractor's staff's County photo Identification badge at the time of removal from working on the Contract.

7.8 Background and Security Investigations

7.8.1 Each of Contractor's staff performing services under this Contract, who is in a designated sensitive position, as determined by TTC in TTC's sole discretion, must undergo and pass a background investigation to the satisfaction of TTC as a condition of beginning and continuing to perform services under this Contract. Typically, the positions required to undergo and pass a background investigation include but are not limited to the key personnel as identified in Exhibit E (Contractor's Administration).

7.8.2 Such background investigation must be obtained through fingerprints submitted to the California Department of Justice (DOJ) to include State, local, and Federal-level review, which may include, but will not be limited to, criminal conviction information. Examples of disqualifying factors may include, but are not limited to, bribery, robbery, theft, fraud, embezzlement, forgery, extortion, perjury, convictions involving stolen property, any felony conviction, a misdemeanor conviction involving moral turpitude, or any job-related misdemeanor conviction. The fees associated with the background investigation will be at the expense of the Contractor, regardless of whether the member of Contractor's staff passes or fails the background investigation.

7.8.3 The Contractor must ensure that any non-key personnel staff that have access to County assets, sensitive Information, and/or non-public information have undergone a background investigation as part of the Contractor's hiring or employment processes. This background investigation must meet or exceed the standards applied to key personnel, as described in this Subparagraph 7.8, and must be sufficient to ensure the individual's suitability to perform work involving County sensitive Information and/or non-public information. Upon TTC's request, the Contractor must provide TTC with written certification that such background investigations have been satisfactorily conducted prior to the individual's commencement of work on the Contract. TTC reserves the right to audit the Contractor's compliance with this requirement at any time during the term of the Contract.

7.8.4 If a member of Contractor's staff does not pass the County or Contractor's background investigation, County may request that the member of Contractor's staff be removed immediately from performing services under the Contract. Contractor must comply with County's request at any time during the term of the Contract.

7.8.5 The Contractor must provide to TTC the legal name of each person in a designated sensitive position and the dates on which said persons submitted fingerprints to the California DOJ. The Contractor must provide such information in writing within five calendar days of the date on which the fingerprinting occurred.

7.8.6 A member of Contractor's staff must not begin to perform services under the Contract until he/she has successfully passed a background investigation to the satisfaction of TTC.

7.8.7 During the Contract Term, if TTC or Contractor identifies a subsequent disqualifying factor for a member of the Contractor's staff, the Contractor must notify TTC immediately and TTC will request that the member of the Contractor's staff be immediately removed from

performing services under the Contract. Contractor must promptly comply with TTC's request.

7.8.8 TTC, in its sole discretion, may immediately deny or terminate facility access to any member of Contractor's staff that does not pass such investigation to the satisfaction of TTC or whose background or conduct is incompatible with TTC facility access.

7.8.9 These terms will also apply to subcontractors of County contractors.

7.8.10 Disqualification of any member of Contractor's staff pursuant to this Subparagraph 7.8 will not relieve Contractor of its obligation to complete all work in accordance with the terms and conditions of this Contract.

7.9 Confidentiality

7.9.1 Contractor must maintain the confidentiality of all records and information including but not limited to, billing and sensitive financial information, County records, Data and County Information, any information relating to County's customers, users, partners, or personnel, and any other Data, records, and information received, obtained and/or produced under the provisions of this Contract in accordance with all applicable Federal, State and local laws, rules, regulations, ordinances, directives, guidelines, policies and procedures relating to confidentiality, including, without limitation, County policies concerning IT security and the protection of confidential records and information. The Contractor is not authorized to release any information listed above without the express approval from the County.

7.9.2 The Contractor's employees may use Data received from the County only to perform functions as defined by this Contract.

7.9.3 Disclosures which are required by law, such as a court order, or which are made with the explicit written authorization of the County are allowable. Any other use or disclosure of Data received requires the express approval in writing from the County. The Contractor must not duplicate, disseminate or disclose any Data except as allowed in this Contract. Contractor employees who access, disclose, or use the data for a purpose not authorized by this Contract may be subject to civil and criminal sanctions contained in applicable Federal and State statutes.

7.9.4 Access to Data received from the County must be restricted only to Contractor's employees who need the Data to perform their official duties in the performance of this Contract.

7.9.5 The Contractor's employees who access, disclose, or use the Data for a purpose not authorized by this Contract may be subject to civil and criminal sanctions contained in applicable Federal and State statutes.

7.9.6 Contractor must indemnify, defend, and hold harmless County, its Special Districts, elected and appointed officers, employees, and agents, from and against any and all claims, demands, damages, liabilities, losses, costs and expenses, including, without limitation, defense costs and legal, accounting and other expert, consulting, or professional fees, arising from, connected with, or related to:

1. Contractor's violation of any Federal and State laws in connection with its accessing, collecting, processing, storing, disclosing, or otherwise using County Information;
2. Any failure by Contractor, its officers, employees, agents, or subcontractors, to comply with this Subparagraph, as determined by County in its sole judgment; and
3. Any Information loss, breach of Confidentiality, or Incident involving any County Information that occurs on the Contractor's or Subcontractor's systems or networks (including all costs and expenses incurred by the County, if applicable, to remedy the effects of such loss, breach of Confidentiality, or Incident, which at a minimum may include, but is not limited to, (i) providing appropriate notice to individuals and governmental authorities, (ii) responding to individuals' and governmental authorities' inquiries, (iii) providing credit monitoring to individuals, and (iv) conducting litigation and settlements with individuals and governmental authorities).

7.9.7 Any legal defense pursuant to Contractor's indemnification obligations under this Subparagraph will be conducted by Contractor and performed by counsel selected by Contractor and approved by County.

7.9.8 Notwithstanding the preceding Subparagraph 7.9.6, County will have the right to participate in any such defense at its sole cost and expense, except that in the event Contractor fails to provide County with a full and adequate defense, as determined by County in its sole judgment, County will be entitled to retain its own counsel, including, without limitation, County Counsel, and to reimbursement from Contractor for all such costs and expenses incurred by County in doing so. Contractor will not have the right to enter into any settlement, agree to any injunction, or make any admission, in each case, on behalf of County without County's prior written approval.

7.9.9 Contractor must inform all of its officers, employees, agents and subcontractors providing services hereunder of the confidentiality provisions of this Contract.

7.9.10 Contractor must sign and adhere to the provisions of Exhibit F1-IT (Contractor Employee Acknowledgment and Confidentiality Agreement).

7.9.11 During the Contract Term, the Contractor must maintain an updated file of the signed forms and will forward copies of all signed forms to the County's Project Director whenever changes in personnel occur.

7.9.12 In connection with this Contract and performance of the Services, Contractor may be provided or obtain, from County or otherwise, Personal Data, pertaining to County's current and prospective personnel, directors and officers, agents, subcontractors, patients, and customers and may need to process such Personal Data and/or transfer it, all subject to the restrictions set forth in this Contract and otherwise in compliance with all applicable foreign and domestic laws and regulations for the sole purpose of performing the Services. Without limiting any other warranty or obligation specified in this Contract, and in particular the confidentiality provisions of this Subparagraph 7.9 (Confidentiality), during the Contract Term and thereafter in perpetuity, Contractor will not gather, store, log, archive, use, or otherwise retain any Personal Data in any manner and will not disclose, distribute, sell, share, rent, or otherwise transfer any Personal Data to any third party, except as expressly required to perform its obligations in this Contract or as Contractor may be expressly directed in advance in writing by the County. Contractor represents and warrants that Contractor will use and process Personal Data only in compliance with (a) this Contract, (b) County's then current privacy policy, and (c) all applicable local, State, and Federal laws and regulations (including, but not limited to, current and future laws and regulations relating to spamming, privacy, confidentiality, data security, and consumer protection). Contractor will not retain any Personal Data for any period longer than necessary for Contractor to fulfill its obligations under this Contract. As soon as Contractor no longer needs to retain such Personal Data in order to perform its duties under this Contract, Contractor will promptly return or destroy or erase all originals and copies of such Personal Data.

8.0 STANDARD TERMS AND CONDITIONS

8.1 Change Notices and Amendments

8.1.1 The County reserves the right to initiate Change Notices that either (i) **do not affect** the Contract Sum, fees or payments, SOW, and/or Contract Term or (ii) for any expenditure of Pool Dollars. All such changes must be accomplished with an executed Change Notice signed by the Contractor and by the County's Project Director. For any Additional Work requested by the County, following agreement on the scope of such Additional Work, a Change Notice must be prepared and executed by each of: (a) the County's Project Director, or designee, and (b) Contractor's authorized representative(s) provided that any Change Notice for Additional Work must additionally require

written approval of County's Chief Information Office and County Counsel. County is specifically authorized to execute Change Notices for expenditure of Pool Dollars for acquisition of Additional Work under the Contract. Any requests for the expenditure of Pool Dollars must be approved in writing by the County's Project Director.

8.1.2 For any change which **affects** the Contract Sum, fees or payments, and/or SOW that **does not materially alter** the Contract, an Amendment to this Contract must be prepared and executed by Contractor's Authorized Official and by the Treasurer and Tax Collector, or designee, provided County Counsel approval is obtained prior to execution of such Amendment(s).

8.1.3 For any change which **affects** the Contract Sum, fees or payments, SOW, and/or Contract Term or any provision under this Contract, that **materially alters** the Contract, an Amendment to this Contract must be prepared and executed by Contractor's Authorized Official and by the Treasurer and Tax Collector as operationally necessary, except that TTC is expressly authorized to increase the Contract Sum set forth in Paragraph 5.0 (Contract Sum) not to exceed 10% of the total Contract Sum for a particular contract year based on an increase in work volume. Any such change must be in writing and signed by Contractor's Authorized Official and the Treasurer and Tax Collector, or designee, provided County Counsel approval is obtained prior to execution of such Amendment(s) as applicable.

8.1.4 The County's Board or Chief Executive Officer or designee may require the addition and/or change of certain terms and conditions in the Contract during the term of this Contract. The County reserves the right to add and/or change such provisions as required by the County's Board or Chief Executive Officer. To implement such changes, an Amendment to the Contract must be prepared and executed by the Contractor and the Treasurer and Tax Collector, or designee.

8.1.5 The Treasurer and Tax Collector, or designee, may at their sole discretion, authorize extensions of time as defined in Paragraph 4.0 (Term of Contract). For the exercise of TTC's optional extensions, an Amendment to the Contract will be prepared and executed by the Contractor and the Treasurer and Tax Collector, or designee, prior to the expiration of the then-current Contract Term.

8.2 Assignment and Delegation/Mergers or Acquisitions

8.2.1 The Contractor must notify the County of any pending acquisitions/mergers of its company unless otherwise legally prohibited from doing so. If the Contractor is restricted from legally notifying the County of pending acquisitions/mergers, then it should notify the County of the actual acquisitions/mergers as soon as the law allows

and provide to the County the legal framework that restricted it from notifying the County prior to the actual acquisitions/mergers.

8.2.2 The Contractor must not assign, exchange, transfer, or delegate its rights or duties under this Contract, whether in whole or in part, without the prior written consent of County, in its discretion, and any attempted assignment, delegation, or otherwise transfer of its rights or duties, without such consent will be null and void. For purposes of this paragraph, County consent will require a written Amendment to the Contract, which is formally approved and executed by the parties. Any payments by the County to any approved delegate or assignee on any claim under this Contract will be deductible, at County's sole discretion, against the claims, which the Contractor may have against the County.

8.2.3 Any assumption, assignment, delegation, or takeover of any of the Contractor's duties, responsibilities, obligations, or performance of same by any person or entity other than the Contractor, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever without County's express prior written approval, will be a material breach of the Contract which may result in the termination of this Contract. In the event of such termination, County will be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by Contractor.

8.3 Authorization Warranty

8.3.1 The Contractor represents and warrants that the person executing this Contract for the Contractor is an authorized agent who has actual authority to bind the Contractor to each and every term, condition, and obligation of this Contract and that all requirements of the Contractor have been fulfilled to provide such actual authority.

8.3.2 The Contractor represents and warrants that the Services will be performed in a professional, competent, and timely manner by appropriately qualified Contractor staff in accordance with this Contract and consistent with industry best practices.

8.3.3 The Contractor represents and warrants that there is no pending or threatened litigation that would have a material adverse impact on its performance under the Contract.

8.3.4 The Solution will conform to the Specifications and requirements set forth in this Contract without material deviations for the period commencing upon the effective date of the Contract and continuing through the expiration or termination of Maintenance and Support Services (Warranty Period). Contractor must institute quality controls, including suitable testing procedures if any, to ensure that the Solution complies with the Specifications in a manner consistent with the highest

applicable industry standards. Upon the County's reasonable request, the County will have the right to review Contractor's quality controls in order to verify and/or improve the quality of the System Software. There is no existing pattern or repetition of customer complaints regarding the Solution, including functionality or performance issues, and that Contractor's engineers have not currently identified any repeating adverse impact on the System Software, including functionality or performance, for which the root cause is believed to be a flaw or defect in the System Software.

8.3.5 Contractor represents and warrants that Contractor will not intentionally cause any unplanned interruption of the operations of, or accessibility to the Solution or any component through any device, method, or means including, without limitation, the use of any "virus," "lockup," "time bomb," "key lock," "worm," "back door," or "Trojan Horse" device or program, or any disabling code, which has the potential or capability of compromising the security of County's Confidential Information or of causing any unplanned interruption of the operations of, or accessibility of the Solution or any component to the County or any user or which could alter, destroy, or inhibit the use of the Solution or any component, or the data contained therein (collectively, Disabling Device[s]), which could block access to or prevent the use of the System or any component by the County or users. Contractor represents, warrants, and agrees that it has not purposely placed, nor is it aware of, any Disabling Device in any Solution component provided to the County under this Contract, nor will Contractor knowingly permit any subsequently delivered or provided Solution component to contain any Disabling Device. In addition, Contractor must prevent viruses from being incorporated or introduced into the Solution or Updates thereto prior to the installation onto the Solution and must prevent any viruses from being incorporated or introduced in the process of Contractor's performance of online support.

8.3.6 To the best of Contractor's knowledge, County's permitted use of the Solution will not infringe the intellectual property rights of any third party.

8.3.7 To the extent permissible under the applicable third-party Contracts, Contractor hereby assigns and agrees to deliver to the County all representations and warranties received by Contractor from its third-party licensors and suppliers, including hardware vendors.

8.4 Budget Reductions

In the event that the County's Board adopts, in any fiscal year, a County Budget which provides for reductions in the salaries and benefits paid to the majority of County employees and imposes similar reductions with respect to County

contracts, the County reserves the right to reduce its payment obligation under this Contract correspondingly for that fiscal year and any subsequent fiscal year during the term of this Contract (including any extensions), and the services to be provided by the Contractor under this Contract will also be reduced correspondingly. The County's notice to the Contractor regarding said reduction in payment obligation will be provided within 30 calendar days of the Board's approval of such actions. Except as set forth in the preceding sentence, the Contractor must continue to provide all of the services set forth in this Contract.

8.5 Complaints

The Contractor must develop and maintain operating procedures for receiving, investigating and responding to complaints.

8.5.1 Complaint Procedures

- Within ten business days after the Contract effective date, the Contractor must provide the County with the Contractor's procedures for receiving, investigating and responding to user complaints.
- The County will review the Contractor's procedures and provide the Contractor with approval of said procedures or with requested changes.
- If the County requests changes in the Contractor's procedures, the Contractor must make such changes and resubmit the procedures within ten business days for County approval.
- If, at any time, the Contractor wishes to change the Contractor's procedures, the Contractor must submit proposed changes to the County for approval before implementation.
- The Contractor must preliminarily investigate all complaints and notify the County's Project Manager of the status of the investigation within five business days of receiving the complaint.
- When complaints cannot be resolved informally, a system of follow-through will be instituted which adheres to formal plans for specific actions and strict time deadlines.
- Copies of all written responses must be sent to the County's Project Manager within three business days of mailing to the complainant.

8.6 Compliance with Applicable Laws

8.6.1 In the performance of this Contract, Contractor must comply with all applicable Federal, State and local laws, rules, regulations, ordinances, directives, guidelines, policies and procedures, and all provisions required thereby to be included in this Contract are hereby incorporated herein by reference.

8.6.2 Contractor must indemnify, defend, and hold harmless County, its officers, employees, and agents, from and against any and all claims, demands, damages, liabilities, losses, costs, and expenses, including, without limitation, defense costs and legal, accounting and other expert, consulting or professional fees, arising from, connected with, or related to any failure by Contractor, its officers, employees, agents, or subcontractors, to comply with any such laws, rules, regulations, ordinances, directives, guidelines, policies, or procedures, as determined by County in its sole judgment. Any legal defense pursuant to Contractor's indemnification obligations under this Subparagraph will be conducted by Contractor and performed by counsel selected by Contractor and approved by County. Notwithstanding the preceding sentence, County will have the right to participate in any such defense at its sole cost and expense, except that in the event Contractor fails to provide County with a full and adequate defense, as determined by County in its sole judgment, County will be entitled to retain its own counsel, including, without limitation, County Counsel, and to reimbursement from Contractor for all such costs and expenses incurred by County in doing so. Contractor will not have the right to enter into any settlement, agree to any injunction or other equitable relief, or make any admission, in each case, on behalf of County without County's prior written approval.

8.7 Compliance with Civil Rights Laws

The Contractor hereby assures that it will comply with Subchapter VI of the Civil Rights Act of 1964, 42 USC Sections 2000 (e) (1) through 2000 (e) (17), to the end that no person will, on the grounds of race, creed, color, sex, religion, ancestry, age, condition of physical handicap, marital status, political affiliation, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Contract or under any project, program, or activity supported by this Contract. Additionally, Contractor certifies to the County:

- That Contractor has a written policy statement prohibiting discrimination in all phases of employment.
- That Contractor periodically conducts a self-analysis or utilization analysis of its workforce.
- That Contractor has a system for determining if its employment practices are discriminatory against protected groups.
- Where problem areas are identified in employment practices, the Contractor has a system for taking reasonable corrective action, to include establishment of goals or timetables.

8.8 Compliance with the County's Jury Service Program

This Contract is subject to the provisions of the County's ordinance entitled Contractor Employee Jury Service ("Jury Service Program") as codified in Sections 2.203.010 through 2.203.090 of the Los Angeles County Code.

8.8.1 Written Employee Jury Service Policy

- Unless the Contractor has demonstrated to the County's satisfaction either that the Contractor is not a "Contractor" as defined under the Jury Service Program (Section 2.203.020 of the County Code) or that the Contractor qualifies for an exception to the Jury Service Program (Section 2.203.070 of the County Code), the Contractor must have and adhere to a written policy that provides that its Employees will receive from the Contractor, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that Employees deposit any fees received for such jury service with the Contractor or that the Contractor deduct from the Employee's regular pay the fees received for jury service.
- For purposes of this Subparagraph, "Contractor" means a person, partnership, corporation or other entity which has a contract with the County or a subcontract with a County contractor and has received or will receive an aggregate sum of $50,000 or more in any 12-month period under one or more County contracts or subcontracts. "Employee" means any California resident who is a full-time employee of the Contractor. "Full-time" means 40 hours or more worked per week, or a lesser number of hours if: 1) the lesser number is a recognized industry standard as determined by the County, or 2) Contractor has a long-standing practice that defines the lesser number of hours as full-time. Full-time employees, providing short-term, temporary services of 90 days or less within a 12-month period, are not considered full-time for purposes of the Jury Service Program. If the Contractor uses any subcontractor to perform services for the County under the Contract, the subcontractor will also be subject to the provisions of this paragraph. The provisions of this paragraph will be inserted into any such subcontract agreement and a copy of the Jury Service Program must be attached to the Contract.
- If the Contractor is not required to comply with the Jury Service Program when the Contract commences, the Contractor will have a continuing obligation to review the applicability of its "exception status" from the Jury Service Program, and the Contractor must immediately notify the County if the Contractor at any time either comes within the Jury Service Program's definition of "Contractor" or if the Contractor no longer qualifies for an exception to the Jury

Service Program. In either event, the Contractor must immediately implement a written policy consistent with the Jury Service Program. The County may also require, at any time during the Contract and at its sole discretion, that the Contractor demonstrate, to the County's satisfaction that the Contractor either continues to remain outside of the Jury Service Program's definition of "Contractor" and/or that the Contractor continues to qualify for an exception to the Program.

- Contractor's violation of this paragraph of the Contract may constitute a material breach of the Contract. In the event of such material breach, County may, in its sole discretion, terminate the Contract and/or bar the Contractor from the award of future County contracts for a period of time consistent with the seriousness of the breach.

8.9 Conflict of Interest

8.9.1 No County employee whose position with the County enables such employee to influence the award of this Contract or any competing contract, and no spouse or economic dependent of such employee, will be employed in any capacity by the Contractor or have any other direct or indirect financial interest in this Contract. No officer or employee of the Contractor who may financially benefit from the performance of work hereunder will in any way participate in the County's approval, or ongoing evaluation, of such work, or in any way attempt to unlawfully influence the County's approval or ongoing evaluation of such work.

8.9.2 The Contractor must comply with all conflict of interest laws, ordinances, and regulations now in effect or hereafter to be enacted during the term of this Contract. The Contractor warrants that it is not now aware of any facts that create a conflict of interest. If the Contractor hereafter becomes aware of any facts that might reasonably be expected to create a conflict of interest, it must immediately make full written disclosure of such facts to the County. Full written disclosure must include, but is not limited to, identification of all persons implicated and a complete description of all relevant circumstances. Failure to comply with the provisions of this Subparagraph will be a material breach of this Contract.

8.10 Consideration of Hiring County Employees Targeted for Layoffs or are on a County Re-Employment List

Should the Contractor require additional or replacement personnel after the effective date of this Contract to perform the services set forth herein, the Contractor must give first consideration for such employment openings to qualified, permanent County employees who are targeted for layoff or qualified,

former County employees who are on a re-employment list during the life of this Contract.

8.11 Consideration of Hiring GAIN/START Participants

8.11.1 Should the Contractor require additional or replacement personnel after the effective date of this Contract, the Contractor will give consideration for any such employment openings to participants in the County's Department of Public Social Services (DPSS) Greater Avenues for Independence (GAIN) Program or Skills and Training to Achieve Readiness for Tomorrow (START) Program who meet the contractor's minimum qualifications for the open position. For this purpose, consideration will mean that the Contractor will interview qualified candidates. The County will refer GAIN/START participants by job category to the Contractor. Contractors must report all job openings with job requirements to: gainstart@dpss.lacounty.gov and BSERVICES@OPPORTUNITY.LACOUNTY.GOV and DPSS will refer qualified GAIN/START job candidates.

8.11.2 In the event that both laid-off County employees and GAIN/START participants are available for hiring, County employees must be given first priority.

8.12 Contractor Responsibility and Debarment

8.12.1 Responsible Contractor

A responsible contractor is a contractor who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity and experience to satisfactorily perform the contract. It is the County's policy to conduct business only with responsible contractors.

8.12.2 Chapter 2.202 of the County Code

The Contractor is hereby notified that, in accordance with Chapter 2.202 of the County Code, if the County acquires information concerning the performance of the Contractor on this or other contracts which indicates that the Contractor is not responsible, the County may, in addition to other remedies provided in the Contract, debar the Contractor from bidding or proposing on, or being awarded, and/or performing work on County contracts for a specified period of time, which generally will not exceed five years but may exceed five years or be permanent if warranted by the circumstances, and terminate any or all existing contracts the Contractor may have with the County.

8.12.3 Non-responsible Contractor

The County may debar a contractor if the Board finds, in its discretion, that the Contractor has done any of the following: 1) violated a term of a contract with the County or a nonprofit corporation created by the County, 2) committed an act or omission which negatively reflects on

the Contractor's quality, fitness or capacity to perform a contract with the County, any other public entity, or a nonprofit corporation created by the County, or engaged in a pattern or practice which negatively reflects on same, 3) committed an act or offense which indicates a lack of business integrity or business honesty, or 4) made or submitted a false claim against the County or any other public entity.

8.12.4 Contractor Hearing Board

- If there is evidence that the Contractor may be subject to debarment, the Department will notify the Contractor in writing of the evidence which is the basis for the proposed debarment and will advise the Contractor of the scheduled date for a debarment hearing before the Contractor Hearing Board.
- The Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented. The Contractor and/or the Contractor's representative will be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board will prepare a tentative proposed decision, which will contain a recommendation regarding whether the Contractor should be debarred, and if so, the appropriate length of time of the debarment. The Contractor and the Department will be provided an opportunity to object to the tentative proposed decision prior to its presentation to the Board.
- After consideration of any objections, or if no objections are submitted, a record of the hearing, the proposed decision, and any other recommendation of the Contractor Hearing Board will be presented to the Board. The Board will have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.
- If a Contractor has been debarred for a period longer than five years, that Contractor may after the debarment has been in effect for at least five years, submit a written request for review of the debarment determination to reduce the period of debarment or terminate the debarment. The County may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that the Contractor has adequately demonstrated one or more of the following: 1) elimination of the grounds for which the debarment was imposed; 2) a bona fide change in ownership or management; 3) material evidence discovered after debarment was imposed; or 4) any other reason that is in the best interests of the County.
- The Contractor Hearing Board will consider a request for review of a debarment determination only where 1) the Contractor has

been debarred for a period longer than five years; 2) the debarment has been in effect for at least five years; and 3) the request is in writing, states one or more of the grounds for reduction of the debarment period or termination of the debarment, and includes supporting documentation. Upon receiving an appropriate request, the Contractor Hearing Board will provide notice of the hearing on the request. At the hearing, the Contractor Hearing Board will conduct a hearing where evidence on the proposed reduction of debarment period or termination of debarment is presented. This hearing will be conducted and the request for review decided by the Contractor Hearing Board pursuant to the same procedures as for a debarment hearing.

- The Contractor Hearing Board's proposed decision will contain a recommendation on the request to reduce the period of debarment or terminate the debarment. The Contractor Hearing Board will present its proposed decision and recommendation to the Board. The Board will have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.

8.12.5 Subcontractors of Contractor

These terms will also apply to subcontractors of County contractors. Subcontractors are subject to County's approval.

8.13 Contractor's Acknowledgment and Notice to its Employees of the Safely Surrendered Baby Law

The Contractor acknowledges that the County places a high priority on the implementation of the Safely Surrendered Baby Law. The Contractor must notify and provide to its employees, and will require each Subcontractor to notify and provide to its employees, a Fact Sheet regarding the Safely Surrendered Baby Law, its implementation in Los Angeles County, and information on where and how to safely surrender a baby. Additionally, the Contractor understands that it is the County's policy to encourage all County contractors to voluntarily post the County's "Safely Surrendered Baby Law Poster" (available in English/Spanish/Chinese/Korean) in a prominent position at the Contractor's place of business. The Contractor will also encourage its subcontractors, if any, to post this poster in a prominent position in the subcontractor's place of business.

The Contractor, and its subcontractor(s), can access posters and other program material at babysafela.org.

8.14 Contractor's Warranty of Adherence to County's Child Support Compliance Program

8.14.1 The Contractor acknowledges that the County has established a goal of ensuring that all individuals who benefit financially from the County through contracts are in compliance with their court-ordered child, family and spousal support obligations in order to mitigate the economic burden otherwise imposed upon the County and its taxpayers.

8.14.2 As required by the County's Child Support Compliance Program (County Code Chapter 2.200) and without limiting the Contractor's duty under this Contract to comply with all applicable provisions of law, the Contractor warrants that it is now in compliance and will during the term of this Contract, maintain compliance with employment and wage reporting requirements as required by the Federal Social Security Act (42 USC Section 653a) and California Unemployment Insurance Code Section 1088.5, and will implement all lawfully served Wage and Earnings Withholding Orders or Child Support Services Department Notices of Wage and Earnings Assignment for Child, Family or Spousal Support, pursuant to Code of Civil Procedure Section 706.031 and Family Code Section 5246(b).

8.15 County's Quality Assurance Plan

The County or its agent(s) will monitor the Contractor's performance under this Contract on not less than an annual basis. Such monitoring will include assessing the Contractor's compliance with all Contract terms and conditions and performance standards. Contractor deficiencies which the County determines are significant or continuing and that may place performance of the Contract in jeopardy if not corrected will be reported to the Board and listed in the appropriate contractor performance database. The report to the Board will include improvement/corrective action measures taken by the County and the Contractor. If improvement does not occur consistently with the corrective action measures, the County may terminate this Contract or impose other penalties as specified in this Contract.

8.16 Damage to County Facilities, Buildings or Grounds

8.16.1 The Contractor will repair, or cause to be repaired, at its own cost, any and all damage to County facilities, buildings, or grounds caused by the Contractor or employees or agents of the Contractor. Such repairs must be made immediately after the Contractor has become aware of such damage, but in no event later than 30 days after the occurrence.

8.16.2 If the Contractor fails to make timely repairs, County may make any necessary repairs. All costs incurred by County, as determined by County, for such repairs must be repaid by the Contractor by cash payment upon demand.

8.17 Employment Eligibility Verification

8.17.1 The Contractor warrants that it fully complies with all Federal and State statutes and regulations regarding the employment of aliens and others and that all its employees performing work under this Contract meet the citizenship or alien status requirements set forth in Federal and State statutes and regulations. The Contractor must obtain from all employees performing work hereunder, all verification and other documentation of employment eligibility status required by Federal and State statutes and regulations including, but not limited to, the Immigration Reform and Control Act of 1986, (P.L. 99-603), or as they currently exist and as they may be hereafter amended. The Contractor must retain all such documentation for all covered employees for the period prescribed by law.

8.17.2 The Contractor must indemnify, defend, and hold harmless, the County, its agents, officers, and employees from employer sanctions and any other liability which may be assessed against the Contractor or the County or both in connection with any alleged violation of any Federal or State statutes or regulations pertaining to the eligibility for employment of any persons performing work under this Contract.

8.18 Counterparts and Electronic Signatures and Representations

This Contract may be executed in two or more counterparts, each of which will be deemed an original but all of which together will constitute one and the same Contract. The facsimile, email or electronic signature of the parties will be deemed to constitute original signatures, and facsimile or electronic copies hereof will be deemed to constitute duplicate originals.

The County and the Contractor hereby agree to regard electronic representations of original signatures of authorized officers of each party, when appearing in appropriate places on the Change Notices and Amendments prepared pursuant to Subparagraph 8.1 (Change Notices and Amendments) and received via communications facilities (facsimile, email or electronic signature), as legally sufficient evidence that such legally binding signatures have been affixed to Change Notices and Amendments to this Contract.

8.19 Fair Labor Standards

The Contractor must comply with all applicable provisions of the Federal Fair Labor Standards Act and must indemnify, defend, and hold harmless the County and its agents, officers, and employees from any and all liability, including, but not limited to, wages, overtime pay, liquidated damages, penalties, court costs, and attorneys' fees arising under any wage and hour law, including, but not limited to, the Federal Fair Labor Standards Act, for work performed by the Contractor’s employees for which the County may be found jointly or solely liable.

8.20 Force Majeure

8.20.1 Neither party will be liable for such party's failure to perform its obligations under and in accordance with this Contract, if such failure arises out of fires, floods, epidemics, quarantine restrictions, other natural occurrences, strikes, lockouts (other than a lockout by such party or any of such party's subcontractors), freight embargoes, or other similar events to those described above, but in every such case the failure to perform must be totally beyond the control and without any fault or negligence of such party (such events are referred to in this Subparagraph as "force majeure events").

8.20.2 Notwithstanding the foregoing, a default by a subcontractor of Contractor will not constitute a force majeure event, unless such default arises out of causes beyond the control of both Contractor and such subcontractor, and without any fault or negligence of either of them. In such case, Contractor will not be liable for failure to perform, unless the goods or services to be furnished by the subcontractor were obtainable from other sources in sufficient time to permit Contractor to meet the required performance schedule. As used in this Subparagraph, the term “subcontractor” and “subcontractors” mean subcontractors at any tier.

8.20.3 In the event Contractor's failure to perform arises out of a force majeure event, Contractor agrees to use commercially reasonable best efforts to obtain goods or services from other sources, if applicable, and to otherwise mitigate the damages and reduce the delay caused by such force majeure event.

8.20.4 In the event a force majeure event continues for more than five days, County may terminate this Contract by providing written notice to Contractor. Notwithstanding the foregoing, a force majeure event will not relieve Contractor of its obligations under Exhibit I (Information Security and Privacy Requirements) and Subparagraph 7.9 (Confidentiality).

8.21 Governing Law, Jurisdiction, and Venue

This Contract will be governed by, and construed in accordance with, the laws of the State of California. The Contractor agrees and consents to the exclusive jurisdiction of the courts of the State of California for all purposes regarding this Contract and further agrees and consents that venue of any action brought hereunder will be exclusively in the County.

8.22 Independent Contractor Status

8.22.1 This Contract is by and between the County and the Contractor and is not intended, and must not be construed, to create the relationship of agent, servant, employee, partnership, joint venture, or association, as between the County and the Contractor. The employees and agents of

one party must not be, or be construed to be, the employees or agents of the other party for any purpose whatsoever.

8.22.2 The Contractor will be solely liable and responsible for providing to, or on behalf of, all persons performing work pursuant to this Contract all compensation and benefits. The County will have no liability or responsibility for the payment of any salaries, wages, unemployment benefits, disability benefits, Federal, State, or local taxes, or other compensation, benefits, or taxes for any personnel provided by or on behalf of the Contractor.

8.22.3 The Contractor understands and agrees that all persons performing work pursuant to this Contract are, for purposes of Workers' Compensation liability, solely employees of the Contractor and not employees of the County. The Contractor will be solely liable and responsible for furnishing any and all Workers' Compensation benefits to any person as a result of any injuries arising from or connected with any work performed by or on behalf of the Contractor pursuant to this Contract.

8.22.4 The Contractor must adhere to the provisions stated in Subparagraph 7.9 (Confidentiality).

8.23 Indemnification

8.23.1 The Contractor must indemnify, defend and hold harmless the County, its Special Districts, elected and appointed officers, employees, agents and volunteers (County Indemnitees) from and against any and all liability, including but not limited to demands, claims, actions, fees, costs and expenses (including attorney and expert witness fees), arising from and/or relating to this Contract, except for such loss or damage arising from the sole negligence or willful misconduct of the County indemnitees.

8.24 General Provisions for all Insurance Coverage

8.24.1 Without limiting Contractor's indemnification of County, and in the performance of this Contract and until all of its obligations pursuant to this Contract have been met, Contractor must provide and maintain at its own expense insurance coverage satisfying the requirements specified in Subparagraphs 8.24 and 8.25 of this Contract. These minimum insurance coverage terms, types and limits (the “Required Insurance”) also are in addition to and separate from any other contractual obligation imposed upon Contractor pursuant to this Contract. The County in no way warrants that the Required Insurance is sufficient to protect the Contractor for liabilities which may arise from or relate to this Contract.

8.24.2 Evidence of Coverage and Notice to County

- Certificate(s) of insurance coverage (Certificate) satisfactory to County, and a copy of an Additional Insured endorsement confirming County and its Agents (defined below) has been given Insured status under the Contractor's General Liability policy, must be delivered to County at the address shown below and provided prior to commencing services under this Contract.
- Renewal Certificates must be provided to County not less than ten days prior to Contractor's policy expiration dates. The County reserves the right to obtain complete, certified copies of any required contractor and/or sub-contractor insurance policies at any time.
- Certificates must identify all Required Insurance coverage types and limits specified herein, reference this Contract by name or number, and be signed by an authorized representative of the insurer(s). The Insured party named on the Certificate must match the name of the contractor identified as the contracting party in this Contract. Certificates must provide the full name of each insurer providing coverage, its National Association of Insurance Commissioners (NAIC) identification number, its financial rating, the amounts of any policy deductibles or self-insured retentions exceeding $50,000, and list any County required endorsement forms.
- Neither the County's failure to obtain, nor the County's receipt of, or failure to object to a non-complying insurance certificate or endorsement, or any other insurance documentation or information provided by the Contractor, its insurance broker(s) and/or insurer(s), will be construed as a waiver of any of the Required Insurance provisions.

  Certificates and copies of any required endorsements must be sent to contracts@ttc.lacounty.gov.
- Contractor also must promptly report to County any injury or property damage accident or incident, including any injury to a Contractor employee occurring on County property, and any loss, disappearance, destruction, misuse, or theft of County property, monies or securities entrusted to Contractor. Contractor also must promptly notify County of any third-party claim or suit filed against Contractor or any of its subcontractors which arises from or relates to this Contract and could result in the filing of a claim or lawsuit against Contractor and/or County.

8.24.3 Additional Insured Status and Scope of Coverage

The County, it's Special Districts, Elected Officials, Officers, Agents, employees and volunteers (collectively County and its Agents) must be

provided additional insured status under Contractor's General Liability policy with respect to liability arising out of Contractor's ongoing and completed operations performed on behalf of the County. County and its Agents additional insured status will apply with respect to liability and defense of suits arising out of the Contractor's acts or omissions, whether such liability is attributable to the Contractor or to the County. The full policy limits and scope of protection also must apply to the County and its Agents as an additional insured, even if they exceed the County's minimum Required Insurance specifications herein. Use of an automatic additional insured endorsement form is acceptable providing it satisfies the Required Insurance provisions herein.

8.24.4 Cancellation of or Changes in Insurance

Contractor must provide County with, or Contractor's insurance policies must contain a provision that County will receive, written notice of cancellation or any change in Required Insurance, including insurer, limits of coverage, term of coverage or policy period. The written notice must be provided to County at least ten days in advance of cancellation for non-payment of premium and 30 days in advance for any other cancellation or policy change. Failure to provide written notice of cancellation or any change in Required Insurance may constitute a material breach of the Contract, in the sole discretion of the County, upon which the County may suspend or terminate this Contract.

8.24.5 Failure to Maintain Insurance

Contractor's failure to maintain or to provide acceptable evidence that it maintains the Required Insurance will constitute a material breach of the Contract, upon which County immediately may withhold payments due to Contractor, and/or suspend or terminate this Contract. County, at its sole discretion, may obtain damages from Contractor resulting from said breach. Alternatively, the County may purchase the Required Insurance, and without further notice to Contractor, deduct the premium cost from sums due to Contractor or pursue Contractor reimbursement.

8.24.6 Insurer Financial Ratings

Coverage must be placed with insurers acceptable to the County with A.M. Best ratings of not less than A:VII unless otherwise approved by County.

8.24.7 Contractor's Insurance Must Be Primary

Contractor's insurance policies, with respect to any claims related to this Contract, must be primary with respect to all other sources of coverage available to Contractor. Any County maintained insurance or

self-insurance coverage must be in excess of and not contribute to any Contractor coverage.

8.24.8 Waivers of Subrogation

To the fullest extent permitted by law, the Contractor hereby waives its rights and its insurer(s)' rights of recovery against County under all the Required Insurance for any loss arising from or relating to this Contract. The Contractor must require its insurers to execute any waiver of subrogation endorsements which may be necessary to effectuate such waiver.

8.24.9 Subcontractor Insurance Coverage Requirements

Contractor must include all subcontractors as insureds under Contractor's own policies or must provide County with each subcontractor's separate evidence of insurance coverage. Contractor will be responsible for verifying each subcontractor complies with the Required Insurance provisions herein and must require that each subcontractor name the County and Contractor as additional insureds on the subcontractor's General Liability policy. Contractor must obtain County's prior review and approval of any subcontractor request for modification of the Required Insurance.

8.24.10 Deductibles and Self-Insured Retentions (SIRs)

Contractor's policies will not obligate the County to pay any portion of any Contractor deductible or SIR. The County retains the right to require Contractor to reduce or eliminate policy deductibles and SIRs as respects the County, or to provide a bond guaranteeing Contractor's payment of all deductibles and SIRs, including all related claims investigation, administration and defense expenses. Such bond must be executed by a corporate surety licensed to transact business in the State of California.

8.24.11 Claims Made Coverage

If any part of the Required Insurance is written on a claims made basis, any policy retroactive date must precede the effective date of this Contract. Contractor understands and agrees it will maintain such coverage for a period of not less than three years following Contract expiration, termination or cancellation.

8.24.12 Application of Excess Liability Coverage

Contractors may use a combination of primary, and excess insurance policies which provide coverage as broad as ("follow form" over) the underlying primary policies, to satisfy the Required Insurance provisions.

8.24.13 Separation of Insureds

All liability policies must provide cross-liability coverage as would be afforded by the standard Insurance Services Office, Inc. (ISO) separation of insureds provision with no insured versus insured exclusions or limitations.

8.24.14 Alternative Risk Financing Programs

The County reserves the right to review, and then approve, Contractor use of self-insurance, risk retention groups, risk purchasing groups, pooling arrangements and captive insurance to satisfy the Required Insurance provisions. The County and its Agents must be designated as an Additional Covered Party under any approved program.

8.24.15 County Review and Approval of Insurance Requirements

The County reserves the right to review and adjust the Required Insurance provisions, conditioned upon County's determination of changes in risk exposures.

8.25 Insurance Coverage

8.25.1 **Commercial General Liability** insurance (providing scope of coverage equivalent to ISO policy form CG 00 01), naming County and its Agents as an additional insured, with limits of not less than:

General Aggregate:	$2 million
Products/Completed Operations Aggregate:	$1 million
Personal and Advertising Injury:	$1 million
Each Occurrence:	$1 million

8.25.2 **Automobile Liability** insurance (providing scope of coverage equivalent to ISO policy form CA 00 01) with limits of not less than $1 million for bodily injury and property damage, in combined or equivalent split limits, for each single accident. Insurance must cover liability arising out of Contractor's use of autos pursuant to this Contract, including owned, leased, hired, and/or non-owned autos, as each may be applicable.

8.25.3 **Workers Compensation and Employers' Liability** insurance or qualified self-insurance satisfying statutory requirements, which includes Employers' Liability coverage with limits of not less than $1 million per accident. If Contractor will provide leased employees, or, is an employee leasing or temporary staffing firm or a professional employer organization (PEO), coverage also must include an Alternate Employer Endorsement (providing scope of coverage equivalent to ISO policy form WC 00 03 01 A) naming the County as the Alternate Employer. The written notice must be provided to County at least ten days in advance of cancellation for non-payment of premium and 30 days in advance for any other cancellation or policy change. If

applicable to Contractor's operations, coverage also must be arranged to satisfy the requirements of any Federal workers or workmen's compensation law or any Federal occupational disease law.

8.25.4 Unique Insurance Coverage

- **Professional Liability-Errors and Omissions**

Insurance covering Contractor's liability arising from or related to this Contract, with limits of not less than $1 million per claim and $2 million aggregate. Further, Contractor understands and agrees it must maintain such coverage for a period of not less than three years following this Contract's expiration, termination or cancellation.

- **Technology Errors and Omissions Insurance**

Insurance for liabilities arising from errors, omissions, or negligent acts in rendering or failing to render computer or IT services and technology products. Coverage for violation of software copyright should be included. Technology services should at a minimum include (1) systems analysis; (2) systems programming; (3) data processing; (4) systems integration; (5) outsourcing including outsourcing development and design; (6) systems design, consulting, development and modification; (7) training services relating to computer software or hardware; (8) management, repair and maintenance of computer products, networks and systems; (9) marketing, selling, servicing, distributing, installing and maintaining computer hardware or software; and (10) data entry, modification, verification, maintenance, storage, retrieval or preparation of data output, and any other services provided by the vendor with limits of not less than $2 million.

- **Cyber Liability Insurance**

The Contractor must secure and maintain cyber liability insurance coverage with limits of at least $2 million per occurrence and in the aggregate during the term of the Contract, including coverage for: network security liability; privacy liability; privacy regulatory proceeding, defense, response, expenses and fines; technology professional liability (errors and omissions); privacy breach expense reimbursement (liability arising from the loss or disclosure of County Information no matter how it occurs); system breach; denial or loss of service; introduction, implantation, or spread of malicious software code; unauthorized access to or use of computer systems; data/information loss and business interruption; and any other liability or risk that arises out of the Contract. The Contractor must add the County as an additional insured to its cyber liability insurance policy and provide to the County certificates of insurance evidencing the foregoing upon the

County's request. The procuring of the insurance described herein, or delivery of the certificates of insurance described herein, must not be construed as a limitation upon the Contractor's liability or as full performance of its indemnification obligations hereunder. No exclusion/restriction for unencrypted portable devices/media may be on the policy.

Please note that the limit above is the minimum limit, and the County reserves the right to increase this limit based on its final assessment of the project during the contract negotiations.

8.26 Liquidated Damages

8.26.1 If, in the judgment of the Treasurer and Tax Collector, or designee, the Contractor is deemed to be non-compliant with the terms and obligations assumed hereby, the Treasurer and Tax Collector, or designee, at their option, in addition to, or in lieu of, other remedies provided herein, may withhold the entire monthly payment or deduct pro rata from the Contractor's invoice for work not performed. A description of the work not performed and the amount to be withheld or deducted from payments to the Contractor from the County, will be forwarded to the Contractor by the Treasurer and Tax Collector, or their designee, in a written notice describing the reasons for said action.

8.26.2 If the Treasurer and Tax Collector, or designee, determines that there are deficiencies in the performance of this Contract that the Treasurer and Tax Collector, or designee, deems are correctable by the Contractor over a certain time span, the Treasurer and Tax Collector, or designee, will provide a written notice to the Contractor to correct the deficiency within specified timeframes. Should the Contractor fail to correct deficiencies within said timeframe, the Treasurer and Tax Collector, or designee, may: (a) Deduct from the Contractor's payment, pro rata, those applicable portions of the Monthly Contract Sum; and/or (b) Deduct liquidated damages. The parties agree that it will be impracticable or extremely difficult to fix the extent of actual damages resulting from the failure of the Contractor to correct a deficiency within the specified timeframe. The parties hereby agree that under the current circumstances a reasonable estimate of such damages is $1,000 per day per infraction, or as specified in Attachment VI (Performance Requirements Summary (PRS)) Chart of Exhibit A (Statement of Work and Attachments) hereunder, and that the Contractor will be liable to the County for liquidated damages in said amount. Said amount will be deducted from the County's payment to the Contractor; and/or (c) Upon giving five days' notice to the Contractor for failure to correct the deficiencies, the County may correct any and all deficiencies, and the total costs incurred by the

County for completion of the work by an alternate source, whether it be County forces or separate private contractor, will be deducted and forfeited from the payment to the Contractor from the County, as determined by the County.

8.26.3 The action noted in Subparagraph 8.26.2 must not be construed as a penalty, but as adjustment of payment to the Contractor to recover the County cost due to the failure of the Contractor to complete or comply with the provisions of this Contract.

8.26.4 This Subparagraph must not, in any manner, restrict or limit the County's right to damages for any breach of this Contract provided by law or as specified in the Attachment III (Performance Requirements Summary (PRS)) Chart of Exhibit A (Statement of Work (Including its Attachments/Exhibits)) of this Contract or Subparagraph 8.26.2, and must not, in any manner, restrict or limit the County's right to terminate this Contract as agreed to herein.

8.27 Most Favored Public Entity

If the Contractor's prices decline or should the Contractor at any time during the term of this Contract provide the same goods or services under similar quantity and delivery conditions to the State of California or any county, municipality, or district of the State at prices below those set forth in this Contract, then such lower prices must be immediately extended to the County.

8.28 Nondiscrimination and Affirmative Action

8.28.1 The Contractor certifies and agrees that all persons employed by it, its affiliates, subsidiaries, or holding companies are and will be treated equally without regard to or because of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all applicable Federal and State anti discrimination laws and regulations.

8.28.2 Contractor certifies to the County each of the following:

- That Contractor has a written policy statement prohibiting discrimination in all phases of employment.
- That Contractor periodically conducts a self-analysis or utilization analysis of its work force.
- That Contractor has a system for determining if its employment practices are discriminatory against protected groups.
- Where problem areas are identified in employment practices, the Contractor has a system for taking reasonable corrective action, to include establishment of goals or timetables.

8.28.3 The Contractor must take affirmative action to ensure that applicants are employed, and that employees are treated during employment,

without regard to race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all applicable Federal and State anti-discrimination laws and regulations. Such action must include, but is not limited to: employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training, including apprenticeship.

8.28.4 The Contractor certifies and agrees that it will deal with its subcontractors, bidders, or vendors without regard to or because of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation.

8.28.5 The Contractor certifies and agrees that it, its affiliates, subsidiaries, or holding companies will comply with all applicable Federal and State laws and regulations to the end that no person will, on the grounds of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Contract or under any project, program, or activity supported by this Contract.

8.28.6 The Contractor will allow County representatives access to the Contractor's employment records during regular business hours to verify compliance with the provisions of this Paragraph 8.28 (Nondiscrimination and Affirmative Action) when so requested by the County.

8.28.7 If the County finds that any provisions of this Paragraph 8.28 (Nondiscrimination and Affirmative Action) have been violated, such violation will constitute a material breach of this Contract upon which the County may terminate or suspend this Contract. While the County reserves the right to determine independently that the anti-discrimination provisions of this Contract have been violated, in addition, a determination by the California Civil Rights Department or the Federal Equal Employment Opportunity Commission that the Contractor has violated Federal or State anti-discrimination laws or regulations will constitute a finding by the County that the Contractor has violated the anti-discrimination provisions of this Contract.

8.28.8 The parties agree that in the event the Contractor violates any of the anti- discrimination provisions of this Contract, the County will, at its sole option, be entitled to the sum of five hundred dollars ($500) for each such violation pursuant to California Civil Code Section 1671 as liquidated damages in lieu of terminating or suspending this Contract.

8.29 Non-Exclusivity

Nothing herein is intended nor will be construed as creating any exclusive arrangement with the Contractor. This Contract will not restrict County from acquiring similar, equal or like goods and/or services from other entities or sources.

8.30 Notice of Delays

Except as otherwise provided under this Contract, when either party has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this Contract, that party must, within one business day, give notice thereof, including all relevant information with respect thereto, to the other party.

8.31 Dispute Resolution Procedures

It is the intent of the parties that all disputes arising under this Contract be resolved expeditiously, amicably, and at the level within each party's organization that is most knowledgeable about the disputed issue. The parties understand and agree that the procedures outlined in this Subparagraph are not intended to supplant the routine handling of inquiries and complaints through informal contact with their respective managers. Accordingly, for purposes of the procedures set forth in this Subparagraph, a "dispute" will mean any action, dispute, claim, or controversy of any kind, whether in contract or tort, statutory or common law, legal or equitable, now existing or hereafter arising under or in connection with, or in any way pertaining to this Contract.

8.31.1 Contractor and County agree to act with urgency to mutually resolve any disputes, which may arise with respect to this Contract. All such disputes must be subject to the provisions of this Subparagraph 8.31 (Dispute Resolution Procedure), (such provisions must be collectively referred to as the "Dispute Resolution Procedure"). Time is of the essence in the resolution of disputes.

8.31.2 Contractor and County agree that, the existence and details of a dispute notwithstanding, both parties must continue without delay their performance hereunder, except for any performance, which the County determines should be delayed as a result of such dispute.

8.31.3 If Contractor fails to continue without delay its performance hereunder which the County, in its sole discretion, determines should not be delayed as a result of such dispute, then any additional costs, which may be incurred by the Contractor or County as a result of Contractor's failure to continue to so perform must be borne by the Contractor, and Contractor must make no claim whatsoever against the County for such costs. Contractor must promptly reimburse the County for such County costs, as determined by the County, or County may deduct all such additional costs from any amounts due to the Contractor from the County.

8.31.4 If County fails to continue without delay to perform its responsibilities under this Contract, which County determines should not be delayed as a result of such dispute, then any additional costs incurred by the Contractor or the County as a result of County's failure to continue to so perform must be borne by the County, and County will make no claim whatsoever against the Contractor for such costs. County must promptly reimburse Contractor for all such additional Contractor costs subject to the approval of such costs by the County.

8.31.5 In the event of any dispute between the parties with respect to this Contract, Contractor and County must submit the matter to their respective Project Managers for the purpose of endeavoring to resolve such dispute.

8.31.6 In the event that the Project Managers are unable to resolve the dispute within a reasonable time not to exceed ten days from the date of submission of the dispute to them, then the matter must be immediately submitted to the parties' respective Project Directors for further consideration and discussion to attempt to resolve the dispute.

8.31.7 In the event that the Project Directors are unable to resolve the dispute within a reasonable time not to exceed ten days from the date of submission of the dispute to them, then the matter must be immediately submitted to Contractor's president or equivalent and the Treasurer and Tax Collector, or designee. These persons must have ten days to attempt to resolve the dispute.

8.31.8 In the event that at these levels, there is not a resolution of the dispute acceptable to both parties, then each party may assert its other rights and remedies provided under this Contract and/or its rights and remedies as provided by law.

8.31.9 All disputes utilizing this dispute resolution procedure must be documented in writing by each party and must state the specifics of each alleged dispute and all actions taken. The parties must act in good faith to resolve all disputes. At all three levels described in this Subparagraph 8.31 (Dispute Resolution Procedure), the efforts to resolve a dispute must be undertaken by conference between the parties' respective representatives, either orally, by face-to-face meeting or by telephone, or in writing by exchange of correspondence.

8.31.10 Notwithstanding any other provision of this Contract, County's right to terminate this Contract or to seek injunctive relief to enforce the provisions of Subparagraph 7.9 (Confidentiality), must not be subject to this Dispute Resolution Procedure. The preceding sentence is intended only as a clarification of County's rights and must not be deemed to impair any claims that the County may have against the Contractor or County's rights to assert such claims after any such termination or such injunctive relief has been obtained.

8.31.11 Contractor must bring to the attention of the County's Project Manager and/or County's Project Director any dispute between the County and the Contractor regarding the performance of services as stated in this Contract.

8.32 Notice to Employees Regarding the Federal Earned Income Credit

The Contractor must notify its employees, and will require each subcontractor to notify its employees, that they may be eligible for the Federal Earned Income Credit under the Federal income tax laws. Such notice must be provided in accordance with the requirements set forth in Internal Revenue Service Notice No. 1015.

8.33 Notices

All notices or demands required or permitted to be given or made under this Contract must be in writing and will be hand delivered with signed receipt or mailed by first class registered or certified mail, postage prepaid, addressed to the parties as identified in Exhibits D (County's Administration) and E (Contractor's Administration). Addresses may be changed by either party giving ten (10) days prior written notice thereof to the other party. The Treasurer and Tax Collector or designee will have the authority to issue all notices or demands required or permitted by the County under this Contract.

8.34 Prohibition Against Inducement or Persuasion

Notwithstanding the above, the Contractor and the County agree that, during the term of this Contract and for a period of one year thereafter, neither party will in any way intentionally induce or persuade any employee of one party to become an employee or agent of the other party. No bar exists against any hiring action initiated through a public announcement.

8.35 California Public Records Act

8.35.1 Any documents submitted by the Contractor; all information obtained in connection with the County's right to audit and inspect the Contractor's documents, books, and accounting records pursuant to Paragraph 8.37 (Record Retention and Inspection-Audit Settlement) of this Contract; as well as those documents which were required to be submitted in response to the Request for Proposals (RFP) used in the solicitation process for this Contract, become the exclusive property of the County. All such documents become a matter of public record and will be regarded as public records except for those documents determined to be non-disclosable or exempt pursuant to California Government Code sections 7921.000 et seq. and which are marked "trade secret", "confidential", or "proprietary". The County will not in any way be liable or responsible for the disclosure of any such records including, without limitation, those so marked, if disclosure is required by law, or by an order issued by a court of competent jurisdiction.

8.35.2 In the event the County is required to defend an action on a Public Records Act request for any of the aforementioned documents, information, books, records, and/or contents of a proposal marked "trade secret", "confidential", or "proprietary", the Contractor agrees to defend and indemnify the County from all costs and expenses, including reasonable attorney's fees, in action or liability arising under the Public Records Act.

8.36 Publicity

8.36.1 The Contractor must not disclose any details in connection with this Contract to any person or entity except as may be otherwise provided hereunder or required by law. However, in recognizing the Contractor's need to identify its services and related clients to sustain itself, the County will not inhibit the Contractor from publishing its role under this Contract within the following conditions:

- The Contractor must develop all publicity material in a professional manner; and
- During the term of this Contract, the Contractor will not, and will not authorize another to, publish or disseminate any commercial advertisements, press releases, feature articles, or other materials using the name of the County without the prior written consent of the County's Project Director. The County will not unreasonably withhold written consent.

8.36.2 The Contractor may, without the prior written consent of County, indicate in its proposals and sales materials that it has been awarded this Contract with the County, provided that the requirements of this Subparagraph 8.37 (Publicity) will apply.

8.37 Record Retention and Inspection-Audit Settlement

8.37.1 The Contractor must maintain accurate and complete financial records of its activities and operations relating to this Contract in accordance with generally accepted accounting principles. The Contractor must also maintain accurate and complete employment and other records relating to its performance of this Contract. The Contractor agrees that the County, or its authorized representatives, will have access to and the right to examine, audit, excerpt, copy, or transcribe any pertinent transaction, activity, or record relating to this Contract. All such material, including, but not limited to, all financial records, bank statements, cancelled checks or other proof of payment, timecards, sign-in/sign-out sheets and other time and employment records, and proprietary data and information, will be kept and maintained by the Contractor and will be made available to the County during the term of this Contract and for a period of five years thereafter unless the County's written permission is given to dispose of any such material

prior to such time. All such material must be maintained by the Contractor at a location in Los Angeles County, provided that if any such material is located outside of Los Angeles County, then, at the County's option, the Contractor will pay the County for travel, per diem, and other costs incurred by the County to examine, audit, excerpt, copy, or transcribe such material at such other location. At County's request, Contractor must provide such materials in digital format.

8.37.2 In the event that an audit of the Contractor is conducted specifically regarding this Contract by any Federal or State auditor, or by any auditor or accountant employed by the Contractor or otherwise, then the Contractor must file a copy of such audit report with the County's A-C within 30 days of the Contractor's receipt thereof, unless otherwise provided by applicable Federal or State law or under this Contract. Subject to applicable law, the County will make a reasonable effort to maintain the confidentiality of such audit report(s).

8.37.3 Failure on the part of the Contractor to comply with any of the provisions of this Subparagraph 8.37 (Record Retention and Inspection-Audit Settlement) will constitute a material breach of this Contract upon which the County may terminate or suspend this Contract.

8.37.4 If, at any time during the term of this Contract or within five years after the expiration or termination of this Contract, representatives of the County conduct an audit of the Contractor regarding the work performed under this Contract, and if such audit finds that the County's dollar liability for any such work is less than payments made by the County to the Contractor, then the difference must be either: a) repaid by the Contractor to the County by cash payment upon demand or b) at the sole option of the County's A-C, deducted from any amounts due to the Contractor from the County, whether under this Contract or otherwise. If such audit finds that the County's dollar liability for such work is more than the payments made by the County to the Contractor, then the difference will be paid to the Contractor by the County by cash payment, provided that in no event will the County's maximum obligation for this Contract exceed the funds appropriated by the County for the purpose of this Contract.

8.37.5 **Financial Statements:** Beginning one year after the Effective Date of this Contract, and every year thereafter until the expiration of this Contract, Contractor must submit to the Contracts' Section – Contract Monitor, as indicated on Exhibit D (County's Administration), a complete set of audited financial statements for the preceding 12- month period. Such statements must, at a minimum, include a Balance Sheet (Statement of Financial Position) and Income Statement (Statement of Operations). The County reserves the right to

request these financial statements on a more frequent basis and will so notify Contractor in writing. All financial statements will be kept confidential, only if stamped or marked as confidential on each page of the financial statement.

8.37.6 Pending Litigation: Contractor must provide prompt notice of any pending or threatened litigation that would have a material adverse impact on its performance under the to the Contracts' Section – Contract Monitor, as indicated on Exhibit D (County's Administration).

8.38 Recycled Bond Paper

Consistent with the Board policy to reduce the amount of solid waste deposited at the County landfills, the Contractor agrees to use recycled-content paper to the maximum extent possible on this Contract.

8.39 Subcontracting

8.39.1 The requirements of this Contract may not be subcontracted by the Contractor **without the advance written approval of the Treasurer and Tax Collector, or designee**. Any attempt by the Contractor to subcontract without the prior consent of the Treasurer and Tax Collector may be deemed a material breach of this Contract.

If the Contractor desires to subcontract, the work requirements of this Contract as they relate to Exhibit I (Information Security and Privacy Requirements) may not be subcontracted by the Contractor **without the advance written approval of County's Chief Information Security Officer and/or Chief Privacy Officer, in addition to that of the Treasurer and Tax Collector, or designee**.

Following written approval by the Treasurer and Tax Collector, or designee, in conjunction with the County's Chief Information Security Officer and/or Chief Privacy Officer, the County's Project Director is authorized to act for and on behalf of the County with respect to approval of any subcontract and Subcontractor employees. After approval of the subcontract by County, the Contractor must forward a fully executed subcontract to TTC for its files.

8.39.2 If the Contractor desires to subcontract, the Contractor must provide the following information promptly at the County's request and prior to any work being performed by the Subcontractor:

1. A description of the work to be performed by the Subcontractor;
2. A draft copy of the proposed subcontract;
3. Written agreement from each Subcontractor and/or third party, certifying it must comply with and be bound by the applicable terms of Exhibit I (Information Security and Privacy Requirements) of this Contract; and

4. Other pertinent information and/or certifications requested by the County.

8.39.3 The Contractor must indemnify, defend, and hold the County harmless with respect to the activities of each and every Subcontractor in the same manner and to the same degree as if such Subcontractor(s) were the Contractor employees.

8.39.4 The Contractor will remain fully responsible for all performances required of it under this Contract, including those that the Contractor has determined to subcontract, notwithstanding the County's approval of the Contractor's proposed subcontract.

8.39.5 The County's consent to subcontract will not waive the County's right to prior and continuing approval of any and all personnel, including Subcontractor employees, providing services under this Contract. The Contractor is responsible to notify its Subcontractors of this County right.

8.39.6 The Contractor will be solely liable and responsible for all payments or other compensation to all Subcontractors and their officers, employees, agents, and successors in interest arising through services performed hereunder, notwithstanding the County's consent to subcontract.

8.39.7 The Contractor must obtain certificates of insurance, which establish that the Subcontractor maintains all the programs of insurance required by the County from each approved Subcontractor. Before any Subcontractor employee may perform any work hereunder, Contractor must ensure delivery of all such documents to: contracts@ttc.lacounty.gov.

8.40 Termination for Breach of Warranty to Maintain Compliance with County's Child Support Compliance Program

Failure of the Contractor to maintain compliance with the requirements set forth in Subparagraph 8.14 (Contractor's Warranty of Adherence to County's Child Support Compliance Program) will constitute default under this Contract. Without limiting the rights and remedies available to the County under any other provision of this Contract, failure of the Contractor to cure such default within 90 calendar days of written notice will be grounds upon which the County may terminate this Contract pursuant to Subparagraph 8.42 (Termination for Default) and pursue debarment of the Contractor, pursuant to County Code Chapter 2.202.

8.41 Termination for Convenience

8.41.1 This Contract may be terminated, in whole or in part, from time to time, when such action is deemed by the County, in its sole discretion, to be in its best interest. Termination of work hereunder will be effectuated by notice of termination to the Contractor specifying the extent to which

performance of work is terminated and the date upon which such termination becomes effective. The date upon which such termination becomes effective will be no less than 10 days after the notice is sent.

8.41.2 After receipt of a notice of termination and except as otherwise directed by the County, the Contractor must stop work under this Contract on the date and to the extent specified in such notice, and

8.41.3 All material including books, records, documents, or other evidence bearing on the costs and expenses of the Contractor under this Contract must be maintained by the Contractor in accordance with Subparagraph 8.37 (Record Retention and Inspection-Audit Settlement).

8.42 Termination for Default

8.42.1 The County may, by written notice to the Contractor, terminate the whole or any part of this Contract, if, in the judgment of County's Project Director:

- Contractor, or any of its agents, has materially breached this Contract; or
- Contractor fails to timely provide and/or satisfactorily perform any task, deliverable, service, or other work required either under this Contract; or
- Contractor fails to demonstrate a high probability of timely fulfillment of performance requirements under this Contract, or of any obligations of this Contract and in either case, fails to demonstrate convincing progress toward a cure within five working days (or such longer period as the County may authorize in writing) after receipt of written notice from the County specifying such failure; or

8.42.2 The County may, without prior notice or opportunity to cure given to the Contractor, terminate the whole or any part of this Contract, if in the judgment of County's Project Director:

- The Contractor or any of its agents materially breaches any of the warranties, representations and covenants made in in this Contract so as to adversely affect the County; or
- The Contractor is subject to criminal investigation, indictment or conviction, or is found civilly or criminally liable by a trial court, judge or administrative panel in connection with any matter involving breach of trust or fiduciary duty, fraud, theft, or moral turpitude; or
- The Contractor attempts or purports to assign this Contract, or any portion thereof, or any of its rights or obligations hereunder, without

the prior written consent of County, except as provided in **Subparagraph 8.2 (Assignment and Delegation/Mergers or Acquisitions**).

8.42.3 In the event that the County terminates this Contract in whole or in part as provided in Subparagraph 8.42 (Termination for Default), the County may procure, upon such terms and in such manner as the County may deem appropriate, goods and services similar to those so terminated. The Contractor will be liable to the County for any and all excess costs incurred by the County, as determined by the County, for such similar goods and services. The Contractor will continue the performance of this Contract to the extent not terminated under the provisions of this subparagraph.

8.42.4 Except with respect to defaults of any subcontractor, the Contractor will not be liable for any such excess costs of the type identified in Subparagraph 8.42 if its failure to perform this Contract arises out of causes beyond the control and without the fault or negligence of the Contractor. Such causes may include, but are not limited to: acts of God or of the public enemy, acts of the County in either its sovereign or contractual capacity, acts of Federal or State governments in their sovereign capacities, fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes, and unusually severe weather; but in every case, the failure to perform must be beyond the control and without the fault or negligence of the Contractor. If the failure to perform is caused by the default of a subcontractor, and if such default arises out of causes beyond the control of both the Contractor and subcontractor, and without the fault or negligence of either of them, the Contractor will not be liable for any such excess costs for failure to perform, unless the goods or services to be furnished by the subcontractor were obtainable from other sources in sufficient time to permit the Contractor to meet the required performance schedule. As used in this Subparagraph, the term "subcontractor(s)" means subcontractor(s) at any tier.

8.42.5 If, after the County has given notice of termination under the provisions of Subparagraph 8.42 (Termination for Default) it is determined by the County that the Contractor was not in default under the provisions of Subparagraph 8.42 (Termination for Default) or that the default was excusable under the provisions of Subparagraph 8.42.3, the rights and obligations of the parties will be the same as if the notice of termination had been issued pursuant to Subparagraph 8.42 (Termination for Convenience).

8.42.6 The rights and remedies of the County provided in this Subparagraph 8.42 (Termination for Default) will not be exclusive and

are in addition to any other rights and remedies provided by law or under this Contract.

8.43 Termination for Improper Consideration

8.43.1 The County may, by written notice to the Contractor, immediately terminate the right of the Contractor to proceed under this Contract if it is found that consideration, in any form, was offered or given by the Contractor, either directly or through an intermediary, to any County officer, employee, or agent with the intent of securing the Contract or securing favorable treatment with respect to the award, amendment, or extension of the Contract or the making of any determinations with respect to the Contractor's performance pursuant to the Contract. In the event of such termination, the County will be entitled to pursue the same remedies against the Contractor as it could pursue in the event of default by the Contractor.

8.43.2 The Contractor must immediately report any attempt by a County officer, employee, or agent to solicit such improper consideration. The report must be made to the County manager that is responsible for supervising the employee or the Los Angeles County Fraud Hotline at (800) 544-6861 or https://fraud.lacounty.gov/.

8.43.3 Among other items, such improper consideration may take the form of cash, discounts, services, the provision of travel or entertainment, or tangible gifts.

8.44 Termination for Insolvency

8.44.1 The County may terminate this Contract forthwith in the event of the occurrence of any of the following:

- Insolvency of the Contractor. The Contractor will be deemed to be insolvent if it has ceased to pay its debts for at least 60 days in the ordinary course of business or cannot pay its debts as they become due, whether or not a petition has been filed under the Federal Bankruptcy Code and whether or not the Contractor is insolvent within the meaning of the Federal Bankruptcy Code;
- The filing of a voluntary or involuntary petition regarding the Contractor under the Federal Bankruptcy Code;
- The appointment of a Receiver or Trustee for the Contractor; or
- The execution by the Contractor of a general assignment for the benefit of creditors.

8.44.2 The rights and remedies of the County provided in this Subparagraph 8.44 (Termination for Insolvency) will not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

8.45 Termination for Non-Adherence of County Lobbyist Ordinance

The Contractor, and each County Lobbyist or County Lobbying firm as defined in County Code Section 2.160.010 retained by the Contractor, must fully comply with the County's Lobbyist Ordinance, County Code Chapter 2.160. Failure on the part of the Contractor or any County Lobbyist or County Lobbying firm retained by the Contractor to fully comply with the County's Lobbyist Ordinance will constitute a material breach of this Contract, upon which the County may in its sole discretion, immediately terminate or suspend this Contract.

8.46 Termination for Non-Appropriation of Funds

Notwithstanding any other provision of this Contract, the County will not be obligated for the Contractor's performance hereunder or by any provision of this Contract during any of the County's future fiscal years unless and until the County's Board appropriates funds for this Contract in the County's Budget for each such future fiscal year. In the event that funds are not appropriated for this Contract, then this Contract will terminate as of June 30 of the last fiscal year for which funds were appropriated. The County will notify the Contractor in writing of any such non-allocation of funds at the earliest possible date.

8.47 Effect Of Termination

8.47.1 In the event County terminates this Contract in whole or in part as provided hereunder or upon the expiration of the Contract, as applicable, then, unless otherwise specified by County in writing: (a) Contractor must continue the performance of this Contract to the extent not terminated; (b) Contractor must cease to perform the Services being terminated on the date and to the extent specified in such notice and provide to the County all completed Services and Services in progress, in a media reasonably requested by the County; (c) County will pay to the Contractor all sums due and payable to Contractor for Services properly performed through the effective date of such expiration or termination (prorated as appropriate); (d) Contractor must return to the County all monies paid by the County, yet unearned by the Contractor, including any prepaid fees if applicable; (e) Contractor must promptly return to the County any and all of the County's Information that relates to the portion of the Contract or Services terminated by the County, including all County Information, in a media reasonably requested by the County.

8.47.2 Expiration or termination of this Contract for any reason will not release either party from any liabilities or obligations set forth in this Contract which (i) the parties have expressly agreed upon in writing will survive any such expiration or termination, or (ii) remain to be performed or by their nature would be intended to be applicable following any such expiration or termination.

8.47.3 Contractor understands and agrees that County has obligations that it cannot satisfy without use of the Solution provided to the County hereunder or an equivalent system, and that a failure to satisfy such obligations could result in irreparable damage to the County and the entities it serves. Therefore, Contractor agrees that in the event of any expiration or termination of this Contract, Contractor must fully cooperate with the County in the transition of the County to a new system, toward the end that there be no interruption of County's day-to-day operations due to the unavailability of the Solution during such transition.

8.47.4 For 90 days prior to the expiration date of this Contract, or upon notice of termination of this Contract (Transition Period), Contractor must assist the County in extracting and/or transitioning all County Information in the format determined by the County. The Transition Period may be modified as agreed upon in writing by the parties in a Change Notice. In addition, upon the expiration or termination of this Contract, County may require Contractor to provide services in the form of Additional Work to assist County to transition Solution operations from Contractor to County or County's designated third party (Transition Services). Upon County's request for Transition Services, County and Contractor agree to negotiate in good faith the scope of work and the price for such Transition Services. Contractor agrees that in the event that County terminates the Contract for any breach by the Contractor, Contractor must perform Transition Services at no cost to the County. Contractor must provide the County with all of the Transition Services as provided in this Subparagraph 8.47.4. The duty of Contractor to provide such Transition Services must be conditioned on the County continuing to comply with its obligations under the Contract, including payment of all applicable fees. Contractor will have no right to withhold or limit its performance or any of such Transition Services on the basis of any alleged breach of this Contract by the County, other than a failure by the County to timely pay the amounts due and payable hereunder. County will have the right to seek specific performance of this Subparagraph 8.47.4 in any court of competent jurisdiction, and Contractor hereby waives any defense that damages are an adequate remedy. Compliance with this Subparagraph 8.47.4 by either party will not constitute a waiver or estoppel with regard to any rights or remedies available to the parties.

8.47.5 Contractor must promptly return to the County any and all County Information, including County Information that relate to that portion of the Contract and Services terminated by the County.

8.47.6 County must have the rights set forth in Subparagraph 8.55 (Work Product and Background Intellectual Property) to access any County Information, without limitation.

8.48 Validity

If any provision of this Contract or the application thereof to any person or circumstance is held invalid, the remainder of this Contract and the application of such provision to other persons or circumstances will not be affected thereby.

8.49 Use Of County Seal and/or TTC Logos

The County claims right, title and interest in and to certain intellectual property, including, but not limited to, the current and former County Seals and TTC logos (collectively, County Seals). Except as expressly authorized herein, the Contractor must not reproduce, copy, distribute, republish, download, display, post, transmit or make any other use of any kind whatsoever of the County Seals, in any format or by any means whatsoever. At no time will the Contractor in any manner (i) modify the County Seals or (ii) create derivative works of the County Seals. The Contractor must not in any manner sublicense, transfer or assign its rights, or delegate its duties, with respect to use of the County Seals, whether in whole or in part, without the prior written consent of the County, in its discretion, and any attempted sublicense, transfer, assignment or delegation without such consent will be null and void.

8.50 Waiver

No waiver by the County of any breach of any provision of this Contract will constitute a waiver of any other breach or of such provision. Failure of the County to enforce at any time, or from time to time, any provision of this Contract will not be construed as a waiver thereof. The rights and remedies set forth in this Subparagraph 8.501 will not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

8.51 Warranty Against Contingent Fees

8.51.1 The Contractor warrants that no person or selling agency has been employed or retained to solicit or secure this Contract upon any Contract or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide employees or bona fide established commercial or selling agencies maintained by the Contractor for the purpose of securing business.

8.51.2 For breach of this warranty, the County will have the right to terminate this Contract and, at its sole discretion, deduct from the Contract price or consideration, or otherwise recover, the full amount of such commission, percentage, brokerage, or contingent fee.

8.52 Warranty of Compliance with County's Defaulted Property Tax Reduction Program

The contractor acknowledges that County has established a goal of ensuring that all individuals and businesses that benefit financially from County through contract are current in paying their property tax obligations (secured and

unsecured roll) in order to mitigate the economic burden otherwise imposed upon County and its taxpayers.

Unless Contractor qualifies for an exemption or exclusion, Contractor warrants and certifies that to the best of its knowledge it is now in compliance, and during the term of this contract will maintain compliance, with Los Angeles County Code Chapter 2.206.

8.53 Termination for Breach of Warranty to Maintain Compliance with County's Defaulted Property Tax Reduction Program

Failure of Contractor to maintain compliance with the requirements set forth in Subparagraph 8.52 (Warranty of Compliance with County's Defaulted Property Tax Reduction Program) will constitute default under this contract. Without limiting the rights and remedies available to County under any other provision of this contract, failure of Contractor to cure such default within ten days of notice will be grounds upon which County may terminate this contract and/or pursue debarment of Contractor, pursuant to Los Angeles County Code Chapter 2.206.

8.54 License

8.54.1 License Grant. Subject to the terms and conditions of this Contract, Contractor grants to the County, to the fullest extent necessary for the County to obtain the full benefit of this Contract a fully-paid, worldwide, non-exclusive license to use the Solution, System Software, and Documentation for County's business purposes and activities for the term of the Contract (License) as part of the Solution. For the purposes of this Subparagraph 8.54.1 (License Grant), the term "use" means to access, execute, operate, archive and run the Solution, by an unlimited number of users for test, development, production, support, archival, emergency restart, and disaster recovery purposes.

8.55 Work Product and Background Intellectual Property

8.55.1 Ownership of County Information. All County Information provided or made accessible by the County to the Contractor is and will remain the property of the County. Upon termination or expiration of the Contract for any reason, or upon County's written request at any time, the Contractor must provide the County, at no additional cost and no later than 15 calendar days after the termination, expiration or the County's request, any County Information (including any County Data or Information stored as part of the Solution) or other proprietary data belonging to the County stored within the Solution. Such data will be provided to the County on an external media drive in a platform-agnostic format or in any specific format reasonably requested by the County. At the County's option, the Contractor must destroy all originals and copies of all such data and other related information or documents.

8.55.2 Ownership of Background Intellectual Property and System Software. Contractor retains all right, title, and interest in and to any such Background Intellectual Property and System Software (including any modifications thereto made by the Contractor). However, to the extent Background Intellectual Property constitutes or is incorporated into Work Product or required for the County to fully exploit such Work Product or the Solution, Contractor hereby grants to the County a perpetual, irrevocable, fully paid up, royalty free, transferable, sub-licensable, worldwide, non-exclusive right and license to use, prepare derivative works, and otherwise fully exploit in connection with County's business, the Background Intellectual Property constituting or incorporated into the Work Product or otherwise delivered to the County in connection with this Contract, and provided further that the Background Intellectual Property is not separately commercially exploited by the County. Any and all Background Intellectual Property which Contractor desires to use hereunder, and which Contractor considers to be proprietary or confidential, must be specifically identified by Contractor to the County's Project Director as proprietary or confidential, and must be plainly and prominently marked by Contractor as "PROPRIETARY" or "CONFIDENTIAL." Notwithstanding any other provision of this Contract, County will not be obligated or liable in any way under this Contract for: (a) any disclosure of any materials which the County is required to make under the California Public Records Act or otherwise by law; and (b) any Contractor proprietary and/or confidential materials not plainly and prominently marked with restrictive legends.

8.56 Transition Services

In the event of expiration or termination of this Contract for any reason, Contractor must provide transition services to the County at no additional cost to the County. Such transition services include fully cooperating and taking all steps required or reasonably requested to make an orderly transition of the Services and County Information from Contractor to another Solution or provider. Contractor must provide all County Information and Data back to the County in both the Contractor's data format and a platform agnostic standard format, unless a different format is reasonably agreed to between the parties at the time of transition.

Contractor understands and agrees that County has obligations that it cannot satisfy without use of the Services or an equivalent, and that a failure to satisfy such transition service obligations could result in irreparable damage to County and the entities it serves. Therefore, Contractor agrees that in the event of such termination of this Contract, Contractor must fully cooperate with County in the transition of County to a new Solution, toward the end that there be no interruption of County's day-to-day operations due to the unavailability of the Solution during such transition.

8.57 Acceptance

8.57.1 The Solution, Services, Deliverables, and milestones (if applicable) will be subject to acceptance, and acceptance testing by the County, in its sole discretion as more fully described in Exhibit A (SOW).

8.57.2 Production Use will not be deemed acceptance or Final Acceptance of the Solution, Services, Deliverables, or milestones.

8.57.3 If the County's Project Director makes a good faith determination at any time that the Solution (as a whole, or any component thereof), Services, Deliverables, and/or milestones has not successfully completed an Acceptance Test or has not achieved Final Acceptance (collectively referred to for purposes of this Subparagraph 8.57.3 as "Designated Test"), the County's Project Director will promptly notify the Contractor in writing of such failure, specifying with as much detail as possible the manner in which the Solution, Services, Deliverables, or milestones failed to pass the applicable Designated Test. Contractor must immediately commence all reasonable efforts to complete, as quickly as possible, such necessary corrections, repairs, and modifications to the Solution, Services, Deliverables, milestones, and/or Solution as will permit the Solution, Services, Deliverables, milestones, and/or Solution to be ready for retesting. Contractor must notify the County's Project Director in writing when such corrections, repairs, and modifications have been completed, and the applicable Designated Test will begin again. If, after the applicable Designated Test has been completed for a second time, the County's Project Director makes a good faith determination that the Solution, Services, Deliverables, or milestones again fail to pass the applicable Designated Test, the County's Project Director will promptly notify Contractor in writing, specifying with as much detail as possible the manner in which the Solution, Services, Deliverables, or milestones failed to pass the applicable Designated Test. Contractor must immediately commence all reasonable efforts to complete, as quickly as possible, such necessary corrections, repairs, and modifications to the Solution, Services, Deliverables, or milestones as will permit the Solution, Services, Deliverables, or milestones to be ready for retesting.

8.57.4 Such procedure will continue until such time as County notifies Contractor in writing either: (i) of the successful completion of such Designated Test; or (ii) that County has concluded, subject to the Dispute Resolution Procedure, that satisfactory progress toward such successful completion of such Designated Test is not being made, in which latter event, County will have the right to make a determination, which will be binding and conclusive on Contractor, that a non-curable default has occurred and to terminate this Contract in accordance with

Subparagraph 8.42 (Termination for Default) on the basis of such non-curable default.

8.57.5 Such a termination by the County may be, subject to the Dispute Resolution Procedure, as determined by the County in its sole judgment: (i) a termination with respect to one or more of the components of the Solution; (ii) a termination of any part of Exhibit A (SOW), relating to the Solution, Service(s), Deliverables(s), and/or milestone(s) that is (are) not performing or conforming as required herein; or (iii) if County believes the failure to pass the applicable Designated Test materially affects the functionality, performance, or desirability to the County of the Solution as a whole, the entire Contract. In the event of a termination under this Subparagraph 8.57.5, County will have the right to receive from the Contractor, within ten days of written notice of termination, reimbursement of all payments made to the Contractor by the County under this Contract for the component(s), Solution, Service(s), Deliverable(s), or milestone(s), as to which the termination applies, or if the entire Contract is terminated, all amounts paid by the County to the Contractor under this Contract. If the termination applies only to one or more Solution component(s), at County's sole option, any reimbursement due to it may be credited against other sums due and payable by the County to the Contractor. The foregoing is without prejudice to any other rights that may accrue to the County or Contractor under the terms of this Contract or by law.

8.58 Integration/Interfacing

Contractor must develop and deliver the Interfaces identified in Exhibit A (SOW), as part of the Solution. If the Solution is to be integrated/interfaced with other software, equipment, and/or systems provided by the Contractor or at the direction of the Contractor, including any customizations or enhancements, the Solution will not be deemed to have achieved Final Acceptance by the County until the Solution and such other systems have been successfully integrated/interfaced and accepted by the County in accordance with the terms of this Contract. For example, if Contractor is to provide Solution consisting of multiple modules or that includes enhancements acceptance of any individual module or enhancement will not be final until County accepts all of the Solution and modules or enhancements integrated/interfaced together as a complete system, including the operation in conformance with the terms of this Contract. Contractor must not obtain any ownership interest in any other systems merely because they were interfaced, integrated, or used with any software.

8.59 Communication Systems and Access To Information

During the Contract Term, Contractor may receive access to the County's software, computers, equipment, and electronic communications systems (in this Subparagraph 8.59 (Communication Systems and Access to Information),

including, but not limited to, voicemail, email, customer databases, and internet and intranet systems. Such County systems are intended for legitimate business use related to County's business. Contractor acknowledges that Contractor does not have any expectation of privacy as between Contractor and County in the use of or access to County systems and that all communications made with such County systems or equipment by or on behalf of the Contractor are subject to County's scrutiny, use, and disclosure, in County's discretion. County reserves the right, for business purposes and activities, to monitor, review, audit, intercept, access, archive, and/or disclose materials sent over, received by or from, or stored in any of its electronic County systems. This includes, without limitation, email communications sent by users across the internet and intranet from and to any domain name owned or operated by County. This also includes, without limitation, any electronic communication system that has been used to access any of the County systems. Contractor further agrees that Contractor will use all appropriate security, such as, for example, encryption and passwords (Contractor must provide passwords and keys to the County), to protect County Information from unauthorized disclosure (internally or externally) and that the use of such security does not give rise to any privacy rights in the communication as between the Contractor and County. County reserves the right to override any security passwords to obtain access to voicemail, email, computer (and software or other applications), and/or computer disks on County systems. Contractor also acknowledges that County reserves the right, for any business purposes and activities, to search all work areas (e.g., offices, cubicles, desks, drawers, cabinets, computers, computer disks, and files) and all personal items brought onto County property or used to access County Information or County systems.

8.60 Continuous System Software Support

If Contractor assigns this Contract, is acquired, or is otherwise controlled by another individual or entity (collectively referred to as a Successor Event), such individual or entity must provide Maintenance and Support Services in accordance with this Contract for the duration of this contract following the Successor Event, unless otherwise agreed to in writing by the County. If subsequent to the Successor Event, the System Software is not supported to at least the same level that Contractor supported the System Software prior to the Successor Event, because, for example, Contractor's assignee chooses to support other products with similar functions or does not otherwise properly staff the support for the System Software, County, at its sole option, may elect to transfer the license of the System Software, without cost or penalty, to another similar product (Replacement Product) within Contractor's assignee's or successor's product offering. For purposes of this Subparagraph 8.60 (Continuous System Software Support), the term "controlled" will mean the legal right to elect a majority of the directors of a corporation or similar officers of any other entity or to determine an entity's general management policies through contract or otherwise. The assignee or successor, by taking benefit (including

acceptance of any payment under this Contract) ratifies this Contract. All terms and conditions of this Contract will continue in full force and effect for the Replacement Product. In addition, the following terms and conditions will apply if County elects to transfer this license to a Replacement Product: (a) Any prepaid maintenance and support will transfer in full force and effect for the balance of the Replacement Product's maintenance and support term (or equivalent service) at no additional cost. If the prepaid moneys are greater than the Replacement Product's maintenance and support fee for the same term, the credit balance will be applied to future maintenance and support fees or returned to the County, at its option; (b) Any and all software offered separately and needed to fulfill the original System Software's level of functionality must be supplied by Contractor's assignee or successor without additional cost or penalty and must not affect the calculation of any maintenance and support fees; (c) Any services required for implementation of the Replacement Product must be provided by Contractor's assignee or successor without additional cost or penalty; (d) Contractor must provide to the County reasonable training for purposes of learning the Replacement Product at no cost to County; (e) All license terms and conditions will remain as granted herein with no additional fees imposed on the County; and (f) The definition of System Software will then mean and include the Replacement Product.

8.61 Time Is of The Essence

Time is of the essence with regard to Contractor's performance of the Services.

8.62 Time Off for Voting

The Contractor must notify its employees and must require each subcontractor to notify and provide to its employees information regarding the time off for voting law (Elections Code Section 14000). Not less than ten days before every statewide election, every contractor and subcontractor must keep posted conspicuously at the place of work, if practicable, or elsewhere where it can be seen as employees come or go to their place of work, a notice setting forth the provisions of Section 14000.

8.63 No Offshore Work

Contractor must perform and render substantially all primary Services under this Contract within the United States. All County Information must be hosted within the continental United States. In particular, Contractor warrants that it will not transmit or make available any County Information or documents to any entity or individual outside the continental United States.

8.64 Severability

If any provision of this Contract or the application thereof to any person or circumstance is held invalid, the remainder of this Contract and the application of such provision to other persons or circumstances will not be affected thereby.

8.65 Contract Drafted By All Parties

This Contract is the result of arm's length negotiations between the parties. Consequently, each party has had the opportunity to receive advice from independent counsel of its own choosing. This Contract will be construed to have been drafted by all parties such that any ambiguities in this Contract will not be construed against either party.

8.66 No Third-Party Beneficiaries

Notwithstanding any other provision of this Contract, the Contractor and County do not in any way intend that any person or entity will acquire any rights as a third-party beneficiary of this Contract, except that this provision will not be construed to diminish the Contractor's indemnification obligations hereunder.

8.67 Green Initiatives

The Contractor must use reasonable efforts to initiate "green" practices for environmental and energy conservation benefits. The Contractor must notify County's Contract Manager of Contractor's new green initiatives prior to the Contract's commencement.

8.68 Compliance with County's Zero Tolerance Policy on Human Trafficking

Contractor acknowledges that the County has established a Zero Tolerance Policy on Human Trafficking prohibiting contractors from engaging in human trafficking.

If a Contractor or member of Contractor's staff is convicted of a human trafficking offense, the County will require that the Contractor or member of Contractor's staff be removed immediately from performing services under the Contract. County will not be under any obligation to disclose confidential information regarding the offenses other than those required by law.

Disqualification of any member of Contractor's staff pursuant to this Subparagraph will not relieve Contractor of its obligation to complete all work in accordance with the terms and conditions of this Contract.

8.69 Compliance with Fair Chance Employment Hiring Practices

Contractor, and its subcontractors, must comply with fair chance employment hiring practices set forth in California Government Code Section 12952, the California Code of Regulations Section 11017.1, and County Code Chapter 8.300 (Fair Chance Ordinance for Employers). Contractor, and its subcontractor(s), can access fair chance employment resources, including a Fair Chance Fact Sheet and Workplace Posters (English/Spanish), and other program material at https://dcba.lacounty.gov/fairchance/. Additional compliance resources, including an Employer Toolkit (Fair Chance Hiring: An Employer's Guide to Hiring System-Impacted Individuals), can be accessed at https://opportunity.lacounty.gov/fair-chance-hiring-campaign/.

Contractor's violation of this paragraph of the Contract may constitute a material breach of the Contract. In the event of such material breach, County may, in its sole discretion, issue administrative penalties and/or seek additional remedies as provided within Section 8.300.100 of the Fair Chance Ordinance for Employers, and/or terminate the Contract.

8.70 Compliance with the County Policy of Equity

The Contractor acknowledges that the County takes its commitment to preserving the dignity and professionalism of the workplace very seriously, as set forth in the County Policy of Equity (CPOE) (https://ceop.lacounty.gov/). The Contractor further acknowledges that the County strives to provide a workplace free from discrimination, harassment, retaliation, and inappropriate conduct based on a protected characteristic, and which may violate the CPOE. The Contractor, its employees, and subcontractors acknowledge and certify receipt and understanding of the CPOE. Failure of the Contractor, its employees or its subcontractors to uphold the County's expectations of a workplace free from harassment and discrimination, including inappropriate conduct based on a protected characteristic, may subject the Contractor to termination of contractual agreements as well as civil liability.

8.71 Licenses, Permits, And Regulatory Authorizations

The Contractor must maintain all licenses, permits, and regulatory authorizations required by law, applicable to its legal business structure, and necessary to perform services under the Contract. The Contractor must ensure the same of all of its officers, employees, and agents who perform services under this Contract and must maintain all such licenses, permits, registrations, and professional certifications throughout the Contract Term and any term extensions and/or option periods exercised by the County. The Contractor must provide evidence of such to the County within five calendar days of written request.

8.72 Prohibition from Participation in Future Solicitation(s)

A Proposer, or a Contractor or its subsidiary or Subcontractor ("Proposer/Contractor"), is prohibited from submitting a bid or proposal in a County solicitation if the Proposer/Contractor has provided advice or consultation for the solicitation. A Proposer/Contractor is also prohibited from submitting a bid or proposal in a County solicitation if the Proposer/Contractor has developed or prepared any of the solicitation materials on behalf of the County. A violation of this provision will result in the disqualification of the Contractor/Proposer from participation in the County solicitation or the termination or cancellation of any resultant County contract. This provision will survive the expiration, or other termination of this Contract.

8.73 Injury and Illness Prevention Program

Contractor will be required to comply with the State of California's Cal OSHA's regulations. California Code of Regulations Title 8 Section 3203 requires all California employers to have a written, effective Injury and Illness Prevention

Program (IIPP) that addresses hazards pertaining to the particular workplace covered by the program.

8.74 Campaign Contribution Prohibition Following Final Decision in Contract Proceeding

Pursuant to Government Code Section 84308, Contractor and its Subcontractors, are prohibited from making a contribution of more than $500 to a County officer for 12 months after the date of the final decision in the proceeding involving this Contract. Failure to comply with the provisions of Government Code Section 84308 and of this Subparagraph, may be a material breach of this Contract as determined in the sole discretion of the County.

9.0 UNIQUE TERMS AND CONDITIONS

9.1 Health Insurance Portability and Accountability Act of 1996 (HIPAA)

The County is subject to the Administrative Simplification requirements and prohibitions of the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191 (HIPAA), and regulations promulgated thereunder, including the Privacy, Security, Breach Notification, and Enforcement Rules at 45 Code of Federal Regulations (C.F.R.) Parts 160 and 164 (collectively, the "HIPAA Rules"). Under this Contract, the Contractor provides services to the County and the Contractor creates, has access to, receives, maintains, or transmits Protected Health Information as defined in Exhibit H (Business Associate Under Health Insurance Portability and Accountability Act of 1996 ("HIPAA")) in order to provide those services. The County and the Contractor therefore agree to the terms of Exhibit H (Business Associate Under Health Insurance Portability and Accountability Act of 1996 ("HIPAA")).

9.2 Information Security and Privacy Requirements

Contractor must comply with the requirements set forth in Exhibit I (Information Security and Privacy Requirements). Information Security and Privacy Requirements apply to both Contractors and their Subcontractors. Contractor will be required to certify that they are in full compliance with the provisions of the Information Security and Privacy Requirements and must maintain compliance during the term of this contract. Failure to maintain compliance, or to timely cure defects, may be cause for termination of a contract or initiation of debarment proceedings against the non-compliant Contractor (Los Angeles County Code, Chapter 2.202).

9.3 Compliance with County's Women in Technology Hiring Initiative

At the direction of the Board, the County has established a "Women in Technology" (WIT) Hiring Initiative focused on recruiting, training, mentoring and preparing all genders, including women, at-risk youth, and underrepresented populations (program participants) for County IT careers. In support of the subject initiative, IT contractors currently offering certification, training, and/or mentoring programs must make such program(s) available to WIT program

participants, if feasible. Contractors must report such programs available to: WITProgram@isd.lacounty.gov.

9.4 Digital Accessibility Requirements

For any and all websites, webpages, and mobile applications that Contractor designs, hosts, implements or manages on behalf of the County, Contractor must comply with Exhibit J (Digital Accessibility Requirements) all applicable accessibility laws, rules, regulations, and industry standard guidelines including, but not limited to, the Americans with Disabilities Act and the Web Content Accessibility Guidelines (WCAG 2.1), as they may be amended or updated from time to time. Contractor must also promptly comply, without additional cost to County, with any amendments or updates to these accessibility laws, rules, regulations, or industry standard guidelines that become effective during the term of the Contract.

9.5 Patent, Copyright and Trade Secret Indemnification

9.5.1 The Contractor must indemnify, hold harmless and defend County from and against any and all liability, damages, costs, and expenses, including, but not limited to, defense costs and attorneys' fees, for or by reason of any actual or alleged infringement of any third party's patent or copyright, or any actual or alleged unauthorized trade secret disclosure, arising from or related to the operation and utilization of the Contractor's work under this Contract. County will inform the Contractor as soon as practicable of any claim or action alleging such infringement or unauthorized disclosure, and will support the Contractor's defense and settlement thereof.

9.5.2 In the event any equipment, part thereof, or software product becomes the subject of any complaint, claim, or proceeding alleging infringement or unauthorized disclosure, such that County's continued use of such item is formally restrained, enjoined, or subjected to a risk of damages, the Contractor, at its sole expense, and providing that County's continued use of the Solution is not materially impeded, must either:

- Procure for County all rights to continued use of the questioned equipment, part, or software product; or
- Replace the questioned equipment, part, or software product with a non-questioned item; or
- Modify the questioned equipment, part, or software so that it is free of claims.

9.5.3 The Contractor will have no liability if the alleged infringement or unauthorized disclosure is based upon a use of the questioned product, either alone or in combination with other items not supplied by the Contractor, in a manner for which the questioned product was not designed nor intended.

9.6 Local Small Business Enterprise (LSBE) Preference Program

9.6.1 This Contract is subject to the provisions of the County's ordinance entitled LSBE Preference Program, as codified in Chapter 2.204 of the Los Angeles County Code.

9.6.2 The Contractor will not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as an LSBE.

9.6.3 The Contractor will not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, report, or other representation, to a County official or employee for the purpose of influencing the certification or denial of certification of any entity as a LSBE.

9.6.4 If the Contractor has obtained certification as an LSBE by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this contract to which it would not otherwise have been entitled, will:

- Pay to the County any difference between the contract amount and what the County's costs would have been if the contract had been properly awarded;
- In addition to the amount described in subdivision (1), be assessed a penalty in an amount of not more than 10% of the amount of the contract; and
- Be subject to the provisions of Chapter 2.202 of the Los Angeles County Code (Determinations of Contractor Non-responsibility and Contractor Debarment).

The above penalties will also apply to any business that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification, and fails to notify the State and the Department of Economic Opportunity of this information prior to responding to a solicitation or accepting a contract award.

9.7 Social Enterprise (SE) Preference Program

9.7.1 This Contract is subject to the provisions of the County's ordinance entitled SE Preference Program, as codified in Chapter 2.205 of the Los Angeles County Code.

9.7.2 Contractor must not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in

fraudulently obtaining or retaining or attempting to obtain or retain certification as an SE.

9.7.3 Contractor must not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, report, or other representation, to a County official or employee for the purpose of influencing the certification or denial of certification of any entity as an SE.

9.7.4 If Contractor has obtained County certification as an SE by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this contract to which it would not otherwise have been entitled, Contractor will:

- Pay to the County any difference between the contract amount and what the County's costs would have been if the contract had been properly awarded;
- In addition to the amount described in subdivision (1) above, the Contractor will be assessed a penalty in an amount of not more than 10% of the amount of the contract; and
- Be subject to the provisions of Chapter 2.202 of the Los Angeles County Code (Determinations of Contractor Non-responsibility and Contractor Debarment).

The above penalties will also apply to any entity that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification, and fails to notify the Department of Economic Opportunity of this information prior to responding to a solicitation or accepting a contract award.

9.8 Disabled Veteran Business Enterprise (DVBE) Preference Program

9.8.1 This Contract is subject to the provisions of the County's ordinance entitled DVBE Preference Program, as codified in Chapter 2.211 of the Los Angeles County Code.

9.8.2 Contractor must not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a DVBE.

9.8.3 Contractor must not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, report, or other representation, to a County official or employee for the purpose of influencing the certification or denial of certification of any entity as a DVBE.

9.8.4 If Contractor has obtained certification as a DVBE by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this contract to which it would not otherwise have been entitled, Contractor will:

- Pay to the County any difference between the contract amount and what the County's costs would have been if the contract had been properly awarded;
- In addition to the amount described in subdivision (1) above, the Contractor will be assessed a penalty in an amount of not more than 10% of the amount of the contract; and
- Be subject to the provisions of Chapter 2.202 of the Los Angeles County Code (Determinations of Contractor Non-responsibility and Contractor Debarment).

Notwithstanding any other remedies in this Contract, the above penalties will also apply to any business that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification, and fails to notify the State and the Department of Economic Opportunity of this information prior to responding to a solicitation or accepting a contract award.

10.0 SURVIVAL

In addition to any terms and conditions of this Contract that expressly survive expiration or termination of this Contract by their terms, the following provisions will survive the expiration or termination of this Contract for any reason:

Paragraph 1.0	Applicable Documents
Paragraph 2.0	Definitions
Paragraph 3.0	Work
Subparagraph 5.4	No Payment for Services Provided Following Expiration-Termination of Contract
Subparagraph 7.9	Confidentiality
Subparagraph 8.1	Change Notices and Amendments
Subparagraph 8.2	Assignment and Delegation/Mergers or Acquisitions
Subparagraph 8.6	Compliance with Applicable Law
Subparagraph 8.20	Force Majeure
Subparagraph 8.21	Governing Law, Jurisdiction, and Venue

Subparagraph 8.23	Indemnification
Subparagraph 8.24	General Provisions for all Insurance Coverage
Subparagraph 8.25	Insurance Coverage
Subparagraph 8.26	Liquidated Damages
Subparagraph 8.31	Dispute Resolution Procedures
Subparagraph 8.37	Record Retention and Inspection-Audit Settlement
Subparagraph 8.47	Effects of Termination
Subparagraph 8.56	Transition Services
Subparagraph 8.66	No Third-Party Beneficiaries
Subparagraph 9.2	Information Security and Privacy Requirements
Subparagraph 9.5	Patent, Copyright and Trade Secret Indemnification
Subparagraph 9.4	Digital Accessibility Requirements
Paragraph 10.0	Survival

IN WITNESS WHEREOF, Contractor has executed this Contract, or caused it to be duly executed and the County of Los Angeles, by order of its Board of Supervisors has caused this Contract to be executed on its behalf by the Chair of said Board and attested by the Executive Officer-Clerk of the Board of Supervisors thereof, the day and year first above written.

CONTRACTOR

(_____)

By

_____
Name

_____
Title

COUNTY OF LOS ANGELES

By

_____
Chair, Board of Supervisors

ATTEST:

EDWARD YEN
Executive Officer of the
Board of Supervisors of the
County of Los Angeles

By _____

APPROVED AS TO FORM:

DAWYN R. HARRISON
County Counsel

By _____
Senior Deputy County Counsel

EXHIBIT A

STATEMENT OF WORK

COLLECTIONS AND ACCOUNTS RECEIVABLE SYSTEM (CARS)

STATEMENT OF WORK

COLLECTIONS AND ACCOUNTS RECEIVABLE SYSTEM (CARS)

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1.0 INTRODUCTION

The County of Los Angeles (County) Treasurer and Tax Collector (TTC) serves as the County's collections agency, providing a variety of collection services to various County departments, including the Department of Public Social Services (DPSS). These services include but are not limited to: recovering amounts owed to the County and collecting fees, fines, and penalties. To assist TTC in this role, TTC is soliciting for a Collections and Accounts Receivable System (CARS or System). Specifically, TTC uses CARS to manage delinquent account referrals, track collection activity, send notices, refer accounts to an Outside Collections Agency, post payments, reconcile collections, write-off accounts, and produce related reports.

TTC also currently collaborates with the County Probation Department (Probation) to enforce court-ordered financial obligations, which include the collection of fines, fees, and restitution for victims and monthly distribution of restitution payments through an interface with another system. The System must also support collecting and reconciling related monies, as well as distributing restitution on behalf of Probation.

2.0 TTC FUNCTIONAL REQUIREMENTS

The System must have the ability to do the following:

2.1 Branch Management

2.1.1 Create Separate Branches for independent collection groups.

2.2 Account Management

2.2.1 Creation/Referral

2.2.1.1 Allow each Branch to import accounts individually or in bulk, with ability to triage failed imports. Account data fields must include, but are not limited to:

- Debtor Name
- Debtor Mailing Address
- Debtor telephone number(s), differentiated by type (e.g., mobile, residence, work)
- Debtor Email Address

- Debtor Social Security Number (SSN)
- Debtor Date of Birth (DOB)
- Debtor legal/judgment information
- Debtor bankruptcy status
- Additional Liable Parties, Name, and Address
- Referring department
- Payment arrangements
- Personal References

2.2.1.2 Have unique client and account numbers for each Branch that are auto-assigned.

2.2.1.3 Allow packeting or grouping of accounts for a single debtor/business and multiple debtors/businesses within a Branch.

2.2.2 Handling

End Users must be able to:

2.2.2.1 Add/edit account information and account statuses as needed.

2.2.2.2 Manage accounts in accordance with Paragraph 2.3 (Workflow & Queues).

2.2.2.3 Input notes for each account, with auto-note creation for specific activities.

2.2.2.4 See if an account is in legal status.

2.3 Workflows & Queues

The System must have unique collection workflows that allow End User(s) groups to move a specific account/group of accounts through pre-defined processes, which may include the following:

2.3.1 Auto-assign cases by workflow.

2.3.2 Modify and prioritize queues (broken arrangements, new accounts, unfinished work).

2.3.3 Schedule accounts for follow-up (date/time).

2.3.4 Generate forms, bills, letters, and notices.

2.3.4.1 Ability to produce a scanline on each bill, in a format acceptable by the County and its payment processing vendor, Technical Exhibit 2 (TTC Accounts – File Layouts).

2.3.5 Create payment plans.

2.3.6 Manage promises to pay, settlements, and payment plans (packet or individual).

2.3.7 Track cases by type, status codes, and action codes.

2.3.8 Track bankruptcy and probate cases.

2.3.9 Escalate accounts to supervisory review.

2.3.10 Enter judgment information and to allow for the accrual of interest.

2.3.11 Forward accounts to the Outside Collection Agency (OCA)

2.3.12 Identify accounts for write-off based on set criteria.

2.3.13 Tag accounts for write-off, including reason for write-off.

2.3.14 Modify workflows as needed.

2.3.15 View real-time queue updates and status displays.

2.3.16 Add notes to accounts.

2.3.17 Close out and return accounts automatically via electronic file transfer and/or manually.

2.4 Financial Management

The System must do the following:

2.4.1 Billing

2.4.1.1 Automatically calculate interest (must be configurable by account type).

2.4.1.2 Automatically calculate fines and fees (must be configurable by fine/fee type).

2.4.1.3 Allow End Users to manually adjust calculations and add fines/fees as needed.

2.4.1.4 Automatically categorize and distinguish between specific charges (e.g., principal, interest, fees, fines).

2.4.2 Collection Services

2.4.2.1 Post, adjust, and reverse payments automatically via electronic file transfer and/or manually. Automatic posting, adjusting and reversals must accommodate a preset priority order of the financial obligation, as determined by the County.

2.4.2.2 Track reversals, Non-Sufficient Funds (NSF), and overpayments. Overpayments must be tracked separately, as the commission calculation does not apply to overpayments.

2.4.2.3 Track the payment source of each payment (e.g., cash, check, electronic payments, tax intercept payments, OCA payments, etc.).

2.4.2.4 Calculate and separately allocate the net collections and various applicable commissions for recorded payments (see Technical Exhibit 1, Reports).

2.4.2.5 Automatically increase the balance due to NSF fee.

2.4.2.6 Post payments for inactive accounts by automatically reactivating the inactive accounts and allowing End Users to manually reactivate the inactive accounts.

2.4.2.7 Automatically update the account status after posting a payment and or adjustment.

2.4.3 Writing Off Uncollectible Debt

2.4.3.1 Write-off accounts tagged accordingly, differentiating between various set write-off reasons.

2.5 Reporting

The System must have the following reporting capabilities

2.5.1 Query and ad hoc reporting on all fields in the System, including high-level and detailed reports with the ability to specify multiple parameters (i.e., date ranges of reporting).

2.5.2 Custom daily/weekly/monthly/yearly reports.

2.5.3 Reports to verify the establishment of new accounts.

2.5.4 Reports on collection activities (including details account types, account statuses, aging of accounts, original balance, adjusted amount, payments received, and remaining balances).

2.5.5 Reports on collection amounts, including overall total summary of multiple businesses.

2.5.6 Reports to track payment postings, adjustments, and reversals, including:

2.5.6.1 Successful payment postings and adjustments.

2.5.6.2 Unsuccessful payment postings and adjustments.

2.5.6.3 Unsuccessful payment postings and adjustments due to inactive and erroneous accounts. These may include, but are not limited to, accounts already cancelled, written off, or erroneous accounts.

2.5.6.4 All payment and adjustment updates, by batch and by End User.

2.5.6.5 Source of each payment (e.g., cash, check, electronic payments, tax intercept payments, etc.).

2.5.6.6 NSF fees

2.5.6.7 Overpayments

2.5.7 Reports to provide payment and inventory updates, status and balance information, and cancelled accounts.

2.5.8 Reports to manage the write-off of accounts.

2.5.9 All reports must be able to be exported in formats specified by the County, including but not limited to CSV, Excel, and PDF.

2.5.10 Print screen function on all screens.

2.5.11 Dashboard reporting with graphing capabilities.

Please see Technical Exhibit I (Reports) for samples of existing required reports. The System must have at minimum the ability to produce functionally equivalent reports to the samples provided.

3.0 TTC TECHNICAL REQUIREMENTS

The System must have the following:

3.1 End User Access

3.1.1 Secure Web Portal/SSL browser access (thin client).

3.1.2 Ability to add/modify/delete user profiles, including super users for TTC and client departments.

3.1.3 Role-based access control.

3.1.4 Restrict unauthorized edits.

3.1.5 Field-level restrictions (e.g., status changes, templates).

3.1.6 Multi-user account viewing (single editor at a time).

3.1.7 System notice to users that they are accessing confidential information upon login.

3.2 Test & Production Environments

3.2.1 Separate test and production environments that have identical configurations for validation.

3.3 Technical Architecture

The Contractor must provide information about the overall System architecture including, but not limited to, the following:

3.3.1 MS Azure AD Authentication for single sign-on and MS Multifactor Authentication (MFA) using MS Authenticator.

3.3.2 Description of security and auditing features and tools, including auditing logs by End User and client account.

3.3.3 Capability to configure and customize the CARS.

3.3.4 System scalability.

3.3.5 Application Programming Interface (API) Capability for interfaces with internal and external systems.

3.4 Record Management

The Contractor must manage existing and future data in a method acceptable to the County. The Contractor's approach must include the following:

3.4.1 Archiving

The capability to archive old accounts based on specific criteria set forth by TTC.

3.4.2 Long-term data preservations

Ensuring the integrity, security, availability, and accessibility of data for long-term storage, often for legal, regulatory, or business purposes.

3.4.3 Compliance

Meeting legal and regulatory requirements, such as retention periods mandated by laws. Long-term retention of archived data due to compliance requirements.

3.5 Interfaces & Integration

The System must have a secure file-exchange interface with the following agencies/systems and produce related verification reports to track and triage execution of file transfers. In addition, The Contractor may use Application Programming Interface (API) based, file-based, or hybrid methods appropriate for SaaS. Each integration must securely exchange data, support error handling, and allow County review and validation.

3.5.1 The California Statewide Automated Welfare System (CalSAWS)

To process delinquent account referrals from and provide inventory and payment updates to the County DPSS. All related file layouts are specified in Technical Exhibit 2 (TTC Accounts – File Layouts).

3.5.2 State of California Welfare Intercept System (WIS) for California Department of Social Services (CDSS) Treasury Offset Program (TOP) and California Franchise Tax Board (FTB)

To send and receive qualified accounts for offset of CDSS intercepts/state tax refunds, process balance and status adjustments, and automatically recall accounts that are fully satisfied via an electronic file transfer in a specified file format. All related file layouts are specified in Technical Exhibit 2 (TTC Accounts – File Layouts).

3.5.3 The County's Outside Collections Agency (OCA)

To forward accounts to, update accounts, and recall/retrieve accounts from the OCA via electronic file transfer in a specified file format or manually with information received from the OCA. All related file layouts are specified in Technical Exhibit 2 (TTC Accounts – File Layouts).

3.5.4 The County's Remittance Processing Replacement System (RPRS)

To receive daily payment files of in-person and mail-in, cash or check payments from the County's RPRS system. All related file layouts are specified in Technical Exhibit 2 (TTC Accounts – File Layouts).

3.5.5 County's Online Payment Processing Vendor

Direct integration with the County's online payment processor. The solution must support credit card, eCheck, and other approved payment methods. Ability to implement automated processes to communicate with the County's online payment vendor and to update the system with payment, refunds, rejects and other files.

The Contractor may satisfy this requirement through its standard payment processor integration framework if it meets PCI-DSS expectations and supports the County's reporting, reconciliation,

and financial controls. Reporting must track payments, refunds, and rejects received, including the source of each payment (e.g., eCheck, debit/credit card).

3.5.6 eCAPS

To create disbursement warrants and accommodate canceled warrants via an electronic file transfer in a specified format. All related file layouts are specified in Technical Exhibit 3 (eCAPS Specifications).

4.0 PROBATION FUNCTIONAL REQUIREMENTS

4.1 Collecting for Probation

Ability to create Distribution Accounts in compliance with the County's Distribution Guidelines, which consist of:

- California Penal Code 12.03.1d (California Code, PEN 1203.1.)
- The C California State Controller's Office Trial Court Revenue Distribution Guidelines (http://www.sco.ca.gov/ard_trialcourt_manual_guidelines.html).

This includes the ability to:

4.1.1 Create Distribution Accounts for monies owed from debtors, including financial obligation, automatically via electronic file transfer and/or manually.

4.1.2 Create specific Facility Codes to identify the recipient entity to which money collected must be applied.

4.1.3 Establish a priority for each Facility Code, dictating the allocation of each payment receipted on the account. Payments received will be prorated between Facility Codes having equal priority. Once a Facility Code is paid in full, remaining money receipted must automatically post to the Facility Code having the next highest priority. Adjustments to payments (i.e., NSF, misapplied payment, etc.) must work in the opposite manner or where the End Users determine the reversal order and make adjustment manually. If an account is overpaid, the System must apply the payment to any remaining balance on any existing Facility Codes, automatically add a new Facility Code designated for overpayments, and post the

overage to this newly added Facility Code (see Technical Exhibit 1, Reports).

4.1.4 Post adjustments to the entire account or any given Facility Code within the account automatically via electronic file transfer and/or manually.

4.1.5 Structure each Violation Code so that the base fine amount for a given violation may be entered, and the CARS will automatically calculate and add the associated Facility Codes as established in the Violation Code using the Facility Type to perform the calculation. The end result should be that the final amount owed equals the total amount of the order from the applicable court.

4.2 Distributing Restitution for Probation

4.2.1 Create Restitution Accounts for monies owed to victims. Restitution Accounts must track cases with multiple debtors and/or multiple victims. The System must have the ability to create and track the amount owed from each debtor and owed to each victim, including any payments or adjustments on each victim record. The Restitution Account balance will be comprised of the sum of the amounts due to each victim. All payments from debtors need to update the single amount owed with the ability to identify which debtor made each payment.

4.2.2 Calculate monthly disbursements by Restitution Account, on either a prorated basis or on a priority basis among the victims. This must be configurable and established when the Restitution Account is set up. Disbursements must also use Distribution Accounts as described in Subparagraph 4.1 (Collecting for Probation) to control the application of payment to the Restitution Accounts (see Technical Exhibit 1, Reports).

4.2.3 Disburse funds by Restitution Account automatically via electronic file interface with eCAPS as outlined in Paragraph 3.5 (Interfaces & Integration).

4.2.4 Update Restitution Accounts, including notes, upon disbursement automatically via electronic file interface with eCAPS as outlined in Paragraph 3.5 (Interfaces & Integration).

4.2.5 If disbursement warrants are canceled, update Restitution Accounts automatically via electronic file interface with eCAPS as outlined in Paragraph 3.5 (Interfaces & Integration).

4.2.6 The system should include functionality to record and display warrant numbers associated with restitution payments issued to victims, including issuance date, return status, cancellation, and reissuance tracking.

4.2.7 Suppress disbursements for Restitution Accounts as needed, for Restitution Accounts:

- With canceled warrants, until updated with a viable address.
- That received erroneous disbursements, until the County recoups the erroneous disbursements.

4.3 Probation Reporting

4.3.1 Reports to manage restitution disbursements, including:

- Calculated restitutions due to be transferred to specific County departments each month.
- Calculated disbursements for each month.
- Undistributed restitution.

5.0 PROBATION TECHNICAL REQUIREMENTS

5.1 Interface to Probation APS and CRS

To process the Adult Probationer and Juvenile accounts in the System. All related file layouts are specified in Technical Exhibit 4 (Probation Accounts – File Layouts).

6.0 OTHER DESIRED FUNCTIONS

In addition to the Functional Requirements, the County is also interested in the following functionality:

6.1 Multi-Language Support

Ability to generate forms, bills, letters, and notices (see Paragraph 2.3.4) in Arabic, Armenian, Cambodian, Chinese, Farsi, Korean, Russian, Spanish, Tagalog, and Vietnamese.

7.0 IMPLEMENTATION PLAN

The Contractor must implement the CARS in a manner that ensures a secure, timely, and successful deployment consistent with the requirements of this SOW. After review and validation of the County's requirements set forth in Paragraphs 2.0 (TTC Functional Requirements), 3.0 (TTC Technical Requirements), 4.0 (Probation Functional Requirements), and 5.0 (Probation Technical Requirements) the Contractor must determine the best approach to meet the requirements and develop an Implementation Plan for the System. The Contractor must provide TTC the Implementation Plan, which is subject to TTC approval prior to finalization and execution.

7.1 Implementation Plan Approach

The approach identified in the Implementation Plan must:

7.1.1 Align with industry best practices for SaaS deployments

7.1.2 Minimize disruption to County's operations

7.1.3 Support stakeholder engagement and decision-making

7.1.4 Support accurate migration of required data, ensure all integrations function as intended

7.1.5 Prepare County staff for successful system adoption

7.2 Implementation Plan Components

The Implementation Plan must consist of the following for each Phase identified in Subparagraph 7.3 (Implementation Plan Phases):

7.2.1 Key milestones, target completion dates, and associated tasks

7.2.2 Roles and responsibilities

7.2.3 Project governance and communication protocols

7.3 Implementation Plan Phases

The phases for implementation are identified as follows:

7.3.1 System Development and Configuration:

The Contractor must work with the County to confirm system requirements based on this SOW. The Contractor must document

the final agreed-upon requirements and ensure system configuration aligns with them.

7.3.2 Data Conversion and Migration

The Contractor must address data clean up, data conversion, and conversion validation. The Contractor must provide maximum reliance on an automated approach and must include the following:

7.3.2.1 Schedule(s) for conversion of existing data

7.3.2.2 Scope of conversion activities

7.3.2.3 Pre–conversion requirements

7.3.2.4 Conversion process flow diagram

7.3.2.5 Data clean-up process

7.3.2.6 Specified sample records to be monitored to ensure that data converted as intended when records have been converted.

7.3.2.7 Controls that will ensure all records were either successfully converted or identified for exception processing.

7.3.2.8 Definition of methods to be employed to add records to the database if they did not convert successfully.

7.3.2.9 A contingency plan and roll back procedure for unsuccessful data conversion.

7.3.3 End User Acceptance Testing

The Contractor must test the system to ensure it meets County requirements, including:

- Functional Testing
- Integration Testing
- Security validation
- Performance checks appropriate for a SAAS environment

Test results must be provided to the County prior to End User Acceptance Testing (UAT).

7.3.4 End User Training

The Contractor must ensure TTC staff are adequately trained to use, administer, and support the System by providing:

- Training sessions
- Training materials
- Administrative guides that guide the County in using the System, including definitions, System functionality and navigation, and troubleshooting steps. The Contractor must make these manuals available in an electronic format.

Training must occur prior to Go-Live

7.3.5 Go-Live

The Contractor must support cutover to production, including:

- Deployment of final configurations
- Activation of integrations
- Migration of final data
- Validation of system readiness

Go-Live must occur only after written approval by County's Project Director

7.3.6 Post-Go-Live Stabilization

The Contractor must provide stabilization support after Go-Live to ensure the system functions properly, integrations run reliably, and any issues are promptly resolved. The duration and scope of stabilization must be appropriate for a SaaS implementation and proposed by the Contractor.

8.0 FINAL ACCEPTANCE

Final Acceptance will occur when:

8.1 The UAT results satisfy all County requirements;

8.2 The System has been maintained in Production Use for 90 consecutive days with no Deficiencies subsequent to Go-Live; **and**

8.3 Contractor has obtained County Project Director's written approval.

9.0 MAINTENANCE AND SUPPORT

Upon Final Acceptance, the Contractor must provide maintenance and support services in accordance with Attachment II (Maintenance and Support Services). Maintenance and Support Services must continue for the term of the Contract.

10.0 PROFESSIONAL SERVICES

The Contractor may be required to provide as-needed enhancements to the System, Additional Software, or additional training (collectively, Professional Services) throughout the Contract Term as directed by TTC. These Professional Services may result from business process changes, new data requirements, new regulatory components, cosmetic and optional enhancements, and unanticipated projects determined by TTC.

Following County's request for Professional Services, Contractor must submit to the County for approval a Scope of Work, including the tasks and deliverables to be performed, acceptance tests and warranty provisions, as applicable, as well as a not-to-exceed Maximum Fixed Price for requested Professional Services based on the pricing terms set forth in Exhibit B, Pricing Schedule. County and Contractor will agree on the Scope of Work and the Maximum Fixed Price for such Professional Services. Upon agreement, the Contract will be updated to include agreed-upon Professional Services via a Change Notice or by an Amendment. TTC does not guarantee a minimum or maximum of Professional Services.

Any enhancements or modifications of System functionalities resulting from Professional Services must be incorporated into, and become part of, the System. Such enhancements or modifications must not increase the fees for Maintenance and Support of the System under the Contract.

11.0 INFORMATION SECURITY AND PRIVACY REQUIREMENTS

The Contractor must adhere to physical and/or computer security safeguards as identified in Contract, Exhibit I, ISPR.

12.0 QUALITY CONTROL PLAN

Contractor must establish and maintain a comprehensive Quality Control Plan (QCP) to ensure the Contractor meets the requirements of the Contract and provides a consistently high level of service throughout the Contract Term. The QCP must be submitted to the County's Project Director within ten Business days following the start date of this Contract and as changes occur during the Contract Term or upon request. The Contractor must review its QCP annually and update as changes occur. At a minimum, the QCP must include the following:

12.1 Method of monitoring to ensure that Contract requirements are being met. It must specify the activities the Contractor will monitor, including activities monitored on either a scheduled or an unscheduled basis, how often the monitoring will be performed, and the title of the individual(s) who will perform the monitoring.

12.2 The methods used by the Contractor to identify and prevent deficiencies in the quality of service performed before the level of performance becomes unacceptable and not in compliance with this Contract.

12.3 A record of all inspections conducted by the Contractor, any corrective action taken, the date a problem was first identified, a clear description of the problem, and the time elapsed between identification and completion of the corrective action, which must be provided to TTC upon request.

12.4 The method for ensuring the Contractor maintains confidentiality.

13.0 BUSINESS CONTINUITY PLAN

The Contractor must provide a written Business Continuity Plan (BCP) for providing continuing services to the County in the event of an emergency that disrupts System availability and functionality. The Contractor must provide an updated copy of the BCP to the County's Contract Administrator within ten Business days of this Contract start date and within ten Business days from when changes occur during the Contract Term. The BCP must include, at a minimum, the following components:

13.1 The process for notifying TTC immediately of any emergency that disrupts service (e.g., power outages, natural disaster, fire, cyber terrorism, etc.).

13.2 Timeline for operationalizing the BCP.

13.3 Description of the Contractor's disaster recovery plans and solutions.

13.4 Address, phone number, email address, and fax number of any alternate site(s) where Contractor will perform services.

13.5 Description of the production capabilities at any alternate site(s).

13.6 Description of the Contractor's IT plans and features to ensure the County's information remains accessible and secure.

13.7 Description of how the Contractor would implement the BCP.

13.8 Description of how Contractor will test the BCP on an annual basis and update it accordingly.

13.9 Statement identifying the frequency with which the Proposer intends to conduct drills operationalizing the BCP.

14.0 QUALITY ASSURANCE PLAN

The County will evaluate the Contractor's performance under this Contract using the quality assurance procedures as defined in this Contract.

14.1 Meetings

The Contractor is required to attend any scheduled meeting as agreed upon by the County and the Contractor. Failure to attend may result in an assessment as defined in the Performance Requirements Summary (PRS). The County will notify the Contractor in writing of the assessment and will deduct the assessment from the payment to the Contractor.

14.2 Contract Discrepancy Report

The County will determine whether a formal Contract Discrepancy Report (CDR) is issued to the Contractor. Upon receipt of this document, the Contractor must respond in writing to the County within three Business days, acknowledging the reported discrepancies or presenting contrary evidence. The County will evaluate the evidence presented and determine whether the discrepancies are valid. The Contractor must submit a plan for correction of all deficiencies identified in the CDR to the County within five Business days and resolve the discrepancy within a time period mutually agreed upon by the County and the Contractor.

14.3 County Observations

In addition to departmental contracting staff, other County personnel may observe performance, activities, and review documents relevant to this Contract at any time during regular business hours. However, these

personnel may not unreasonably interfere with the Contractor's performance.

14.4 Contractor Complaint Log

The Contractor will maintain a log of all complaints received from the County or the public. The Contractor must immediately investigate all complaints and provide a written report to the County regarding the disposition of each complaint within five Business days of receiving the complaint. Each Report will include a summary of the complaint, name of the Contractor's employee(s) involved, results of the Contractor's investigation, and a statement regarding the corrective action taken to avoid or mitigate the recurrence of such a complaint.

The County retains the right to terminate this Contract if the Contractor does not take any action to said complaint(s).

15.0 DAYS OF OPERATION/HOURS/WORKDAY

The Contractor will maintain days and hours of operation and staffing sufficient to ensure the System is operable throughout the County's general work hours, which are from Monday through Friday, during the hours of 7:00 a.m. to 5:00 p.m. PT, except for County Observed Holidays, unless specified otherwise in the Contract, or requested by the County. A list of County Observed Holidays may be found on TTC's website https://ttc.lacounty.gov/county-holidays/.

However, the Contractor will provide any necessary services, including, but not limited to, those services described in the Contract and SOW, including any Exhibits and Attachments thereto, regardless of the County's regular business hours and/or Observed Holidays.

16.0 PERFORMANCE REQUIREMENTS SUMMARY

Contractor must meet the Performance Requirements listed in Attachment III (Performance Requirements Summary). Contractor must notify the County of any System failures or degradations immediately upon Contractor's becoming aware of any such failure or degradation.

16.1 All listings of services and deliverables referenced in the PRS Chart are intended to be completely consistent with this Contract and the SOW and are not meant in any case to create, extend, revise, or expand any obligation of the Contractor beyond that defined in this Contract and the SOW. In any case of apparent inconsistency between services or deliverables, as stated in this Contract and the SOW and this PRS, the meaning apparent in the Contract and the SOW will prevail. If any service or deliverable seems to be created in the PRS, which is not clearly and

forthrightly set forth in this Contract and the SOW, that apparent service or deliverable will be null and void and will place no requirement on the Contractor.

16.2 The County, from time to time, may request that Contractor evaluate and report System performance relative to Attachment III (Performance Requirements Summary). Contractor must evaluate and report on the performance status in accordance with a monitoring plan mutually agreed upon between the County's Project Manager and Contractor's Project Manager in connection with the County's request.

16.3 Upon request, the Contractor must provide the County with a report of both resolved and outstanding System issues reported by County. This must include, at a minimum, a brief description of the problem, the date the problem was reported, the date the problem was resolved (unless outstanding), and the current status.

16.4 At the County's sole discretion, when the Contractor's performance does not conform to the requirements of this Contract, the County will have the option to apply non-performance remedies that may include, but are not limited to, the following:

16.4.1 Require the Contractor to implement a Corrective Action Plan (CAP), subject to approval by the County. In the CAP, the Contractor must include reasons for the unacceptable performance, specific steps to return performance to an acceptable level, and monitoring methods to prevent recurrence.

16.4.2 Reduce payment to the Contractor based on the assessment indicated in the PRS Chart.

16.4.3 Reduce, suspend, or cancel this Contract for systematic, deliberate misrepresentations or unacceptable levels of performance.

16.4.4 Failure of the Contractor to comply with or satisfy requests for improvement of performance or to perform the neglected work specified within ten Business Days or the timeframe specified by TTC will constitute authorization for the County to have the service(s) performed by others. Contractor will reimburse the County for the entire cost of such work performed by others because of the Contractor's failure to perform said service(s), as determined by the County. The Contractor will credit to the County on the Contractor's future invoice(s) under this Contract or any other County Contract.

16.4.5 Nothing within this section precludes the County's right to terminate this Contract upon ten days' written notice with or without cause as provided in this Contract.

17.0 GENERAL CRITERIA FOR SATISFACTORY AND UNSATISFACTORY PERFORMANCE

Performance of the services listed in the PRS is considered satisfactory when no discrepancies are found by TTC through Contract monitoring or other means. When performance is unsatisfactory, TTC may provide a CDR to the Contractor. The Contractor is required to respond to the CDR in writing within ten Business Days, explaining why performance was unsatisfactory, how performance will be returned to satisfactory levels, and how a reoccurrence will be prevented.

The County's Project Director will evaluate the written response and, at his/her sole discretion, determine whether the Contractor will be responsible for full payment, partial payment, or if the Contract termination process is applicable.

SOW ATTACHMENT I

HISTORICAL DATA

COLLECTIONS AND ACCOUNTS RECEIVABLE SYSTEM (CARS) STATISTICS

REFERRAL HISTORICAL DATA						
NAME	**FY 2022-23**		**FY 2023-24**		**FY 2024-25**	
	COUNT	**AMOUNT**	**COUNT**	**AMOUNT**	**COUNT**	**AMOUNT**
TTC (DPSS)	22,456	$28,019,211	32,811	$39,595,413	32,586	$37,232,990
OCA (Secondary)	1,681	$2,813,611	7,142	$11,708,606	23,883	$28,128,300
Probation	11,006	$27,706,616	7,766	$10,607,070	6,327	$7,063,533
TOTAL	**35,143**	**$58,539,438**	**47,719**	**$61,911,089**	**62,796**	**$72,424,823**

GROSS COLLECTION HISTORICAL DATA			
NAME	**FY 2022-23**	**FY 2023-24**	**FY 2024-25**
TTC (DPSS)	$12,661,588	$17,447,155	$12,808004
OCA (Secondary)	$219,075	$386,621	N/A
Probation	$3,261,555	$3,201,333	$2,768,389
TOTAL	**$16,142218**	**$21,035,109**	**$15,576,393**

Attachment II

MAINTENANCE AND SUPPORT SERVICES

Contractor must provide Maintenance and Support services in accordance with the requirements set forth in the Statement of Work (SOW) of the Contract and this Attachment II (Maintenance and Support Services).

Contractor must support all System components of its most current architecture and its most current software versions, including the two most recent software versions, for the term of the Contract.

The Maintenance and Support Services must consist of the following:

1. MAINTENANCE SERVICES

Contractor must provide maintenance services in the form of updates to the System. Contractor must provide such updates to the County as soon as they are available, unless otherwise agreed by the County and Contractor.

2. SUPPORT SERVICES

Contractor must provide support services to correct any failure of the System and to remedy Deficiencies during the support hours from 7:00 a.m. to 5:00 p.m. PT, Monday through Friday, and as needed, on holidays and weekends. This includes support for Deficiencies, as well as fixes, patches, upgrades, and updates. Support Services must include access to knowledgeable Contractor personnel who can answer questions on the use of the System or provide analysis on solutions to operational problems the County may encounter.

A. IDENTIFICATION OF DEFICIENCIES

Upon encountering a Deficiency, the County shall report the Deficiency to the Contractor in a mutually agreed upon manner, either via email or directly to the Contractor's Incident Tracking System (ITS).

B. TRACKING OF DEFICIENCIES

Contractor must maintain an ITS, which will be used to record and respond to Deficiencies identified by the County to Contractor.

1) COUNTY RESPONSIBILITIES

   a) The County will identify County staff authorized to access and initiate incident reports.

   b) The County will be responsible for follow-up and initiating incident reports.

c) The County will be responsible for confirming that an incident report/service request has been complete.

2) CONTRACTOR RESPONSIBILITIES

a) Contractor must acknowledge receipt of Deficiencies.

b) Contractor must provide updates on the timelines and progress of Deficiency resolution.

c) Contractor must provide a report, upon request, of all open ITS items and all ITS items that were resolved.

C. CORRECTION OF DEFICIENCIES

1) Contractor must provide the best level of effort to correct any Deficiency.

2) The time in which Contractor must resolve each Deficiency for the purpose of Attachment III (Performance Requirements Summary) will start tolling when the County notifies Contractor of such Deficiency by telephone or otherwise, including Contractor's ITS.

3) In the event the Deficiency cannot be corrected within the estimated time, timeframes established in Attachment III (Performance Requirements Summary) Contractor must immediately notify the County's Project Manager, provide an estimated time for completing the correction. Contractor, and the parties will work together to define an updated estimate for the time needed for correction.

4) This process will be repeated until the correction is approved by the County's Project Manager, upon which approval, County's Project Manager will notify the County's Project Director.

5) The County may impose Failure to Perform Assessments in accordance with Attachment III (Performance Requirements Summary) if the Deficiency is not resolved within the Maximum Resolution Time allocated therefore.

SOW ATTACHMENT III
PERFORMANCE REQUIREMENTS SUMMARY

Contents

Table 1. Problem Resolution Time Frames by Deficiency Severity Level 2
Table 2. Assessment of Deductions/Fees by Deficiency 3

SOW ATTACHMENT III
PERFORMANCE REQUIREMENTS SUMMARY

Table 1. Problem Resolution Time Frames by Deficiency Severity Level

Severity Level	Severity Indicator	Nature of Deficiency	Response Time Goal	Problem Initial Resolution Time Frame[1]	Problem Final Resolution Time Frame
I	Critical Problem	Problem is stopping Production Use.	System software: 30 minutes	System software: four hours	System software: Within five Business Days
II	Urgent Problem	Problem is deterring End Users from meeting schedules or is increasing time to complete normal business activities.	System software: two hours	System software: one day	System software: Within ten Business Days
III	Minor Problem	Inconsistencies or irregularities that cause inconvenience.	System software: one day	Within 15 Business Days or such other period as agreed to between the County's Project Director and the Contractor's Project Director.	Within 15 Business Days or such other period as agreed to between the County's Project Director and the Contractor's Project Director.
IV	Issue	Issues involving training, environment issues, assistance with ending data reports, or to schedule future software: upgrades.	System software: one day	Within 15 Business Days or such other period as agreed to between the County's Project Director and the Contractor's Project Director.	Within 15 Business Days or such other period as agreed to between the County's Project Director and the Contractor's Project Director.

[1]For purposes of this Attachment, "Problem Initial Resolution Time Frame" will mean the time frame in which Contractor must provide a fix, workaround, or other solution to allow the County to make full use and enjoyment of the System.

SOW ATTACHMENT III
PERFORMANCE REQUIREMENTS SUMMARY

Table 2. Assessment of Deductions/Fees by Deficiency

CONTRACT ADMINISTRATION			
SPECIFIC PERFORMANCE REFERENCE	**SERVICE**	**MONITORING METHOD**	**DEDUCTIONS/FEES TO BE ASSESSED**
SOW Paragraph 7.0 Administration of Contract - Contractor	Replacement of any personnel by the TTC must be completed within one Business Day.	On-site inspection and observation, user complaint(s)	$50 per employee per occurrence of non-replacement/removal
SOW Paragraph 7.2 Contractor's Project Manager/Contractor's Alternate Project Manager	Notify the County of changes, with a resume, within five working days	Complaints, inspection, and observation	$50 per day that notification is late
SOW Paragraph 7.5 Notice Of Personnel Changes	The Contractor will notify the County in writing of any changes as they occur	Inspection and Observation	$50 per occurrence
SOW Paragraph 7.8 Background and Security Investigations	Employee background checks	Complaints, spot checks of assigned personnel	$1,000 per incident of non-compliance
SOW Paragraph 7.9 Confidentiality	Employee Acknowledgement and Confidentiality Agreement signed and provided to the TTC within three working days	Review of reports; complaints	$100 per day per employee when the form is not signed. $1,000 per unauthorized release of information.

SOW ATTACHMENT III
PERFORMANCE REQUIREMENTS SUMMARY

CONTRACT ADMINISTRATION			
SPECIFIC PERFORMANCE REFERENCE	**SERVICE**	**MONITORING METHOD**	**DEDUCTIONS/FEES TO BE ASSESSED**
SOW Paragraphs 8.24 and 8.25 Insurance	Maintain required insurance policies and limits specified in the Contract.	Receipt and review of insurance information	$100 per day; Contract termination at the TTC's option
SOW Paragraph 8.37 Record Retention and Inspection-Audit Settlement	Contractor to maintain all required documents as specified in the Contract.	Inspection of files	$50 per occurrence
SOW Paragraph 8.37 Record Retention and Inspection-Audit Settlement	Provide required financial statements to the County, or its authorized representatives as indicated in the Contract.	Review of reports	$50 each day that report is late. Incomplete/inaccurate reports submitted will be considered late
SOW Paragraph 8.39 Subcontracting	Contractor must obtain the County's written approval prior to subcontracting any work.	Inspection and Observation	Possible termination for default of Contract

SERVICE DELIVERY			
SPECIFIC PERFORMANCE REFERENCE	**SERVICE**	**MONITORING METHOD**	**DEDUCTIONS/FEES TO BE ASSESSED**
SOW Paragraph 9.0 Maintenance and Support **This Attachment III, Table 1, Severity Level I**	System Availability	System Use and Review of ITS	$1,000 per day for each day the Severity Level I Deficiency continues beyond the Problem Initial Resolution Time Frame
SOW Paragraph 9.0 Maintenance and Support **This Attachment III, Table 1, Severity Level II**	System Availability	System Use and Review of ITS	$500 per day for each day the Severity Level II Deficiency continues beyond the Problem Initial Resolution Time Frame
SOW Paragraph 9.0 Maintenance and Support **This Attachment III, Table 1, Severity Level III**	System Availability	System Use and Review of ITS	Contractor will be allowed two Severity Level III Deficiencies per month. For each additional Severity Level III Deficiency, $500 per day the deficiency continues beyond the Problem Initial Resolution Time Frame
SOW Paragraph 9.0 Maintenance and Support **This Attachment III, Table 1, Severity Level IV**	System Availability	System Use and Review of ITS	Contractor will be allowed two Severity Level IV Deficiencies per month. For each additional Severity Level IV Deficiency, $300 per day the deficiency continues beyond the Problem Initial Resolution Time Frame

CONTRACT DISCREPANCY REPORT

SAMPLE

CONTRACTOR RESPONSE DUE BY _____ (enter date and time)

Date:		**Contractor Response Received:**
Contractor:	**Contract No.**	**County's Project Manager:**
Contact Person:	**Telephone:**	**County's Project Manager Signature:**
Email:		**Email:**

A contract discrepancy(s) is specified below. The Contractor will take corrective action and respond back to the County personnel identified above by the date required. Failure to take corrective action or respond to this Contract Discrepancy Report by the date specified may result in the deduction of damages.

No.	Contract Discrepancy	Contractor's Response*	County Use Only		
			Date Correction Due	Date Completed	Approved
1					
2					
3					

***Use additional sheets if necessary**

_____ _____

Contractor's Representative Signature ***Date Signed***

Additional Comments:

TECHNICAL EXHIBIT 1
Reports

Treasurer and Tax Collector Reports

Reference Number	Report Description	Frequency
1	Account Type Inventory List Report – Summary and Detailed, Specific Date Range	Daily, Weekly, Monthly
2	Account Type Status Report – Specific Date Range	Weekly, Monthly
3	Aging by Account Type Report	Weekly, Monthly
4	Collection History Report – Includes Account Types Chart, Owing Amount Chart, Paid Percentage Chart	Monthly
5	Collector Performance Activity Report – Specific Date Range, Filter Option for Individual Collector or All	Weekly, Monthly
6	Collector Bin Change History Report – Specific Date Range, Filter Option Using Different Data Points	Weekly, Monthly
7	Collections By Bin Report – Specific Date Range, Filter Option Using Different Data Points	Weekly, Monthly
8	Collections By Collector Performance Report – Summary and Detailed, Specific Date Range, Filter Option Using Different Data Points	Weekly, Monthly
9	Collector Performance Comprehensive Report – Summary and Detailed, Specific Data Range, Filter Option Using Different Data Points	Weekly, Monthly
10	Payment Plans Created Report – Specific Date Range, Filter Option Using Different Data Points	Weekly, Monthly
11	Correspondence Payment Report – Specific Date Range, Filter Option for Different Correspondence	Weekly, Monthly
12	Letter History Report	Monthly, As Needed
13	Letter Usage Report – Specific Date Range	Weekly, Monthly, As Needed
14	Amount Collected Per Letter-Notice Report – Specific Date Range	Monthly, As Needed
15	Merged Debtors – Specific Date Range, Filter Option Using Different Data Points, Individual Collector or All	Monthly, As Needed

TECHNICAL EXHIBIT 1
Reports

Reference Number	Report Description	Frequency
16	Payment Plan Delinquency Report – Specific Date Range, Filter Option Using Different Data Points	Weekly, Monthly
17	Stair Step Report	Monthly
18	Unworked Debtors Report – Filter Option Using Data Points, Individual Collector or All	Daily, Weekly, Monthly, As Needed
19	Various Demand Letters	Daily, Monthly
20	Account Type Inquiry Report	Monthly, As Needed
21	Accounts Paid in Full Report	As Needed
22	Adjustment Batch Verification Report	As Needed
23	Adjustment Report	Daily, As Needed
24	Cancellations Report	Daily, Monthly, As Needed
25	CDSS FTB Error Payment Posting Report	As Needed
26	CDSS FTB Intercept Payment Posting Report	As Needed
27	CDSS TOP Error Payment Posting Report	As Needed
28	CDSS TOP Intercept Payment Posting Report	As Needed
29	CDSS TOP Reversal Payment Posting Report	As Needed
30	Client Department Inventory Detail Export	Monthly, As Needed
31	Client Department Inventory Report	Monthly, As Needed
32	Collection Details Report	Monthly
33	Commissions Report	Daily, Monthly, As Needed
34	Comprehensive Collection Data Export	Daily, Monthly, As Needed
35	Daily Balance Report	As Needed
36	Daily Payment Posting Report	Daily, Monthly, As Needed
37	Debtor Information Report	As Needed
38	Debtor Ledger	As Needed

TECHNICAL EXHIBIT 1
Reports

Reference Number	Report Description	Frequency
39	Debtor Payment History Report	As Needed
40	Financial Transactions Report	As Needed
41	Gross Collections Statistics Report	Daily, Monthly, As Needed
42	Import Log Report	Daily, As Needed
43	Import Payments Exception Report	Daily, Monthly, As Needed
44	Line Item Inventory Activity Report-Cost	Monthly
45	Line Item Inventory Activity Report-Fee	Monthly
46	New Assignment Report	Daily, Monthly, As Needed
47	OCA Account Inventory Report	Weekly, Monthly, As Needed
48	OCA Inventory Reconciliation Report	Weekly, Monthly, As Needed
49	OCA Inventory Statistics Report	Weekly, Monthly, As Needed
50	OCA Inventory Statistics Summary Report	Weekly, Monthly, As Needed
51	OCA Unequal Balance Report	Weekly, Monthly, As Needed
52	Overpayment Report (Pending)	As Needed
53	Overpayment Report (Processed)	Monthly
54	Payment Batch Verification Report	As Needed
55	Recalled Accounts Report	Weekly, As Needed
56	Referral Batch Verification Report	As Needed
57	Returned Accounts Report	Weekly, As Needed
58	Reversals Report	Daily, Monthly, As Needed
59	Verification of Referred Accounts to OCA	Weekly, As Needed
60	Write-Off Data Export	Monthly, As Needed
61	Adult Monthly Collections	Monthly, As Needed

TECHNICAL EXHIBIT 1
Reports

Reference Number	Report Description	Frequency
62	Interdepartmental Victim Disbursement Report	Monthly
63	Juvenile Monthly Collections	Monthly, As Needed
64	Probation Payment Reallocation Preview Report	As Needed
65	Probation Payment Reallocation Verification Report	As Needed
66	Probation Victim Warrant Disbursement Report	Monthly
67	Probation Victim Warrant, EFT Disbursement Request	Monthly
68	Probation Victim Warrant, EFT Disbursement Reversal	Daily, As Needed
69	Restitution Disbursement Interdepartmental Transfer	Monthly
70	Victim Financial Transaction History Report	As Needed
71	TTC, OCA Statistics	Monthly, As Needed
72	Financial Transaction Payment Type	As Needed
73	Business Class Collections Report	Monthly, As Needed
74	Referral Statistics Report	Monthly, As Needed

Probation Department Reports

Reference Number	Report Description	Frequency
1	APS Error Report – Adult Updates	Daily, As Needed
2	JUV Run Report	Daily, As Needed
3	JUV Error Report – Juvenile Updates	Daily, As Needed
4	Account Type Inventory List	As Needed
5	Account Type Status	As Needed
6	Account Aging	As Needed
7	Collector Performance – Accounts Entered	As Needed
8	Collector Performance – Activity Report	As Needed

TECHNICAL EXHIBIT 1
Reports

Reference Number	Report Description	Frequency
9	Collector Performance – Collector Bin Change History	As Needed
10	Collector Performance – Comprehensive Report	As Needed
11	Collector Performance – Login History	As Needed
12	Adult and Juvenile Collections by Area Office and Facility Code	As Needed
13	New Accounts Assignment Report	As Needed
14	APS Financial Transaction Postings	As Needed
15	Accounts Receivable by DPO	As Needed
16	Payment Plans Created	As Needed
17	Weekly Transactions Summary	As Needed
18	Undisbursed Restitution	As Needed
19	Financial Distribution Priority List	As Needed
20	Collection by Probation Status	As Needed
21	Annual Financial Report Data	As Needed
22	Delinquent – Non-Delinquent Report	As Needed
23	Account Receivable Monthly Summary by Area Office	As Needed

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Account Type Inventory List Report
TREASURER AND TAX COLLECTOR
8/1/2023 - 8/31/2023

Technical Exhibit 1
Reference No. 1

Summary

Business Class	Location	Account Type	# of Accounts	Original Balance	Adjustment Amount	Paid Amount	Cancelled Amount	Interest Amount	Account Balance
Chief Executive Office		Judgments	1	$169,360.44	$0.00	$0.00	$0.00	$0.00	$169,360.44
Fire		CUPA Reinspection Fee	17	$11,799.00	$0.00	$0.00	$0.00	$0.00	$11,799.00
Fire		Misc Svs	5	$8,272.96	-$3,126.55	$0.00	$0.00	$0.00	$5,146.41
Human Resources		Overpymt-LTD	5	$112,334.07	$0.00	$0.00	$0.00	$0.00	$112,334.07
Med Examiner		Sign-Out Fees	5	$255.00	$0.00	$0.00	$0.00	$0.00	$255.00
Med Examiner		Transport Fee	229	$90,225.00	$0.00	$2,510.00	$0.00	$0.00	$87,715.00
Public Social Svs		CalFresh Overpymt IPV	1	$2,110.00	$0.00	$0.00	$0.00	$0.00	$2,110.00
Public Social Svs		CalFresh Overpymt TAE	558	$440,942.93	$0.00	$13,390.36	$6,868.00	$0.00	$420,684.57
Public Social Svs		CalFresh Overpymt TIHE	750	$1,101,024.97	$0.00	$18,684.00	$14,463.99	$0.00	$1,067,876.98
Public Social Svs		CalWORKs Overpymt FAE	119	$216,889.00	$0.00	$115.00	$0.00	$0.00	$216,774.00
Public Social Svs		CalWORKs Overpymt FIHE	150	$318,668.00	$0.00	$1,444.00	$0.00	$0.00	$317,224.00
Reg-Rec/County Clerk		NSF Check	11	$1,163.00	$0.00	$0.00	$0.00	$0.00	$1,163.00
Sheriff		Misc Svs	2	$2,188.39	$0.00	$0.00	$0.00	$0.00	$2,188.39
Total:			1853	**$2,475,232.76**	**-$3,126.55**	**$36,143.36**	**$21,331.99**	**$0.00**	**$2,414,630.86**

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Based on: Entered Date

Account Type Status Report
TREASURER AND TAX COLLECTOR
8/1/2023 - 8/31/2023

Technical Exhibit 1
Reference No. 2

Chief Executive Office/

Account Type: Judgments

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Active	1	$169,360.44	$169,360.44	$0.00	$169,360.44	23	$0.00	0.00%
	1	**$169,360.44**	**$169,360.44**	**$0.00**			**$0.00**	

Fire/

Account Type: CUPA Reinspection Fee

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Active	17	$11,799.00	$11,799.00	$0.00	$694.06	29	$0.00	0.00%
	17	**$11,799.00**	**$11,799.00**	**$0.00**			**$0.00**	

Account Type: Misc Svs

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Active	4	$5,146.41	$5,146.41	$0.00	$1,286.60	7	$0.00	0.00%
Closed	1	$0.00	$0.00	$0.00	$0.00	16	$0.00	0.00%
	5	**$5,146.41**	**$5,146.41**	**$0.00**			**$0.00**	

Human Resources/

Account Type: Overpymt-LTD

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Active	5	$112,334.07	$112,334.07	$0.00	$22,466.81	15	$0.00	0.00%
	5	**$112,334.07**	**$112,334.07**	**$0.00**			**$0.00**	

Med Examiner/

Account Type: Sign-Out Fees

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Active	5	$255.00	$255.00	$0.00	$51.00	24	$0.00	0.00%
	5	**$255.00**	**$255.00**	**$0.00**			**$0.00**	

Account Type: Transport Fee

Account Type Status Report
TREASURER AND TAX COLLECTOR
8/1/2023 - 8/31/2023

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Active	218	$86,175.00	$86,165.00	$0.00	$395.30	17	$10.00	0.01%
Paid In Full	7	$2,500.00	$0.00	$0.00	$357.14	25	$2,500.00	100.00%
Payment Plan	3	$1,150.00	$1,150.00	$0.00	$383.33	25	$0.00	0.00%
Suspend	1	$400.00	$400.00	$0.00	$400.00	29	$0.00	0.00%
	229	**$90,225.00**	**$87,715.00**	**$0.00**			**$2,510.00**	

Public Social Svs/

Account Type: **CalFresh Overpymt IPV**

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Suspend - No TI/DPSS	1	$2,110.00	$2,110.00	$0.00	$2,110.00	22	$0.00	0.00%
	1	**$2,110.00**	**$2,110.00**	**$0.00**			**$0.00**	

Account Type: **CalFresh Overpymt TAE**

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Active	476	$350,096.76	$349,404.76	$0.00	$735.50	22	$692.00	0.19%
Cancelled	9	$6,868.00	$0.00	$6,868.00	$763.11	22	$0.00	0.00%
Paid In Full	23	$11,763.36	$0.00	$0.00	$511.45	22	$11,763.36	100.00%
Payment Plan	40	$59,672.00	$58,737.00	$0.00	$1,491.80	22	$935.00	1.56%
Suspend - No TI/DPSS	10	$12,542.81	$12,542.81	$0.00	$1,254.28	22	$0.00	0.00%
	558	**$440,942.93**	**$420,684.57**	**$6,868.00**			**$13,390.36**	

Account Type: **CalFresh Overpymt TIHE**

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Active	650	$953,054.64	$952,814.64	$0.00	$1,466.24	22	$240.00	0.02%
Cancelled	20	$14,463.99	$0.00	$14,463.99	$723.20	22	$0.00	0.00%
Paid In Full	25	$17,457.00	$0.00	$0.00	$698.28	22	$17,457.00	100.00%
Payment Plan	42	$89,455.00	$88,468.00	$0.00	$2,129.88	22	$987.00	1.10%
Suspend - No TI/DPSS	13	$26,594.34	$26,594.34	$0.00	$2,045.72	22	$0.00	0.00%
	750	**$1,101,024.97**	**$1,067,876.98**	**$14,463.99**			**$18,684.00**	

Account Type: **CalWORKs Overpymt FAE**

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Active	108	$196,126.00	$196,111.00	$0.00	$1,815.98	22	$15.00	0.00%

Account Type Status Report
TREASURER AND TAX COLLECTOR
8/1/2023 - 8/31/2023

Payment Plan	9	$10,817.00	$10,717.00	$0.00	$1,201.89	22	$100.00	0.92%
Suspend - No TI/DPSS	2	$9,946.00	$9,946.00	$0.00	$4,973.00	22	$0.00	0.00%
	119	**$216,889.00**	**$216,774.00**	**$0.00**			**$115.00**	

Account Type: CalWORKs Overpymt FIHE

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Active	144	$301,656.00	$301,626.00	$0.00	$2,094.83	22	$30.00	0.00%
Paid In Full	1	$1,414.00	$0.00	$0.00	$1,414.00	22	$1,414.00	100.00%
Payment Plan	2	$6,236.00	$6,236.00	$0.00	$3,118.00	22	$0.00	0.00%
Suspend - No TI/DPSS	3	$9,362.00	$9,362.00	$0.00	$3,120.67	22	$0.00	0.00%
	150	**$318,668.00**	**$317,224.00**	**$0.00**			**$1,444.00**	

Reg-Rec/County Clerk/

Account Type: NSF Check

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Active	11	$1,163.00	$1,163.00	$0.00	$105.73	9	$0.00	0.00%
	11	**$1,163.00**	**$1,163.00**	**$0.00**			**$0.00**	

Sheriff/

Account Type: Misc Svs

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Active	2	$2,188.39	$2,188.39	$0.00	$1,094.20	16	$0.00	0.00%
	2	**$2,188.39**	**$2,188.39**	**$0.00**			**$0.00**	

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Account Type Status Report

TREASURER AND TAX COLLECTOR

8/1/2023 - 8/31/2023

Summary

Status	Count	Open	Cancelled	Collected
Active	1,641	$2,188,367.71	$0.00	$987.00
Cancelled	29	$0.00	$21,331.99	$0.00
Closed	1	$0.00	$0.00	$0.00
Paid In Full	56	$0.00	$0.00	$33,134.36
Payment Plan	96	$165,308.00	$0.00	$2,022.00
Suspend	1	$400.00	$0.00	$0.00
Suspend - No TI/DPSS	29	$60,555.15	$0.00	$0.00

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Aging by Account Type Report
TREASURER AND TAX COLLECTOR
8/1/2023 - 8/31/2023

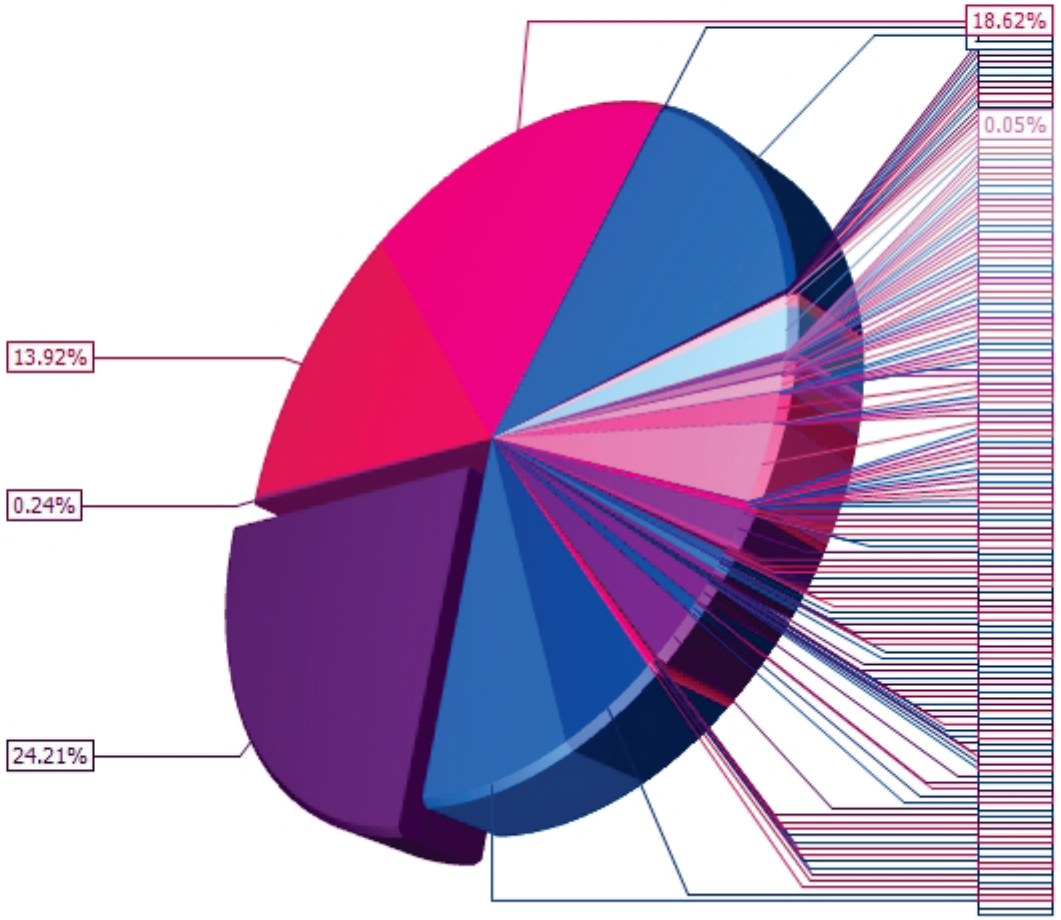
Technical Exhibit 1
Reference No. 3

	Current	30 days	60 days	90 days	120 days or more	Total
Account Type	**# of Accounts Balance**	**# of Accounts Balance**	**# of Accounts Balance**	**# of Accounts Balance**	**# of Accounts Balance**	**# of Accounts Balance**
Sign-Out Fees	5 255.00	0 0.00	0 0.00	0 0.00	0 0.00	5 255.00
CalFresh Overpymt IPV	1 2,110.00	0 0.00	0 0.00	0 0.00	0 0.00	1 2,110.00
CalFresh Overpymt TAE	558 420,684.57	0 0.00	0 0.00	0 0.00	0 0.00	558 420,684.57
CalFresh Overpymt TIHE	750 1,067,876.98	0 0.00	0 0.00	0 0.00	0 0.00	750 1,067,876.98
CalWORKs Overpymt FAE	119 216,774.00	0 0.00	0 0.00	0 0.00	0 0.00	119 216,774.00
CalWORKs Overpymt FIHE	150 317,224.00	0 0.00	0 0.00	0 0.00	0 0.00	150 317,224.00
CUPA Reinspection Fee	17 11,799.00	0 0.00	0 0.00	0 0.00	0 0.00	17 11,799.00
Judgments	1 169,360.44	0 0.00	0 0.00	0 0.00	0 0.00	1 169,360.44
Misc Svs	7 7,334.80	0 0.00	0 0.00	0 0.00	0 0.00	7 7,334.80
NSF Check	11 1,163.00	0 0.00	0 0.00	0 0.00	0 0.00	11 1,163.00
Overpymt-LTD	5 112,334.07	0 0.00	0 0.00	0 0.00	0 0.00	5 112,334.07
Transport Fee	229 87,715.00	0 0.00	0 0.00	0 0.00	0 0.00	229 87,715.00
Totals:	**1853 $2,414,630.86**	**0 $0.00**	**0 $0.00**	**0 $0.00**	**0 $0.00**	**1853 $2,414,630.86**

Collection History Report

TREASURER AND TAX COLLECTOR

Breakdown of Accounts by Account Type

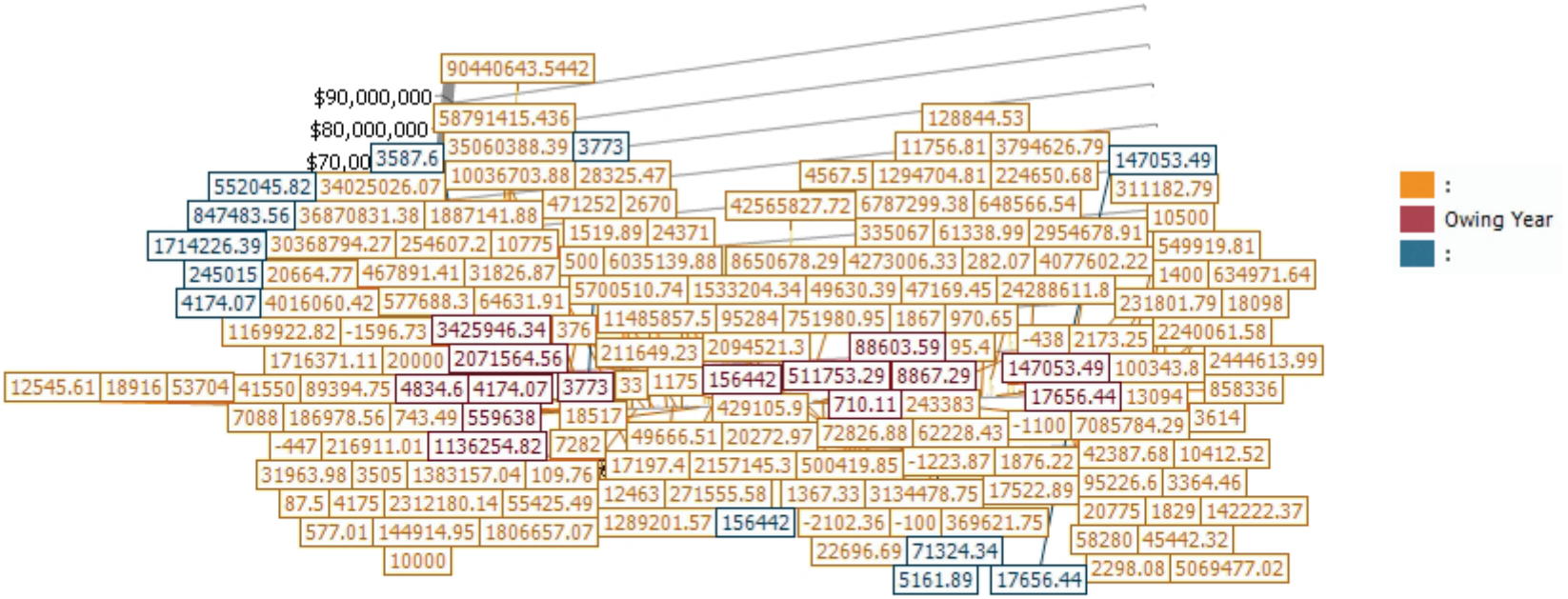


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Collection History Report

TREASURER AND TAX COLLECTOR

Total Owing Amount by Account Type

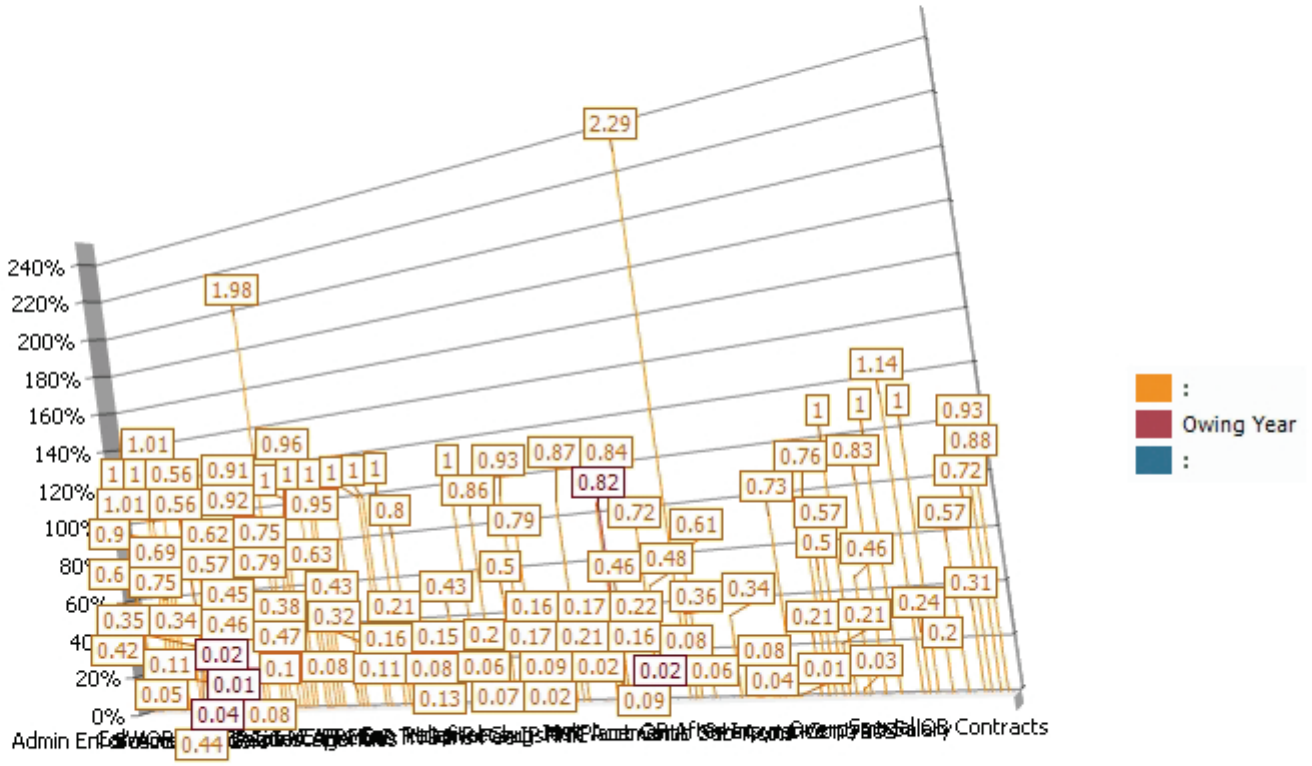


Friday, February 14, 2025 11:01 AM

Collection History Report

TREASURER AND TAX COLLECTOR

Paid Percentage by Account Type



Friday, February 14, 2025 11:02 AM

Collector Performance Activity Report
TREASURER AND TAX COLLECTOR
2/1/2025 - 2/14/2025

User: Edelacruz

Activity	Count
Letter Requests	11
Information Provider Requests	0
User Notes Entered	199
Accounts Forwarded	0
Demographic Updates	6
Payments Posted	0
Financial Transactions Posted (adjustments and reversals)	0
Total:	**216**

Collector Bin Change History Report
TREASURER AND TAX COLLECTOR
2/14/2024 - 2/14/2025

Collector: Dosorio1

Debtor	Debtor Number	Previous Bin	New Bin	Reason	Collector	Change Date
Dosorio1	847243	Collector 2	Collector 1		Dosorio1	02/26/2024
Dosorio1	842429	Collector 7	Collector 6		Dosorio1	06/12/2024
Dosorio1	846253	Collector 2	Collector 1		Dosorio1	06/18/2024
Dosorio1	841218	Collector 7	Collector 6		Dosorio1	06/18/2024
Dosorio1	824239	Collector 7	Collector 1		Dosorio1	07/03/2024
Dosorio1	853026	Collector 6	Collector 7		Dosorio1	07/03/2024
Dosorio1	854450	Collector 7	Collector 1		Dosorio1	07/30/2024
Dosorio1	850336	Collector 6	Collector 7		Dosorio1	08/13/2024
Dosorio1	834541	Collector 2	Collector 6		Dosorio1	08/30/2024
Dosorio1	865020	Collector 2	Collector 6		Dosorio1	10/15/2024
Dosorio1	850115	Collector 6	Collector 7		Dosorio1	10/15/2024
Dosorio1	872117	Collector 2	Collector 1		Dosorio1	12/31/2024
Dosorio1	875135	Collector 7	Collector 6		Dosorio1	02/11/2025
Dosorio1	875135	Collector 2	Collector 7		Dosorio1	02/11/2025

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Collections By Bin Report
TREASURER AND TAX COLLECTOR
1/1/2025 - 1/31/2025

Technical Exhibit 1
Reference No. 7

Bin	Collector	Accounts Assigned	Amount Assigned	Number of Payments	Amount Collected	Accounts PIF
Collector 1	Edelacruz	818	$843,552.35	1,005	$152,591.47	214
Collector 2	Pandry	870	$988,475.47	1,116	$174,233.80	235
Collector 6	Bmiranda	899	$1,534,423.92	1,150	$191,525.39	283
Collector 7	Kwilbur	923	$1,054,331.15	1,294	$202,088.79	258
		3,510	**$4,420,782.89**	**4,565**	**$720,439.45**	**990**

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Based on: Entered Date

Collections By Collector Performance Report

TREASURER AND TAX COLLECTOR

8/1/2023 - 8/31/2023

Technical Exhibit 1
Reference No. 8

Note, red text indicates a reversed payment.

Collector: Edelacruz

Entered Date	Post Date	Payment Type	Account Number	Debtor	Amount
08/01/2023	[redacted]	eCheck Pymt	30935036	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	$1,072.00
08/01/2023	07/29/2023	eCheck Pymt	30942352	[redacted]	$30.00
08/01/2023	07/31/2023	eCheck Pymt	30951360	[redacted]	$305.44
08/01/2023	07/31/2023	eCheck Pymt	30928725	[redacted]	$50.00
08/01/2023	07/31/2023	eCheck Pymt	30927915	[redacted]	$60.00
08/01/2023	07/28/2023	Card Pymt	30916070	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	$125.00
08/01/2023	07/28/2023	Card Pymt	30946341	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	$25.00
08/01/2023	07/28/2023	Card Pymt	30945534	[redacted]	$150.00
08/01/2023	07/28/2023	Card Pymt	30949257	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	$70.00
08/01/2023	07/29/2023	Card Pymt	30887593	[redacted]	$200.00
08/01/2023	07/29/2023	Card Pymt	30935688	[redacted]	$50.00
08/01/2023	07/29/2023	Card Pymt	30937135	[redacted]	$128.00
08/01/2023	07/29/2023	Card Pymt	30946416	[redacted]	$100.00
08/01/2023	07/29/2023	Card Pymt	30932037	[redacted]	$120.00
08/01/2023	07/30/2023	Card Pymt	30946893	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	$150.00
08/01/2023	07/30/2023	Card Pymt	30942791	[redacted]	$25.00
08/01/2023	07/30/2023	Card Pymt	30952206	[redacted]	$120.00
08/01/2023	07/30/2023	Card Pymt	30949050	[redacted]	$40.00
08/01/2023	07/30/2023	Card Pymt	30188189	[redacted]	$20.00
08/01/2023	07/30/2023	Card Pymt	30188191	[redacted]	$20.00
08/01/2023	07/30/2023	Card Pymt	30936764	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted] A[redacted]	$100.00
08/02/2023	08/01/2023	Mail-In Pymt	30948888	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	$281.00
08/02/2023	08/01/2023	Mail-In Pymt	30057714	[redacted]	$300.00
08/02/2023	08/01/2023	Mail-In Pymt	30934615	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted] L	$120.00

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Based on: Entered Date

Collections By Collector Performance Report

TREASURER AND TAX COLLECTOR

8/1/2023 - 8/31/2023

Note, red text indicates a reversed payment.

08/31/2023	08/31/2023	FTB TI Pymt	30724502	[redacted]	$1,260.00
08/31/2023	08/31/2023	FTB TI Pymt	30596995	[redacted]	$187.41
08/31/2023	08/31/2023	FTB TI Pymt	30873057	[redacted]	$360.00
08/31/2023	08/31/2023	FTB TI Pymt	30883776	[redacted]	$355.00
08/31/2023	08/31/2023	FTB TI Pymt	30698813	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	$294.00
08/31/2023	08/31/2023	FTB TI Pymt	30920579	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	$49.00
08/31/2023	08/31/2023	FTB TI Pymt	30710304	[redacted]	$1,236.00
08/31/2023	08/31/2023	FTB TI Pymt	30621023	[redacted]	$50.00
08/31/2023	08/31/2023	FTB TI Pymt	30621024	[redacted]	$39.00
08/31/2023	08/31/2023	FTB TI Pymt	30615673	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	$983.00
08/31/2023	08/31/2023	FTB TI Pymt	30566583	[redacted]	$548.00
08/31/2023	08/31/2023	FTB TI Pymt	30930027	[redacted]	$420.00
08/31/2023	08/31/2023	FTB TI Pymt	30510096	[redacted]	$325.00
08/31/2023	08/31/2023	FTB TI Pymt	30639378	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	$355.00
08/31/2023	08/31/2023	FTB TI Pymt	30637810	[redacted]	$529.97
08/31/2023	08/31/2023	FTB TI Pymt	30881493	[redacted]	$92.40
				Total:	**$291,988.15**

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Collections By Collector Performance Report

TREASURER AND TAX COLLECTOR

8/1/2023 - 8/31/2023

Note, red text indicates a reversed payment.

Summary

Summary by Collector	
Edelacruz	$201,240.19
Kwilbur	$440,682.58
Pandry	$229,712.66
Bmiranda	$291,988.15
Total:	**$1,163,623.58**

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Based on: Entered Date

Collector Performance Comprehensive Report
TREASURER AND TAX COLLECTOR
2/1/2024 - 2/14/2025

Technical Exhibit 1
Reference No. 9

Collector name: [redacted]

Debtor Activity		
Debtors Worked	3589	2.06%
Time Spent	59:11:16:57	0:23:52 Avg
Amount Collected	$3,485,697.73	4.58%
Letters Requested	[redacted]	
Notes Created	4411	
Payment Plans Created	1341	
Addresses Updated	195	
Phones Updated	69	
Debtor Status Changes	0	
Next Steps Set	49	
Next Work Dates Set	59	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	2245	$1,469,685.65
Account Status Changes	0	
Notes Created	501	

Payment Activity		
All Payments	14725	$3,485,697.73
Payment Plan Payments	7170	$759,984.69
Debtor Paid-In-Full Payments	609	$402,662.26

Global Assignments

Accounts	Debtors	Total
225,542	174,560	$76,113,088.32

Debtor Name	Number	Balance	Date	Time On	Time Off	Time Total
[redacted]	877831	$0.00	1/30/2025	9:02:59 AM	9:02:59 AM	00:00:00
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

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Collector Performance Comprehensive Report
TREASURER AND TAX COLLECTOR
2/1/2024 - 2/14/2025

[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	847941	$1,135.00	2/29/2024	12:03:03 PM	12:03:33 PM	00:00:30

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Based on: Entered Date

Collector Performance Comprehensive Report
TREASURER AND TAX COLLECTOR
2/1/2024 - 2/14/2025

Summary - All Selected Collectors

Debtor Activity		
Debtors Worked	**11909**	**1.70%**
Time Spent	**187:2:49:48**	**0:22:33**
Amount Collected	**$18,177,692.98**	**7.86%**
Letters Requested	**1133**	
Notes Created	**19099**	
Payment Plans Created	**5511**	
Addresses Updated	**1490**	
Phones Updated	**2641**	
Debtor Status Changes	**2**	
Next Steps Set	**225**	
Next Work Dates Set	**493**	
Bin Reassignments	**0**	

Account Activity		
Accounts Paid-In-Full	**10116**	**$6,879,921.13**
Account Status Changes	**275**	**0**
Notes Created	**532**	**0**

Payment Activity		
All Payments	**73852**	**$18,177,692.98**
Payment Plan Payments	**35137**	**$4,203,381.57**
Debtor Paid-In-Full Payments	**3513**	**$2,291,736.30**

Global Assignments		
Accounts	**Debtors**	**Total**
967,753	**699,039**	**$231,101,326.22**

Payment Plans Created
TREASURER AND TAX COLLECTOR

Collector: Bmiranda

Created Date	Debtor Number	Debtor Name	Plan Terms	Next Due Date	Original Plan Balance	Current Plan Balance	Paid Hold Amount	Payment Amount	Pmnts Missed	Delinquent Amount
08/01/23	455847	[redacted]	Monthly	09/10/23	$2,199.00	$2,099.00	$0.00	$100.00	0	$0.00
08/01/23	831422	[redacted]	Monthly	10/15/23	$993.00	$938.00	$5.00	$25.00	0	$0.00
08/01/23	828487	[redacted]	Monthly	09/25/23	$2,632.00	$2,482.00	$0.00	$150.00	0	$0.00
08/01/23	828733	[redacted]	Monthly	09/15/23	$2,046.00	$1,946.00	$0.00	$100.00	0	$0.00
08/01/23	137844	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	Monthly	08/15/23	$646.00	$646.00	$0.00	$646.00	1	$646.00
08/01/23	828037	[redacted]	Monthly	08/15/23	$646.00	$646.00	$0.00	$646.00	1	$646.00
08/03/23	831293	[redacted]	Monthly	09/25/23	$1,058.00	$958.00	$0.00	$100.00	0	$0.00
08/03/23	500320	[redacted]	Monthly	09/15/23	$2,508.00	$1,508.00	$0.00	$1,000.00	0	$0.00
08/03/23	829710	[redacted]	Monthly	09/30/23	$2,109.00	$2,059.00	$0.00	$50.00	0	$0.00
[redacted]	826326	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	Monthly	08/31/23	$938.00	$938.00	$0.00	$90.00	0	$0.00
08/03/23	807903	[redacted]	Monthly	10/05/23	$1,200.00	$1,150.00	$0.00	$50.00	0	$0.00
08/03/23	827643	[redacted]	Monthly	09/23/23	$1,411.00	$1,361.00	$0.00	$50.00	0	$0.00
08/03/23	807903	[redacted]	Monthly	10/05/23	$690.00	$660.00	$0.00	$30.00	0	$0.00
08/04/23	823392	[redacted]	Monthly	09/25/23	$248.00	$218.00	$5.00	$25.00	0	$0.00
08/04/23	826538	[redacted]	Monthly	09/30/23	$4,266.00	$4,146.00	$0.00	$120.00	0	$0.00
08/04/23	826538	[redacted]	Monthly	09/30/23	$6,921.00	$6,801.00	$0.00	$120.00	0	$0.00
08/04/23	828576	[redacted]	Monthly	09/20/23	$514.00	$464.00	$0.00	$50.00	0	$0.00
08/04/23	822627	[redacted]	Monthly	09/10/23	$2,706.00	$2,000.00	$0.00	$500.00	0	$0.00
08/04/23	828306	[redacted]	[redacted]	09/30/23	$658.00	$608.00	$0.00	$50.00	0	$0.00
08/08/23	785168	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	Monthly	09/25/23	$4,290.00	$4,140.00	$0.00	$150.00	0	$0.00
08/08/23	827843	[redacted]	Monthly	09/05/23	$2,865.00	$2,865.00	$0.00	$100.00	0	$0.00
08/08/23	785168	[redacted]	Monthly	09/05/23	$668.00	$668.00	$0.00	$50.00	0	$0.00
08/09/23	830993	[redacted]	Monthly	09/15/23	$614.00	$514.00	$0.00	$100.00	0	$0.00
08/09/23	823259	[redacted]	Monthly	08/30/23	$126.00	$126.00	$0.00	$25.00	1	$25.00
08/09/23	165025	[redacted]	Monthly	10/10/23	$1,726.00	$1,626.00	$0.00	$100.00	0	$0.00
08/09/23	824405	[redacted]	Monthly	09/05/23	$189.00	$189.00	$0.00	$25.00	0	$0.00
08/09/23	256066	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	Monthly	10/05/23	$4,011.00	$3,811.00	$0.00	$150.00	0	$0.00
08/09/23	828137	[redacted]	Monthly	09/10/23	$3,665.00	$3,635.00	$30.00	$50.00	0	$0.00
08/14/23	829919	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	Monthly	09/30/23	$356.00	$321.00	$0.00	$35.00	0	$0.00
08/14/23	827658	[redacted]	Monthly	10/25/23	$1,312.00	$1,052.00	$0.00	$130.00	0	$0.00

Payment Plans Created
TREASURER AND TAX COLLECTOR

08/18/23	832969	[redacted]	Monthly	09/15/23	$516.00	$516.00	$0.00	$50.00	0	$0.00
08/18/23	832652	[redacted]	Monthly	09/15/23	$3,458.00	$3,458.00	$0.00	$150.00	0	$0.00
08/22/23	828634	[redacted]	Monthly	09/20/23	$345.00	$345.00	$0.00	$60.00	0	$0.00
08/22/23	832855	[redacted]	Monthly	09/10/23	$994.00	$994.00	$0.00	$75.00	0	$0.00
08/22/23	825768	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]ESTO	Monthly	09/15/23	$562.00	$562.00	$0.00	$50.00	0	$0.00
08/22/23	787453	[redacted]	Monthly	08/31/23	$8,247.00	$8,247.00	$0.00	$50.00	0	$0.00
[redacted]	810983	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	Monthly	09/20/23	$531.00	$531.00	$0.00	$531.00	0	$0.00
[redacted]	832772	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	Monthly	09/20/23	$516.00	$516.00	$0.00	$50.00	0	$0.00
08/25/23	829486	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	Monthly	09/30/23	$5,355.00	$5,355.00	$0.00	$125.00	0	$0.00
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	Monthly	09/15/23	$2,064.00	$2,064.00	$0.00	$200.00	0	$0.00
08/30/23	826971	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]E[redacted]	Monthly	09/10/23	$848.00	$848.00	$0.00	$848.00	0	$0.00
08/30/23	825593	[redacted]	Monthly	09/30/23	$5,669.00	$5,669.00	$0.00	$100.00	0	$0.00
08/30/23	829814	[redacted]	Monthly	10/10/23	$269.00	$269.00	$0.00	$50.00	0	$0.00
08/30/23	825897	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	Monthly	09/30/23	$408.00	$408.00	$0.00	$40.00	0	$0.00
08/30/23	166839	[redacted]R	Monthly	09/15/23	$812.00	$812.00	$0.00	$50.00	0	$0.00
08/30/23	833130	W[redacted]	Monthly	09/20/23	$646.00	$646.00	$0.00	$40.00	0	$0.00
08/30/23	484459	[redacted]	Monthly	09/30/23	$1,032.00	$1,032.00	$0.00	$100.00	0	$0.00
08/30/23	823244	[redacted]	Monthly	09/10/23	$562.00	$562.00	$0.00	$562.00	0	$0.00
08/30/23	825919	[redacted]	Monthly	09/10/23	$995.00	$995.00	$0.00	$50.00	0	$0.00
			Totals:		**$157,324.33**	**$151,606.80**	**$881.53**	**$14,474.29**	**11**	**$2,425.75**

Collector: Dosorio1

Created Date	Debtor Number	Debtor Name	Plan Terms	Next Due Date	Original Plan Balance	Current Plan Balance	Paid Hold Amount	Payment Amount	Pmnts Missed	Delinquent Amount
08/07/23	813995	[redacted]	Monthly	09/20/23	$727.04	$627.04	$0.00	$100.00	0	$0.00

Payment Plans Created
TREASURER AND TAX COLLECTOR

08/11/23	826134	[redacted]	Monthly	09/26/23	$1,101.00	$1,101.00	$0.00	$90.00	0	$0.00
08/11/23	826871	[redacted]	Monthly	09/20/23	$1,150.00	$1,150.00	$0.00	$50.00	0	$0.00
08/14/23	832825	[redacted]	Monthly	09/20/23	$3,450.00	$3,450.00	$0.00	$190.00	0	$0.00
08/14/23	830377	[redacted]	Monthly	09/15/23	$3,570.00	$3,470.00	$100.00	$150.00	0	$0.00
08/14/23	826813	[redacted]	Monthly	09/15/23	$2,526.00	$2,526.00	$0.00	$100.00	0	$0.00
08/14/23	830424	[redacted]	Monthly	09/20/23	$752.00	$752.00	$0.00	$75.00	0	$0.00
08/14/23	831116	[redacted]	Monthly	09/01/23	$338.00	$338.00	$0.00	$50.00	0	$0.00
08/14/23	826584	[redacted]	Monthly	09/10/23	$146.00	$146.00	$0.00	$10.00	0	$0.00
08/14/23	826452	[redacted]	Monthly	09/20/23	$281.00	$281.00	$0.00	$20.00	0	$0.00
08/14/23	829959	[redacted]	Monthly	09/15/23	$276.00	$276.00	$0.00	$25.00	0	$0.00
08/14/23	826452	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	Monthly	09/20/23	$3,194.00	$3,194.00	$0.00	$150.00	0	$0.00
08/14/23	831250	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	Monthly	09/20/23	$3,007.00	$3,007.00	$0.00	$300.00	0	$0.00
08/15/23	832173	[redacted]	Monthly	09/15/23	$531.00	$531.00	$0.00	$50.00	0	$0.00
08/15/23	832830	[redacted]	Monthly	09/20/23	$3,039.00	$3,039.00	$0.00	$200.00	0	$0.00
08/15/23	823289	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted] A	Monthly	09/15/23	$1,051.00	$1,051.00	$0.00	$100.00	0	$0.00
08/15/23	823289	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted] M	Monthly	09/20/23	$825.00	$825.00	$0.00	$50.00	0	$0.00
08/17/23	819243	[redacted]	Monthly	09/20/23	$1,097.00	$1,097.00	$0.00	$100.00	0	$0.00
08/17/23	326413	[redacted]	Monthly	09/25/23	$5,143.00	$5,143.00	$0.00	$90.00	0	$0.00
08/21/23	829861	[redacted]	Monthly	09/20/23	$690.00	$690.00	$0.00	$70.00	0	$0.00
08/21/23	832747	[redacted] JA	Monthly	09/30/23	$825.00	$825.00	$0.00	$50.00	0	$0.00
08/21/23	825651	[redacted]	Monthly	09/20/23	$918.00	$918.00	$0.00	$90.00	0	$0.00
08/21/23	816690	[redacted]	Monthly	09/30/23	$1,603.00	$1,603.00	$0.00	$25.00	0	$0.00
08/21/23	832747	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	Monthly	10/25/23	$3,418.00	$3,218.00	$0.00	$200.00	0	$0.00
08/21/23	832995	[redacted]	Monthly	10/30/23	$882.00	$782.00	$0.00	$100.00	0	$0.00
08/21/23	823845	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	Monthly	10/25/23	$1,033.00	$933.00	$0.00	$100.00	0	$0.00
08/22/23	826688	[redacted] NY	Monthly	09/20/23	$562.00	$562.00	$0.00	$50.00	0	$0.00
08/22/23	833090	[redacted] J	Monthly	09/30/23	$8,602.00	$8,602.00	$0.00	$150.00	0	$0.00
08/22/23	828884	[redacted]	Monthly	09/30/23	$4,464.00	$4,464.00	$0.00	$200.00	0	$0.00
08/22/23	811052	[redacted]	Monthly	09/15/23	$500.00	$500.00	$0.00	$50.00	0	$0.00
08/25/23	826955	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]
[redacted]	[redacted]	[redacted]	Monthly	09/25/23	$368.00	$368.00	$0.00	$25.00	0	$0.00
08/29/23	828243	[redacted]	Monthly	09/30/23	$15,218.00	$15,218.00	$0.00	$200.00	0	$0.00
08/29/23	814957	[redacted]	Monthly	09/30/23	$1,671.00	$1,671.00	$0.00	$160.00	0	$0.00
08/31/23	826379	[redacted]	Monthly	09/30/23	$1,062.00	$1,062.00	$0.00	$50.00	0	$0.00
			Totals:		**$153,292.21**	**$150,204.38**	**$100.00**	**$8,787.83**	**5**	**$462.00**

Payment Plans Created
TREASURER AND TAX COLLECTOR

Grand totals:	**$671,058.09**	**$642,223.47**	**$1,219.86**	**$54,367.89**	**35**	**$4,457.75**

Summary Information

Total number of debtors on a payment plan:	**399**
Total number of payment plans that are delinquent:	**35**

Based on Next Payment Due Date

Amount of payments due this month:	**$234,190.98**
Amount of payments due next month:	**$349,082.55**

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Correspondence Payment Report
TREASURER AND TAX COLLECTOR
8/1/2023 - 8/31/2023

Technical Exhibit 1
Reference No. 11

Date	Description	Name	Quantity	Payment Amount
08/10/2023	TTC DPSS Initial Bill (2 pages)	DPSS Initial Bill	1	
			1	$10.00
		Total number of letters sent with given date range:	**1**	
		Total payments included on this report	**1**	**$10.00**

Letter History Report
TREASURER AND TAX COLLECTOR
8/1/2023 - 8/31/2023

Letter Name	Debtor	Debtor Number	Address	Requested By	Request Method	Request Date	Print Date
Bad Check Demand Letter	[redacted]	827356	[redacted] LOS ANGELES, CA 90059	[redacted]	Manual	08/31/2023	08/31/2023
COLL - PIF Letter	[redacted]	801391	[redacted] PARAMOUNT, CA 90723	[redacted]	Manual	08/28/2023	08/29/2023
COLL - PIF Letter	[redacted]	801391	[redacted] PARAMOUNT, CA 90723	[redacted]	Manual	08/28/2023	08/29/2023
COLL - PIF Letter	[redacted]	832667	[redacted] Coraopolis, PA 15108	[redacted]	Manual	08/29/2023	08/30/2023
COLL - PIF Letter	[redacted]	327048	[redacted] WOODLAND HILLS, CA 91367	[redacted]	Manual	08/08/2023	08/09/2023
COLL - PIF Letter	[redacted]	816117	[redacted] CANOGA PARK, CA 91303	[redacted]	Manual	08/22/2023	08/23/2023
COLL - PIF Letter	[redacted]	792834	[redacted] WEST HOLLYWOOD, CA 90046	[redacted]	Manual	08/14/2023	08/15/2023
COLL - PIF Letter	[redacted]	560197	[redacted] Van Nuys, CA 91411	[redacted]	Manual	08/21/2023	08/23/2023
COLL - Zero Balance Letter	[redacted]	560197	[redacted] Van Nuys, CA 91411	[redacted]	Manual	08/21/2023	08/23/2023
COLL - Zero Balance Letter	[redacted]	812757	[redacted] GLENDALE, CA 91205	[redacted]	Manual	08/10/2023	08/11/2023
COLL - Zero Balance Letter	[redacted]	826565	[redacted] LOS ANGELES, CA 90014	[redacted]	Manual	08/22/2023	08/23/2023
COLL - Zero Balance Letter	[redacted]	819470	[redacted] BURBANK, CA 91506	[redacted]	Manual	08/25/2023	08/25/2023
COLL - Zero Balance Letter	[redacted]	825170	[redacted] POMONA, CA 91767	[redacted]	Manual	08/15/2023	08/16/2023
DPSS Initial Bill	[redacted]	832994	[redacted] ANAHEIM, CA 92806	[redacted]	Workflow	08/10/2023	08/10/2023
DPSS Initial Bill	[redacted]	811052	[redacted] GLENDALE, CA 91202	[redacted]	Workflow	08/10/2023	08/10/2023
DPSS Initial Bill	[redacted]	833240	[redacted] LOS ANGELES, CA 90062	[redacted]	Workflow	08/10/2023	08/10/2023
DPSS Initial Bill	[redacted]	832497	[redacted] SAN FERNANDO, CA 91340	[redacted]	Workflow	08/10/2023	08/10/2023
DPSS Initial Bill	[redacted]	833112	[redacted] PACOIMA, CA 91331	[redacted]	Workflow	08/10/2023	08/10/2023
DPSS Initial Bill	[redacted]	833021	[redacted] SAN PEDRO, CA 90731	[redacted]	Workflow	08/10/2023	08/10/2023
DPSS Initial Bill	[redacted]	832544	[redacted] PICO RIVERA, CA 90660	[redacted]	Workflow	08/10/2023	08/10/2023
DPSS Initial Bill	[redacted]	832239	[redacted] 208 LOS ANGELES, CA 90004	[redacted]	Workflow	08/10/2023	08/10/2023

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Based on: Print Date

Letter History Report
TREASURER AND TAX COLLECTOR
8/1/2023 - 8/31/2023

Letter Name	Debtor	Debtor Number	Address	Requested By	Request Method	Request Date	Print Date
Request for Contact	[redacted]	826994	[redacted] LOS ANGELES, CA 90059	[redacted]	Manual	08/29/2023	08/30/2023
Request for Contact	[redacted]	204120	[redacted] RESEDA, CA 91335	[redacted]	Manual	08/25/2023	08/29/2023
Request for Contact	[redacted]	829553	[redacted] LOS ANGELES, CA 90011	[redacted]	Manual	08/14/2023	08/14/2023
Request for Contact	[redacted]	151671	[redacted] WALNUT, CA 91789	[redacted]	Manual	08/25/2023	08/29/2023
Request for Contact	[redacted]	191439	[redacted] PALMDALE, CA 93552	[redacted]	Manual	08/21/2023	08/23/2023
Request for Contact	[redacted]	812717	[redacted] LOS ANGELES, CA 90026	[redacted]	Manual	08/25/2023	08/29/2023
Request for Contact	[redacted]	254966	[redacted] WINNETKA, CA 91306	[redacted]	Manual	08/25/2023	08/29/2023
Request for Contact	[redacted]	191414	[redacted] CHATSWORTH, CA 913113902	[redacted]	Manual	08/14/2023	08/14/2023
Request for Contact	[redacted]	190704	[redacted] GARDENA, CA 90247	[redacted]	Manual	08/14/2023	08/14/2023
Request for Contact	[redacted]	829564	[redacted] LOS ANGELES, CA 90037	[redacted]	Manual	08/14/2023	08/14/2023
Request for Contact	[redacted]	152522	[redacted] TEMPLE CITY, CA 91780	[redacted]	Manual	08/25/2023	08/29/2023
Request for Contact	[redacted]	191086	[redacted] PORT SAINT LUCIE, FL 34983	[redacted]	Manual	08/29/2023	08/30/2023

Letters: 11,375

Letter Usage Report
TREASURER AND TAX COLLECTOR

Letter Name	Letter Description	Month to Date	Year to Date	Total to Date
Legal Action Letter	TTC Legal Action Letter (2 pages)	14	275	792
CUPA Initial Bill (BKUP)	TTC Fire-CUPA Initial Bill (2 pages)	0	2	10
Generic Final Demand for Pymt	TTC Generic Final Demand for Payment (2 pages)	1,678	14,871	122,100
DPSS Payment Plan Stmt	TTC DPSS Payment Plan Statement (2 pages)	19	152	815
DPSS Initial Bill (COVID)	TTC DPSS Initial Bill (2 pages)	2	2	2
Generic Delinquent 2nd Notice (BKUP)	TTC Generic Delinquent 2nd Notice (2 pages)	0	0	7
FTB Pre-Intercept Notice	TTC Collection Zero Balance Letter (1 page)	0	0	583
Generic Initial Bill (BKUP)	TTC Generic Initial Bill (2 pages)	0	0	47
RR-CC DTT Initial Bill	TTC Generic Initial Bill (2 pages)	0	0	6
Med Examiner Final Demand for Pymt	Med Examiner Final Demand for Payment (2 pages)	41	671	771
Bad Check Demand Letter	Bad Check Demand Letter (2 pages)	1	1	3
Request for Contact	Request for Contact (1 page)	58	1,485	2,659
CUPA Payment Plan Stmt (COVID)	TTC Fire-CUPA Payment Plan Statement (2 pages)	0	0	2
Legal Action Letter (BKUP)	TTC Legal Action Letter (2 pages)	0	0	2
DPSS - Negative Balance	TTC DPSS Accounts Negative Balance Letter (1 page)	0	0	23
Repayment Agreement	TTC Repayment Agreement (2 pages)	481	4,225	30,949
Generic Payment Plan Stmt	TTC Generic Payment Plan Statement (2 pages)	3,942	32,497	231,042
CUPA Initial Bill	TTC Fire-CUPA Initial Bill (2 pages)	0	2,248	5,191
DPSS Initial Bill	TTC DPSS Initial Bill (2 pages)	1,646	22,756	206,989
TTC Substitute Payment Stub	TTC Substitute Payment Stub	0	0	1,285
Library Delinquent 2nd Notice	TTC Library Delinquent 2nd Notice (2 pages)	0	0	6
DPSS Payment Plan Stmt (COVID)	TTC DPSS Payment Plan Statement (2 pages)	0	0	2
RR-CC DTT Final Demand for Pymt (BKUP)	TTC Generic Final Demand for Payment (2 pages)	0	0	2
COLL - Zero Balance Letter	TTC Collection Zero Balance Letter (1 page)	9	102	1,920
COLL - PIF Letter	TTC Collection PIF Letter (1 page)	14	182	2,428
Ability to Pay Test	Ability to Pay	0	12	659
Generic Final Demand for Pymt (BKUP)	TTC Generic Final Demand for Payment (2 pages)	0	0	8
Generic Initial Bill	TTC Generic Initial Bill (2 pages)	30	6,922	15,418
Dispute-Acknowledgement	TTC Dispute Acknowledgement (1 page)	0	0	16
Library Initial Bill	TTC Library Initial Bill (2 pages)	0	48	445
Generic Delinquent 2nd Notice	TTC Generic Delinquent 2nd Notice (2 pages)	2,459	18,147	159,176
Generic Payment Plan Stmt (BKUP)	TTC Generic Payment Plan Statement (2 pages)	0	0	1

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Letter Usage Report
TREASURER AND TAX COLLECTOR

Letter Name	Letter Description	Month to Date	Year to Date	Total to Date
Past Due Notice	TTC Past Due Notice (2 pages)	739	6,511	39,722
DPSS Initial Bill (BKUP)	TTC DPSS Initial Bill (2 pages)	0	0	15
NSF Demand Letter	TTC Generic Initial Bill (2 pages)	11	171	946
CUPA Payment Plan Stmt	TTC Fire-CUPA Payment Plan Statement (2 pages)	0	6	14
CUPA Payment Plan Stmt (BKUP)	TTC Fire-CUPA Payment Plan Statement (2 pages)	0	2	2
Compromise Acknowledgement (COVID)	TTC Repayment Agreement (2 pages)	0	0	3
Med Examiner Delinquent 2nd Notice	Med Examier Delinquent 2nd Notice (2 pages)	64	788	830
Med Examiner Initial Bill	Med Examiner Initial Bill (2 pages)	229	1,074	1,420
DPSS Payment Plan Stmt (BKUP)	TTC DPSS Payment Plan Statement (2 pages)	0	2	8
	Total:	11,437	**113,152**	**826,319**

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Account Type Inquiry Report
TREASURER AND TAX COLLECTOR

Agric Com/Wts and Meas		Month to Date						Year to Date						Inception to Date					
Account Type	Last Addition	Accounts	Assigned	Collected	Cancelled	Open		Accounts	Assigned	Collected	Cancelled	Open		Accounts	Assigned	Collected	Cancelled	Open	
Device Reg Fee	2/15/22	0	$0.00	$0.00	0	$0.00	0 $0.00	1,918	$654,478.95	$213,733.83	0	$0.00	1,918 $654,153.45	5,363	$1,951,586.14	$645,520.00	1,405	$526,957.80	5,363 $758,449.39
Misc Svs	9/21/22	0	$0.00	$0.00	0	$0.00	0 $0.00	844	$233,992.08	$109,719.58	0	$0.00	844 $232,927.43	24,997	$7,732,931.96	$2,983,453.67	11,247	$3,489,925.19	24,997 $832,071.71
NSF Check	9/21/22	0	$0.00	$0.00	0	$0.00	0 $0.00	7	$2,200.65	$0.00	0	$0.00	7 $2,200.65	68	$23,224.97	$9,536.71	20	$8,597.51	68 $2,359.05
Overpymt-Salary	7/27/15	0	$0.00	$0.00	0	$0.00	0 $0.00	0	$0.00	$0.00	0	$0.00	0 $0.00	3	$7,160.44	$5,879.48	1	$1,380.96	3 -$100.00
		0	$0.00	$0.00	0	$0.00	0 $0.00	2,769	$890,671.68	$323,453.41	0	$0.00	2,769 $889,281.53	30,431	$9,714,903.51	$3,644,389.86	12,673	$4,026,861.46	30,431 $1,592,780.15

Alt Public Defender		Month to Date						Year to Date						Inception to Date					
Account Type	Last Addition	Accounts	Assigned	Collected	Cancelled	Open		Accounts	Assigned	Collected	Cancelled	Open		Accounts	Assigned	Collected	Cancelled	Open	
Overpymt-Salary	1/30/18	0	$0.00	$0.00	0	$0.00	0 $0.00	0	$0.00	$0.00	0	$0.00	0 $0.00	4	$13,905.12	$6,295.74	0	$0.00	4 $7,609.38
		0	$0.00	$0.00	0	$0.00	0 $0.00	0	$0.00	$0.00	0	$0.00	0 $0.00	4	$13,905.12	$6,295.74	0	$0.00	4 $7,609.38

Animal Care and Ctrl		Month to Date						Year to Date						Inception to Date					
Account Type	Last Addition	Accounts	Assigned	Collected	Cancelled	Open		Accounts	Assigned	Collected	Cancelled	Open		Accounts	Assigned	Collected	Cancelled	Open	
Misc Svs	11/13/19	0	$0.00	$0.00	0	$0.00	0 $0.00	0	$0.00	$0.00	0	$0.00	0 $0.00	41	$6,300.00	$1,560.00	22	$3,850.00	41 $890.00
NSF Check	2/4/21	0	$0.00	$0.00	0	$0.00	0 $0.00	0	$0.00	$0.00	0	$0.00	0 $0.00	1,626	$250,917.83	$33,335.93	1,228	$196,736.01	1,626 $24,729.28
Overpymt-Salary	7/8/11	0	$0.00	$0.00	0	$0.00	0 $0.00	0	$0.00	$0.00	0	$0.00	0 $0.00	1	$1,709.19	$0.00	1	$1,709.19	1 $0.00
		0	$0.00	$0.00	0	$0.00	0 $0.00	0	$0.00	$0.00	0	$0.00	0 $0.00	1,668	$258,927.02	$34,895.93	1,251	$202,295.20	1,668 $25,619.28

Assessor		Month to Date						Year to Date						Inception to Date					
Account Type	Last Addition	Accounts	Assigned	Collected	Cancelled	Open		Accounts	Assigned	Collected	Cancelled	Open		Accounts	Assigned	Collected	Cancelled	Open	
Misc Svs	3/26/15	0	$0.00	$0.00	0	$0.00	0 $0.00	0	$0.00	$0.00	0	$0.00	0 $0.00	3	$1,848.43	$1,487.00	0	$0.00	3 $0.00
NSF Check	9/23/16	0	$0.00	$0.00	0	$0.00	0 $0.00	0	$0.00	$0.00	0	$0.00	0 $0.00	4	$686.54	$0.00	4	$686.54	4 $0.00
Overpymt-Salary	1/5/17	0	$0.00	$0.00	0	$0.00	0 $0.00	0	$0.00	$0.00	0	$0.00	0 $0.00	2	$227,163.66	$432.00	0	$0.00	2 $226,731.66
		0	$0.00	$0.00	0	$0.00	0 $0.00	0	$0.00	$0.00	0	$0.00	0 $0.00	9	$229,698.63	$1,919.00	4	$686.54	9 $226,731.66

Auditor-Controller		Month to Date						Year to Date						Inception to Date					
Account Type	Last Addition	Accounts	Assigned	Collected	Cancelled	Open		Accounts	Assigned	Collected	Cancelled	Open		Accounts	Assigned	Collected	Cancelled	Open	
Erron Refund	10/4/95	0	$0.00	$0.00	0	$0.00	0 $0.00	0	$0.00	$0.00	0	$0.00	0 $0.00	3	$24,042.06	$1,519.00	1	$73.22	3 $22,449.84
Med Examiner-Coroner	12/7/21	0	$0.00	$0.00	0	$0.00	0 $0.00	0	$0.00	$0.00	0	$0.00	0 $0.00	4	$3,016.24	$438.74	1	$1,047.22	4 $1,530.28
Misc Svs	9/13/17	0	$0.00	$0.00	0	$0.00	0 $0.00	0	$0.00	$0.00	0	$0.00	0 $0.00	13	$62,570.21	$7,847.04	7	$51,016.97	13 $3,706.20
Overpymt-Dup Warrant	10/4/95	0	$0.00	$0.00	0	$0.00	0 $0.00	0	$0.00	$0.00	0	$0.00	0 $0.00	6	$2,421.25	$0.00	1	$248.00	6 $2,173.25
Overpymt-Salary	10/8/15	0	$0.00	$0.00	0	$0.00	0 $0.00	0	$0.00	$0.00	0	$0.00	0 $0.00	6	$8,487.34	$5,408.60	3	$3,078.74	6 $0.00
		0	$0.00	$0.00	0	$0.00	0 $0.00	0	$0.00	$0.00	0	$0.00	0 $0.00	32	$100,537.10	$15,213.38	13	$55,464.15	32 $29,859.57

Auditor-Controller Shared Svs		Month to Date						Year to Date						Inception to Date					
Account Type	Last Addition	Accounts	Assigned	Collected	Cancelled	Open		Accounts	Assigned	Collected	Cancelled	Open		Accounts	Assigned	Collected	Cancelled	Open	
Med Examiner-Coroner	5/3/22	0	$0.00	$0.00	0	$0.00	0 $0.00	8	$4,052.24	$3,310.60	0	$0.00	8 $4,052.24	103	$66,998.54	$35,818.18	25	$20,026.20	103 $8,633.93
Military and Vet Affairs	9/15/14	0	$0.00	$0.00	0	$0.00	0 $0.00	0	$0.00	$0.00	0	$0.00	0 $0.00	1	$609.75	$0.00	1	$609.75	1 $0.00
Misc Svs	3/5/14	0	$0.00	$0.00	0	$0.00	0 $0.00	0	$0.00	$0.00	0	$0.00	0 $0.00	3	$331.15	$331.15	0	$0.00	3 $0.00
		0	$0.00	$0.00	0	$0.00	0 $0.00	8	$4,052.24	$3,310.60	0	$0.00	8 $4,052.24	107	$67,939.44	$36,149.33	26	$20,635.95	107 $8,633.93

Technical Exhibit 1
Reference No. 21

Printed: 8/23/2023 9:53 AM

Accounts Paid In Full Report
TREASURER AND TAX COLLECTOR
8/1/2023 - 8/23/2023

Regional Planning

Account Type: Misc Svs

Account Number	Debtor Name	Date Entered	Date PIF	Original Balance	Adjusted Amount	Paid Amount	Cancelled Amount	Interest Amount	Balance
30228526	[redacted]	06/02/2010	08/01/2023	$2,289.00	$2,873.31	$5,162.31	$0.00	$0.00	$0.00
Totals for account type :	**MiscSvs**	**1 Accounts**		**$2,289.00**	**$2,873.31**	**$5,162.31**	**$0.00**	**$0.00**	**$0.00**

Account Type: Zoning Non-Comp Fee

Account Number	Debtor Name	Date Entered	Date PIF	Original Balance	Adjusted Amount	Paid Amount	Cancelled Amount	Interest Amount	Balance
30911533	[redacted]	02/24/2022	08/01/2023	$3,049.00	$3,054.50	$6,103.50	$0.00	$0.00	$0.00
30911533	[redacted]	02/24/2022	08/01/2023	$3,049.00	$3,054.50	$6,103.50	$0.00	$0.00	$0.00
Totals for account type :	**Zoning Non-Comp Fee**	**2 Accounts**		**$6,098.00**	**$6,109.00**	**$12,207.00**	**$0.00**	**$0.00**	**$0.00**

Reg-Rec/County Clerk

Account Type: NSF Check

Account Number	Debtor Name	Date Entered	Date PIF	Original Balance	Adjusted Amount	Paid Amount	Cancelled Amount	Interest Amount	Balance
30950124	[redacted]	07/11/2023	08/10/2023	$61.00	$0.00	$61.00	$0.00	$0.00	$0.00
Totals for account type :	**NSF Check**	**1 Accounts**		**$61.00**	**$0.00**	**$61.00**	**$0.00**	**$0.00**	**$0.00**

Sheriff

Account Type: NSF Check

Account Number	Debtor Name	Date Entered	Date PIF	Original Balance	Adjusted Amount	Paid Amount	Cancelled Amount	Interest Amount	Balance
30949682	[redacted]	06/22/2023	08/01/2023	$58.00	$33.00	$91.00	$0.00	$0.00	$0.00
Totals for account type :	**NSF Check**	**1 Accounts**		**$58.00**	**$33.00**	**$91.00**	**$0.00**	**$0.00**	**$0.00**

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Accounts Paid In Full Report
TREASURER AND TAX COLLECTOR
8/1/2023 - 8/23/2023

Summary

Business Class	Location	Account Type	# of Accounts	Original Balance	Adjustment Amount	Paid Amount	Cancelled Amount	Interest Amount	Account Balance
Regional Planning		Misc Svs	1	$2,289.00	$2,873.31	$5,162.31	$0.00	$0.00	$0.00
Regional Planning		Zoning Non-Comp Fee	2	$6,098.00	$6,109.00	$12,207.00	$0.00	$0.00	$0.00
Reg-Rec/County Clerk		NSF Check	1	$61.00	$0.00	$61.00	$0.00	$0.00	$0.00
Sheriff		NSF Check	1	$58.00	$33.00	$91.00	$0.00	$0.00	$0.00
Total:			5	**$8,506.00**	**$9,015.31**	**$17,521.31**	**$0.00**	**$0.00**	**$0.00**

Technical Exhibit 1
Reference No. 22

Printed: 7/21/2023 2:14 PM
Based on: Opened Date

Adjustment Batch Verification Report
TREASURER AND TAX COLLECTOR
7/21/2023 - 7/21/2023

Batch 723-A10 (Opened 7/21/2023 | Closed 7/21/2023 | System)

Entered Date	Business Class	Location	Account Type	Debtor #	Debtor Name	Account #	Line Item Type	Adjustment Reason	Adjusted Amt
07/21/2023	Med Examiner		Transport Fee	817475	[redacted]	30936114	Assigned Amount	Referral in Error	-$400.00
07/21/2023	Med Examiner		Transport Fee	822504	[redacted]	30941629	Assigned Amount	Referral in Error	-$400.00

Transactions: 2 **-$800.00**

Technical Exhibit 1
Reference No. 23

Printed: 8/23/2023 10:08 AM
Based on: Entered Date

Adjustments Report
TREASURER AND TAX COLLECTOR
8/1/2023 - 8/23/2023

Entered Date	Post Date	Debtor Number	Debtor Name	Business Class	Location	Account Type	Account Number	Adjustment Reason	Adjustment Amount
08/02/23	08/02/23	809240	[redacted]	Public Social Svs		CalFresh Overpymt TIHE	30925391	Adj Requested by Department	-$30.20
08/03/23	08/03/23	271004		Public Social Svs		CalWORKs Overpymt	30379841	Adj Requested by Department	-$392.00
08/03/23	08/03/23	827616		Public Social Svs		CalFresh Overpymt TAE	30948197	Adj Requested by Department	-$1,314.64
08/03/23	08/03/23	572409		Public Social Svs		CalFresh Overpymt TIHE	30849752	Adj Requested by Department	-$338.45
08/03/23	08/03/23	823208		Public Social Svs		CalFresh Overpymt TIHE	30942436	Adj Requested by Department	-$2,882.14
08/03/23	08/03/23	824335		Public Social Svs		CalFresh Overpymt TAE	30943821	Adj Requested by Department	-$40.00
08/04/23	07/17/23	819912		Fire		CUPA	30939143	Adj Requested by Department	-$933.80
08/04/23	07/18/23	804927		Fire		CUPA Late Subm Fee	30927034	Adj Requested by Department	-$698.60
08/09/23	08/09/23	577450		Public Social Svs		CalWORKs Overpymt FIHE	30942155	Adj Requested by Department	-$733.00
08/09/23	08/09/23	306050		Public Social Svs		CalWORKs Overpymt FIHE	30932202	Adj Requested by Department	-$579.00
08/09/23	08/09/23	534889		Public Social Svs		CalFresh Overpymt TIHE	30932957	Adj Requested by Department	-$762.00
08/09/23	08/09/23	577450		Public Social Svs		CalFresh Overpymt TIHE	30935258	Adj Requested by Department	-$648.00
08/17/23	08/17/23	452803		Public Social Svs		CalWORKs Overpymt FAE	30836678	Adj Requested by Department	-$1,023.00
08/17/23	08/17/23	836898		Public Social Svs		CalWORKs Overpymt FIHE	30951839	Adj Requested by Department	-$276.00
08/17/23	08/17/23	201251		Public Social Svs		CalWORKs Overpymt FIHE	30247825	Adj Requested by Department	-$38.00
08/17/23	08/17/23	209082		Public Social Svs		CalWORKs Overpymt FAE	30262901	Adj Requested by Department	-$1,076.00
08/17/23	08/17/23	535111		Public Social Svs		CalWORKs Overpymt FAE	30613547	Adj Requested by Department	-$93.00
08/17/23	08/17/23	435612		Public Social Svs		CalWORKs Overpymt FIHE	30665588	Adj Requested by Department	-$395.00
08/17/23	08/17/23	435612		Public Social Svs		CalWORKs Overpymt FIHE	30665591	Adj Requested by Department	-$88.00
08/17/23	08/17/23	435619		Public Social Svs		CalWORKs Overpymt FIHE	30665598	Adj Requested by Department	-$88.00
08/17/23	08/17/23	190799		Public Social Svs		CalWORKs Overpymt FAE	30229019	Adj Requested by Department	-$2,132.26

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Based on: Entered Date

Adjustments Report
TREASURER AND TAX COLLECTOR
8/1/2023 - 8/23/2023

Business Class Summary

Business Class	Transactions	Amount	Percentage
Fire	2	-$1,632.40	3.99%
Human Resources	2	-$5,383.09	13.16%
Public Social Svs	59	-$33,904.01	82.86%
	63	**-$40,919.50**	

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Based on: Entered Date

Adjustments Report
TREASURER AND TAX COLLECTOR
8/1/2023 - 8/23/2023

Reason Summary

Reason	Transactions	Amount	Percentage
Adj Requested by Department	63	-$40,919.50	100.00%
	63	**-$40,919.50**	

Technical Exhibit 1
Reference No. 24

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Cancellations Report
TREASURER AND TAX COLLECTOR
4/1/2023 - 4/30/2023

Cancelled Date	Debtor Number	Debtor Name	Account Number	Business Class	Location	Account Type	Line Item	Cancelled By	Cancelled Reason	Cancelled Amount
04/26/23	531111	[redacted]	30773840	Agric Com/Wts and Meas		NSF Check		cbezik1	WO-Statute of Limitations	$193.00
							Assigned Amount			$193.00
04/26/23	181653	[redacted]	30217440	Animal Care and Ctrl		NSF Check		cbezik1	WO-Statute of Limitations	$193.00
							Assigned Amount			$193.00
04/26/23	127362	[redacted]	30148862	Animal Care and Ctrl		NSF Check		cbezik1	WO-Statute of Limitations	$78.00
							Assigned Amount			$78.00
04/26/23	181511	[redacted]	30217264	Animal Care and Ctrl		NSF Check		cbezik1	WO-Statute of Limitations	$193.00
							Assigned Amount			$193.00
04/26/23	181673	[redacted]	30217464	Animal Care and Ctrl		NSF Check		cbezik1	WO-Statute of Limitations	$113.00
							Assigned Amount			$113.00
04/26/23	127395	[redacted]	30148908	Animal Care and Ctrl		NSF Check		cbezik1	WO-Statute of Limitations	$321.00
							Assigned Amount			$321.00
04/26/23	181572	[redacted]	30217341	Animal Care and Ctrl		NSF Check		cbezik1	WO-Statute of Limitations	$161.00
							Assigned Amount			$161.00
04/04/23	787779	[redacted]	30896920	Fire		CUPA Reinspection Fee		Shanna	WO-OCA-Uncollectable	$506.00
							Assigned Amount			$506.00
04/04/23	787780	[redacted]	30896921	Fire		CUPA Reinspection Fee		Shanna	WO-OCA-Uncollectable	$506.00
							Assigned Amount			$506.00
04/04/23	548781	[redacted]	30896917	Fire		CUPA Reinspection Fee		Shanna	WO-OCA-Uncollectable	$506.00
							Assigned Amount			$506.00
04/04/23	544176	[redacted]	30896918	Fire		CUPA Reinspection Fee		Shanna	WO-OCA-Uncollectable	$506.00
							Assigned Amount			$506.00
04/26/23	130406	[redacted]	30152688	Parks and Rec		NSF Check		cbezik1	WO-Statute of Limitations	$17,039.24
							Assigned Amount			$17,039.24
04/26/23	445151	[redacted]	30677443	Parks and Rec		NSF Check		cbezik1	WO-Statute of Limitations	$113.00
							Assigned Amount			$113.00
04/26/23	451816	[redacted]	30685651	Parks and Rec		NSF Check		cbezik1	WO-Statute of Limitations	$103.00
							Assigned Amount			$103.00
04/26/23	15680	[redacted]	30006243	Public Health		NSF Check		cbezik1	WO-Statute of Limitations	$1,090.28
							Assigned Amount			$1,090.28
04/26/23	15743	[redacted]	30006322	Public Health		NSF Check		cbezik1	WO-Statute of Limitations	$222.50
							Assigned Amount			$222.50
04/26/23	16454	[redacted]	30007190	Public Health		NSF Check		cbezik1	WO-Statute of Limitations	$823.63
							Assigned Amount			$823.63

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Cancellations Report
TREASURER AND TAX COLLECTOR
4/1/2023 - 4/30/2023

Cancelled Date	Debtor Number	Debtor Name	Account Number	Business Class	Location	Account Type	Line Item	Cancelled By	Cancelled Reason	Cancelled Amount
04/26/23	129969	[redacted]	30152116	Sheriff		NSF Check		cbezik1	WO-Statute of Limitations	$58.00
							Assigned Amount			$58.00
52										**$36,010.83**

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Cancellations Report
TREASURER AND TAX COLLECTOR
4/1/2023 - 4/30/2023

Business Class Summary

Business Class	Transactions	Amount	Percentage
Agric Com/Wts and Meas	1	$193.00	0.54%
Animal Care and Ctrl	6	$1,059.00	2.94%
Fire	4	$2,024.00	5.62%
Parks and Rec	3	$17,255.24	47.92%
Public Health	16	$12,553.59	34.86%
Public Social Svs	2	$1,366.00	3.79%
Reg-Rec/County Clerk	19	$1,502.00	4.17%
Sheriff	1	$58.00	0.16%
	52	**$36,010.83**	

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Cancellations Report
TREASURER AND TAX COLLECTOR
4/1/2023 - 4/30/2023

Reason Summary

Reason	Transactions	Amount	Percentage
WO-OCA-Uncollectable	4	$2,024.00	5.62%
WO-Statute of Limitations	48	$33,986.83	94.38%
	52	**$36,010.83**	

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Cancellations Report
TREASURER AND TAX COLLECTOR
4/1/2023 - 4/30/2023

User Summary

User	Transactions	Amount	Percentage
[redacted]	48	$33,986.83	94.38%
[redacted]	4	$2,024.00	5.62%
	52	**$36,010.83**	

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CDSS FTB Error Payment Posting
TREASURER AND TAX COLLECTOR
8/22/2023 - 8/22/2023

Posting Restriction: None

Processed Date	Account	Debtor	Business Class	Location	Account Type	File	DP Number	Total Payment
08/22/2023	30769136	[redacted]	Public Social Svs		CalWORKs Overpymt FIHE	2318-044044D FTB ERROR 050323	DP-AC-SLBA2400024	$396.00
08/22/2023	12927586		Public Social Svs		CalWORKs Overpymt FAE	2318-044044D FTB ERROR 050323	DP-AC-SLBA2400024	$479.00
							Total:	**$875.00**
							Transactions:	**2**

Posting Restriction: Cancelled

Processed Date	Account	Debtor	Business Class	Location	Account Type	Account Status	File	DP Number	Total Payment
08/22/2023	12954353	[redacted]	Public Social Svs		CalWORKs Overpymt FAE	Overpaid	2318-044044D FTB ERROR 050323	DP-AC-SLBA2400024	$158.82
								Total:	**$158.82**
								Transactions:	**1**

Posted Transactions:	**3**	**$1,033.82**
Non-Posted Transactions:	**0**	**$0.00**
All Transactions:	**3**	**$1,033.82**

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CDSS FTB Intercept Payment Posting
TREASURER AND TAX COLLECTOR
8/22/2023 - 8/22/2023

Posting Restriction: None

Processed Date	Account	Debtor	Business Class	Location	Account Type	File	DP Number	Total Payment
08/22/2023	12864564	[redacted]	Public Social Svs		CalWORKs Overpymt FAE	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$516.00
08/22/2023	12865311		Public Social Svs		CalWORKs Overpymt FIHE	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$251.00
08/22/2023	30866461		Public Social Svs		CalWORKs Overpymt FAE	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$293.00
08/22/2023	10918250		Public Social Svs		CalWORKs Overpymt IPV	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$18.00
08/22/2023	12941994		Public Social Svs		CalWORKs Overpymt FAE	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$371.00
08/22/2023	13182273		Public Social Svs		CalWORKs Overpymt FIHE	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$1,169.00
08/22/2023	12942006		Public Social Svs		CalWORKs Overpymt FAE	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$214.00
08/22/2023	12896481		Public Social Svs		CalWORKs Overpymt FIHE	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$316.00
08/22/2023	30857177		Public Social Svs		CalWORKs Overpymt FIHE	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$376.00
08/22/2023	13012622		Public Social Svs		CalWORKs Overpymt FIHE	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$1,488.00
08/22/2023	30874328		Public Social Svs		CalWORKs Overpymt FIHE	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$146.00
08/22/2023	13076482		Public Social Svs		CalWORKs Overpymt FAE	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$309.00
08/22/2023	13019715		Public Social Svs		CalWORKs Overpymt FAE	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$294.21
08/22/2023	30818697		Public Social Svs		CalWORKs Overpymt FIHE	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$592.00
08/22/2023	30825108		Public Social Svs		CalWORKs Overpymt FIHE	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$33.00
08/22/2023	30832105		Public Social Svs		CalWORKs Overpymt FAE	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$345.00
08/22/2023	30904611		Public Social Svs		CalWORKs Overpymt FAE	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$291.00

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CDSS FTB Intercept Payment Posting
TREASURER AND TAX COLLECTOR
8/22/2023 - 8/22/2023

Posting Restriction: **Cancelled**

Processed Date	Account	Debtor	Business Class	Location	Account Type	Account Status	File	DP Number	Total Payment
08/22/2023	11283368	[redacted]	Public Social Svs		CalWORKs Overpymt	Cancelled	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$349.00
08/22/2023	11305068		Public Social Svs		CalWORKs Overpymt	Cancelled	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$94.00
08/22/2023	30935791		Public Social Svs		CalWORKs Overpymt FAE	Cancelled	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$441.00
08/22/2023	12954353		Public Social Svs		CalWORKs Overpymt FAE	Overpaid	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$240.18
08/22/2023	13197507		Public Social Svs		CalWORKs Overpymt FAE	Cancelled	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$120.00
08/22/2023	13053725		Public Social Svs		CalWORKs Overpymt FAE	Paid In Full	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$387.00
08/22/2023	30825441		Public Social Svs		CalWORKs Overpymt FIHE	Cancelled	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$703.00
08/22/2023	11301363	[redacted]	Public Social Svs		CalWORKs Overpymt	Cancelled	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$450.00
08/22/2023	12977370		Public Social Svs		CalWORKs Overpymt FIHE	Cancelled	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$720.00
08/22/2023	13235727		Public Social Svs		CalWORKs Overpymt FIHE	Cancelled	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$238.00
08/22/2023	30865863		Public Social Svs		CalWORKs Overpymt FIHE	Cancelled	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$191.77
08/22/2023	11565100		Public Social Svs		CalWORKs Overpymt	Cancelled	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$223.16
08/22/2023	12293367	[redacted]	Public Social Svs		CalWORKs Overpymt	Paid In Full	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$186.00
08/22/2023	12314524		Public Social Svs		CalWORKs Overpymt	Cancelled	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$111.00
08/22/2023	11934108		Public Social Svs		CalWORKs Overpymt	Cancelled	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$294.00
08/22/2023	13177179		Public Social Svs		CalWORKs Overpymt FIHE	Cancelled	2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$1,484.00
								Total:	**$8,769.11**
								Transactions:	**20**

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CDSS FTB Intercept Payment Posting
TREASURER AND TAX COLLECTOR
8/22/2023 - 8/22/2023

Posting Restriction: **No Match**

Processed Date	Account	Debtor	Business Class	Location	Account Type	File	DP Number	Total Payment
08/22/2023	11305454	[redacted]				2318-044044D FTB INTCPT 050323	DP-AC-SLBA2400024	$120.00
						Total:		**$120.00**
						Transactions:		**1**

Posted Transactions:	250	$110,466.61
Non-Posted Transactions:	1	$120.00
All Transactions:	251	$110,586.61

Technical Exhibit 1
Reference No. 27

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CDSS TOP Error Payment Posting
TREASURER AND TAX COLLECTOR
7/17/2023 - 7/17/2023

Posting Restriction: None

Processed Date	Account	Debtor	Business Class	Location	Account Type	File	DP Number	Cash	Non-cash	Total Payment
07/17/2023	30873716	[redacted]	Public Social Svs		CalFresh Overpymt TIHE	2309-044538D TOP ERROR 030123	DP-AC-SLBA230 0229	-$8.75	-$41.25	$50.00
07/17/2023	13195776	[redacted]	Public Social Svs		CalFresh Overpymt TAE	2309-044538D TOP ERROR 030123	DP-AC-SLBA230 0229	-$45.50	-$214.50	$260.00
07/17/2023	30913239	[redacted]	Public Social Svs		CalFresh Overpymt TIHE	2309-044538D TOP ERROR 030123	DP-AC-SLBA230 0229	-$63.52	-$299.48	$363.00
						Total:		-$117.77	-$555.23	$673.00
						Transactions:		3	3	6

Posting Restriction: Cancelled

Processed Date	Account	Debtor	Business Class	Location	Account Type	Account Status	File	DP Number	Cash	Non-cash	Total Payment
07/17/2023	30913104	[redacted]	Public Social Svs		CalFresh Overpymt TAE	Paid In Full	2309-044538D TOP ERROR 030123	DP-AC-SLBA230 0229	-$34.48	-$162.52	$197.00
07/17/2023	30871142	[redacted]	Public Social Svs		CalFresh Overpymt TAE	Paid In Full	2309-044538D TOP ERROR 030123	DP-AC-SLBA230 0229	-$9.83	-$46.32	$56.15
07/17/2023	30905455	[redacted]	Public Social Svs		CalFresh Overpymt TAE	Paid In Full	2309-044538D TOP ERROR 030123	DP-AC-SLBA230 0229	-$311.15	-$1,466.85	$1,778.00
							Total:		-$355.46	-$1,675.69	$2,031.15
							Transactions:		3	3	

		Cash	Non-Cash	Total
Posted Transactions:	6	-$473.23	-$2,230.92	$2,704.15
Non-Posted Transactions:	0	$0.00	$0.00	$0.00
All Transactions:	6	-$473.23	-$2,230.92	$2,704.15

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CDSS TOP Intercept Payment Posting
TREASURER AND TAX COLLECTOR
7/17/2023 - 7/17/2023

Posting Restriction: None

Processed Date	Account	Debtor	Business Class	Location	Account Type	File	DP Number	Cash	Non-cash	Total Payment
07/17/2023	30919901	[redacted]	Public Social Svs		CalFresh Overpymt TIHE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$37.86	-$178.51	$216.37
07/17/2023	30873716		Public Social Svs		CalFresh Overpymt TIHE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$220.25	-$1,038.33	$1,258.58
07/17/2023	13003030		Public Social Svs		CalFresh Overpymt TIHE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$82.95	-$391.05	$474.00
07/17/2023	13195787		Public Social Svs		CalFresh Overpymt TAE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$22.92	-$108.08	$131.00
07/17/2023	13198364		Public Social Svs		CalFresh Overpymt TAE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$47.60	-$224.40	$272.00
07/17/2023	13194734		Public Social Svs		CalFresh Overpymt TAE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$24.51	-$115.53	$140.04
07/17/2023	30898489		Public Social Svs		CalFresh Overpymt TIHE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$41.30	-$194.70	$236.00
07/17/2023	30901265		Public Social Svs		CalFresh Overpymt TIHE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$4.43	-$20.86	$25.29
07/17/2023	30837580		Public Social Svs		CalFresh Overpymt TIHE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$304.53	-$1,435.64	$1,740.17
07/17/2023	30909256		Public Social Svs		CalFresh Overpymt TAE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$38.34	-$180.73	$219.07
07/17/2023	30880665		Public Social Svs		CalFresh Overpymt TAE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$109.02	-$513.98	$623.00
07/17/2023	30893097		Public Social Svs		CalFresh Overpymt TIHE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$361.06	-$1,702.14	$2,063.20
07/17/2023	30914559		Public Social Svs		CalFresh Overpymt TIHE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$87.04	-$410.36	$497.40
07/17/2023	30866953		Public Social Svs		CalFresh Overpymt TIHE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$43.38	-$204.49	$247.87
07/17/2023	30905357		Public Social Svs		CalFresh Overpymt TIHE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$369.78	-$1,743.22	$2,113.00
07/17/2023	30850148		Public Social Svs		CalFresh Overpymt TIHE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$70.19	-$330.88	$401.07
07/17/2023	30909707		Public Social Svs		CalFresh Overpymt TAE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$95.72	-$451.28	$547.00

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CDSS TOP Intercept Payment Posting
TREASURER AND TAX COLLECTOR
7/17/2023 - 7/17/2023

Posting Restriction: None

Processed Date	Account	Debtor	Business Class	Location	Account Type	File	DP Number	Cash	Non-cash	Total Payment
07/17/2023	30825128	[redacted]	Public Social Svs		CalFresh Overpymt TIHE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$176.58	-$832.42	$1,009.00
07/17/2023	30915237		Public Social Svs		CalFresh Overpymt TIHE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$12.78	-$60.22	$73.00
07/17/2023	30826706		Public Social Svs		CalFresh Overpymt TIHE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$0.58	-$2.74	$3.32
07/17/2023	30829986		Public Social Svs		CalFresh Overpymt TIHE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$1.64	-$7.74	$9.38
07/17/2023	30823669		Public Social Svs		CalFresh Overpymt TAE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$8.64	-$40.75	$49.39
07/17/2023	30917095		Public Social Svs		CalFresh Overpymt TIHE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$30.28	-$142.72	$173.00
07/17/2023	13076950		Public Social Svs		CalFresh Overpymt TIHE	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$204.92	-$966.08	$1,171.00
							Total:	**-$11,856.39**	**-$55,894.42**	**$67,750.81**
							Transactions:	**160**	**160**	**320**

Posting Restriction: Cancelled

Processed Date	Account	Debtor	Business Class	Location	Account Type	Account Status	File	DP Number	Cash	Non-cash	Total Payment
07/17/2023	13195776	[redacted]	Public Social Svs		CalFresh Overpymt TAE	Paid In Full	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$91.00	-$429.00	$520.00
07/17/2023	30889205		Public Social Svs		CalFresh Overpymt TIHE	Paid In Full	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$9.60	-$45.26	$54.86
07/17/2023	30889204		Public Social Svs		CalFresh Overpymt TIHE	Cancelled	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$102.12	-$481.42	$583.54
07/17/2023	30870308		Public Social Svs		CalFresh Overpymt TAE	Paid In Full	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$54.25	-$255.75	$310.00
07/17/2023	30829551		Public Social Svs		CalFresh Overpymt TIHE	Cancelled	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$25.11	-$118.36	$143.47
07/17/2023	30884661		Public Social Svs		CalFresh Overpymt TIHE	Paid In Full	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$50.40	-$237.60	$288.00

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CDSS TOP Intercept Payment Posting
TREASURER AND TAX COLLECTOR
7/17/2023 - 7/17/2023

Posting Restriction: **Cancelled**

Processed Date	Account	Debtor	Business Class	Location	Account Type	Account Status	File	DP Number	Cash	Non-cash	Total Payment
07/17/2023	30922225	[redacted]	Public Social Svs		CalFresh Overpymt TAE	Paid In Full	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$2.69	-$12.70	$15.39
07/17/2023	30834605		Public Social Svs		CalFresh Overpymt TAE	Paid In Full	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$30.98	-$146.02	$177.00
07/17/2023	30837145		Public Social Svs		CalFresh Overpymt TIHE	Paid In Full	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$12.60	-$59.40	$72.00
07/17/2023	30900174		Public Social Svs		CalFresh Overpymt TIHE	Paid In Full	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$40.23	-$189.68	$229.91
07/17/2023	30856440		Public Social Svs		CalFresh Overpymt TIHE	Cancelled	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$148.78	-$701.42	$850.20
07/17/2023	30887006		Public Social Svs		CalFresh Overpymt TIHE	Paid In Full	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$143.51	-$676.53	$820.04
07/17/2023	30921960		Public Social Svs		CalFresh Overpymt TIHE	Cancelled	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$43.78	-$206.42	$250.20
07/17/2023	30890838	[redacted]	Public Social Svs		CalFresh Overpymt TAE	Paid In Full	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$40.95	-$193.05	$234.00
07/17/2023	30875039		Public Social Svs		CalFresh Overpymt TIHE	Paid In Full	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$416.15	-$1,961.85	$2,378.00
07/17/2023	30875039		Public Social Svs		CalFresh Overpymt TIHE	Paid In Full	2309-044538D TOP INTCPT 030123	DP-AC-SLBA230 0229	-$416.15	-$1,961.85	$2,378.00
								Total:	-$2,973.60	-$14,018.45	$16,992.05
								Transactions:	33	33	66

		Cash	Non-Cash	Total
Posted Transactions:	193	-$14,829.99	-$69,912.87	$84,742.86
Non-Posted Transactions:	0	$0.00	$0.00	$0.00
All Transactions:	193	-$14,829.99	-$69,912.87	$84,742.86

Technical Exhibit 1
Reference No. 29

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CDSS TOP Reversal Payment Posting
TREASURER AND TAX COLLECTOR
7/17/2023 - 7/17/2023

Posting Restriction: No Match

Processed Date	Account	Debtor	Business Class	Location	Account Type	File	DP Number	Cash	Non-cash	Total Payment
07/17/2023		[redacted]				2309-044538D TOP RVSL 030123	DP-AC-SLBA2300229	-$5.44	-$25.64	-$31.08
07/17/2023						2309-044538D TOP RVSL 030123	DP-AC-SLBA2300229	-$16.61	-$78.31	-$94.92
							Total:	**-$22.05**	**-$103.95**	**-$126.00**
							Transactions:	**2**	**2**	**4**

		Cash	Non-Cash	Total
Posted Transactions:	0	$0.00	$0.00	$0.00
Non-Posted Transactions:	2	-$22.05	-$103.95	-$126.00
All Transactions:	2	-$22.05	-$103.95	-$126.00

Technical Exhibit 1
Reference No. 30

Client Department Inventory Detail Export

Business Class	Location	Account Type	Debtor Number	Debtor Name	Account Number	Account Reference 1	Assigned Date	Status	Assigned Amount	Adjusted Amount	Payments	Cancelled Amount	Balance
Public Social Svs		CalFresh Overp	180664		30223821		5/11/2016 17:25	Cancelled	163	0	0	163	0
Health Services	MLK	IP Self Pay	10031		30000031		10/4/1995 3:01	Active	1734	0	0	0	1734
LA County Library		Fees and Mtls	71031		30007457	1.11163E+12	5/13/2009 6:47	Overpaid	94.5	-15	103.4	0	-23.9
LA County Library		Fees and Mtls	71056		30067484	1.11165E+12	5/13/2009 6:47	Cancelled	73	0	0	73	0
LA County Library		Fees and Mtls	74811		30072247	1.11171E+12	5/15/2009 7:02	Cancelled	241	-15	188	38	0
Agric Com/Wts and Meas		Misc Svs	564763	[redacted]	30820442	INV# 01450H		Closed	400	-400	0	0	0
Agric Com/Wts and Meas		Misc Svs	538645		30778546	INV# 01492G		Paid In Full	400	0	400	0	0
Public Social Svs		CalFresh Overp	572031		30832016	L023085		Paid In Full	970	0	970	0	0
Reg-Rec/County Clerk		Misc Svs	763579		30863116	C20164		Active	100	0	0	0	100
Fire		CUPA	164705		30196005	AR0010954	2/3/2009 15:49	Cancelled	5199.49	0	0	5199.49	0
Reg-Rec/County Clerk		NSF Check	815638		30933836	666420		Forward to OCA	79	0	0	0	79
Reg-Rec/County Clerk		NSF Check	815638		30933837	666420		Forward to OCA	53	0	0	0	53
Reg-Rec/County Clerk		Misc Svs	763574		30863112	C20152		Closed	100	-100	0	0	0
Agric Com/Wts and Meas		Misc Svs	763358	#0209	30862890	2020_124636		Paid In Full	50	0	50	0	0
Agric Com/Wts and Meas		Misc Svs	763362	#0212	30862894	2020_124643		Paid In Full	50	0	50	0	0
Agric Com/Wts and Meas		Misc Svs	763363	#0213	30862895	2020_124644		Paid In Full	50	0	50	0	0
Agric Com/Wts and Meas		Misc Svs	763355	#0217	30862887	2020_124633		Paid In Full	50	0	50	0	0
Agric Com/Wts and Meas		Misc Svs	763364	#0220	30862896	2020_124645		Paid In Full	50	0	50	0	0
Agric Com/Wts and Meas		Misc Svs	763360	#0221	30862892	2020_124639		Paid In Full	50	0	50	0	0
Agric Com/Wts and Meas		Misc Svs	763365	#0223	30862897	2020_124646		Paid In Full	50	0	50	0	0
Agric Com/Wts and Meas		Misc Svs	763361	#0224	30862893	2020_124640		Paid In Full	50	0	50	0	0
Agric Com/Wts and Meas		Misc Svs	763366	#0226	30862898	2020_124647		Paid In Full	50	0	50	0	0
Agric Com/Wts and Meas		Misc Svs	763367	#0234	30862899	2020_124648		Paid In Full	50	0	50	0	0
Agric Com/Wts and Meas		Misc Svs	763356	#0239	30862888	2020_124634		Paid In Full	50	0	50	0	0
Agric Com/Wts and Meas		Misc Svs	763368	#0241	30862900	2020_124649		Paid In Full	50	0	50	0	0
Agric Com/Wts and Meas		Misc Svs	763357	#0242	30862889	2020_124635		Paid In Full	50	0	50	0	0
Agric Com/Wts and Meas		Misc Svs	763359	#0248	30862891	2020_124638		Paid In Full	50	0	50	0	0
Fire		CUPA	568478	[redacted]	30857318	IN0339339		Cancelled	1733.6	0	0	1733.6	0
Fire		CUPA	764447		30864563	IN0336709		Closed	1403	-1403	0	0	0

Technical Exhibit 1
Reference No. 31

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Client Department Inventory Report
TREASURER AND TAX COLLECTOR

Summary by Business Class

Agric Com/Wts and Meas

Account Type	Accounts	Assigned Amount	Adjusted Amount	Payments	Cancelled	Balance
Device Reg Fee	2	$2,746,317.51	-$33,808.00	$886,822.65	$833,833.15	$991,853.71
Misc Svs	2	$8,026,273.23	-$444,022.96	$3,089,140.15	$3,630,896.19	$865,075.91
NSF Check	2	$25,974.97	-$2,731.70	$9,536.71	$9,535.51	$4,171.05
Overpymt-Salary	2	$7,160.44	$0.00	$5,879.48	$1,380.96	-$100.00
	8	**$10,805,726.15**	**-$480,562.66**	**$3,991,378.99**	**$4,475,645.81**	**$1,861,000.67**

Alt Public Defender

Account Type	Accounts	Assigned Amount	Adjusted Amount	Payments	Cancelled	Balance
Overpymt-Salary	2	$13,905.12	$0.00	$6,295.74	$0.00	$7,609.38
	2	**$13,905.12**	**$0.00**	**$6,295.74**	**$0.00**	**$7,609.38**

Animal Care and Ctrl

Account Type	Accounts	Assigned Amount	Adjusted Amount	Payments	Cancelled	Balance
Misc Svs	2	$6,300.00	$0.00	$1,600.00	$3,850.00	$850.00
NSF Check	2	$253,785.19	$425.00	$33,183.93	$200,179.01	$21,610.49
Overpymt-Salary	1	$1,709.19	$0.00	$0.00	$1,709.19	$0.00
	5	**$261,794.38**	**$425.00**	**$34,783.93**	**$205,738.20**	**$22,460.49**

Assessor

Account Type	Accounts	Assigned Amount	Adjusted Amount	Payments	Cancelled	Balance
Misc Svs	1	$1,848.43	-$361.43	$1,487.00	$0.00	$0.00
NSF Check	1	$686.54	$0.00	$0.00	$686.54	$0.00

Technical Exhibit 1
Reference No. 32

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Collection Details Report
TREASURER AND TAX COLLECTOR
7/1/2023 - 7/31/2023

Reg-Rec/County Clerk

Account Type	Debtor Number	Debtor Name	Account Number	Account Ref	Entered Date	PaymentType	Collection Amount	Commission Ineligible	Commission	Net Amount
TTC Accounts										
NSF Check	829584	[redacted]	30950133	693112	07/25/23	Card Pymt	$63.00		$17.01	$45.99
Overpymt-Salary	810034		30926408	664808	07/11/23	Card Pymt	$50.00		$13.50	$36.50
Total TTC Accounts Collection							**$113.00**		**$30.51**	**$82.49**
OCA Accounts										
Misc Svs	800250		30926504	C22087	07/17/23	OCA Pymt-USCB 2018	$100.00		$15.65	$84.35
NSF Check	806173		30921429	635459	07/20/23	OCA Pymt-USCB 2018	$65.00		$10.17	$54.83
Total OCA Accounts Collection							**$165.00**		**$25.82**	**$139.18**
Judgement Interest										
Misc Svs	800250		30926504	C22087	07/17/23	OCA Pymt-USCB 2018				
NSF Check	806173		30921429	635459	07/20/23	OCA Pymt-USCB 2018				
NSF Check	829584		30950133	693112	07/25/23	Card Pymt				
Overpymt-Salary	810034		30926408	664808	07/11/23	Card Pymt				
Total Judgement Interest Judgement Interest										

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Collection Details Report
TREASURER AND TAX COLLECTOR
7/1/2023 - 7/31/2023

Reg-Rec/County Clerk Summary				
Area	**Collection Amount**	**Commission Ineligible**	**Commission**	**Net Amount**
TTC Account Collection	$113.00	$0.00	$30.51	$82.49
TTC Account Direct Payment	$0.00	$0.00	$0.00	$0.00
OCA Account Collection	$165.00	$0.00	$25.82	$139.18
OCA Account Direct Payment	$0.00	$0.00	$0.00	$0.00
Overpayment	$0.00	$0.00	$0.00	$0.00
Judgement Interest	$0.00	$0.00	$0.00	$0.00

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Commissions Report
TREASURER AND TAX COLLECTOR
7/1/2023 - 7/31/2023

Secondary OCA Gross Collections, Commissions, and Net Collections

Account Type	Debtor Number	Debtor Name	Account	Account Status	Post Date	Entered Date	Payment Type	Post Amount	Commission Ineligible	Commission	Net Amount	Import Commission	Import Net Amount
Business Class/Location: Fire/													
CUPA	798794	[redacted]	30911816	Forward Paid-In-Full	06/16/2023	07/07/2023	Direct Pymt	$2,183.00	$0.00	$341.64	$1,841.36	$2,183.00	$0.00
CUPA	764340		30912042	Forward Paid-In-Full	06/16/2023	07/07/2023	Direct Pymt	$1,440.00	$0.00	$225.36	$1,214.64	$1,440.00	$0.00
CUPA	798864		30912059	Forward Paid-In-Full	06/23/2023	07/07/2023	Direct Pymt	$478.00	$0.00	$74.81	$403.19	$478.00	$0.00
CUPA	565138		30911829	Forward Paid-In-Full	06/28/2023	07/07/2023	Direct Pymt	$1,440.00	$0.00	$225.36	$1,214.64	$1,440.00	$0.00
CUPA	565119		30911807	Forward to OCA	07/10/2023	07/11/2023	Mail-In Pymt	$100.00	$0.00	$15.65	$84.35	$100.00	$0.00
CUPA Late Subm Fee	764340		30926813	Forward Paid-In-Full	06/16/2023	07/07/2023	Direct Pymt	$698.60	$0.00	$109.33	$589.27	$698.60	$0.00
CUPA Late Subm Fee	810179		30926691	Forward Paid-In-Full	06/28/2023	07/07/2023	Direct Pymt	$698.60	$0.00	$109.33	$589.27	$698.60	$0.00
CUPA Late Subm Fee	775826		30926930	Forward Paid-In-Full	07/03/2023	07/07/2023	Direct Pymt	$698.60	$0.00	$109.33	$589.27	$698.60	$0.00
					Subtotal:			**$7,736.80**	**$0.00**	**$1,210.81**	**$6,525.99**	**$7,736.80**	**$0.00**
					Fire:			**$7,736.80**	**$0.00**	**$1,210.81**	**$6,525.99**	**$7,736.80**	**$0.00**
								$7,736.80	**$0.00**	**$1,210.81**	**$6,525.99**	**$7,736.80**	**$0.00**

Account Type	Debtor Number	Debtor Name	Account	Account Status	Post Date	Entered Date	Payment Type	Post Amount	Commission Ineligible	Commission	Net Amount	Import Commission	Import Net Amount
Business Class/Location: LA County Library/													
Electronic Devices	794605	[redacted]	30921183	Forward Paid-In-Full	07/27/2023	07/28/2023	Library Mtls Return	$425.00	$0.00	$66.51	$358.49	$425.00	$0.00
Electronic Devices	807100		30922726	Forward Paid-In-Full	07/27/2023	07/28/2023	Library Mtls Return	$425.00	$0.00	$66.51	$358.49	$425.00	$0.00
Electronic Devices	813979		30931674	Forward Paid-In-Full	07/27/2023	07/28/2023	Library Mtls Return	$425.00	$0.00	$66.51	$358.49	$425.00	$0.00
					Subtotal:			**$1,275.00**	**$0.00**	**$199.53**	**$1,075.47**	**$1,275.00**	**$0.00**
					LA County Library:			**$1,275.00**	**$0.00**	**$199.53**	**$1,075.47**	**$1,275.00**	**$0.00**
								$1,275.00	**$0.00**	**$199.53**	**$1,075.47**	**$1,275.00**	**$0.00**

Account Type	Debtor Number	Debtor Name	Account	Account Status	Post Date	Entered Date	Payment Type	Post Amount	Commission Ineligible	Commission	Net Amount	Import Commission	Import Net Amount
Business Class/Location: Public Social Svs/													
CalFresh Overpymt TAE	794072	[redacted]	30905934	Forward Paid-In-Full	07/04/2023	07/06/2023	Card Pymt	$234.00	$0.00	$36.62	$197.38	$234.00	$0.00

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Commissions Report
TREASURER AND TAX COLLECTOR
7/1/2023 - 7/31/2023

SUMMARY ALL Gross Collections, Commissions, and Net Collections

Group	Post Amount	Commission Ineligible	Commission	Net Amount	Import Commission	Import Net Amount
Secondary OCA Total	$21,384.64	$106.00	$3,330.02	$17,948.62	$15,181.40	$5,903.24
Grand Total:	**$21,384.64**	**$106.00**	**$3,330.02**	**$17,948.62**	**$15,181.40**	**$5,903.24**
Transactions:	**81**					

Technical Exhibit 1
Reference No. 34

Comprehensive Collection Data Export

Agency	BusinessClass	Location	AccountType	DebtorNumber	DebtorFirstName	DebtorLastNam	DebtorCompanyName
TREASURER AND TAX COLLECTOR	Public Social Svs		CalFresh Overpymt TAE	828147	[redacted]		
TREASURER AND TAX COLLECTOR	Health Services	MLK	IP Self Pay	177689			
TREASURER AND TAX COLLECTOR	Public Social Svs		CalWORKs Overpymt FAE	816592			
TREASURER AND TAX COLLECTOR	Public Social Svs		CalFresh Overpymt TAE	805554			
TREASURER AND TAX COLLECTOR	Public Social Svs		CalFresh Overpymt TAE	805554			
TREASURER AND TAX COLLECTOR	Public Social Svs		CalWORKs Overpymt FAE	823551			
TREASURER AND TAX COLLECTOR	Public Social Svs		CalFresh Overpymt TAE	568490			
TREASURER AND TAX COLLECTOR	Public Social Svs		CalFresh Overpymt TAE	568490			
TREASURER AND TAX COLLECTOR	Public Social Svs		CalFresh Overpymt TIHF	823202			

DebtorDeletedDate	AccountNumber	AccountRef1	AccountDeletedDate	CARSNumber	PaymentType	PostAmt	CashAmt
	30948471	B14R856		30948471	Walk-In Pymt	699	699
	30212492	G2171087		2231967A	Walk-In Pymt	100	100
	30935055	TF3F169		30935055	Walk-In Pymt	50	50
	30933032	B1MC757		30933032	Walk-In Pymt	50	50
	30933032	B1MC757		30933032	Walk-In Pymt	50	50
	30912519	L170C02		30912519	Walk-In Pymt	100	100
	30827134	B0DCD36		30827134	Mail-In Pymt	25	25
	30826503	B0DCD36		30826503	Mail-In Pymt	25	25
	30941724	B1Q5A90		30941724	Mail-In Pymt	75	75

Commission	NonCashAmt	CommissionIneligible	NetAmt	PostDate	EnteredDate	AccountStatusAfter	AccountStatusCurrent
188.73	0	0	510.27	7/3/2023 0:00	7/3/2023 21:10	Paid In Full	Paid In Full
27	0	0	73	7/3/2023 0:00	7/3/2023 21:10	Suspend - DEFRA	Suspend - DEFRA
13.5	0	0	36.5	7/3/2023 0:00	7/3/2023 21:10	Cancelled	Paid In Full
13.5	0	0	36.5	7/3/2023 0:00	7/3/2023 21:10	Payment Plan	Payment Plan
13.5	0	0	36.5	7/3/2023 0:00	7/3/2023 21:10	Payment Plan	Payment Plan
27	0	0	73	7/3/2023 0:00	7/3/2023 21:10	Payment Plan	Payment Plan
6.75	0	0	18.25	6/30/2023 0:00	7/3/2023 21:10	Payment Plan	Payment Plan
6.75	0	0	18.25	6/30/2023 0:00	7/3/2023 21:10	Payment Plan	Payment Plan
20.25	0	0	54.75	6/30/2023 0:00	7/3/2023 21:10	Payment Plan	Payment Plan

BinPrior	ReversalReason	OCAFwdDate	OCARecallDate	AccountBalAfter	AccountBalCurrent	AccountOriginalOwing	AccountEnteredDate
Collector 1				0	0	699	6/9/2023 18:00
Collector 7				42073.94	42073.94	57356	10/4/1995 16:46
Collector 7				292	0	271	2/9/2023 18:15
Collector 1				178	178	308	1/11/2023 18:25
Collector 1				178	178	308	1/11/2023 18:25
Collector 6				1821	1721	2121	4/11/2023 17:50
Collector 7				144	144	569	6/11/2019 16:10
Collector 7				71	71	396	6/11/2019 15:47
Collector 5				3079	3079	3229	4/11/2023 17:04

Technical Exhibit 1
Reference No. 35

Printed: 8/23/2023 10:01 AM

Daily Balance Report
TREASURER AND TAX COLLECTOR
Includes financial activity since: 8/23/2023

Account Type Code	Previous Balance	New Accounts	Adjustments	Payments	Reversals	Cancellations	Reactivations	Current Balance
Admin Enforcement Orders	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Administrative Fines	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Adopt Assist Prog	$4,942.24	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$4,942.24
Adopt Fee	$87.50	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$87.50
Ambulance Svs	$550.16	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$550.16
Atty Fees	-$447.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	-$447.00
Auction Surplus	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
B-Acct CHC	-$400.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	-$400.00
B-Acct HC	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
B-Acct IP	$56,967.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$56,967.00
B-Acct MACC	$350.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$350.00
B-Acct OP	-$4,234.50	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	-$4,234.50
Bail Bond	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Business Loans	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
CA Children Svs	$19,055.09	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$19,055.09
CalFresh OCA Intercept	$1,167,014.69	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$1,167,014.69
CalFresh Overpymt	$15,310,533.68	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$15,310,533.68
CalFresh Overpymt IPV	$1,318,058.95	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$1,318,058.95
CalFresh Overpymt TAE	$10,707,390.89	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$10,707,390.89
CalFresh Overpymt TIHE	$26,291,125.26	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$26,291,125.26
CalWORKs OCA Intercept	$1,246,533.80	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$1,246,533.80
CalWORKs Overpymt	$37,084,673.64	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$37,084,673.64
CalWORKs Overpymt FAE	$19,398,315.26	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$19,398,315.26
CalWORKs Overpymt FIHE	$25,500,640.61	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$25,500,640.61
CalWORKs Overpymt IPV	$3,762,099.14	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$3,762,099.14
CAPI Recoupment	$817,822.84	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$817,822.84
CHC	$226,755.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$226,755.00
Chief Exec Office	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Child Care Collection	$467,891.41	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$467,891.41
Child Invest Fee	-$1,596.73	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	-$1,596.73
Citations	$5,325.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$5,325.00
Community Health Prog	$51,037.82	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$51,037.82
Consumer & Bus Affairs	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Court Appear Fees	$6,865.29	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$6,865.29

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Daily Balance Report
TREASURER AND TAX COLLECTOR
Includes financial activity since: 8/23/2023

Account Type Code	Previous Balance	New Accounts	Adjustments	Payments	Reversals	Cancellations	Reactivations	Current Balance
Overpymt-LTD	$6,061,474.26	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$6,061,474.26
Overpymt-Prog Reimb	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Overpymt-Rate	$92,281.60	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$92,281.60
Overpymt-Salary	$1,433,880.93	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$1,433,880.93
PA Operation	$20,775.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$20,775.00
Prop Damage	$1,806.41	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$1,806.41
Refugee Cash Assistance	$1,400.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$1,400.00
Rent Concession	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Restitution	$1,829.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$1,829.00
Self Pay	$58,280.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$58,280.00
Share of Cost	-$1,341.42	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	-$1,341.42
Sign-Out Fees	$255.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$255.00
Special Handling	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Special OB Contracts	$2,298.08	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$2,298.08
State Aid Misc	$15,287.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$15,287.00
State Restitution	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Tobacco Citations	$12,750.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$12,750.00
Train Reimb	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Transport Fee	$3,009,267.54	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$3,009,267.54
Water Bill	$80,599.90	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$80,599.90
Workers Comp	$10,500.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$10,500.00
Zoning Non-Comp Fee	$133,604.18	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$133,604.18
Totals:	$248,502,525.36	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$248,502,525.36

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Daily Payment Posting Report
TREASURER AND TAX COLLECTOR
8/21/2023 - 8/21/2023

Entered Date	Post Date	Business Class	Location	Account Type	Debtor Number	Debtor Name	Account Number	Payment Type	Confirmation	Batch	Payment Amount
08/21/23	08/17/23	Public Social Svs		CalFresh Overpymt TAE	825236	[redacted]	30945641	Card Pymt			$25.00
08/21/23	08/17/23	Public Social Svs		CalFresh Overpymt TIHE	825236		30945155	Card Pymt			$25.00
08/21/23	08/17/23	Public Social Svs		CalFresh Overpymt TIHE	825236		30944891	Card Pymt			$25.00
08/21/23	08/17/23	Public Social Svs		CalFresh Overpymt TIHE	809415		30925613	Card Pymt			$80.00
08/21/23	08/17/23	Public Social Svs		CalFresh Overpymt TAE	827650		30947782	Card Pymt			$30.00
08/21/23	08/17/23	Public Social Svs		CalFresh Overpymt TAE	810573		30927146	Card Pymt			$50.00
08/21/23	08/17/23	Med Examiner		Transport Fee	832053		30953109	Card Pymt			$400.00
08/21/23	08/17/23	Public Social Svs		CalFresh Overpymt TIHE	832599		30953797	Card Pymt			$131.00
08/21/23	08/17/23	Public Social Svs		CalFresh Overpymt TAE	808899		30924927	Card Pymt			$50.00
08/21/23	08/17/23	Public Social Svs		CalFresh Overpymt TIHE	778869		30884630	Card Pymt			$25.00
08/21/23	08/17/23	Public Social Svs		CalFresh Overpymt TIHE	818897		30937841	Card Pymt			$450.00
08/21/23	08/17/23	Public Social Svs		CalWORKs Overpymt FIHE	823502		30942794	Card Pymt			$50.00
08/21/23	08/17/23	Public Social Svs		CalFresh Overpymt TAE	826389		30945463	Card Pymt			$80.00
08/21/23	08/17/23	Public Social Svs		CalFresh Overpymt TIHE	814937		30932967	Card Pymt			$50.00
08/21/23	08/17/23	Public Social Svs		CalFresh Overpymt TIHE	817155		30935786	Card Pymt			$200.00
08/21/23	08/17/23	Public Social Svs		CalFresh Overpymt TIHE	824433		30943931	Card Pymt			$70.00
										Card Pymt Total: (76)	**$12,615.00**
08/21/23	08/17/23	Public Social Svs		CalWORKs Overpymt FIHE	251425	[redacted]	30945112	eCheck Pymt			$1,649.00
08/21/23	08/17/23	Public Social Svs		CalFresh Overpymt TAE	832713		30953928	eCheck Pymt			$281.00
08/21/23	08/17/23	Agric Com/Wts and Meas		Device Reg Fee	821322		30940608	eCheck Pymt			$537.40
08/21/23	08/17/23	Agric Com/Wts and Meas		Misc Svs	822009		30941262	eCheck Pymt			$480.00
08/21/23	08/17/23	Public Social Svs		CalFresh Overpymt TIHE	587625		30934037	eCheck Pymt			$40.00
08/21/23	08/17/23	Public Social Svs		CalFresh Overpymt TAE	824326		30942018	eCheck Pymt			$100.00
08/21/23	08/17/23	Public Social Svs		CalFresh Overpymt TAE	832745		30953973	eCheck Pymt			$50.00
08/21/23	08/18/23	Public Social Svs		CalFresh Overpymt TIHE	819013		30938001	eCheck Pymt			$140.00
08/21/23	08/18/23	Public Social Svs		CalFresh Overpymt TIHE	811739		30931567	eCheck Pymt			$20.00
08/21/23	08/18/23	Public Social Svs		CalFresh Overpymt TIHE	793217		30904704	eCheck Pymt			$50.00
										eCheck Pymt Total: (10)	**$3,347.40**

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Daily Payment Posting Report
TREASURER AND TAX COLLECTOR
8/21/2023 - 8/21/2023

08/21/23	08/18/23	Public Social Svs	CalFresh Overpymt TAE	825253	[redacted]	30944897 Mail-In Pymt	$25.00
08/21/23	08/18/23	Public Social Svs	CalFresh Overpymt TIHE	812392	[redacted]	30929636 Mail-In Pymt	$100.00
08/21/23	08/18/23	Public Social Svs	CalFresh Overpymt TAE	801115	[redacted]	30915094 Mail-In Pymt	$30.00
08/21/23	08/18/23	Public Social Svs	CalFresh Overpymt TAE	832498	[redacted]	30953652 Mail-In Pymt	$1,124.00
08/21/23	08/18/23	Public Social Svs	CalFresh Overpymt TAE	832730	[redacted]	30953951 Mail-In Pymt	$35.00
08/21/23	08/18/23	Public Social Svs	CalFresh Overpymt TIHE	817144	[redacted]	30935776 Mail-In Pymt	$125.00
08/21/23	08/18/23	Public Social Svs	CalFresh Overpymt TAE	830950	[redacted]	30951900 Mail-In Pymt	$25.00
08/21/23	08/18/23	Fire	CUPA	831592	[redacted]	30952676 Mail-In Pymt	$511.72
08/21/23	08/18/23	Public Social Svs	CalFresh Overpymt TIHE	829683	[redacted]	30950262 Mail-In Pymt	$100.00
08/21/23	08/18/23	Public Social Svs	CalFresh Overpymt TIHE	817181	[redacted]	30935139 Mail-In Pymt	$100.00
08/21/23	08/18/23	Public Social Svs	CalFresh Overpymt TIHE	29534	[redacted]	30931331 Mail-In Pymt	$50.00
08/21/23	08/18/23	Med Examiner	Transport Fee	832081	[redacted]	30953122 Mail-In Pymt	$200.00
08/21/23	08/18/23	Public Social Svs	CalFresh Overpymt TIHE	818983	[redacted]	30937959 Mail-In Pymt	$200.00
08/21/23	08/18/23	Public Social Svs	CalWORKs Overpymt FIHE	477388	[redacted]	30719486 Mail-In Pymt	$50.00
08/21/23	08/18/23	Public Social Svs	CalFresh Overpymt TIHE	813131	[redacted]	30930606 Mail-In Pymt	$100.00
08/21/23	08/18/23	Public Social Svs	CalFresh Overpymt TAE	831389	[redacted]	30952408 Mail-In Pymt	$100.00
08/21/23	08/18/23	Public Social Svs	CalFresh Overpymt TAE	814526	[redacted]	30932412 Mail-In Pymt	$50.00
08/21/23	08/18/23	Public Social Svs	CalFresh Overpymt TAE	815163	[redacted]	30933045 Mail-In Pymt	$100.00
08/21/23	08/18/23	Public Social Svs	CalFresh Overpymt TIHE	828949	[redacted]	30949485 Mail-In Pymt	$33.00
08/21/23	08/18/23	Public Social Svs	CalFresh Overpymt TIHE	227671	[redacted]	30928453 Mail-In Pymt	$100.00
08/21/23	08/18/23	Public Social Svs	CalFresh Overpymt TAE	830930	[redacted]	30951879 Mail-In Pymt	$258.00
08/21/23	08/18/23	Public Social Svs	CalFresh Overpymt TIHE	568766	[redacted]	30827060 Mail-In Pymt	$10.00
08/21/23	08/18/23	Public Social Svs	CalFresh Overpymt TIHE	766998	[redacted]	30867906 Mail-In Pymt	$75.00
08/21/23	08/18/23	Fire	Misc Svs	827489	[redacted]	30947581 Mail-In Pymt	$742.50
						Mail-In Pymt Total: (24)	**$4,244.22**
						Grand Total: (110)	**$20,206.62**

Printed: 8/22/2023 8:17 AM
Based on: Entered Date

Daily Payment Posting Report
TREASURER AND TAX COLLECTOR
8/21/2023 - 8/21/2023

Payment Type	Number of Payments	Payment Amount
Card Pymt	76	$12,615.00
eCheck Pymt	10	$3,347.40
Mail-In Pymt	24	$4,244.22
	110	**$20,206.62**

Printed: 8/29/2023 12:38 PM

Debtor Information Report
TREASURER AND TAX COLLECTOR
[redacted]

Debtor Information

Debtor Name:	[redacted]	**Status:**	Active
Social Security:	618-10-8646	**Birth Date:**	
Number:	486508	**DRL/Reference #:**	B1TH751_8646
Last Action:	Payment plan update	**Last Action Date:**	08/21/2023
Drivers License #:		**Original Balance:**	$4,836.00
Total Paid:	$498.00	**Total Adjusted:**	$0.00
Last Payment Amount:	$110.00	**Last Payment Date:**	08/17/2023
		Current Balance:	$4,338.00

Address

Debtor Address	Address Type	Status
[redacted]	Residence	Good

Payment Plans

Name	Current Balance	Payment Amount	Total Payments	Terms	Next Payment Due	Delinquent Amount	Payments Missed
Payment Plan 1	$4,338.00	$110.00	41	Monthly	09/16/2023	$0.00	0

Notes

Entered By	Date	Type	Note
ServiceAdmin	8/21/2023 9:10:46 PM	PN	A Card Pymt payment of $110.00 posted to 1 account (30950321) | Post date: 8/17/2023
ServiceAdmin	8/21/2023 9:10:46 PM	PPN	Payment plan 'Payment Plan 1' was updated, balance = $4,338.00, Monthly terms with $110.00 per payment.
Mkuo	8/21/2023 8:55:57 AM	CN	'Past Due Notice' letter printed | Account(s): (30950321 - $4,448.00) | Debtor Balance: $4,448.00 | Address: Residence/Good/Primary - 4720 ORANGE ST PICO RIVERA, CA 90660
System	8/19/2023 12:13:51 AM	CN	Letter Past Due Notice requested for this debtor.
Yliu	8/1/2023 8:13:09 AM	CN	'Generic Payment Plan Stmt' letter printed | Account(s): (30950321 - $4,448.00) | Debtor Balance: $4,448.00 | Address: Residence/Good/Primary - 4720 ORANGE ST PICO RIVERA, CA 90660
System	8/1/2023 12:09:12 AM	CN	Letter Generic Payment Plan Stmt requested for this debtor.
Yliu	7/20/2023 8:21:52 AM	CN	'Repayment Agreement' letter printed | Account(s): (30950321 - $4,448.00) | Debtor Balance: $4,448.00 | Address: Residence/Good/Primary - 4720 ORANGE ST PICO RIVERA, CA 90660

Account Information

Account type:	CalFresh Overpymt TIHE	**Number:**	30950321
Status:	Payment Plan	**Interest start date:**	
Interest type:	Daily	**Interest rate:**	0.00
Last charge amount:	$0.00	**Last payment amount:**	$110.00
Current balance:	$4,338.00	**Original balance:**	$4,448.00
Paid by this debtor:	$110.00	**Paid by all debtors:**	$110.00
Adjusted:	$0.00	**Days since entered:**	48
Forwarded to OCA:	No	**Forwarded to tax intercept:**	No
Client Reference:	L0B44B0	**CARS #:**	30950321
Business class:	Public Social Svs	**Location:**	
Cancelled:	$0.00		

Line Items

Code	Incurred Date	Charged Amount	Adjusted Amount	Paid Amount	Canceled Amount	Balance
Assigned Amount	05/19/2023	$4,448.00	$0.00	$110.00	$0.00	$4,338.00

Notes

Entered By	Date	Type	Note
ServiceAdmin	8/21/2023 9:10:46 PM	PN	A Card Pymt payment of $110.00 was made by DAISY SUE ELLEN MARRON (486508) | Post date: 8/17/2023
Mkuo	8/21/2023 8:55:57 AM	CN	'Past Due Notice' letter printed | Address: Residence/Good/Primary - 4720 ORANGE ST PICO RIVERA, CA 90660
Yliu	8/1/2023 8:13:09 AM	CN	'Generic Payment Plan Stmt' letter printed | Address: Residence/Good/Primary - 4720 ORANGE ST PICO RIVERA, CA 90660
Yliu	7/20/2023 8:21:52 AM	CN	'Repayment Agreement' letter printed | Address: Residence/Good/Primary - 4720 ORANGE ST PICO RIVERA, CA 90660
Edelacruz	7/19/2023 9:11:11 AM	DN	Status changed from 'Active' to 'Payment Plan'. StatusChangeDate changed from '<blank>' to '7/19/2023'. TaxInterceptFlag changed from '' to 'Exclude'. CDSSSuspendFlag changed from '<blank>' to 'Suspend'.
System	7/19/2023 9:11:11 AM	AWF	Event: Check For Update To Field (CDSS-Suspend)
System	7/19/2023 9:11:11 AM	AWF	Account CDSS Suspend Flag was changed to Suspend
System	7/19/2023 9:11:11 AM	AWF	Event: Account Payment Plan Created (Payment Plan Created - DPSS)
System	7/19/2023 9:11:10 AM	AWF	Account Tax Intercept Flag was changed to Exclude
System	7/19/2023 9:11:10 AM	AWF	The account status was changed to 'Payment Plan'
Edelacruz	7/19/2023 9:11:09 AM	PPN	Added to payment plan (Payment Plan 1) for debtor (486508).
System	7/18/2023 8:05:02 AM	DN	Account was included in CDSS file WIS.UPDATE.CO19.2330 | CDSS Debt Type: TOP CalFresh IHE Amount | Record Type: Establish
Yliu	7/13/2023 10:35:27 AM	CN	'DPSS Initial Bill' letter printed | Address: Residence/Good/Primary - 4720 ORANGE ST PICO RIVERA, CA 90660
ServiceAdmin	7/12/2023 5:14:45 PM	DN	Reference2 changed from '<blank>' to '30950321'.

Technical Exhibit 1
Reference No. 38

Printed: 8/29/2023 12:39 PM

Debtor Ledger

[redacted]

486508

Account # 30733108

Transaction	Post Date	Entered Date	Transaction Debtor	Debit	Credit	Ending Balance
New Assigned Amount Line Item	12/09/16	12/09/16	[redacted]	$388.00		$388.00
Payment	06/15/20	06/15/20			$67.90	$320.10
Payment	06/15/20	06/15/20			$320.10	$0.00
					Current Balance:	**$0.00**

Account # 30950321

Transaction	Post Date	Entered Date	Transaction Debtor	Debit	Credit	Ending Balance
New Assigned Amount Line Item	05/19/23	07/12/23	[redacted]	$4,448.00		$4,448.00
Payment	08/17/23	08/21/23			$110.00	$4,338.00
					Current Balance:	**$4,338.00**

Printed: 8/29/2023 12:40 PM

Payment History Report
TREASURER AND TAX COLLECTOR
Debtor: [redacted]

Transaction Type	Post Date	Receipt Number	Amount	Payment Type	Document Number	Account Number	Client Reference	Account Amount	Line Item Code	Line Item Amount
Payment	06/15/20		$320.10	TOP TI (82.5%)						
						30733108	B1TH751	$320.10		
									Assigned Amount	$320.10
Payment	06/15/20		$67.90	TOP TI (17.5%)						
						30733108	B1TH751	$67.90		
									Assigned Amount	$67.90
Payment	08/17/23		$110.00	Card Pymt						
						30950321	L0B44B0	$110.00		
									Assigned Amount	$110.00

Technical Exhibit 1
Reference No. 40

Printed: 8/23/2023 10:14 AM
Based on: Entered Date

Financial Transactions Report
TREASURER AND TAX COLLECTOR
8/22/2023 - 8/22/2023

Note, red text indicates a reversed payment.

Financial transaction type: Adjustment

Entered Date	Post Date	Debtor Number	Debtor Name	Document Number	Reason	Amount
08/22/2023	08/22/2023	85095	[redacted]		Adj Requested by Department	-$357.00
08/22/2023	08/22/2023	561137			Adj Requested by Department	-$1,951.00
08/22/2023	08/22/2023	555878			Adj Requested by Department	-$184.00
08/22/2023	08/22/2023	562444			Adj Requested by Department	-$616.00
08/22/2023	08/22/2023	571294			Adj Requested by Department	-$532.00
08/22/2023	08/22/2023	578393			Adj Requested by Department	-$226.00
08/22/2023	08/22/2023	528100			Adj Requested by Department	-$13.00
08/22/2023	08/22/2023	153477			Adj Requested by Department	-$105.00
08/22/2023	08/22/2023	576495	[redacted]		Adj Requested by Department	-$1,815.00
08/22/2023	08/22/2023	80658			Adj Requested by Department	-$173.00
08/22/2023	08/22/2023	584496			Adj Requested by Department	-$1,096.00
08/22/2023	08/22/2023	257607			Adj Requested by Department	-$215.00
08/22/2023	08/22/2023	769374			Adj Requested by Department	-$1,492.00
08/22/2023	08/22/2023	796255			Adj Requested by Department	-$358.00
08/22/2023	08/22/2023	212171			Adj Requested by Department	-$166.00
08/22/2023	08/22/2023	492614			Adj Requested by Department	-$11.00

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Based on: Entered Date

Financial Transactions Report
TREASURER AND TAX COLLECTOR
8/22/2023 - 8/22/2023

Note, red text indicates a reversed payment.

Financial transaction type: Cancellation

Entered Date	Post Date	Debtor Number	Debtor Name	Document Number	Reason	Amount
08/22/2023	08/22/2023	317233	[redacted]		Return to Client	$1,173.00
08/22/2023	08/22/2023	215974			Return to Client	$1,075.00
08/22/2023	08/22/2023	271959			Return to Client	$551.91
08/22/2023	08/22/2023	773656			Return to Client	$720.00
08/22/2023	08/22/2023	457340			Return to Client	$81.36
08/22/2023	08/22/2023	489448			Return to Client	$896.00
08/22/2023	08/22/2023	238802			Return to Client	$1,072.00
08/22/2023	08/22/2023	72811			Return to Client	$1,402.00
08/22/2023	08/22/2023	441377			Return to Client	$878.00
08/22/2023	08/22/2023	384941			Return to Client	$713.00
08/22/2023	08/22/2023	549957			Return to Client	$1,050.23
08/22/2023	08/22/2023	232055			Return to Client	$44.00
08/22/2023	08/22/2023	214977			Return to Client	$1,986.00
08/22/2023	08/22/2023	248842			Return to Client	$908.00
08/22/2023	08/22/2023	271767			Return to Client	$771.00

Printed: 8/23/2023 10:14 AM
Based on: Entered Date

Financial Transactions Report
TREASURER AND TAX COLLECTOR
8/22/2023 - 8/22/2023

Note, red text indicates a reversed payment.

Financial transaction type: Interest

Entered Date	Post Date	Debtor Number	Debtor Name	Document Number	Reason	Amount
08/22/2023	08/22/2023	538590	[redacted]			$64.38

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Based on: Entered Date

Financial Transactions Report
TREASURER AND TAX COLLECTOR
8/22/2023 - 8/22/2023

Note, red text indicates a reversed payment.

Summary Page For: Adjustment

Account Type	Name	# of Transactions	Posted Amount	Percentage
CalWORKs Overpymt FAE	CalWORKs Overpymt FAE	2	-$177.00	1.90%
CalWORKs Overpymt FIHE	CalWORKs Overpymt FIHE	14	-$9,133.00	98.09%
	Totals:	16	-$9,310.00	

Printed: 8/23/2023 10:14 AM
Based on: Entered Date

Financial Transactions Report
TREASURER AND TAX COLLECTOR
8/22/2023 - 8/22/2023

Note, red text indicates a reversed payment.

Summary Page For: Cancellation

Account Type	Name	# of Transactions	Posted Amount	Percentage
CalWORKs Overpymt	CalWORKs Overpymt	6	$5,966.91	44.79%
CalWORKs Overpymt FAE	CalWORKs Overpymt FAE	4	$2,870.36	21.54%
CalWORKs Overpymt FIHE	CalWORKs Overpymt FIHE	5	$4,484.23	33.66%
	Totals:	15	$13,321.50	

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Based on: Entered Date

Financial Transactions Report
TREASURER AND TAX COLLECTOR
8/22/2023 - 8/22/2023

Note, red text indicates a reversed payment.

Summary Page For: Interest

Account Type	Name	# of Transactions	Posted Amount	Percentage
Zoning Non-Comp Fee	Non-Compliance Fee	1	$64.38	100.00%
	Totals:	1	$64.38	

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Based on: Entered Date

Financial Transactions Report
TREASURER AND TAX COLLECTOR
8/22/2023 - 8/22/2023

Note, red text indicates a reversed payment.

Summary Page For: New Line Item

Account Type	Name	# of Transactions	Posted Amount	Percentage
CUPA	CUPA	1	$90.00	6.36%
CUPA Late Subm Fee	CUPA Late Subm. Fee	1	$70.00	4.95%
NSF Check	NSF Check	11	$1,163.00	82.30%
Zoning Non-Comp Fee	Non-Compliance Fee	1	$90.00	6.36%
	Totals:	14	$1,413.00	

Printed: 8/23/2023 10:14 AM
Based on: Entered Date

Financial Transactions Report
TREASURER AND TAX COLLECTOR
8/22/2023 - 8/22/2023

Note, red text indicates a reversed payment.

Summary Page For: Payment

Account Type	Name	# of Transactions	Posted Amount	Percentage
CalFresh Overpymt IPV	CalFresh Overpymt IPV	2	$125.00	0.09%
CalFresh Overpymt TAE	CalFresh Overpymt TAE	50	$5,613.84	4.07%
CalFresh Overpymt TIHE	CalFresh Overpymt TIHE	101	$16,181.74	11.74%
CalWORKs Overpymt	CalWORKs Overpymt	15	$3,727.80	2.70%
CalWORKs Overpymt FAE	CalWORKs Overpymt FAE	145	$51,311.29	37.24%
CalWORKs Overpymt FIHE	CalWORKs Overpymt FIHE	119	$58,744.34	42.64%
CalWORKs Overpymt IPV	CalWORKs Overpymt IPV	3	$969.00	0.70%
IP Self Pay	IP SelfPay	2	$50.00	0.03%
Misc Svs	Misc Services	1	$320.00	0.23%
OP Svs	OP Services	1	$125.00	0.09%
Overpymt-Salary	Salary Overpymt	2	$150.00	0.10%
Transport Fee	Transportation Fees	2	$425.00	0.30%
Zoning Non-Comp Fee	Non-Compliance Fee	1	$25.00	0.01%
	Totals:	444	$137,768.01	

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Based on: Entered Date

Gross Collections Statistics
TREASURER AND TAX COLLECTOR
8/21/2023 - 8/21/2023

Cash Payments

Payment Type	Report Period Total	Fiscal YTD Total
Card Pymt	$12,615.00	$437,596.52
eCheck Pymt	$3,347.40	$73,819.48
FTB TI Pymt	$0.00	$2,869,096.10
Mail-In Pymt	$4,244.22	$170,008.42
OCA Pymt-USCB 2018	$0.00	$14,237.58
TOP TI (17.5%)	$0.00	$15,303.22
Walk-In Pymt	$0.00	$31,950.37
	$20,206.62	**$3,612,011.69**

Cash Reversals

Payment Type	Report Period Total	Fiscal YTD Total
eCheck Pymt	$0.00	-$1,527.44
Mail-In Pymt	$0.00	-$1,899.70
TOP TI (17.5%)	$0.00	-$22.05
Walk-In Pymt	$0.00	-$690.00
	$0.00	**-$4,139.19**
Cash Total	**$20,206.62**	**$3,607,872.50**

Non-Cash Payments

Payment Type	Report Period Total	Fiscal YTD Total
Direct Pymt	$0.00	$87,356.65
Library Mtls Return	$0.00	$8,925.00
TOP TI (82.5%)	$0.00	$72,143.79
	$0.00	**$168,425.44**

Non-Cash Reversals

Payment Type	Report Period Total	Fiscal YTD Total
TOP TI (82.5%)	$0.00	-$103.95
	$0.00	**-$103.95**
Non-Cash Total	**$0.00**	**$168,321.49**

Printed: 8/22/2023 8:33 AM
Based on: Entered Date

Gross Collections Statistics
TREASURER AND TAX COLLECTOR
8/21/2023 - 8/21/2023

Grand Total:	**$20,206.62**	**$3,776,193.99**

Technical Exhibit 1
Reference No. 42

Printed: 8/28/2023 3:21 PM
File Name:
CORONER_DIRECTPAY_082423.csv

Import Log Report
TREASURER AND TAX COLLECTOR
Import Date: 8/25/2023

Line Number	Status	Amount	Message
2	Created	$400.00	Debtor = [redacted] payment amount = $400.00
3	Created	$400.00	Debtor = [redacted] ment amount = $400.00
	Total:	**$800.00**	

Number of lines:	**2**
Payments imported:	**2**
Number of lines that failed:	**0**

Printed: 8/25/2023 11:14 AM

Import Payments Exception Report
TREASURER AND TAX COLLECTOR
1/1/2023 - 8/25/2023

Reactivate / Cancel

Entered Date	Filename	Debtor Number	Account Number	Account Status	Cancellation Reason	Business Class / Location / Account Type	Receipt	Confirmation Number	Reported to Board	Payment Type	Payment
2/28/23	Processed_TTC_paycsh.txt20230228205056.txt	813841	30931511	Cancelled	Return to Client	Public Social Svs CalFresh Overpymt TAE	001021			Mail-In Pymt	$50.00
2/28/23	Processed_TTC_paycsh.txt20230228205056.txt	774230	30877720	Paid In Full	Return to Client	Public Social Svs CalFresh Overpymt TIHE	017008			Mail-In Pymt	$60.00
3/2/23	Processed_TTC_paycsh.txt20230302205044.txt	778674	30884369	Paid In Full		Public Social Svs CalWORKs Overpymt FIHE	000000	3846042925		Card Pymt	$125.00
3/2/23	FIRE_DIRECTPAY_20230301.csv	763523	30863061	Paid In Full		Fire CUPA				Direct Pymt	$424.20
3/2/23	FIRE_DIRECTPAY_20230301.csv	544183	30787368	Paid In Full		Fire CUPA				Direct Pymt	$2,241.40
3/3/23	Processed_TTC_paycsh.txt20230303205041.txt	815800	30933996	Paid In Full		Public Social Svs CalFresh Overpymt TIHE	001011			Mail-In Pymt	$70.00
3/3/23	Processed_TTC_paycsh.txt20230303205041.txt	415398	30921467	Cancelled	Return to Client	Public Social Svs CalFresh Overpymt TAE	000000	3846191508		eCheck Pymt	$40.00
3/3/23	Processed_TTC_paycsh.txt20230303205041.txt	772670	30875514	Overpaid	Return to Client	Public Social Svs CalFresh Overpymt TAE	547184			Mail-In Pymt	$25.00
3/7/23	Processed_TTC_paycsh.txt20230307205050.txt	576855	30840293	Paid In Full	Return to Client	Public Social Svs CalFresh Overpymt TAE	001004			Mail-In Pymt	$25.00
3/7/23	Processed_TTC_paycsh.txt20230307205050.txt	250746	30781255	Paid In Full	Return to Client	Public Social Svs CalFresh Overpymt TIHE	001060			Walk-In Pymt	$100.00
3/8/23	Processed_TTC_paycsh.txt20230308205051.txt	479075	30722211	Cancelled	Return to Client	Public Social Svs CalWORKs Overpymt FAE	093017			Mail-In Pymt	$50.00
3/9/23	Processed_TTC_paycsh.txt20230309205115.txt	154447	30928119	Cancelled	Return to Client	Public Social Svs CalWORKs Overpymt FAE	063029			Mail-In Pymt	$25.00
3/9/23	Processed_TTC_paycsh.txt20230309205115.txt	778674	30884369	Paid In Full		Public Social Svs CalWORKs Overpymt FIHE	000000	3846042925		Card Pymt	$125.00
3/10/23	Processed_TTC_paycsh.txt20230310205040.txt	816725	30935240	Cancelled	Return to Client	Public Social Svs CalWORKs Overpymt FAE	000000	3846611051		Card Pymt	$150.00
3/10/23	Processed_TTC_paycsh.txt20230310205040.txt	813358	30930919	Cancelled	Return to Client	Public Social Svs CalFresh Overpymt TAE	007003			Mail-In Pymt	$55.00
											$11,854.75

Exceptions

Entered Date	Filename	Debtor Number	Account Number	Account Status	Cancellation Reason	Business Class / Location / Account Type	Receipt	Confirmation Number	Payment Type	Payment
4/12/23	Processed_TTC_paycsh.txt20230411205101.txt									$10.00
5/31/23	Processed_TTC_paycsh.txt20230530205030.txt									$100.00
8/14/23	Processed_TTC_paycsh.txt20230814205044.txt									$50.00
8/22/23	Processed_TTC_paycsh.txt20230822205053.txt									$253.00

Printed: 8/25/2023 11:14 AM

Import Payments Exception Report
TREASURER AND TAX COLLECTOR
1/1/2023 - 8/25/2023

Exceptions

Entered Date	Filename	Debtor Number	Account Number	Account Status	Cancellation Reason	Business Class / Location / Account Type	Receipt	Confirmation Number	Payment Type	Payment
8/23/23	Processed_TTC_paycsh.txt20230823205044.txt									$10.00
										$423.00

Technical Exhibit 1
Reference No. 44

Printed: 8/1/2023 7:34 AM
Based on: Activity Entered Date

Line Item Inventory Activity Report
TREASURER AND TAX COLLECTOR
7/1/2023 - 7/31/2023

Line Item: Cost-TTC

Account Number	Line Item Number	Debtor Name	Line Item Entered Date	Original Balance	Adjusted Amount	Paid Amount	Cancelled Amount	Balance
30911533	1735985	[redacted]	07/26/2023	$130.00	$0.00	$130.00	$0.00	$0.00
30919642	1735986		07/26/2023	$70.00	$0.00	$0.00	$0.00	$70.00
30880298	1735989		07/26/2023	$70.00	$0.00	$0.00	$0.00	$70.00
30912091	1735988		07/26/2023	$70.00	$0.00	$0.00	$0.00	$70.00
30857976	1735987		07/26/2023	$70.00	$0.00	$0.00	$0.00	$70.00
Totals for line item:		**Cost-TTC** **5**	**Line Items**	**$410.00**	**$0.00**	**$130.00**	**$0.00**	**$280.00**

Printed: 8/1/2023 7:34 AM
Based on: Activity Entered Date

Line Item Inventory Activity Report
TREASURER AND TAX COLLECTOR
7/1/2023 - 7/31/2023

Summary

Line Item	Accounting Code	No. of Line Items	Original Balance	Adjusted Amount	Paid Amount	Cancelled Amount	Balance
Cost-TTC		5	$410.00	$0.00	$130.00	$0.00	$280.00
Total:		**5**	**$410.00**	**$0.00**	**$130.00**	**$0.00**	**$280.00**

Technical Exhibit 1
Reference No. 45

Printed: 8/1/2023 7:36 AM
Based on: Activity Entered Date

Line Item Inventory Activity Report
TREASURER AND TAX COLLECTOR
7/1/2023 - 7/31/2023

Line Item: Fee-TTC

Account Number	Line Item Number	Debtor Name	Line Item Entered Date	Original Balance	Adjusted Amount	Paid Amount	Cancelled Amount	Balance
30543023	1653456	[redacted]	05/25/2021	$33.00	$0.00	$33.00	$0.00	$0.00
30942362	1736028		07/27/2023	$33.00	$0.00	$0.00	$0.00	$33.00
30891275	1718816		03/02/2023	$33.00	$33.00	$0.00	$0.00	$99.00
Totals for line item:		**Fee-TTC**	**3 Line Items**	**$99.00**	**$33.00**	**$33.00**	**$0.00**	**$132.00**

Printed: 8/1/2023 7:36 AM
Based on: Activity Entered Date

Line Item Inventory Activity Report
TREASURER AND TAX COLLECTOR
7/1/2023 - 7/31/2023

Summary

Line Item	Accounting Code	No. of Line Items	Original Balance	Adjusted Amount	Paid Amount	Cancelled Amount	Balance
Fee-TTC		3	$99.00	$33.00	$33.00	$0.00	$132.00
Total:		**3**	**$99.00**	**$33.00**	**$33.00**	**$0.00**	**$132.00**

Technical Exhibit 1
Reference No. 46

New Assignment Report

Run on 08/02/2023 Date Range: 08/02/2023 08/02/2023

Acct Type	Debtor #	Debtor Name	Address	Acct #	Assign Date	Assign Amount	Client Ref#
Transport Fee	831983	[redacted]	8148CHRISTMAS COURT CHARLOTTE NC 28216	30953079	8/2/2023	$400.00	2022-02408
Transport Fee	831986		1102S. GROVELAND PLACE ANAHEIM CA 92806	30953050	8/2/2023	$400.00	2022-01905
Transport Fee	832000		8620 PEACE WAY #1069 LAS VEGAS NV 89147	30953057	8/2/2023	$400.00	2022-02372
Transport Fee	832002		12113 S. SPRING STREET LOS ANGELES CA 90061	30953038	8/2/2023	$400.00	2022-00484
Transport Fee	832003		62 TWIN LEAR ROAD PIPERSVILLE PA 18947	30953045	8/2/2023	$400.00	2022-02094
Transport Fee	832013		356 EAST 97TH STREET LOS ANGELES CA 90003	30953042	8/2/2023	$400.00	2022-02216
Transport Fee	832015		126 THOMPSON DRIVE KINGS MOUNTAIN NC 28086	30953083	8/2/2023	$400.00	2022-01901
Transport Fee	832017		10111 VANALDEN AVENUE NORTHRIDGE CA 91324	30953075	8/2/2023	$400.00	2022-01920
Transport Fee	832019		760 NORTH MARENGO AVENUE PASADENA CA 91103	30953085	8/2/2023	$400.00	2022-02003
Transport Fee	832021		25542 ALICANTE DRIVE VALENCIA CA 91355	30953044	8/2/2023	$400.00	2022-02314
Transport Fee	832022		705 ARDEN ROAD PASADENA CA 91106	30953070	8/2/2023	$400.00	2022-02420
Transport Fee	832025		7450 ISMAEL VILLEGAS STREET RIVERSIDE CA 92504	30953061	8/2/2023	$400.00	2022-02191
Transport Fee	832038		10803 WRIGHT ROAD SOUTHGATE CA 90280	30953094	8/2/2023	$400.00	2022-02067
Transport Fee	832040		7855 CHABLIS PLACE RANCHO CUCAMONGA CA 91739	30953089	8/2/2023	$400.00	2022-02041
Transport Fee	832042		20524 MOBERLY PLACE WINNETKA CA 91306	30953093	8/2/2023	$400.00	2022-02037
Transport Fee	832043		1744 27TH AVENUE VERO BEACH FL 32960	30953096	8/2/2023	$400.00	2022-02010
Total Med Examiner				**62**		**$24,800.00**	

New Assignment Report

Run on 08/02/2023 Date Range: 08/02/2023 08/02/2023

Acct Type	Debtor #	Debtor Name	Address	Acct #	Assign Date	Assign Amount	Client Ref#
Grand total for all Business classes				**62**		**$24,800.00**	

Technical Exhibit 1
Reference No. 47

Run Date: 8/18/2023 8:59:45 AM

OCA Account Inventory Report

Bus Class	Location	Acct Type	Debtor#	Account#	Cars#	Debtor Name	FWD Date	Referred Amt	OCA Balance	RevQ Balance	Variance RevQ Status	OCA Name
Agric Com/Wts and Meas												
Agric Com/Wts and Meas		Device Reg Fee	797127	30909924	30909924	[redacted]	08/16/2022	$247.10	$247.10	$247.10	$0.00 Forward to OCA	USCB
Agric Com/Wts and Meas		Device Reg Fee	797170	30909967	30909967		08/16/2022	$241.10	$241.10	$241.10	$0.00 Forward to OCA	USCB
Agric Com/Wts and Meas		Device Reg Fee	797214	30910011	30910011		08/16/2022	$301.10	$301.10	$301.10	$0.00 Forward to OCA	USCB
Agric Com/Wts and Meas		Device Reg Fee	797618	30910415	30910415		08/16/2022	$364.00	$364.00	$364.00	$0.00 Forward to OCA	USCB
Agric Com/Wts and Meas		Device Reg Fee	797120	30909917	30909917		08/16/2022	$257.40	$257.40	$257.40	$0.00 Forward to OCA	USCB
Agric Com/Wts and Meas		Device Reg Fee	797220	30910017	30910017		08/16/2022	$241.10	$241.10	$241.10	$0.00 Forward to OCA	USCB
Agric Com/Wts and Meas		Device Reg Fee	797097	30909894	30909894		08/16/2022	$282.20	$282.20	$282.20	$0.00 Forward to OCA	USCB
Agric Com/Wts and Meas		Device Reg Fee	797457	30910254	30910254		08/16/2022	$578.00	$578.00	$578.00	$0.00 Forward to OCA	USCB
Agric Com/Wts and Meas		Device Reg Fee	797890	30910687	30910687		08/16/2022	$1,550.00	$1,550.00	$1,550.00	$0.00 Forward to OCA	USCB
Agric Com/Wts and Meas		Device Reg Fee	797301	30910098	30910098		08/16/2022	$301.10	$301.10	$301.10	$0.00 Forward to OCA	USCB
Agric Com/Wts and Meas		Device Reg Fee	797338	30910135	30910135		08/16/2022	$241.10	$241.10	$241.10	$0.00 Forward to OCA	USCB
Agric Com/Wts and Meas		Device Reg Fee	797699	30910496	30910496		08/16/2022	$508.00	$508.00	$508.00	$0.00 Forward to OCA	USCB
Agric Com/Wts and Meas		Device Reg Fee	762474	30862006	30862006		11/02/2021	$0.10	$0.10	$0.10	$0.00 Forward to OCA	USCB
Agric Com/Wts and Meas		Device Reg Fee	797611	30910408	30910408		08/16/2022	$294.20	$294.20	$294.20	$0.00 Forward to OCA	USCB
Agric Com/Wts and Meas		Device Reg Fee	797827	30910624	30910624		08/16/2022	$282.20	$282.20	$282.20	$0.00 Forward to OCA	USCB
Agric Com/Wts and Meas		Device Reg Fee	797492	30910289	30910289		08/16/2022	$294.20	$294.20	$294.20	$0.00 Forward to OCA	USCB
Agric Com/Wts and Meas		Device Reg Fee	797037	30909834	30909834		08/16/2022	$294.20	$294.20	$294.20	$0.00 Forward to OCA	USCB
Agric Com/Wts and Meas		Device Reg Fee	797282	30910079	30910079		08/16/2022	$435.50	$435.50	$435.50	$0.00 Forward to OCA	USCB
Agric Com/Wts and Meas		Device Reg Fee	797746	30910543	30910543		08/16/2022	$247.10	$247.10	$247.10	$0.00 Forward to OCA	USCB
Agric Com/Wts and Meas		Device Reg Fee	797368	30910165	30910165		08/16/2022	$241.10	$241.10	$241.10	$0.00 Forward to OCA	USCB
Agric Com/Wts and Meas		Device Reg Fee	797668	30910465	30910465		08/16/2022	$241.10	$241.10	$241.10	$0.00 Forward to OCA	USCB

Bus Class	Location	Acct Type	Debtor#	Account#	Cars#	Debtor Name	FWD Date	Referred Amt	OCA Balance	RevQ Balance	Variance RevQ Status	OCA Name
Reg-Rec/County Clerk		NSF Check	804765	30919649	30919649	[redacted]	01/03/2023	$59.00	$59.00	$59.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		NSF Check	803247	30917699	30917699		12/06/2022	$114.00	$114.00	$114.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		NSF Check	763897	30863461	30863461		09/14/2021	$59.00	$59.00	$59.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		NSF Check	783952	30891577	30891577		02/08/2022	$59.00	$59.00	$59.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		NSF Check	811888	30929112	30929112		06/06/2023	$141.00	$141.00	$141.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		NSF Check	804763	30919647	30919647		01/03/2023	$65.00	$65.00	$65.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		NSF Check	763560	30863098	30863098		07/27/2021	$64.00	$64.00	$64.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		NSF Check	773343	30876465	30876465		11/30/2021	$64.00	$64.00	$64.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		NSF Check	789351	30899057	30899057		04/19/2022	$83.00	$83.00	$83.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		NSF Check	815640	30933839	30933839		07/25/2023	$65.00	$65.00	$65.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		NSF Check	593813	30859965	30859965		04/06/2021	$59.00	$59.00	$59.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		NSF Check	763739	30863295	30863295		08/24/2021	$48.00	$48.00	$48.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		Overpymt-Salary	810025	30926398	30926398		04/19/2023	$500.00	$500.00	$500.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		Overpymt-Salary	810028	30926402	30926402		04/19/2023	$500.00	$0.00	$500.00	$500.00 Forward to OCA	USCB
Reg-Rec/County Clerk		Overpymt-Salary	808116	30926409	30926409		04/19/2023	$500.00	$500.00	$500.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		Overpymt-Salary	810036	30926411	30926411		04/19/2023	$500.00	$500.00	$500.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		Overpymt-Salary	810032	30926406	30926406		05/02/2023	$500.00	$500.00	$500.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		Overpymt-Salary	810038	30926413	30926413		04/19/2023	$500.00	$500.00	$500.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		Overpymt-Salary	326802	30926399	30926399		04/19/2023	$500.00	$500.00	$500.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		Overpymt-Salary	810037	30926412	30926412		04/19/2023	$500.00	$500.00	$500.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		Overpymt-Salary	810035	30926410	30926410		04/19/2023	$500.00	$500.00	$500.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		Overpymt-Salary	810030	30926404	30926404		04/19/2023	$500.00	$500.00	$500.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		Overpymt-Salary	810033	30926407	30926407		04/19/2023	$500.00	$500.00	$500.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		Overpymt-Salary	810029	30926403	30926403		04/19/2023	$500.00	$500.00	$500.00	$0.00 Forward to OCA	USCB
Reg-Rec/County Clerk		Overpymt-Salary	810026	30926400	30926400		06/06/2023	$475.00	$425.00	$425.00	$0.00 Forward to OCA	USCB
						Count: 440	Totals:	$104,042.95	$103,492.95	$103,992.95	$500.00	
Sheriff												
Sheriff		Misc Svs	811971	30929189	30929189	[redacted]	05/23/2023	$1,484.19	$1,484.19	$1,484.19	$0.00 Forward to OCA	USCB
Sheriff		Misc Svs	807238	30922851	30922851		03/07/2023	$218.91	$218.91	$218.91	$0.00 Forward to OCA	USCB
Sheriff		NSF Check	593479	30911517	30911517		08/23/2022	$103.00	$103.00	$103.00	$0.00 Forward to OCA	USCB
Sheriff		NSF Check	807234	30922847	30922847		03/07/2023	$233.00	$233.00	$233.00	$0.00 Forward to OCA	USCB
Sheriff		NSF Check	808309	30924283	30924283		03/28/2023	$58.00	$58.00	$58.00	$0.00 Forward to OCA	USCB
Sheriff		NSF Check	785948	30894412	30894412		03/08/2022	$33.00	$33.00	$33.00	$0.00 Forward to OCA	USCB
Sheriff		NSF Check	800080	30913996	30913996		09/27/2022	$126.00	$126.00	$126.00	$0.00 Forward to OCA	USCB
Sheriff		NSF Check	770704	30872818	30872818		11/23/2021	$58.00	$58.00	$58.00	$0.00 Forward to OCA	USCB
Sheriff		NSF Check	814061	30931764	30931764		07/11/2023	$58.00	$58.00	$58.00	$0.00 Forward to OCA	USCB
Sheriff		NSF Check	785949	30894414	30894414		03/08/2022	$63.00	$63.00	$63.00	$0.00 Forward to OCA	USCB
Sheriff		NSF Check	814007	30931708	30931708		07/11/2023	$58.00	$58.00	$58.00	$0.00 Forward to OCA	USCB
Sheriff		NSF Check	158819	30911520	30911520		08/23/2022	$63.00	$63.00	$63.00	$0.00 Forward to OCA	USCB

Bus Class	Location	Acct Type	Debtor#	Account#	Cars#	Debtor Name		FWD Date	Referred Amt	OCA Balance	RevQ Balance	Variance	RevQ Status	OCA Name
Sheriff		Overpymt-Salary	783610	30906545	30906545	[redacted]		07/12/2022	$14,544.97	$14,544.97	$14,544.97	$0.00	Forward to OCA	USCB
						Count:	51	Totals:	$69,085.72	$69,085.72	$69,085.72	$0.00		
						Total Count:	12,723	Grand Total:	$15,115,795.75	$13,415,079.98	$15,185,473.95	$1,770,393.97		

Technical Exhibit 1
Reference No. 48

Run Date: 8/18/2023 9:00:43 AM

OCA Inventory Reconciliation Report

Error Code:	Account#	Cars#	Debtor Name	FWD Date	Referred Amt	OCA Balance	RevQ Balance	Variance RevQ Status
MATCH	30844737	30844737	[redacted]	10/05/2021	$2,018.00	$2,018.00	$2,018.00	$0.00 Forward to OCA
MATCH	30926148	30926148		04/11/2023	$1,500.00	$1,500.00	$1,500.00	$0.00 Forward to OCA
MATCH	30896365	30896365		03/15/2022	$582.00	$582.00	$582.00	$0.00 Forward to OCA
MATCH	30932635	30932635		07/11/2023	$2,341.00	$2,341.00	$2,341.00	$0.00 Forward to OCA
MATCH	30934862	30934862		08/15/2023	$731.00	$0.00	$731.00	$731.00 Forward to OCA
MATCH	30816379	30816379		09/28/2021	$177.93	$177.93	$177.93	$0.00 Forward to OCA
MATCH	30413841	13241956		09/21/2021	$834.00	$834.00	$834.00	$0.00 Forward to OCA
MATCH	30912053	30912053		08/30/2022	$559.00	$559.00	$559.00	$0.00 Forward to OCA
MATCH	30789254	30789254		09/21/2021	$1,351.25	$1,351.25	$1,351.25	$0.00 Forward to OCA
MATCH	30911009	30911009		08/16/2022	$320.00	$320.00	$320.00	$0.00 Forward to OCA
MATCH	30915468	30915468		11/08/2022	$1,004.61	$1,004.61	$1,004.61	$0.00 Forward to OCA
MATCH	30928946	30928946		06/06/2023	$2,643.00	$2,643.00	$2,643.00	$0.00 Forward to OCA
MATCH	30922289	30922289		03/14/2023	$241.00	$241.00	$241.00	$0.00 Forward to OCA
MATCH	30924579	30924579		04/11/2023	$425.00	$425.00	$425.00	$0.00 Forward to OCA
MATCH	30928697	30928697		07/11/2023	$572.00	$572.00	$572.00	$0.00 Forward to OCA
MATCH	30845148	30845148		10/05/2021	$347.00	$347.00	$347.00	$0.00 Forward to OCA
MATCH	30904397	30904397		07/05/2022	$261.80	$261.80	$261.80	$0.00 Forward to OCA
MATCH	30855285	30855285		10/12/2021	$190.00	$190.00	$190.00	$0.00 Forward to OCA
MATCH	30908363	30908363		08/09/2022	$181.00	$181.00	$181.00	$0.00 Forward to OCA
MATCH	30924294	30924294		03/28/2023	$321.50	$321.50	$321.50	$0.00 Forward to OCA
MATCH	30641947	13239466		09/21/2021	$147.00	$147.00	$147.00	$0.00 Forward to OCA
MATCH	30914505	30914505		11/08/2022	$555.00	$555.00	$555.00	$0.00 Forward to OCA
MATCH	30925383	30925383		04/11/2023	$1,358.00	$1,358.00	$1,358.00	$0.00 Forward to OCA
MATCH	30930837	30930837		07/11/2023	$531.00	$531.00	$531.00	$0.00 Forward to OCA
MATCH	30931440	30931440		07/11/2023	$183.00	$183.00	$183.00	$0.00 Forward to OCA
MATCH	30802720	30802720		09/28/2021	$655.00	$655.00	$655.00	$0.00 Forward to OCA

Error Code:	Account#	Cars#	Debtor Name	FWD Date	Referred Amt	OCA Balance	RevQ Balance	Variance RevQ Status
UNEQUAL ORIGINAL FWD AMOUNTS	30925074	30925074	[redacted]	07/21/2023	$276.00	$276.00	$276.00	$0.00 Forward to OCA
UNEQUAL ORIGINAL FWD AMOUNTS	30818398	30818398		09/28/2021	$448.00	$1,736.00	$448.00	($1,288.00) Forward to OCA
UNEQUAL ORIGINAL FWD AMOUNTS	30637034	13194055		09/21/2021	$5,193.00	$5,466.00	$5,193.00	($273.00) Forward to OCA
UNEQUAL ORIGINAL FWD AMOUNTS	30657657	13183502		09/21/2021	$496.00	$609.00	$496.00	($113.00) Forward to OCA
UNEQUAL ORIGINAL FWD AMOUNTS	30925920	30925920		07/21/2023	$2,750.00	$2,750.00	$2,750.00	$0.00 Forward to OCA
UNEQUAL ORIGINAL FWD AMOUNTS	30186034	13196208		09/21/2021	$409.00	$488.00	$320.00	($168.00) Forward to OCA
UNEQUAL ORIGINAL FWD AMOUNTS	30895122	30895122		04/25/2023	$939.62	$639.62	$639.62	$0.00 Forward to OCA
UNEQUAL ORIGINAL FWD AMOUNTS	30772516	30772516		09/21/2021	$1,067.00	$1,393.00	$1,067.00	($326.00) Forward to OCA
UNEQUAL ORIGINAL FWD AMOUNTS	30455171	13162726		09/21/2021	$500.03	$577.00	$500.03	($76.97) Forward to OCA
UNEQUAL ORIGINAL FWD AMOUNTS	30924999	30924999		04/19/2023	$332.00	$332.00	$332.00	$0.00 Forward to OCA
UNEQUAL ORIGINAL FWD AMOUNTS	30925274	30925274		07/21/2023	$243.00	$268.00	$228.00	($40.00) Forward to OCA
UNEQUAL ORIGINAL FWD AMOUNTS	30922975	30922975		07/21/2023	$734.00	$734.00	$734.00	$0.00 Forward to OCA
Totals:	12415				$15,115,795.75	$13,072,435.19	$14,845,378.16	$1,772,942.97

Technical Exhibit 1
Reference No. 49

Run Date: 8/18/2023 9:01:48 AM

OCA Inventory Statistics Report

Business Class	Location	AccountType:	Debtor#	Cars#	Account#	Debtor Name	FWD Date	RevQ Status	Referred Amt	OCA Balance	RevQ Balance	Variance
MATCH												
Public Social Svs		CalFresh Overpymt IPV	100349	30844737	30844737	[redacted]	10/05/2021	Forward to OCA	$2,018.00	$2,018.00	$2,018.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	809831	30926148	30926148		04/11/2023	Forward to OCA	$1,500.00	$1,500.00	$1,500.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	560969	30896365	30896365		03/15/2022	Forward to OCA	$582.00	$582.00	$582.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	814675	30932635	30932635		07/11/2023	Forward to OCA	$2,341.00	$2,341.00	$2,341.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	816442	30934862	30934862		08/15/2023	Forward to OCA	$731.00	$0.00	$731.00	$731.00
Public Social Svs		CalFresh Overpymt TIHE	562338	30816379	30816379		09/28/2021	Forward to OCA	$177.93	$177.93	$177.93	$0.00
Public Social Svs		CalWORKs Overpymt FIHE	288721	13241956	30413841		09/21/2021	Forward to OCA	$834.00	$834.00	$834.00	$0.00
Fire		CUPA	764344	30912053	30912053		08/30/2022	Forward to OCA	$559.00	$559.00	$559.00	$0.00
Public Social Svs		CalWORKs Overpymt FIHE	55390	30789254	30789254		09/21/2021	Forward to OCA	$1,351.25	$1,351.25	$1,351.25	$0.00
Agric Com/Wts and Meas		Misc Svs	798212	30911009	30911009		08/16/2022	Forward to OCA	$320.00	$320.00	$320.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	801382	30915468	30915468		11/08/2022	Forward to OCA	$1,004.61	$1,004.61	$1,004.61	$0.00
Public Social Svs		CalFresh Overpymt TIHE	811728	30928946	30928946		06/06/2023	Forward to OCA	$2,643.00	$2,643.00	$2,643.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	806773	30922289	30922289		03/14/2023	Forward to OCA	$241.00	$241.00	$241.00	$0.00
LA County Library		Electronic Devices	808603	30924579	30924579		04/11/2023	Forward to OCA	$425.00	$425.00	$425.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	811530	30928697	30928697		07/11/2023	Forward to OCA	$572.00	$572.00	$572.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	579715	30845148	30845148		10/05/2021	Forward to OCA	$347.00	$347.00	$347.00	$0.00
Fire		Misc Svs	593100	30904397	30904397		07/05/2022	Forward to OCA	$261.80	$261.80	$261.80	$0.00
Public Social Svs		CalFresh Overpymt TAE	586656	30855285	30855285		10/12/2021	Forward to OCA	$190.00	$190.00	$190.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	796042	30908363	30908363		08/09/2022	Forward to OCA	$181.00	$181.00	$181.00	$0.00
Fire		CUPA	808320	30924294	30924294		03/28/2023	Forward to OCA	$321.50	$321.50	$321.50	$0.00
Public Social Svs		CalFresh Overpymt TAE	417775	13239466	30641947		09/21/2021	Forward to	$147.00	$147.00	$147.00	$0.00

Business Class	Location	AccountType:	Debtor#	Cars#	Account#	Debtor Name	FWD Date	RevQ Status	Referred Amt	OCA Balance	RevQ Balance	Variance
Public Social Svs		CalWORKs Overpymt FAE	81343	30924833	30924833	[redacted]	05/02/2023	Forward to OCA	$737.00	$437.00	$337.00	($100.00)
Public Social Svs		CalWORKs Overpymt FIHE	810380	30927158	30927158		06/06/2023	Forward to OCA	$456.00	$416.00	$456.00	$40.00
					Subtotals:	31			$239,380.01	$231,304.68	$246,072.98	$14,768.30
UNEQUAL ORIGINAL FWD AMOUNTS												
Public Social Svs		CalWORKs Overpymt FAE	108102	13199543	30121730	[redacted]	09/21/2021	Forward to OCA	$1,881.00	$1,918.00	$1,881.00	($37.00)
Public Social Svs		CalFresh Overpymt TIHE	810968	30927935	30927935	[redacted]	07/11/2023	Forward to OCA	$828.57	$1,468.00	$828.57	($639.43)
Public Social Svs		CalWORKs Overpymt FIHE	347065	13193879	30520720		09/21/2021	Forward to OCA	$1,440.41	$1,860.41	$1,440.41	($420.00)
Public Social Svs		CalWORKs Overpymt FAE	341766	30923569	30923569		07/21/2023	Forward to OCA	$1,080.00	$1,080.00	$1,080.00	$0.00
Public Social Svs		CalFresh Overpymt TAE	807776	30923565	30923565	[redacted]	04/19/2023	Forward to OCA	$280.00	$260.00	$260.00	$0.00
Public Social Svs		CalWORKs Overpymt FAE	401221	13199396	30618328		09/21/2021	Forward to OCA	$1,290.00	$1,461.00	$1,290.00	($171.00)
Public Social Svs		CalWORKs Overpymt FIHE	401019	13179133	30617982	[redacted]	09/21/2021	Forward to OCA	$313.00	$642.00	$313.00	($329.00)
Public Social Svs		CalFresh Overpymt TAE	809018	30925202	30925202		07/21/2023	Forward to OCA	$276.00	$276.00	$276.00	$0.00
Public Social Svs		CalFresh Overpymt TAE	809018	30925074	30925074		07/21/2023	Forward to OCA	$276.00	$276.00	$276.00	$0.00
Public Social Svs		CalWORKs Overpymt FIHE	557358	30818398	30818398	[redacted]	09/28/2021	Forward to OCA	$448.00	$1,736.00	$448.00	($1,288.00)
Public Social Svs		CalWORKs Overpymt FIHE	414212	13194055	30637034		09/21/2021	Forward to OCA	$5,193.00	$5,466.00	$5,193.00	($273.00)
Public Social Svs		CalWORKs Overpymt FIHE	429928	13183502	30657657		09/21/2021	Forward to OCA	$496.00	$609.00	$496.00	($113.00)
Public Social Svs		CalFresh Overpymt TIHE	809645	30925920	30925920	[redacted]	07/21/2023	Forward to OCA	$2,750.00	$2,750.00	$2,750.00	$0.00
Public Social Svs		CalWORKs Overpymt FIHE	156847	13196208	30186034		09/21/2021	Forward to OCA	$409.00	$488.00	$320.00	($168.00)
Public Social Svs		CalWORKs Overpymt FIHE	786004	30895122	30895122		04/25/2023	Forward to OCA	$939.62	$639.62	$639.62	$0.00
Public Social Svs		CalWORKs Overpymt FIHE	530526	30772516	30772516	[redacted]	09/21/2021	Forward to OCA	$1,067.00	$1,393.00	$1,067.00	($326.00)
Public Social Svs		CalWORKs Overpymt FIHE	310700	13162726	30455171		09/21/2021	Forward to OCA	$500.03	$577.00	$500.03	($76.97)

Business Class	Location	AccountType:	Debtor#	Cars#	Account#	Debtor Name	FWD Date	RevQ Status	Referred Amt	OCA Balance	RevQ Balance	Variance
Public Social Svs		CalFresh Overpymt TIHE	307772	30925274	30925274	[redacted]	07/21/2023	Forward to OCA	$243.00	$268.00	$228.00	($40.00)
Public Social Svs		CalWORKs Overpymt FIHE	804960	30922975	30922975		07/21/2023	Forward to OCA	$734.00	$734.00	$734.00	$0.00
						Subtotals:	20		$20,776.63	$24,234.03	$20,352.63	($3,881.40)
						Grand Totals:	12415		$15,115,795.75	$13,072,435.19	$14,845,378.16	$1,772,942.97

Technical Exhibit 1
Reference No. 50

Run Date: **8/18/2023 8:57:15 AM**

OCA Inventory Statistics Summary Report

Error Code:	Total Referred Amt	Total OCA Balance	Total Variance	Total Count
MATCH	$14,855,639.11	$12,816,896.48	$1,762,056.07	12,364
UNEQUAL BALANCE	$239,380.01	$231,304.68	$14,768.30	31
UNEQUAL ORIGINAL FWD AMOUNTS	$20,776.63	$24,234.03	-$3,881.40	20
Totals:	**$15,115,795.75**	**$13,072,435.19**	**$1,772,942.97**	**12,415**

Technical Exhibit 1
Reference No. 51

Run Date: 8/18/2023 9:02:35 AM

OCA Unequal Balance Report

Business Class:	Location	Account Type:	Cars#	Account#	Debtor Name	OCA Name	OCA Balance	RevQ Balance	Variance	OCA Paid	RevQ Paid	OCA Adjusted	RevQ Adjusted
Public Social Svs		CalWORKs Overpymt FINE	30927158	30927158	[redacted]	USCB	$416.00	$456.00	$40.00	$40.00	$0.00	$0.00	$0.00
Public Social Svs		CalWORKs Overpymt FAE	30925833	30925833		USCB	$589.00	$539.00	($50.00)	$50.00	$100.00	$0.00	$0.00
Public Social Svs		CalWORKs Overpymt FAE	30924833	30924833		USCB	$437.00	$337.00	($100.00)	$300.00	$400.00	$0.00	$0.00
Reg Rec/County Clerk		Overpymt Salary	30926402	30926402		USCB	$0.00	$500.00	$500.00	$500.00	$0.00	$0.00	$0.00
Fire		CUPA Late Subm Fee	30926800	30926800		USCB	$0.00	$698.60	$698.60	$698.60	$0.00	$0.00	$0.00
Public Social Svs		CalFresh Overpymt TAE	30928967	30928967		USCB	$562.50	$675.00	$112.50	$337.50	$225.00	$0.00	$0.00
Public Social Svs		CalWORKs Overpymt FAE	30932723	30932723		USCB	$6,538.00	$6,488.00	($50.00)	$0.00	$50.00	$0.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	30826647	30826647		USCB	$469.00	$499.00	$30.00	$0.00	$0.00	($30.00)	$0.00
Public Social Svs		CalFresh Overpymt TAE	30932496	30932496		USCB	$1,054.00	$1,004.00	($50.00)	$50.00	$100.00	$0.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	30928375	30928375		USCB	$590.00	$737.50	$147.50	$445.00	$297.50	$0.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	30922688	30922688		USCB	$331.00	$547.00	($284.00)	$0.00	$0.00	$0.00	($284.00)
Human Resources		Overpymt LTD	30926435	30926435		USCB	$14,400.00	$14,539.80	$139.80	$239.80	$200.00	$33.00	$33.00
Public Social Svs		CalWORKs Overpymt FAE	30932192	30932192		USCB	$494.00	$741.00	$247.00	$247.00	$0.00	$0.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	30925081	30925081		USCB	$267.00	$217.00	($50.00)	$150.00	$200.00	$0.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	30930225	30930225		USCB	$8,706.00	$8,786.00	$80.00	$80.00	$0.00	$0.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	30930759	30930759		USCB	$311.00	$301.00	($10.00)	$0.00	$10.00	$0.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	30927163	30927163		USCB	$4,652.00	$4,752.00	$100.00	$200.00	$0.00	$0.00	$0.00
Public Social Svs		CalFresh Overpymt TAE	30927566	30927566		USCB	$308.00	$858.00	$550.00	$550.00	$0.00	$0.00	$0.00
Public Social Svs		CalFresh Overpymt TAE	30927446	30927446		USCB	$276.00	$368.00	$92.00	$276.00	$184.00	$0.00	$0.00
LAC Dev Authority		Misc Svc	30896923	30896923		USCB	$166,026.93	$167,920.38	$1,893.45	$0.00	$0.00	$0.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	30826767	30826767		USCB	($56.67)	$0.33	$57.00	$0.00	$0.00	($57.00)	$0.00
Public Social Svs		CalFresh Overpymt TAE	30933771	30933771		USCB	$4,830.00	$4,930.00	$100.00	$100.00	$0.00	$0.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	30923960	30923960		USCB	$300.00	$350.00	$50.00	$50.00	$0.00	$0.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	30903397	30903397		USCB	($171.00)	$169.00	$340.00	$0.00	$0.00	($340.00)	$0.00

Business Class:	Location	Account Type:	Cars#	Account#	Debtor Name	OCA Name	OCA Balance	RevQ Balance	Variance	OCA Paid	RevQ Paid	OCA Adjusted	RevQ Adjusted
Public Works	Water Wrks Div	Water Bill	30863424	30863424	[redacted]	USCB	$0.00	$0.72	$0.72	$107.19	$107.19	($0.72)	$0.00
Public Social Svs		CalFresh Overpymt TIHE	30925250	30925250		USCB	$101.00	$51.00	($50.00)	$150.00	$200.00	$0.00	$0.00
Children and Family Svs		MSW Train Tuition	30904342	30904342		USCB	$19,255.04	$19,270.05	$15.01	$0.00	$0.00	$0.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	30930236	30930236		USCB	$3,200.00	$3,350.00	$150.00	$150.00	$0.00	$0.00	$0.00
Fire		CUPA	30919821	30919821		USCB	$935.40	$875.40	($60.00)	$0.00	$60.00	$0.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	30889220	30889220		USCB	$3,074.48	$3,228.20	$153.72	$2,909.52	$2,755.80	$0.00	$0.00
Public Social Svs		CalFresh Overpymt TIHE	30925372	30925372		USCB	$2,909.00	$2,884.00	($25.00)	$50.00	$75.00	$0.00	$0.00
					Totals:	31	$231,304.68	$246,072.98	$14,768.30	$7,680.61	$4,964.49	($394.72)	($251.00)

Technical Exhibit 1
Reference No. 52

Printed: 8/29/2023 10:55 AM

Overpayment Report (Pending)
TREASURER AND TAX COLLECTOR

Debtor Number	Debtor Name	Account Type	Account Number	Last Payment Date	Last Payment Amount	Overpayment Amount
821589	[redacted]	Device Reg Fee	30940862	08/02/2023	$90.00	-$90.00
432387		Fees and Mtls	30661165	08/20/2013	$5.00	-$15.00
123721		Fees and Mtls	30144270	01/03/2018	$67.27	-$56.97
425266		Fees and Mtls	30651678	01/13/2017	$1.40	-$1.40
445147		Fees and Mtls	30677437	12/13/2012	$23.10	-$32.00
34529		Gen Relief Recoup	30028440	08/08/2023	$25.00	-$25.00
32366		Misc Svs	30026277	02/05/2019	$50.00	-$50.00
32353		Misc Svs	30026264	02/05/2019	$50.00	-$50.00
32373		Misc Svs	30026284	02/05/2019	$50.00	-$50.00
32356		Misc Svs	30026267	02/05/2019	$50.00	-$50.00
32368		Misc Svs	30026279	02/05/2019	$50.00	-$50.00
10510		Misc Svs	30000510	07/16/2018	$1,000.00	-$1,008.04
27754		Misc Svs	30021165	02/05/2019	$50.00	-$50.00
15149		Non-Doc Revenue	30005587	05/19/2020	$35.00	-$119,730.77
64511		Overpymt	30059343	03/24/2015	$2,001.00	-$0.72
514073		Overpymt	30059343	03/24/2015	$2,001.00	-$0.72
567423		Transport Fee	30824888	08/08/2023	$10.00	-$10.00
812114		Transport Fee	30929333	07/13/2023	$400.00	-$400.00
					Total:	**-$146,327.53**

Printed: 8/23/2023 10:05 AM

Overpayment Report (Processed)
TREASURER AND TAX COLLECTOR
8/1/2023 - 8/23/2023

Debtor Number	Debtor Name	Account Type	Account Number	Last Payment Date	Last Payment Amount	Overpayment Amount	Processed Date	Processed Adjustment
811794	[redacted]	CalFresh Overpymt TIHE	30929027	07/18/2023	$300.00	-$300.00	08/01/2023	$300.00
812406		CalFresh Overpymt TAE	30929655	07/27/2023	$494.00	-$106.00	08/01/2023	$106.00
812616		CalWORKs Overpymt FAE	30929943	07/06/2023	$1,850.00	-$155.00	08/01/2023	$155.00
812902		CalWORKs Overpymt FIHE	30930314	07/27/2023	$300.00	-$300.00	08/01/2023	$300.00
813216		CalWORKs Overpymt FAE	30930734	07/06/2023	$433.00	-$433.00	08/01/2023	$433.00
813666		CalFresh Overpymt TIHE	30929932	07/25/2023	$50.00	-$50.00	08/01/2023	$50.00
813803	[redacted]	CalWORKs Overpymt FAE	30931459	07/05/2023	$523.00	-$100.00	08/01/2023	$100.00
814131		CalFresh Overpymt TAE	30931858	08/04/2023	$40.00	-$40.00	08/01/2023	$40.00
818239		CalFresh Overpymt TAE	30936966	08/03/2023	$65.00	-$35.00	08/01/2023	$35.00
819353		CUPA	30938451	06/05/2023	$282.60	-$282.60	08/01/2023	$282.60
819541		CUPA	30938771	07/06/2023	$281.20	-$281.20	08/01/2023	$281.20
819663		CUPA	30938897	06/16/2023	$1,260.00	-$1,260.00	08/01/2023	$1,260.00
819766	[redacted]	CUPA	30939020	06/16/2023	$541.80	-$541.80	08/01/2023	$541.80
819939	[redacted]	CUPA	30939192	06/16/2023	$1,982.40	-$1,982.40	08/01/2023	$1,982.40
821158		Device Reg Fee	30940413	07/17/2023	$350.40	-$350.40	08/01/2023	$350.40
821623		Misc Svs	30940932	07/14/2023	$200.00	-$200.00	08/01/2023	$200.00
821627		Misc Svs	30940907	07/26/2023	$320.00	-$320.00	08/01/2023	$320.00
824012		CalFresh Overpymt TIHE	30943428	07/06/2023	$30.00	-$30.00	08/01/2023	$30.00
825984		CalFresh Overpymt TIHE	30945828	07/06/2023	$800.00	-$19.00	08/01/2023	$19.00
827194		OP Svs	30947280	07/05/2023	$282.00	-$1.00	08/01/2023	$1.00
829118		L NSF Check	30949682	07/13/2023	$91.00	-$33.00	08/01/2023	$33.00
91979		CalWORKs Overpymt FAE	30094345	07/31/2023	$619.00	-$221.00	08/01/2023	$221.00
99652		CalWORKs Overpymt	30106676	07/25/2023	$595.68	-$75.00	08/01/2023	$75.00
Totals:	**Debtors: 220**	**Accounts: 226**				**-$84,019.76**		**$84,019.76**

Technical Exhibit 1
Reference No. 54

Printed: 8/9/2023 11:07 AM
Based on: Opened Date

Payment Batch Verification Report
TREASURER AND TAX COLLECTOR
8/9/2023 - 8/9/2023

Batch 823-P10 (Opened 8/9/2023 | Closed 8/9/2023 | Llibertoos)

Entered Date	Post Date	Business Class Location	Account Type	Debtor #	Debtor Name	Account #	Payment Type	Reversal Reason	Cash	Non-Cash	Payment Amt
08/01/2023	07/29/2023	Public Social Svs	CalFresh Overpymt TIHE	811548	[redacted]	30928725	eCheck Pymt		$1,072.00	$0.00	$1,072.00
08/01/2023	07/31/2023	Public Social Svs	CalFresh Overpymt TAE	830521		30951360	eCheck Pymt		$305.44	$0.00	$305.44
08/02/2023	07/31/2023	Public Social Svs	CalWORKs Overpymt FAE	816017		30935578	eCheck Pymt		$75.00	$0.00	$75.00
08/09/2023	08/09/2023	Public Social Svs	CalFresh Overpymt TIHE	811548		30928725	eCheck Pymt	eCheck Return	-$1,072.00	$0.00	-$1,072.00
08/09/2023	08/09/2023	Public Social Svs	CalWORKs Overpymt FAE	816017		30935578	eCheck Pymt	eCheck Return	-$75.00	$0.00	-$75.00
08/09/2023	08/09/2023	Public Social Svs	CalFresh Overpymt TAE	830521		30951360	eCheck Pymt	eCheck Return	-$305.44	$0.00	-$305.44
Transactions:	**6**								**$0.00**	**$0.00**	**$0.00**

Technical Exhibit 1
Reference No. 55

Recalled Accounts

Run on 08/31/2023

Date Range: 08/31/2023 to 08/31/2023

USCB

Bus Class	Acct Type	Debtor#	CARS#	Account#	Debtor Name	Forward Date	Recall Date	Recall Reason	Recalled By	Status	Balance
Public Social Svs	CalWORKs Overpymt FIHE	185716	30931540	30931540	[redacted]	7/11/2023	8/31/2023		Shanna	Forward to OCA	$3,216.00
Public Social Svs	CalWORKs Overpymt FAE	815973	30934246	30934246		8/15/2023	8/31/2023		Shanna	Forward to OCA	$3,833.00
Public Social Svs	CalFresh Overpymt TAE	816147	30934484	30934484		8/15/2023	8/31/2023		Shanna	Forward to OCA	$262.00
Public Social Svs	CalFresh Overpymt TIHE	816219	30934575	30934575		8/15/2023	8/31/2023		Shanna	Forward to OCA	$155.00
Public Social Svs	CalFresh Overpymt TIHE	239821	30927697	30927697		5/9/2023	8/31/2023		System	Forward to OCA	$920.00
Public Social Svs	CalFresh Overpymt TIHE	284932	30934778	30934778		8/15/2023	8/31/2023		System	Forward to OCA	$3,340.00
Public Social Svs	CalWORKs Overpymt FIHE	338028	30918643	30918643		12/13/2022	8/31/2023		System	Forward to OCA	$476.00
Public Social Svs	CalWORKs Overpymt FIHE	351198	30928068	30928068		5/9/2023	8/31/2023		System	Forward to OCA	$733.00
Public Social Svs	CalFresh Overpymt TIHE	406664	30929927	30929927		7/11/2023	8/31/2023		System	Forward to OCA	$1,294.00
Public Social Svs	CalFresh Overpymt TAE	408543	30933386	30933386		7/11/2023	8/31/2023		System	Forward to OCA	$164.00
Public Social Svs	CalFresh Overpymt TIHE	465310	30924207	30924207		3/14/2023	8/31/2023		System	Forward to OCA	$467.00
Public Social Svs	CalFresh Overpymt TIHE	481349	30935440	30935440		8/15/2023	8/31/2023		System	Forward to OCA	$1,662.00
Public Social Svs	CalFresh Overpymt TIHE	491964	30925999	30925999		5/2/2023	8/31/2023		System	Forward to OCA	$987.00
Public Social Svs	CalFresh Overpymt TAE	544716	30804938	30804938		9/28/2021	8/31/2023		System	Forward to OCA	$226.00

Recalled Accounts

Run on 08/31/2023

Date Range: 08/31/2023 to 08/31/2023

USCB

Bus Class	Acct Type	Debtor#	CARS#	Account#	Debtor Name	Forward Date	Recall Date	Recall Reason	Recalled By	Status	Balance
Public Social Svs	CalFresh Overpymt TIHE	815961	30934546	30934546	[redacted]	8/15/2023	8/31/2023		System	Forward to OCA	$69.00
Public Social Svs	CalFresh Overpymt TIHE	817241	30935890	30935890	[redacted]	8/15/2023	8/31/2023		System	Forward to OCA	$690.00

Totals for USCB Total Recalled 88 Total Balance $77,630.09

Technical Exhibit 1
Reference No. 56

Printed: 7/27/2023 4:18 PM
Based on: Opened Date

Referral Batch Verification Report
TREASURER AND TAX COLLECTOR
7/27/2023 - 7/27/2023

Batch 723-DA8 (Opened 7/27/2023 | Closed 7/27/2023 | Jhoofe)

Entered Date	Business Class	Location	Account Type	Debtor #	Debtor Name	Account #	Line Item	Method	New Debtor	Assigned Amount
07/27/2023	Agric Com/Wts and Meas		Misc Svs	831831	[redacted]	30952881	Assigned Amount	Manual	Yes	$216.91
07/27/2023	Agric Com/Wts and Meas		Misc Svs	831832		30952882	Assigned Amount	Manual	Yes	$300.00
07/27/2023	Agric Com/Wts and Meas		Misc Svs	831833		30952883	Assigned Amount	Manual	Yes	$850.00
07/27/2023	Agric Com/Wts and Meas		Misc Svs	831835		30952884	Assigned Amount	Manual	Yes	$1,500.00
07/27/2023	Agric Com/Wts and Meas		Misc Svs	763911		30952885	Assigned Amount	Manual	No	$258.88
07/27/2023	Agric Com/Wts and Meas		Misc Svs	831837		30952886	Assigned Amount	Manual	Yes	$150.00
07/27/2023	Agric Com/Wts and Meas		Misc Svs	831838		30952887	Assigned Amount	Manual	Yes	$300.00
Sub-Total:							**Transactions:**	**7**		**$3,575.79**
Batch Total:							**Transactions:**	**7**		**$3,575.79**

Technical Exhibit 1
Reference No. 57

Returned Accounts

Run on 08/25/2023

Date Range: 08/24/2023 to 08/24/2023

USCB

Bus Class	Acct Type	Debtor#	CARS#	Account#	Debtor Name	Return Date	Return Reason	Recalled By	Status	Balance
Agric Com/Wts and Meas	Misc Svs	798480	30911277	30911277	[redacted]	8/24/2023	365-Days No Activity	USCB	Forward to OCA	$69.20
Public Social Svs	CalFresh Overpymt TIHE	612935	30930367	30930367	[redacted]	8/24/2023	Paid-in-Full at TTC	ICB	Forward Paid-in-Full	$0.00
Agric Com/Wts and Meas	Device Reg Fee	797097	30909894	30909894	[redacted]	8/24/2023	365-Days No Activity	USCB	Forward to OCA	$282.20
Agric Com/Wts and Meas	Device Reg Fee	797301	30910098	30910098	[redacted]	8/24/2023	365-Days No Activity	USCB	Forward to OCA	$301.10
Agric Com/Wts and Meas	Misc Svs	797959	30910756	30910756	[redacted]	8/24/2023	365-Days No Activity	USCB	Forward to OCA	$50.00
Agric Com/Wts and Meas	Device Reg Fee	797282	30910079	30910079	[redacted]	8/24/2023	365-Days No Activity	USCB	Forward to OCA	$435.50
Agric Com/Wts and Meas	Misc Svs	798446	30911243	30911243	[redacted]	8/24/2023	365-Days No Activity	USCB	Forward to OCA	$50.00
Agric Com/Wts and Meas	Misc Svs	798280	30911077	30911077	[redacted]	8/24/2023	365-Days No Activity	USCB	Forward to OCA	$320.00
Agric Com/Wts and Meas	Device Reg Fee	797660	30910465	30910465	[redacted]	8/24/2023	365-Days No Activity	USCB	Forward to OCA	$241.10
Agric Com/Wts and Meas	Misc Svs	798449	30911246	30911246	[redacted]	8/24/2023	365-Days No Activity	USCB	Forward to OCA	$320.00
Agric Com/Wts and Meas	Misc Svs	798195	30910992	30910992	[redacted]	8/24/2023	365-Days No Activity	USCB	Forward to OCA	$480.00
Agric Com/Wts and Meas	Misc Svs	798639	30911436	30911436	[redacted]	8/24/2023	365-Days No Activity	USCB	Forward to OCA	$480.00
Agric Com/Wts and Meas	Misc Svs	798103	30910900	30910900	[redacted]	8/24/2023	365-Days No Activity	USCB	Forward to OCA	$480.00
Agric Com/Wts and Meas	Device Reg Fee	797762	30910559	30910559	[redacted]	8/24/2023	365-Days No Activity	USCB	Forward to OCA	$711.20

Returned Accounts

Run on 08/25/2023 Date Range: 08/24/2023 to 08/24/2023

USCB

Bus Class	Acct Type	Debtor#	CARS#	Account#	Debtor Name	Return Date	Return Reason	Recalled By	Status	Balance
Agric Com/Wts and Meas	Device Reg Fee	797777	30910574	30910574	[redacted]	8/24/2023	365-Days No Activity	USCB	Forward to OCA	$247.10
Agric Com/Wts and Meas	Misc Svs	798634	30911431	30911431	[redacted]	8/24/2023	365-Days No Activity	USCB	Forward to OCA	$320.00

Totals for USCB Total Recalled 987 Total Balance $413,528.15

Technical Exhibit 1
Reference No. 58

Printed: 8/3/2023 8:57 AM
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Reversals Report
TREASURER AND TAX COLLECTOR
8/2/2023 - 8/2/2023

Entered Date	Post Date	Business Class	Location	Account Type	Debtor Number	Debtor Name	Account Number	Account Status	Original Payment Type	Reason	Forward	Batch	Reversal Amount
08/02/23	08/02/23	Public Social Svs		CalFresh Overpymt TIHE	809240	[redacted]	30925391	Overpaid	Mail-In Pymt	Misapplied Payment	N	823-P1	-$82.45
08/02/23	08/02/23	Public Social Svs		CalFresh Overpymt TIHE	809240		30925391	Overpaid	Mail-In Pymt	Overpymt Transfer	N	823-P2	-$52.25
08/02/23	08/02/23	Public Social Svs		CalWORKs Overpymt FAE	527971		30879683	Payment Plan	Mail-In Pymt	NSF Check Payment	N	823-P3	-$50.00
08/02/23	08/02/23	Public Social Svs		CalWORKs Overpymt FIHE	527971		30877575	Cancelled	Mail-In Pymt	NSF Check Payment	N	823-P3	-$50.00
												Mail-In Pymt Total: (4)	**-$234.70**
												Grand Total: (4)	**-$234.70**

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Based on: Entered Date

Reversals Report
TREASURER AND TAX COLLECTOR
8/2/2023 - 8/2/2023

Payment Type	Number of Reversals	Reversal Amount
Mail-In Pymt	4	-$234.70
	4	-$234.70

Technical Exhibit 1
Reference No. 59

Verification of Referred Accounts to OCA

Run on 08/29/2023

Date Range: 08/29/2023 to 08/29/2023

Bus. Class	Location	Account Type	Debtor #	Debtor Name	Account #	Assigned Date	Forward Date	Forward Amt
USCB								
Agric Com/Wts and Meas		Misc Svs	546327	[redacted]	30936032	2/28/2023	08/29/23	$400.00
Agric Com/Wts and Meas		Misc Svs	800266	[redacted]	30936033	2/28/2023	08/29/23	$591.44
Agric Com/Wts and Meas		Misc Svs	785707	[redacted]	30936035	2/28/2023	08/29/23	$250.00
Agric Com/Wts and Meas		Misc Svs	761189	[redacted]	30936038	2/28/2023	08/29/23	$250.00
Agric Com/Wts and Meas		Misc Svs	780137	[redacted]	30936039	2/28/2023	08/29/23	$1,200.00
Agric Com/Wts and Meas		Misc Svs	593078	[redacted]	30936040	2/28/2023	08/29/23	$270.30
Agric Com/Wts and Meas		Misc Svs	764031	[redacted]	30936041	2/28/2023	08/29/23	$90.10
Agric Com/Wts and Meas		Misc Svs	593080	[redacted]	30936043	2/28/2023	08/29/23	$225.25
Agric Com/Wts and Meas		Misc Svs	817415	[redacted]	30936046	2/28/2023	08/29/23	$90.10
Agric Com/Wts and Meas		Misc Svs	817416	[redacted]	30936047	2/28/2023	08/29/23	$90.10
Agric Com/Wts and Meas		Misc Svs	11743	[redacted]	30936048	2/28/2023	08/29/23	$90.10
Agric Com/Wts and Meas		Misc Svs	794566	[redacted]	30936049	2/28/2023	08/29/23	$90.10
Agric Com/Wts and Meas		Misc Svs	817417	[redacted]	30936050	2/28/2023	08/29/23	$682.83
Agric Com/Wts and Meas		Misc Svs	432319	[redacted]	30936051	2/28/2023	08/29/23	$520.10
Agric Com/Wts and Meas		Misc Svs	817418	[redacted]	30936052	2/28/2023	08/29/23	$822.93
Agric Com/Wts and Meas		Misc Svs	817419	[redacted]	30936053	2/28/2023	08/29/23	$90.10

Verification of Referred Accounts to OCA

Run on 08/29/2023 Date Range: 08/29/2023 to 08/29/2023

Bus. Class	Location	Account Type	Debtor #	Debtor Name	Account #	Assigned Date	Forward Date	Forward Amt

Grand Totals Total Forwarded: 31 Total Amount: $8,878.10

Technical Exhibit 1
Reference No. 60

Write-Off Data Export

BusinessClass	Location	Account Type	Debtor Number	Debtor Name	Account Number	Assigned Amount	Adjusted Amount
Fire		CUPA Reinspection Fee	787780	[redacted]	30896921	506	0
Fire		CUPA Reinspection Fee	787779		30896920	506	0
Fire		CUPA Reinspection Fee	544176		30896918	506	0
Fire		CUPA Reinspection Fee	548781		30896917	506	0
Public Social Svs		CalFresh Overpymt TAE	542779		30901379	268	0
Public Social Svs		CalFresh Overpymt TIHE	542779		30706192	655	0
Public Social Svs		CalFresh Overpymt TIHE	560053		30812650	2672	0
Public Social Svs		CalFresh Overpymt TIHE	576023		30838743	347.2	0
Public Social Svs		CalWORKs Overpymt FAE	786491		30896004	1390	0
Public Social Svs		CalWORKs Overpymt FAE	786027		30898265	3812	0
Public Social Svs		CalWORKs Overpymt FAE	786567		30898265	3812	0
Public Social Svs		CalWORKs Overpymt FAE	786027		30897772	2730	0
Public Social Svs		CalWORKs Overpymt FAE	786567		30897772	2730	0
Public Social Svs		CalWORKs Overpymt TIHE	784221		30898118	2192	0
Public Social Svs		CalFresh Overpymt TIHE	790524		30900645	974	0
Public Social Svs		CalFresh Overpymt TIHE	793459		30905067	166	0
Public Social Svs		CalFresh Overpymt TAE	528666		30905174	342	0
Public Social Svs		CalFresh Overpymt TAE	788699		30905601	736	0
Public Social Svs		CalFresh Overpymt TAE	352432		30906315	994	0

Payment Amount	Cancelled Amount	Cancelled Date	CancelledReason	OriginalCancelledDate	OriginalCancelledAmount	Reported to Board	Account Status
0	506	4/4/2023 9:10	WO-OCA-Uncollectable			Reported to Board	Cancelled
0	506	4/4/2023 9:10	WO-OCA-Uncollectable			Reported to Board	Cancelled
0	506	4/4/2023 9:10	WO-OCA-Uncollectable			Reported to Board	Cancelled
0	506	4/4/2023 9:10	WO-OCA-Uncollectable			Reported to Board	Cancelled
0	268	4/5/2023 12:30	Return to Client			Reported to Board	Cancelled
0	655	4/5/2023 12:30	Return to Client			Reported to Board	Cancelled
0	2672	4/5/2023 12:30	Return to Client			Reported to Board	Cancelled
0	347.2	4/5/2023 12:30	Return to Client			Reported to Board	Cancelled
0	1390	4/5/2023 12:30	Return to Client			Reported to Board	Cancelled
0	3812	4/5/2023 12:30	Return to Client			Reported to Board	Cancelled
0	3812	4/5/2023 12:30	Return to Client			Reported to Board	Cancelled
0	2730	4/5/2023 12:30	Return to Client			Reported to Board	Cancelled
0	2730	4/5/2023 12:30	Return to Client			Reported to Board	Cancelled
0	2192	4/5/2023 12:30	Return to Client			Reported to Board	Cancelled
0	974	4/5/2023 12:30	Return to Client			Reported to Board	Cancelled
0	166	4/5/2023 12:30	Return to Client			Reported to Board	Cancelled
0	342	4/5/2023 12:30	Return to Client			Reported to Board	Cancelled
0	736	4/5/2023 12:30	Return to Client			Reported to Board	Cancelled
0	994	4/5/2023 12:30	Return to Client			Reported to Board	Cancelled

Technical Exhibit 1
Reference No. 61

Printed: 8/3/2023 8:34 AM
Based on: Entered Date

Adult Monthly Collections
PROBATION
7/1/2023 - 7/31/2023

Facility Code	Facility Name	Reporting Period Collections
AA	ALCOHOL ABUSE	$25.42
CF	COLLCTN INSTLMNT FEE	$0.00
CO	COPS	$0.00
CP	CRIME PREVENTN FUND	$1,961.34
DA	DRUG-ALCOHOL 1463.14	$150.27
DN	DNA IDEN PA 76104.6	$43.67
DO	DOMESTIC VIOLENCE FINE	$2,857.64
DP	DNA ADDL PA 76104.7	$129.06
DR	DRUG EDUCATION/REHAB	$0.82
DV	DOMESTC VIOLNC FUND	$4,512.42
FF	CRT FAC CONSTR FUND	$129.05
FG	CRT CONST FUND 70373	$7,605.67
FI	FINE	$162.08
LF	LAB FEE	$323.91
MS	EMRG MED SRV 76000.5	$91.77
NC	NIGHT COURT	$1.01
Overpayment	Overpaid balance	$5,670.54
PA	PENALTY ASSESS TOTAL	$2,914.68
RF	RESTITUTION FINE	$80,954.57
RI	RESTITUTION INTEREST	$613.89
RS	RESTI FUND (STATE)	$54.76
RT	RESTITUTION	$94,737.93
RX	RESTI FINE SRVC CHRG	$0.00
SF	COURT SECURITY FEE	$7,771.07
SH	SRS HABITL OFFEN PRG	$4,175.63

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Adult Monthly Collections
PROBATION
7/1/2023 - 7/31/2023

Facility Code	Facility Name	Reporting Period Collections
SS	STATE SURCHARGE	$78.00
VV	VEHICLE VIOLATION	$101.46
27		**$215,066.66**

Technical Exhibit 1
Reference No. 62

Printed: 7/18/2023 1:53 PM

Interdepartmental Victim Disbursement Report

PROBATION

7/18/2023 - 7/18/2023

Interagency

Account	Debtor Name	Victim Name	Journal Voucher No	Issued Date	Disbursement Date	Disbursement Amount
60254481	[redacted]	DPSS FINANCE DIVISION	JVATT24000000030	7/18/2023	7/18/2023	250.00
60296816		LOS ANGELES DPSS FINANCE DIVISION	JVATT24000000030	7/18/2023	7/18/2023	25.00
60371531		DPSS FINANCE DIVISION	JVATT24000000030	7/18/2023	7/18/2023	5.00
60371531		DPSS FINANCE DIVISION	JVATT24000000030	7/18/2023	7/18/2023	5.00
60396227		DPSS FOOD STAMPS FISCAL SERVICES	JVATT24000000030	7/18/2023	7/18/2023	4.85
60396227		DPSS FINANCE DIVISION	JVATT24000000030	7/18/2023	7/18/2023	20.15
60460247		DPSS FINANCE DIVISION	JVATT24000000030	7/18/2023	7/18/2023	46.92
60460247		DPSS FOOD STAMPS FISCAL SERVICES	JVATT24000000030	7/18/2023	7/18/2023	13.08
60606878	[redacted]	DPSS FINANCE DIVISION	JVATT24000000030	7/18/2023	7/18/2023	130.00
60621617		DPSS FINANCE DIVISION	JVATT24000000030	7/18/2023	7/18/2023	16.97
60621617		DPSS FOOD STAMPS FISCAL SERV	JVATT24000000030	7/18/2023	7/18/2023	8.03
60621617		DPSS FINANCE DIVISION	JVATT24000000030	7/18/2023	7/18/2023	16.97
60621617		DPSS FOOD STAMPS FISCAL SERV	JVATT24000000030	7/18/2023	7/18/2023	8.03
60775679		DPSS FOOD STAMPS FISCAL SERVICES	JVATT24000000030	7/18/2023	7/18/2023	51.44
60775679		DPSS FINANCE DIVISION	JVATT24000000030	7/18/2023	7/18/2023	248.56
60798675	[redacted]	DPSS FOOD STAMPS FISCAL SERV	JVATT24000000030	7/18/2023	7/18/2023	12.71
60798675		DPSS FINANCE DIVISION	JVATT24000000030	7/18/2023	7/18/2023	7.29
60813546		DEPARTMENT OF, PUBLIC SOCIAL SERVICES	JVATT24000000030	7/18/2023	7/18/2023	50.00
60837156		LOS ANGELES COUNTY, DPSS	JVATT24000000030	7/18/2023	7/18/2023	20.01
60847441		DEPARTMENT OF, PUBLIC SOCIAL SERVICES	JVATT24000000030	7/18/2023	7/18/2023	200.00

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Interdepartmental Victim Disbursement Report
PROBATION
7/18/2023 - 7/18/2023

Interagency

Account	Debtor Name	Victim Name	Journal Voucher No	Issued Date	Disbursement Date	Disbursement Amount
60847441	[redacted]	DEPARTMENT OF, PUBLIC SOCIAL SERVICES	JVATT24000000030	7/18/2023	7/18/2023	200.00
60854865		DPSS FOOD STAMPS, FISCAL SERVICES	JVATT24000000030	7/18/2023	7/18/2023	8.59
60854865		DPSS, CALWORKS	JVATT24000000030	7/18/2023	7/18/2023	16.41
60862959		LOS ANGELES COUNTY, DEPT. OF PUBLIC SOCIAL SRVS	JVATT24000000030	7/18/2023	7/18/2023	48.00
60866096		DPSS, CALWORKS	JVATT24000000030	7/18/2023	7/18/2023	40.00
60866096		DPSS, CALFRESH	JVATT24000000030	7/18/2023	7/18/2023	60.00
60867594		DPSS, FOOD STAMPS	JVATT24000000030	7/18/2023	7/18/2023	5.14
60867594		DPSS, CALWORKS	JVATT24000000030	7/18/2023	7/18/2023	4.86
Disbursements:	**28**			**Total:**		**$1,523.01**

Grand Totals

Disbursements: 28

Disbursement Amount: $1,523.01

Technical Exhibit 1
Reference No. 63

Printed: 8/3/2023 8:56 AM
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Juvenile Monthly Collections
PROBATION
7/1/2023 - 7/31/2023

Facility Code	Facility Name	Reporting Period Collections
Overpayment	Overpaid balance	$221.00
RF	RESTITUTION FINE	$2,413.01
RT	RESTITUTION	$11,686.33
RX	RESTI FINE SRVC CHRG	$10.00
4		**$14,330.34**

Technical Exhibit 1
Reference No. 64

Printed: 8/2/2023 1:47 PM
Processed By: Mharabid

Probation Payment Reallocation Preview Report
PROBATION

Payments

Entered Date	Post Date	Debtor Number	Debtor	Account Type	Account Number	Facility	Post Amount
08/02/2023	08/02/2023	60658347	[redacted]	SC	60865044	RI	$0.45
						RT	$4.55
08/02/2023	08/02/2023	60166963		LAMAD	60869703	RI	$5.00
						RT	$25.00
08/02/2023	08/02/2023	60660902		LAMAD	60869523	RT	$25.00
08/02/2023	08/02/2023	60657780		LB	60864076	RT	$25.00
							$85.00

Payments	**4**
Voucher	**08022023**
RT	**$79.55**
RI	**$5.45**
Total	**$85.00**

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Processed By: Mharabid

Probation Payment Reallocation Preview Report
PROBATION

Reversals

Entered Date	Post Date	Debtor Number	Debtor	Account Type	Account Number	Facility	Post Amount
08/02/2023	08/02/2023	60658347	[redacted]	SC	60865044	FG	-$0.45
						RF	-$4.55
08/02/2023	08/02/2023	60166963		LAMAD	60869703	FG	-$2.73
						RF	-$27.27
08/02/2023	08/02/2023	60657780		LB	60864076	FG	-$2.27
						RF	-$22.73
08/02/2023	08/02/2023	60660902		LAMAD	60869523	FG	-$2.27
						RF	-$22.73
							-$85.00

Reversals	**4**
Voucher	**08022023**
RT	**$0.00**
FG	**-$7.72**
RF	**-$77.28**
Total	**-$85.00**

Technical Exhibit 1
Reference No. 65

Printed: 7/29/2022 10:19 AM
Processed By: Iwilliams

Probation Payment Reallocation Verification Report
PROBATION

Payments

Entered Date	Post Date	Debtor Number	Debtor	Account Type	Account Number	Facility	Post Amount
07/29/2022	07/26/2022	60652639	[redacted]	LAMAD	60855059	RT	$370.00
07/29/2022	07/26/2022	60127856		LAMAD	60857132	RT	$50.00
07/29/2022	07/26/2022	60179463		LB	60856125	RT	$100.00
07/29/2022	07/26/2022	60271346		FIR	60834829	FG	$2.27
						RF	$22.73
07/29/2022	07/26/2022	60189830		ESFVAV	60855021	RT	$125.00
07/29/2022	07/26/2022	60652269		LAMAD	60854365	RT	$150.00
07/29/2022	07/26/2022	60640392		LBJ	60834083	RT	$127.33
07/29/2022	07/26/2022	60651945		PV	60853794	RT	$275.00
07/29/2022	07/26/2022	60654419		PV	60858205	RT	$50.00
07/29/2022	07/26/2022	60637831		LAMAD	60830092	RT	$575.00
07/29/2022	07/26/2022	60648974		CE	60848459	RT	$400.00
07/29/2022	07/26/2022	60636102		RIO	60827529	RT	$370.00
07/29/2022	07/26/2022	60654684		LAMAD	60858700	RT	$25.00
07/29/2022	07/26/2022	60650052		RIO	60850373	RT	$200.00
							$2,842.33

Payments	**14**
Voucher	**072622**
RT	**$2,817.33**
FG	**$2.27**
RF	**$22.73**
Total	**$2,842.33**

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Probation Payment Reallocation Verification Report
PROBATION

Reversals

Entered Date	Post Date	Debtor Number	Debtor	Account Type	Account Number	Facility	Post Amount
07/29/2022	07/29/2022	60652639	[redacted]	LAMAD	60855059	FG	-$30.00
						RF	-$300.00
						SF	-$40.00
07/29/2022	07/29/2022	60127856		LAMAD	60857132	FG	-$4.55
						RF	-$45.45
07/29/2022	07/29/2022	60179463		LB	60856125	SS	-$25.00
07/29/2022	07/29/2022	60179463		LB	60856125	DN	-$0.47
						DP	-$1.43
						FF	-$1.42
						FG	-$0.36
						MS	-$0.95
						PA	-$13.73
						RF	-$3.64
						SS	-$3.00
07/29/2022	07/29/2022	60179463	[redacted]	LB	60856125	SS	-$25.00
07/29/2022	07/29/2022	60179463		LB	60856125	SS	-$25.00
07/29/2022	07/29/2022	60271346		FIR	60341926	Overpayment	-$25.00
07/29/2022	07/29/2022	60189830		ESFVAV	60855021	FG	-$2.27
						RF	-$22.73
07/29/2022	07/29/2022	60189830		ESFVAV	60855021	FG	-$2.27
						RF	-$22.73
07/29/2022	07/29/2022	60189830		ESFVAV	60855021	FG	-$2.27
						RF	-$22.73
07/29/2022	07/29/2022	60189830		ESFVAV	60855021	FG	-$2.27
						RF	-$22.73
07/29/2022	07/29/2022	60189830		ESFVAV	60855021	FG	-$2.27
						RF	-$22.73
07/29/2022	07/29/2022	60652269		LAMAD	60854365	CP	-$0.74
						FG	-$2.20
						RF	-$22.06

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Processed By: Iwilliams

Probation Payment Reallocation Verification Report
PROBATION

Reversals

Entered Date	Post Date	Debtor Number	Debtor	Account Type	Account Number	Facility	Post Amount
07/29/2022	07/29/2022	60652269	[redacted]	LAMAD	60854365	CP	-$0.74
						FG	-$2.20
						RF	-$22.06
07/29/2022	07/29/2022	60652269		LAMAD	60854365	CP	-$0.73
						FG	-$2.21
						RF	-$22.06
07/29/2022	07/29/2022	60652269		LAMAD	60854365	CP	-$0.73
						FG	-$2.21
						RF	-$22.06
07/29/2022	07/29/2022	60652269		LAMAD	60854365	CP	-$0.74
						FG	-$2.21
						RF	-$22.05
07/29/2022	07/29/2022	60652269	[redacted]	LAMAD	60854365	CP	-$0.73
						FG	-$2.21
						RF	-$22.06
07/29/2022	07/29/2022	60640392		LBJ	60834083	Overpayment	-$27.33
						RF	-$100.00
07/29/2022	07/29/2022	60651945		PV	60853794	FG	-$4.55
						RF	-$45.45
07/29/2022	07/29/2022	60651945		PV	60853794	FG	-$4.54
						RF	-$45.46
07/29/2022	07/29/2022	60651945		PV	60853794	FG	-$2.27
						RF	-$22.73
07/29/2022	07/29/2022	60651945		PV	60853794	FG	-$4.54
						RF	-$45.46
07/29/2022	07/29/2022	60651945		PV	60853794	FG	-$4.55
						RF	-$45.45
07/29/2022	07/29/2022	60651945		PV	60853794	FG	-$4.55

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Probation Payment Reallocation Verification Report
PROBATION

Reversals

Entered Date	Post Date	Debtor Number	Debtor	Account Type	Account Number	Facility	Post Amount
						RF	-$45.45
07/29/2022	07/29/2022	60654419	[redacted]	PV	60858205	FG	-$2.24
						RF	-$22.44
						VV	-$0.32
07/29/2022	07/29/2022	60654419		PV	60858205	FG	-$2.27
						RF	-$22.73
07/29/2022	07/29/2022	60637831		LAMAD	60830092	FG	-$9.09
						RF	-$90.91
07/29/2022	07/29/2022	60637831		LAMAD	60830092	CF	-$1.06
						CO	-$198.31
						RX	-$0.63
07/29/2022	07/29/2022	60637831		LAMAD	60830092	CF	-$0.03
						CO	-$4.95
						RX	-$0.02
						SF	-$20.00
07/29/2022	07/29/2022	60637831	[redacted]	LAMAD	60830092	FG	-$7.27
						RF	-$72.73
						SF	-$20.00
07/29/2022	07/29/2022	60637831		LAMAD	60830092	FG	-$4.55
						RF	-$45.45
07/29/2022	07/29/2022	60637831		LAMAD	60830092	FG	-$9.09
						RF	-$90.91
07/29/2022	07/29/2022	60648974		CE	60848459	FG	-$18.18
						RF	-$181.82
07/29/2022	07/29/2022	60648974		CE	60848459	FG	-$11.82
						Overpayment	-$30.00
						RF	-$118.18
						SF	-$40.00
07/29/2022	07/29/2022	60636102		RIO	60827529	FG	-$20.91
						RF	-$209.09

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Probation Payment Reallocation Verification Report
PROBATION

Reversals

Entered Date	Post Date	Debtor Number	Debtor	Account Type	Account Number	Facility	Post Amount
			[redacted]			SF	-$40.00
07/29/2022	07/29/2022	60636102		RIO	60827529	FG	-$9.09
						RF	-$90.91
07/29/2022	07/29/2022	60654684		LAMAD	60858700	FG	-$1.19
						RF	-$23.81
07/29/2022	07/29/2022	60650052		RIO	60850373	FG	-$4.54
						RF	-$45.46
07/29/2022	07/29/2022	60650052		RIO	60850373	FG	-$4.55
						RF	-$45.45
07/29/2022	07/29/2022	60650052		RIO	60850373	FG	-$9.09
						RF	-$90.91
							-$2,842.33

Reversals	**41**
Voucher	**072622**
RT	**$0.00**
FG	**-$198.38**
RF	**-$2,095.89**
SF	**-$160.00**
SS	**-$78.00**
DN	**-$0.47**
DP	**-$1.43**
FF	**-$1.42**
MS	**-$0.95**
PA	**-$13.73**
Overpayment	**-$82.33**
CP	**-$4.41**
VV	**-$0.32**
CF	**-$1.09**
CO	**-$203.26**
RX	**-$0.65**

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Probation Payment Reallocation Verification Report
PROBATION

Reversals

Entered Date	Post Date	Debtor Number	Debtor	Account Type	Account Number	Facility	Post Amount
Total							**-$2,842.33**

Technical Exhibit 1
Reference No. 66

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Probation Victim Warrant/EFT Disbursement Report
PROBATION
7/19/2023 - 7/19/2023

Warrant

Account	Debtor Name	Victim Name	Document ID	Disbursement No.	Issued Date	Disbursement Date	Disbursement Amount
60062371	[redacted]		REVQ2400008	0033143758	7/19/2023	7/19/2023	30.00
60092828			REVQ2400299	0033144049	7/19/2023	7/19/2023	34.45
60092828			REVQ2400435	0033144185	7/19/2023	7/19/2023	25.55
60094500			REVQ2400389	0033144139	7/19/2023	7/19/2023	10.69
60094500			REVQ2400188	0033143938	7/19/2023	7/19/2023	139.31
60176818			REVQ2400171	0033143921	7/19/2023	7/19/2023	115.00
60179359			REVQ2400298	0033144048	7/19/2023	7/19/2023	1.96
60179359			REVQ2400298	0033144048	7/19/2023	7/19/2023	1.96
60179359			REVQ2400298	0033144048	7/19/2023	7/19/2023	1.96
60179359			REVQ2400298	0033144048	7/19/2023	7/19/2023	1.96
60179359			REVQ2400298	0033144048	7/19/2023	7/19/2023	1.96
60179359			REVQ2400298	0033144048	7/19/2023	7/19/2023	1.96
60179954			REVQ2400539	0033144289	7/19/2023	7/19/2023	25.00
60186769			REVQ2400380	0033144130	7/19/2023	7/19/2023	500.00
60200843			REVQ2400153	0033143903	7/19/2023	7/19/2023	25.00
60201209			REVQ2400222	0033143972	7/19/2023	7/19/2023	25.00
60207854			REVQ2400314	0033144064	7/19/2023	7/19/2023	16.66
60207854			REVQ2400345	0033144095	7/19/2023	7/19/2023	6.87
60207854			REVQ2400403	0033144153	7/19/2023	7/19/2023	8.82
60207854			REVQ2400403	0033144153	7/19/2023	7/19/2023	8.82
60207854			REVQ2400324	0033144074	7/19/2023	7/19/2023	23.53
60207854			REVQ2400345	0033144095	7/19/2023	7/19/2023	6.88
60207854			REVQ2400398	0033144148	7/19/2023	7/19/2023	34.31
60217882			REVQ2400424	0033144174	7/19/2023	7/19/2023	500.00
60217882			REVQ2400424	0033144174	7/19/2023	7/19/2023	150.00
60217882			REVQ2400424	0033144174	7/19/2023	7/19/2023	1806.14
60227997			REVQ2400271	0033144021	7/19/2023	7/19/2023	25.00
60229471			REVQ2400177	0033143927	7/19/2023	7/19/2023	50.00
60234081			REVQ2400182	0033143932	7/19/2023	7/19/2023	60.00
60235685			REVQ2400014	0033143764	7/19/2023	7/19/2023	50.00
60238183			REVQ2400135	0033143885	7/19/2023	7/19/2023	1564.00
60240745			REVQ2400082	0033143832	7/19/2023	7/19/2023	300.00

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Probation Victim Warrant/EFT Disbursement Report
PROBATION
7/19/2023 - 7/19/2023

Warrant

Account	Debtor Name	Victim Name	Document ID	Disbursement No.	Issued Date	Disbursement Date	Disbursement Amount
60868728	[redacted]	[redacted]	REVQ2400534	0033144284	7/19/2023	7/19/2023	25.00
60868799			REVQ2400166	0033143916	7/19/2023	7/19/2023	162.00
60868866			REVQ2400384	0033144134	7/19/2023	7/19/2023	70.00
60869306			REVQ2400033	0033143783	7/19/2023	7/19/2023	100.00
60869498			REVQ2400318	0033144068	7/19/2023	7/19/2023	200.00
60869498			REVQ2400318	0033144068	7/19/2023	7/19/2023	50.00
60869762			REVQ2400104	0033143854	7/19/2023	7/19/2023	25.00
60869762			REVQ2400104	0033143854	7/19/2023	7/19/2023	25.00
60869818			REVQ2400206	0033143956	7/19/2023	7/19/2023	50.00
60870680			REVQ2400545	0033144295	7/19/2023	7/19/2023	50.00

Disbursements: 807 **Warrant Total:** $115,605.33

Grand Totals

Disbursements: 807

Disbursement Amount: $115,605.33

Technical Exhibit 1
Reference No. 67

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Probation Victim Warrant/EFT Disbursement Request Report

PROBATION

7/18/2023 - 7/18/2023

Warrant

Account	Debtor Name	Victim Name	Document ID	Disbursement Request Date	Disbursement Amount
60836468	[redacted]	[redacted]	REVQ2400000	7/18/2023	200.00
60848975			REVQ2400001	7/18/2023	15.50
60860366			REVQ2400002	7/18/2023	23.63
60860366			REVQ2400002	7/18/2023	2.36
60303057			REVQ2400003	7/18/2023	26.56
60864983			REVQ2400004	7/18/2023	25.00
60833871			REVQ2400005	7/18/2023	300.00
60866693			REVQ2400006	7/18/2023	129.08
60861540			REVQ2400007	7/18/2023	2227.34
60062371			REVQ2400008	7/18/2023	30.00
60853354			REVQ2400009	7/18/2023	25.76
60839144			REVQ2400010	7/18/2023	150.43
60811391			REVQ2400011	7/18/2023	10.00
60866736			REVQ2400012	7/18/2023	25.00
60299421			REVQ2400013	7/18/2023	25.00
60235685			REVQ2400014	7/18/2023	50.00
60828103			REVQ2400015	7/18/2023	77.48
60866842			REVQ2400016	7/18/2023	100.00
60863540			REVQ2400017	7/18/2023	69.00
60864020			REVQ2400018	7/18/2023	200.00
60855845			REVQ2400019	7/18/2023	4.09
60855845			REVQ2400019	7/18/2023	3.41
60855845			REVQ2400019	7/18/2023	4.77
60842249			REVQ2400020	7/18/2023	62.44
60855846			REVQ2400021	7/18/2023	24.74
60845922			REVQ2400022	7/18/2023	25.00
60849573			REVQ2400023	7/18/2023	48.00
60843921			REVQ2400024	7/18/2023	3.73
60843921			REVQ2400024	7/18/2023	3.73

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Probation Victim Warrant/EFT Disbursement Request Report

PROBATION

7/18/2023 - 7/18/2023

Warrant					
Account	**Debtor Name**	**Victim Name**	**Document ID**	**Disbursement Request Date**	**Disbursement Amount**
60812313	[redacted]		REVQ2400528	7/18/2023	50.00
60862718			REVQ2400529	7/18/2023	60.00
60865269			REVQ2400530	7/18/2023	25.00
60865269			REVQ2400530	7/18/2023	50.00
60823337			REVQ2400531	7/18/2023	10.00
60812754			REVQ2400532	7/18/2023	5.19
60812754			REVQ2400532	7/18/2023	5.19
60868077			REVQ2400533	7/18/2023	25.00
60868728			REVQ2400534	7/18/2023	25.00
60841439			REVQ2400535	7/18/2023	150.00
60839529			REVQ2400536	7/18/2023	275.00
60839529	[redacted]		REVQ2400536	7/18/2023	275.00
60853345			REVQ2400537	7/18/2023	1620.00
60179854			REVQ2400538	7/18/2023	25.00
60855773			REVQ2400539	7/18/2023	50.00
60824794			REVQ2400540	7/18/2023	30.00
60824794			REVQ2400540	7/18/2023	30.00
60310663			REVQ2400541	7/18/2023	150.00
60840174			REVQ2400542	7/18/2023	67.37
60841279			REVQ2400543	7/18/2023	25.00
60841162			REVQ2400544	7/18/2023	25.00
60870680			REVQ2400545	7/18/2023	50.00
Requests: 807			**Warrant Totals:**		**$115,605.33**

Grand Totals

Requests: **807**

Disbursement Amount: **$115,605.33**

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Probation Victim Warrant/EFT Disbursement Reversal Report

PROBATION

7/19/2023 - 7/19/2023

Warrant

Account	Debtor Name	Victim Name	Disbursement No	Cancellation Reason	Issued Date	Cancelled Date	Disbursement Reversal Date	Disbursement Reversal Amount
60859700	[redacted]		0033051669	Post Office Return	06/21/2023	07/18/2023	07/19/2023	-$2.20
60859700			0033051669	Post Office Return	06/21/2023	07/18/2023	07/19/2023	-$2.20
60859700			0033051669	Post Office Return	06/21/2023	07/18/2023	07/19/2023	-$2.20
60859700			0033051669	Post Office Return	06/21/2023	07/18/2023	07/19/2023	-$2.20
60859700			0033051669	Post Office Return	06/21/2023	07/18/2023	07/19/2023	-$2.20

Disbursement Reversals: 5 **Total:** **-$11.00**

Grand Totals

Disbursement Reversals: **5**

Disbursement Reversal Amount: **$11.00**

Technical Exhibit 1
Reference No. 69

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Disbursement Interdepartmental Transfer Report
L.A. County
7/18/2023

Victim	Victim Number	Victim Reference	Debtor	Debtor Ref 1	Account	Account Type	Disbursement	Journal Number
DEPARTMENT OF, PUBLIC SOCIAL SERVICES	120167						$50.00	
			[redacted]	X01916241	60813546	LAMAD	$50.00	vATT24000000030
						Total:	$50.00	

Victim	Victim Number	Victim Reference	Debtor	Debtor Ref 1	Account	Account Type	Disbursement	Journal Number
DEPARTMENT OF, PUBLIC SOCIAL SERVICES	126538						$400.00	
			[redacted]	X02233389	60847441	LAMAD	$200.00	vATT24000000030
				X02233389	60847441	LAMAD	$200.00	vATT24000000030
						Total:	$400.00	

Victim	Victim Number	Victim Reference	Debtor	Debtor Ref 1	Account	Account Type	Disbursement	Journal Number
DPSS FINANCE DIVISION	29440	5323424*1					$250.00	
			[redacted]	X01515309	60254481	LAMAD	$250.00	vATT24000000030
						Total:	$250.00	

Victim	Victim Number	Victim Reference	Debtor	Debtor Ref 1	Account	Account Type	Disbursement	Journal Number
DPSS FINANCE DIVISION	93107	10268298*1					$248.56	
			[redacted]	X01678781	60775679	CAI	$248.56	vATT24000000030
						Total:	$248.56	

Victim	Victim Number	Victim Reference	Debtor	Debtor Ref 1	Account	Account Type	Disbursement	Journal Number
DPSS FINANCE DIVISION	59302	10508241*1					$46.92	
			[redacted]	X01760816	60460247	LAMAD	$46.92	vATT24000000030
						Total:	$46.92	

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Disbursement Interdepartmental Transfer Report
L.A. County
7/18/2023

Victim	Victim Number	Victim Reference	Debtor	Debtor Ref 1	Account	Account Type	Disbursement	Journal Number
DPSS, FOOD STAMPS	**130590**						$5.14	
			[redacted]	X02253629	60867594	LAMAD	$5.14	VATT24000000030
						Total:	$5.14	

Victim	Victim Number	Victim Reference	Debtor	Debtor Ref 1	Account	Account Type	Disbursement	Journal Number
LOS ANGELES COUNTY, DEPT. OF PUBLIC SOCIAL SRVS	**129697**						$48.00	
			[redacted]	X02243585	60862959	LAMAD	$48.00	VATT24000000030
						Total:	$48.00	

Victim	Victim Number	Victim Reference	Debtor	Debtor Ref 1	Account	Account Type	Disbursement	Journal Number
LOS ANGELES COUNTY, DPSS	**124099**						$20.01	
			[redacted]	X02180011	60837156	SGV	$20.01	VATT24000000030
						Total:	$20.01	

Victim	Victim Number	Victim Reference	Debtor	Debtor Ref 1	Account	Account Type	Disbursement	Journal Number
LOS ANGELES DPSS FINANCE DIVISION	**46314**	**12896778*2**					$25.00	
			[redacted]	X02134214	60296816	LAMAD	$25.00	VATT24000000030
						Total:	$25.00	
						Grand Total:	**$1,523.01**	

Technical Exhibit 1
Reference No. 70

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Victim Financial Transaction History Report

PROBATION

Victim: [redacted]

Account: 60837520

Entered Date	Transaction Type	Disbursement No.	Original Balance	Adjusted	Payment	Payment Reversal	Disbursement	Disbursement Reversal	Ending Balance
02/14/2023	Original Owing		309,293.76						$309,293.76
05/17/2023	Debtor Payment				17.73				$309,276.03
06/06/2023	Debtor Payment				17.73				$309,258.30
06/21/2023	Disbursement	0033051511					17.73		$309,258.30
06/22/2023	Debtor Payment				17.73				$309,240.57
06/27/2023	Debtor Payment				262.40				$308,978.17
06/29/2023	Disbursal Reversal	0033051511						-17.73	$308,978.17
07/24/2023	Debtor Payment				17.73				$308,960.44
		Totals:	**$309,293.76**	**$0.00**	**$333.32**	**$0.00**	**$17.73**	**-$17.73**	**$308,960.44**

Technical Exhibit 1
Reference No. 71

TTC/OCA COLLECTION STATISTICS FOR ALL CLIENT DEPARTMENTS

CLIENT#	CLIENT NAME	REFERRALS		COLLECTIONS		COMMISSION	RETURNS		INVENTORY	
		#	AMOUNT	#	AMOUNT	AMOUNT	#	AMOUNT	#	AMOUNT
14080	DPSS CALWORKS OVERPAYMENT									
	MTD	10	500.00	4	200.00	28.00	0	-	10	500.00
	YTD	3000	60,000.00	0	-	-	0	-	0	-
	TOTAL	5000	30,000.00	30	5,000.00	700.00	30	5,000.00	66	29,570.00
14062	DPSS CALFRESH OVERPAYMENT TIHE									
	MTD	18	3,004.00	10	206.00	28.84	0	-	18	3,004.00
	YTD	38	6,502.00	18	606.00	84.84	0	-	38	6,502.00
	TOTAL	1500	70,000.00	330	28,000.00	3,920.00	30	5,000.00	66	29,570.00
46142	LIBRARY FEES AND MATERIALS									
	MTD	24	3,010.00	16	212.00	29.68	0	-	24	3,010.00
	YTD	38	6,502.00	18	606.00	84.84	0	-	38	6,502.00
	TOTAL	1280	308,000.00	230	24,000.00	3,360.00	30	5,000.00	66	29,570.00
39069	FIRE CUPA									
	MTD	30	3,016.00	22	218.00	30.52	0	-	30	3,016.00
	YTD	38	6,502.00	18	606.00	84.84	0	-	38	6,502.00
	TOTAL	160	70,000.00	30	5,000.00	700.00	30	5,000.00	94	54,000.00
14084	DPSS CALFRESH OVERPAYMENT									
	MTD	36	6,002.00	28	224.00	31.36	36	6,002.00	0	-
	YTD	38	6,502.00	18	606.00	84.84	0	-	38	6,502.00
	TOTAL	2280	230,000.00	30	5,000.00	700.00	30	5,000.00	66	29,570.00
29575	DPH NSF CHECKS									
	MTD	42	6,008.00	34	230.00	32.20	0	-	42	6,008.00
	YTD	38	6,502.00	18	606.00	84.84	0	-	38	6,502.00
	TOTAL	320	160,000.00	30	5,000.00	700.00	120	12,000.00	200	130,000.00
	CURRENT MONTH TOTAL	**160**	**21,540.00**	**114**	**1,500.00**	**180.60**	**36**	**1,500.00**	**124**	**1,500.00**
	YEAR TO DATE TOTAL	**3228**	**99,012.00**	**108**	**35,000.00**	**522.20**	**0**	**35,000.00**	**3228**	**99,012.00**
	INCEPTION TO DATE TOTAL	**10636**	**938,000.00**	**700**	**75,000.00**	**10,329.20**	**300**	**75,000.00**	**624**	**75,000.00**

Technical Exhibit 1
Reference No. 72

Financial Transaction Payment Type

Payment Type	Description
Card Adj	Adjustments to debit/credit card payment transactions
Card Chargeback	Credit card chargebacks
Card Pymt	Debit/Credit card payments
Card Pymt (IVR)	Interactive Voice Response (IVR) credit card payments
Card Refund	Debit/Credit card refunds
Cash	Cash payments received at TTC cashier
Cash Adj	Adjustments on cash payment transactions
Check	Check payments
Credit Card	Credit card payments
Direct Pymt	Direct payments (e.g., payments received by the client department)
eCheck Pymt	eCheck payments
eCheck Pymt Adj	Adjustments on eCheck payment transactions
eCheck Refund	eCheck refunds
eCheck Return	eCheck cancellation/returns
FTB TI Pymt	Franchise Tax Board (FTB) tax intercept payments
Library Mtls Return	Public Library materials returned
Mail-In Pymt	Payments received through TTC mail
Non-Cash Adj	Adjustments on non-cash payment transactions
NSF Pymt	Non-sufficient fund (NSF) payments
OCA Pymt-USCB 2018	USCB payment remittances
Overpymt Transfer	Overpayment transfers
Susp Pymt	Posted suspense payments
TOP TI (17.5%)	Treasury Offset Program (TOP) tax intercept payments
TOP TI (35%)	Treasury Offset Program (TOP) tax intercept payments
TOP TI (65%)	Commission withheld by Treasury Offset Program (TOP) Tax Intercept
TOP TI (82.5%)	Commission withheld by Treasury Offset Program (TOP) Tax Intercept
Walk-In Pymt	Payments received at TTC cashier

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Fire Collections Report
TREASURER AND TAX COLLECTOR
2/1/2025 - 2/28/2025

FY - January 2025	TTC Accounts			Secondary OCA Accounts				Tertiary OCA Accounts			
Location / Account Type	TTC Payment	Client Direct Payment	Total	OCA Payment	TTC Payment	Client Direct Payment	Total	OCA Payment	TTC Payment	Client Direct Payment	Total
CUPA	$137,893.78	$325,946.55	$463,840.33	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
CUPA Late Subm Fee	$47,583.05	$15,303.20	$62,886.25	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
CUPA Reinspection Fee	$6,202.00	$1,033.00	$7,235.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Misc Svs	$20,697.40	$18,012.70	$38,710.10	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Overpymt-Salary	$500.00	$0.00	$500.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Gross Collections	**$212,876.23**	**$360,295.45**	**$573,171.68**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**
Commission Ineligible	**$7,906.20**	**$8,762.60**	**$16,668.80**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**
Commissionable Collection	**$204,970.03**	**$351,532.85**	**$556,502.88**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**
Commission	**$55,341.90**	**$94,914.13**	**$150,256.03**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**
Net Collections	**$149,628.13**	**$256,618.72**	**$406,246.85**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**

Billable Commission	$55,341.90	$94,914.13	$150,256.03

February 2025	TTC Accounts			Secondary OCA Accounts				Tertiary OCA Accounts			
Location / Account Type	TTC Payment	Client Direct Payment	Total	OCA Payment	TTC Payment	Client Direct Payment	Total	OCA Payment	TTC Payment	Client Direct Payment	Total
CUPA	$4,945.20	$10,738.40	$15,683.60	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
CUPA Late Subm Fee	$6,887.65	$0.00	$6,887.65	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
CUPA Reinspection Fee	$539.00	$0.00	$539.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Misc Svs	$6,907.85	$5,266.80	$12,174.65	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Overpymt-Salary	$100.00	$0.00	$100.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Gross Collections	**$19,379.70**	**$16,005.20**	**$35,384.90**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**
Commission Ineligible	**$500.00**	**$0.00**	**$500.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**
Commissionable Collection	**$18,879.70**	**$16,005.20**	**$34,884.90**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**
Commission	**$5,097.52**	**$4,321.41**	**$9,418.93**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**
Net Collections	**$13,782.18**	**$11,683.79**	**$25,465.97**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**

Billable Commission	$5,097.52	$4,321.41	$9,418.93

FY - February 2025	TTC Accounts			Secondary OCA Accounts				Tertiary OCA Accounts			
Location / Account Type	TTC Payment	Client Direct Payment	Total	OCA Payment	TTC Payment	Client Direct Payment	Total	OCA Payment	TTC Payment	Client Direct Payment	Total
CUPA	$142,838.98	$336,684.95	$479,523.93	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
CUPA Late Subm Fee	$54,470.70	$15,303.20	$69,773.90	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
CUPA Reinspection Fee	$6,741.00	$1,033.00	$7,774.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Misc Svs	$27,605.25	$23,279.50	$50,884.75	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Overpymt-Salary	$600.00	$0.00	$600.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Gross Collections	**$232,255.93**	**$376,300.65**	**$608,556.58**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**
Commission Ineligible	**$8,406.20**	**$8,762.60**	**$17,168.80**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**
Commissionable Collection	**$223,849.73**	**$367,538.05**	**$591,387.78**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**
Commission	**$60,439.42**	**$99,235.54**	**$159,674.96**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**
Net Collections	**$163,410.31**	**$268,302.51**	**$431,712.82**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**	**$0.00**

Billable Commission	$60,439.42	$99,235.54	$159,674.96

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Referral Statistics Report
TREASURER AND TAX COLLECTOR
1/1/2025 - 1/31/2025

Public Works	Reporting Period		Year to Date	
Account Type	**Referrals**	**Amount**	**Referrals**	**Amount**
Misc Svs	0	$0.00	7	$8,917.61
NSF Check	3	$3,705.40	4	$5,348.40
	3	**$3,705.40**	**11**	**$14,266.01**

Public Works Water Wrks Div	Reporting Period		Year to Date	
Account Type	**Referrals**	**Amount**	**Referrals**	**Amount**
Water Bill	0	$0.00	72	$30,678.03
	0	**$0.00**	**72**	**$30,678.03**

Public Works	**3**	**$3,705.40**	**83**	**$44,944.04**

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Referral Statistics Report
TREASURER AND TAX COLLECTOR
1/1/2025 - 1/31/2025

Business Class Summary

	Reporting Period		Year to Date	
Business Class	**Referrals**	**Amount**	**Referrals**	**Amount**
Agric Com/Wts and Meas	8	$4,264.57	79	$26,275.86
Auditor-Controller	2	$710.11	2	$710.11
Beaches and Harbors	0	$0.00	11	$1,676.08
Chief Executive Office	3	$511,753.29	5	$530,991.79
Children and Family Svs	0	$0.00	17	$106,082.32
County Counsel	0	$0.00	2	$25,204.12
District Attorney	0	$0.00	2	$5,474.12
Fire	20	$14,436.64	606	$478,918.02
Human Resources	0	$0.00	26	$446,851.60
LA County Library	0	$0.00	144	$60,892.00
Med Examiner	0	$0.00	272	$96,061.00
Parks and Rec	0	$0.00	4	$11,791.55
Probation	0	$0.00	3	$5,206.58
Public Health	0	$0.00	3139	$2,013,232.43
Public Social Svs	3479	$3,881,095.03	19420	$22,692,459.19
Public Works	3	$3,705.40	83	$44,944.04
Reg-Rec/County Clerk	0	$0.00	93	$20,506.70
Sheriff	0	$0.00	12	$10,923.88
Superior Court	0	$0.00	1	$7,558.38
	3515	**$4,415,965.04**	**23921**	**$26,585,759.77**

APS Error Report
Adult Updates to RevQ

Run#	Probation#	Court Case#	RecType	Action	Error Message
6494	X00001234	KA012345	AD	U	Defendant Update rejected. Account does not exist in database.
6494	X00001235	BA000001	AV	U	Victim Update rejected. Could not find matching victim number. Needs to be sent as AVA record first.
6494	X00001236	BA000002	AD	U	Defendant Update rejected. Account does not exist in database.
6494	X00001237	BA000003	AD	U	Defendant Update rejected. Account does not exist in database.
6494	X00001238	BA000004	AD	U	Defendant Update rejected. Account does not exist in database.
6494	X00001239	BA000005	AD	U	Defendant Update rejected. Account does not exist in database.
6494	X00001240	BA000006	AD	U	Defendant Update rejected. Account does not exist in database.
6494	X00001241	BA000007	AD	U	Defendant Update rejected. Account does not exist in database.
6494	X00001242	BA000008	AF	U	Financial Update rejected. Account does not exist in database
6494	X00001243	BA000009	AD	U	Defendant Update rejected. Account does not exist in database.
6494	X00001244	BA000010	AD	U	Defendant Update rejected. Account does not exist in database.
6494	X00001245	BA000011	AD	U	Defendant Update rejected. Account does not exist in database.
6494	X00001246	BA000012	AF	U	Financial Update rejected. Account does not exist in database
6494	X00001247	BA000013	AD	U	Defendant Update rejected. Account does not exist in database.
6494	X00001248	BA000014	AD	U	Defendant Update rejected. Account does not exist in database.
6494	X00001249	BA000015	AD	U	Defendant Update rejected. Account does not exist in database.
6494	X00001250	BA000016	AF	U	Financial Update rejected. Account does not exist in database
6494	X00001251	BA000017	AD	U	Defendant Update rejected. Account does not exist in database.
6494	X00001252	BA000018	AD	U	Defendant Update rejected. Account does not exist in database.
6494	X00001253	BA000019	AD	U	Defendant Update rejected. Account does not exist in database.
6494	X00001254	BA000020	AF	U	Financial Update rejected. Account does not exist in database
6494	X00001255	BA000021	AD	U	Defendant Update rejected. Account does not exist in database.
6494	X00001256	BA000022	AV	U	Victim Update rejected. Could not find matching victim number. Needs to be sent as AVA record first.
6494	X00001257	BA000023	AD	A	Defendant account add rejected. Mandatory Supervision flag is set to 'Y', but no corresponding Sheriff accounts were returned for court case number YA106809.
6494	X00001258	BA000024	AF	A	Financial Add rejected. Account does not exist in database.

Technical Exhibit 1
Reference No. 2

JUV Run Report

Processed Date: 3/23/2018 6:00:00 AM

Run Number: 1054

Filename: D:\REVQFileTransfers\Probation\JUV\Inbound\JUVSEND.TXT

Non-Error Def Adds	Filename:	Filename:	Filename:	Filename:	Filename:	Filename:
5	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5
39	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5
73	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5
69	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5
35	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5
37	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5
28	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5
35	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5
47	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5
307	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5
60	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5
21	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5
67	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5
21	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5
18	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5
52	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5	TextBox5

Technical Exhibit 1
Reference No. 3

JUV Error Report

Juvenile Updates to RevQ

Run#	Probation#	Court Case#	RecType	Action	Error Message

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Account Type Inventory List Report
PROBATION

Technical Exhibit 1
Reference No. 4

Summary

Business Class	Location	Account Type	# of Accounts	Original Balance	Adjustment Amount	Paid Amount	Cancelled Amount	Interest Amount	Account Balance
		ALH	4	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		CE	2	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		CR	14	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		CRJ	3	$0.00	$11,476.04	$0.00	$0.00	$0.00	$11,476.04
		ELA	1	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		ESFV	7	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		ESFVAV	5	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		FIR	2	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		FO	9	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		HA	8	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		HAJ	1	$5,948.00	$0.00	$0.00	$0.00	$0.00	$5,948.00
		LAMAD	9	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		LB	1	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		LBJ	1	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		NEJJC	1	$100.00	$0.00	$0.00	$0.00	$0.00	$100.00
		PV	9	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		RIO	7	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		SC	4	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		SGV	14	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
		SM	2	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Adult Probation Area Office		ALH	2	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Adult Probation Area Office		COST_SUP	1	$180.00	$0.00	$0.00	$0.00	$0.00	$180.00
Adult Probation Area Office		CR	4	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Adult Probation Area Office		ESFV	2	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Adult Probation Area Office		FIR	1	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Adult Probation Area Office		Inmate Restitution PC1170h	1	$53,110.69	$0.00	$143.00	$52,967.69	$0.00	$0.00
Adult Probation Area Office		LAMAD	7	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Adult Probation Area Office		PV	1	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Adult Probation Area Office		PVJ	1	$50.00	$0.00	$50.00	$0.00	$0.00	$0.00
Adult Probation Area		SGV	8	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00

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Account Type Inventory List Report
PROBATION

Summary

Business Class	Location	Account Type	# of Accounts	Original Balance	Adjustment Amount	Paid Amount	Cancelled Amount	Interest Amount	Account Balance
Office									
Adult Probation Area Office	Alhambra	ALH	11341	$63,535.63	$17,683,903.99	$6,328,994.83	$14,899.86	$0.00	$11,403,544.93
Adult Probation Area Office	Alhambra	CAI	129	$17,047.00	$17,009.42	$14,643.00	$0.00	$0.00	$19,413.42
Adult Probation Area Office	Alhambra	CE	202	$16,853.00	$240,084.66	$22,351.12	$0.00	$0.00	$234,586.54
Adult Probation Area Office	Alhambra	CR	1011	$72,185.00	$673,398.07	$74,570.53	$0.00	$0.00	$671,012.54
Adult Probation Area Office	Alhambra	ELA	177	$15,026.00	$1,561,502.59	$39,266.26	$0.00	$0.00	$1,537,262.33
Adult Probation Area Office	Alhambra	ESFV	625	$148,014.65	$1,725,318.40	$91,345.06	$0.00	$0.00	$1,781,987.99
Adult Probation Area Office	Alhambra	ESFVAV	265	$12,453.20	$120,727.47	$31,554.75	$0.00	$0.00	$101,625.92
Adult Probation Area Office	Alhambra	ESFVVL	1	$0.00	$355.00	$0.00	$0.00	$0.00	$355.00
Adult Probation Area Office	Alhambra	FIR	130	$20,646.00	$63,553.06	$18,794.00	$0.00	$0.00	$65,405.06
Adult Probation Area Office	Alhambra	FO	180	$20,488.00	$74,167.64	$27,180.57	$0.00	$0.00	$67,475.07
Adult Probation Area Office	Alhambra	HA	479	$52,021.00	$306,376.25	$63,042.94	$0.00	$0.00	$295,354.31
Adult Probation Area Office	Alhambra	LAMAD	84	$22,855.57	$186,560.34	$22,000.78	$0.00	$0.00	$187,415.13
Adult Probation Area Office	Alhambra	LB	227	$32,289.00	$70,488.86	$18,169.21	$0.00	$0.00	$84,608.65
Adult Probation Area Office	Alhambra	PV	348	$51,303.49	$249,467.23	$61,332.17	$0.00	$0.00	$239,438.55
Adult Probation Area Office	Alhambra	RIO	261	$39,330.72	$2,540,247.94	$42,167.64	$0.00	$0.00	$2,537,411.02
Adult Probation Area Office	Alhambra	SC	79	$20,564.00	$23,249.58	$16,883.30	$0.00	$0.00	$26,930.28
Adult Probation Area Office	Alhambra	SGV	254	$16,393.95	$370,617.24	$41,024.18	$0.00	$0.00	$345,987.01
Adult Probation Area Office	Alhambra	SM	222	$15,681.00	$785,527.10	$52,133.80	$0.00	$0.00	$749,074.30
Adult Probation Area Office	Alhambra	WKFUR	1587	$0.00	$982,462.07	$103,888.66	$0.00	$0.00	$878,573.41
Adult Probation Area Office	Arcadia	ALH	272	$94,990.00	$83,713.63	$61,994.82	$0.00	$0.00	$116,708.81
Adult Probation Area Office	Arcadia	CAI	750	$232,591.89	$1,585,710.27	$283,840.11	$0.00	$0.00	$1,534,462.05

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Account Type Inventory List Report
PROBATION

Summary

Business Class	Location	Account Type	# of Accounts	Original Balance	Adjustment Amount	Paid Amount	Cancelled Amount	Interest Amount	Account Balance
Adult Probation Area Office	Arcadia	CE	496	$244,885.90	$2,384,271.33	$214,236.14	$0.00	$0.00	$2,414,921.09
Adult Probation Area Office	Arcadia	CR	827	$204,976.10	$740,525.12	$231,777.48	$0.00	$0.00	$713,723.74
Adult Probation Area Office	Arcadia	ELA	274	$73,419.92	$299,667.17	$101,529.03	$0.00	$0.00	$271,558.06
Adult Probation Area Office	Arcadia	ESFV	990	$455,981.72	$1,112,633.83	$424,135.11	$0.00	$0.00	$1,144,480.44
Adult Probation Area Office	Arcadia	ESFVAV	529	$92,507.00	$468,831.31	$183,364.23	$0.00	$0.00	$377,974.08
Adult Probation Area Office	Arcadia	ESFVVL	34	$370.00	$44,256.71	$15,545.50	$0.00	$0.00	$29,081.21
Adult Probation Area Office	Arcadia	FIR	412	$121,459.41	$194,542.80	$128,104.88	$0.00	$0.00	$187,897.33
Adult Probation Area Office	Arcadia	FO	578	$434,094.08	$374,619.43	$288,092.01	$0.00	$0.00	$520,621.50
Adult Probation Area Office	Arcadia	HA	584	$274,962.35	$333,668.07	$150,430.90	$0.00	$0.00	$458,199.52
Adult Probation Area Office	Arcadia	LAMAD	158868	$9,416,031.51	$505,866,499.08	$152,383,903.62	$83,512.92	$0.00	$362,815,114.05
Adult Probation Area Office	Arcadia	LB	661	$568,321.46	$653,223.56	$232,524.36	$0.00	$0.00	$989,020.66
Adult Probation Area Office	Arcadia	PV	510	$192,904.79	$236,904.10	$215,750.66	$0.00	$0.00	$214,058.23
Adult Probation Area Office	Arcadia	RIO	483	$236,853.07	$290,138.70	$170,291.83	$0.00	$0.00	$356,699.94
Adult Probation Area Office	Arcadia	SC	493	$208,984.08	$258,853.81	$174,053.94	$0.00	$0.00	$293,783.95
Adult Probation Area Office	Arcadia	SGV	357	$92,774.35	$223,528.28	$158,214.72	$0.00	$0.00	$158,087.91
Adult Probation Area Office	Arcadia	SM	470	$161,751.50	$475,501.82	$183,463.69	$0.00	$0.00	$453,789.63
Adult Probation Area Office	Compton	ALH	201	$240,737.00	-$148,727.18	$15,961.35	$0.00	$0.00	$76,048.47
Adult Probation Area Office	Compton	CAI	176	$299,170.00	-$215,657.00	$12,687.89	$0.00	$0.00	$70,825.11
Adult Probation Area Office	Compton	CE	318	$481,223.87	-$281,450.67	$43,600.87	$0.00	$0.00	$156,172.33
Adult Probation Area Office	Compton	CR	377	$619,765.19	-$439,326.92	$66,659.80	$0.00	$0.00	$113,778.47
Adult Probation Area Office	Compton	ELA	48	$84,295.00	-$35,929.97	$7,513.21	$0.00	$0.00	$40,851.82
Adult Probation Area Office	Compton	ESFV	86	$90,109.00	-$33,533.50	$7,825.00	$0.00	$0.00	$48,750.50

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Adult Probation Area Office	Compton	ESFVAV	54	$91,144.00	-$76,172.76	$5,069.28	$0.00	$0.00	$9,901.96
Adult Probation Area Office	Compton	FIR	482	$748,395.91	-$509,730.85	$68,063.33	$0.00	$0.00	$170,601.73
Adult Probation Area Office	Compton	FO	45	$56,857.82	-$3,127.98	$7,853.50	$0.00	$0.00	$45,876.34
Adult Probation Area Office	Compton	HA	701	$1,181,003.59	-$570,170.27	$103,801.48	$0.00	$0.00	$507,031.84
Adult Probation Area Office	Compton	LAMAD	980	$3,632,700.71	-$636,719.92	$345,432.84	$0.00	$0.00	$2,650,547.95
Adult Probation Area Office	Compton	LB	306	$473,200.81	-$281,680.50	$61,734.38	$0.00	$0.00	$129,785.93
Adult Probation Area Office	Compton	PV	79	$124,782.00	-$92,026.57	$10,846.77	$0.00	$0.00	$21,908.66
Adult Probation Area Office	Compton	RIO	207	$290,012.40	-$184,641.78	$54,690.25	$0.00	$0.00	$50,680.37
Adult Probation Area Office	Compton	SC	25313	$6,916,694.46	$19,325,324.09	$9,329,257.74	$62,194.00	$0.00	$16,850,566.81
Adult Probation Area Office	Compton	SCCR	1	$0.00	$437.08	$252.00	$0.00	$0.00	$185.08
Adult Probation Area Office	Compton	SCG	153	$0.00	$55,280.44	$38,718.32	$0.00	$0.00	$16,562.12
Adult Probation Area Office	Compton	SCN	752	$0.00	$334,026.45	$257,094.18	$0.00	$0.00	$76,932.27
Adult Probation Area Office	Compton	SGV	46	$63,324.00	-$43,583.86	$8,244.73	$0.00	$0.00	$11,495.41
Adult Probation Area Office	Compton	SM	96	$127,797.00	-$61,029.82	$12,098.66	$0.00	$0.00	$54,668.52
Adult Probation Area Office	El Monte	ALH	156	$71,105.00	-$10,488.85	$20,689.33	$0.00	$0.00	$39,926.82
Adult Probation Area Office	El Monte	CAI	274	$537,840.64	$6,331.45	$34,966.34	$0.00	$0.00	$509,205.75
Adult Probation Area Office	El Monte	CE	32	$31,539.00	-$15,600.18	$8,287.69	$0.00	$0.00	$7,651.13
Adult Probation Area Office	El Monte	CR	124	$191,398.24	-$14,809.37	$20,801.89	$0.00	$0.00	$155,786.98
Adult Probation Area Office	El Monte	ELA	160	$266,888.64	$147,016.44	$31,891.74	$0.00	$0.00	$382,013.34
Adult Probation Area Office	El Monte	ESFV	46	$93,143.93	-$73,537.00	$6,887.26	$0.00	$0.00	$12,719.67
Adult Probation Area Office	El Monte	ESFVAV	40	$70,638.00	-$54,829.93	$5,517.00	$0.00	$0.00	$10,291.07
Adult Probation Area Office	El Monte	ESFVVL	4	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00

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Adult Probation Area Office	El Monte	FIR	52	$162,794.70	-$140,412.33	$6,062.50	$0.00	$0.00	$16,319.87
Adult Probation Area Office	El Monte	FO	208	$337,246.90	-$175,905.09	$33,777.25	$0.00	$0.00	$127,564.56
Adult Probation Area Office	El Monte	HA	38	$37,357.00	-$24,972.91	$4,472.14	$0.00	$0.00	$7,911.95
Adult Probation Area Office	El Monte	LAMAD	863	$3,333,931.38	$12,655,979.40	$789,438.31	$0.00	$0.00	$15,200,472.47
Adult Probation Area Office	El Monte	LB	44	$94,057.58	$44,562.56	$6,424.00	$0.00	$0.00	$132,196.14
Adult Probation Area Office	El Monte	PV	572	$755,370.37	-$377,372.13	$131,237.74	$0.00	$0.00	$246,760.50
Adult Probation Area Office	El Monte	RIO	137	$235,007.93	-$165,551.02	$14,774.00	$0.00	$0.00	$54,682.91
Adult Probation Area Office	El Monte	SC	33	$66,218.94	-$46,996.73	$10,823.04	$0.00	$0.00	$8,399.17
Adult Probation Area Office	El Monte	SGV	21891	$4,825,469.71	$54,553,920.27	$15,230,749.04	$16,565.00	$0.00	$44,132,075.94
Adult Probation Area Office	El Monte	SGVG	115	$0.00	$62,843.18	$40,816.13	$0.00	$0.00	$22,027.05
Adult Probation Area Office	El Monte	SGVN	855	$53.00	$532,798.52	$436,423.56	$0.00	$0.00	$96,427.96
Adult Probation Area Office	El Monte	SM	36	$66,212.00	-$29,192.52	$4,659.26	$0.00	$0.00	$32,360.22
Adult Probation Area Office	Lancaster	ALH	168	$98,005.30	-$16,110.38	$17,580.67	$0.00	$0.00	$64,314.25
Adult Probation Area Office	Lancaster	CAI	46	$113,634.60	-$87,022.24	$9,075.69	$0.00	$0.00	$17,536.67
Adult Probation Area Office	Lancaster	CE	109	$125,493.00	-$76,645.51	$9,084.63	$0.00	$0.00	$39,762.86
Adult Probation Area Office	Lancaster	CR	177	$308,094.52	-$223,501.36	$16,573.00	$0.00	$0.00	$68,020.16
Adult Probation Area Office	Lancaster	ELA	23	$44,882.00	-$12,483.50	$10,178.00	$0.00	$0.00	$22,220.50
Adult Probation Area Office	Lancaster	ESFV	284	$382,811.07	-$197,409.55	$84,388.71	$0.00	$0.00	$101,012.81
Adult Probation Area Office	Lancaster	ESFVAV	26046	$10,785,482.13	$29,270,655.60	$12,239,804.91	$11,325.00	$0.00	$27,805,007.82
Adult Probation Area Office	Lancaster	ESFVVL	57	$181,997.30	-$105,861.34	$43,887.27	$0.00	$0.00	$32,248.69
Adult Probation Area Office	Lancaster	FIR	71	$118,643.00	-$45,166.42	$9,268.06	$0.00	$0.00	$64,208.52
Adult Probation Area Office	Lancaster	FO	31	$37,883.00	-$22,228.20	$3,785.55	$0.00	$0.00	$11,869.25

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Adult Probation Area Office	Lancaster	HA	49	$28,812.00	-$5,520.84	$7,990.48	$0.00	$0.00	$15,300.68
Adult Probation Area Office	Lancaster	LAMAD	765	$3,668,557.97	$3,589,135.62	$534,720.38	$0.00	$0.00	$6,722,973.21
Adult Probation Area Office	Lancaster	LB	65	$135,526.78	-$41,493.03	$17,512.00	$0.00	$0.00	$76,521.75
Adult Probation Area Office	Lancaster	PV	73	$105,034.27	-$59,971.32	$8,816.25	$0.00	$0.00	$36,246.70
Adult Probation Area Office	Lancaster	RIO	22	$36,741.00	-$28,818.50	$3,705.52	$0.00	$0.00	$4,216.98
Adult Probation Area Office	Lancaster	SC	57	$60,933.00	-$39,773.00	$5,293.25	$0.00	$0.00	$15,866.75
Adult Probation Area Office	Lancaster	SGV	23	$50,229.90	-$37,010.90	$3,744.00	$0.00	$0.00	$9,475.00
Adult Probation Area Office	Lancaster	SM	61	$84,790.48	-$55,775.73	$7,577.56	$0.00	$0.00	$21,437.19
Adult Probation Area Office	Long Beach	ALH	276	$287,500.25	-$129,615.95	$30,974.00	$0.00	$0.00	$126,910.30
Adult Probation Area Office	Long Beach	CAI	168	$327,450.39	-$248,180.24	$11,563.00	$0.00	$0.00	$67,707.15
Adult Probation Area Office	Long Beach	CE	147	$262,952.34	-$158,578.41	$44,822.94	$0.00	$0.00	$59,550.99
Adult Probation Area Office	Long Beach	CR	328	$375,113.20	-$195,919.23	$51,394.18	$0.00	$0.00	$127,799.79
Adult Probation Area Office	Long Beach	ELA	30	$65,340.00	-$54,964.00	$3,287.00	$0.00	$0.00	$7,089.00
Adult Probation Area Office	Long Beach	ESFV	70	$99,484.00	-$36,219.51	$12,915.00	$0.00	$0.00	$50,349.49
Adult Probation Area Office	Long Beach	ESFVAV	46	$47,560.14	-$22,905.66	$8,976.12	$0.00	$0.00	$15,678.36
Adult Probation Area Office	Long Beach	ESFVVL	2	$50,824.00	$88,509.62	$2,545.00	$0.00	$0.00	$136,788.62
Adult Probation Area Office	Long Beach	FIR	158	$319,224.85	-$239,583.33	$27,031.97	$0.00	$0.00	$52,609.55
Adult Probation Area Office	Long Beach	FO	43	$61,276.00	-$39,219.37	$4,953.00	$0.00	$0.00	$17,103.63
Adult Probation Area Office	Long Beach	HA	584	$814,116.05	-$503,827.12	$128,600.80	$0.00	$0.00	$181,688.13
Adult Probation Area Office	Long Beach	LAMAD	881	$3,225,832.00	$3,699,560.89	$402,473.47	$0.00	$0.00	$6,522,919.42
Adult Probation Area Office	Long Beach	LB	32908	$10,340,265.51	$40,745,792.01	$16,412,505.78	$10,508.00	$0.00	$34,663,043.74
Adult Probation Area Office	Long Beach	LBN	1341	$12.00	$924,040.16	$677,833.65	$370.00	$0.00	$245,848.51

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Adult Probation Area Office	Long Beach	PV	124	$194,291.04	-$136,411.59	$18,991.34	$0.00	$0.00	$38,888.11
Adult Probation Area Office	Long Beach	RIO	208	$238,809.22	-$98,272.00	$53,776.99	$0.00	$0.00	$86,760.23
Adult Probation Area Office	Long Beach	SC	234	$356,963.20	-$130,551.63	$54,853.61	$0.00	$0.00	$171,557.96
Adult Probation Area Office	Long Beach	SGV	31	$52,486.00	-$38,362.34	$5,845.00	$0.00	$0.00	$8,278.66
Adult Probation Area Office	Long Beach	SM	72	$120,482.00	-$48,852.81	$8,411.00	$0.00	$0.00	$63,218.19
Adult Probation Area Office	Los Angeles	ALH	1255	$1,030,946.89	-$466,747.65	$86,266.25	$0.00	$0.00	$477,932.99
Adult Probation Area Office	Los Angeles	CAI	51925	$9,912,561.00	$54,616,435.67	$8,682,729.60	$53,730.80	$0.00	$55,792,536.27
Adult Probation Area Office	Los Angeles	CE	26611	$8,629,162.32	$35,711,091.07	$12,634,959.89	$36,036.07	$0.00	$31,669,257.43
Adult Probation Area Office	Los Angeles	CEG	40	$0.00	$33,494.89	$9,121.57	$0.00	$0.00	$24,373.32
Adult Probation Area Office	Los Angeles	CEN	1382	$0.00	$736,735.67	$382,708.20	$4,219.00	$0.00	$349,808.47
Adult Probation Area Office	Los Angeles	CR	49204	$24,265,956.37	$55,902,731.71	$20,185,461.42	$109,919.00	$0.00	$59,873,307.66
Adult Probation Area Office	Los Angeles	CRN	1741	$0.00	$785,958.40	$445,604.69	$2,894.00	$0.00	$337,459.71
Adult Probation Area Office	Los Angeles	ELA	13074	$4,875,098.13	$15,380,791.05	$6,349,694.64	$8,907.00	$0.00	$13,897,287.54
Adult Probation Area Office	Los Angeles	ELACL	20	$0.00	$4,786.50	$3,957.00	$0.00	$0.00	$829.50
Adult Probation Area Office	Los Angeles	ELAG	136	$0.00	$43,783.38	$35,730.47	$0.00	$0.00	$8,052.91
Adult Probation Area Office	Los Angeles	ELAN	539	$0.00	$311,230.35	$262,537.43	$0.00	$0.00	$48,692.92
Adult Probation Area Office	Los Angeles	ESFV	969	$1,208,923.42	-$154,799.82	$174,114.44	$0.00	$0.00	$880,009.16
Adult Probation Area Office	Los Angeles	ESFVAV	447	$337,190.20	$73,974.49	$69,931.60	$0.00	$0.00	$341,233.09
Adult Probation Area Office	Los Angeles	ESFVJ	1	$0.00	$27.50	$35.50	$0.00	$0.00	-$8.00
Adult Probation Area Office	Los Angeles	ESFVVL	30	$44,412.11	-$15,491.10	$13,136.90	$0.00	$0.00	$15,784.11
Adult Probation Area Office	Los Angeles	FIR	22403	$8,238,886.34	$15,540,525.76	$10,095,488.42	$17,482.00	$0.00	$13,666,441.68
Adult Probation Area Office	Los Angeles	FIRN	1104	$0.00	$412,204.55	$313,048.01	$1,739.00	$0.00	$97,417.54

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Adult Probation Area Office	Los Angeles	FO	634	$818,630.25	-$383,558.54	$124,871.01	$0.00	$0.00	$310,200.70
Adult Probation Area Office	Los Angeles	HA	1645	$1,861,185.27	-$617,129.53	$204,117.07	$0.00	$0.00	$1,039,938.67
Adult Probation Area Office	Los Angeles	LAMAD	3443	$16,214,645.69	$27,196,605.56	$1,652,065.17	$6,523.00	$0.00	$41,752,663.08
Adult Probation Area Office	Los Angeles	LB	785	$1,124,207.37	-$442,998.74	$111,354.53	$0.00	$0.00	$569,854.10
Adult Probation Area Office	Los Angeles	PRETRIAL	75	$0.00	$45,980.00	$3,597.00	$0.00	$0.00	$42,383.00
Adult Probation Area Office	Los Angeles	PV	814	$950,343.44	-$430,407.67	$171,942.20	$0.00	$0.00	$347,993.57
Adult Probation Area Office	Los Angeles	RIO	703	$773,033.05	-$249,917.17	$101,187.90	$0.00	$0.00	$421,927.98
Adult Probation Area Office	Los Angeles	SC	959	$1,413,045.97	-$817,267.96	$156,191.98	$0.00	$0.00	$439,586.03
Adult Probation Area Office	Los Angeles	SGSP	70	$0.00	$106,688.64	$81,876.52	$0.00	$0.00	$24,812.12
Adult Probation Area Office	Los Angeles	SGV	443	$552,316.58	-$262,630.86	$94,486.19	$0.00	$0.00	$195,199.53
Adult Probation Area Office	Los Angeles	SM	1047	$1,336,091.18	-$351,510.78	$206,506.39	$0.00	$0.00	$778,074.01
Adult Probation Area Office	North Hollywood	ESFVCL	2	$0.00	$80.00	$80.00	$0.00	$0.00	$0.00
Adult Probation Area Office	Pasadena	ALH	166	$99,513.00	$32,062.60	$24,462.74	$0.00	$0.00	$107,112.86
Adult Probation Area Office	Pasadena	CAI	210	$325,057.84	-$168,116.34	$24,230.00	$0.00	$0.00	$132,711.50
Adult Probation Area Office	Pasadena	CE	47	$59,207.00	$12,778.62	$26,757.74	$0.00	$0.00	$45,227.88
Adult Probation Area Office	Pasadena	CR	264	$232,426.25	-$39,722.49	$48,580.75	$0.00	$0.00	$144,123.01
Adult Probation Area Office	Pasadena	ELA	83	$80,675.00	$25,569.60	$22,196.91	$0.00	$0.00	$84,047.69
Adult Probation Area Office	Pasadena	ESFV	400	$500,254.63	$902,187.11	$132,978.83	$0.00	$0.00	$1,269,462.91
Adult Probation Area Office	Pasadena	ESFVAV	83	$57,167.09	$22,494.88	$24,398.00	$0.00	$0.00	$55,263.97
Adult Probation Area Office	Pasadena	ESFVVL	20	$370.00	$13,978.70	$6,312.82	$0.00	$0.00	$8,035.88
Adult Probation Area Office	Pasadena	FIR	103	$222,465.46	-$159,881.83	$27,993.80	$0.00	$0.00	$34,589.83
Adult Probation Area Office	Pasadena	FO	24953	$5,881,927.44	$64,743,360.64	$16,732,522.67	$67,887.00	$0.00	$53,824,878.41

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Adult Probation Area Office	Pasadena	FOCL	1	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Adult Probation Area Office	Pasadena	FON	735	$250.00	$635,541.32	$387,683.81	$921.00	$0.00	$247,186.51
Adult Probation Area Office	Pasadena	HA	59	$71,593.60	$88,756.37	$8,558.55	$0.00	$0.00	$151,791.42
Adult Probation Area Office	Pasadena	LAMAD	879	$3,394,002.08	$4,746,298.78	$1,095,562.30	$0.00	$0.00	$7,044,738.56
Adult Probation Area Office	Pasadena	LB	63	$62,298.50	-$18,347.20	$17,843.30	$0.00	$0.00	$26,108.00
Adult Probation Area Office	Pasadena	PV	188	$199,966.00	-$94,414.29	$31,452.74	$0.00	$0.00	$74,098.97
Adult Probation Area Office	Pasadena	RIO	60	$23,304.00	$10,874.16	$8,392.50	$0.00	$0.00	$25,785.66
Adult Probation Area Office	Pasadena	SC	46	$59,203.80	-$904.86	$7,116.97	$0.00	$0.00	$51,181.97
Adult Probation Area Office	Pasadena	SGV	231	$755,406.01	-$181,187.49	$56,250.84	$0.00	$0.00	$517,967.68
Adult Probation Area Office	Pasadena	SM	88	$48,538.60	$32,804.76	$44,257.85	$0.00	$0.00	$37,085.51
Adult Probation Area Office	Pomona	ALH	203	$118,366.36	-$28,413.50	$25,308.06	$0.00	$0.00	$64,644.80
Adult Probation Area Office	Pomona	CAI	143	$173,985.94	-$50,141.28	$27,811.51	$0.00	$0.00	$96,033.15
Adult Probation Area Office	Pomona	CE	53	$49,970.00	-$27,684.31	$9,863.53	$0.00	$0.00	$12,422.16
Adult Probation Area Office	Pomona	CR	178	$209,239.00	-$122,066.59	$25,850.53	$0.00	$0.00	$61,321.88
Adult Probation Area Office	Pomona	ELA	62	$109,166.00	-$58,878.50	$19,456.57	$0.00	$0.00	$30,830.93
Adult Probation Area Office	Pomona	ESFV	104	$119,369.00	-$41,083.53	$24,988.21	$0.00	$0.00	$53,297.26
Adult Probation Area Office	Pomona	ESFVAV	30	$55,445.00	-$44,170.58	$7,088.44	$0.00	$0.00	$4,185.98
Adult Probation Area Office	Pomona	ESFVVL	5	$1,610.00	$0.00	$720.00	$0.00	$0.00	$890.00
Adult Probation Area Office	Pomona	FIR	90	$201,896.92	-$147,812.49	$19,883.22	$0.00	$0.00	$34,201.21
Adult Probation Area Office	Pomona	FO	147	$172,539.78	-$70,830.08	$31,314.64	$0.00	$0.00	$70,395.06
Adult Probation Area Office	Pomona	HA	56	$63,272.00	-$34,061.24	$7,246.00	$0.00	$0.00	$21,964.76
Adult Probation Area Office	Pomona	LAMAD	1100	$3,078,071.60	-$514,120.18	$629,511.37	$3,209.00	$0.00	$1,931,231.05

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Adult Probation Area Office	Pomona	LB	65	$65,135.00	$380,078.53	$18,903.37	$0.00	$0.00	$426,310.16
Adult Probation Area Office	Pomona	PV	51089	$9,414,582.68	$69,742,123.77	$35,662,661.49	$153,233.67	$0.00	$43,340,811.29
Adult Probation Area Office	Pomona	PVN	1115	$0.00	$672,045.27	$432,841.11	$0.00	$0.00	$239,204.16
Adult Probation Area Office	Pomona	RIO	122	$194,566.00	$117,658.91	$39,870.89	$0.00	$0.00	$272,354.02
Adult Probation Area Office	Pomona	SC	43	$46,704.83	-$24,069.61	$13,320.75	$0.00	$0.00	$9,314.47
Adult Probation Area Office	Pomona	SGV	756	$1,500,745.18	-$1,064,407.74	$194,609.42	$0.00	$0.00	$241,728.02
Adult Probation Area Office	Pomona	SM	39	$66,560.00	$15,017.09	$6,017.00	$0.00	$0.00	$75,560.09
Adult Probation Area Office	Santa Monica	ALH	155	$128,147.00	-$65,875.17	$13,432.00	$0.00	$0.00	$48,839.83
Adult Probation Area Office	Santa Monica	CAI	343	$810,758.00	-$520,371.60	$18,842.79	$0.00	$0.00	$271,543.61
Adult Probation Area Office	Santa Monica	CE	223	$294,330.67	-$109,540.72	$25,877.27	$0.00	$0.00	$158,912.68
Adult Probation Area Office	Santa Monica	CR	694	$844,193.00	$795,375.08	$84,861.83	$0.00	$0.00	$1,554,706.25
Adult Probation Area Office	Santa Monica	ELA	40	$46,393.00	-$17,891.19	$13,907.33	$0.00	$0.00	$14,594.48
Adult Probation Area Office	Santa Monica	ESFV	261	$426,131.80	-$154,893.98	$82,378.87	$0.00	$0.00	$188,858.95
Adult Probation Area Office	Santa Monica	ESFVAV	56	$93,783.66	-$64,399.20	$10,520.89	$0.00	$0.00	$18,863.57
Adult Probation Area Office	Santa Monica	ESFVVL	3	$6,736.00	-$6,155.08	$605.92	$0.00	$0.00	-$25.00
Adult Probation Area Office	Santa Monica	FIR	119	$400,675.53	-$166,063.28	$12,276.24	$0.00	$0.00	$222,336.01
Adult Probation Area Office	Santa Monica	FO	97	$160,930.00	-$78,709.56	$11,695.50	$0.00	$0.00	$70,524.94
Adult Probation Area Office	Santa Monica	HA	128	$164,385.25	-$97,746.25	$26,485.37	$0.00	$0.00	$40,153.63
Adult Probation Area Office	Santa Monica	LAMAD	851	$4,449,910.93	-$1,508,737.03	$331,703.58	$0.00	$0.00	$2,609,470.32
Adult Probation Area Office	Santa Monica	LB	108	$131,098.28	$37,156.91	$16,359.00	$0.00	$0.00	$151,896.19
Adult Probation Area Office	Santa Monica	PV	56	$124,121.00	-$19,482.23	$3,218.00	$0.00	$0.00	$101,420.77

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Adult Probation Area Office	Santa Monica	RIO	32	$67,839.00	-$40,091.04	$3,738.00	$0.00	$0.00	$24,009.96
Adult Probation Area Office	Santa Monica	SC	70	$87,581.00	-$70,108.75	$5,636.00	$0.00	$0.00	$11,836.25
Adult Probation Area Office	Santa Monica	SGV	30	$32,171.00	-$15,158.92	$3,294.68	$0.00	$0.00	$13,717.40
Adult Probation Area Office	Santa Monica	SM	19941	$6,606,026.95	$118,749,699.65	$14,566,249.53	$18,426.00	$0.00	$110,771,051.07
Adult Probation Area Office	Santa Monica	SMN	609	$50.00	$749,634.42	$465,915.36	$0.00	$0.00	$283,769.06
Adult Probation Area Office	Torrance	ALH	157	$82,880.53	-$19,098.85	$19,055.65	$0.00	$0.00	$44,726.03
Adult Probation Area Office	Torrance	CAI	103	$107,381.00	-$75,231.20	$13,448.49	$0.00	$0.00	$18,701.31
Adult Probation Area Office	Torrance	CE	317	$341,997.20	$199,421.92	$54,198.36	$0.00	$0.00	$487,220.76
Adult Probation Area Office	Torrance	CR	263	$278,198.64	-$127,105.39	$21,541.49	$0.00	$0.00	$129,551.76
Adult Probation Area Office	Torrance	ELA	36	$22,675.00	-$9,746.20	$3,701.50	$0.00	$0.00	$9,227.30
Adult Probation Area Office	Torrance	ESFV	56	$95,985.00	-$52,585.70	$13,018.72	$0.00	$0.00	$30,380.58
Adult Probation Area Office	Torrance	ESFVAV	63	$31,565.00	$15,004.62	$10,114.32	$0.00	$0.00	$36,455.30
Adult Probation Area Office	Torrance	ESFVVL	3	$11,100.00	-$9,490.00	$160.00	$0.00	$0.00	$1,450.00
Adult Probation Area Office	Torrance	FIR	123	$126,418.16	-$28,748.72	$10,130.27	$0.00	$0.00	$87,539.17
Adult Probation Area Office	Torrance	FO	38	$44,244.00	-$24,017.00	$7,932.00	$0.00	$0.00	$12,295.00
Adult Probation Area Office	Torrance	HA	17218	$4,681,959.78	$34,559,612.22	$8,902,075.01	$9,012.00	$0.00	$30,330,484.99
Adult Probation Area Office	Torrance	LAMAD	549	$1,726,614.36	$2,550,822.03	$335,316.98	$0.00	$0.00	$3,942,119.41
Adult Probation Area Office	Torrance	LB	485	$472,071.97	$98,313.41	$90,646.44	$0.00	$0.00	$479,738.94
Adult Probation Area Office	Torrance	PV	83	$113,811.00	-$66,303.03	$15,221.00	$0.00	$0.00	$32,286.97
Adult Probation Area Office	Torrance	RIO	82	$89,120.15	-$40,756.18	$16,636.00	$0.00	$0.00	$31,727.97
Adult Probation Area Office	Torrance	SC	255	$314,696.78	-$198,207.76	$47,537.50	$0.00	$0.00	$68,951.52
Adult Probation Area Office	Torrance	SGV	17	$27,371.00	-$21,643.00	$2,444.00	$0.00	$0.00	$3,284.00

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Adult Probation Area Office	Torrance	SM	80	$52,148.76	$16,189.23	$18,843.50	$0.00	$0.00	$49,494.49
Adult Probation Area Office	Valencia	ALH	12	$24,093.00	-$19,943.00	$1,426.07	$0.00	$0.00	$2,723.93
Adult Probation Area Office	Valencia	CAI	10	$7,210.00	-$1,120.00	$2,239.00	$0.00	$0.00	$3,851.00
Adult Probation Area Office	Valencia	CE	1	$0.00	$380.00	$75.00	$0.00	$0.00	$305.00
Adult Probation Area Office	Valencia	CR	13	$10,360.00	-$2,058.20	$3,312.00	$0.00	$0.00	$4,989.80
Adult Probation Area Office	Valencia	ESFV	128	$68,598.00	$99,556.36	$64,210.14	$0.00	$0.00	$103,944.22
Adult Probation Area Office	Valencia	ESFVAV	30	$31,098.00	-$10,201.93	$9,943.00	$0.00	$0.00	$10,953.07
Adult Probation Area Office	Valencia	ESFVVL	2728	$398,428.56	$5,118,982.78	$2,569,407.24	$0.00	$0.00	$2,948,004.10
Adult Probation Area Office	Valencia	FIR	6	$0.00	$2,285.00	$1,727.26	$0.00	$0.00	$557.74
Adult Probation Area Office	Valencia	FO	7	$400.00	$2,393.85	$1,729.00	$0.00	$0.00	$1,064.85
Adult Probation Area Office	Valencia	HA	9	$9,830.00	-$1,586.75	$1,456.00	$0.00	$0.00	$6,787.25
Adult Probation Area Office	Valencia	LAMAD	23	$41,456.90	-$17,801.46	$21,313.37	$0.00	$0.00	$2,342.07
Adult Probation Area Office	Valencia	LB	5	$0.00	$2,651.95	$2,180.00	$0.00	$0.00	$471.95
Adult Probation Area Office	Valencia	PV	5	$12,824.00	-$11,666.20	$1,157.80	$0.00	$0.00	$0.00
Adult Probation Area Office	Valencia	RIO	2	$0.00	$1,495.00	$1,175.00	$0.00	$0.00	$320.00
Adult Probation Area Office	Valencia	SC	2	$500.00	$1,507.55	$1,155.00	$0.00	$0.00	$852.55
Adult Probation Area Office	Valencia	SGV	1	$0.00	$770.00	$100.00	$0.00	$0.00	$670.00
Adult Probation Area Office	Valencia	SM	8	$0.00	$7,368.65	$1,348.92	$0.00	$0.00	$6,019.73
Adult Probation Area Office	Van Nuys	ALH	477	$384,629.73	$1,837,214.59	$61,267.04	$0.00	$0.00	$2,160,577.28
Adult Probation Area Office	Van Nuys	CAI	486	$644,717.79	-$332,273.34	$40,289.99	$0.00	$0.00	$272,154.46
Adult Probation Area Office	Van Nuys	CE	131	$254,502.95	-$29,115.89	$34,072.44	$0.00	$0.00	$191,314.62
Adult Probation Area Office	Van Nuys	CR	679	$812,081.41	-$385,121.46	$101,776.19	$0.00	$0.00	$325,183.76

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Adult Probation Area Office	Van Nuys	ELA	52	$136,036.10	-$104,460.00	$10,233.72	$0.00	$0.00	$21,342.38
Adult Probation Area Office	Van Nuys	ESFV	64337	$16,777,783.90	$159,425,164.08	$43,286,396.40	$29,419.93	$0.00	$132,887,131.65
Adult Probation Area Office	Van Nuys	ESFVAV	461	$486,981.31	-$106,688.57	$131,952.33	$0.00	$0.00	$248,340.41
Adult Probation Area Office	Van Nuys	ESFVG	82	$0.00	$77,092.79	$45,997.78	$0.00	$0.00	$31,095.01
Adult Probation Area Office	Van Nuys	ESFVN	1507	$0.00	$1,240,504.20	$971,198.85	$1,422.00	$0.00	$267,883.35
Adult Probation Area Office	Van Nuys	ESFVVL	258	$565,082.22	$36,529.97	$90,437.41	$0.00	$0.00	$511,174.78
Adult Probation Area Office	Van Nuys	FIR	369	$517,325.37	-$109,891.16	$43,972.82	$0.00	$0.00	$363,461.39
Adult Probation Area Office	Van Nuys	FO	401	$608,497.31	-$136,959.57	$85,764.08	$0.00	$0.00	$385,773.66
Adult Probation Area Office	Van Nuys	HA	129	$181,777.40	$818,610.87	$26,937.55	$0.00	$0.00	$973,450.72
Adult Probation Area Office	Van Nuys	LAMAD	1766	$11,858,812.67	$12,047,499.54	$1,324,263.87	$0.00	$0.00	$22,582,048.34
Adult Probation Area Office	Van Nuys	LB	191	$258,445.81	-$113,915.25	$24,648.11	$0.00	$0.00	$119,882.45
Adult Probation Area Office	Van Nuys	PV	166	$271,510.36	$44,035.19	$40,714.04	$0.00	$0.00	$274,831.51
Adult Probation Area Office	Van Nuys	RIO	68	$110,427.26	-$71,144.17	$12,690.00	$0.00	$0.00	$26,593.09
Adult Probation Area Office	Van Nuys	SC	96	$137,923.70	-$61,998.88	$15,215.00	$0.00	$0.00	$60,709.82
Adult Probation Area Office	Van Nuys	SGV	121	$118,847.31	-$67,139.46	$19,013.73	$0.00	$0.00	$32,694.12
Adult Probation Area Office	Van Nuys	SM	259	$501,186.69	-$128,341.06	$100,171.69	$0.00	$0.00	$272,673.94
Adult Probation Area Office	Whittier	ALH	226	$196,508.79	$179,521.51	$21,902.36	$0.00	$0.00	$354,127.94
Adult Probation Area Office	Whittier	CAI	176	$276,836.00	-$144,888.30	$24,213.87	$0.00	$0.00	$107,733.83
Adult Probation Area Office	Whittier	CE	112	$198,588.14	-$126,034.18	$16,882.73	$0.00	$0.00	$55,671.23
Adult Probation Area Office	Whittier	CR	285	$461,706.68	-$213,076.83	$48,927.41	$0.00	$0.00	$199,702.44
Adult Probation Area Office	Whittier	ELA	183	$316,348.51	-$197,156.16	$39,689.10	$0.00	$0.00	$79,503.25
Adult Probation Area Office	Whittier	ESFV	76	$117,527.43	-$73,232.01	$10,189.71	$0.00	$0.00	$34,105.71

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Adult Probation Area Office	Whittier	ESFVAV	41	$54,832.00	-$30,032.30	$9,892.25	$0.00	$0.00	$14,907.45
Adult Probation Area Office	Whittier	ESFVVL	4	$370.00	$3,907.00	$3,487.00	$0.00	$0.00	$790.00
Adult Probation Area Office	Whittier	FIR	326	$845,671.04	-$651,360.19	$53,822.85	$0.00	$0.00	$140,488.00
Adult Probation Area Office	Whittier	FO	61	$85,174.99	-$52,682.50	$9,738.14	$0.00	$0.00	$22,754.35
Adult Probation Area Office	Whittier	HA	190	$238,352.21	-$161,482.77	$25,896.02	$0.00	$0.00	$50,973.42
Adult Probation Area Office	Whittier	LAMAD	965	$3,038,525.12	$4,347,823.74	$562,682.82	$0.00	$0.00	$6,823,666.04
Adult Probation Area Office	Whittier	LB	275	$827,710.18	-$234,420.53	$68,295.69	$0.00	$0.00	$524,993.96
Adult Probation Area Office	Whittier	PV	216	$391,065.35	$43,207.60	$54,695.23	$0.00	$0.00	$379,577.72
Adult Probation Area Office	Whittier	RIO	32831	$8,513,796.81	$39,398,566.61	$15,900,679.78	$59,746.00	$0.00	$31,951,937.64
Adult Probation Area Office	Whittier	RION	1226	$0.00	$1,003,843.86	$834,545.54	$0.00	$0.00	$169,298.32
Adult Probation Area Office	Whittier	SC	192	$451,001.97	-$312,468.99	$48,947.48	$0.00	$0.00	$89,585.50
Adult Probation Area Office	Whittier	SGV	145	$183,441.24	-$6,471.64	$35,984.52	$0.00	$0.00	$140,985.08
Adult Probation Area Office	Whittier	SM	28	$48,798.03	$5,004.48	$6,484.00	$0.00	$0.00	$47,318.51
Juvenile Probation Area Office		AV/GAPP	2	$4,188.00	-$4,188.00	$0.00	$0.00	$0.00	$0.00
Juvenile Probation Area Office		B&C_O/P	19	$8,240.60	$0.00	$0.00	$0.00	$0.00	$8,240.60
Juvenile Probation Area Office		CE/RP	3	$360.00	$97.00	$150.00	$0.00	$0.00	$307.00
Juvenile Probation Area Office		CE/SCH	1	$385.61	$0.00	$0.00	$0.00	$0.00	$385.61
Juvenile Probation Area Office		CEJ	123	$11,771.24	$150.00	$6,231.55	$0.00	$0.00	$5,689.69
Juvenile Probation Area Office		CEN	1	$110.00	-$110.00	$0.00	$0.00	$0.00	$0.00
Juvenile Probation Area Office		CHILD_IF	444	$80,153.84	$0.00	$483.53	$0.00	$0.00	$79,670.31
Juvenile Probation Area Office		COPS	1	$1,008.00	$0.00	$0.00	$0.00	$0.00	$1,008.00
Juvenile Probation Area Office		COST_SUP	934	$552,906.08	$0.00	$2,040.80	$0.00	$0.00	$550,865.28

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Juvenile Probation Area Office		CRJ	65	$7,117.94	$24,415.00	$3,957.89	$0.00	$0.00	$27,575.05
Juvenile Probation Area Office		CSD	1	$3,307.00	$0.00	$0.00	$0.00	$0.00	$3,307.00
Juvenile Probation Area Office		CUST_CHG	66	$16,816.25	$0.00	$45.00	$0.00	$0.00	$16,771.25
Juvenile Probation Area Office		CUST_W/F	9	$1,185.03	$0.00	$0.00	$0.00	$0.00	$1,185.03
Juvenile Probation Area Office		ELA	2	$77.00	$0.00	$77.00	$0.00	$0.00	$0.00
Juvenile Probation Area Office		ELA/RP	46	$5,460.04	$274.00	$3,438.90	$0.00	$0.00	$2,295.14
Juvenile Probation Area Office		ELA/SCH	1	$55.00	$0.00	$0.00	$0.00	$0.00	$55.00
Juvenile Probation Area Office		ESFV/AV	133	$9,069.00	$605.50	$5,321.49	$0.00	$0.00	$4,353.01
Juvenile Probation Area Office		ESFV/SUB	10	$678.00	$29.00	$488.00	$0.00	$0.00	$219.00
Juvenile Probation Area Office		ESFV/SUBJ	18	$1,075.00	$110.00	$857.00	$0.00	$0.00	$328.00
Juvenile Probation Area Office		ESFVAV	4	$215.00	-$55.00	$0.00	$0.00	$0.00	$160.00
Juvenile Probation Area Office		ESFVJ	397	$80,070.44	$6,768.96	$34,379.16	$0.00	$0.00	$52,460.24
Juvenile Probation Area Office		ESFVVL	2	$21.00	$0.00	$11.00	$0.00	$0.00	$10.00
Juvenile Probation Area Office		EV/RP	1	$507.80	$0.00	$429.37	$0.00	$0.00	$78.43
Juvenile Probation Area Office		FIRJ	72	$7,921.47	$405.00	$2,342.00	$0.00	$0.00	$5,984.47
Juvenile Probation Area Office		FOJ	26	$2,964.89	$78.00	$774.50	$0.00	$0.00	$2,268.39
Juvenile Probation Area Office		HAJ	91	$41,965.75	-$1,607.00	$5,330.00	$0.00	$0.00	$35,028.75
Juvenile Probation Area Office		JUV_REM	52832	$102,767,123.54	-$89,292,662.91	$13,545,895.04	$118.15	$0.00	-$71,552.56
Juvenile Probation Area Office		LBJ	89	$9,742.83	$6,509.42	$4,368.29	$0.00	$0.00	$11,883.96
Juvenile Probation Area Office		NEJJC	97	$8,678.23	$14.00	$2,911.05	$0.00	$0.00	$5,781.18
Juvenile Probation Area Office		PVJ	83	$6,630.31	$135.70	$4,971.81	$0.00	$0.00	$1,794.20
Juvenile Probation Area		PVYSB	22	$33,963.05	$50.00	$34,043.92	$0.00	$0.00	-$30.87

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Office									
Juvenile Probation Area Office		RATE_O/P	32	$13,002.53	$0.00	$0.00	$0.00	$0.00	$13,002.53
Juvenile Probation Area Office		RIOJ	122	$20,356.26	$488.00	$9,135.80	$0.00	$0.00	$11,708.46
Juvenile Probation Area Office		SC/RP	1	$100.00	$0.00	$0.00	$0.00	$0.00	$100.00
Juvenile Probation Area Office		SCJ	127	$28,173.31	$39,771.67	$6,979.69	$0.00	$0.00	$60,965.29
Juvenile Probation Area Office		SGV	2	$100.00	$0.00	$50.00	$0.00	$0.00	$50.00
Juvenile Probation Area Office		SGV/GAPP	5	$11,429.75	-$4,502.12	$3,087.44	$0.00	$0.00	$3,840.19
Juvenile Probation Area Office		SGVJ	135	$46,505.12	$8,167.27	$12,735.59	$0.00	$0.00	$41,936.80
Juvenile Probation Area Office		SMJ	63	$5,549,442.08	$7,924.80	$12,694.34	$0.00	$0.00	$5,544,672.54
Juvenile Probation Area Office		SOCSB	15	$3,236.89	$0.00	$3,619.39	$0.00	$0.00	-$382.50
Juvenile Probation Area Office	Compton	CRJ	3	$7,105.68	$10,323.96	$2,621.11	$0.00	$0.00	$14,808.53
Juvenile Probation Area Office	Compton	ELA/RP	1	$585.00	$3,110.00	$300.00	$0.00	$0.00	$3,395.00
Juvenile Probation Area Office	Compton	ESFV/AV	1	$3,354.99	$0.00	$975.00	$0.00	$0.00	$2,379.99
Juvenile Probation Area Office	Compton	ESFVJ	8	$1,031.06	$2,578.86	$2,519.96	$0.00	$0.00	$1,089.96
Juvenile Probation Area Office	Compton	LBJ	1	$0.00	$110.00	$130.50	$0.00	$0.00	-$20.50
Juvenile Probation Area Office	Compton	NEJJC	1	$0.00	$145.20	$72.60	$0.00	$0.00	$72.60
Juvenile Probation Area Office	Compton	PVJ	2	$909.01	-$357.35	$199.00	$0.00	$0.00	$352.66
Juvenile Probation Area Office	Compton	RIOJ	3	$419.41	$3,025.01	$1,014.44	$0.00	$0.00	$2,429.98
Juvenile Probation Area Office	Compton	SC/GU	21	$0.00	$2,813.44	$2,111.00	$0.00	$0.00	$702.44
Juvenile Probation Area Office	Compton	SC/RP	95	$177.50	$51,452.63	$6,332.34	$0.00	$0.00	$45,297.79
Juvenile Probation Area Office	Compton	SC/SCH	271	$0.00	$156,669.89	$52,676.63	$0.00	$0.00	$103,993.26
Juvenile Probation Area Office	Compton	SCJ	6569	$516,529.88	$3,228,086.29	$737,654.17	$0.00	$0.00	$3,006,962.00
Juvenile Probation Area	Compton	SGV/GAPP	1	$743.00	$0.00	$853.00	$0.00	$0.00	-$110.00

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Summary

Business Class	Location	Account Type	# of Accounts	Original Balance	Adjustment Amount	Paid Amount	Cancelled Amount	Interest Amount	Account Balance
Office									
Juvenile Probation Area Office	Compton	SGVJ	1	$110.00	$100.00	$0.00	$0.00	$0.00	$210.00
Juvenile Probation Area Office	Compton	SMJ	1	$0.00	$275.51	$0.00	$0.00	$0.00	$275.51
Juvenile Probation Area Office	Downey	JUVCITDIV	4843	$0.00	$4,906,478.75	$4,911,978.98	$0.00	$0.00	-$5,500.23
Juvenile Probation Area Office	East Los Angeles	ASIAN/GU	79	$100.00	$97,282.62	$10,634.89	$0.00	$0.00	$86,747.73
Juvenile Probation Area Office	El Monte	CEJ	2	$385.61	$210.00	$210.00	$0.00	$0.00	$385.61
Juvenile Probation Area Office	El Monte	ELA/RP	2	$394.91	$1,019.41	$10.00	$0.00	$0.00	$1,404.32
Juvenile Probation Area Office	El Monte	ESFVJ	12	$5,038.00	$3,184.85	$804.89	$0.00	$0.00	$7,417.96
Juvenile Probation Area Office	El Monte	FIRJ	2	$1,284.91	$55.00	$55.00	$0.00	$0.00	$1,284.91
Juvenile Probation Area Office	El Monte	NEJJC	1	$110.00	$400.00	$0.00	$0.00	$0.00	$510.00
Juvenile Probation Area Office	El Monte	PVJ	3	$3,191.96	$2,360.27	$860.00	$0.00	$0.00	$4,692.23
Juvenile Probation Area Office	El Monte	SCJ	5	$2,716.14	-$1,518.28	$210.00	$0.00	$0.00	$987.86
Juvenile Probation Area Office	El Monte	SGV/GAPP	122	$185,582.10	$18,257.72	$16,500.38	$0.00	$0.00	$187,339.44
Juvenile Probation Area Office	El Monte	SGV/GU	48	$0.00	$24,618.03	$13,052.30	$0.00	$0.00	$11,565.73
Juvenile Probation Area Office	El Monte	SGV/RP	181	$5,655.76	$136,528.78	$26,642.13	$0.00	$0.00	$115,542.41
Juvenile Probation Area Office	El Monte	SGV/SCH	110	$0.00	$27,295.77	$14,537.66	$0.00	$0.00	$12,758.11
Juvenile Probation Area Office	El Monte	SGVJ	8113	$224,850.16	$12,476,255.36	$1,640,767.72	$0.00	$0.00	$11,060,337.80
Juvenile Probation Area Office	El Monte	SMJ	1	$636.37	$3,332.03	$50.00	$0.00	$0.00	$3,918.40
Juvenile Probation Area Office	Lancaster	AV/GAPP	72	$53,028.19	$25,088.73	$14,275.87	$0.00	$0.00	$63,841.05
Juvenile Probation Area Office	Lancaster	CE/RP	1	$55.00	-$5.00	$0.00	$0.00	$0.00	$50.00
Juvenile Probation Area Office	Lancaster	CEJ	3	$159.12	$406.88	$0.00	$0.00	$0.00	$566.00
Juvenile Probation Area Office	Lancaster	CRJ	1	$175.07	$600.00	$0.00	$0.00	$0.00	$775.07
Juvenile Probation Area	Lancaster	ELA/RP	1	$0.00	$101.00	$101.00	$0.00	$0.00	$0.00

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Business Class	Location	Account Type	# of Accounts	Original Balance	Adjustment Amount	Paid Amount	Cancelled Amount	Interest Amount	Account Balance
Office									
Juvenile Probation Area Office	Lancaster	ESFV/AV	6264	$288,692.04	$5,687,207.72	$1,009,150.08	$0.00	$0.00	$4,966,749.68
Juvenile Probation Area Office	Lancaster	ESFVAV	1	$110.00	-$10.00	$20.00	$0.00	$0.00	$80.00
Juvenile Probation Area Office	Lancaster	ESFVJ	10	$10,785.20	$7,105.90	$550.00	$0.00	$0.00	$17,341.10
Juvenile Probation Area Office	Lancaster	FIRJ	1	$50.00	$0.00	$0.00	$0.00	$0.00	$50.00
Juvenile Probation Area Office	Lancaster	NEJJC	1	$0.00	$228.06	$0.00	$0.00	$0.00	$228.06
Juvenile Probation Area Office	Lancaster	SGV/GAPP	1	$700.00	$0.00	$116.00	$0.00	$0.00	$584.00
Juvenile Probation Area Office	Long Beach	CE/RP	1	$4,650.00	$0.00	$50.00	$0.00	$0.00	$4,600.00
Juvenile Probation Area Office	Long Beach	ELA/RP	2	$110.00	$357.50	$327.50	$0.00	$0.00	$140.00
Juvenile Probation Area Office	Long Beach	HAJ	1	$1,245.00	$0.00	$100.00	$0.00	$0.00	$1,145.00
Juvenile Probation Area Office	Long Beach	LB/GAPP	14	$0.00	$1,939.00	$2,099.00	$0.00	$0.00	-$160.00
Juvenile Probation Area Office	Long Beach	LB/SCH	4	$110.00	$330.00	$330.00	$0.00	$0.00	$110.00
Juvenile Probation Area Office	Long Beach	LBJ	3228	$195,875.63	$1,032,014.62	$405,034.30	$0.00	$0.00	$822,855.95
Juvenile Probation Area Office	Long Beach	NEJJC	1	$0.00	$110.00	$70.85	$0.00	$0.00	$39.15
Juvenile Probation Area Office	Long Beach	SCJ	4	$1,753.16	$510.10	$237.50	$0.00	$0.00	$2,025.76
Juvenile Probation Area Office	Los Angeles	AV/GAPP	2	$935.96	$210.00	$226.35	$0.00	$0.00	$919.61
Juvenile Probation Area Office	Los Angeles	CE/GAPP	3	$50.00	$23,903.34	$0.00	$0.00	$0.00	$23,953.34
Juvenile Probation Area Office	Los Angeles	CE/RP	315	$104,596.20	$126,901.89	$22,546.89	$0.00	$0.00	$208,951.20
Juvenile Probation Area Office	Los Angeles	CE/SCH	133	$0.00	$18,956.42	$11,133.80	$0.00	$0.00	$7,822.62
Juvenile Probation Area Office	Los Angeles	CEJ	6151	$263,084.69	$2,336,640.60	$610,886.61	$0.00	$0.00	$1,988,838.68
Juvenile Probation Area Office	Los Angeles	CR/SCH	186	$0.00	$27,479.61	$18,521.85	$0.00	$0.00	$8,957.76
Juvenile Probation Area Office	Los Angeles	CRJ	5650	$430,827.94	$2,175,692.99	$601,544.38	$0.00	$0.00	$2,004,976.55
Juvenile Probation Area	Los Angeles	ELA	1	$0.00	$110.00	$110.00	$0.00	$0.00	$0.00

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Account Type Inventory List Report
PROBATION

Summary

Business Class	Location	Account Type	# of Accounts	Original Balance	Adjustment Amount	Paid Amount	Cancelled Amount	Interest Amount	Account Balance
Office									
Juvenile Probation Area Office	Los Angeles	ELA/GAPP	111	$12,751.03	$23,750.83	$7,758.68	$0.00	$0.00	$28,743.18
Juvenile Probation Area Office	Los Angeles	ELA/GU	305	$0.00	$201,258.55	$26,025.34	$0.00	$0.00	$175,233.21
Juvenile Probation Area Office	Los Angeles	ELA/RP	3989	$140,534.45	$2,457,682.16	$335,962.60	$0.00	$0.00	$2,262,254.01
Juvenile Probation Area Office	Los Angeles	ELA/SCH	352	$0.00	$122,424.79	$39,392.51	$0.00	$0.00	$83,032.28
Juvenile Probation Area Office	Los Angeles	ESFV	1	$100.00	$0.00	$0.00	$0.00	$0.00	$100.00
Juvenile Probation Area Office	Los Angeles	ESFV/AV	2	$50,777.36	$0.00	$0.00	$0.00	$0.00	$50,777.36
Juvenile Probation Area Office	Los Angeles	ESFVAV	2	$302.64	$0.00	$302.64	$0.00	$0.00	$0.00
Juvenile Probation Area Office	Los Angeles	ESFVJ	46	$35,231.89	$3,921.57	$6,657.54	$0.00	$0.00	$32,495.92
Juvenile Probation Area Office	Los Angeles	FIR/SCH	7	$50.00	$545.00	$595.00	$0.00	$0.00	$0.00
Juvenile Probation Area Office	Los Angeles	FIRJ	1980	$316,311.44	$270,399.61	$213,514.71	$0.00	$0.00	$373,196.34
Juvenile Probation Area Office	Los Angeles	FOJ	1	$0.00	$557.93	$38.40	$0.00	$0.00	$519.53
Juvenile Probation Area Office	Los Angeles	HAJ	3	$2,534.81	-$1,079.81	$242.00	$0.00	$0.00	$1,213.00
Juvenile Probation Area Office	Los Angeles	KJJC	2004	$0.00	$796,389.66	$210,952.10	$0.00	$0.00	$585,437.56
Juvenile Probation Area Office	Los Angeles	MET/GU	9	$0.00	$405.00	$555.00	$0.00	$0.00	-$150.00
Juvenile Probation Area Office	Los Angeles	NEJJC	2730	$577,056.86	$457,908.96	$351,067.84	$0.00	$0.00	$683,897.98
Juvenile Probation Area Office	Los Angeles	PVJ	2	$220.00	$0.00	$10.00	$0.00	$0.00	$210.00
Juvenile Probation Area Office	Los Angeles	RIOJ	3	$261.00	$190.00	$0.00	$0.00	$0.00	$451.00
Juvenile Probation Area Office	Los Angeles	SCJ	16	$4,241.71	$1,751.72	$1,007.75	$0.00	$0.00	$4,985.68
Juvenile Probation Area Office	Los Angeles	SGV/GAPP	4	$4,983.22	$0.00	$304.44	$0.00	$0.00	$4,678.78
Juvenile Probation Area Office	Los Angeles	SGVJ	7	$14,123.11	-$3,283.41	$473.62	$0.00	$0.00	$10,366.08
Juvenile Probation Area Office	Los Angeles	SMJ	1	$100.00	$1,444.90	$0.00	$0.00	$0.00	$1,544.90
Juvenile Probation Area	North Hollywood	CE/GAPP	1	$13,778.20	-$10.00	$100.00	$0.00	$0.00	$13,668.20

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Account Type Inventory List Report
PROBATION

Summary

Business Class	Location	Account Type	# of Accounts	Original Balance	Adjustment Amount	Paid Amount	Cancelled Amount	Interest Amount	Account Balance
Office									
Juvenile Probation Area Office	North Hollywood	CRJ	3	$220.00	$10.00	$210.00	$0.00	$0.00	$20.00
Juvenile Probation Area Office	North Hollywood	ESFV/AV	2	$45,221.25	$110.00	$55.00	$0.00	$0.00	$45,276.25
Juvenile Probation Area Office	North Hollywood	ESFV/SUB	1	$10.00	$0.00	$10.00	$0.00	$0.00	$0.00
Juvenile Probation Area Office	North Hollywood	ESFVJ	12861	$15,937,099.14	$6,968,137.97	$1,670,490.15	$0.00	$0.00	$21,234,746.96
Juvenile Probation Area Office	North Hollywood	EV/GAPP	7	$260.00	$5,582.56	$516.76	$0.00	$0.00	$5,325.80
Juvenile Probation Area Office	North Hollywood	EV/GU	32	$0.00	$11,209.37	$4,687.73	$0.00	$0.00	$6,521.64
Juvenile Probation Area Office	North Hollywood	EV/RP	733	$3,881.97	$268,361.14	$45,527.06	$0.00	$0.00	$226,716.05
Juvenile Probation Area Office	North Hollywood	NEJJC	2	$4,287.17	$90.00	$22.00	$0.00	$0.00	$4,355.17
Juvenile Probation Area Office	North Hollywood	PVJ	1	$8,184.85	-$2,110.49	$1,000.00	$0.00	$0.00	$5,074.36
Juvenile Probation Area Office	North Hollywood	RIOJ	1	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Juvenile Probation Area Office	North Hollywood	SC/RP	1	$0.00	$1,300.00	$0.00	$0.00	$0.00	$1,300.00
Juvenile Probation Area Office	North Hollywood	SCJ	5	$591.00	$616.00	$517.00	$0.00	$0.00	$690.00
Juvenile Probation Area Office	North Hollywood	SGVJ	1	$674.00	$76.00	$750.00	$0.00	$0.00	$0.00
Juvenile Probation Area Office	Pasadena	CEJ	1	$0.00	$110.00	$0.00	$0.00	$0.00	$110.00
Juvenile Probation Area Office	Pasadena	ESFVJ	6	$228.29	$477.61	$341.50	$0.00	$0.00	$364.40
Juvenile Probation Area Office	Pasadena	FIRJ	1	$0.00	$220.00	$0.00	$0.00	$0.00	$220.00
Juvenile Probation Area Office	Pasadena	FOJ	3337	$138,126.01	$1,706,845.83	$531,486.74	$0.00	$0.00	$1,313,485.10
Juvenile Probation Area Office	Pasadena	SCJ	1	$15.00	$0.00	$5.00	$0.00	$0.00	$10.00
Juvenile Probation Area Office	Pomona	CRJ	1	$0.00	$110.00	$0.00	$0.00	$0.00	$110.00
Juvenile Probation Area Office	Pomona	ESFVJ	1	$110.00	-$10.00	$0.00	$0.00	$0.00	$100.00
Juvenile Probation Area Office	Pomona	PV/SCH	200	$4,017.18	$114,999.24	$50,899.48	$0.00	$0.00	$68,116.94

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Account Type Inventory List Report
PROBATION

Summary

Business Class	Location	Account Type	# of Accounts	Original Balance	Adjustment Amount	Paid Amount	Cancelled Amount	Interest Amount	Account Balance
Juvenile Probation Area Office	Pomona	PVJ	4351	$255,360.94	$2,593,350.88	$898,851.91	$0.00	$0.00	$1,949,859.91
Juvenile Probation Area Office	Pomona	SGV/GAPP	1	$110.00	$0.00	$110.00	$0.00	$0.00	$0.00
Juvenile Probation Area Office	Pomona	SGVJ	1	$407.18	$165.00	$190.00	$0.00	$0.00	$382.18
Juvenile Probation Area Office	Santa Monica	CE/RP	2	$1,900.00	-$1,445.01	$0.00	$0.00	$0.00	$454.99
Juvenile Probation Area Office	Santa Monica	CRJ	1	$0.00	$60.00	$110.00	$0.00	$0.00	-$50.00
Juvenile Probation Area Office	Santa Monica	ESFVJ	4	$74,569.27	$409.80	$10.00	$0.00	$0.00	$74,969.07
Juvenile Probation Area Office	Santa Monica	FIRJ	1	$100.00	$0.00	$0.00	$0.00	$0.00	$100.00
Juvenile Probation Area Office	Santa Monica	NEJJC	3	$4,286.65	$13,420.00	$120.50	$0.00	$0.00	$17,586.15
Juvenile Probation Area Office	Santa Monica	SCJ	1	$867.00	-$17.00	$0.00	$0.00	$0.00	$850.00
Juvenile Probation Area Office	Santa Monica	SGVJ	1	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Juvenile Probation Area Office	Santa Monica	SMJ	1442	$321,306.37	$337,729.60	$322,329.01	$0.00	$0.00	$336,706.96
Juvenile Probation Area Office	Torrance	ELA/RP	1	$100.00	$150.00	$267.75	$0.00	$0.00	-$17.75
Juvenile Probation Area Office	Torrance	HAJ	2254	$683,954.61	$714,443.70	$387,389.95	$0.00	$0.00	$1,011,008.36
Juvenile Probation Area Office	Torrance	LBJ	1	$64,817.61	$0.00	$0.00	$0.00	$0.00	$64,817.61
Juvenile Probation Area Office	Torrance	SCJ	7	$4,146.18	$3,957.62	$2,135.00	$0.00	$0.00	$5,968.80
Juvenile Probation Area Office	Torrance	SGVJ	2	$1,334.00	$756.71	$1,990.71	$0.00	$0.00	$100.00
Juvenile Probation Area Office	Valencia	CEJ	1	$110.00	$90.00	$110.00	$0.00	$0.00	$90.00
Juvenile Probation Area Office	Valencia	ESFV/AV	1	$1,813.42	-$646.82	$200.00	$0.00	$0.00	$966.60
Juvenile Probation Area Office	Valencia	ESFV/SUB	61	$40,749.64	$2,756.48	$24,567.28	$0.00	$0.00	$18,938.84
Juvenile Probation Area Office	Valencia	ESFV/SUBJ	1390	$2,462.86	$754,274.23	$261,668.67	$0.00	$0.00	$495,068.42
Juvenile Probation Area Office	Valencia	ESFVJ	4	$250.24	$7,756.22	$581.24	$0.00	$0.00	$7,425.22
Juvenile Probation Area Office	Valencia	PVJ	1	$510.00	-$458.21	$11.00	$0.00	$0.00	$40.79

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Account Type Inventory List Report
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Summary

Business Class	Location	Account Type	# of Accounts	Original Balance	Adjustment Amount	Paid Amount	Cancelled Amount	Interest Amount	Account Balance
Juvenile Probation Area Office	Whittier	ELA/RP	2	$1,348.31	$0.00	$150.00	$0.00	$0.00	$1,198.31
Juvenile Probation Area Office	Whittier	ESFVJ	6	$27.50	$40,521.28	$316.00	$0.00	$0.00	$40,232.78
Juvenile Probation Area Office	Whittier	NEJJC	2	$200.00	$0.00	$200.00	$0.00	$0.00	$0.00
Juvenile Probation Area Office	Whittier	PVJ	1	$0.00	$110.00	$0.00	$0.00	$0.00	$110.00
Juvenile Probation Area Office	Whittier	RIO/GAPP	219	$165.00	$43,302.26	$44,701.10	$0.00	$0.00	-$1,233.84
Juvenile Probation Area Office	Whittier	RIO/SCH	163	$100.00	$32,971.19	$34,015.37	$0.00	$0.00	-$944.18
Juvenile Probation Area Office	Whittier	RIOJ	4907	$263,200.43	$1,123,090.56	$788,686.67	$0.00	$0.00	$597,604.32
Juvenile Probation Area Office	Whittier	SCJ	4	$2,547.29	$532.30	$2,614.99	$0.00	$0.00	$464.60
Juvenile Probation Area Office	Whittier	SGVJ	1	$10,568.87	$2,906.87	$0.00	$0.00	$0.00	$13,475.74
Sheriff		Inmate Restitution PC1170h	1474	$20,856,358.99	$536,501.21	$136,090.36	$21,205,278.24	$0.00	$51,491.60
Total:			872845	**$411,947,538.54**	**$1,382,508,525.32**	**$462,003,148.69**	**$22,042,465.33**	**$0.00**	**$1,310,410,449.84**

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Based on: Entered Date

Technical Exhibit 2
Reference No. 5

Account Type Status Report

PROBATION

8/1/2023 - 8/31/2023

Adult Probation Area Office/Alhambra

Account Type: ALH

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	21	$1,199.85	$1,199.85	$0.00	$57.14	19	$0.00	0.00%
	21	**$1,199.85**	**$1,199.85**	**$0.00**			**$0.00**	

Account Type: CR

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	4	$0.00	$0.00	$0.00	$0.00	22	$0.00	0.00%
	4	**$0.00**	**$0.00**	**$0.00**			**$0.00**	

Account Type: PV

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	2	$0.00	$0.00	$0.00	$0.00	21	$0.00	0.00%
	2	**$0.00**	**$0.00**	**$0.00**			**$0.00**	

Account Type: RIO

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	1	$370.00	$370.00	$0.00	$370.00	22	$0.00	0.00%
	1	**$370.00**	**$370.00**	**$0.00**			**$0.00**	

Adult Probation Area Office/Arcadia

Account Type: LAMAD

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	12	$3,674.99	$3,674.99	$0.00	$306.25	8	$0.00	0.00%
	12	**$3,674.99**	**$3,674.99**	**$0.00**			**$0.00**	

Account Type: SC

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	2	$740.00	$740.00	$0.00	$370.00	3	$0.00	0.00%
	2	**$740.00**	**$740.00**	**$0.00**			**$0.00**	

Adult Probation Area Office/Compton

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Account Type Status Report

PROBATION

8/1/2023 - 8/31/2023

Account Type: CAI

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	1	$370.00	$370.00	$0.00	$370.00	10	$0.00	0.00%
	1	**$370.00**	**$370.00**	**$0.00**			**$0.00**	

Account Type: FIR

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	6	$2,420.00	$2,420.00	$0.00	$403.33	14	$0.00	0.00%
	6	**$2,420.00**	**$2,420.00**	**$0.00**			**$0.00**	

Account Type: HA

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	1	$370.00	$370.00	$0.00	$370.00	4	$0.00	0.00%
	1	**$370.00**	**$370.00**	**$0.00**			**$0.00**	

Account Type: LAMAD

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	4	$1,184.00	$1,184.00	$0.00	$296.00	19	$0.00	0.00%
	4	**$1,184.00**	**$1,184.00**	**$0.00**			**$0.00**	

Account Type: LB

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	1	$370.00	$370.00	$0.00	$370.00	10	$0.00	0.00%
	1	**$370.00**	**$370.00**	**$0.00**			**$0.00**	

Account Type: PV

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	1	$1,891.00	$1,891.00	$0.00	$1,891.00	14	$0.00	0.00%
	1	**$1,891.00**	**$1,891.00**	**$0.00**			**$0.00**	

Account Type: SC

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	45	$17,913.00	$17,888.00	$0.00	$398.07	17	$25.00	0.13%
	45	**$17,913.00**	**$17,888.00**	**$0.00**			**$25.00**	

Adult Probation Area Office/El Monte

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Account Type Status Report

PROBATION

8/1/2023 - 8/31/2023

Account Type: LAMAD

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	3	$1,188.81	$1,138.81	$0.00	$396.27	18	$50.00	4.20%
	3	**$1,188.81**	**$1,138.81**	**$0.00**			**$50.00**	

Account Type: SGV

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	20	$9,950.00	$9,950.00	$0.00	$497.50	14	$0.00	0.00%
	20	**$9,950.00**	**$9,950.00**	**$0.00**			**$0.00**	

Adult Probation Area Office/Lancaster

Account Type: ESFVAV

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	37	$17,153.00	$17,153.00	$0.00	$463.59	13	$0.00	0.00%
	37	**$17,153.00**	**$17,153.00**	**$0.00**			**$0.00**	

Account Type: LAMAD

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	2	$364,840.00	$364,840.00	$0.00	$182,420.00	18	$0.00	0.00%
	2	**$364,840.00**	**$364,840.00**	**$0.00**			**$0.00**	

Adult Probation Area Office/Long Beach

Account Type: FIR

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	1	$370.00	$370.00	$0.00	$370.00	28	$0.00	0.00%
	1	**$370.00**	**$370.00**	**$0.00**			**$0.00**	

Account Type: HA

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	3	$1,130.00	$1,130.00	$0.00	$376.67	16	$0.00	0.00%
	3	**$1,130.00**	**$1,130.00**	**$0.00**			**$0.00**	

Account Type: LAMAD

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected

Account Type Status Report
PROBATION
8/1/2023 - 8/31/2023

Payment Plan	3	$1,120.00	$1,120.00	$0.00	$373.33	26	$0.00	0.00%
	3	**$1,120.00**	**$1,120.00**	**$0.00**			**$0.00**	

Account Type: LB

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Paid In Full	1	$770.00	$0.00	$0.00	$770.00	24	$770.00	100.00%
Payment Plan	36	$12,889.00	$12,889.00	$0.00	$358.03	17	$0.00	0.00%
	37	**$13,659.00**	**$12,889.00**	**$0.00**			**$770.00**	

Account Type: RIO

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	1	$505.00	$505.00	$0.00	$505.00	22	$0.00	0.00%
	1	**$505.00**	**$505.00**	**$0.00**			**$0.00**	

Adult Probation Area Office/Los Angeles

Account Type: CAI

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	1	$0.00	$0.00	$0.00	$0.00	18	$0.00	0.00%
	1	**$0.00**	**$0.00**	**$0.00**			**$0.00**	

Account Type: CE

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	45	$16,399.00	$16,399.00	$0.00	$364.42	16	$0.00	0.00%
	45	**$16,399.00**	**$16,399.00**	**$0.00**			**$0.00**	

Account Type: CR

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Closed	1	$0.00	$0.00	$0.00	$0.00	31	$0.00	0.00%
Payment Plan	66	$32,650.44	$32,650.44	$0.00	$494.70	15	$0.00	0.00%
	67	**$32,650.44**	**$32,650.44**	**$0.00**			**$0.00**	

Account Type: ELA

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	27	$12,250.00	$12,250.00	$0.00	$453.70	18	$0.00	0.00%
	27	**$12,250.00**	**$12,250.00**	**$0.00**			**$0.00**	

Account Type: ESFV

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Account Type Status Report

PROBATION

8/1/2023 - 8/31/2023

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	1	$370.00	$370.00	$0.00	$370.00	4	$0.00	0.00%
	1	**$370.00**	**$370.00**	**$0.00**			**$0.00**	
Account Type:	**FIR**							
Status	**Count**	**Principal**	**Open**	**Cancelled**	**Average Amount**	**Average Age of Debt**	**Collected**	**Percentage Collected**
Closed	4	$0.00	$0.00	$0.00	$0.00	23	$0.00	0.00%
Payment Plan	46	$15,468.00	$15,468.00	$0.00	$336.26	16	$0.00	0.00%
	50	**$15,468.00**	**$15,468.00**	**$0.00**			**$0.00**	
Account Type:	**FO**							
Status	**Count**	**Principal**	**Open**	**Cancelled**	**Average Amount**	**Average Age of Debt**	**Collected**	**Percentage Collected**
Payment Plan	2	$844.00	$844.00	$0.00	$422.00	20	$0.00	0.00%
	2	**$844.00**	**$844.00**	**$0.00**			**$0.00**	
Account Type:	**LAMAD**							
Status	**Count**	**Principal**	**Open**	**Cancelled**	**Average Amount**	**Average Age of Debt**	**Collected**	**Percentage Collected**
Closed	1	$0.00	$0.00	$0.00	$0.00	30	$0.00	0.00%
Payment Plan	7	$1,480.00	$1,480.00	$0.00	$211.43	13	$0.00	0.00%
	8	**$1,480.00**	**$1,480.00**	**$0.00**			**$0.00**	
Account Type:	**PV**							
Status	**Count**	**Principal**	**Open**	**Cancelled**	**Average Amount**	**Average Age of Debt**	**Collected**	**Percentage Collected**
Payment Plan	1	$370.00	$370.00	$0.00	$370.00	22	$0.00	0.00%
	1	**$370.00**	**$370.00**	**$0.00**			**$0.00**	

Adult Probation Area Office/Pasadena

Account Type:	**FIR**							
Status	**Count**	**Principal**	**Open**	**Cancelled**	**Average Amount**	**Average Age of Debt**	**Collected**	**Percentage Collected**
Payment Plan	1	$0.00	$0.00	$0.00	$0.00	15	$0.00	0.00%
	1	**$0.00**	**$0.00**	**$0.00**			**$0.00**	
Account Type:	**FO**							
Status	**Count**	**Principal**	**Open**	**Cancelled**	**Average Amount**	**Average Age of Debt**	**Collected**	**Percentage Collected**
Payment Plan	24	$8,256.00	$8,256.00	$0.00	$344.00	16	$0.00	0.00%

Account Type Status Report
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	24	**$8,256.00**	**$8,256.00**	**$0.00**			**$0.00**	
Account Type:	**LAMAD**							
Status	**Count**	**Principal**	**Open**	**Cancelled**	**Average Amount**	**Average Age of Debt**	**Collected**	**Percentage Collected**
Closed	1	$0.00	$0.00	$0.00	$0.00	30	$0.00	0.00%
Payment Plan	2	$740.00	$740.00	$0.00	$370.00	16	$0.00	0.00%
	3	**$740.00**	**$740.00**	**$0.00**			**$0.00**	
Account Type:	**PV**							
Status	**Count**	**Principal**	**Open**	**Cancelled**	**Average Amount**	**Average Age of Debt**	**Collected**	**Percentage Collected**
Payment Plan	1	$453.00	$453.00	$0.00	$453.00	3	$0.00	0.00%
	1	**$453.00**	**$453.00**	**$0.00**			**$0.00**	
Account Type:	**SGV**							
Status	**Count**	**Principal**	**Open**	**Cancelled**	**Average Amount**	**Average Age of Debt**	**Collected**	**Percentage Collected**
Payment Plan	1	$570.00	$570.00	$0.00	$570.00	23	$0.00	0.00%
	1	**$570.00**	**$570.00**	**$0.00**			**$0.00**	

Adult Probation Area Office/Pomona

Account Type:	**CR**							
Status	**Count**	**Principal**	**Open**	**Cancelled**	**Average Amount**	**Average Age of Debt**	**Collected**	**Percentage Collected**
Payment Plan	1	$470.00	$470.00	$0.00	$470.00	15	$0.00	0.00%
	1	**$470.00**	**$470.00**	**$0.00**			**$0.00**	
Account Type:	**PV**							
Status	**Count**	**Principal**	**Open**	**Cancelled**	**Average Amount**	**Average Age of Debt**	**Collected**	**Percentage Collected**
Closed	1	$0.00	$0.00	$0.00	$0.00	24	$0.00	0.00%
Payment Plan	48	$20,388.00	$20,388.00	$0.00	$424.75	14	$0.00	0.00%
	49	**$20,388.00**	**$20,388.00**	**$0.00**			**$0.00**	
Account Type:	**SGV**							
Status	**Count**	**Principal**	**Open**	**Cancelled**	**Average Amount**	**Average Age of Debt**	**Collected**	**Percentage Collected**
Payment Plan	2	$740.00	$740.00	$0.00	$370.00	31	$0.00	0.00%
	2	**$740.00**	**$740.00**	**$0.00**			**$0.00**	

Adult Probation Area Office/Santa Monica

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Account Type Status Report

PROBATION

8/1/2023 - 8/31/2023

Account Type: SM

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	13	$4,810.00	$4,810.00	$0.00	$370.00	19	$0.00	0.00%
	13	**$4,810.00**	**$4,810.00**	**$0.00**			**$0.00**	

Adult Probation Area Office/Torrance

Account Type: ALH

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	1	$0.00	$0.00	$0.00	$0.00	11	$0.00	0.00%
	1	**$0.00**	**$0.00**	**$0.00**			**$0.00**	

Account Type: CE

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	2	$740.00	$740.00	$0.00	$370.00	26	$0.00	0.00%
	2	**$740.00**	**$740.00**	**$0.00**			**$0.00**	

Account Type: CR

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	1	$0.00	$0.00	$0.00	$0.00	30	$0.00	0.00%
	1	**$0.00**	**$0.00**	**$0.00**			**$0.00**	

Account Type: FIR

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	1	$0.00	$0.00	$0.00	$0.00	29	$0.00	0.00%
	1	**$0.00**	**$0.00**	**$0.00**			**$0.00**	

Account Type: HA

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	54	$40,842.19	$40,842.19	$0.00	$756.34	17	$0.00	0.00%
	54	**$40,842.19**	**$40,842.19**	**$0.00**			**$0.00**	

Account Type: LAMAD

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Closed	1	$0.00	$0.00	$0.00	$0.00	24	$0.00	0.00%
Payment Plan	5	$1,936.00	$1,936.00	$0.00	$387.20	19	$0.00	0.00%

Account Type Status Report
PROBATION
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	6	**$1,936.00**	**$1,936.00**	**$0.00**			**$0.00**	
Account Type:	**LB**							
Status	**Count**	**Principal**	**Open**	**Cancelled**	**Average Amount**	**Average Age of Debt**	**Collected**	**Percentage Collected**
Payment Plan	1	$411.00	$411.00	$0.00	$411.00	30	$0.00	0.00%
	1	**$411.00**	**$411.00**	**$0.00**			**$0.00**	
Account Type:	**RIO**							
Status	**Count**	**Principal**	**Open**	**Cancelled**	**Average Amount**	**Average Age of Debt**	**Collected**	**Percentage Collected**
Payment Plan	1	$370.00	$370.00	$0.00	$370.00	16	$0.00	0.00%
	1	**$370.00**	**$370.00**	**$0.00**			**$0.00**	
Account Type:	**SC**							
Status	**Count**	**Principal**	**Open**	**Cancelled**	**Average Amount**	**Average Age of Debt**	**Collected**	**Percentage Collected**
Payment Plan	2	$1,940.00	$1,940.00	$0.00	$970.00	28	$0.00	0.00%
	2	**$1,940.00**	**$1,940.00**	**$0.00**			**$0.00**	

Adult Probation Area Office/Valencia

Account Type:	**ESFVVL**							
Status	**Count**	**Principal**	**Open**	**Cancelled**	**Average Amount**	**Average Age of Debt**	**Collected**	**Percentage Collected**
Payment Plan	1	$370.00	$370.00	$0.00	$370.00	8	$0.00	0.00%
	1	**$370.00**	**$370.00**	**$0.00**			**$0.00**	

Adult Probation Area Office/Van Nuys

Account Type:	**ALH**							
Status	**Count**	**Principal**	**Open**	**Cancelled**	**Average Amount**	**Average Age of Debt**	**Collected**	**Percentage Collected**
Payment Plan	1	$0.00	$0.00	$0.00	$0.00	11	$0.00	0.00%
	1	**$0.00**	**$0.00**	**$0.00**			**$0.00**	
Account Type:	**ESFV**							
Status	**Count**	**Principal**	**Open**	**Cancelled**	**Average Amount**	**Average Age of Debt**	**Collected**	**Percentage Collected**
Paid In Full	1	$374.00	$0.00	$0.00	$374.00	24	$374.00	100.00%
Payment Plan	74	$36,249.00	$36,249.00	$0.00	$489.85	15	$0.00	0.00%
	75	**$36,623.00**	**$36,249.00**	**$0.00**			**$374.00**	

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Account Type Status Report
PROBATION
8/1/2023 - 8/31/2023

Account Type: ESFVVL

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	1	$370.00	$370.00	$0.00	$370.00	14	$0.00	0.00%
	1	**$370.00**	**$370.00**	**$0.00**			**$0.00**	

Account Type: FIR

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	1	$370.00	$370.00	$0.00	$370.00	15	$0.00	0.00%
	1	**$370.00**	**$370.00**	**$0.00**			**$0.00**	

Account Type: LAMAD

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	8	$63,012.00	$63,012.00	$0.00	$7,876.50	23	$0.00	0.00%
	8	**$63,012.00**	**$63,012.00**	**$0.00**			**$0.00**	

Adult Probation Area Office/Whittier

Account Type: CR

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Closed	1	$0.00	$0.00	$0.00	$0.00	25	$0.00	0.00%
	1	**$0.00**	**$0.00**	**$0.00**			**$0.00**	

Account Type: LAMAD

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Payment Plan	1	$370.00	$370.00	$0.00	$370.00	30	$0.00	0.00%
	1	**$370.00**	**$370.00**	**$0.00**			**$0.00**	

Account Type: RIO

Status	Count	Principal	Open	Cancelled	Average Amount	Average Age of Debt	Collected	Percentage Collected
Closed	1	$0.00	$0.00	$0.00	$0.00	18	$0.00	0.00%
Payment Plan	38	$15,675.00	$15,675.00	$0.00	$412.50	13	$0.00	0.00%
	39	**$15,675.00**	**$15,675.00**	**$0.00**			**$0.00**	

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Account Type Status Report

PROBATION

8/1/2023 - 8/31/2023

Summary

Status	Count	Open	Cancelled	Collected
Closed	11	$0.00	$0.00	$0.00
Paid In Full	2	$0.00	$0.00	$1,144.00
Payment Plan	689	$718,487.28	$0.00	$75.00

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Technical Exhibit 2
Technical No. 6

Aging by Account Type Report

PROBATION

8/1/2023 - 8/31/2023

	Current		30 days		60 days		90 days		120 days or more		Total	
Account Type	**# of Accounts**	**Balance**	**# of Accounts**	**Balance**	**# of Accounts**	**Balance**	**# of Accounts**	**Balance**	**# of Accounts**	**Balance**	**# of Accounts**	**Balance**
ALH	19	1,199.85	4	0.00	0	0.00	0	0.00	0	0.00	23	1,199.85
CAI	2	370.00	0	0.00	0	0.00	0	0.00	0	0.00	2	370.00
CE	44	16,029.00	3	1,110.00	0	0.00	0	0.00	0	0.00	47	17,139.00
CE/RP	7	4,047.29	3	3,004.68	0	0.00	0	0.00	0	0.00	10	7,051.97
CEJ	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	2	100.00
CR	70	32,380.44	4	740.00	0	0.00	0	0.00	0	0.00	74	33,120.44
CRJ	9	650.00	0	0.00	0	0.00	0	0.00	0	0.00	9	650.00
ELA	22	9,800.00	5	2,450.00	0	0.00	0	0.00	0	0.00	27	12,250.00
ELA/GAPP	1	900.00	0	0.00	0	0.00	0	0.00	0	0.00	1	900.00
ELA/RP	2	950.00	1	100.00	0	0.00	0	0.00	0	0.00	3	1,050.00
ESFV	71	32,692.00	5	3,927.00	0	0.00	0	0.00	0	0.00	76	36,619.00
ESFV/AV	4	260.00	0	0.00	0	0.00	0	0.00	0	0.00	4	260.00
ESFV/SUB	1	10.00	1	100.00	0	0.00	0	0.00	0	0.00	2	110.00
ESFVAV	32	14,203.00	5	2,950.00	0	0.00	0	0.00	0	0.00	37	17,153.00
ESFVJ	12	4,846.99	1	569.00	0	0.00	0	0.00	0	0.00	13	5,415.99
ESFVVL	3	750.00	0	0.00	0	0.00	0	0.00	0	0.00	3	750.00
FIR	59	18,628.00	1	0.00	0	0.00	0	0.00	0	0.00	60	18,628.00

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Aging by Account Type Report

PROBATION

8/1/2023 - 8/31/2023

	Current	30 days	60 days	90 days	120 days or more	Total
Account Type	**# of Accounts Balance**	**# of Accounts Balance**	**# of Accounts Balance**	**# of Accounts Balance**	**# of Accounts Balance**	**# of Accounts Balance**
FIRJ	3 200.00	1 1,284.91	0 0.00	0 0.00	0 0.00	4 1,484.91
FO	23 7,886.00	3 1,214.00	0 0.00	0 0.00	0 0.00	26 9,100.00
FOJ	1 2,826.00	0 0.00	0 0.00	0 0.00	0 0.00	1 2,826.00
HA	50 27,963.92	8 14,378.27	0 0.00	0 0.00	0 0.00	58 42,342.19
HAJ	6 400.00	0 0.00	0 0.00	0 0.00	0 0.00	6 400.00
LAMAD	43 377,724.80	8 61,771.00	0 0.00	0 0.00	0 0.00	51 439,495.80
LB	36 12,519.00	3 1,151.00	0 0.00	0 0.00	0 0.00	39 13,670.00
LBJ	3 161.16	0 0.00	0 0.00	0 0.00	0 0.00	3 161.16
NEJJC	3 250.00	1 8,557.20	0 0.00	0 0.00	0 0.00	4 8,807.20
PV	50 21,518.00	4 1,584.00	0 0.00	0 0.00	0 0.00	54 23,102.00
PVJ	3 150.00	4 1,330.50	0 0.00	0 0.00	0 0.00	7 1,480.50
RIO	38 15,310.00	4 1,610.00	0 0.00	0 0.00	0 0.00	42 16,920.00
RIOJ	6 1,713.90	0 0.00	0 0.00	0 0.00	0 0.00	6 1,713.90
SC	43 18,248.00	6 2,320.00	0 0.00	0 0.00	0 0.00	49 20,568.00
SCJ	3 100.00	0 0.00	0 0.00	0 0.00	0 0.00	3 100.00
SGV	19 10,146.00	4 1,114.00	0 0.00	0 0.00	0 0.00	23 11,260.00
SGV/GAPP	4 150.00	4 200.00	0 0.00	0 0.00	0 0.00	8 350.00

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Aging by Account Type Report

PROBATION

8/1/2023 - 8/31/2023

	Current		30 days		60 days		90 days		120 days or more		Total	
Account Type	**# of Accounts**	**Balance**	**# of Accounts**	**Balance**	**# of Accounts**	**Balance**	**# of Accounts**	**Balance**	**# of Accounts**	**Balance**	**# of Accounts**	**Balance**
SGVJ	3	150.00	0	0.00	0	0.00	0	0.00	0	0.00	3	150.00
SM	13	4,810.00	0	0.00	0	0.00	0	0.00	0	0.00	13	4,810.00
SMJ	2	100.00	0	0.00	0	0.00	0	0.00	0	0.00	2	100.00
Totals:	**712**	**$640,143.35**	**83**	**$111,465.56**	**0**	**$0.00**	**0**	**$0.00**	**0**	**$0.00**	**795**	**$751,608.91**

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Accounts Entered Collector Performance Report
PROBATION
8/1/2023 - 8/31/2023

Technical Exhibit 2
Reference No. 7

Account Type	Account Number	Debtor	Collector	Entered Date	Entered Balance
RIOJ	[redacted]	[redacted]	Tbradford	08/07/2023	$50.00
SGVJ	[redacted]	[redacted]	Tbradford	08/07/2023	$50.00
PVJ	[redacted]	[redacted]	Tbradford	08/09/2023	$50.00
RIOJ	[redacted]	[redacted]	Fgarcia	08/15/2023	$100.00
ESFVVL	[redacted]	[redacted]	Fgarcia	08/16/2023	$10.00
SGVJ	[redacted]	[redacted]	Tbradford	08/17/2023	$50.00
HAJ	[redacted]	[redacted]	Tbradford	08/17/2023	$50.00
ESFVJ	[redacted]	[redacted]	Tbradford	08/23/2023	$100.00
ELA/RP	[redacted]	[redacted]	Tbradford	08/23/2023	$50.00
ESFV/AV	[redacted]	[redacted]	Tbradford	08/23/2023	$100.00
CEJ	[redacted]	[redacted]	Tbradford	08/23/2023	$50.00
CRJ	[redacted]	[redacted]	Tbradford	08/23/2023	$50.00
CEJ	[redacted]	[redacted]	Tbradford	08/23/2023	$50.00
FIRJ	[redacted]	[redacted]	Tbradford	08/23/2023	$50.00
ESFV/AV	[redacted]	[redacted]	Tbradford	08/23/2023	$50.00
ESFVJ	[redacted]	[redacted]	Tbradford	08/23/2023	$50.00
CRJ	[redacted]	[redacted]	Tbradford	08/23/2023	$100.00
RIOJ	[redacted]	[redacted]	Tbradford	08/23/2023	$50.00
SGVJ	[redacted]	[redacted]	Tbradford	08/23/2023	$50.00
HAJ	[redacted]	[redacted]	Tbradford	08/23/2023	$50.00
FIRJ	[redacted]	[redacted]	Tbradford	08/23/2023	$50.00
ESFVJ	[redacted]	[redacted]	Fgarcia	08/29/2023	$10.00
ESFVJ	[redacted]	[redacted]	Fgarcia	08/29/2023	$10.00
CRJ	[redacted]	[redacted]	Tbradford	08/31/2023	$100.00
SCJ	[redacted]	[redacted]	Tbradford	08/31/2023	$100.00
Accounts Entered:	**25**			**Total:**	**$1,430.00**

Accounts Entered Collector Performance Report
PROBATION
8/1/2023 - 8/31/2023

Summary

Collector	Accounts Entered	Account Balances
Tbradford	3	$150.00
Fgarcia	2	$110.00
Tbradford	16	$950.00
Fgarcia	2	$20.00
Tbradford	2	$200.00
Total:	**25**	**$1,430.00**

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Collector Performance Activity Report

PROBATION

8/1/2023 - 8/31/2023

Technical Exhibit 2
Reference No. 8

User: - All Users -

Activity	Count
Letter Requests	217
Information Provider Requests	0
User Notes Entered	3115
Accounts Forwarded	0
Demographic Updates	11195
Payments Posted	2636
Financial Transactions Posted (adjustments and reversals)	82
Total:	**17245**

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Technical Exhibit 2
Reference No. 9

Collector Bin Change History Report
PROBATION
8/1/2023 - 8/31/2023

Debtor	Debtor Number	Previous Bin	New Bin	Reason	Collector	Change Date
Smccorkle	[redacted]	DAI 7	DAI 6	Collection Purposes	Smccorkle	08/02/2023
Smccorkle	[redacted]	DAI 2	DAI 12		Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 2	DAI 3		Smccorkle	08/16/2023
Smccorkle	[redacted]	DAI 2	DAI 10		Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 2	DAI 12		Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 12	DAI 2		Smccorkle	08/16/2023
Smccorkle	[redacted]	DAI 10	DAI 2	Collection Purposes	Smccorkle	08/17/2023
Smccorkle	[redacted]	DAI 2	DAI 3	Collection Purposes	Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 2	DAI 12		Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 2	DAI 10		Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 12	DAI 2		Smccorkle	08/16/2023
Smccorkle	[redacted]	DAI 12	DAI 2		Smccorkle	08/16/2023
Smccorkle	[redacted]	DAI 2	DAI 12		Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 12	DAI 2	Collection Purposes	Smccorkle	08/21/2023
Smccorkle	[redacted]	DAI 2	DAI 10		Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 2	DAI 3		Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 2	DAI 12		Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 2	DAI 10		Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 2	DAI 10		Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 12	DAI 2		Smccorkle	08/16/2023
Smccorkle	[redacted]	DAI 2	DAI 3	Collection Purposes	Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 2	DAI 10		Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 2	DAI 12		Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 2	DAI 12		Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 12	DAI 2		Smccorkle	08/16/2023
Smccorkle	[redacted]	DAI 10	DAI 2	Collection Purposes	Smccorkle	08/17/2023
Smccorkle	[redacted]	DAI 10	1		Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 12	DAI 2		Smccorkle	08/16/2023
Smccorkle	[redacted]	DAI 2	DAI 12		Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 2	DAI 12		Smccorkle	08/30/2023

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Collector Bin Change History Report
PROBATION
8/1/2023 - 8/31/2023

Debtor	Debtor Number	Previous Bin	New Bin	Reason	Collector	Change Date
Smccorkle	[redacted]	DAI 2	DAI 3		Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 2	DAI 12		Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 2	DAI 12		Smccorkle	08/30/2023
Smccorkle	[redacted]	DAI 2	DAI 3		Smccorkle	08/30/2023

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Technical Exhibit 2
Refence 10

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Lrobles

Debtor Activity		
Debtors Worked	121	0.00%
Time Spent	1:2:21:52	0:13:04 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	125	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Kvaldez

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

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Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Twatson

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Kromero

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

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Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Iduron

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Smccorkle

Debtor Activity		
Debtors Worked	48	0.01%
Time Spent	1:0:33:24	0:30:42 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	2	
Next Steps Set	15	
Next Work Dates Set	25	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	12	
Notes Created	6	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
872,862	663,137	$1,310,409,314.84

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Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Jmadison

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Fkarwa

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

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Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Rhsieh

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Dcrawford

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

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Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Eesqueda

Debtor Activity		
Debtors Worked	68	0.00%
Time Spent	11:53:10	0:10:29 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	12	
Notes Created	59	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Scheng

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

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Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Rgomez

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Ngonzalez

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Phsu

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Ppitts

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Jrodriguez

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Ljones

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
70,428	51,885	$89,013,827.86

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Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Fgarcia

Debtor Activity		
Debtors Worked	106	0.00%
Time Spent	4:00:36	0:02:16 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	3	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	109	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Garmas

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

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Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Mmelchor

Debtor Activity		
Debtors Worked	303	0.61%
Time Spent	1:15:10:50	0:07:46 Avg
Amount Collected	$5,988.79	0.01%
Letters Requested	0	
Notes Created	2	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	245	
Next Work Dates Set	309	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	8	$6,404.79
Account Status Changes	74	
Notes Created	340	

Payment Activity		
All Payments	60	$5,988.79
Payment Plan Payments	57	$5,808.79
Debtor Paid-In-Full Payments	2	$220.00

Global Assignments		
Accounts	Debtors	Total
67,533	50,019	$99,868,016.25

Collector name: Mperkins

Debtor Activity		
Debtors Worked	345	0.69%
Time Spent	3:6:20:40	0:13:38 Avg
Amount Collected	$6,564.00	0.01%
Letters Requested	30	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	367	
Next Work Dates Set	546	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	7	$2,990.00
Account Status Changes	66	
Notes Created	804	

Payment Activity		
All Payments	72	$6,564.00
Payment Plan Payments	70	$6,438.00
Debtor Paid-In-Full Payments	2	$770.00

Global Assignments		
Accounts	Debtors	Total
67,094	49,873	$89,972,526.68

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Smillan

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Mvelasquez

Debtor Activity		
Debtors Worked	95	0.00%
Time Spent	9:02:43	0:05:43 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	1	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

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Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Stheam

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Czhang

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Tdickerson

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Kbeyer

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

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Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Abonilla

Debtor Activity		
Debtors Worked	282	0.57%
Time Spent	1:12:57:08	0:07:52 Avg
Amount Collected	$10,867.03	0.01%
Letters Requested	53	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	173	
Next Work Dates Set	328	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	7	$2,488.00
Account Status Changes	78	
Notes Created	341	

Payment Activity		
All Payments	90	$10,867.03
Payment Plan Payments	87	$10,657.03
Debtor Paid-In-Full Payments	1	$375.00

Global Assignments

Accounts	Debtors	Total
67,385	49,617	$87,949,359.74

Collector name: Ariley

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments

Accounts	Debtors	Total
67,094	49,873	$89,972,526.68

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Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Menglish

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$3,246.56	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	4	$1,480.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	50	$3,246.56
Payment Plan Payments	47	$3,151.56
Debtor Paid-In-Full Payments	2	$470.00

Global Assignments

Accounts	Debtors	Total
61,829	47,119	$67,013,386.70

Collector name: Mcooper

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments

Accounts	Debtors	Total
0	0	$0.00

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Fadams

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
872,862	663,137	$1,310,409,314.84

Collector name: Mcabral

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

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Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Ksung

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Cchou

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Arodriguez

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments

Accounts	Debtors	Total
872,862	663,137	$1,310,409,314.84

Collector name: Mibanez

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments

Accounts	Debtors	Total
0	0	$0.00

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Bsoto

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Statum

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Tbonds

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Ssexton

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Jvilchez

Debtor Activity		
Debtors Worked	31	0.00%
Time Spent	19:08:31	0:37:03 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	1	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	32	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Mthin

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Mbanales

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Rbass

Debtor Activity		
Debtors Worked	251	0.50%
Time Spent	1:8:12:24	0:07:42 Avg
Amount Collected	$6,613.94	0.01%
Letters Requested	25	
Notes Created	3	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	216	
Next Work Dates Set	258	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	7	$5,720.94
Account Status Changes	214	
Notes Created	345	

Payment Activity		
All Payments	68	$6,613.94
Payment Plan Payments	62	$4,272.00
Debtor Paid-In-Full Payments	2	$1,025.00

Global Assignments		
Accounts	Debtors	Total
68,147	50,678	$83,780,517.41

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Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Lvalentin1

Debtor Activity		
Debtors Worked	4	0.00%
Time Spent	9:20:55	2:20:14 Avg
Amount Collected	$0.00	0.00%
Letters Requested	1	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	2	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments

Accounts	Debtors	Total
872,862	663,137	$1,310,409,314.84

Collector name: Dalcantara

Debtor Activity		
Debtors Worked	13	0.00%
Time Spent	3:51:40	0:17:49 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	13	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments

Accounts	Debtors	Total
0	0	$0.00

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Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Rcowen

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$2,799.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	2	$740.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	46	$2,799.00
Payment Plan Payments	44	$2,464.00
Debtor Paid-In-Full Payments	1	$370.00

Global Assignments

Accounts	Debtors	Total
61,897	47,260	$72,580,728.53

Collector name: Llim

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments

Accounts	Debtors	Total
0	0	$0.00

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Jmartinez

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Mbrowning

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Mjovellanos

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Mbarrios

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Aellis

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Rchicasgarcia

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Vchang

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Kthetford

Debtor Activity		
Debtors Worked	56	0.00%
Time Spent	23:39:31	0:25:21 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

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Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Tbradford

Debtor Activity		
Debtors Worked	128	0.00%
Time Spent	1:0:36:23	0:11:32 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	1	
Payment Plans Created	21	
Addresses Updated	1	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	5	
Notes Created	132	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Mpugh

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
67,385	49,617	$87,949,359.74

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Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Rcrisostomo

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Ncastanon

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Cyeh

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Jzhang

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

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Collector Performance Comprehensive Report
PROBATION
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Collector name: Acastellanos

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Smacias

Debtor Activity		
Debtors Worked	360	0.74%
Time Spent	2:6:22:03	0:09:04 Avg
Amount Collected	$6,152.46	0.01%
Letters Requested	108	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	247	
Next Work Dates Set	434	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	2	$932.00
Account Status Changes	246	
Notes Created	594	

Payment Activity		
All Payments	79	$6,152.46
Payment Plan Payments	75	$5,694.46
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
64,665	48,511	$122,282,254.35

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Ncastaneda

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Mpeng

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Ltucker

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Msun

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

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Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Bnguyen

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Jwright

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Czhao

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Dchen

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Llibertoos

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Mcato

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Printed: 9/1/2023 1:38 PM
Based on: Entered Date

Collector Performance Comprehensive Report
PROBATION
8/1/2023 - 8/31/2023

Collector name: Sbarnes

Debtor Activity		
Debtors Worked	0	0.00%
Time Spent	0:00:00	0:00:00 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	0	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Collector name: Mharabid

Debtor Activity		
Debtors Worked	18	0.00%
Time Spent	0:35:01	0:01:57 Avg
Amount Collected	$0.00	0.00%
Letters Requested	0	
Notes Created	0	
Payment Plans Created	0	
Addresses Updated	0	
Phones Updated	0	
Debtor Status Changes	0	
Next Steps Set	0	
Next Work Dates Set	0	
Bin Reassignments	0	

Account Activity		
Accounts Paid-In-Full	0	$0.00
Account Status Changes	0	
Notes Created	18	

Payment Activity		
All Payments	0	$0.00
Payment Plan Payments	0	$0.00
Debtor Paid-In-Full Payments	0	$0.00

Global Assignments		
Accounts	Debtors	Total
0	0	$0.00

Technical Exhibit 1
Reference No. 11

Collector Performance Login History

PROBATION

8/1/2023 - 8/31/2023

Collector	Login	Logout	Total Time	Session Status
Mmelchor	8/1/2023 5:18 AM	8/1/2023 4:13 PM	10:54:59	Closed
Abonilla	8/1/2023 7:04 AM	8/1/2023 4:52 PM	09:48:02	Closed
Rchicasgarcia	8/1/2023 7:16 AM	8/1/2023 5:09 PM	09:53:08	Closed
Smccorkle	8/1/2023 7:53 AM	8/1/2023 9:03 AM	01:10:34	Closed
Dalcantara	8/1/2023 7:55 AM	8/1/2023 4:41 PM	08:46:28	Closed
Mperkins	8/1/2023 8:03 AM	8/1/2023 4:53 PM	08:49:54	Closed
Sbarnes	8/1/2023 9:15 AM	8/1/2023 1:20 PM	04:05:06	Closed
Jvilchez	8/1/2023 9:51 AM	8/1/2023 11:27 AM	01:35:48	Closed
Lrobles	8/1/2023 10:51 AM	8/1/2023 4:51 PM	06:00:39	Closed
Mvelasquez	8/1/2023 11:16 AM	8/1/2023 12:01 PM	00:44:52	Closed
Jvilchez	8/1/2023 11:40 AM	8/1/2023 2:11 PM	02:31:16	Closed
Sbarnes	8/1/2023 1:20 PM	8/1/2023 1:32 PM	00:11:37	Closed
Lvalentin1	8/1/2023 3:41 PM	8/2/2023 7:35 AM	15:53:52	Closed
Bsoto	8/1/2023 4:26 PM	8/1/2023 4:44 PM	00:17:31	Closed
Jvilchez	8/1/2023 4:54 PM	8/1/2023 5:13 PM	00:19:12	Closed
Lrobles	8/1/2023 4:58 PM	8/1/2023 5:01 PM	00:02:34	Closed
Mmelchor	8/2/2023 6:18 AM	8/2/2023 8:14 AM	01:55:41	Closed
Jmadison	8/2/2023 7:21 AM	8/2/2023 4:24 PM	09:03:12	Closed
Abonilla	8/2/2023 7:28 AM	8/2/2023 5:16 PM	09:47:39	Closed
Lrobles	8/2/2023 7:53 AM	8/2/2023 5:11 PM	09:18:15	Closed
Smacias	8/2/2023 7:53 AM	8/2/2023 5:10 PM	09:16:42	Closed
Dalcantara	8/2/2023 7:53 AM	8/2/2023 4:36 PM	08:42:31	Closed
Smccorkle	8/2/2023 8:01 AM	8/2/2023 12:54 PM	04:52:29	Closed
Mperkins	8/2/2023 8:09 AM	8/2/2023 4:52 PM	08:42:52	Closed
Ljones	8/2/2023 8:26 AM	8/2/2023 8:30 AM	00:03:18	Closed
Kthetford	8/2/2023 9:27 AM	8/2/2023 12:12 PM	02:45:05	Closed
Sbarnes	8/2/2023 10:21 AM	8/2/2023 4:24 PM	06:02:43	Closed
Tbradford	8/2/2023 10:39 AM	8/2/2023 11:00 AM	00:21:08	Closed
Mvelasquez	8/2/2023 12:46 PM	8/7/2023 1:54 PM	121:07:45	Closed
Lvalentin1	8/2/2023 1:15 PM	8/3/2023 8:39 AM	19:24:28	Closed
Mharabid	8/2/2023 1:32 PM	8/2/2023 5:42 PM	04:09:46	Closed
Czhang	8/2/2023 4:27 PM	8/2/2023 4:31 PM	00:03:06	Closed
Jmadison	8/3/2023 7:28 AM	8/3/2023 4:28 PM	08:59:36	Closed
Dalcantara	8/3/2023 7:35 AM	8/3/2023 3:46 PM	08:10:37	Closed
Tbradford	8/3/2023 7:59 AM	8/3/2023 4:29 PM	08:29:11	Closed
Mperkins	8/3/2023 8:05 AM	8/3/2023 4:50 PM	08:45:30	Closed

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Collector Performance Login History

PROBATION

8/1/2023 - 8/31/2023

Collector	Login	Logout	Total Time	Session Status
Smacias	8/3/2023 8:10 AM	8/3/2023 4:57 PM	08:47:13	Closed
Smccorkle	8/3/2023 8:23 AM	8/3/2023 10:44 AM	02:20:24	Closed
Ncastaneda	8/3/2023 8:39 AM	8/3/2023 9:32 AM	00:53:20	Closed
Sbarnes	8/3/2023 9:39 AM	8/3/2023 9:53 AM	00:14:08	Closed
Czhang	8/3/2023 9:47 AM	8/3/2023 11:56 AM	02:08:52	Closed
Fkarwa	8/3/2023 12:12 PM	8/3/2023 12:53 PM	00:41:32	Closed
Fkarwa	8/3/2023 12:53 PM	8/3/2023 4:49 PM	03:55:47	Closed
Smccorkle	8/3/2023 2:36 PM	8/4/2023 10:55 AM	20:18:57	Closed
Ncastaneda	8/3/2023 4:14 PM	8/3/2023 4:57 PM	00:42:55	Closed
Mmelchor	8/4/2023 6:56 AM	8/4/2023 9:04 AM	02:07:25	Closed
Jmadison	8/4/2023 7:18 AM	8/4/2023 3:33 PM	08:14:24	Closed
Ppitts	8/4/2023 7:23 AM	8/4/2023 10:13 AM	02:49:40	Closed
Smacias	8/4/2023 7:37 AM	8/4/2023 10:55 AM	03:18:08	Closed
Mthin	8/4/2023 8:13 AM	8/4/2023 10:02 AM	01:48:02	Closed
Ncastaneda	8/4/2023 9:03 AM	8/4/2023 9:57 AM	00:53:53	Closed
Mmelchor	8/4/2023 9:04 AM	8/4/2023 1:04 PM	04:00:15	Closed
Bsoto	8/4/2023 9:08 AM	8/4/2023 9:15 AM	00:07:00	Closed
Tbradford	8/4/2023 9:21 AM	8/4/2023 12:01 PM	02:39:49	Closed
Kthetford	8/4/2023 11:35 AM	8/7/2023 5:00 PM	77:25:06	Closed
Tbradford	8/4/2023 12:02 PM	8/4/2023 3:13 PM	03:10:47	Closed
Mmelchor	8/4/2023 1:05 PM	8/4/2023 4:23 PM	03:18:14	Closed
Ncastaneda	8/4/2023 1:29 PM	8/4/2023 2:05 PM	00:36:03	Closed
Ncastaneda	8/4/2023 2:12 PM	8/4/2023 3:13 PM	01:01:02	Closed
Ncastaneda	8/4/2023 3:38 PM	8/4/2023 4:25 PM	00:46:54	Closed
Bsoto	8/4/2023 3:47 PM	8/4/2023 3:51 PM	00:04:27	Closed
Bsoto	8/4/2023 4:27 PM	8/4/2023 4:51 PM	00:24:17	Closed
Mmelchor	8/4/2023 4:30 PM	8/4/2023 4:32 PM	00:01:38	Closed
Mmelchor	8/4/2023 4:32 PM	8/4/2023 4:41 PM	00:08:30	Closed
Abonilla	8/7/2023 7:05 AM	8/7/2023 4:55 PM	09:49:33	Closed
Smacias	8/7/2023 7:40 AM	8/7/2023 8:28 AM	00:48:27	Closed
Lrobles	8/7/2023 7:41 AM	8/7/2023 5:10 PM	09:28:40	Closed
Tbradford	8/7/2023 7:48 AM	8/7/2023 4:39 PM	08:50:53	Closed
Ppitts	8/7/2023 8:05 AM	8/7/2023 8:59 AM	00:53:36	Closed
Jvilchez	8/7/2023 8:17 AM	8/7/2023 2:14 PM	05:57:18	Closed
Sbarnes	8/7/2023 8:32 AM	8/7/2023 8:34 AM	00:02:32	Closed
Fgarcia	8/7/2023 8:35 AM	8/7/2023 4:39 PM	08:04:53	Closed

Printed: 9/1/2023 1:44 PM

Collector Performance Login History

PROBATION

8/1/2023 - 8/31/2023

Collector	Login	Logout	Total Time	Session Status
Smacias	8/7/2023 9:16 AM	8/7/2023 4:00 PM	06:43:51	Closed
Ppitts	8/7/2023 10:24 AM	8/7/2023 12:00 PM	01:35:34	Closed
Smccorkle	8/7/2023 11:49 AM	8/7/2023 2:02 PM	02:13:32	Closed
Ppitts	8/7/2023 1:23 PM	8/7/2023 2:00 PM	00:36:26	Closed
Eesqueda	8/8/2023 7:24 AM	8/8/2023 1:04 PM	05:39:15	Closed
Lvalentin1	8/8/2023 7:31 AM	8/8/2023 9:07 AM	01:36:39	Closed
Jmadison	8/8/2023 7:33 AM	8/8/2023 2:16 PM	06:42:44	Closed
Smacias	8/8/2023 7:41 AM	8/8/2023 5:09 PM	09:27:14	Closed
Mperkins	8/8/2023 8:05 AM	8/8/2023 8:41 AM	00:35:47	Closed
Tbradford	8/8/2023 8:15 AM	8/8/2023 2:15 PM	05:59:52	Closed
Mperkins	8/8/2023 8:46 AM	8/8/2023 4:52 PM	08:05:59	Closed
Lvalentin1	8/8/2023 9:08 AM	8/8/2023 5:02 PM	07:54:01	Closed
Kthetford	8/8/2023 9:58 AM	8/8/2023 3:39 PM	05:40:40	Closed
Czhang	8/8/2023 11:10 AM	8/8/2023 11:11 AM	00:01:01	Closed
Mharabid	8/8/2023 11:32 AM	8/8/2023 4:34 PM	05:02:08	Closed
Eesqueda	8/8/2023 1:05 PM	8/8/2023 1:57 PM	00:52:33	Closed
Czhang	8/8/2023 1:14 PM	8/8/2023 2:01 PM	00:47:17	Closed
Fkarwa	8/8/2023 2:33 PM	8/8/2023 3:06 PM	00:33:50	Closed
Smccorkle	8/8/2023 2:53 PM	8/8/2023 5:05 PM	02:11:28	Closed
Czhang	8/8/2023 2:57 PM	8/8/2023 4:01 PM	01:03:39	Closed
Mperkins	8/8/2023 4:56 PM	8/8/2023 5:00 PM	00:03:52	Closed
Czhang	8/8/2023 5:00 PM	8/8/2023 5:01 PM	00:00:50	Closed
Eesqueda	8/9/2023 7:16 AM	8/9/2023 1:47 PM	06:31:38	Closed
Smccorkle	8/9/2023 7:17 AM	8/9/2023 12:19 PM	05:01:57	Closed
Rbass	8/9/2023 7:30 AM	8/11/2023 3:22 PM	55:52:01	Closed
Jmadison	8/9/2023 7:36 AM	8/9/2023 4:18 PM	08:42:23	Closed
Mperkins	8/9/2023 8:10 AM	8/9/2023 4:55 PM	08:45:40	Closed
Tbradford	8/9/2023 9:21 AM	8/9/2023 10:15 AM	00:54:10	Closed
Bsoto	8/9/2023 9:33 AM	8/9/2023 9:40 AM	00:07:20	Closed
Tbradford	8/9/2023 10:16 AM	8/9/2023 4:41 PM	06:25:23	Closed
Mbanales	8/9/2023 10:36 AM	8/9/2023 4:45 PM	06:09:35	Closed
Fkarwa	8/9/2023 12:08 PM	8/9/2023 3:37 PM	03:29:20	Closed
Lvalentin1	8/10/2023 6:55 AM	8/10/2023 7:50 AM	00:54:54	Closed
Abonilla	8/10/2023 7:17 AM	8/10/2023 4:52 PM	09:34:35	Closed
Jmadison	8/10/2023 7:26 AM	8/10/2023 4:24 PM	08:58:03	Closed
Lrobles	8/10/2023 7:31 AM	8/10/2023 5:05 PM	09:33:41	Closed

Printed: 9/1/2023 1:44 PM

Collector Performance Login History

PROBATION

8/1/2023 - 8/31/2023

Collector	Login	Logout	Total Time	Session Status
Eesqueda	8/10/2023 7:55 AM	8/10/2023 12:44 PM	04:49:11	Closed
Fgarcia	8/10/2023 8:07 AM	8/10/2023 4:41 PM	08:33:42	Closed
Mbanales	8/10/2023 8:25 AM	8/10/2023 3:59 PM	07:34:27	Closed
Mharabid	8/10/2023 8:44 AM	8/10/2023 2:22 PM	05:38:20	Closed
Ncastaneda	8/10/2023 9:06 AM	8/10/2023 10:43 AM	01:36:28	Closed
Eesqueda	8/10/2023 2:56 PM	8/10/2023 3:37 PM	00:41:09	Closed
Jmartinez	8/10/2023 3:06 PM	8/10/2023 3:13 PM	00:06:35	Closed
Tbradford	8/10/2023 4:26 PM	8/10/2023 4:30 PM	00:04:03	Closed
Lrobles	8/11/2023 7:11 AM	8/11/2023 4:20 PM	09:09:23	Closed
Abonilla	8/11/2023 7:19 AM	8/11/2023 4:05 PM	08:46:19	Closed
Smacias	8/11/2023 7:41 AM	8/11/2023 4:56 PM	09:15:02	Closed
Mperkins	8/11/2023 8:06 AM	8/11/2023 8:18 AM	00:12:45	Closed
Mperkins	8/11/2023 8:22 AM	8/11/2023 4:53 PM	08:30:51	Closed
Jmartinez	8/11/2023 8:31 AM	8/11/2023 8:42 AM	00:11:24	Closed
Tbradford	8/11/2023 9:12 AM	8/11/2023 9:31 AM	00:18:51	Closed
Fgarcia	8/11/2023 9:26 AM	8/11/2023 3:44 PM	06:17:43	Closed
Tbradford	8/11/2023 9:36 AM	8/11/2023 9:40 AM	00:03:59	Closed
Mharabid	8/11/2023 9:48 AM	8/11/2023 10:12 AM	00:23:27	Closed
Ncastaneda	8/11/2023 10:21 AM	8/11/2023 2:23 PM	04:01:39	Closed
Czhang	8/11/2023 10:41 AM	8/11/2023 10:44 AM	00:03:31	Closed
Czhang	8/11/2023 11:25 AM	8/11/2023 11:48 AM	00:22:59	Closed
Smccorkle	8/11/2023 11:48 AM	8/11/2023 12:46 PM	00:58:47	Closed
Czhang	8/11/2023 1:45 PM	8/11/2023 1:55 PM	00:10:00	Closed
Smccorkle	8/11/2023 2:04 PM	8/11/2023 2:10 PM	00:05:46	Closed
Smccorkle	8/11/2023 2:13 PM	8/11/2023 5:06 PM	02:53:16	Closed
Ncastaneda	8/11/2023 2:23 PM	8/11/2023 4:21 PM	01:57:38	Closed
Mharabid	8/11/2023 2:29 PM	8/11/2023 2:44 PM	00:15:46	Closed
Jmartinez	8/11/2023 3:22 PM	8/11/2023 3:26 PM	00:04:20	Closed
Rbass	8/11/2023 3:23 PM	8/11/2023 4:40 PM	01:17:09	Closed
Lvalentin1	8/14/2023 7:16 AM	8/14/2023 3:51 PM	08:34:54	Closed
Rbass	8/14/2023 7:18 AM	8/15/2023 10:45 AM	27:27:07	Closed
Abonilla	8/14/2023 7:20 AM	8/14/2023 5:04 PM	09:43:56	Closed
Lrobles	8/14/2023 8:00 AM	8/14/2023 8:30 AM	00:30:28	Closed
Mperkins	8/14/2023 8:06 AM	8/14/2023 4:54 PM	08:48:16	Closed
Tbradford	8/14/2023 8:11 AM	8/14/2023 5:36 PM	09:25:31	Closed
Fgarcia	8/14/2023 8:17 AM	8/14/2023 4:50 PM	08:33:04	Closed

Collector Performance Login History

PROBATION

8/1/2023 - 8/31/2023

Collector	Login	Logout	Total Time	Session Status
Lrobles	8/14/2023 8:31 AM	8/14/2023 5:02 PM	08:31:12	Closed
Mbanales	8/14/2023 9:13 AM	8/14/2023 10:13 AM	01:00:02	Closed
Fkarwa	8/14/2023 9:42 AM	8/14/2023 12:44 PM	03:01:59	Closed
Mharabid	8/14/2023 10:40 AM	8/14/2023 1:22 PM	02:41:57	Closed
Mvelasquez	8/14/2023 10:55 AM	8/14/2023 12:10 PM	01:14:14	Closed
Sbarnes	8/14/2023 11:09 AM	8/14/2023 12:05 PM	00:56:40	Closed
Mthin	8/14/2023 11:51 AM	8/14/2023 3:58 PM	04:06:39	Closed
Mvelasquez	8/14/2023 1:55 PM	8/16/2023 3:16 PM	49:21:04	Closed
Mbanales	8/14/2023 2:19 PM	8/14/2023 4:07 PM	01:47:46	Closed
Lvalentin1	8/14/2023 3:52 PM	8/14/2023 5:38 PM	01:45:36	Closed
Jmartinez	8/14/2023 4:27 PM	8/14/2023 4:28 PM	00:00:35	Closed
Abonilla	8/15/2023 7:15 AM	8/15/2023 4:57 PM	09:42:21	Closed
Tbradford	8/15/2023 7:20 AM	8/15/2023 12:42 PM	05:22:02	Closed
Jmartinez	8/15/2023 7:31 AM	8/15/2023 7:55 AM	00:23:35	Closed
Jmadison	8/15/2023 7:33 AM	8/15/2023 4:15 PM	08:42:06	Closed
Lrobles	8/15/2023 7:33 AM	8/15/2023 5:00 PM	09:26:57	Closed
Fgarcia	8/15/2023 9:14 AM	8/15/2023 4:38 PM	07:24:08	Closed
Rbass	8/15/2023 11:35 AM	8/15/2023 4:50 PM	05:14:48	Closed
Lvalentin1	8/15/2023 12:45 PM	8/16/2023 2:28 PM	25:42:57	Closed
Bsoto	8/15/2023 3:30 PM	8/15/2023 3:49 PM	00:19:40	Closed
Eesqueda	8/15/2023 3:46 PM	8/15/2023 4:57 PM	01:11:20	Closed
Fgarcia	8/15/2023 4:54 PM	8/15/2023 4:55 PM	00:01:24	Closed
Mmelchor	8/16/2023 5:28 AM	8/16/2023 9:29 AM	04:01:29	Closed
Abonilla	8/16/2023 7:13 AM	8/16/2023 12:23 PM	05:10:18	Closed
Jmadison	8/16/2023 7:13 AM	8/16/2023 4:25 PM	09:11:46	Closed
Lrobles	8/16/2023 7:23 AM	8/16/2023 4:58 PM	09:34:44	Closed
Smacias	8/16/2023 7:50 AM	8/16/2023 5:00 PM	09:10:04	Closed
Rchicasgarcia	8/16/2023 7:57 AM	8/16/2023 4:45 PM	08:47:57	Closed
Eesqueda	8/16/2023 8:00 AM	8/16/2023 4:49 PM	08:48:43	Closed
Fgarcia	8/16/2023 8:58 AM	8/16/2023 4:47 PM	07:49:10	Closed
Ncastaneda	8/16/2023 9:01 AM	8/16/2023 10:40 AM	01:39:20	Closed
Mmelchor	8/16/2023 9:29 AM	8/16/2023 4:52 PM	07:23:01	Closed
Smccorkle	8/16/2023 10:25 AM	8/16/2023 11:51 AM	01:26:15	Closed
Mpugh	8/16/2023 11:34 AM	8/16/2023 11:39 AM	00:04:59	Closed
Mpugh	8/16/2023 11:39 AM	8/16/2023 11:39 AM	00:00:16	Closed
Smccorkle	8/16/2023 11:56 AM	8/16/2023 1:59 PM	02:03:01	Closed

Printed: 9/1/2023 1:44 PM

Collector Performance Login History

PROBATION

8/1/2023 - 8/31/2023

Collector	Login	Logout	Total Time	Session Status
Ncastaneda	8/16/2023 1:07 PM	8/16/2023 2:31 PM	01:24:17	Closed
Abonilla	8/16/2023 1:37 PM	8/16/2023 4:39 PM	03:01:55	Closed
Smccorkle	8/16/2023 2:29 PM	8/16/2023 3:47 PM	01:18:12	Closed
Ncastaneda	8/16/2023 2:37 PM	8/16/2023 4:51 PM	02:14:13	Closed
Smccorkle	8/16/2023 3:48 PM	8/16/2023 4:08 PM	00:20:02	Closed
Mvelasquez	8/16/2023 3:53 PM	8/20/2023 5:10 AM	85:17:33	Closed
Smccorkle	8/16/2023 4:09 PM	8/16/2023 4:12 PM	00:03:47	Closed
Smccorkle	8/16/2023 4:13 PM	8/16/2023 5:02 PM	00:49:07	Closed
Smccorkle	8/16/2023 5:02 PM	8/16/2023 5:04 PM	00:02:13	Closed
Mmelchor	8/17/2023 5:39 AM	8/17/2023 4:12 PM	10:33:12	Closed
Jmadison	8/17/2023 7:07 AM	8/17/2023 4:15 PM	09:07:51	Closed
Eesqueda	8/17/2023 7:19 AM	8/17/2023 4:44 PM	09:24:32	Closed
Smccorkle	8/17/2023 7:26 AM	8/17/2023 11:26 AM	03:59:34	Closed
Smacias	8/17/2023 7:36 AM	8/17/2023 4:56 PM	09:19:53	Closed
Mperkins	8/17/2023 8:07 AM	8/17/2023 5:00 PM	08:52:06	Closed
Tbradford	8/17/2023 8:08 AM	8/17/2023 4:28 PM	08:20:10	Closed
Ncastaneda	8/17/2023 8:15 AM	8/17/2023 8:56 AM	00:41:04	Closed
Smccorkle	8/17/2023 11:56 AM	8/17/2023 2:09 PM	02:12:44	Closed
Smccorkle	8/17/2023 2:13 PM	8/17/2023 5:19 PM	03:05:49	Closed
Ncastaneda	8/17/2023 2:29 PM	8/17/2023 4:20 PM	01:50:58	Closed
Fkarwa	8/17/2023 2:47 PM	8/17/2023 4:50 PM	02:02:40	Closed
Czhang	8/17/2023 3:18 PM	8/17/2023 3:19 PM	00:01:14	Closed
Mmelchor	8/17/2023 4:24 PM	8/17/2023 4:39 PM	00:15:25	Closed
Mmelchor	8/18/2023 6:30 AM	8/18/2023 9:34 AM	03:03:14	Closed
Rbass	8/18/2023 7:32 AM	8/18/2023 10:44 AM	03:12:09	Closed
Tbradford	8/18/2023 7:50 AM	8/18/2023 3:44 PM	07:53:59	Closed
Ppitts	8/18/2023 7:51 AM	8/18/2023 10:25 AM	02:33:08	Closed
Eesqueda	8/18/2023 7:55 AM	8/18/2023 1:44 PM	05:48:19	Closed
Mperkins	8/18/2023 8:04 AM	8/18/2023 4:59 PM	08:55:07	Closed
Smccorkle	8/18/2023 8:07 AM	8/18/2023 8:57 AM	00:50:40	Closed
Bsoto	8/18/2023 8:23 AM	8/18/2023 9:08 AM	00:44:33	Closed
Smccorkle	8/18/2023 8:58 AM	8/18/2023 3:00 PM	06:01:44	Closed
Smacias	8/18/2023 9:31 AM	8/18/2023 4:59 PM	07:27:54	Closed
Rbass	8/18/2023 11:13 AM	8/18/2023 4:56 PM	05:43:41	Closed
Kthetford	8/18/2023 2:02 PM	8/22/2023 2:25 AM	84:23:28	Closed
Smccorkle	8/18/2023 3:00 PM	8/18/2023 4:57 PM	01:57:28	Closed

Printed: 9/1/2023 1:44 PM

Collector Performance Login History

PROBATION

8/1/2023 - 8/31/2023

Collector	Login	Logout	Total Time	Session Status
Abonilla	8/21/2023 7:09 AM	8/21/2023 4:55 PM	09:46:24	Closed
Jmartinez	8/21/2023 7:24 AM	8/21/2023 7:45 AM	00:20:47	Closed
Smacias	8/21/2023 7:35 AM	8/21/2023 10:58 AM	03:22:45	Closed
Mperkins	8/21/2023 8:06 AM	8/21/2023 4:53 PM	08:46:48	Closed
Rchicasgarcia	8/21/2023 8:09 AM	8/21/2023 4:58 PM	08:48:52	Closed
Ncastaneda	8/21/2023 9:24 AM	8/21/2023 12:55 PM	03:30:37	Closed
Eesqueda	8/21/2023 9:24 AM	8/21/2023 4:45 PM	07:20:43	Closed
Fgarcia	8/21/2023 9:26 AM	8/21/2023 4:54 PM	07:27:51	Closed
Tbradford	8/21/2023 9:34 AM	8/21/2023 3:43 PM	06:08:37	Closed
Smccorkle	8/21/2023 10:25 AM	8/21/2023 12:11 PM	01:45:52	Closed
Smacias	8/21/2023 11:01 AM	8/21/2023 12:18 PM	01:17:18	Closed
Smacias	8/21/2023 12:29 PM	8/21/2023 4:05 PM	03:35:42	Closed
Ncastaneda	8/21/2023 1:04 PM	8/21/2023 1:27 PM	00:23:05	Closed
Jmartinez	8/21/2023 1:28 PM	8/21/2023 1:42 PM	00:13:32	Closed
Fkarwa	8/21/2023 2:16 PM	8/21/2023 4:48 PM	02:31:52	Closed
Jmartinez	8/21/2023 2:21 PM	8/21/2023 2:32 PM	00:11:43	Closed
Jvilchez	8/21/2023 3:13 PM	8/22/2023 9:11 AM	17:58:06	Closed
Jmartinez	8/21/2023 4:21 PM	8/21/2023 4:57 PM	00:35:34	Closed
Mvelasquez	8/21/2023 4:43 PM	8/22/2023 9:05 AM	16:21:26	Closed
Mmelchor	8/22/2023 4:55 AM	8/22/2023 11:47 AM	06:52:20	Closed
Eesqueda	8/22/2023 7:12 AM	8/22/2023 11:33 AM	04:20:15	Closed
Rbass	8/22/2023 7:17 AM	8/22/2023 2:01 PM	06:44:14	Closed
Jmadison	8/22/2023 7:30 AM	8/22/2023 2:56 PM	07:25:18	Closed
Mperkins	8/22/2023 8:09 AM	8/22/2023 8:58 AM	00:48:35	Closed
Lvalentin1	8/22/2023 8:48 AM	8/23/2023 9:12 AM	24:24:51	Closed
Mperkins	8/22/2023 9:04 AM	8/22/2023 4:37 PM	07:33:24	Closed
Jvilchez	8/22/2023 9:28 AM	8/22/2023 11:47 AM	02:19:07	Closed
Smacias	8/22/2023 9:52 AM	8/23/2023 8:54 AM	23:02:10	Closed
Mvelasquez	8/22/2023 9:58 AM	8/22/2023 10:47 AM	00:48:59	Closed
Fgarcia	8/22/2023 10:25 AM	8/22/2023 4:44 PM	06:19:15	Closed
Mvelasquez	8/22/2023 10:47 AM	8/28/2023 10:00 AM	143:13:11	Closed
Smccorkle	8/22/2023 11:21 AM	8/22/2023 8:30 PM	09:08:48	Closed
Tbradford	8/22/2023 11:36 AM	8/22/2023 4:37 PM	05:00:53	Closed
Sbarnes	8/22/2023 12:38 PM	8/22/2023 4:44 PM	04:05:49	Closed
Rbass	8/22/2023 2:18 PM	8/22/2023 4:52 PM	02:34:23	Closed
Mmelchor	8/22/2023 2:37 PM	8/22/2023 4:43 PM	02:06:35	Closed

Collector Performance Login History

PROBATION

8/1/2023 - 8/31/2023

Collector	Login	Logout	Total Time	Session Status
Fkarwa	8/22/2023 2:40 PM	8/22/2023 4:51 PM	02:10:25	Closed
Jmadison	8/22/2023 2:57 PM	8/22/2023 4:15 PM	01:18:05	Closed
Mperkins	8/22/2023 4:38 PM	8/22/2023 4:52 PM	00:13:46	Closed
Mmelchor	8/23/2023 6:23 AM	8/23/2023 4:35 PM	10:12:15	Closed
Abonilla	8/23/2023 7:09 AM	8/23/2023 2:47 PM	07:38:34	Closed
Jmadison	8/23/2023 7:14 AM	8/23/2023 4:27 PM	09:12:41	Closed
Rbass	8/23/2023 7:34 AM	8/23/2023 5:10 PM	09:36:05	Closed
Lrobles	8/23/2023 7:38 AM	8/23/2023 5:07 PM	09:29:27	Closed
Jvilchez	8/23/2023 8:37 AM	8/23/2023 4:53 PM	08:15:19	Closed
Smccorkle	8/23/2023 8:54 AM	8/23/2023 3:06 PM	06:11:33	Closed
Smacias	8/23/2023 8:57 AM	8/23/2023 4:59 PM	08:01:58	Closed
Tbradford	8/23/2023 9:31 AM	8/23/2023 4:55 PM	07:23:38	Closed
Bsoto	8/23/2023 9:51 AM	8/23/2023 10:29 AM	00:37:50	Closed
Kthetford	8/23/2023 10:25 AM	8/23/2023 4:45 PM	06:19:29	Closed
Mpugh	8/23/2023 11:50 AM	8/23/2023 11:50 AM	00:00:11	Closed
Sbarnes	8/23/2023 12:21 PM	8/23/2023 1:20 PM	00:59:09	Closed
Sbarnes	8/23/2023 1:21 PM	8/23/2023 2:33 PM	01:12:28	Closed
Lvalentin1	8/23/2023 1:34 PM	8/23/2023 2:26 PM	00:52:39	Closed
Sbarnes	8/23/2023 2:34 PM	8/23/2023 4:31 PM	01:56:25	Closed
Lvalentin1	8/23/2023 3:20 PM	8/23/2023 4:28 PM	01:08:13	Closed
Smccorkle	8/23/2023 4:28 PM	8/23/2023 4:46 PM	00:17:39	Closed
Mmelchor	8/24/2023 5:45 AM	8/24/2023 11:51 AM	06:05:36	Closed
Rbass	8/24/2023 7:34 AM	8/25/2023 4:46 PM	33:11:41	Closed
Lrobles	8/24/2023 7:43 AM	8/24/2023 1:56 PM	06:12:19	Closed
Smccorkle	8/24/2023 7:52 AM	8/25/2023 4:47 PM	32:54:38	Closed
Mperkins	8/24/2023 8:05 AM	8/24/2023 4:51 PM	08:45:47	Closed
Abonilla	8/24/2023 8:20 AM	8/24/2023 4:13 PM	07:52:49	Closed
Jmadison	8/24/2023 8:49 AM	8/24/2023 9:13 AM	00:24:50	Closed
Jmadison	8/24/2023 9:14 AM	8/24/2023 9:15 AM	00:00:23	Closed
Lvalentin1	8/24/2023 9:16 AM	8/24/2023 11:18 AM	02:02:20	Closed
Jmadison	8/24/2023 9:16 AM	8/24/2023 4:23 PM	07:07:04	Closed
Kthetford	8/24/2023 9:20 AM	8/24/2023 12:13 PM	02:52:26	Closed
Mmelchor	8/24/2023 1:04 PM	8/24/2023 4:53 PM	03:48:59	Closed
Lrobles	8/24/2023 2:11 PM	8/24/2023 4:57 PM	02:46:21	Closed
Sbarnes	8/24/2023 2:56 PM	8/24/2023 4:28 PM	01:32:30	Closed
Ncastaneda	8/24/2023 3:54 PM	8/24/2023 4:53 PM	00:58:27	Closed

Collector Performance Login History

PROBATION

8/1/2023 - 8/31/2023

Collector	Login	Logout	Total Time	Session Status
Abonilla	8/24/2023 4:15 PM	8/24/2023 4:30 PM	00:14:57	Closed
Mmelchor	8/25/2023 6:45 AM	8/25/2023 4:51 PM	10:06:47	Closed
Lrobles	8/25/2023 7:26 AM	8/25/2023 4:01 PM	08:35:04	Closed
Abonilla	8/25/2023 7:27 AM	8/25/2023 4:11 PM	08:44:06	Closed
Smacias	8/25/2023 7:45 AM	8/25/2023 4:54 PM	09:08:56	Closed
Mbanales	8/25/2023 8:16 AM	8/25/2023 9:47 AM	01:30:40	Closed
Ncastaneda	8/25/2023 8:38 AM	8/25/2023 10:22 AM	01:43:34	Closed
Fgarcia	8/25/2023 9:04 AM	8/25/2023 3:25 PM	06:20:36	Closed
Mperkins	8/25/2023 9:07 AM	8/25/2023 9:30 AM	00:22:32	Closed
Mperkins	8/25/2023 9:34 AM	8/25/2023 4:43 PM	07:09:01	Closed
Tbradford	8/25/2023 9:38 AM	8/25/2023 2:16 PM	04:37:39	Closed
Ncastaneda	8/25/2023 10:24 AM	8/25/2023 1:22 PM	02:57:33	Closed
Bsoto	8/25/2023 12:00 PM	8/25/2023 3:03 PM	03:02:34	Closed
Ncastaneda	8/25/2023 4:17 PM	8/25/2023 4:45 PM	00:27:44	Closed
Mmelchor	8/28/2023 5:48 AM	8/28/2023 5:49 AM	00:00:54	Closed
Abonilla	8/28/2023 7:04 AM	8/28/2023 4:52 PM	09:48:04	Closed
Mmelchor	8/28/2023 7:06 AM	8/28/2023 3:31 PM	08:24:45	Closed
Lrobles	8/28/2023 7:27 AM	8/28/2023 5:02 PM	09:35:32	Closed
Mperkins	8/28/2023 8:06 AM	8/28/2023 11:33 AM	03:27:20	Closed
Fgarcia	8/28/2023 8:12 AM	8/28/2023 4:51 PM	08:38:28	Closed
Tbradford	8/28/2023 8:39 AM	8/28/2023 5:02 PM	08:23:04	Closed
Jvilchez	8/28/2023 8:51 AM	8/28/2023 11:58 AM	03:06:39	Closed
Eesqueda	8/28/2023 9:26 AM	8/28/2023 4:43 PM	07:17:12	Closed
Mvelasquez	8/28/2023 11:29 AM	8/29/2023 10:41 AM	23:12:26	Closed
Mperkins	8/28/2023 11:37 AM	8/28/2023 4:51 PM	05:14:24	Closed
Mbanales	8/28/2023 11:45 AM	8/28/2023 3:27 PM	03:41:48	Closed
Jvilchez	8/28/2023 12:15 PM	8/28/2023 2:08 PM	01:53:38	Closed
Mthin	8/28/2023 2:19 PM	8/28/2023 2:23 PM	00:04:02	Closed
Fkarwa	8/28/2023 3:01 PM	8/28/2023 4:37 PM	01:35:48	Closed
Mmelchor	8/29/2023 6:44 AM	8/29/2023 7:21 AM	00:36:13	Closed
Abonilla	8/29/2023 7:14 AM	8/29/2023 5:03 PM	09:49:10	Closed
Lrobles	8/29/2023 7:14 AM	8/29/2023 5:02 PM	09:47:29	Closed
Smacias	8/29/2023 8:07 AM	8/29/2023 8:26 AM	00:18:59	Closed
Smacias	8/29/2023 8:27 AM	8/29/2023 11:09 AM	02:42:07	Closed
Ncastaneda	8/29/2023 8:33 AM	8/29/2023 9:37 AM	01:03:53	Closed
Lvalentin1	8/29/2023 9:03 AM	8/29/2023 10:18 AM	01:14:38	Closed

Collector Performance Login History

PROBATION

8/1/2023 - 8/31/2023

Collector	Login	Logout	Total Time	Session Status
Fgarcia	8/29/2023 9:33 AM	8/29/2023 4:51 PM	07:18:24	Closed
Smccorkle	8/29/2023 9:58 AM	8/29/2023 7:27 PM	09:29:00	Closed
Lvalentin1	8/29/2023 10:18 AM	8/30/2023 7:01 AM	20:43:27	Closed
Smacias	8/29/2023 11:09 AM	8/29/2023 5:00 PM	05:51:06	Closed
Jvilchez	8/29/2023 11:56 AM	8/29/2023 5:13 PM	05:16:41	Closed
Mvelasquez	8/29/2023 3:09 PM	8/30/2023 3:59 PM	24:49:50	Closed
Mmelchor	8/30/2023 5:36 AM	8/30/2023 11:41 AM	06:04:12	Closed
Abonilla	8/30/2023 6:55 AM	8/30/2023 8:48 AM	01:52:58	Closed
Lrobles	8/30/2023 7:18 AM	8/30/2023 5:09 PM	09:50:42	Closed
Jmadison	8/30/2023 7:19 AM	8/30/2023 4:25 PM	09:05:33	Closed
Rbass	8/30/2023 7:20 AM	8/30/2023 7:51 AM	00:30:43	Closed
Smccorkle	8/30/2023 7:57 AM	8/30/2023 3:50 PM	07:52:25	Closed
Rbass	8/30/2023 7:59 AM	8/30/2023 5:19 PM	09:20:29	Closed
Mperkins	8/30/2023 8:09 AM	8/30/2023 2:22 PM	06:12:18	Closed
Fgarcia	8/30/2023 8:27 AM	8/30/2023 4:47 PM	08:19:49	Closed
Abonilla	8/30/2023 8:50 AM	8/30/2023 9:54 AM	01:04:09	Closed
Abonilla	8/30/2023 10:25 AM	8/30/2023 11:15 AM	00:49:26	Closed
Bsoto	8/30/2023 10:31 AM	8/30/2023 11:11 AM	00:40:25	Closed
Jvilchez	8/30/2023 12:05 PM	8/30/2023 1:11 PM	01:06:47	Closed
Mmelchor	8/30/2023 12:39 PM	8/30/2023 4:42 PM	04:03:09	Closed
Mperkins	8/30/2023 2:22 PM	8/30/2023 4:53 PM	02:31:12	Closed
Jvilchez	8/30/2023 2:28 PM	8/30/2023 5:19 PM	02:51:48	Closed
Bsoto	8/30/2023 3:34 PM	8/30/2023 3:35 PM	00:01:11	Closed
Mmelchor	8/31/2023 6:08 AM	8/31/2023 7:42 AM	01:33:50	Closed
Lrobles	8/31/2023 6:45 AM	8/31/2023 6:49 AM	00:04:17	Closed
Smacias	8/31/2023 7:48 AM	8/31/2023 4:58 PM	09:10:48	Closed
Jmadison	8/31/2023 7:54 AM	8/31/2023 2:56 PM	07:01:50	Closed
Eesqueda	8/31/2023 8:14 AM	8/31/2023 12:48 PM	04:33:58	Closed
Tbradford	8/31/2023 8:24 AM	8/31/2023 4:07 PM	07:42:16	Closed
Bsoto	8/31/2023 8:39 AM	8/31/2023 8:45 AM	00:06:19	Closed
Ncastaneda	8/31/2023 8:58 AM	8/31/2023 9:39 AM	00:41:13	Closed
Lrobles	8/31/2023 9:55 AM	8/31/2023 11:01 PM	13:05:32	Closed
Ncastaneda	8/31/2023 1:18 PM	8/31/2023 4:43 PM	03:24:56	Closed
Ppitts	8/31/2023 2:43 PM	8/31/2023 3:58 PM	01:14:55	Closed
Eesqueda	8/31/2023 2:49 PM	8/31/2023 4:43 PM	01:53:56	Closed

Printed: 9/1/2023 1:44 PM

Collector Performance Login History

PROBATION

8/1/2023 - 8/31/2023

Collector	Login	Logout	Total Time	Session Status
Jmadison	8/31/2023 2:59 PM	8/31/2023 4:23 PM	01:23:16	Closed
Smccorkle	8/31/2023 3:02 PM	8/31/2023 3:16 PM	00:13:25	Closed
Tbradford	8/31/2023 4:28 PM	8/31/2023 4:43 PM	00:14:56	Closed

Sep 1 2023 1:49PM
Based on: Entered Date

Adult and Juvenile Monthly Collections
PROBATION
08/01/2023 - 08/31/2023

Area Office	Facility Code	Facility Code Description	Net Amount
ALH	FG	CRT CONST FUND 70373	$2.95
ALH	Overpayment	Overpaid balance	$20.00
ALH	RF	RESTITUTION FINE	$97.05
ALH	RT	RESTITUTION	$410.00
		Subtotal:	$530.00

Area Office	Facility Code	Facility Code Description	Net Amount
CAI	FG	CRT CONST FUND 70373	-$41.58
CAI	LF	LAB FEE	-$21.98
CAI	Overpayment	Overpaid balance	$30.00
CAI	RF	RESTITUTION FINE	-$261.44
CAI	RT	RESTITUTION	$10,375.00
CAI	SF	COURT SECURITY FEE	-$40.00
		Subtotal:	$10,040.00

Area Office	Facility Code	Facility Code Description	Net Amount
CE	CP	CRIME PREVENTN FUND	$35.07
CE	DN	DNA IDEN PA 76104.6	$5.72
CE	DO	DOMESTIC VIOLENCE FINE	$71.67
CE	DP	DNA ADDL PA 76104.7	$17.18
CE	DV	DOMESTC VIOLNC FUND	$69.44
CE	FF	CRT FAC CONSTR FUND	$17.18
CE	FG	CRT CONST FUND 70373	$620.84
CE	FI	FINE	$40.00
CE	LF	LAB FEE	$25.93
CE	MS	EMRG MED SRV 76000.5	$11.44
CE	Overpayment	Overpaid balance	$631.44
CE	PA	PENALTY ASSESS TOTAL	$182.71
CE	RF	RESTITUTION FINE	$5,816.87
CE	RT	RESTITUTION	$1,105.00
CE	SF	COURT SECURITY FEE	$496.02
CE	SH	SRS HABITL OFFEN PRG	$348.43
CE	SS	STATE SURCHARGE	$8.00
CE	VV	VEHICLE VIOLATION	$5.06
		Subtotal:	$9,508.00

Area Office	Facility Code	Facility Code Description	Net Amount

CE/RP	Overpayment	Overpaid balance	$11.00
		Subtotal:	$11.00

Area Office	Facility Code	Facility Code Description	Net Amount
CEJ	RF	RESTITUTION FINE	$50.00
		Subtotal:	$50.00

Area Office	Facility Code	Facility Code Description	Net Amount
CR	DO	DOMESTIC VIOLENCE FINE	$642.60
CR	DV	DOMESTC VIOLNC FUND	$18.52
CR	FG	CRT CONST FUND 70373	$434.00
CR	LF	LAB FEE	$3.29
CR	Overpayment	Overpaid balance	$166.52
CR	RF	RESTITUTION FINE	$4,370.83
CR	RI	RESTITUTION INTEREST	$48.56
CR	RS	RESTI FUND (STATE)	$22.73
CR	RT	RESTITUTION	$2,436.44
CR	SF	COURT SECURITY FEE	$532.25
CR	SH	SRS HABITL OFFEN PRG	$189.11
CR	VV	VEHICLE VIOLATION	$1.15
		Subtotal:	$8,866.00

Area Office	Facility Code	Facility Code Description	Net Amount
CRJ	Overpayment	Overpaid balance	$290.00
CRJ	RF	RESTITUTION FINE	$100.00
CRJ	RT	RESTITUTION	$60.00
CRJ	RX	RESTI FINE SRVC CHRG	$10.00
		Subtotal:	$460.00

Area Office	Facility Code	Facility Code Description	Net Amount
ELA	CP	CRIME PREVENTN FUND	$14.83
ELA	DN	DNA IDEN PA 76104.6	$2.15
ELA	DO	DOMESTIC VIOLENCE FINE	$820.36
ELA	DP	DNA ADDL PA 76104.7	$6.43
ELA	DV	DOMESTC VIOLNC FUND	$671.30
ELA	FF	CRT FAC CONSTR FUND	$6.44
ELA	FG	CRT CONST FUND 70373	$377.93
ELA	FI	FINE	$67.77
ELA	LF	LAB FEE	$5.98
ELA	MS	EMRG MED SRV 76000.5	$4.29
ELA	Overpayment	Overpaid balance	$25.00
ELA	PA	PENALTY ASSESS TOTAL	$66.80
ELA	RF	RESTITUTION FINE	$4,027.55
ELA	RI	RESTITUTION INTEREST	$50.00

ELA	RT	RESTITUTION	$950.40
ELA	SF	COURT SECURITY FEE	$370.57
ELA	VV	VEHICLE VIOLATION	$0.60
		Subtotal:	$7,468.40

Area Office	Facility Code	Facility Code Description	Net Amount
ESFV	CP	CRIME PREVENTN FUND	$20.14
ESFV	DN	DNA IDEN PA 76104.6	$0.58
ESFV	DO	DOMESTIC VIOLENCE FINE	$64.82
ESFV	DP	DNA ADDL PA 76104.7	$1.74
ESFV	FF	CRT FAC CONSTR FUND	$1.75
ESFV	FG	CRT CONST FUND 70373	$729.32
ESFV	LF	LAB FEE	$5.38
ESFV	MS	EMRG MED SRV 76000.5	$1.17
ESFV	Overpayment	Overpaid balance	$220.00
ESFV	PA	PENALTY ASSESS TOTAL	$338.73
ESFV	RF	RESTITUTION FINE	$7,315.83
ESFV	RI	RESTITUTION INTEREST	$33.40
ESFV	RT	RESTITUTION	$10,958.13
ESFV	SF	COURT SECURITY FEE	$830.07
ESFV	SH	SRS HABITL OFFEN PRG	$111.11
ESFV	VV	VEHICLE VIOLATION	$13.70
		Subtotal:	$20,645.87

Area Office	Facility Code	Facility Code Description	Net Amount
ESFV/AV	Overpayment	Overpaid balance	$36.00
ESFV/AV	RT	RESTITUTION	$80.00
		Subtotal:	$116.00

Area Office	Facility Code	Facility Code Description	Net Amount
ESFV/SUB	RF	RESTITUTION FINE	$117.50
ESFV/SUB	RT	RESTITUTION	$1,355.00
		Subtotal:	$1,472.50

Area Office	Facility Code	Facility Code Description	Net Amount
ESFVAV	CP	CRIME PREVENTN FUND	$1,487.20
ESFVAV	DN	DNA IDEN PA 76104.6	$8.94
ESFVAV	DO	DOMESTIC VIOLENCE FINE	$11.57
ESFVAV	DP	DNA ADDL PA 76104.7	$26.84
ESFVAV	DV	DOMESTC VIOLNC FUND	$817.13
ESFVAV	FF	CRT FAC CONSTR FUND	$26.84
ESFVAV	FG	CRT CONST FUND 70373	$471.58
ESFVAV	FI	FINE	$0.93
ESFVAV	LF	LAB FEE	$0.52

ESFVAV	MS	EMRG MED SRV 76000.5	$17.87
ESFVAV	Overpayment	Overpaid balance	$98.46
ESFVAV	PA	PENALTY ASSESS TOTAL	$413.51
ESFVAV	RF	RESTITUTION FINE	$5,128.23
ESFVAV	RT	RESTITUTION	$4,211.94
ESFVAV	SF	COURT SECURITY FEE	$512.72
ESFVAV	SH	SRS HABITL OFFEN PRG	$17.65
ESFVAV	VV	VEHICLE VIOLATION	$2.26
		Subtotal:	$13,254.19

Area Office	Facility Code	Facility Code Description	Net Amount
ESFVJ	RF	RESTITUTION FINE	$65.00
ESFVJ	RT	RESTITUTION	$360.00
		Subtotal:	$425.00

Area Office	Facility Code	Facility Code Description	Net Amount
ESFVVL	DO	DOMESTIC VIOLENCE FINE	$92.59
ESFVVL	DV	DOMESTC VIOLNC FUND	$129.63
ESFVVL	FG	CRT CONST FUND 70373	$42.48
ESFVVL	LF	LAB FEE	$2.66
ESFVVL	PA	PENALTY ASSESS TOTAL	$4.53
ESFVVL	RF	RESTITUTION FINE	$424.81
ESFVVL	RI	RESTITUTION INTEREST	$2.36
ESFVVL	RT	RESTITUTION	$363.63
ESFVVL	SF	COURT SECURITY FEE	$42.78
ESFVVL	VV	VEHICLE VIOLATION	$0.52
		Subtotal:	$1,105.99

Area Office	Facility Code	Facility Code Description	Net Amount
FIR	CP	CRIME PREVENTN FUND	$2.20
FIR	DO	DOMESTIC VIOLENCE FINE	$140.74
FIR	DV	DOMESTC VIOLNC FUND	$467.60
FIR	FG	CRT CONST FUND 70373	$468.48
FIR	LF	LAB FEE	$3.95
FIR	Overpayment	Overpaid balance	$504.00
FIR	RF	RESTITUTION FINE	$4,795.48
FIR	RT	RESTITUTION	$1,706.25
FIR	SF	COURT SECURITY FEE	$594.55
FIR	SH	SRS HABITL OFFEN PRG	$67.11
FIR	VV	VEHICLE VIOLATION	$7.89
		Subtotal:	$8,758.25

Area Office	Facility Code	Facility Code Description	Net Amount
FIRJ	Overpayment	Overpaid balance	$5.00

FIRJ	RF	RESTITUTION FINE	$150.00
		Subtotal:	$155.00

Area Office	Facility Code	Facility Code Description	Net Amount
FO	CP	CRIME PREVENTN FUND	$19.39
FO	DO	DOMESTIC VIOLENCE FINE	$41.67
FO	DV	DOMESTC VIOLNC FUND	$129.62
FO	FG	CRT CONST FUND 70373	$183.32
FO	LF	LAB FEE	$4.68
FO	Overpayment	Overpaid balance	$150.56
FO	PA	PENALTY ASSESS TOTAL	$49.82
FO	RF	RESTITUTION FINE	$2,030.27
FO	RI	RESTITUTION INTEREST	$9.09
FO	RT	RESTITUTION	$1,258.91
FO	SF	COURT SECURITY FEE	$246.65
FO	SH	SRS HABITL OFFEN PRG	$22.06
FO	VV	VEHICLE VIOLATION	$9.52
		Subtotal:	$4,155.56

Area Office	Facility Code	Facility Code Description	Net Amount
FOJ	RF	RESTITUTION FINE	$100.00
FOJ	RT	RESTITUTION	$5.00
		Subtotal:	$105.00

Area Office	Facility Code	Facility Code Description	Net Amount
HA	CP	CRIME PREVENTN FUND	$26.27
HA	DN	DNA IDEN PA 76104.6	$2.58
HA	DO	DOMESTIC VIOLENCE FINE	$138.90
HA	DP	DNA ADDL PA 76104.7	$7.73
HA	DV	DOMESTC VIOLNC FUND	$87.97
HA	FF	CRT FAC CONSTR FUND	$7.73
HA	FG	CRT CONST FUND 70373	$321.58
HA	LF	LAB FEE	$9.87
HA	MS	EMRG MED SRV 76000.5	$5.16
HA	Overpayment	Overpaid balance	$142.00
HA	PA	PENALTY ASSESS TOTAL	$74.74
HA	RF	RESTITUTION FINE	$3,454.40
HA	RS	RESTI FUND (STATE)	$46.55
HA	RT	RESTITUTION	$1,550.00
HA	SF	COURT SECURITY FEE	$279.19
HA	SH	SRS HABITL OFFEN PRG	$127.94
HA	VV	VEHICLE VIOLATION	$7.39
		Subtotal:	$6,290.00

Area Office	Facility Code	Facility Code Description	Net Amount
HAJ	RF	RESTITUTION FINE	$200.00
HAJ	RT	RESTITUTION	$1,331.00
		Subtotal:	$1,531.00

Area Office	Facility Code	Facility Code Description	Net Amount
JUV_REM	Overpayment	Overpaid balance	$165.00
		Subtotal:	$165.00

Area Office	Facility Code	Facility Code Description	Net Amount
LAMAD	AA	ALCOHOL ABUSE	$5.44
LAMAD	CF	COLLCTN INSTLMNT FEE	$0.00
LAMAD	CO	COPS	$0.00
LAMAD	CP	CRIME PREVENTN FUND	$2,513.97
LAMAD	DA	DRUG-ALCOHOL 1463.14	$37.74
LAMAD	DN	DNA IDEN PA 76104.6	$41.31
LAMAD	DP	DNA ADDL PA 76104.7	$200.17
LAMAD	DR	DRUG EDUCATION/REHAB	$14.37
LAMAD	FF	CRT FAC CONSTR FUND	$121.97
LAMAD	FG	CRT CONST FUND 70373	$1,980.26
LAMAD	FI	FINE	$810.73
LAMAD	LF	LAB FEE	$228.29
LAMAD	MS	EMRG MED SRV 76000.5	$9.00
LAMAD	NC	NIGHT COURT	$0.14
LAMAD	Overpayment	Overpaid balance	$2,484.37
LAMAD	PA	PENALTY ASSESS TOTAL	$2,983.10
LAMAD	RF	RESTITUTION FINE	$21,464.99
LAMAD	RI	RESTITUTION INTEREST	$501.12
LAMAD	RT	RESTITUTION	$43,422.05
LAMAD	SF	COURT SECURITY FEE	$2,200.48
LAMAD	SS	STATE SURCHARGE	$281.00
LAMAD	VV	VEHICLE VIOLATION	$32.50
		Subtotal:	$79,333.00

Area Office	Facility Code	Facility Code Description	Net Amount
LB	CP	CRIME PREVENTN FUND	$52.59
LB	DO	DOMESTIC VIOLENCE FINE	$254.61
LB	DV	DOMESTC VIOLNC FUND	$546.06
LB	FG	CRT CONST FUND 70373	$518.10
LB	LF	LAB FEE	$12.87
LB	Overpayment	Overpaid balance	$135.00
LB	PA	PENALTY ASSESS TOTAL	$13.26
LB	RF	RESTITUTION FINE	$5,228.69
LB	RT	RESTITUTION	$2,674.00

LB	SF	COURT SECURITY FEE	$645.22
LB	SH	SRS HABITL OFFEN PRG	$344.11
LB	VV	VEHICLE VIOLATION	$4.49
		Subtotal:	$10,429.00

Area Office	Facility Code	Facility Code Description	Net Amount
NEJJC	RT	RESTITUTION	$18.00
		Subtotal:	$18.00

Area Office	Facility Code	Facility Code Description	Net Amount
PV	CP	CRIME PREVENTN FUND	$225.23
PV	DN	DNA IDEN PA 76104.6	$8.52
PV	DP	DNA ADDL PA 76104.7	$25.50
PV	DV	DOMESTC VIOLNC FUND	$226.85
PV	FF	CRT FAC CONSTR FUND	$25.51
PV	FG	CRT CONST FUND 70373	$496.48
PV	FI	FINE	$435.00
PV	LF	LAB FEE	$17.39
PV	MS	EMRG MED SRV 76000.5	$17.00
PV	Overpayment	Overpaid balance	$280.00
PV	PA	PENALTY ASSESS TOTAL	$257.36
PV	RF	RESTITUTION FINE	$5,133.55
PV	RT	RESTITUTION	$2,995.00
PV	SF	COURT SECURITY FEE	$594.01
PV	SH	SRS HABITL OFFEN PRG	$303.14
PV	VV	VEHICLE VIOLATION	$15.46
		Subtotal:	$11,056.00

Area Office	Facility Code	Facility Code Description	Net Amount
PVJ	RF	RESTITUTION FINE	$300.00
		Subtotal:	$300.00

Area Office	Facility Code	Facility Code Description	Net Amount
PVN	LF	LAB FEE	$7.70
PVN	Overpayment	Overpaid balance	-$38.51
PVN	RF	RESTITUTION FINE	$30.81
		Subtotal:	$0.00

Area Office	Facility Code	Facility Code Description	Net Amount
RIO	CP	CRIME PREVENTN FUND	$13.45
RIO	DN	DNA IDEN PA 76104.6	$2.16
RIO	DO	DOMESTIC VIOLENCE FINE	$92.59
RIO	DP	DNA ADDL PA 76104.7	$6.47
RIO	DV	DOMESTC VIOLNC FUND	$633.33

RIO	FF	CRT FAC CONSTR FUND	$6.47
RIO	FG	CRT CONST FUND 70373	$257.92
RIO	LF	LAB FEE	$5.38
RIO	MS	EMRG MED SRV 76000.5	$4.31
RIO	Overpayment	Overpaid balance	$30.00
RIO	PA	PENALTY ASSESS TOTAL	$125.03
RIO	RF	RESTITUTION FINE	$2,340.88
RIO	RI	RESTITUTION INTEREST	$539.22
RIO	RT	RESTITUTION	$7,754.78
RIO	SF	COURT SECURITY FEE	$189.08
RIO	SS	STATE SURCHARGE	$9.00
RIO	VV	VEHICLE VIOLATION	$0.93
		Subtotal:	$12,011.00

Area Office	Facility Code	Facility Code Description	Net Amount
RIOJ	RT	RESTITUTION	$50.00
		Subtotal:	$50.00

Area Office	Facility Code	Facility Code Description	Net Amount
SC	AA	ALCOHOL ABUSE	$5.15
SC	CP	CRIME PREVENTN FUND	$20.09
SC	DO	DOMESTIC VIOLENCE FINE	$115.75
SC	DV	DOMESTC VIOLNC FUND	$226.08
SC	FG	CRT CONST FUND 70373	$483.09
SC	FI	FINE	$45.35
SC	LF	LAB FEE	$3.43
SC	MS	EMRG MED SRV 76000.5	$0.98
SC	Overpayment	Overpaid balance	$975.06
SC	PA	PENALTY ASSESS TOTAL	$7.34
SC	RF	RESTITUTION FINE	$4,678.76
SC	RI	RESTITUTION INTEREST	$12.09
SC	RS	RESTI FUND (STATE)	$22.73
SC	RT	RESTITUTION	$3,284.91
SC	SF	COURT SECURITY FEE	$569.55
SC	SH	SRS HABITL OFFEN PRG	$22.06
SC	VV	VEHICLE VIOLATION	$8.17
		Subtotal:	$10,480.59

Area Office	Facility Code	Facility Code Description	Net Amount
SCJ	Overpayment	Overpaid balance	$5.00
SCJ	RF	RESTITUTION FINE	$150.00
		Subtotal:	$155.00

Area Office	Facility Code	Facility Code Description	Net Amount

SGV	CF	COLLCTN INSTLMNT FEE	$0.00
SGV	CO	COPS	$0.00
SGV	CP	CRIME PREVENTN FUND	$485.74
SGV	DM	DIVERSION FEE - MISD	$0.00
SGV	DO	DOMESTIC VIOLENCE FINE	$41.67
SGV	DV	DOMESTC VIOLNC FUND	$573.88
SGV	FG	CRT CONST FUND 70373	$421.87
SGV	LF	LAB FEE	$25.08
SGV	Overpayment	Overpaid balance	-$74.00
SGV	PA	PENALTY ASSESS TOTAL	$7.97
SGV	PS	PROP36 ADMIN FEE	$32.00
SGV	RD	DIVERSION RESTI FEE	$0.00
SGV	RF	RESTITUTION FINE	$4,140.62
SGV	RT	RESTITUTION	$1,950.00
SGV	SF	COURT SECURITY FEE	$564.91
SGV	SH	SRS HABITL OFFEN PRG	$143.34
SGV	VV	VEHICLE VIOLATION	$11.92
		Subtotal:	$8,325.00

Area Office	Facility Code	Facility Code Description	Net Amount
SGV/GAPP	RF	RESTITUTION FINE	$250.00
SGV/GAPP	RT	RESTITUTION	$10.00
		Subtotal:	$260.00

Area Office	Facility Code	Facility Code Description	Net Amount
SGVJ	RT	RESTITUTION	$100.00
		Subtotal:	$100.00

Area Office	Facility Code	Facility Code Description	Net Amount
SM	CF	COLLCTN INSTLMNT FEE	$0.00
SM	FG	CRT CONST FUND 70373	$156.64
SM	FI	FINE	$39.06
SM	LF	LAB FEE	$147.38
SM	Overpayment	Overpaid balance	-$328.43
SM	PA	PENALTY ASSESS TOTAL	$92.95
SM	RC	RESTI SERVICE CHRG	$0.00
SM	RF	RESTITUTION FINE	$1,460.22
SM	RS	RESTI FUND (STATE)	$52.07
SM	RT	RESTITUTION	$7,394.03
SM	RX	RESTI FINE SRVC CHRG	$0.00
SM	SF	COURT SECURITY FEE	$171.81
SM	VV	VEHICLE VIOLATION	$0.30
		Subtotal:	$9,186.03

Area Office	Facility Code	Facility Code Description	Net Amount
SMJ	RF	RESTITUTION FINE	$20.00
		Subtotal:	$20.00
		Grand Total:	$236,836.38

Technical Exhibit 1
Reference No. 13

New Assignment Report

Run on 09/01/2023 Date Range: 08/01/2023 08/31/2023

Acct Type	Debtor #	Debtor Name	Address	Acct #	Assign Date	Assign Amount	Client Ref#
Total				**0**		**$0.00**	

New Assignment Report

Run on 09/01/2023 Date Range: 08/01/2023 08/31/2023

Acct Type	Debtor #	Debtor Name	Address	Acct #	Assign Date	Assign Amount	Client Ref#
Grand total for all Business classes				**0**		**$0.00**	

Technical Exhibit 1
Reference No. 14

Run Date: 9/1/2023 1:54:29 PM

APS Financial Transaction Postings

RevQ Acct#	Court Case#	Description	Post Amount	Post Date	Transaction Type
[redacted]	[redacted]		-$26.00	10/07/1995	Adjustment
[redacted]	[redacted]		-$90.00	10/07/1995	Adjustment
[redacted]	[redacted]		-$180.00	10/07/1995	Adjustment
[redacted]	[redacted]		-$165.23	10/07/1995	Adjustment
[redacted]	[redacted]		-$51.52	10/07/1995	Adjustment
[redacted]	[redacted]		-$100.00	10/07/1995	Adjustment
[redacted]	[redacted]		-$150.00	10/07/1995	Adjustment
[redacted]	[redacted]		-$1,420.00	10/07/1995	Adjustment
[redacted]	[redacted]		-$31.75	10/07/1995	Adjustment
[redacted]	[redacted]		-$174.80	10/07/1995	Adjustment
[redacted]	[redacted]		-$972.00	10/07/1995	Adjustment
[redacted]	[redacted]		-$1,697.00	10/07/1995	Adjustment
[redacted]	[redacted]		-$290.00	10/07/1995	Adjustment
[redacted]	[redacted]		-$26.00	10/07/1995	Adjustment
[redacted]	[redacted]		-$1,008.00	10/07/1995	Adjustment
[redacted]	[redacted]		-$329.41	10/07/1995	Adjustment
[redacted]	[redacted]		-$85.58	10/07/1995	Adjustment
[redacted]	[redacted]		-$5.47	10/07/1995	Adjustment
[redacted]	[redacted]		-$17.32	10/07/1995	Adjustment
[redacted]	[redacted]		-$1,152.00	10/07/1995	Adjustment
[redacted]	[redacted]		-$1,199.02	10/07/1995	Adjustment
[redacted]	[redacted]		-$30.00	10/07/1995	Adjustment
[redacted]	[redacted]		-$1,160.02	10/07/1995	Adjustment
[redacted]	[redacted]		-$9,546.40	10/07/1995	Adjustment
[redacted]	[redacted]		-$246.00	10/07/1995	Adjustment
[redacted]	[redacted]		-$1,625.26	10/07/1995	Adjustment
[redacted]	[redacted]		-$1,373.00	10/07/1995	Adjustment
[redacted]	[redacted]		-$35.00	10/07/1995	Adjustment
[redacted]	[redacted]		-$77.09	10/07/1995	Adjustment
[redacted]	[redacted]		-$1,594.00	10/07/1995	Adjustment

RevQ Acct#	Court Case#	Description	Post Amount	Post Date	Transaction Type
[redacted]	[redacted]		$50.00	08/31/2023	Adjustment
[redacted]	[redacted]		-$4.00	08/31/2023	Adjustment
[redacted]	[redacted]		-$40.00	08/31/2023	Adjustment
[redacted]	[redacted]		-$30.00	08/31/2023	Adjustment
[redacted]	[redacted]		-$300.00	08/31/2023	Adjustment
[redacted]	[redacted]		$5.93	08/31/2023	Adjustment
[redacted]	[redacted]		$7.93	08/31/2023	Adjustment
[redacted]	[redacted]		$296.22	08/31/2023	Adjustment
[redacted]	[redacted]		$9.92	08/31/2023	Adjustment
[redacted]	[redacted]		-$100.00	08/31/2023	Adjustment
[redacted]	[redacted]		-$5.03	08/31/2023	Adjustment
[redacted]	[redacted]		$6.25	08/31/2023	Adjustment
[redacted]	[redacted]		-$0.87	08/31/2023	Adjustment
[redacted]	[redacted]		-$0.35	08/31/2023	Adjustment
Total Records:	752,104	Total Received:	- $538,834,845.70		

Technical Exhibit 1
Reference No. 15

Accounts Receivable Monthly Summary

Run on 09/01/2023 Date Range: 08/01/2023 to 08/31/2023

DPO #	# of Cases	# of Payments	Net Payments	Remaining Balance
	0	0	$0.00	$0.00
53Q	1	0	$0.00	$0.00
PROH	4	0	$0.00	$0.00
RPSG	2	0	$0.00	$100.50
RP00	4	0	$0.00	$130.25
1G93	1	0	$0.00	$0.00
SD97	2	0	$0.00	$0.00
GU11	1	0	$0.00	$0.00
SI11	1	0	$0.00	$50.00
SI-11	16	0	$0.00	$397.50
23A	4	0	$0.00	$4,032.00
IG51	2	0	$0.00	$0.50
RS18	11	0	$0.00	$190.00
RS-18	8	0	$0.00	$110.00
TP77	1	0	$0.00	$0.00
99P	4	0	$0.00	$0.00
YB53	1	0	$0.00	$0.00
IG14	2	0	$0.00	$100.00
PS00	1	0	$0.00	$0.00
67J	1	0	$0.00	$0.00

DPO #	# of Cases	# of Payments	Net Payments	Remaining Balance
71T	441	3	-$4.00	$28,791.86
94A	204	11	$1,277.00	$165,896.44
95A	350	4	$870.00	$7,860.00
96A	863	19	$2,720.00	$77,742.08
97A	1246	21	$2,520.00	$508,583.46
98A	1155	16	$86,850.00	$150,295.97
GG12	68	2	$1,300.00	$7,819.33
GG21	596	2	$50.00	$33,487.54
IG11	153	2	$1,463.90	$22,105.07
RI13	124	1	$50.00	$32,296.73

DPO #	# of Cases	# of Payments	Net Payments	Remaining Balance

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Technical Exhibit 1
Reference No. 16

Payment Plans Created
PROBATION

Collector: Fgarcia

Created Date	Debtor Number	Debtor Name	Plan Terms	Next Due Date	Original Plan Balance	Current Plan Balance	Paid Hold Amount	Payment Amount	Pmnts Missed	Delinquent Amount
10/29/19	[redacted]	[redacted]	Monthly	11/22/19	$55.00	$0.00	$0.00	$27.50	2	$55.00
10/29/19	[redacted]	[redacted]	Monthly	12/08/20	$110.00	$100.00	$0.00	$27.50	4	$100.00
10/29/19	[redacted]	[redacted]	Monthly	11/15/19	$110.00	$0.00	$0.00	$27.50	4	$100.00
11/08/19	[redacted]	[redacted]	Monthly	12/01/19	$11.00	$11.00	$0.00	$11.00	1	$11.00
11/18/19	[redacted]	[redacted]	Monthly	12/08/19	$55.00	$0.00	$0.00	$27.50	2	$55.00
11/19/19	[redacted]	[redacted]	Monthly	12/22/19	$110.00	$0.00	$0.00	$27.50	3	$82.50
11/21/19	[redacted]	[redacted]	Monthly	01/01/20	$110.00	$0.00	$0.00	$27.50	3	$82.50
11/21/19	[redacted]	[redacted]	Monthly	12/15/19	$110.00	$110.00	$0.00	$27.50	4	$110.00
11/27/19	[redacted]	[redacted]	Monthly	12/15/19	$55.00	$0.00	$0.00	$27.50	2	$50.00
12/02/19	[redacted]	[redacted]	Monthly	01/15/19	$55.00	$55.00	$0.00	$27.50	2	$55.00
12/02/19	[redacted]	[redacted]	Monthly	01/01/19	$55.00	$55.00	$0.00	$27.50	2	$55.00
12/02/19	[redacted]	[redacted]	Monthly	01/01/20	$110.00	$0.00	$0.00	$27.50	4	$110.00
12/11/19	[redacted]	[redacted]	Monthly	01/08/20	$55.00	$55.00	$0.00	$27.50	2	$55.00
12/18/19	[redacted]	[redacted]	Monthly	02/01/20	$110.00	$0.00	$0.00	$27.50	4	$110.00
12/19/19	[redacted]	[redacted]	Monthly	01/22/19	$110.00	$0.00	$0.00	$27.50	0	$0.00
12/23/19	[redacted]	[redacted]	Monthly	01/22/20	$55.00	$0.00	$0.00	$27.50	2	$55.00
12/26/19	[redacted]	[redacted]	Monthly	04/15/20	$110.00	$0.00	$0.00	$27.50	2	$55.00
01/02/20	[redacted]	[redacted]	Monthly	01/22/20	$55.00	$0.00	$0.00	$27.50	2	$55.00
01/02/20	[redacted]	[redacted]	Monthly	04/01/20	$110.00	$0.00	$0.00	$27.50	1	$27.50
01/07/20	[redacted]	[redacted]	Monthly	01/22/20	$55.00	$45.00	$10.00	$27.50	2	$55.00
01/08/20	[redacted]	[redacted]	Monthly	02/15/20	$110.00	$100.00	$0.00	$27.50	4	$100.00
01/13/20	[redacted]	[redacted]	Monthly	02/22/20	$55.00	$55.00	$0.00	$27.50	2	$55.00
01/13/20	[redacted]	[redacted]	Monthly	02/08/20	$11.00	$0.00	$0.00	$11.00	1	$11.00
01/13/20	[redacted]	[redacted]	Monthly	02/15/20	$55.00	$0.00	$0.00	$27.50	2	$55.00
01/14/20	[redacted]	[redacted]	Monthly	02/01/20	$55.00	$55.00	$0.00	$27.50	2	$55.00
01/15/20	[redacted]	[redacted]	Monthly	02/22/20	$55.00	$0.00	$0.00	$27.50	2	$55.00
01/16/20	[redacted]	[redacted]	Monthly	05/15/20	$110.00	$10.00	$0.00	$27.50	1	$10.00
01/17/20	[redacted]	[redacted]	Monthly	02/15/20	$55.00	$55.00	$0.00	$27.50	2	$55.00
01/17/20	[redacted]	[redacted]	Monthly	02/01/20	$110.00	$110.00	$0.00	$27.50	4	$110.00
01/21/20	[redacted]	[redacted]	Monthly	02/15/20	$110.00	$110.00	$0.00	$27.50	4	$110.00
01/22/20	[redacted]	[redacted]	Monthly	02/08/20	$110.00	$0.00	$0.00	$27.50	4	$110.00
01/23/20	[redacted]	[redacted]	Monthly	02/22/20	$110.00	$100.00	$0.00	$27.50	4	$100.00
01/23/20	[redacted]	[redacted]	Monthly	02/22/20	$55.00	$55.00	$0.00	$27.50	2	$55.00
01/23/20	[redacted]	[redacted]	Monthly	02/22/20	$55.00	$0.00	$0.00	$27.50	2	$55.00
01/29/20	[redacted]	[redacted]	Monthly	02/22/20	$110.00	$100.00	$0.00	$27.50	4	$100.00

Payment Plans Created
PROBATION

06/21/19	[redacted]	[redacted]	Monthly	06/21/19	$110.00	$110.00	$0.00	$27.50	4	$110.00
07/08/19	[redacted]	[redacted]	Monthly	07/08/19	$55.00	$0.00	$0.00	$27.50	2	$55.00
07/08/19	[redacted]	[redacted]	Monthly	09/08/19	$110.00	$0.00	$0.00	$27.50	0	$0.00
07/17/19	[redacted]	[redacted]	Monthly	01/30/19	$55.00	$0.00	$0.00	$25.00	3	$55.00
07/23/19	[redacted]	[redacted]	Monthly	07/01/19	$27.50	$27.50	$0.00	$25.00	2	$27.50
07/23/19	[redacted]	[redacted]	Monthly	08/15/19	$55.00	$0.00	$0.00	$55.00	1	$55.00
07/29/19	[redacted]	[redacted]	Monthly	07/22/19	$55.00	$0.00	$100.00	$27.50	0	$0.00
08/27/19	[redacted]	[redacted]	Monthly	09/30/19	$110.00	$0.00	$0.00	$27.50	1	$27.50
			Totals:		**$5,594,493.09**	**$3,392,364.48**	**$615.26**	**$686,692.14**	**335**	**$5,593,981.03**
			Grand totals:		**$5,882,703.64**	**$3,834,433.92**	**$2,730.20**	**$732,291.92**	**3322**	**$5,728,136.52**

Summary Information

Total number of debtors on a payment plan:	**1414**
Total number of payment plans that are delinquent:	**1102**

Based on Next Payment Due Date

Amount of payments due this month:	**$1,868,844.54**
Amount of payments due next month:	**$1,872,405.15**

Technical Exhibit 1
Reference No. 17

Weekly Transaction Summary

Run on 09/01/2023 Date Range: 08/01/2023 to 08/31/2023

Tran Date	CountOfTRAN DATE	SumOfSum Field	SumOfNSF COUNT	SumOfNSF Amount	Net Amount
08/01/2023	0	$0.00	0	$0.00	$0.00
08/02/2023	81	$9,152.83	0	$0.00	$9,152.83
08/03/2023	166	$12,969.00	0	$0.00	$12,969.00
08/04/2023	98	$11,186.50	0	$0.00	$11,186.50
08/05/2023	22	$1,851.00	0	$0.00	$1,851.00
08/06/2023	23	$1,556.00	0	$0.00	$1,556.00
08/07/2023	143	$12,585.00	0	$0.00	$12,585.00
08/08/2023	104	$8,477.00	0	$0.00	$8,477.00
08/09/2023	130	$8,757.25	0	$0.00	$8,757.25
08/10/2023	86	$20,050.60	0	$0.00	$20,050.60
08/11/2023	116	$9,052.13	0	$0.00	$9,052.13
08/12/2023	21	$1,440.00	0	$0.00	$1,440.00
08/13/2023	21	$2,048.00	0	$0.00	$2,048.00
08/14/2023	41	$3,204.00	0	$0.00	$3,204.00
08/15/2023	209	$13,451.00	0	$0.00	$13,451.00
08/16/2023	87	$8,629.99	0	$0.00	$8,629.99
08/17/2023	120	$10,403.00	0	$0.00	$10,403.00
08/18/2023	92	$8,464.13	0	$0.00	$8,464.13
08/19/2023	24	$1,391.00	0	$0.00	$1,391.00
08/20/2023	25	$7,100.00	0	$0.00	$7,100.00
08/21/2023	43	$3,692.00	0	$0.00	$3,692.00
08/22/2023	108	$6,835.56	0	$0.00	$6,835.56
08/23/2023	111	$12,705.82	0	$0.00	$12,705.82
08/24/2023	80	$6,810.80	0	$0.00	$6,810.80
08/25/2023	28	$2,339.00	0	$0.00	$2,339.00
08/26/2023	9	$1,235.00	0	$0.00	$1,235.00
08/27/2023	15	$926.00	0	$0.00	$926.00
08/28/2023	112	$9,395.00	0	$0.00	$9,395.00
08/29/2023	52	$3,998.00	0	$0.00	$3,998.00
08/30/2023	1	$40.00	0	$0.00	$40.00
	2168	$199,745.61	0	$0.00	$199,745.61

Technical Exhibit 1
Reference No. 18

Undisbursed Restitution
January 2023

Account Number	Court Case No.	Cars No.	Victim Number	Victim First Name	Victim Last Name	Victim Middle Name	Agency Name	Status	Original Balance	Adjusted	Interest Amount	Balance	Paid Amount	Disbursed	Undisbursed	Entered Date	Entered By	Date of Last Payment to Account	Amount of Last Payment to Account	Date of Last Payment to Restitution	Amount of Last Payment to Restitution

FINANCIAL DISTRIBUTION PRIORITY LIST

Technical Exhibit 1
Reference No. 19

DISTRIBUTION PRIORITY	FACILITY CODE	DESCRIPTION
1	RT	RESTITUTION
1	RI	RESTITUTION INTEREST
2	SS	STATE SURCHARGE
3	AA	ALCOHOL ABUSE
3	AE	AIDS EDUCATION PRGRM
3	CP	CRIME PREVENTN FUND
3	DN	DNA IDEN PA(76104.6)
3	DP	DNA ADDL PA(76104.7)
3	DU	DUI FINE
3	FF	CRT FAC CONSTR FUND
3	FG	CRT CONST FUND 70373
3	FI	FINE
3	LF	LAB FEE
3	MS	EMRG MED SRV 76000.5
3	PA	COUNTY PA 1464PC
3	PS	PROP36 ADMIN FEE
3	RF	RESTITUTION FINE
3	RS	RESTI FUND (STATE)
3	VV	VEHIC VIO PA(AB2173)
4	CE	COMM EDUC/TRNG PROGR
4	CT	CITATION PROCSNG FEE
4	DA	DRUG-ALCOHOL 1463.14
4	DB	DRUG-ALCOHOL 1463.16
4	DF	DIVERSION FEE - FEL
4	DM	DIVERSION FEE - MISD
4	DO	DOMESTIC VIOLNC FINE
4	DR	DRUG EDUCATION/REHAB
4	DV	DOMESTIC VIOLNC FUND
4	NC	NIGHT COURT
4	RD	DIVERSION RESTI FEE
4	SF	COURT SECURITY FEE
4	SH	SRS HABITL OFFEN PRG
99	BC	BAD CHECK CHARGE
99	CC	CONVERSION ADJUSTMNT
99	CF	COLLCTN INSTLMNT FEE
99	CO	COPS
99	FC	FINE SERVICE CHRG
99	PR	PROBATION REFUND
99	RC	RESTI SERVICE CHRG
99	RP	REST FROM PROB TRUST
99	RX	RESTI FINE SRVC CHRG

Collection by Probation Status

Technical Exhibit 1
Reference No. 20

Collections Section
Adult Accounts
August 2023

ACCOUNTS WITH OVERPAYMENTS					
Status	**Code**	**Count**	**Assigned Amt**	**Collected Amt**	**Balance**
Active Investigation	AI	4	691.54	880.00	(188.46)
Active Residential	AR	1	590.00	610.00	(20.00)
Active Supervision	AS	290	464,464.59	505,756.15	(41,291.56)
Closed Investigation	CI	65	14,541.31	30,673.64	(16,132.33)
Closed Residential	CR	1	364.53	400.00	(35.47)
Closed Supervision	CS	12,535	19,553,012.14	20,943,881.36	(1,390,869.22)
Inactive Investigation	II	1	1,893.00	1,893.22	(0.22)
Inactive Residential	IR	-	-	-	-
Inactive Supervision	IS	133	137,202.81	154,504.18	(17,301.37)
Pointer Consolidation	PC	-	-	-	-
Sealed	SE	-	-	-	-
Archived (+5 Years Old)	XX	-	-	-	-
None		63	29,138.09	44,353.56	(15,215.47)
TOTALS		**13,093**	**20,201,898.01**	**21,682,952.11**	**(1,481,054.10)**

ACCOUNTS WITH ZERO BALANCES					
Status	**Code**	**Count**	**Assigned Amt**	**Collected Amt**	**Balance**
Active Investigation	AI	250	49,491.11	49,491.11	-
Active Residential	AR	3	950.00	950.00	-
Active Supervision	AS	2,639	4,018,198.37	4,018,198.37	-
Closed Investigation	CI	4,401	606,141.27	606,141.27	-
Closed Residential	CR	49	9,709.75	9,709.75	-
Closed Supervision	CS	288,494	185,581,373.28	185,581,373.28	-
Inactive Investigation	II	61	19,621.00	19,621.00	-
Inactive Residential	IR	-	-	-	-
Inactive Supervision	IS	6,554	2,228,986.36	2,228,986.36	-
Pointer Consolidation	PC	-	-	-	-
Sealed	SE	-	-	-	-
Archived (+5 Years Old)	XX	-	-	-	-
None		1,591	642,467.86	642,467.86	-
TOTALS		**304,042**	**193,156,939.00**	**193,156,939.00**	**-**

Collection by Probation Status

Collections Section
Adult Accounts
August 2023

ALL ACCOUNTS					
Status	**Code**	**Count**	**Assigned Amt**	**Collected Amt**	**Balance**
Active Investigation	AI	1,109	4,541,070	139,126	4,401,944.22
Active Residential	AR	6	9,628	2,886	6,741.54
Active Supervision	AS	47,204	414,121,517	19,445,122	394,676,395.58
Closed Investigation	CI	5,778	5,099,712	899,998	4,199,713.97
Closed Residential	CR	70	59,236	12,166	47,070.23
Closed Supervision	CS	415,508	1,026,458,542	282,541,137	743,917,404.34
Inactive Investigation	II	199	211,976	30,031	181,945.24
Inactive Residential	IR	-	-	-	-
Inactive Supervision	IS	48,056	160,732,397	7,795,448	152,936,948.35
Pointer Consolidation	PC	-	-	-	-
Sealed	SE	-	-	-	-
Archived (+5 Years Old)	XX	-	-	-	-
None		4,044	2,955,062	960,523	1,994,539.39
TOTALS		**521,974**	**1,614,189,139.80**	**311,826,436.94**	**1,302,362,702.86**

ACCOUNTS WITH BALANCES					
Status	**Code**	**Count**	**Assigned Amt**	**Collected Amt**	**Balance**
Active Investigation	AI	855	4,490,887.44	88,754.76	4,402,132.68
Active Residential	AR	2	8,087.54	1,326.00	6,761.54
Active Supervision	AS	44,275	409,638,854.46	14,921,167.32	394,717,687.14
Closed Investigation	CI	1,312	4,479,029.73	263,183.43	4,215,846.30
Closed Residential	CR	20	49,161.70	2,056.00	47,105.70
Closed Supervision	CS	114,479	821,324,156.12	76,015,882.56	745,308,273.56
Inactive Investigation	II	137	190,462.48	8,517.02	181,945.46
Inactive Residential	IR	-	-	-	-
Inactive Supervision	IS	41,369	158,366,207.35	5,411,957.63	152,954,249.72
Pointer Consolidation	PC	-	-	-	-
Sealed	SE	-	-	-	-
Archived (+5 Years Old)	XX	-	-	-	-
None		2,390	2,283,455.97	273,701.11	2,009,754.86
TOTALS		**204,839**	**1,400,830,302.79**	**96,986,545.83**	**1,303,843,756.96**

Annual Financial Report Data

NEW ACCOUNTS

- Number of new accounts (ability to specify date range by when account is setup)
- Ordered amount of new accounts (ability to specify date range by when account is setup)
- Balance of new accounts (ability to specify date range by when account is setup)
- Number of new accounts with payments made (ability to specify date range by when account is setup) – non-delinquent
- Number of new accounts with payments made (ability to specify date range by when account is setup) – delinquent
- Collected amount of payments made on new accounts (ability to specify date range by when account is setup) – non-delinquent
- Collected amount of payments made on new accounts (ability to specify date range by when account is setup) – delinquent
- Value of adjustments made on new accounts (by facility code, credits and debits specified separately, with ability to specify date range by when account is setup)

ALL ACCOUNTS

- Balance of all accounts on the system
- Number of accounts on the system
- Number of accounts with payments made (by facility, ability to specify date range by when account is setup) – non-delinquent
- Number of accounts with payments made (by facility, ability to specify date range by when account is setup) – delinquent
- Collected amount of payments made on all accounts (by facility, ability to specify date range by when account is setup) – non-delinquent
- Collected amount of payments made on all accounts (by facility, ability to specify date range by when account is setup) – delinquent
- Value of adjustments made on all accounts (by facility code, credits and debits specified separately, with ability to specify date range by when account is setup)

PAYMENT PLAN

- Number of accounts with Installment Agreements (by facility, ability to specify date range by when account was setup)
- Number of accounts without Installment Agreements (by facility, ability to specify date range by when account was setup)

Technical Exhibit 1
Reference No. 22

CARS Adult, Juvenile and Juvenile Reimbursement

As of 09/19/2023

Number of 'Delinquent' Adult Accounts Count and Balance	
66685	$200,978,539.39

Number of 'Non-Delinquent' Adult Accounts Count and Balance	
661257	$1,048,280,044.63

Number of 'Delinquent' Juvenile Accounts Count and Balance	
28533	$53,146,704.62

Number of 'Non-Delinquent' Juvenile Accounts Count and Balance	
54021	$9,478,212.26

Number of 'Delinquent' Juv_Rem Accounts Count and Balance	
0	$0.00

Number of 'Non-Delinquent' Juv_Rem Accounts Count and Balance	
52832	-$71,552.56

Accounts Receivable Monthly Summary

Run on 09/19/2023 Date Range: 09/01/2023 to 09/30/2023

DPO #	# of Cases	# of Payments	Net Payments	Remaining Balance
	0	0	$0.00	$0.00
53Q	1	0	$0.00	$0.00
PROH	4	0	$0.00	$0.00
RPSG	2	0	$0.00	$100.50
RP00	4	0	$0.00	$130.25
SD97	2	0	$0.00	$0.00
GU11	1	0	$0.00	$0.00
SI11	1	0	$0.00	$50.00
SI-11	16	0	$0.00	$397.50
23A	4	0	$0.00	$4,032.00
IG51	2	0	$0.00	$0.50
RS18	11	0	$0.00	$190.00
RS-18	8	0	$0.00	$110.00
TP77	1	0	$0.00	$0.00
99P	4	0	$0.00	$0.00
YB53	1	0	$0.00	$0.00
DS-15	6	0	$0.00	$210.00
41N	1	0	$0.00	$0.00
SD-41	2	0	$0.00	$110.00
TP88	2	0	$0.00	$210.00

TECHNICAL EXHIBIT 2

TTC ACCOUNTS - FILE LAYOUTS

REFERENCE NO.	NAME	PURPOSE	SOW REFERENCE(S)
1	DPSS Delinquent Account Referrals*	For DPSS/CalSAWS to refer accounts to TTC.	3.5.2
2	DPSS Daily Inventory*	To send daily inventory records to DPSS/CalSAWS to reconcile their system.	3.5.2
3	DPSS Financial Collection*	To provide DPSS/CalSAWS information on TTC collected payments/adjustments.	3.5.2
4	Welfare Intercept System Modification File Record	To send information to the State's Welfare Intercept System for collection efforts	3.5.3
5	OCA Referral	To send forwarding accounts to the OCA for further collection efforts.	3.5.5
6	OCA Payment Remittance	To receive and process the OCA collected payments in the System.	3.5.5
7	TTC Payment/Adjustment to OCA	To send TTC collected payments/adjustments to OCA for updating the forwarded accounts balances.	3.5.5
8	TTC Recall	To recall accounts previously forwarded to the OCA.	3.5.5
9	OCA Return Referral	To process the OCA returned accounts in the System for proper status updates.	3.5.5
10	OCA Maintenance Inventory	To reconcile the forwarded accounts between TTC and OCA.	3.5.5
11	RPRS Payment Files	To receive daily payment files of in-person and mail-in cash or check payments from the County's RPRS system.	3.5.6
12	Scanline Definitions	Ability to produce a scanline on each bill, in a format acceptable by the County and its payment processing vendor	2.3.4

*File layout cannot be modified.

DPSS DELINQUENT ACCOUNT REFERRALS FILE LAYOUT

LINE	XML FIELD NAME	LENGTH	DESCRIPTION
1	CONTROL_CHARACTER	1	C
1	DEBTOR_NUMBER	6	The number of the current record in order. For example,the first record in the file will be 000001, and second record will be 000002
1	CLIENT_NUMBER	5	This field is determined by program, Recovery Account Cause, or Leader Error Code. Translate to account type by dbo.ReturnDPSSAcctType
1	DEBT_NUMBER	3	053
1	TRANSTYPE	3	310
1	BATCH_DATE	7	BatchDate
1	FIRST_NAME	30	
1	MID_NAME	30	
1	LAST_NAME	30	
1	MAIDEN_NAME	30	
1	NAME_SUFFIX	5	
1	PREV_FIRST_NAME	30	
1	PREV_MID_NAME	30	
1	PREV_LAST_NAME	30	
1	PREV_NAME_SUFFIX	5	
1	EMAIL	100	
1	ARC_TYPE	2	1
1	BIRTH_DATE	6	000000
1	SSN	9	
1	STATE_ID	10	Case Number
	Total Length	372	

2	CONTROL_CHARACTER	1	C
2	DEBTOR_NUMBER	6	The number of the current record in order. For example, the first record in the file will be 000001, and second record will be 000002
2	CLIENT_NUMBER	5	This field is determined by program, Recovery Account Cause, or Leader Error Code.
2	DEBT_NUMBER	3	053
2	TRANSTYPE	3	301
2	BATCH_DATE	7	BatchDate
2	HOME_ADDR_TYPE	9	Residence
2	HOME_ADDRESS1	50	This Address will be the primary address.
2	HOME_ADDRESS2	50	This Address will be the primary address.

LINE	XML FIELD NAME	LENGTH	DESCRIPTION
2	MAIL_ADDR_TYPE	9	Mailing
2	MAIL_ADDRESS1	50	
2	MAIL_ADDRESS2	50	
	Total Length	243	

3	CONTROL_CHARACTER	1	C
3	DEBTOR_NUMBER	6	The number of the current record in order. For example, the first record in the file will be 000001, and second record will be 000002
3	CLIENT_NUMBER	5	This field is determined by program, Recovery Account Cause, or Leader Error Code.
3	DEBT_NUMBER	3	053
3	TRANSTYPE	3	302
3	PHONE_NUMBER	7	0000000
3	HOME_ADDR_CITY	50	
3	HOME_ADDR_STATE	2	
3	HOME_ADDR_ZIP_CODE	5	
3	MAIL_ADDR_CITY	50	
3	MAIL_ADDR_STATE	2	
3	MAIL_ADDR_ZIP_CODE	5	
3	CAR_Error_Type	1	Car Error Type Code. This field is determined by Leader Error Type. Please see Car Error Type sheet for more info.
	Total Length	140	

4	CONTROL_CHARACTER	1	C
4	DEBTOR_NUMBER	6	The number of the current record in order. For example,the first record in the file will be 000001, and second record will be 000002
4	CLIENT_NUMBER	5	This field is determined by program, Recovery Account Cause, or Leader Error Code.
4	DEBT_NUMBER	3	053
4	TRANSTYPE	3	305
4	Batch_Date	6	Batch Date
4	TERMS_CODE	1	0
4	TERMS_AMOUNT	5	00000
4	CASENUM	10	
4	Filler	16	0000000000000000
4	EFFECTIVE_DATE	6	BatchDate + 6 months
4	STATEMENT_CODE	1	R
4	Filler	17	EMPTY SPACE
	Total Length	80	

LINE	XML FIELD NAME	LENGTH	DESCRIPTION
5	CONTROL_CHARACTER	1	C
5	DEBTOR_NUMBER	6	The number of the current record in order. For example, the first record in the file will be 000001, and second record will be 000002
5	CLIENT_NUMBER	5	This field is determined by program, Recovery Account Cause, or Leader Error Code.
5	DEBT_NUMBER	3	053
5	TRANSTYPE	3	100
5	NOT_USED	6	BatchDate
5	CHARGE_AMOUNT	9	Current Claim Balance
5	CHARGE_DATE	6	
5	CHARGE_DESC	16	This field is determined by the program code. Please see Charge Description
5	ADMISSION_NUMBER	10	
5	CHARGE_BATCH_NUMBER	3	999
5	ADMISSION_DATE	6	EMPTY SPACE
5	CARRIER_CODE	2	EMPTY SPACE
5	ADJUSTMENT_CODE	2	EMPTY SPACE
5	Filler	2	EMPTY SPACE
	Total Length	80	

6	CONTROL_CHARACTER	1	C
6	DEBTOR_NUMBER	6	The number of the current record in order. For example, the first record in the file will be 000001, and second record will be 000002
6	CLIENT_NUMBER	5	This field is determined by program, Recovery Account Cause, or Leader Error Code.
6	DEBT_NUMBER	3	053
6	TRANSTYPE	3	606
6	NOT_USE	7	BatchDate
6	RATING_CODE	10	10
6	PHONE_TYPE_1	9	
6	PHONE_NUMBER_1	10	
6	PHONE_TYPE_2	9	
6	PHONE_NUMBER_2	10	
6	Filler	7	
	Total Length	80	

7	CONTROL_CHARACTER	1	C
7	DEBTOR_NUMBER	6	The number of the current record in order. For example, the first record

LINE	XML FIELD NAME	LENGTH	DESCRIPTION
			in the file will be 000001, and second record will be 000002
7	CLIENT_NUMBER	5	This field is determined by program, Recovery Account Cause, or Leader Error Code.
7	DEBT_NUMBER	3	053
7	TRANSTYPE	3	605
7	NOT_USE	7	Batch Date
7	CDS_KEY	10	
7	CLAIM_BEGIN_DATE	6	The earliest EFF_DATE of overpayments.
7	CLAIM_END_DATE	39	The latest EFF_DATE of overpayments
	Total Length	80	

DPSS DELINQUENT ACCOUNTS REFERRALS FILE FUNCTIONS

dbo.ReturnDPSSAcctType

This function takes the legacy client number as argument and determines what the corresponding System account type should be.

```
CREATE FUNCTION [dbo].[ReturnDPSSAcctType]
(
	-- Add the parameters for the function here
	@clientNumber NVARCHAR(5)
)
RETURNS NVARCHAR(64)
AS
BEGIN
	-- Declare the return variable here
	DECLARE @acctType NVARCHAR(64)

	-- Add the T-SQL statements to compute the return value here
	SET @acctType =  (SELECT
		CASE
			WHEN @clientNumber = '14074' THEN 'CalFresh OCA Intercept'
			WHEN @clientNumber = '14084' THEN 'CalFresh Overpymt'
			WHEN @clientNumber = '14088' THEN 'CalFresh Overpymt IPV'
			WHEN @clientNumber = '14061' THEN 'CalFresh Overpymt TAE'
			WHEN @clientNumber = '14062' THEN 'CalFresh Overpymt TIHE'
			WHEN @clientNumber = '14076' THEN 'CalWORKs OCA Intercept'
			WHEN @clientNumber = '14080' THEN 'CalWORKs Overpymt'
			WHEN @clientNumber = '14051' THEN 'CalWORKs Overpymt FAE'
			WHEN @clientNumber = '14052' THEN 'CalWORKs Overpymt FIHE'
			WHEN @clientNumber = '14087' THEN 'CalWORKs Overpymt IPV'
			WHEN @clientNumber = '14086' THEN 'CAPI Recoupment'
			WHEN @clientNumber = '14029' THEN 'Child Care Collection'
			WHEN @clientNumber = '14043' THEN 'Earning Clearances'
			WHEN @clientNumber = '14042' THEN 'Emp Recipient Match'
```

```
                    WHEN @clientNumber = '14041' THEN 'Fraud Restitution'
                    WHEN @clientNumber = '14044' THEN 'Gen Relief'
                    WHEN @clientNumber = '14085' THEN 'Gen Relief Recoup'
                    WHEN @clientNumber = '14012' THEN 'Gen Relief Recovery'
                    WHEN @clientNumber = '14083' THEN 'Gen Relief Vndr Overpymt'
                    WHEN @clientNumber = '14081' THEN 'Gen Relief Spons Alien'
                    WHEN @clientNumber = '14033' THEN 'Juv Placement'
                    WHEN @clientNumber = '14045' THEN 'Misc Svs'
                    WHEN @clientNumber = '14075' THEN 'NSF Check'
                    WHEN @clientNumber = '14082' THEN 'Old Age Survivors'
                    WHEN @clientNumber = '14089' THEN 'Overpymt-Salary'
                    WHEN @clientNumber = '14079' THEN 'State Aid Misc'
            END
                                )
        -- Return the result of the function
        RETURN ISNULL(@acctType, 'Unknown');

END
```

DPSS DAILY INVENTORY FILE LAYOUT

FIELD NAME	LENGTH	DESCRIPTION
TTC_ACCOUNT	8	
INDV_CLM_NUM	9	
CLAIM_NUMBER	12	Non-padded and left-justified
STATUS	3	Translate to three-digit status code using dbo.ReturnDPSSAcctStatus
ASSIGNED_DATE	8	
Account Type	25	
SSN	11	
TOTAL_BALANCE	12	
PRIN_ASSGN_AMT	12	
CLIENT_NBR	5	Translate to client number using dbo.ReturnDPSSClientType
Person First Name	50	
Person Middle Name	50	
Person Last Name	50	
NAME_SUFFIX	5	
System_DEBTOR_NUM	10	System Debtor Number
ADDRESS1	50	Primary address
ADDRESS2	50	Primary address
CITY	50	Primary address
STATE	2	Primary address
ZIP_CODE	10	Primary address
ADDR_TYPE	9	Primary address

DPSS DAILY INVENTORY FILE FUNCTIONS

dbo.ReturnDPSSClientType
This function takes the System Account type and converts it to the correct DPSS client account type.

```
CREATE FUNCTION [dbo].[ReturnDPSSClientType]
(
	-- Add the parameters for the function here
	@acctType NVARCHAR(64)
)
RETURNS NVARCHAR(5)
AS
BEGIN
	-- Declare the return variable here
	DECLARE @clientType NVARCHAR(64)
```

```
	-- Add the T-SQL statements to compute the return value here
	SET @clientType =  (SELECT
			CASE
				WHEN @acctType = 'CalFresh OCA Intercept' THEN '14074'
				WHEN @acctType = 'CalFresh Overpymt'      THEN '14084'
				WHEN @acctType = 'CalFresh Overpymt IPV'  THEN '14088'
				WHEN @acctType = 'CalFresh Overpymt TAE'  THEN '14061'
				WHEN @acctType = 'CalFresh Overpymt TIHE' THEN '14062'
				WHEN @acctType = 'CalWORKs OCA Intercept' THEN '14076'
				WHEN @acctType = 'CalWORKs Overpymt'      THEN '14080'
				WHEN @acctType = 'CalWORKs Overpymt FAE'  THEN '14051'
				WHEN @acctType = 'CalWORKs Overpymt FIHE' THEN '14052'
				WHEN @acctType = 'CalWORKs Overpymt IPV'  THEN '14087'
				WHEN @acctType = 'CAPI Recoupment'        THEN '14086'
				WHEN @acctType = 'Child Care Collection'  THEN '14029'
				WHEN @acctType = 'Earning Clearances'     THEN '14043'
				WHEN @acctType = 'Emp Recipient Match'    THEN '14042'
				WHEN @acctType = 'Fraud Restitution'      THEN '14041'
				WHEN @acctType = 'Gen Relief'             THEN '14044'
				WHEN @acctType = 'Gen Relief Recoup'      THEN '14085'
				WHEN @acctType = 'Gen Relief Recovery'    THEN '14012'
				WHEN @acctType = 'Gen Relief Vndr Overpymt'     THEN '14083'
				WHEN @acctType = 'Gen Relief Spons Alien' THEN '14081'
				WHEN @acctType = 'Juv Placement'          THEN '14033'
				WHEN @acctType = 'Misc Svs'               THEN '14045'
				WHEN @acctType = 'NSF Check'              THEN '14075'
				WHEN @acctType = 'Old Age Survivors'      THEN '14082'
				WHEN @acctType = 'Overpymt-Salary'        THEN '14089'
				WHEN @acctType = 'State Aid Misc'         THEN '14079'
			END
				)
	-- Return the result of the function
	RETURN ISNULL(@clientType, '00000');

END
```

dbo.ReturnDPSSAcctStatus

This function takes the System account status as argument and passes back the formatted legacy CARS account status. If account status is not in the list of correct values, it passes back “ACT”.

```
CREATE FUNCTION [dbo].[ReturnDPSSAcctStatus]
(
	-- Add the parameters for the function here
	@acctStatus NVARCHAR(64)
)
RETURNS NVARCHAR(3)
AS
BEGIN
	-- Declare the return variable here
	DECLARE @dpssAcctStatus NVARCHAR(64)

	-- Add the T-SQL statements to compute the return value here
	SET @dpssAcctStatus =  (SELECT
					CASE @acctStatus
						WHEN 'Active - Third Party' THEN 'ACC'
						WHEN 'Active' THEN 'ACT'
```

```
WHEN 'Bankruptcy' THEN 'BAN'
WHEN 'Revoked BWI' THEN 'BWI'
WHEN 'Cancel - Client Request' THEN 'CAN'
WHEN 'Cancelled' THEN 'CAN'
WHEN 'Compromise' THEN 'COM'
WHEN 'Deceased' THEN 'DEC'
WHEN 'Disputed' THEN 'DIS'
WHEN 'Forward Paid-in-Full' THEN 'FPF'
WHEN 'Forwarded' THEN 'FWD'
WHEN 'Forward to OCA' THEN 'FWD'
WHEN 'Hold' THEN 'HDL'
WHEN 'Hold - Temporary' THEN 'HLD'
WHEN 'House' THEN 'HSE'
WHEN 'Juvenile LB' THEN 'JUV'
WHEN 'Lynwood Collector' THEN 'LCU'
WHEN 'With Lynwood Collector' THEN 'LCU'
WHEN 'Legal Action Filed' THEN 'LEG'
WHEN 'Legal Writ Filed' THEN 'LEX'
WHEN 'Legal Judgment' THEN 'LJC'
WHEN 'Legal Pending' THEN 'LPD'
WHEN 'Legal Paid-in-Full' THEN 'LPF'
WHEN 'Return from OCA' THEN 'OCR'
WHEN 'Payment Plan' THEN 'PAY'
WHEN 'Hold from OCA Referral' THEN 'PEN'
WHEN 'Paid in Full' THEN 'PIF'
WHEN 'Paid-in-Full' THEN 'PIF'
WHEN 'Recall by Client' THEN 'RCL'
WHEN 'Return from OCA - Compromise' THEN 'RCO'
WHEN 'Return - State Hearing' THEN 'RSH'
WHEN 'Return - Med/Ins Billing' THEN 'RTM'
WHEN 'Return to Client' THEN 'RTS'
WHEN 'Suspend - DEFRA' THEN 'SEC'
WHEN 'Settled-in-Full' THEN 'SIF'
WHEN 'Suspend - Tax Intercept' THEN 'SUN'
WHEN 'Suspend' THEN 'SUS'
WHEN 'Suspend - No Tax Intercept' THEN 'SUY'
WHEN 'OCA Uncollectible' THEN 'URL'
WHEN 'WO-Compromise by BOS' THEN 'WCB'
WHEN 'WO-Compromise by Client' THEN 'WCC'
WHEN 'WO-Compromise by TTC' THEN 'WCI'
WHEN 'WO-Compromise by OCA' THEN 'WCO'
WHEN 'WO-Compromise by TTC' THEN 'WCT'
WHEN 'WO-Debtor not Billed' THEN 'WFB'
WHEN 'WO-Admin Adjustment' THEN 'WOA'
WHEN 'WO-Bankruptcy Discharged' THEN 'WOB'
WHEN 'WO-Deceased' THEN 'WOD'
WHEN 'WO-Not Cost Efficient' THEN 'WOE'
WHEN 'WO-Beyond Legal Jurisdiction' THEN 'WOJ'
WHEN 'WO-Unable to Locate' THEN 'WOL'
WHEN 'WO-Unable to Pay' THEN 'WON'
WHEN 'WO-Other' THEN 'WOO'
WHEN 'WO-OCA-Uncollectible' THEN 'WOR'
WHEN 'WO-OCA-Uncollectable' THEN 'WOR'
WHEN 'WO-Statute of Limitations' THEN 'WOS'
WHEN 'WO-OCA-Unable to Locate' THEN 'WUL'
WHEN 'Return from OCA - Exception' THEN 'XAR'
```

```
                                        WHEN 'Return to OCA - Exception' THEN 'XAS'
                                    END
                                )
        -- Return the result of the function
        RETURN ISNULL(@dpssAcctStatus, 'ACT');

END
```

DPSS FINANCIAL COLLECTION FILE LAYOUT

SECTION	FIELD NAME	LENGTH	DESCRIPTION
Header	Record Type	2	Value = HD
Header	Unused spaces	1	Empty Space
Header	Transaction Type	11	Value = TTC Ben RCV
Header	Unused spaces	1	Empty Space
Header	Timestamp	17	System Timestamp
Header	Unused spaces	1	Empty Space
Header	Control Number	4	Begin with 0001 and increments with each creation
Record	Client Number	5	Department ID. Example, 14044. Client Number Mapping
Record	TTC Account Number	8	System Account Number (Reference2). Left-justified and trailing with spaces
Record	Client Reference Number	9	Client's reference number (Reference1). Left-justified and trailing with spaces
Record	Claim Number	9	Claim Number (Reference3). Left-justified and trailing with spaces
Record	Person First Name	50	Debtor First Name. Left-justified and trailing with spaces
Record	Person Middle Name	50	Debtor Middle Name. Left-justified and trailing with spaces
Record	Person Last Name	50	Debtor Last Name. Left-justified and trailing with spaces
Record	SSN	11	Debtor's SSN. Format: xxx-xx-xxxx
Record	Cars Transaction Code	3	Transaction Code Mapping
Record	Collection Amount	12	Collected Amount. Format: xxxx.xx. Left-justified and trailing with spaces
Record	Date Posted	8	Payment Entered Date. Format: MMDDYYYY
Record	Filler	173	Empty Space
Record	State Cycle Number	12	Format: Cycle Number-Schedule Number. Example: 2012-044541A
Record	System Debtor Number	10	System Debtor Number. Left-justified and trailing with spaces
Trailer	Record Type	2	Value = TR
Trailer	Unused spaces	1	Empty Space
Trailer	Transaction Type	11	Value = TTC Ben RCV
Trailer	Unused spaces	1	Empty Space
Trailer	Timestamp	17	System Timestamp
Trailer	Unused spaces	1	Empty Space
Trailer	Total Number of records	4	Total number of records in file.

DPSS FINANCIAL COLLECTION FILE VIEWS

The below view is used to format the DPSS Financial record when imported into the JobRunner DPSS Financial job:

dbo.vDPSSFinancialExport

```
USE [RevQTestDB]
GO

/****** Object:  View [dbo].[vDPSSFinancialExport]    Script Date: 2/13/2018 10:23:14 AM ******/
DROP VIEW [dbo].[vDPSSFinancialExport]
GO

/****** Object:  View [dbo].[vDPSSFinancialExport]    Script Date: 2/13/2018 10:23:14 AM ******/
SET ANSI_NULLS ON
GO

SET QUOTED_IDENTIFIER ON
GO



CREATE VIEW [dbo].[vDPSSFinancialExport]
AS
(
	SELECT
		dbo.ReturnDPSSClientType(at.Type) as ClientNumber
		, RIGHT('00000000' + COALESCE(a.Reference2, a.Number), 8) as AccountNumber
		, ISNULL(a.Reference1, '') as ClientRef
		, ISNULL(a.Reference3, '') as ClaimNumber
		, ISNULL(d.LastName, '') + ', ' + ISNULL(d.FirstName, '') as DebtorName
		, ISNULL(d.SSN, '') as SSN
		, dbo.ReturnDPSSTransCode(ft.PaymentType) as TransCode
		, CASE ft.TransactionType
			WHEN 'Adjustment' THEN fta.AccountAmount
			WHEN 'Cancellation' THEN fta.AccountAmount * -1
			WHEN 'Reactivation' THEN fta.AccountAmount
			WHEN 'Reversal' THEN fta.AccountAmount * -1
			ELSE fta.AccountAmount
		  END as TransAmount
		, FORMAT(ft.PostDate, 'MMddyyyy') as PostDate
		, ISNULL(d.DriversLicenseNumber, '') as DriversLicenseNumber
		, ISNULL(cf.VarCharValue, '') as SpouseName
		, ISNULL(FORMAT(a.AssignedDate, 'MMddyyyy'), '') as AssignedDate
		, CONVERT(DECIMAL(18,2),ISNULL((SELECT SUM(ChargedAmount) FROM dbo.LineItems li WHERE
li.AccountID = a.ID AND li.Code = 'Assigned Amount'), 0)) as AsgChargedAmount
		, CONVERT(DECIMAL(18,2),ISNULL((SELECT SUM(PaidAmount) FROM dbo.LineItems li WHERE
li.AccountID = a.ID AND li.Code = 'Assigned Amount'), 0)) as AsgPaidAmount
		, CONVERT(DECIMAL(18,2),ISNULL((SELECT SUM(ChargedAmount) FROM dbo.LineItems li WHERE
li.AccountID = a.ID AND li.Code = 'Interest'), 0)) as InterestOwing
		, CONVERT(DECIMAL(18,2),ISNULL((SELECT SUM(PaidAmount) FROM dbo.LineItems li WHERE
li.AccountID = a.ID AND li.Code = 'Interest'), 0)) as InterestReceived
		--, dbo.GetAccountBalance(a.ID, GETDATE()) AS AcctBalance
		, dbo.GetAccountBalanceByDate(a.ID, ft.PostDate) as AcctBalance
		, dbo.ReturnDPSSAcctStatus(a.Status) as AcctStatus
```

```
		, ISNULL(FORMAT(COALESCE((SELECT MAX(IncurredDate) FROM LineItems li WHERE li.AccountID =
a.ID), a.BELastPaymentDate, a.BELastChargeDate), 'MMddyyyy'), '') as ClientLCLP
		, ISNULL(FORMAT(cf2.DateTimeValue, 'MMddyyyy'), '') as ClaimBeginDate
		, ISNULL(FORMAT(cf3.DateTimeValue, 'MMddyyyy'), '') as ClaimEndDate
		, LTRIM(RTRIM(
			COALESCE(
					(cd1.ScheduleNumber + ' ' + cd1.DepositCycleSchedule)
					, (cd2.ScheduleNumber + ' ' + cd2.DepositCycleSchedule)
					, (cd3.ScheduleNumber + ' ' + cd3.DepositCycleSchedule)
					, (cd4.ScheduleNumber + ' ' + cd4.DepositCycleSchedule)
			, ''))) AS Comment
		, ft.EnteredDate as FTEnteredDate
	FROM
		dbo.FinancialTransactions ft
	JOIN
		dbo.FinancialTransactionAccounts fta ON ft.ID = fta.FinancialTransactionID AND
ft.TransactionType IN ('Payment', 'Adjustment', 'Reversal', 'Cancellation', 'Reactivation', 'Interest
Addition')
	JOIN
		dbo.Accounts a ON fta.AccountID = a.ID
	JOIN
		dbo.Debtors d ON a.PrimaryDebtorID = d.ID
	JOIN
		dbo.AccountTypes at ON a.TypeID = at.ID
	LEFT JOIN
		dbo.CustomFields cf ON a.ID = cf.ForTarget AND cf.Name = 'Custom Field.Spouse Name'
	LEFT JOIN
		dbo.CustomFields cf2 ON a.ID = cf2.ForTarget AND cf2.Name = 'Custom Field.Claim Date
From'
	LEFT JOIN
		dbo.CustomFields cf3 ON a.ID = cf3.ForTarget AND cf3.Name = 'Custom Field.Claim Date To'
	LEFT JOIN
		dbo.CDSSQueuedFiles cd1 ON ft.ID = cd1.CashFinancialTransactionID AND fta.AccountID =
cd1.AccountID
	LEFT JOIN
		dbo.CDSSQueuedFiles cd2 ON ft.ID = cd2.NonCashFinancialTransactionID AND fta.AccountID =
cd2.AccountID
	LEFT JOIN
		dbo.CDSSQueuedFiles cd3 ON ft.ID = cd3.CashReversalPaymentID AND fta.AccountID =
cd3.AccountID
	LEFT JOIN
		dbo.CDSSQueuedFiles cd4 ON ft.ID = cd4.NonCashReversalPaymentID AND fta.AccountID =
cd4.AccountID
	WHERE
		a.IsDeleted = 0
		AND at.[Type] IN
		(
			'CalFresh OCA Intercept'
			,'CalFresh Overpymt'
			,'CalFresh Overpymt IPV'
			,'CalFresh Overpymt TAE'
			,'CalFresh Overpymt TIHE'
			,'CalWORKs OCA Intercept'
			,'CalWORKs Overpymt'
			,'CalWORKs Overpymt FAE'
			,'CalWORKs Overpymt FIHE'
```

```
                    ,'CalWORKs Overpymt IPV'
                    ,'CAPI Recoupment'
                    ,'Child Care Collection'
                    ,'Earning Clearances'
                    ,'Emp Recipient Match'
                    ,'Fraud Restitution'
                    ,'Gen Relief'
                    ,'Gen Relief Recoup'
                    ,'Gen Relief Recovery'
                    ,'Gen Relief Vndr Overpymt'
                    ,'Gen Relief Spons Alien'
                    ,'Juv Placement'
                    ,'Misc Svs'
                    ,'NSF Check'
                    ,'Old Age Survivors'
                    ,'Overpymt-Salary'
                    ,'State Aid Misc'
                )
)

GO
```

DPSS FINANCIAL COLLECTION FILE FUNCTIONS

The below functions are being used in the DPSS Financial report export. These functions return one piece of data is used to format the export file.

Name: **dbo.ReturnDPSSClientType**
Description: Returns the formatted DPSS client type code (5-digit integer)
Code: See DPSS Daily Inventory File Layout section format for function definition.

Name: **dbo.ReturnDPSSAcctStatus**
Description: This function takes the System account status as argument and passes back the formatted legacy CARS account status. If account status is not in the list of correct values, it passes back "ACT".
Code: See DPSS Daily Inventory File Layout section format for function definition.

Name: **dbo.ReturnDPSSTransCode**
Description: Returns the formatted DPSS Financial Transaction Code (3-digit integer)
Code:

```
SELECT
    CASE @paymentType
            WHEN 'Card Adj' THEN '386'
            WHEN 'Card Chargeback' THEN '376'
            WHEN 'Card Pymt' THEN '365'
            WHEN 'Card Pymt (IVR)' THEN '355'
            WHEN 'Card Refund' THEN '396'
            WHEN 'Cash Adj' THEN '635'
            WHEN 'Direct Pymt' THEN '459'
            WHEN 'eCheck Pymt' THEN '465'
            WHEN 'eCheck Pymt Adj' THEN '486'
            WHEN 'eCheck Refund' THEN '496'
            WHEN 'eCheck Return' THEN '536'
            WHEN 'FTB' THEN '538'
            WHEN 'FTB TI Pymt' THEN '538'
            WHEN 'Library Mtls Return' THEN '559'
            WHEN 'Mail-In Pymt' THEN '035'
```

```
        WHEN 'Money Order' THEN '035'
        WHEN 'Non-Cash Adj' THEN '634'
        WHEN 'NSF Pymt' THEN '436'
        WHEN 'OCA Pymt-LB' THEN '409'
        WHEN 'OCA Pymt-LB 123111' THEN '007'
        WHEN 'OCA Pymt-BCS' THEN '408'
        WHEN 'OCA Rev-PB Juv Reimb' THEN '836'
        WHEN 'OCA-PB Juv Reimb' THEN '835'
        WHEN 'Susp Pymt' THEN '735'
        WHEN 'Tax Intercept' THEN '538'
        WHEN 'TOP TI (17.5%)' THEN '545'
        WHEN 'TOP TI (35%)' THEN '535'
        WHEN 'TOP TI (65%)' THEN '537'
        WHEN 'TOP TI (82.5%)' THEN '547'
        WHEN 'Walk-In Pymt' THEN '435'
END
```

DPSS FINANCIAL COLLECTION FILE TABLE

dbo.DPSS – table contains formation about each generation of the DPSS Financial file.

COLUMN NAME	DATA TYPE	DESCRIPTION
ID	INT	This is an identity column that is incremented every time a DPSS Financial export file is generated. This value will be seeded at 375 in production.
RunDateTime	DATETIME	The date and time that the file with control number in the ID column was created.
Counter	INT	Contains the total number of records included in the file.

WELFARE INTERCEPT SYSTEM
MODIFICATION FILE RECORD LAYOUT

RECORD POSITION	FIELD TITLE	LENGTH/ MODE	DESCRIPTION AND REMARKS
01	Record Type	1AN	REQUIRED. TOP/FTB One (1) character alpha-numeric field to indicate the type of transaction; 1=Establish; 2=Decrease; 3=Delete; 4=Refund; 5= Change & Vol.Payment; 6=Delete & Vol. Payment; 7=Increase; 8=Suspend; 9=Reactivate; A=Alias Name; B=Address Change
02-03	County Number	2N	REQUIRED. TOP/FTB Two (2) digit unsigned numeric field. Valid values 01-58.
04-07	Year of Submission	4N	REQUIRED. TOP/FTB Four (4) digit numeric field to identify the year the debt was submitted.
08-12	Worker/Dist ID	5AN	OPTIONAL. Five (5) character alpha-numeric field to identify the worker or district.
13-21	SSN	9N	REQUIRED. TOP/FTB Nine (9) digit numeric field which contains the recipient's SSN. Must be greater than 001010000, less than 734000000 or greater than 750000000 and less than 773000000. Must be unsigned.
22-36	Case ID	15AN	OPTIONAL. TOP/FTB Fifteen (15) character alpha-numeric field which contains the case identification number. Left justify. DO NOT USE DASHES.
37-44	Delinquency Date	8N	REQUIRED. TOP/FTB Eight (8) digit numeric field which contains the date that the account became delinquent. CCYYMMDD where CCYY is 20YY
45-59	Last Name	15A	REQUIRED for Record Types 1 and A. TOP/FTB Fifteen (15) character alphabetic field which contains the recipient's last name. Must be left justified with no special characters (i.e., hyphen, apostrophe, etc.).
60-69	First Name	10A	Required for Record Type 1. TOP/FTB Ten (10) character alphabetic field which contains the recipient's first name. Must be left justified with no special characters.
70	Middle Initial	1A	OPTIONAL. One (1) character alphabetic field which contains the recipient's middle initial. When not used blank fill.
71-90	Care of Name-Address	20AN	OPTIONAL. Twenty (20) character alpha-numeric field which contains the care of (c/o) portion of a recipient's address, if any. When not used blank fill.

RECORD POSITION	FIELD TITLE	LENGTH/ MODE	DESCRIPTION AND REMARKS
91-110	Street Address	20AN	Required for Record Types 1 (FTB debts only) and B. Twenty (20) Character alpha-numeric field which contains the recipient's street address.
111-128	City	18A	Required for Record Types 1 (FTB debts only) and B. Eighteen (18) character alphabetic field which contains recipient's city.
129-147	State/Country	19A	REQUIRED for Record Types 1 (FTB debts only) and B. Nineteen (19) character alphabetic field which contains the state name or foreign country of the recipient.
148-156	Zip Code	9N	REQUIRED for Record Types 1 (FTB debts only) and B. Nine (9) digit numeric field which contains the recipient's zip code. (5+4) Must be left justified.
157	Judgment Debt Indicator	1A	REQUIRED for Record Type 1 – TOP ONLY One (1) character alphabetic field which contains a 'J' to indicate a judgment debt. Blank fill if not used.
158	Filler	1A	RESERVED for future use. Blank fill.
159-167	FTB Cal Works Administrative Error Amount	9N	REQUIRED for Record Types 1, 2, 7. Nine (9) digit numeric field which contains the total amount of delinquent restitution. Decimal place must be allowed for. The decimal character is dropped. Right justified with preceding zeros (i.e., $10.60 = 000001060). Must be unsigned. Amounts must be at least $10 dollars.
168-176	FTB Cal Works IPV Amount	9N	REQUIRED for Record Types 1, 2, 7. See FTB Cal Works Admin Error Amount for field description.
177-185	FTB Cal Works IHE Amount	9N	REQUIRED for Record Types 1, 2, 7. See FTB Cal Works Admin Error Amount for field description.
186-194	FTB Food Stamp Admin Error Amount	9N	REQUIRED for Record Types 1, 2, 7. See FTB Cal Works Admin Error Amount for field description.
195-203	FTB Food Stamp IPV Amount	9N	REQUIRED for Record Types 1, 2, 7. See FTB Cal Works Admin Error Amount for field description.
204-212	FTB Food Stamp IHE Amount	9N	REQUIRED for Record Types 1, 2, 7. See FTB Cal Works Admin Error Amount for field description.
213-221	IRS Cal Works Administrative Error Amount	9N	Reserved for future use. Blank fill.

RECORD POSITION	FIELD TITLE	LENGTH/ MODE	DESCRIPTION AND REMARKS
222-230	IRS Cal Works IPV Amount	9N	Reserved for future use. Blank fill.
231-239	IRS Cal Works IHE Amount	9N	Reserved for future use. Blank fill.
240-248	IRS Food Stamp Admin Error Amount	9N	REQUIRED for Record Types 1, 2, 4, 5, 6, 7, 9. Nine (9) digit numeric field which contains the total amount of delinquent restitution. Decimal place must be allowed for. The decimal character is dropped. Right justified with preceding zeros (i.e., $25.60 = 000002560). Must be unsigned. Amounts must be at least $25 dollars.
249-257	IRS Food Stamp IPV Amount	9N	REQUIRED for Record Types 1, 2, 4, 5, 6, 7, 9 See IRS Food Stamp Admin Error Amount for field description.
258-266	IRS Food Stamp IHE Amount	9N	REQUIRED for Record Types 1, 2, 4, 5, 6, 7, 9 See IRS Food Stamp Admin Error Amount for field description.
267-281	Street Address	15AN	OPTIONAL. Fifteen (15) Character alpha-numeric field. This field is for additional characters needed to continue the Recipient's street address.
282-300	Filler	19A	RESERVED. Thirty-four (34) character field which contains blanks for both magnetic tape and diskettes.

OCA REFERRAL FILE LAYOUT

FIELD #	SYSTEM FIELD	DATA TYPE	LENGTH/ FORMAT	DEFINITION	ALLOW BLANK
1	Debtor Number	INT	10	System assigned debtor number. Unique to the person, not each individual debt.	N
2	Account Number	INT	10	System assigned account number. Unique to the debt.	N
3	Account.Reference1	NVARCHAR	50	Client reference number. This is the referring departments unique identification number.	Y
4	Account.Reference2	INT	10	Legacy CARS identifier	N
5	Account.Business Class	NVARCHAR	64	Pre-configured business class. Used for reporting purposes.	N
6	Account.Type	NVARCHAR	64	Pre-configured client typess Used for reporting purposes.	N
7	Account.Location Code	NVARCHAR	64	Pre-configured location codes. Possibly used for reporting purposes.	Y
8	Account.AssignedDate	DATE	MM/DD/YYYY	The date of the delinquent account was assigned to TTC	N
9	Account.Status	NVARCHAR	50	Current status of debt in System	N
10	Assessment Date	DATE	MM/DD/YYYY	The date that the department provides service to the debtor.	Y

FIELD #	SYSTEM FIELD	DATA TYPE	LENGTH/ FORMAT	DEFINITION	ALLOW BLANK
11	Claim Date From	DATE	MM/DD/YYYY	The beginning date of the claim. Only available for DPSS accounts.	Y
12	Claim Date To	DATE	MM/DD/YYYY	The ending date of the claim. Only available for DPSS accounts.	Y
13	Charge Description	NVARCHAR	255	The brief description of the nature of the charges.	Y
14	Debtor.IsPrimaryOnAccount	NVARCHAR	1	This value is either "Y" or "N". If this value is "Y", the debtor number listed in FIELD # 1 is the primary debtor associated with the account listed in FIELD # 2. Secondary debtors will have "N" in this field.	N
15	Debtor Type	NVARCHAR	1	Type of debtor record. If company, value is “C”. If individual, value is “I”.	N
16	Debtor Last Name	NVARCHAR	55	Debtor’s last name. Empty, if debtor type = “C”	N
17	Debtor First Name	NVARCHAR	55	Debtor’s first name. Empty, if debtor type = “C”	N
18	Debtor Middle Name	NVARCHAR	55	The debtor’s middle name, if available. Empty, if debtor type = “C”	Y
19	Debtor CompanyName	NVARCHAR	80	Company’s name. If debtor type = “I”, this value is empty	N
20	Debtor.BirthDate	DATE	MM/DD/YYYY	Birth date of the debtor	
21	Debtor.DriversLicenseNumber	NVARCHAR	25	Drivers license number associated with the debtor	Y

FIELD #	SYSTEM FIELD	DATA TYPE	LENGTH/ FORMAT	DEFINITION	ALLOW BLANK
22	Debtor.DriversLicenseState	NVARCHAR	2	Two-digit State Code	Y
23	Address.Type	NVARCHAR	50	The type of address	Y
24	Address.Status	NVARCHAR	50	Status of address.	Y
25	Address.Address1	NVARCHAR	50	Debtor address line1	N
26	Address.Address2	NVARCHAR	50	Debtor address line2, if available	Y
27	Address.City	NVARCHAR	50	Debtor address city	N
28	Address.State	NVARCHAR	2	Two-digit State Code	N
29	Address.ZipCode	NVARCHAR	10	The debtor’s zip code	N
30	Phone.Type	NVARCHAR	50	Type of phone	Y
31	Phone.Status	NVARCHAR	50	Status of phone number	Y
32	Phone.Area Code	INT	3	Three-digit area code of debtor’s phone number, if available.	Y
33	Phone.Number	NVARCHAR	8	Seven-digit phone number, if available. E.g. 123-1234	Y
34	Debtor SSN	NVARCHAR	11	The debtor’s social security number, if available.	Y
35	Patient Name	NVARCHAR	50	The patient’s name, if the account is from DHS	Y
36	Client Claim Number	NVARCHAR	50	The benefit claim number from the client department	Y
37	Account Balance	MONEY(19,2)	$123.45	the account's balance	N

OCA PAYMENT REMITTANCE FILE LAYOUT

FIELD #	SYSTEM FIELD	DATA TYPE	LENGTH/ FORMAT	DEFINITION	ALLOW BLANK
1	Debtor Number	INT	10	System assigned debtor number. Unique to the person, not each individual debt.	N
2	Account Number	INT	10	System assigned account number. Unique to the debt.	N
3	Account.Reference1	NVARCHAR	50	Client reference number. This is the referring departments unique identification number.	Y
4	Account.Reference2	INT	10	Legacy CARS identifier	N
5	Account.BusinessClass	NVARCHAR	64	Pre-configured Client Codes	Y
6	Account.Type	NVARCHAR	64	Pre-configured Client Types	N
7	Account.LocationCode	NVARCHAR	64	Pre-configured location codes	Y
8	Payment Type	NVARCHAR	64	This field is used to distinguish payments received by the OCA versus those processed through TTC.	N
9	Post Amount	MONEY(19,2)	$123456.12. Explicit decimal, 2-digit precision	The total amount of the payment.	N
10	Actual Received	MONEY(19,2)	$123456.12. Explicit decimal, 2-digit precision	Amount received by TTC from the OCA, net commission removed.	N
11	Post Date	DATE	MM/DD/YYYY	The date of payment received.	N
12	PCF.BatchNumber	NVARCHAR	20	OCA batch number tied to payment	N
13	Collecting Agency	NVARCHAR	4	Collection agency name	N
14	Commission Rate	DECIMAL	Right numeric 0 fill, decimal assumed	The OCA commission rate in contract. This value is specific to a client.	N
15	Payment Receipt Number	NVARCHAR	50	Receipt Number associated with the payment (if available)	Y

TTC PAYMENT/ADJUSTMENT TO OCA FILE LAYOUT

FIELD #	SYSTEM FIELD	DATA TYPE	LENGTH/ FORMAT	DEFINITION	ALLOW BLANK
1	Debtor Number	INT	10	System assigned debtor number. Unique to the person, not each individual debt.	N
2	Account Number	INT	10	System assigned account number. Unique to the debt.	N
3	Account.Reference1	NVARCHAR	50	Client reference number. This is the referring departments unique identification number.	Y
4	Account.Reference2	INT	10	Legacy CARS identifier	N
5	Account.BusinessClass	NVARCHAR	64	Pre-configured Client Codes	Y
6	Account.Type	NVARCHAR	64	Pre-configured Client Types	N
7	Account.LocationCode	NVARCHAR	64	Pre-configured location codes	Y
8	Transaction Type	NVARCHAR	55	Type associated with transaction. If "Payment", positive amount decreases balance, negative amount increases balance. If "Adjustment", positive transaction amount will increase balance, negative amount will decrease balance. If "Reversal", balance will increase by amount listed in Transaction amount field.	N
9	Transaction Amount	MONEY(19,2)	$123456.12. Explicit decimal, 2-digit precision. Can be negative.	The total amount of the transaction (payment, adjustment, or reversal).	N
10	Transaction Type Detail	NVARCHAR	50	Type of payment received. Reason for balance	N

FIELD #	SYSTEM FIELD	DATA TYPE	LENGTH/ FORMAT	DEFINITION	ALLOW BLANK
				adjustment. Reason for the reversal.	
11	Post Date	DATE	MM/DD/YYYY	Post date of the transaction	N
12	Debtor Last Name	NVARCHAR	55	Debtors last name	Y
13	Debtor First Name	NVARCHAR	55	Debtors first name	Y
14	Debtor Middle Name	NVARCHAR	55	Debtors middle name	Y
15	Debtor CompanyName	NVARCHAR	80	Debtors company name	Y
16	Debtor DriversLicenseNumber	NVARCHAR	25	Debtors drivers license number	Y
17	Payment Entered Date	DATE		Date of payment into system	N

TTC RECALL FROM OCA FILE LAYOUT

FIELD #	SYSTEM FIELD	DATA TYPE	LENGTH/ FORMAT	DEFINITION	ALLOW BLANK
1	Debtor Number	INT	10	System assigned debtor number. Unique to the person, not each individual debt.	N
2	Account Number	INT	10	System assigned account number. Unique to the debt.	N
3	Account.Reference1	NVARCHAR	50	Client reference number	N
4	Account.Reference2	NVARCHAR	10	Legacy System unique ID. Used for matching payments on legacy accounts	Y
5	Account.BusinessClass	NVARCHAR	64	Pre-configured Client Codes	Y
6	Account.Type	NVARCHAR	64	Pre-configured Client Types	N
7	Account.LocationCode	NVARCHAR	64	Pre-configured location codes	Y
8	Description	NVARCHAR	250	Brief description of the debt.	Y
9	Recall Reason	NVARCHAR	50	Pre-configured recall reason code.	N
10	Account.Status	NVARCHAR	50	Current account status in System	N
11	Batch Number	DATE	MM/DD/YYYY	Time stamp of the file	N
12	Recall Date	DATE	MM/DD/YYYY	Date of recall request	N

OCA RETURN REFERRAL FILE LAYOUT

FIELD #	SYSTEM FIELD	DATA TYPE	LENGTH/ FORMAT	DEFINITION	ALLOW BLANK
1	Debtor Number	INT	10	System assigned debtor number. Unique to the person, not each individual debt.	N
2	Account Number	INT	10	System assigned account number. Unique to the debt.	N
3	Account.Reference1	NVARCHAR	50	Client reference number	N
4	Account.Reference2	NVARCHAR	10	Legacy System unique ID. Used for matching payments on legacy accounts	Y
5	Account.BusinessClass	NVARCHAR	64	Pre-configured Client Codes	Y
6	Account.Type	NVARCHAR	64	Pre-configured Client Types	N
7	Account.LocationCode	NVARCHAR	64	Pre-configured location codes	Y
8	Description	NVARCHAR	250	Brief description of the debt.	Y
9	Recall Reason	NVARCHAR	50	Pre-configured recall reason code.	N
10	Account.Status	NVARCHAR	50	Current account status in System	N
11	Batch Number	DATE	MM/DD/YYYY	Time stamp of the file	N
12	Recall Date	DATE	MM/DD/YYYY	Date of recall request	N
13	Address.Address1	NVARCHAR	50	Address1 of debtor address	N
14	Address.Address2	NVARCHAR	50	Address2 of debtor address, if available.	N
15	Address.City	NVACHAR	50	City of debtor address	N
16	Address.State	NVARCHAR	2	2-digit State code	N
17	Address.ZipCode	NVARCHAR	10	Zip code of debtor address	N
18	Phone.Number	NVARCHAR	10	Full ten-digit phone number of debtor	N
19	OCAName	NVARCHAR	50	Collection vendor name	N
20	Return Date	DATE	MM/DD/YYYY	Date of Return. Confirms the return of the account from the OCA.	N
21	Account.Balance	MONEY(19,2)	19,2	Balance on account, as of recall	N

OCA MAINTENANCE INVENTORY FILE LAYOUT

FIELD #	SYSTEM FIELD	DATA TYPE	LENGTH/ FORMAT	DEFINITION	ALLOW BLANK
1	Debtor Number	INT	10	System assigned debtor number. Unique to the person, not each individual debt.	N
2	Account Number	INT	10	System assigned account number. Unique to the debt.	N
3	Account.Reference1	NVARCHAR	50	Client reference number	N
4	Account.Reference2	NVARCHAR	10	Legacy System unique ID. Used for matching payments on legacy accounts	Y
5	Account.BusinessClass	NVARCHAR	64	Pre-configured Client Codes	Y
6	Account.Type	NVARCHAR	64	Pre-configured Client Types	N
7	Account.LocationCode	NVARCHAR	64	Pre-configured location codes	Y
8	Debtor Last name	NVARCHAR	55	Last name of the debtor	Y
9	Debtor FirstName	NVARCHAR	55	First name of the debtor	Y
10	Debtor Middle Name	NVARCHAR	55	Middle name of the debtor	Y
11	Company Name	NVARCHAR	80	Name of company that owns debt. Only populated if “DebtorType” = “C”.	Y
12	Date of Acknowledgment	DATE	MM/DD/YYYY	The cutoff date in OCA	Y
13	Original Balance	MONEY(19,2) Explicit decimal, 2 digits		The account’s beginning owing amount	
14	Total Adjusted Amount	MONEY(19,2) Explicit decimal, 2 digits		Adjustment amount made to the owing amount. Positive amount means NET positive adjusted amount. Negative amount means NET negative adjusted amount.	
15	LastPaymentDate	DATE	MM/DD/YYYY	Date last payment received by OCA	N

FIELD #	SYSTEM FIELD	DATA TYPE	LENGTH/ FORMAT	DEFINITION	ALLOW BLANK
16	Total Paid	MONEY(19,2) Explicit decimal, 2 digits		Total paid to OCA	N
17	Account.Status	NVARCHAR	50	Current account status in System	N
18	OCAName	NVARCHAR	50	Collection vendor name	N
19	Account.Balance	MONEY(19,2)	19,2	Balance on account, as of recall	N

RPRS PAYMENT FILE LAYOUT

Cashiering Client 15 & 16 CUB Host file Detail Record	Output File Position	Length	Value	Justify	Fill
Customer Code (Account Number)	1 – 8	8	Right 8 digits of ACCOUNT_NUM - Scan line positions 9-16		
Constant 03	9 – 10	2	“03”		
Reference #2	11 – 12	2	Scan line positions 25-26		
Constant 053	13 – 15	3	“053”		
Constant 011	16 – 18	3	“011”		
Transaction date	19 – 24	6	Scan Date from WOB MMDDYY		
Constant 0	25 - 25	1	“0”		
Constant 0	26 – 26	1	“0”		
Amount	27 - 33	7	Payment Amount		
Transaction No	34 – 39	6	Use Last 6 digits of Receipt Number (i.e., Batch # + Transaction #)		
Spaces	40 – 75	36			
Reference # 1	76 – 78	3	Scan line positions 22-24		
Reference # 2	79 - 80	2	Scan line positions 25-26		

SCANLINE DEFINITIONS

Field	Length	Comments
Organizational Unit Number	4	'7901' for Client 15 and '1401' for Client 16. Unused for Cashiering
Account Number	12	Account Number
Sub Account Number	10	Sub Account Number
Amount 1	8	Amount Due
Amount 2	8	Amount due plus the penalty amount.
Check Digit of Organizational Unit Number	1	This is used to verify the scan. See below.
Check Digit of Account Number	1	This is used to verify the scan. See below.
Check Digit of Sub Account Number	1	This is used to verify the scan. See below.
Check Digit of Amount 1	1	This is used to verify the scan. See below.
Check Digit of Amount 2	1	This is used to verify the scan. See below.

Upon scanning the bills, the following steps will also be performed:

- The Organizational Unit Number field is verified using the Check Digit of Organizational Unit Number.
- The Account Number field is verified using the Check Digit of Account Number.
- The Sub Account Number field is verified using the Check Digit of Sub Account Number.
- The Amount 1 field is verified using the Check Digit of Amount 1.
- The Amount 2 field is verified using the Check Digit of Amount 2.

Inbound Interface Design Document for Trust Warrant Request (TWR)

Prepared for

County of Los Angeles eCAPS Project

January 23, 2026
Version 2.3

Revision Log

Version/Date	Summary of Changes	Author	Reviewers
V0.1 – 10/26/04	Initial draft of the TWR Specification for Inbound Interface of payment requests.	David Bailey & Ben Thompson	James Colbert & Peter Loo
V2.0 – 11/03/04	Global Revisions	Ben Thompson	
V2.1 – 3/31/05	• Updated Sub Unit Code to be 5 characters in length. • Updated Department Code and Unit Code to be Prohibited. • Updated eCAPS Comments for Event Type and BSA Code. The event type codes for asset BSA and equity BSA were reversed.	Jay Davidson	
V2.2 – 4/5/05	Updated Project to be 10 characters in length.	Jay Davidson	
V2.3 – 1/23/26	Updated Function Code to be 10 characters in length.	Jonathan Kan	

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1 Overview

1.1 Introduction

This document is being distributed to the departments to assist in their preparation of their interface files to the new eCAPS system. The eCAPS interface team will be available to assist the departments with their analysis of how to map their current files to the new eCAPS files, or with any other technical concern that arises during this process. The new eCAPS system has standard documents (i.e., transactions) that it processes. Consequently, all existing interfaces will have to be mapped to one or more of these documents. Our approach is to identify the appropriate document codes for the departments to prepare a standardized flat file that will map to that document code within eCAPS. This document details the exact specifications for accomplishing this.

Interface Files

We are asking for all standardized interface files to be prepared by the departments without the use of binary or packed data, and that they follow this naming convention:

- The first node should be eCAPS
- The second node should be a two byte eCAPS department id (e.g., SH, PW, SS, CH, etc.)
- The third node should be a two to five byte eCAPS document code
- The fourth node should be a maximum of eight bytes for the department file id (to be assigned in the future)
- The fifth node should be the date (format YYYYMMDD) the interface file is generated.

An example of this interface file naming convention is:

ECAPS_SS_TWR_GENERIC8_20041123

Record Types

The TWR files prepared by the departments will have four record types. The record type will be the first three bytes of each record. The ADC (document) record will contain unique document related information. The ADC (document) record will be followed by a HDR (header) record which will contain the general information associated with the payment. Each HDR (header) record will be followed by one VND (vendor) record. The VND record will contain the payee information. The VND (vendor) record must be followed by one or more ACT (accounting line) records. The ACT (accounting line) records will contain the accounting data elements. ACT (accounting line) records are the only record types that may immediately repeat in the file.

Therefore the file structure of the standardized TWR file will be as follows:

Single accounting line example	Multiple accounting line example
Document record 1 (ADC)	Document record 1 (ADC)
Header record 1 (HDR)	Header record 1 (HDR)
Vendor record 1 (VND)	Vendor record 1 (VND)
Accounting Line record 1 (ACT)	Accounting Line record 1 (ACT)
	Accounting Line record 2 (ACT)
	Accounting Line record 3 (ACT)

The Document ID attribute value on the Document (ADC) record must be the same on all associated header, vendor and accounting line records to associate the four record types as a single document within eCAPS.

1.2 Document Definitions and Conventions

This section describes/defines the naming conventions applied in this document.

Y Attribute – The name of the data element in the database.

Y Caption – The field name of the data element.

Y Description – A textual description of the data element.

Y R/C – Required/Conditional.

- Required (**R**) specifies that the data element is required by the interface for the transaction to successfully process.
- Conditionally Required (**CR**) means that specified conditions must be adhered to by the interface for the transaction to process successfully. When not required the field can be spaces.
- Optional (**O**) specifies that the data element is optional by the interface and can be populated with spaces.
- Prohibited (**P**) means that for this transaction the data element is prohibited and must be populated with spaces.

Y Type – The data type of the data element.

- Date – Date Format ”MMDDYYYY”
- Decimal – Numeric value with a specified decimal position (9,3) = 999999999.999. Negative numbers must be prefixed with a negative sign.
- Flag –True/False. True conditions = 1, False conditions = 0.
- Text – Alphanumeric text field with a maximum number as defined for each field.
- Numeric – Numeric value, a whole number.
- Size – The (numeric) size of the data element

Y eCAPS Comments – Comments specific to the eCAPS data element.

- CVL – Coded Value List, the value of the data element must come from the CVL table specified in the eCAPS Notes.

1.3 Document Usage

1.3.1 Current CAPS Process

Currently, some departments generate payment requests directly in their own independent external systems. For encumbered payments, departments interface a Payment Voucher (PV) document to CAPS. Non-encumbered payments are processed outside of CAPS using other systems such as the Special Warrant Writing (SWW) system. The accounting entries for payments made in the other systems are recorded in summary in CAPS using a type of Journal Voucher (TW).

1.3.2 New eCAPS Process

In eCAPS, encumbered, non-encumbered, and trust payments can be processed directly online or interfaced through a batch process. This system interface design addresses the Trust payment. The TWR document will be used for Expenditure Trust Payment Request. It does not reference an encumbrance document and requires fund and balance sheet account COA elements.

1.3.3 Assumptions

1. The Vendor Invoice Number is not required for non-encumbered payments.
2. A document reference is not required for non-encumbered payments.
3. Only one vendor will be specified per payment request.
4. Payment request cancellations will not be interfaced. This means payment requests can not be deleted through the interface process. To cancel payment requests this will be done online in eCAPS.
5. The Bank Account Code to be specified on interface documents will be distributed at a later date.
6. The default Event Type for the TWR document is AP17, which is a payment from a Liability Balance Sheet Account. TWR document can also be made with Event Types AP16 and AP18, which are Asset and Equity Balance Sheet Accounts. The minimal required COA fields are Fund and Balance Sheet Account.
7. If a vendor code has been established in eCAPS for a payee then the vendor code should be used on the payment request instead of a miscellaneous vendor code. Vendor codes are established in eCAPS for a number of reasons such as 1099 eligible and direct deposit.
8. Vendor codes setup on the eCAPS vendor file have all the information required to process a payment request.

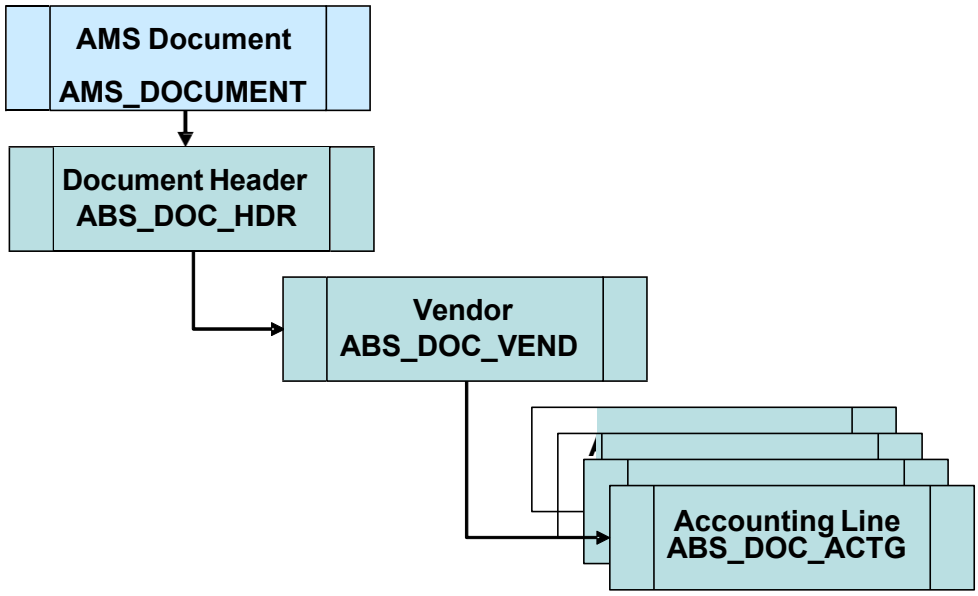
1.4 Logical Document Component Structure

For the purposes of inbound interfaces, the TWR document is comprised of four components:

1. **AMS Document (AMS_DOCUMENT):** Identifies the Document Type and other information that is unique for the given payment record.
2. **Accounting Based Spending Document Header (ABS_DOC_HDR):** Describes "header" information about the payment record, e.g. Fiscal Year, Record Date and Document ID.
3. **Accounting Based Spending Vendor (ABS_DOC_VEND):** Describes the vendor information for the given payment record.
4. **Accounting Based Spending Accounting Lines (ABS_DOC_ACTG):** Identifies the accounting information for the given payment record.

Exhibit 1 graphically illustrates these components of the TWR document interface specification.

Exhibit 1: TWR Document Components



2 Document Specification

2.1 TWR Transaction Layout

		Action		
		Original entry	**Modification**	**Component description**
Document Cmponents	AMS_DOCUMENT	Required	Required	Unique ID for payment transaction.
	ABS_DOC_HDR	Required	Required	General information associated with the entire payment.
	ABS_DOC_VEND	Required	Required	Payee information.
	ABS_DOC_ACTG	Required	Required	Accounting data elements used for payment.

2.2 TWR Document Component: AMS_DOCUMENT

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
RECORD_TYPE	Document Component Type	This value identifies the flat file record as the AMS DOCUMENT record. The value is 'ADC'.	R	Text	3	"**ADC**"
DOC_CAT	Document Category	The category in which the document is located.	R	Text	5	"**ABS** "
DOC_TYP	Document Type	The type of document, defined in the Document Type table. Each document code must be assigned a document type.	R	Text	5	"**ABS** "
DOC_CD	Document Code	The alpha-numeric code that indicates the type of transaction. TWR indicates expenditure trust payment request.	R	Text	5	"**TWR** "

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
DOC_DEPT_CD	Department	The department code assigned to this document.	R	Text	2	Department Code such as 'SH' for Sheriff
DOC_UNIT_CD	Document Unit Code	The unit code associated with this document for security and workflow purposes.	R	Text	5	Five character Unit code such as "15765"
DOC_ID	Document ID	The document code and number that is either manually assigned or automatically generated by the system if you do not enter this information. Duplicate document identification numbers are not allowed in the system.	R	Text	11	Interfaced transactions will always contain a unique Document ID and will not make use of the automatically generated Document ID. The Document ID provided in the interface will be used to locate the transaction in eCAPS and to prevent duplicate transactions.
DOC_VERS_NO	Document Version	The version number assigned to this document. The version is incremented with each modification draft.	R	Numeric	2	Always set to " 1".
AUTO_DOC_NUM	Automatic Document Numbering	Indicates that system will assign a unique Document ID for the document.	R	Flag	1	Feature not used for interfaces. Set to "0".
DOC_IMPORT_MODE	Document Import Mode	Indicates that the document is being made as an Original Entry "OE" or it's a Modification "MOD".	R	Text	3	"OE " for Original Entry "MOD" for Modification

2.3 TWR Document Component: ABS_DOC_HDR

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
RECORD_TYPE	Document Component Type	This value identifies the flat file record as a Header record. The value is 'HDR'.	R	Text	3	"**HDR**"
DOC_CD	Document Code	The alpha-numeric code that indicates the type of transaction. TWR indicates expenditure trust payment request.	R	Text	5	Same as in **AMS_DOCUMENT**
DOC_DEPT_CD	Department	The department code assigned to this document.	R	Text	2	Same as in **AMS_DOCUMENT**
DOC_UNIT_CD	Document Unit Code	The unit code associated with this document for security and workflow purposes.	R	Text	5	Same as in **AMS_DOCUMENT**
DOC_ID	Document ID	The document code and number that is either manually assigned or automatically generated by the system if you do not enter this information. The version number is assigned automatically. Duplicate document identification numbers are not allowed in the system.	R	Text	11	Same as in **AMS_DOCUMENT**
DOC_VERS_NO	Document Version	The version number assigned to this document. The version is incremented with each modification draft.	R	Numeric	2	Same as in **AMS_DOCUMENT**
DOC_NM	Document Name	Name for the document.	O	Text	60	The value in this field should be descriptive on what the payment is for.
DOC_REC_DT_DC	Record date	The record date manually entered on the document header. If not manually entered, the date becomes the one when the document was submitted successfully.	O	Date	8	Format of Date "MMDDYYYY" Example: "10232004"

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
DOC_BFY	Budget FY	When on the header of a document, this is the default budget fiscal year that will be pushed to all accounting lines. This default value will become the accounting line's budget fiscal year where one is not manually entered or defaulted from a reference document.	O	Numeric	4	Leave blank.
DOC_FY_DC	Fiscal Year	The fiscal year associated with this document.	O	Numeric	4	If posted to the 13th accounting period then fiscal year must be provided. Example: "2005". Otherwise leave blank.
DOC_PER_DC	Period	The manually entered accounting period for a document in draft. If not manually entered, the field remains blank until the document is submitted successfully. At this point it will be set to the current accounting period.	O	Numeric	2	If posted to the 13th accounting period then fiscal year must be provided. Example: "13". Otherwise leave blank.
DOC_DSCR	Document Description	The description associated with the document.	O	Text	60	
BANK_ACCT_CD	Bank Account	The unique identification code associated with the bank account. This code is the key to the Bank (BANK) table. A bank account code is used in place of the actual bank account to prevent the posting of actual bank account numbers throughout the system.	R	Text	4	This value is constant. Information on Bank Account will be distributed at a later date. Must be valid on Bank (**BANK**) table.
EXT_DOC_DSCR	Extended Description	A free-form text field that will hold a large volume of information to be associated with a document component. It is larger than the regular description field, but still limited unlike attachments.	O	Text	1500	

2.4 TWR Document Component: ABS_DOC_VEND

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
RECORD_TYPE	Document Component Type	This value identifies the flat file record as a Vendor record. The value is 'VND'.	R	Text	3	"**VND**"
DOC_CD	Document Code	The alpha-numeric code that indicates the type of transaction. TWR indicates expenditure trust payment request.	R	Text	5	Same as in **AMS_DOCUMENT**
DOC_DEPT_CD	Department	The department code assigned to this document.	R	Text	2	Same as in **AMS_DOCUMENT**
DOC_UNIT_CD	Document Unit Code	The unit code associated with this document for security and workflow purposes.	R	Text	5	Same as in **AMS_DOCUMENT**
DOC_ID	Document ID	The document code and number that is either manually assigned or automatically generated by the system if you do not enter this information. The version number is assigned automatically. Duplicate document identification numbers are not allowed in the system.	R	Text	11	Same as in **AMS_DOCUMENT**
DOC_VERS_NO	Document Version	The version number assigned to this document. The version is incremented with each modification draft.	R	Numeric	2	Same as in **AMS_DOCUMENT**
DOC_VEND_LN_NO	Document Vendor Line Number	The vendor line number visible to a user that uniquely identifies each vendor line within a document.	R	Numeric	2	Value: " **1**"

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
VEND_CUST_CD	Vendor Customer	The unique identifier assigned to the vendor/customer. In ADVANTAGE Financial, a vendor can also be a customer, allowing you to enter information only one time when a particular contact is both a vendor (payable) and a customer (receivable).	R	Text	20	If a vendor code is specified on the interface then all Payee information, such as Name and Address, are inferred from Vendor File. Vendor codes are established for reasons such as 1099 eligible or direct deposit. If a miscellaneous vendor code is specified on the interface then Payee information must be provided on the payment request, such as Legal Name, Address 1, and City. Must be valid on Vendor Customer (**VCUST**) table. Vendor Customer (**VEND_CUST_CD**) cannot be modified if **DOC_IMPORT_MODE** is equal to '**MOD**'.
LGL_NM	Legal Name	The legally defined name of the company or individual represented by this record. The field is used for reporting if defined as not alias/DBA. If a miscellaneous vendor is used, this field is required.	CR	Text	60	Field is required when using miscellaneous vendor code.
ALIAS_NM	Alias/DBA	The alternate name, alias or operating name (doing business as) used to identify the account.	O	Text	60	This field can be used as the second vendor name.

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
AD_ID	Address Code	The Address Code given to a unique address for a vendor or customer. The use of different Address Codes will allow a single vendor or customer code to have multiple addresses.	O	Text	20	If an address other than the default payment address is desired then an alternate address code must be specified.
AD_LN_1	Address Line 1	The first line of the address. If a miscellaneous vendor is used, this field is required.	CR	Text	75	Field is required when using miscellaneous vendor code. Can be used to specify foreign country address information.
AD_LN_2	Address Line 2	The second line of the address.	O	Text	75	Can be used to specify foreign country address information.
CITY	City	The city name associated with the address. If a miscellaneous vendor (MISC) is used, this field is required.	CR	Text	60	Field is required when using miscellaneous vendor code. Can be used to specify foreign country address information.
ST	State	The state or province.	CR	Text	2	Field is required when using miscellaneous vendor code.
ZIP	Zip	The zip code associated with the address.	CR	Text	10	Field is required when using miscellaneous vendor code. Can be used to specify foreign country address information.
CTRY	Country	The unique identification code associated with the country.	O	Text	3	
CNTY	County	The name associated with the county. If you do not provide a county name, the name does not display on reports.	O	Text	5	

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
CNTAC_ID	Vendor Contact ID	The unique identification number assigned to the contact. The use of different contact ID's will allow a single vendor or customer code to have multiple contacts.	O	Text	20	
PRIN_CNTAC	Vendor Contact Name	The vendor's procurement contact.	O	Text	60	
VOICE_PH_NO	Vendor Contact Phone	The telephone number associated with the contact.	O	Text	30	
VOICE_PH_EXT	Vendor Contact Phone Ext	The telephone number extension associated with the contact.	O	Text	6	
EMAIL_AD	Vendor Contact Email	The email address associated with the contact.	O	Text	100	
FAX_PH_NO	Fax	The fax extension number associated with a contact, be it a vendor, customer, or internal contact.	O	Text	30	
FAX_PH_EXT	Fax Extension	The optional fax extension number associated with the fax number for a contact, be it a vendor, customer, or internal contact.	O	Text	6	
WEB_AD	Web Address http: //	The web address for this company/individual.	O	Text	100	

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
VEND_DISB_CAT	Disbursement Category	The Disbursement Category associated with the document. Disbursement Category contains contact information from the department making the payment request and will be printed on the check. Disbursement Category also determines the type of warrant stub produced.	R	Text	4	Information for which Disbursement Category to use will be distributed to Departments. Must be valid on Disbursement Category (**DISC**) table. Disbursement Category (**VEND_DISB_CAT**) cannot be modified if **DOC_IMPORT_MODE** is equal to '**MOD**'.
SCHED_PYMT_DT	Schedule Payment Date	The date that a payment request is scheduled to be processed.	O	Date	8	Format of Date "MMDDYYYY" Scheduled Payment Date cannot be less than the current date. If left blank this field will default to current system date. Scheduled Payment Date (**SCHED_PYMT_DT**) cannot be modified and must contain the same value as the Original Entry (**OE**) if **DOC_IMPORT_MODE** is equal to '**MOD**'.
DISB_PRTY_CD	Disbursement Priority	This field determines the order in which a disbursement is processed during the Automated Disbursement process. Must be valid on the Disbursement Priority page.	O	Numeric	2	Leave blank.
DFLT_DISB_FRMT	Disbursement Format	The default disbursement format to be used when generating payments to this record. Must be valid on the Disbursement Format page.	O	Text	4	Leave blank.
HDLG_CD	Handling Code	The code associated with individual types of disbursement instrument handling.	O	Text	2	List of handling codes will be distributed at a later date.

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
VEND_SNGL_CHK_FL	Single Payment	The Single Payment flag indicates if multiple disbursements should be combined into a single payment for this vendor. When checked on the vendor line of a Payment Request either manually or inferred from the Vendor (VCUST) table, all accounting lines under that vendor line lead to a single payment instrument. A second request for payment with the flag checked for the same vendor would not be combined with the first, but would be a second payment instrument.	R	Flag	1	Must be true with a value of “1” This indicates that payments will not be consolidated.
PAY_THRD_PTY	Pay Third Party	When a Payment Request (PRC) or General Account Expenditure document (GAX) is entered and the payment should be made to the third party, the Third Party flag must be selected. Otherwise, the payment will be made to the primary vendor. The third party vendor must exist in the system, and must have a relationship established with the primary vendor on the Vendor Customer table. (The primary vendor must identify the vendor code of its third party.) When a payment is flagged to the third party on the Vendor Line, the PRC document will infer the third party information to the Payee fields on the Disbursement Request table (DRT).	P	Flag	1	Leave blank.

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
DISC_1_DY	Days 1	The number of days from the Invoice Date (or Scheduled Payment Date if Invoice Date is not entered), that the corresponding Discount Percentage will be used.	P	Numeric	3	Leave blank.
DISC_2_DY	Days 2	The number of days from the Invoice Date (or Scheduled Payment Date if Invoice Date is not entered), that the corresponding Discount Percentage will be used.	P	Numeric	3	Leave blank.
DISC_3_DY	Days 3	The number of days from the Invoice Date (or Scheduled Payment Date if Invoice Date is not entered), that the corresponding Discount Percentage will be used.	P	Numeric	3	Leave blank.
DISC_4_DY	Days 4	The number of days from the Invoice Date (or Scheduled Payment Date if Invoice Date is not entered), that the corresponding Discount Percentage will be used.	P	Numeric	3	Leave blank.
DISC_1_PC	Percent 1	The percentage to be used to calculate the discount amount if the payment is made within the specified number of days.	P	Decimal	(3,4)	Leave blank.
DISC_2_PC	Percent 2	The percentage to be used to calculate the discount amount if the payment is made within the specified number of days.	P	Decimal	(3,4)	Leave blank.
DISC_3_PC	Percent 3	The percentage to be used to calculate the discount amount if the payment is made within the specified number of days.	P	Decimal	(3,4)	Leave blank.

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
DISC_4_PC	Percent 4	The percentage to be used to calculate the discount amount if the payment is made within the specified number of days.	P	Decimal	(3,4)	Leave blank.
DISC_ALW_1_FL	Discount Always 1	When selected, indicates that all other subsequent discount terms no longer apply. The discount always applies, even if the number of net days has passed. Default is cleared. Only one of the discount always flags can be selected at any given time.	P	Flag	1	Leave blank.
DISC_ALW_2_FL	Discount Always 2	When selected, indicates that all other subsequent discount terms no longer apply. The discount always applies, even if the number of net days has passed. Default is cleared. Only one of the discount always flags can be selected at any given time.	P	Flag	1	Leave blank.
DISC_ALW_3_FL	Discount Always 3	When selected, indicates that all other subsequent discount terms no longer apply. The discount always applies, even if the number of net days has passed. Default is cleared. Only one of the discount always flags can be selected at any given time.	P	Flag	1	Leave blank.

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
DISC_ALW_4_FL	Discount Always 4	When selected, indicates that all other subsequent discount terms no longer apply. The discount always applies, even if the number of net days has passed. Default is cleared. Only one of the discount always flags can be selected at any given time.	P	Flag	1	Leave blank.
LGCY_SYSTM	Legacy System Name	Allows interfacing departments to indicate the name of the source system that generated the payment request. This field will be stored in eCAPS and can be used in reports.	O	Text	30	Valid Legacy System Names will be provided at a later date. The value specified must be valid on the Legacy System Name Coded Value List (CVL). Must specify Legacy Reference Number if this field is populated.
LGCY_REF_CD	Legacy Reference Number	Allows interfacing departments to indicate a unique code for each payment request. The unique code may be a case number or vendor code that is not stored on the eCAPS vendor file. If the vendor code is stored in eCAPS then this value will duplicate the VEND_CUST_CD. This field will be stored in eCAPS and can be used in reports.	O	Text	20	Examples of Legacy Reference Number are Vendor Code, Case Number, PIN, or Agency Code. Must specify Legacy Source System Name if this field is populated.

2.5 TWR Document Component: ABS_DOC_ACTG

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
RECORD_TYPE	Document Component Type	This value identifies the flat file record as an Accounting record. The value is 'ACT'.	R	Text	3	"**ACT**"
DOC_CD	Document Code	The alpha-numeric code that indicates the type of transaction. TWR indicates expenditure trust payment request.	R	Text	5	Same as in **AMS_DOCUMENT**
DOC_DEPT_CD	Department	The department code assigned to this document.	R	Text	2	Same as in **AMS_DOCUMENT**
DOC_UNIT_CD	Document Unit Code	The unit code associated with this document for security and workflow purposes.	R	Text	5	Same as in **AMS_DOCUMENT**
DOC_ID	Document ID	The document code and number that is either manually assigned or automatically generated by the system if you do not enter this information. The version number is assigned automatically. Duplicate document identification numbers are not allowed in the system.	R	Text	11	Same as in **AMS_DOCUMENT**
DOC_VERS_NO	Document Version	The version number assigned to this document. The version is incremented with each modification draft.	R	Numeric	2	Same as in **AMS_DOCUMENT**
DOC_VEND_LN_NO	Doc Vendor Line Number	The vendor line number visible to a user that uniquely identifies each vendor line within a document.	R	Numeric	2	Value: " **1**"
DOC_ACTG_LN_NO	Accounting Line	The accounting line number visible to a user that uniquely identifies each accounting line within a document.	R	Numeric	4	Value: " **1**" Line numbering begins at 1 and is incremental for additional lines

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
EVNT_TYP_ID	Event Type	Event Type determines the journal postings and business rules for a particular transaction.	R	Text	4	For Asset Balance Sheet Account payments the value is "**AP18**". For Liability Balance Sheet Account payments the value is "**AP17**". For Equity Balance Sheet Account payments the value is "**AP16**".
ACTG_TMPL_ID	Accounting Template	The unique identification code assigned to the accounting template. Accounting templates are used to bring in chart of account element codes for ease of data entry on documents.	O	Text	6	The Department may choose to set up an Accounting Template, which will contain information. Use of the Account Template will default Chart of Accounts information for the Accounting Line. Must be valid on Accounting Template (**ACTPL**) table.
ACTG_LN_DSCR	Line Description	The description associated with the line. This description will be available for reports.	O	Text	100	Department may provide Accounting Line Description in this data element.
LN_AM	Line Amount	The amount of an individual record of a document component, be it the header, vendor line, commodity line, accounting line, budget line, or allotment. The amount could also be the amount recorded to a table that tracks document updates such as the Statement Detail table or a journal.	R	Decimal	(12,2)	To specify a payment of 3,000.13 the following is the format: Example: " 3000.13" The Line Amount (**LN_AM**) can be used for modification increases and decreases.
BFY	Budget FY	The budget fiscal year with which this calendar date is associated. Must be valid on the Fiscal Year page.	O	Numeric	4	Leave blank.
FY_DC	Fiscal Year	The fiscal year associated with this document.	O	Numeric	4	If posted to the 13th accounting period then fiscal year must be provided. Example: "2005". Otherwise leave blank.

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
PER_DC	Period	The manually entered accounting period for a document in draft. If not manually entered, the field remains blank until the document is submitted successfully. At this point it will be set to the current accounting period.	O	Numeric	2	If posted to the 13th accounting period then fiscal year must be provided. Example: "13". Otherwise leave blank.
VEND_INV_NO	Vendor Invoice Number	The invoice number from the invoice received from the vendor.	O	Text	30	If populated the Vendor Invoice Number field is used to check for duplicate payments made to a vendor.
VEND_INV_LN_NO	Vendor Invoice Line	The invoice line number from the invoice received from the vendor.	CR	Numeric	4	If VEND_INV_NO is populated then the Vendor Invoice Line must also be populated. Line numbering begins at 1 and is only incremental for additional lines with the same invoice number
VEND_INV_DT	Vendor Invoice Date	The date of the invoice received from the vendor.	CR	Date	8	Format of Date "MMDDYYYY" If VEND_INV_NO is populated then the Vendor Invoice Date must also be populated. Vendor Invoice Date (**VEND_INV_DT**) cannot be modified if **DOC_IMPORT_MODE** is equal to '**MOD**'.
TRKG_DT	Tracking Date	Provides the ability to record or track any date related to the invoice or payment of goods and services.	O	Date	8	Format of Date "MMDDYYYY"
CHK_DSCR	Check Description	The text to be printed on the check stub. The check stub will contain 15 text lines with a maximum of 75 characters per line. Text in this field can be aligned in column format.	O	Text	1,125	A carriage return will be applied after every 75 characters. Only text on accounting line 1 will be printed on the check stub.
RFED_DOC_CD	Ref Doc Code	The document code from the referenced eCAPS document.	P	Text	5	Leave blank.

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
RFED_DOC_DEPT_CD	Ref Doc Dept	Department code that is part of the complete document identification of a referenced eCAPS document.	P	Text	2	Leave blank.
RFED_DOC_ID	Ref Doc Id	The document identification code from the referenced eCAPS document.	P	Text	11	Leave blank.
RFED_VEND_LN_NO	Ref Vendor Line	The vendor line number from the referenced eCAPS document.	P	Numeric	2	Leave blank.
RFED_ACTG_LN_NO	Ref Accounting Line	The accounting line number from the referenced eCAPS document.	P	Numeric	4	Leave blank.
RF_TYP	Ref Type	Defines the type of reference being performed against the specified referenced eCAPS transaction line. "Final" closes the referenced line, meaning additional references are not allowed. "Partial" and "Memo" do not close the referenced line, allowing additional transactions to reference this line.	P	Numeric	1	Leave blank.
FUND_CD	Fund	The identification code associated with a fund.	R	Text	4	Must be valid on Fund (**FUND**) table. Example: "TK7" for Trust Fund
SFUND_CD	Sub Fund	The identification code associated with the sub-fund.	P	Text	4	Leave blank.
DEPT_CD	Department	An identification code associated with a department.	P	Text	2	Leave blank.
UNIT_CD	Unit	An identification code associated with a Unit.	P	Text	5	Leave blank.

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
SUNIT_CD	Sub Unit	Sub Unit is a means of breaking down a unit code into smaller measurements. It is the lowest level of organizational structure and is required or prohibited based on one or more sub unit requirement tables.	P	Text	5	Leave blank.
APPR_CD	Appr	The identification code associated to an appropriation unit.	P	Text	9	Leave blank.
OBJ_CD	Object	The identification code associated with an object of expenditure.	P	Text	4	Leave blank.
SOBJ_CD	Sub Object	The identification code associated with the sub-object.	P	Text	4	Leave blank.
RSRC_CD	Revenue Source	Revenue sources are used to track individual sources of revenue taken in.	P	Text	4	Leave blank.
SRSRC_CD	Sub Revenue Source	The identification code associated with the sub-revenue source.	P	Text	4	Leave blank.
BSA_CD	BSA	The identification code assigned to the balance sheet account.	R	Text	4	Must be valid on Balance Sheet Account (BSA) table. Three types of Balance Sheet Accounts are allowed: Asset, Liability, and Equity. For each type of Balance Sheet a corresponding Event Type is required. Asset Account is Event Type AP18 Liability Account is Event Type AP17 Equity Account is Event Type AP16 Example: “7000” for liability

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
SBSA_CD	Sub BSA	The identification code assigned to the sub-balance sheet account.	P	Text	4	Leave blank.
OBSA_CD	OBSA	The balance sheet account code to which the offset is posted. In most cases, there is a default established for this code; however, certain documents will allow users to manually enter a value to be used other than the default.	P	Text	4	Leave blank.
OSBSA_CD	Sub OBSA	The sub-balance sheet account to which the offset is posted.	P	Text	4	Leave blank.
DOBJ_CD	Dept Object	The identification code assigned to the Department object.	P	Text	4	Leave blank.
DRSRC_CD	Dept Revenue	The code assigned to the department revenue source.	P	Text	4	Leave blank.
LOC_CD	Location	The identification code assigned to the location.	P	Text	4	Leave blank.
SLOC_CD	Sub Location	The identification code associated with the sub-location.	P	Text	4	Leave blank.
ACTV_CD	Activity	The identification code associated with the activity.	P	Text	4	Leave blank.
SACTV_CD	Sub Activity	The identification code associated with the sub-activity.	P	Text	4	Leave blank.
FUNC_CD	Function	The identification code associated with the function. The identification code associated with the function. Code is used for Program Budgeting.	P	Text	10	Leave blank.
SFUNC_CD	Sub Function	The identification code associated with the sub-function.	P	Text	4	Leave blank.

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
RPT_CD	Reporting	The reporting code element is used for tracking contract activity. The contract number will be entered in this field.	P	Text	10	Leave blank.
SRPT_CD	Sub Reporting	Sub reporting codes define contract periods.	P	Text	4	Leave blank.
TASK_CD	Task	The unique identification code assigned to the task.	P	Text	4	Leave blank.
STASK_CD	Sub Task	The sub task is a means of breaking down tasks into smaller components.	P	Text	4	Leave blank.
TASK_ORD_CD	Task Order	The unique identification code assigned to the task order.	P	Text	6	Leave blank.
PROG_CD	Project	The identification code assigned to the project. Project is a cost accounting Chart of Accounts element.	P	Text	10	Leave blank.
PHASE_CD	Phase	The identification code assigned to the phase. Phase is a cost accounting Chart of Accounts element representing a phase of a project.	P	Text	6	Leave blank.
PPC_CD	Project Period	The identification code assigned to the project period.	P	Text	6	Leave blank.
SVC_FRM_DT	Service From Date	The service from date from the Payment Request document.	O	Date	8	Format of Date “MMDDYYYY” The **SVC_FRM_DT** is the From Date that goods/services were received. The date is also used in discount calculation.
SVC_TO_DT	Service To Date	The service to date from the Payment Request document	O	Date	8	Format of Date “MMDDYYYY” The **SVC_TO_DT** is the To Date that goods/services were received. The date is also used in discount calculation.

Attribute	Caption	Description	R/C	Type	Size	eCAPS Comments
SPC_INST_CD	Special Instructions Code	The unique code for the Special Instructions record stored on the Special Instructions table. This field holds up to 4 characters of text.	P	Text	4	Leave blank.

TECHNICAL EXHIBIT 4

PROBATION ACCOUNTS – FILE LAYOUTS

REFERENCE NUMBER	NAME	STATEMENT OF WORK REFERENCE
1	APS Interface APS Audit Record	5.1
2	APS Interface Send Victim Record Layout Field Mapping	5.1
3	APS Interface Send Defendant Record Layout Field Mapping	5.1
4	APS Interface Receive Data Record Layout By Record Type Code	5.1
5	APS Interface Receive Data Record Layout Field Mapping	5.1
6	APS Interface Send Financial Record Layout Field Mapping	5.1
7	Probation Financial Adjustment File Layout	5.1
8	CRS Interface CRS Audit Record	5.1
9	CRS Interface Send Victim Record Layout Field Mapping	5.1
10	CRS Interface Send Defendant Record Layout Field Mapping	5.1
11	CRS Interface Send Financial Record Layout Field Mapping	5.1
12	CRS Interface Receive Data Record Layout Field Mapping	5.1

APS
INTERFACE
APS AUDIT RECORD

FIELD NUMBER	FIELD NAME	TYPE	SIZE	POSITIONS
01	RUN-NUMBER	N	5.0	001 - 005
02	APS-SEND-CREATE-UPDT-STCK	N	14.0	006 - 019
03	APS-SEND-FTP-UPDT-STCK	N	14.0	020 - 033
04	APS-CARRS-UPDT-STCK	N	14.0	034 - 047
05	CARRS-SEND-FTP-UPDT-STCK	N	14.0	048 - 061
06	CARRS-APS-UPDT-STCK	N	14.0	062 - 075
07	DEF-SENT-NMBR	N	5.0	076 - 080
08	DEF-RECV-FTP-NMBR	N	5.0	081 - 085
09	DEF-CARRS-PRC-NMBR	N	5.0	086 - 090
10	DEF-CARRS-UPD-NMBR	N	5.0	091 - 095
11	DEF-CARRS-REJ-NMBR	N	5.0	096 - 100
12	FIN-SENT-NMBR	N	5.0	101 - 105
13	FIN-RECV-FTP-NMBR	N	5.0	106 - 110
14	FIN-CARRS-PRC-NMBR	N	5.0	111 - 115
15	FIN-CARRS-UPD-NMBR	N	5.0	116 - 120
16	FIN-CARRS-REJ-NMBR	N	5.0	121 - 125
17	VIC-SENT-NMBR	N	5.0	126 - 130
18	VIC-RECV-FTP-NMBR	N	5.0	131 - 135
19	VIC-CARRS-PRC-NMBR	N	5.0	136 - 140
20	VIC-CARRS-UPD-NMBR	N	5.0	141 - 145
21	VIC-CARRS-REJ-NMBR	N	5.0	146 - 150
22	CARRS-SEND-CREATE-NMBR	N	5.0	151 - 155
23	CARRS-SEND-FTP-NMBR	N	5.0	156 - 160
24	APS-RECV-PRC-NMBR	N	5.0	161 - 165
25	APS-RECV-UPD-NMBR	N	5.0	166 - 170
26	APS-RECV-REJ-NMBR	N	5.0	171 - 175
27	TOTAL-SEND-NMBR	N	5.0	176 - 180
28	TOTAL-RECV-FTP-NMBR	N	5.0	181 - 185
29	CARRS-TOTAL-PRC-NMBR	N	5.0	186 - 190
30	CARRS-TOTAL-UPD-NMBR	N	5.0	191 - 195
31	CARRS-TOTAL-REJ-NMBR	N	5.0	196 - 200
32	AUDIT-ERR-TEXT	A	45.0	201 - 245
33	RUN-COMP	N	5.0	246 - 250

APS INTERFACE SEND VICTIM RECORD LAYOUT FIELD MAPPING

FIELD NUMBER	BUSINESS DESCRIPTION	APS			
		FIELD	TYPE	SIZE	POSITION
01	RECORD TYPE CODE	none (literal = "AV" or "JV")	A	2.0	001 - 002
02	ACTION CODE	none (literal = "A" or "U" or "D")	A	1.0	003
03	DATE & TIME STAMP	none	N	14.0	004 - 017
04	PROBATION NUMBER (X-NUMBER)	DEF-X-NMBR	A	9.0	018 - 026
05	COURT CASE NUMBER	CASE-CRT-CASE-NMBR	A	13.0	027 - 039
06	PAYOR NUMBER (DTTC ACCOUNT NUMBER)	FNCL-TTC-ACCT-NMBR	A	8.0	040 - 047
07	BRANCH ID (Probation Department)	none (literal = "PRO")	A	3.0	048 - 050
08	SUPERVISION AREA OFFICE ABBREVIATION	DEF-SUPRVN-AREA-OFC-CODE	A	8.0	051 - 058
09	VICTIM ID NUMBER	VCTM-ID-NMBR	N	4.0	059 - 062
10	VICTIM NAME	VCTM-LST-NAME	A	20.0	063 - 082
		VCTM-FRST-NAME	A	15.0	083 - 097
		VCTM-MDL-NAME	A	12.0	098 - 109
		VCTM-SFX-CODE	A	3.0	110 - 112
11	VICTIM SOCIAL SECURITY NUMBER	VCTM-SSN-NMBR	N	9.0	113 - 121
12	VICTIM ADDRESS STREET	VCTM-ADDR-STR-NMBR	A	10.0	122 - 131
		VCTM-ADDR-DRCTN-CODE	A	2.0	132 - 133
		VCTM-ADDR-STR-NAME	A	15.0	134 - 148
		VCTM-ADDR-STR-TYP-CODE	A	2.0	149 - 150
		VCTM-ADDR-APT-NMBR	A	5.0	151 - 155
13	VICTIM ADDRESS CITY	CITY NAME (table look-up)	A	20.0	156 - 175
14	VICTIM ADDRESS STATE	VCTM-ADDR-ST-CODE	A	2.0	176 - 177
15	VICTIM ADDRESS ZIP CODE	VCTM-ADDR-ZIP-CODE	A	9.0	178 - 186
16	VICTIM DAY TELEPHONE NUMBER	VCTM-ADDR-DY-TEL-NMBR	N	10.0	187 - 196
17	VICTIM DAY TELEPHONE EXTENSION	VCTM-ADDR-DY-EXT-NMBR	N	4.0	197 - 200
18	VICTIM TELEPHONE NUMBER	VCTM-ADDR-TEL-NMBR	N	10.0	201 - 210
19	VICTIM TELEPHONE EXTENSION	VCTM-ADDR-TEL-EXT-NMBR	N	4.0	211 - 214
20	REFERENCE (VICTIM NOTES)	VCTM-REF-TEXT	A	50.0	215 - 264

APS INTERFACE SEND VICTIM RECORD LAYOUT FIELD MAPPING

FIELD NUMBER	BUSINESS DESCRIPTION	APS			
		FIELD	TYPE	SIZE	POSITION
21	VICTIM'S INSURANCE POLICY NO	VCTM-PLCY-NMBR	A	20.0	265 - 284
22	RESTITUTION AMOUNT APPROVED	VCTM-RSTTTN-APRVD-AMNT	N	11.2	285 - 297
23	VICTIM PAYMENT PRIORITY NUMBER	VCTM-PMNT-PRRTY-NMBR	N	3.0	298 - 300
24	VICTIM'S INSURANCE COMPANY NAME	n/a	A	30.0	301 - 330
25	VICTIM'S INSURANCE CO. PHONE NUMBER	n/a	N	10.0	331 - 340
26	VICTIM VENDOR ID	VCTM-VENDOR-ID	N	6.0	341-346
27	VICTIM VENDOR FLAG	VCTM-VENDOR-FLAG	A	1.0	347-347
28	VICTIM DA NUMBER	VCTM-DA-NMBR	N	6.0	348-253
29	FILLER	n/a	A	381	354 - 734
30	RUN NUMBER	RUN-NUMBER	N	5.0	735 - 739

APS INTERFACE
SEND DEFENDANT RECORD LAYOUT
FIELD MAPPING

FIELD NUMBER	BUSINESS DESCRIPTION	APS			
		FIELD	TYPE	SIZE	POSITION
01	RECORD TYPE CODE	none (literal = "AD" or "JD")	A	2.0	001 - 002
02	ACTION CODE	none (literal = "A" or "U" or "D")	A	1.0	003
03	DATE & TIME STAMP	none	N	14.0	004 - 017
04	PROBATION NUMBER (X-NUMBER)	DEF-X-NMBR	A	9.0	018 - 026
05	COURT CASE NUMBER	CASE-CRT-CASE-NMBR	A	13.0	027 - 039
06	PAYOR NUMBER (DTTC ACCOUNT NUMBER)	FNCL-TTC-ACCT-NMBR	A	8.0	040 - 047
07	BRANCH ID (Probation Department)	none (literal = "PRO")	A	3.0	048 - 050
08	SUPERVISION AREA OFFICE ABBREVIATION	DEF-SUPRVN-AREA-OFC-CODE	A	8.0	051 - 058
09	SUPERVISION DPO CASELOAD NUMBER	DEF-SUPRVN-DPO-NMBR	A	4.0	059 - 062
10	DEFENDANT NAME	DEF-LST-NAME	A	20.0	063 - 082
		DEF-FRST-NAME	A	15.0	083 - 097
		DEF-MDL-NAME	A	12.0	098 - 109
		DEF-SFX-CODE	A	3.0	110 - 112
11	DEFENDANT ADDRESS STREET	DEF-ADDR-STR-NMBR	A	10.0	113 - 122
		DEF-ADDR-DRCTN-CODE	A	2.0	123 - 124
		DEF-ADDR-STR-NAME	A	15.0	125 - 139
		DEF-ADDR-STR-TYP-CODE	A	2.0	140 - 141
		DEF-ADDR-APT-NMBR	A	5.0	142 - 146
12	DEFENDANT ADDRESS CITY	CITY NAME	A	20.0	147 - 166
13	DEFENDANT ADDRESS STATE	DEF-ADDR-ST-CODE	A	2.0	167 - 168

APS INTERFACE
SEND DEFENDANT RECORD LAYOUT
FIELD MAPPING

FIELD NUMBER	BUSINESS DESCRIPTION	APS			
		FIELD	TYPE	SIZE	POSITION
14	DEFENDANT ADDRESS ZIP CODE	DEF-ADDR-ZIP-CODE	A	9.0	169 - 177
15	DEFENDANT PHONE NUMBER	DEF-ADDR-TEL-NMBR	N	10.0	178 - 187
16	DEFENDANT SOCIAL SECURITY NUMBER	DEF-SSN-NMBR	N	9.0	188 - 196
17	DEFENDANT BIRTH DATE	DEF-DOB-DATX	N	8.0	197 - 204
18	DATE PLACED ON PROBATION	CASE-GRANT-DATX	N	8.0	205 - 212
19	CASE EXPIRATION DATE	CASE-EXPRTN-DATX	N	8.0	213 - 220
20	MONTHLY PAYMENT AMOUNT	FNCL-PMNT-PLN-AMNT	N	11.2	221 - 233
21	FIRST PAYMENT DUE DATE	FNCL-FRST-PMNT-DUE-DATX	N	8.0	234 - 241
22	CASE CLOSING DISPOSITION DATE	CASE-SUPRVN-CLSNG-DATX	N	8.0	242 - 249
23	CASE CLOSING DISPOSITION CODE	CASE-SUPRVN-CLSNG-DISPO-CODE	A	2.0	250 - 251
24	REQUESTED PURGE DATE	FNCL-TTC-PURGE-RQST-DATX	N	8.0	252 - 259
25	MINOR LAST NAME	n/a	A	20.0	260 - 279
26	MINOR FIRST NAME	n/a	A	15.0	280 - 294
27	MINOR MIDDLE NAME	n/a	A	12.0	295 - 306
28	MINOR DOB	n/a	N	8.0	307 - 314
29	MINOR SOCIAL SECURITY NUMBER	n/a	N	9.0	315 - 323
30	HOLD DELINQUENT ACCOUNT CODE	FNCL-HOLD-DELINQ-ACCT-CODE	A	1.0	324
31	APS CASE STATUS CODE	CASE-STTS-CODE	A	2.0	325 - 326
32	APS CASE STATUS DATE	CASE-STTS-DATX	N	8.0	327 - 334
33	DEFENDANT CII NUMBER	DEF-CII-NMBR	A	9.0	335-343
34	DEFENDANT MAIN NUMBER	DEF-MAIN-NMBR	N	8.0	344-351
35	CASE MANDATORY SUPERVISION FLAG	CASE-MAND-SUPRVN-FLAG	A	1.0	352-352
36	CASE POST RELEASE FLAG	CASE-POST-REL-FLAG	A	1.0	353-353
37	FILLER	n/a	A	381	354 - 734
38	RUN NUMBER	RUN-NUMBER	N	5.0	735 - 739

Technical Exhibit 4
Reference No. 4

APS INTERFACE
RECEIVE DATA RECORD LAYOUT BY RECORD TYPE CODE

FIELD NUMBER	BUSINESS DESCRIPTION	TYPE	SIZE	POSITION	RECORD TYPE CODE									
					AD	BA	BD	CD	DF	DN	NM	PD	PY	SS
01	RECORD TYPE CODE ("AD", "BA", "BD", "CD", "DN", "NM", "PD", "PY", "SS", "JR", "JS"	A	2.0	001 - 002	X	X	X	X	X	X	X	X	X	X
02	DATE & TIME STAMP	N	14.0	003 - 016	X	X	X	X	X	X	X	X	X	X
03	PROBATION NUMBER (X-NUMBER / PDJ NUMBER)	A	9.0	017 - 025	X	X	X	X	X	X	X	X	X	X
04	COURT CASE NUMBER	A	13.0	026 - 038	X	X	X	X	X	X	X	X	X	X
05	TTC ACCOUNT NUMBER	A	8.0	039 - 046	X	X	X	X	X	X	X	X	X	X
06	TRANSACTION TYPE CODE	A	1.0	047									X	
07	TRANSACTION DATE	N	8.0	048 - 055									X	
08	TRANSACTION AMOUNT	N	11.2	056 - 068									X	
09	DEFENDANT ADDRESS STREET	A	34.0	069 - 102	X									
10	DEFENDANT ADDRESS CITY	A	20.0	103 - 122	X									
11	DEFENDANT ADDRESS STATE CODE	A	2.0	123 - 124	X									
12	DEFENDANT ADDRESS ZIP CODE	A	9.0	125 - 133	X									
13	DEFENDANT TELEPHONE NUMBER	N	10.0	134 - 143	X									
14	DEFENDANT NAME	A	53.0	144 - 196							X			
15	DEFENDANT SOCIAL SECURITY NUMBER	N	9.0	197 - 205										X
16	DEFENDANT DATE OF BIRTH	N	8.0	206 - 213			X							
17	DELINQUENT FLAG	A	1.0	214					X					
18	ACTUAL PURGE DATE	N	8.0	215 - 222								X		
19	CARS DEBTOR BALANCE AMOUNT	N	11.2	223 - 235		X				X			X	
20	CARS NEGATIVE BALANCE INDICATOR	A	1.0	236		X				X			X	
21	CARS STATUS CODE	A	3.0	237 - 239				X						
22	CARS STATUS DATE	N	8.0	240 - 247				X						
23	FACILITY CODE (01-31)	A	2.0	248 - 249		X							X	
24	FACILITY BALANCE AMOUNT (01-31)	N	11.2	250 - 262		X							X	
25	NEGATIVE FACILITY AMOUNT INDICATOR (01-31)	A	1.0	263		X							X	
26	LASD ADMIN FEE	N	11.2	744-756										
117	FILLER	A	39	757 - 795										
118	RUN NUMBER	N	5.0	796 - 800	X	X	X	X	X	X	X	X	X	X

APS INTERFACE RECEIVE DATA
RECORD LAYOUT FIELD
MAPPING

Technical Exhibit 4
Reference No. 5

FIELD NUMBER	BUSINESS DESCRIPTION	TYPE	SIZE	POSITION	APS		
					FIELD	TYPE	SIZE
01	RECORD TYPE CODE ("AD", "BA", "BD", "CD", "DN", "NM", "PD", "PY", "SS", "JR", "JS"	A	2.0	001 - 002	RECORD-TYPE-CODE	A	2.0
02	DATE & TIME STAMP	N	14.0	003 - 016	DATE-TIME-STAMP	N	14.0
03	PROBATION NUMBER (X-NUMBER / PDJ NUMBER)	A	9.0	017 - 025	DEF-X-NMBR	A	9.0
04	COURT CASE NUMBER	A	13.0	026 - 038	CASE-CRT-CASE-NMBR	A	13.0
05	TTC ACCOUNT NUMBER	A	8.0	039 - 046	FNCL-TTC-ACCT-NMBR	A	8.0
06	TRANSACTION TYPE CODE	A	1.0	047	FNCL-LST-PMNT-TYP-CODE	A	1.0
07	TRANSACTION DATE	N	8.0	048 - 055	FNCL-LST-PMNT-DATX	P	7.0
08	TRANSACTION AMOUNT	N	11.2	056 - 068	FNCL-LST-PMNT-AMNT	P	11.2
09	DEFENDANT ADDRESS STREET	A	34.0	069 - 102	DEF-CARRS-ADDR-STREET	A	34.0
10	DEFENDANT ADDRESS CITY	A	20.0	103 - 122	DEF-CARRS-ADDR-CTY	A	20.0
11	DEFENDANT ADDRESS STATE CODE	A	2.0	123 - 124	DEF-CARRS-ADDR-ST-CODE	A	2.0
12	DEFENDANT ADDRESS ZIP CODE	A	9.0	125 - 133	DEF-CARRS-ADDR-ZIP-CODE	A	9.0
13	DEFENDANT TELEPHONE NUMBER	N	10.0	134 - 143	DEF-CARRS-ADDR-TEL-NMBR	N	10.0
14	DEFENDANT NAME	A	53.0	144 - 196	DEF-CARRS-DEBTOR-NAME	A	53.0
15	DEFENDANT SOCIAL SECURITY NUMBER	N	9.0	197 - 205	DEF-SSN-NMBR	N	9.0
					DEF-ALS-SSN-NMBR	N	9.0
16	DEFENDANT DATE OF BIRTH	N	8.0	206 - 213	DEF-ALS-DOB-DATX	P	7.0
17	DELINQUENT FLAG	A	1.0	214	process for this field removed 8/98		
18	ACTUAL PURGE DATE	N	8.0	215 - 222	FNCL-TTC-ACTL-PURGE-DATX	P	7.0
19	CARS DEBTOR BALANCE AMOUNT	N	11.2	223 - 235	FNCL-CARRS-BLNC-AMNT	P	11.2
20	CARS NEGATIVE BALANCE INDICATOR	A	1.0	236	n/a		
21	CARS STATUS CODE	A	3.0	237 - 239	FNCL-CARRS-COLLECTR-DESK-NMBR	A	3.0
					FNCL-DELINQUENT-FLAG	A	1.0
22	CARS STATUS DATE	N	8.0	240 - 247	FNCL-CARRS-COLLECTR-ASSGNMT-DATX	N	8.0
23	01 - FACILITY CODE	A	2.0	248 - 249	FNCL-CATEGORY	A	2
24	01 - FACILITY BALANCE AMOUNT	N	11.2	250 - 262	FNCL-AMOUNT	P	11.2
25	01 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	263	n/a		
26	02 - FACILITY CODE	A	2.0	264 - 265	FNCL-CATEGORY	A	2
27	02 - FACILITY BALANCE AMOUNT	N	11.2	266 - 278	FNCL-AMOUNT	P	11.2
28	02 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	279	n/a		

APS INTERFACE RECEIVE DATA RECORD LAYOUT FIELD MAPPING

Technical Exhibit 4
Reference No. 5

FIELD NUMBER	BUSINESS DESCRIPTION	TYPE	SIZE	POSITION	APS		
					FIELD	TYPE	SIZE
29	03 - FACILITY CODE	A	2.0	280 - 281	FNCL-CATEGORY	A	2
30	03 - FACILITY BALANCE AMOUNT	N	11.2	282 - 294	FNCL-AMOUNT	P	11.2
31	03 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	295	n/a		
32	04 - FACILITY CODE	A	2.0	296 - 297	FNCL-CATEGORY	A	2
33	04 - FACILITY BALANCE AMOUNT	N	11.2	298 - 310	FNCL-AMOUNT	P	11.2
34	04 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	311	n/a		
35	05 - FACILITY CODE	A	2.0	312 - 313	FNCL-CATEGORY	A	2
36	05 - FACILITY BALANCE AMOUNT	N	11.2	314 - 326	FNCL-AMOUNT	P	11.2
37	05 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	327	n/a		
38	06 - FACILITY CODE	A	2.0	328 - 329	FNCL-CATEGORY	A	2
39	06 - FACILITY BALANCE AMOUNT	N	11.2	330 - 342	FNCL-AMOUNT	P	11.2
40	06 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	343	n/a		
41	07 - FACILITY CODE	A	2.0	344 - 345	FNCL-CATEGORY	A	2
42	07 - FACILITY BALANCE AMOUNT	N	11.2	346 - 358	FNCL-AMOUNT	P	11.2
43	07 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	359	n/a		
44	08 - FACILITY CODE	A	2.0	360 - 361	FNCL-CATEGORY	A	2
45	08 - FACILITY BALANCE AMOUNT	N	11.2	362 - 374	FNCL-AMOUNT	P	11.2
46	08 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	375	n/a		
47	09 - FACILITY CODE	A	2.0	376 - 378	FNCL-CATEGORY	A	2
48	09 - FACILITY BALANCE AMOUNT	N	11.2	379 - 390	FNCL-AMOUNT	P	11.2
49	09 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	391	n/a		
50	10 - FACILITY CODE	A	2.0	392 - 393	FNCL-CATEGORY	A	2
51	10 - FACILITY BALANCE AMOUNT	N	11.2	394 - 406	FNCL-AMOUNT	P	11.2
52	10 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	407	n/a		
53	11 - FACILITY CODE	A	2.0	408 - 409	FNCL-CATEGORY	A	2
54	11 - FACILITY BALANCE AMOUNT	N	11.2	410 - 422	FNCL-AMOUNT	P	11.2
55	11 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	423	n/a		
56	12 - FACILITY CODE	A	2.0	424 - 425	FNCL-CATEGORY	A	2
57	12 - FACILITY BALANCE AMOUNT	N	11.2	426 - 438	FNCL-AMOUNT	P	11.2
58	12 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	439	n/a		

APS INTERFACE RECEIVE DATA RECORD LAYOUT FIELD MAPPING

Technical Exhibit 4
Reference No. 5

FIELD NUMBER	BUSINESS DESCRIPTION	TYPE	SIZE	POSITION	APS		
					FIELD	TYPE	SIZE
59	13 - FACILITY CODE	A	2.0	440 - 441	FNCL-CATEGORY	A	2
60	13 - FACILITY BALANCE AMOUNT	N	11.2	442 - 454	FNCL-AMOUNT	P	11.2
61	13 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	455	n/a		
62	14 - FACILITY CODE	A	2.0	456 - 457	FNCL-CATEGORY	A	2
63	14 - FACILITY BALANCE AMOUNT	N	11.2	458 - 470	FNCL-AMOUNT	P	11.2
64	14 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	471	n/a		
65	15 - FACILITY CODE	A	2.0	472 - 473	FNCL-CATEGORY	A	2
66	15 - FACILITY BALANCE AMOUNT	N	11.2	474 - 486	FNCL-AMOUNT	P	11.2
67	15 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	487	n/a		
68	16 - FACILITY CODE	A	2.0	488 - 489	FNCL-CATEGORY	A	2
69	16 - FACILITY BALANCE AMOUNT	N	11.2	490 - 502	FNCL-AMOUNT	P	11.2
70	16 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	503	n/a		
71	17 - FACILITY CODE	A	2.0	504 - 505	FNCL-CATEGORY	A	2
72	17 - FACILITY BALANCE AMOUNT	N	11.2	506 - 518	FNCL-AMOUNT	P	11.2
73	17 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	519	n/a		
74	18 - FACILITY CODE	A	2.0	520 - 521	FNCL-CATEGORY	A	2
75	18 - FACILITY BALANCE AMOUNT	N	11.2	522 - 534	FNCL-AMOUNT	P	11.2
76	18 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	535	n/a		
77	19 - FACILITY CODE	A	2.0	536 - 537	FNCL-CATEGORY	A	2
78	19 - FACILITY BALANCE AMOUNT	N	11.2	538 - 550	FNCL-AMOUNT	P	11.2
79	19 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	551	n/a		
80	20 - FACILITY CODE	A	2.0	552 - 553	FNCL-CATEGORY	A	2
81	20 - FACILITY BALANCE AMOUNT	N	11.2	554 - 566	FNCL-AMOUNT	P	11.2
82	20 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	567	n/a		
83	21 - FACILITY CODE	A	2.0	568 - 569	FNCL-CATEGORY	A	2
84	21 - FACILITY BALANCE AMOUNT	N	11.2	570 - 582	FNCL-AMOUNT	P	11.2
85	21 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	583	n/a		
86	22 - FACILITY CODE	A	2.0	584 - 585	FNCL-CATEGORY	A	2
87	22 - FACILITY BALANCE AMOUNT	N	11.2	586 - 598	FNCL-AMOUNT	P	11.2
88	22 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	599	n/a		

APS INTERFACE RECEIVE DATA RECORD LAYOUT FIELD MAPPING

Technical Exhibit 4
Reference No. 5

FIELD NUMBER	BUSINESS DESCRIPTION	TYPE	SIZE	POSITION	APS		
					FIELD	TYPE	SIZE
89	23 - FACILITY CODE	A	2.0	600 - 601	FNCL-CATEGORY	A	2
90	23 - FACILITY BALANCE AMOUNT	N	11.2	602 - 614	FNCL-AMOUNT	P	11.2
91	23 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	615	n/a		
92	24 - FACILITY CODE	A	2.0	616 - 617	FNCL-CATEGORY	A	2
93	24 - FACILITY BALANCE AMOUNT	N	11.2	618 - 630	FNCL-AMOUNT	P	11.2
94	24 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	631	n/a		
95	25 - FACILITY CODE	A	2.0	632 - 633	FNCL-CATEGORY	A	2
96	25 - FACILITY BALANCE AMOUNT	N	11.2	634 - 646	FNCL-AMOUNT	P	11.2
97	25 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	647	n/a		
98	26 - FACILITY CODE	A	2.0	648 - 649	FNCL-CATEGORY	A	2
99	26 - FACILITY BALANCE AMOUNT	N	11.2	650 - 662	FNCL-AMOUNT	P	11.2
100	26 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	663	n/a		
101	27 - FACILITY CODE	A	2.0	664 - 665	FNCL-CATEGORY	A	2
102	27 - FACILITY BALANCE AMOUNT	N	11.2	666 - 678	FNCL-AMOUNT	P	11.2
103	27 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	679	n/a		
104	28 - FACILITY CODE	A	2.0	680 - 681	FNCL-CATEGORY	A	2
105	28 - FACILITY BALANCE AMOUNT	N	11.2	682 - 694	FNCL-AMOUNT	P	11.2
106	28 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	695	n/a		
107	29 - FACILITY CODE	A	2.0	696 - 697	FNCL-CATEGORY	A	2
108	29 - FACILITY BALANCE AMOUNT	N	11.2	698 - 710	FNCL-AMOUNT	P	11.2
109	29 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	711	n/a		
110	30 - FACILITY CODE	A	2.0	712 - 713	FNCL-CATEGORY	A	2
111	30 - FACILITY BALANCE AMOUNT	N	11.2	714 - 726	FNCL-AMOUNT	P	11.2
112	30 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	727	n/a		
113	31 - FACILITY CODE	A	2.0	728 - 729	FNCL-CATEGORY	A	2
114	31 - FACILITY BALANCE AMOUNT	N	11.2	730 - 742	FNCL-AMOUNT	P	11.2
115	31 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1.0	743	n/a		
116	32 – LASD ADMIN FEE	A	11.2	744-756	LASD-ADMIN-FEE	P	11.2
117	FILLER	A	39	757 - 795	FILLER	A	60.0
118	RUN NUMBER	N	5.0	796 - 800	RUN-NUMBER	N	5.0

APS INTERFACE
SEND FINANCIAL RECORD LAYOUT
FIELD MAPPING

FIELD NUMBER	BUSINESS DESCRIPTION	APS			
		FIELD	TYPE	SIZE	POSITION
01	RECORD TYPE CODE	none (literal = "AF" or "JF")	A	2.0	001 - 002
02	ACTION CODE	none (literal = "A" or "U" or "D")	A	1.0	003
03	DATE & TIME STAMP	none	N	14.0	004 - 017
04	PROBATION NUMBER (X-NUMBER)	DEF-X-NMBR	A	9.0	018 - 026
05	COURT CASE NUMBER	CASE-CRT-CASE-NMBR	A	13.0	027 - 039
06	PAYOR NUMBER (DTTC ACCOUNT NUMBER)	FNCL-TTC-ACCT-NMBR	A	8.0	040 - 047
07	BRANCH ID (Probation Department)	none (literal = "PRO")	A	3.0	048 - 050
08	SUPERVISION AREA OFFICE ABBREVIATION	DEF-SUPRVN-AREA-OFC-CODE	A	8.0	051 - 058
09	RESTITUTION STATUS CODE	FNCL-RSTTTN-STTS-CODE	A	1.0	059
10	01 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	060 - 061
11	01 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	062 - 074
10	02 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	075 - 076
11	02 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	077 - 089
10	03 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	090 - 091
11	03 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	092 - 104
10	04 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	105 - 106
11	04 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	107 - 119
10	05 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	120 - 121
11	05 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	122 - 134
10	06 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	135 - 136
11	06 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	137 - 149

APS INTERFACE
SEND FINANCIAL RECORD LAYOUT
FIELD MAPPING

FIELD NUMBER	BUSINESS DESCRIPTION	APS			
		FIELD	TYPE	SIZE	POSITION
10	07 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	150 - 151
11	07 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	152 - 164
10	08 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	165 - 166
11	08 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	167 - 179
10	09 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	180 - 181
11	09 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	182 - 194
10	10 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	195 - 196
11	10 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	197 - 209
10	11 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	210 - 211
11	11 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	212 - 224
10	12 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	225 - 226
11	12 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	227 - 239
10	13 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	240 - 241
11	13 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	242 - 254
10	14 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	255 - 256
11	14 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	257 - 269
10	15 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	270 - 271
11	15 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	272 - 284

APS INTERFACE
SEND FINANCIAL RECORD LAYOUT
FIELD MAPPING

FIELD NUMBER	BUSINESS DESCRIPTION	APS			
		FIELD	TYPE	SIZE	POSITION
10	16 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	285 - 286
11	16 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	287 - 299
10	17 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	300 - 301
11	17 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	302 - 314
10	18 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	315 - 316
11	18 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	317 - 329
10	19 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	330 - 331
11	19 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	332 - 344
10	20 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	345 - 346
11	20 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	347 - 359
10	21 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	360 - 361
11	21 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	362 - 374
10	22 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	375 - 376
11	22 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	377 - 389
10	23 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	390 - 391
11	23 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	392 - 404

APS INTERFACE
SEND FINANCIAL RECORD LAYOUT
FIELD MAPPING

Technical Exhibit 4
Reference No. 6

FIELD NUMBER	BUSINESS DESCRIPTION	APS			
		FIELD	TYPE	SIZE	POSITION
10	24 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	405 - 406
11	24 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	407 - 419
10	25 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	420 - 421
11	25 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	422 - 434
10	26 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	435 - 436
11	26 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	437 - 449
10	27 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	450 - 451
11	27 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	452 - 464
10	28 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	465 - 466
11	28 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	467 - 479
10	29 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	480 - 481
11	29 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	482 - 494
10	30 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	495 - 496
11	30 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	497 - 509
10	31 - FINANCIAL CATEGORY CODE	FNCL-CATEGORY	A	2.0	510 - 511
11	31 - FINANCIAL CATEGORY AMOUNT	FNCL-AMOUNT	N	11.2	512 - 524

APS INTERFACE
SEND FINANCIAL RECORD LAYOUT
FIELD MAPPING

FIELD NUMBER	BUSINESS DESCRIPTION	APS			
		FIELD	TYPE	SIZE	POSITION
12	01 - REIMBURSEMENT CATEGORY ("01")	n/a	A	2.0	525 - 526
13	01 - REIMBURSEMENT START DATE	n/a	N	8.0	527 - 534
14	01 - REIMBURSEMENT END DATE	n/a	N	8.0	535 - 542
15	01 - REIMBURSEMENT DESCRIPTION	n/a	A	11.0	543 - 553
16	01 - REIMBURSEMENT AMOUNT	n/a	N	11.2	554 - 566
12	02 - REIMBURSEMENT CATEGORY ("02")	n/a	A	2.0	567 - 568
13	02 - REIMBURSEMENT START DATE	n/a	N	8.0	569 - 576
14	02 - REIMBURSEMENT END DATE	n/a	N	8.0	577 - 584
15	02 - REIMBURSEMENT DESCRIPTION	n/a	A	11.0	585 - 595
16	02 - REIMBURSEMENT AMOUNT	n/a	N	11.2	596 - 608
12	03 - REIMBURSEMENT CATEGORY ("03")	n/a	A	2.0	609 - 610
13	03 - REIMBURSEMENT START DATE	n/a	N	8.0	611 - 618
14	03 - REIMBURSEMENT END DATE	n/a	N	8.0	619 - 626
15	03 - REIMBURSEMENT DESCRIPTION	n/a	A	11.0	627 - 637
16	03 - REIMBURSEMENT AMOUNT	n/a	N	11.2	638 - 650
12	04 - REIMBURSEMENT CATEGORY ("04")	n/a	A	2.0	651 - 652
13	04 - REIMBURSEMENT START DATE	n/a	N	8.0	653 - 660
14	04 - REIMBURSEMENT END DATE	n/a	N	8.0	661 - 668
15	04 - REIMBURSEMENT DESCRIPTION	n/a	A	11.0	669 - 679
16	04 - REIMBURSEMENT AMOUNT	n/a	N	11.2	680 - 692
12	05 - REIMBURSEMENT CATEGORY ("05")	n/a	A	2.0	693 - 694
13	05 - REIMBURSEMENT START DATE	n/a	N	8.0	695 - 702
14	05 - REIMBURSEMENT END DATE	n/a	N	8.0	703 - 710
15	05 - REIMBURSEMENT DESCRIPTION	n/a	A	11.0	711 - 721
16	05 - REIMBURSEMENT AMOUNT	n/a	N	11.2	722 - 734
17	RUN NUMBER	n/a	N	5.0	735 - 739

Technical Exhibit 4
Reference No. 7

PROBATION FINANCIAL ADJUSTMENT – FILE LAYOUT

LINE #	DESCRIPTION	FROM	TO	LENGTH	BUSINESS RULES
1	Account Number	1	8	8	
2	Client Number	9	18	10	
3	From Facility 1	19	20	2	
4	From Facility 1 Amount	21	32	12	
5	From Facility 2	33	34	2	
6	From Facility 2 Amount	35	46	12	
7	From Facility 3	47	48	2	
8	From Facility 3 Amount	49	60	12	
9	From Facility 4	61	62	2	
10	From Facility 4 Amount	63	74	12	
11	From Facility 5	75	76	2	
12	From Facility 5 Amount	77	88	12	
13	From Facility 6	89	90	2	
14	From Facility 6 Amount	91	102	12	
15	From Facility 7	103	104	2	
16	From Facility 7 Amount	105	116	12	
17	From Facility 8	117	118	2	
18	From Facility 8 Amount	119	130	12	
19	From Facility 9	131	132	2	
20	From Facility 9 Amount	133	144	12	
21	From Facility 10	145	146	2	
22	From Facility 10 Amount	147	158	12	
23	From Facility 11	159	160	2	
24	From Facility 11 Amount	161	172	12	
25	From Facility 12	173	174	2	
26	From Facility 12 Amount	175	186	12	
27	From Facility 13	187	188	2	
28	From Facility 13 Amount	189	200	12	
29	From Facility 14	201	202	2	

LINE #	DESCRIPTION	FROM	TO	LENGTH	BUSINESS RULES
30	From Facility 14 Amount	203	214	12	
31	From Facility 15	215	216	2	
32	From Facility 15 Amount	217	228	12	
33	From Facility 16	229	230	2	
34	From Facility 16 Amount	231	242	12	
35	From Facility 17	243	244	2	
36	From Facility 17 Amount	245	256	12	
37	From Facility 18	257	258	2	
38	From Facility 18 Amount	259	270	12	
39	From Facility 19	271	272	2	
40	From Facility 19 Amount	273	284	12	
41	From Facility 20	285	286	2	
42	From Facility 20 Amount	287	298	12	
43	From Facility 21	299	300	2	
44	From Facility 21 Amount	301	312	12	
45	From Facility 22	313	314	2	
46	From Facility 22 Amount	315	326	12	
47	From Facility 23	327	328	2	
48	From Facility 23 Amount	329	340	12	
49	From Facility 24	341	342	2	
50	From Facility 24 Amount	343	354	12	
51	From Facility 25	355	356	2	
52	From Facility 25 Amount	357	368	12	
53	From Facility Total	369	380	12	53 must equal (104 + 107) Must equal sum ‘From Facility Amount’ 1-25
54	To Facility 1	381	382	2	
55	To Facility 1 Amount	383	394	12	
56	To Facility 2	395	396	2	
57	To Facility 2 Amount	397	408	12	
58	To Facility 3	409	410	2	
59	To Facility 3 Amount	411	422	12	
60	To Facility 4	423	424	2	
61	To Facility 4 Amount	425	436	12	
62	To Facility 5	437	438	2	
63	To Facility 5 Amount	439	450	12	
64	To Facility 6	451	452	2	
65	To Facility 6 Amount	453	464	12	

LINE #	DESCRIPTION	FROM	TO	LENGTH	BUSINESS RULES
66	To Facility 7	465	466	2	
67	To Facility 7 Amount	467	478	12	
68	To Facility 8	479	480	2	
69	To Facility 8 Amount	481	492	12	
70	To Facility 9	493	494	2	
71	To Facility 9 Amount	495	506	12	
72	To Facility 10	507	508	2	
73	To Facility 10 Amount	509	520	12	
74	To Facility 11	521	522	2	
75	To Facility 11 Amount	523	534	12	
76	To Facility 12	535	536	2	
77	To Facility 12 Amount	537	548	12	
78	To Facility 13	549	550	2	
79	To Facility 13 Amount	551	562	12	
80	To Facility 14	563	564	2	
81	To Facility 14 Amount	565	576	12	
82	To Facility 15	577	578	2	
83	To Facility 15 Amount	579	590	12	
84	To Facility 16	591	592	2	
85	To Facility 16 Amount	593	604	12	
86	To Facility 17	605	606	2	
87	To Facility 17 Amount	607	618	12	
88	To Facility 18	619	620	2	
89	To Facility 18 Amount	621	632	12	
90	To Facility 19	633	634	2	
91	To Facility 19 Amount	635	646	12	
92	To Facility 20	647	648	2	
93	To Facility 20 Amount	649	660	12	
94	To Facility 21	661	662	2	
95	To Facility 21 Amount	663	674	12	
96	To Facility 22	675	676	2	
97	To Facility 22 Amount	677	688	12	
98	To Facility 23	689	690	2	
99	To Facility 23 Amount	691	702	12	
100	To Facility 24	703	704	2	
101	To Facility 24 Amount	705	716	12	

LINE #	DESCRIPTION	FROM	TO	LENGTH	BUSINESS RULES
102	To Facility 25	717	718	2	
103	To Facility 25 Amount	719	730	12	
104	To Facility Total	731	742	12	104 must equal sum To Facility Amount 1-25
105	To Facility RT Amount	743	754	12	
106	To Facility RT Voucher	755	769	15	If 105 is not null, 106 is not null
107	To Facility RT Total	770	781	12	

CRS Interface CRS Audit Record

FIELD NUMBER	FIELD NAME	TYPE	SIZE	POSITIONS
1	RUN-NUMBER	N	5	001 - 005
2	APS-SEND-CREATE-UPDT-STCK	N	14	006 - 019
3	APS-SEND-FTP-UPDT-STCK	N	14	020 - 033
4	APS-CARRS-UPDT-STCK	N	14	034 - 047
5	CARRS-SEND- FTP-UPDT-STCK	N	14	048 - 061
6	CARRS-APS-UPDT-STCK	N	14	062 - 075
7	DEF-SENT-NMBR	N	5	076 - 080
8	DEF-RECV-FTP-NMBR	N	5	081 - 085
9	DEF-CARRS-PRC-NMBR	N	5	086 - 090
10	DEF-CARRS-UPD-NMBR	N	5	091 - 095
11	DEF-CARRS-REJ-NMBR	N	5	096 - 100
12	FIN-SENT-NMBR	N	5	101 - 105
13	FIN-RECV-FTP-NMBR	N	5	106 - 110

FIELD NUMBER	FIELD NAME	TYPE	SIZE	POSITIONS
14	FIN-CARRS-PRC-NMBR	N	5	111 - 115
15	FIN-CARRS-UPD-NMBR	N	5	116 - 120
16	FIN-CARRS-REJ-NMBR	N	5	121 - 125
17	VIC-SENT-NMBR	N	5	126 - 130
18	VIC-RECV-FTP-NMBR	N	5	131 - 135
19	VIC-CARRS-PRC-NMBR	N	5	136 - 140
20	VIC-CARRS-UPD-NMBR	N	5	141 - 145
21	VIC-CARRS-REJ-NMBR	N	5	146 - 150
22	CARRS-SEND-REATE-NMBR	N	5	151 - 155
23	CARRS-SEND-FTP-NMBR	N	5	156 - 160
24	APS-RECV-PRC-MBR	N	5	161 - 165
25	APS-RECV-UPD-MBR	N	5	166 - 170
26	APS-RECV-REJ-MBR	N	5	171 - 175
27	TOTAL-SEND- NMBR	N	5	176 - 180
28	TOTAL-RECV- FTP-NMBR	N	5	181 - 185
29	CARRS-TOTAL-PRC-NMBR	N	5	186 - 190

FIELD NUMBER	FIELD NAME	TYPE	SIZE	POSITIONS
30	CARRS- TOTAL-UPD-NMBR	N	5	191 - 195
31	CARRS-TOTAL-REJ-NMBR	N	5	196 - 200
32	AUDIT-ERR-TEXT	A	45	201 - 245
33	RUN-COMP	N	5	246 - 250

Technical Exhibit 4
Reference No. 9

CRS Interface Send Victim Record Layout Field Mapping

SEND VICTIM

Field Number	Business Description	CRS		
		Type	Size	Position
1	RECORD TYPE CODE "AV = ADULT VICTIM JV = JUVENILE VICTIM"	A	2	001 - 002
2	ACTION CODE "A = ADD U = UPDATE D = DELETE"	A	1	3
3	DATE & TIME STAMP	N	14	004 - 017
4	PROBATION NUMBER (X-NUMBER)	A	9	018 - 026
5	COURT CASE NUMBER	A	13	027 - 039
6	PAYOR NUMBER (DTTC ACCOUNT NUMBER)	A	8	040 - 047
7	BRANCH-ID (Probation Department) "PRO"	A	3	048 - 050
8	SUPERVISION AREA OFFICE ABBR.	A	8	051 - 058
9	VICTIM ID NUMBER	N	4	059 - 062
10	VICTIM LAST NAME	A	20	063 - 082
11	VICTIM FIRST NAME	A	15	083 - 097
12	VICTIM MIDDLE NAME	A	12	098 - 109

SEND VICTIM

Field Number	Business Description	CRS		
		Type	Size	Position
13	VICTIM NAME SUFFIX	A	3	110 - 112
14	VICTIM SOCIAL SECURITY NUMBER	N	9	113 - 121
15	VICTIM ADDRESS STREET	A	34	122 - 155
16	VICTIM ADDRESS CITY	A	20	156 - 175
17	VICTIM ADDRESS STATE	A	2	176 - 177
18	VICTIM ADDRESS ZIP CODE	A	9	178 - 186
19	VICTIM DAY TELEPHONE NUMBER	N	10	187 - 196
20	VICTIM DAY TELEPHONE EXT	N	4	197 - 200
21	VICTIM TELEPHONE NUMBER	N	10	201 - 210
22	VICTIM TELEPHONE EXTENSION	N	4	211 - 214
23	REFERENCE (VICTIM NOTES)	A	50	215 - 264
24	VICTIM'S INSURANCE POLICY NO.	A	20	265 – 284
25	RESTITUTION AMOUNT APPROVED	N	11.2	285 – 297
26	VICTIM PAYMENT PRIORITY NUMBER	N	3	298 – 300
27	VICTIM'S INSURANCE COMPANY NAME	A	30	301 – 330
28	VICTIM'S INSURANCE CO. PHONE #	N	10	331 – 340
29	FILLER	A	394	341 – 734
30	RUN NUMBER	N	5	735 – 739

Technical Exhibit 4
Reference No. 10

CRS Interface Send Victim Record Layout Field Mapping

SEND DEFENDANT

Field Number	Business Description	CRS		
		Type	Size	Position
1	RECORD TYPE CODE (“AD” or “JD”	A	2	001 - 002
2	ACTION CODE “A” = ADD “U” = UPDATE “D” = DELETE	A	1	3
3	DATE & TIME STAMP MMDDYYYYHHMMSS	N	14	004 - 017
4	PROBATION NUMBER (X-NUMBER)	A	9	018 - 026
5	COURT CASE NUMBER	A	13	027 - 039
6	PAYOR NUMBER (DTTC ACCOUNT NUMBER)	A	8	040 - 047
7	BRANCH-ID (Probation Department)	A	3	048 - 050
8	SUPERVISION AREA OFFICE ABBR.	A	8	051 - 058
9	SUPERVISION DPO CASELOAD NUMBER	N	4	059 - 062
10	DEFENDANT LAST NAME	A	20	063 - 082
11	DEFENDANT FIRST NAME	A	15	083 - 097
12	DEFENDANT MIDDLE NAME	A	12	098 - 109
13	DEFENDANT NAME SUFFIX	A	3	110 - 112
14	DEF ADDRESS	A	34	113- 146

SEND DEFENDANT

Field Number	Business Description	CRS		
		Type	Size	Position
	STREET			
15	DEF ADDRESS CITY	A	20	147 - 166
16	DEF ADDRESS STATE	A	2	167 - 168
17	DEF ADDRESS ZIP CODE	A	9	169 - 177
18	DEF DAY TELEPHONE NUMBER	N	10	178 - 187
19	DEFENDANT SSN	N	9	188 - 196
20	DEFENDANT BIRTH DATE	N	8	197 - 204
21	DATE PLACED ON PROBATION	N	8	205 - 212
22	CASE EXPIRATION DATE	A	8	213 - 220
23	MONTHLY PAYMENT AMOUNT	A	11.2	221 - 233
24	FIRST PAYMENT DUE DATE	N	8	234 - 241
25	CASE CLOSING DISPOSITION DATE	N	8	242 - 249
26	CASE CLOSING DISPOSITION CODE	A	2	250 - 251
27	REQUESTED PURGE DATE	N	8	252 - 259
28	MINOR LAST NAME	A	20	260 - 279
29	MINOR FIRST NAME	A	15	280 - 294
30	MINOR MIDDLE NAME	A	12	295 - 306
31	MINOR DOB	N	8	307 - 314

SEND DEFENDANT

Field Number	Business Description	CRS		
		Type	Size	Position
32	MINOR SOCIAL SECURITY NUMBER	N	9	315 - 323
33	HOLD DELINQUENT ACCOUNT CODE	A	1	324
34	APS CASE STATUS CODE	A	2	325 - 326
35	APS CASE STATUS DATE	N	8	327 - 334
36	FILLER	A	400	335 - 734
37	RUN NUMBER	N	5	735 - 739

Technical Exhibit 4
Reference No. 11

CRS Interface Send Financial Record Layout Field Mapping

SEND FINANCIAL

Field Number	Business Description	CRS		
		Type	Size	Position
1	RECORD TYPE CODE "AF = ADULT FINANCIAL JF = JUVENILE FINANCIAL"	A	2	001 - 002
2	ACTION CODE "A = ADD U = UPDATE D = DELETE"	A	1	3
3	DATE & TIME STAMP MMDDYYYYHHMMSS	N	14	004 - 017
4	PROBATION NUMBER (X-NUMBER)	A	9	018 - 026
5	COURT CASE NUMBER	A	13	027 - 039
6	PAYOR NUMBER (DTTC ACCOUNT NUMBER)	A	8	040 - 047
7	BRANCH ID (Probation Department) “PRO”	A	3	048 - 050
8	SUPERVISION AREA OFFICE ABBREVIATION	A	8	051 - 058

SEND FINANCIAL

Field Number	Business Description	CRS		
		Type	Size	Position
9	RESTITUTION STATUS CODE S = RESTITUTION SET N = RESTITUTION NOT SET C = RESTITUTION CLOSED	A	1	59
10	01 - FINANCIAL CATEGORY CODE	A	2	060 - 061
11	01 - FINANCIAL CATEGORY AMOUNT	N	11.2	062 - 074
10	02 - FINANCIAL CATEGORY CODE	A	2	075 - 076
11	02 - FINANCIAL CATEGORY AMOUNT	N	11.2	077 - 089
10	03 - FINANCIAL CATEGORY CODE	A	2	090 - 091
11	03 - FINANCIAL CATEGORY AMOUNT	N	11.2	092 - 104
10	04 - FINANCIAL CATEGORY CODE	A	2	105 - 106
11	04 - FINANCIAL CATEGORY AMOUNT	N	11.2	107 - 119
10	05 - FINANCIAL CATEGORY CODE	A	2	120 - 121
11	05 - FINANCIAL CATEGORY AMOUNT	N	11.2	122 - 134
10	06 - FINANCIAL CATEGORY CODE	A	2	135 - 136
11	06 - FINANCIAL CATEGORY AMOUNT	N	11.2	137 - 149
10	07 - FINANCIAL CATEGORY CODE	A	2	150 - 151
11	07 - FINANCIAL CATEGORY AMOUNT	N	11.2	152 - 164
10	08 - FINANCIAL CATEGORY CODE	A	2	165 - 166
11	08 - FINANCIAL CATEGORY AMOUNT	N	11.2	167 - 179
10	09 - FINANCIAL CATEGORY CODE	A	2	180 - 181
11	09 - FINANCIAL CATEGORY AMOUNT	N	11.2	182 - 194

SEND FINANCIAL

Field Number	Business Description	CRS		
		Type	Size	Position
10	10 - FINANCIAL CATEGORY CODE	A	2	195 - 196
11	10 - FINANCIAL CATEGORY AMOUNT	N	11.2	197 - 209
10	11 - FINANCIAL CATEGORY CODE	A	2	210 - 211
11	11 - FINANCIAL CATEGORY AMOUNT	N	11.2	212 - 224
10	12 - FINANCIAL CATEGORY CODE	A	2	225 - 226
11	12 - FINANCIAL CATEGORY AMOUNT	N	11.2	227 - 239
10	13 - FINANCIAL CATEGORY CODE	A	2	240 - 241
11	13 - FINANCIAL CATEGORY AMOUNT	N	11.2	242 - 254
10	14 - FINANCIAL CATEGORY CODE	A	2	255 - 256
11	14 - FINANCIAL CATEGORY AMOUNT	N	11.2	257 - 269
10	15 - FINANCIAL CATEGORY CODE	A	2	270 - 271
11	15 - FINANCIAL CATEGORY AMOUNT	N	11.2	272 - 284
10	16 - FINANCIAL CATEGORY CODE	A	2	285 - 286
11	16 - FINANCIAL CATEGORY AMOUNT	N	11.2	287 - 299
10	17 - FINANCIAL CATEGORY CODE	A	2	300 - 301
11	17 - FINANCIAL CATEGORY AMOUNT	N	11.2	302 - 314
10	18 - FINANCIAL CATEGORY CODE	A	2	315 - 316
11	18 - FINANCIAL CATEGORY AMOUNT	N	11.2	317 - 329
10	19 - FINANCIAL CATEGORY CODE	A	2	330 - 331
11	19 - FINANCIAL CATEGORY AMOUNT	N	11.2	332 - 344
10	20 - FINANCIAL CATEGORY CODE	A	2	345 - 346
11	20 - FINANCIAL CATEGORY AMOUNT	N	11.2	347 - 359

SEND FINANCIAL

Field Number	Business Description	CRS		
		Type	Size	Position
10	21 - FINANCIAL CATEGORY CODE	A	2	360 - 361
11	21 - FINANCIAL CATEGORY AMOUNT	N	11.2	362 - 374
10	22 - FINANCIAL CATEGORY CODE	A	2	375 - 376
11	22 - FINANCIAL CATEGORY AMOUNT	N	11.2	377 - 389
10	23 - FINANCIAL CATEGORY CODE	A	2	390 - 391
11	23 - FINANCIAL CATEGORY AMOUNT	N	11.2	392 - 404
10	24 - FINANCIAL CATEGORY CODE	A	2	405 - 406
11	24 - FINANCIAL CATEGORY AMOUNT	N	11.2	407 - 419
10	25 - FINANCIAL CATEGORY CODE	A	2	420 - 421
11	25 - FINANCIAL CATEGORY AMOUNT	N	11.2	422 - 434
10	26 - FINANCIAL CATEGORY CODE	A	2	435 - 436
11	26 - FINANCIAL CATEGORY AMOUNT	N	11.2	437 - 449
10	27 - FINANCIAL CATEGORY CODE	A	2	450 - 451
11	27 - FINANCIAL CATEGORY AMOUNT	N	11.2	452 - 464
10	28 - FINANCIAL CATEGORY CODE	A	2	465 - 466
11	28 - FINANCIAL CATEGORY AMOUNT	N	11.2	467 - 479
10	29 - FINANCIAL CATEGORY CODE	A	2	480 - 481
11	29 - FINANCIAL CATEGORY AMOUNT	N	11.2	482 - 494
10	30 - FINANCIAL CATEGORY CODE	A	2	495 - 496
11	30 - FINANCIAL CATEGORY AMOUNT	N	11.2	497 - 509
10	31 - FINANCIAL CATEGORY CODE	A	2	510 - 511
11	31 - FINANCIAL CATEGORY AMOUNT	N	11.2	512 - 524

SEND FINANCIAL

Field Number	Business Description	CRS		
		Type	Size	Position
12	01 - REIMBURSEMENT CATEGORY ("01")	A	2	525 - 526
13	01 - REIMBURSEMENT START DATE	N	8	527 - 534
14	01 – REIMBURSEMENT END DATE	N	8	535 - 542
15	01 - REIMBURSEMENT DESCRIPTION	A	11	543 - 553
16	01 - REIMBURSEMENT AMOUNT	N	11.2	554 - 566
12	02 - REIMBURSEMENT CATEGORY ("02")	A	2	567 - 568
13	02 - REIMBURSEMENT START DATE	N	8	569 - 576
14	02 - REIMBURSEMENT END DATE	N	8	577 - 584
15	02 - REIMBURSEMENT DESCRIPTION	A	11	585 - 595
16	02 - REIMBURSEMENT AMOUNT	N	11.2	596 - 608
12	03 - REIMBURSEMENT CATEGORY ("03")	A	2	609 - 610
13	03 - REIMBURSEMENT START DATE	N	8	611 - 618
14	03 - REIMBURSEMENT END DATE	N	8	619 - 626
15	03 - REIMBURSEMENT DESCRIPTION	A	11	627 - 637

SEND FINANCIAL

Field Number	Business Description	CRS		
		Type	Size	Position
15	04 - REIMBURSEMENT DESCRIPTION	A	11	669 - 679
16	04 - REIMBURSEMENT AMOUNT	N	11.2	680 - 692
12	05 - REIMBURSEMENT CATEGORY ("05")	A	2	693 - 694
13	05 - REIMBURSEMENT	N	8	695 - 702
14	05 - REIMBURSEMENT END DATE	N	8	703 - 710
15	05 - REIMBURSEMENT DESCRIPTION	A	11	711 - 721
16	05 - REIMBURSEMENT AMOUNT	N	11.2	722 - 734
17	RUN NUMBER	N	5	735 - 739

Technical Exhibit 4
Reference No. 12

CRS Interface Receive Data Record Layout Field Mapping

RECEIVE

Field Number	Business Description	CRS		
		Type	Size	Position
1	RECORD TYPE CODE ("AD", "BA", "BD", "CD", "DN", "NM", "PD", "PY", "SS", "JR", "JS"	A	2	001 - 002
2	DATE & TIME STAMP	N	14	003 - 016
3	PROBATION NUMBER (X-NUMBER / PDJ NUMBER)	N	9	017 - 025
4	COURT CASE NUMBER	A	13	026 - 038
5	TTC ACCOUNT NUMBER	A	8	039 - 046
6	TRANSACTION TYPE CODE C = CREDIT D = DEBIT P = PAYMENT (See 'Transaction Codes to Payment Type 041117_ProbationInput _051917' Excel file for transaction codes)	A	1	47
7	TRANSACTION DATE	N	8	048 - 055
8	TRANSACTION AMOUNT	N	11.2	056 - 068
9	DEFENDANT ADDRESS STREET	A	34	069 - 102
10	DEFENDANT ADDRESS CITY	A	20	103 - 122

RECEIVE

Field Number	Business Description	CRS		
		Type	Size	Position
11	DEFENDANT ADDRESS STATE CODE	A	2	123 - 124
12	DEFENDANT ADDRESS ZIP CODE	A	9	125 - 133
13	DEFENDANT TELEPHONE NUMBER	N	10	134 - 143
14	DEFENDANT NAME	A	53	144 - 196
15	DEFENDANT SOCIAL SECURITY NUMBER	N	9	197 – 205
16	DEFENDANT DATE OF BIRTH	N	8	206 - 213
17	DELINQUENT FLAG	A	1	214
18	ACTUAL PURGE DATE	N	8	215 - 222
19	CARS DEBTOR BALANCE AMOUNT	N	11.2	223 - 235
20	CARS NEGATIVE BALANCE INDICATOR	N	1	236
21	CARS STATUS CODE	A	3	237 - .239
22	CARS STATUS DATE	N	8	240 - 247
23	01 - FACILITY CODE	A	2	248 - 249
24	01 - FACILITY BALANCE AMOUNT	N	11.2	250 - 262
25	01 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	263
26	02 - FACILITY CODE	A	2	264 - 265
27	02 - FACILITY BALANCE AMOUNT	N	11.2	266 - 278
28	02 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	279
29	03 - FACILITY CODE	A	2	280 - 281

RECEIVE

Field Number	Business Description	CRS		
		Type	Size	Position
30	03 - FACILITY BALANCE AMOUNT	N	11.2	282 - 294
31	03 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	295
32	04 - FACILITY CODE	A	2	296 - 297
33	04 - FACILITY BALANCE AMOUNT	N	11.2	298 - 310
34	04 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	311
35	05 - FACILITY CODE	A	2	312 - 313
36	05 - FACILITY BALANCE AMOUNT	N	11.2	314 - 326
37	05 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	327
38	06 - FACILITY CODE	A	2	328 - 329
39	06 - FACILITY BALANCE AMOUNT	N	11.2	330 - 342
40	06 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	343
41	07 - FACILITY CODE	A	2	344 - 345
42	07 - FACILITY BALANCE AMOUNT	N	11.2	346 - 358
43	07 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	359
44	08 - FACILITY CODE	A	2	360 - 361
45	08 - FACILITY BALANCE AMOUNT	N	11.2	362 - 374
46	08 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	375
47	09 - FACILITY CODE	A	2	376 - 378

RECEIVE

Field Number	Business Description	CRS		
		Type	Size	Position
48	09 - FACILITY BALANCE AMOUNT	N	11.2	379 - 390
49	09 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	391
50	10 - FACILITY CODE	A	2	392 - 393
51	10 - FACILITY BALANCE AMOUNT	N	11.2	394 - 406
52	10 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	407
53	11 - FACILITY CODE	A	2	408 - 409
54	11 - FACILITY BALANCE AMOUNT	N	11.2	410 - 422
55	11 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	423
56	12 - FACILITY CODE	A	2	424 - 425
57	12 - FACILITY BALANCE AMOUNT	N	11.2	426 - 438
58	12 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	439
59	13 - FACILITY CODE	A	2	440 - 441
60	13 - FACILITY BALANCE AMOUNT	N	11.2	442 - 454
61	13 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	455
62	14 - FACILITY CODE	A	2	456 - 457
63	14 - FACILITY BALANCE AMOUNT	N	11.2	458 - 470
64	14 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	471
65	15 - FACILITY CODE	A	2	472 - 473

RECEIVE

Field Number	Business Description	CRS		
		Type	Size	Position
66	15 - FACILITY BALANCE AMOUNT	N	11.2	474 - 486
67	15 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	487
68	16 - FACILITY CODE	A	2	488 - 489
69	16 - FACILITY BALANCE AMOUNT	N	11.2	490 - 502
70	16 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	503
71	17 - FACILITY CODE	A	2	504 - 505
72	17 - FACILITY BALANCE AMOUNT	N	11.2	506 - 518
73	17 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	519
74	18 - FACILITY CODE	A	2	520 - 521
75	18 - FACILITY BALANCE AMOUNT	N	11.2	522 - 534
76	18 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	535
77	19 - FACILITY CODE	A	2	536 - 537
78	19 - FACILITY BALANCE AMOUNT	N	11.2	538 - 550
79	19 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	551
80	20 - FACILITY CODE	A	2	552 - 553
81	20 - FACILITY BALANCE AMOUNT	N	11.2	554 - 566
82	20 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	567
83	21 - FACILITY CODE	A	2	568 - 569

RECEIVE

Field Number	Business Description	CRS		
		Type	Size	Position
84	21 - FACILITY BALANCE AMOUNT	N	11.2	570 - 582
85	21 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	583
86	22 - FACILITY CODE	A	2	584 - 585
87	22 - FACILITY BALANCE AMOUNT	N	11.2	586 - 598
88	22 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	599
89	23 - FACILITY CODE	A	2	600 - 601
90	23 - FACILITY BALANCE AMOUNT	N	11.2	602 - 614
91	23 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	615
92	24 - FACILITY CODE	A	2	616 - 617
93	24 - FACILITY BALANCE AMOUNT	N	11.2	618 - 630
94	24 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	631
95	25 - FACILITY CODE	A	2	632 - 633
96	25 - FACILITY BALANCE AMOUNT	N	11.2	634 - 646
97	25 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	647
98	26 - FACILITY CODE	A	2	648 - 649
99	26 - FACILITY BALANCE AMOUNT	N	11.2	650 - 662
100	26 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	663
101	27 - FACILITY CODE	A	2	664 - 665

RECEIVE

Field Number	Business Description	CRS		
		Type	Size	Position
102	27 - FACILITY BALANCE AMOUNT	N	11.2	666 - 678
103	27 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	679
104	28 - FACILITY CODE	A	2	680 - 681
105	28 - FACILITY BALANCE AMOUNT	N	11.2	682 - 694
106	28 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	695
107	29 - FACILITY CODE	A	2	696 - 697
108	29 - FACILITY BALANCE AMOUNT	N	11.2	698 - 710
109	29 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	711
110	30 - FACILITY CODE	A	2	712 - 713
111	30 - FACILITY BALANCE AMOUNT	N	11.2	714 - 726
112	30 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	727
113	31 - FACILITY CODE	A	2	728 - 729
114	31 - FACILITY BALANCE AMOUNT	N	11.2	730 - 742
115	31 - NEGATIVE FACILITY AMOUNT INDICATOR	A	1	743
116	FILLER	A	52	744 - 795
117	RUN NUMBER	N	5	796 - 800

STANDARD EXHIBITS

A STATEMENT OF WORK AND ATTACHMENTS (NOT ATTACHED TO CONTRACT)

B PRICING SCHEDULE (NOT ATTACHED TO CONTRACT)

C INTENTIONALLY OMITTED

D COUNTY'S ADMINISTRATION

E CONTRACTOR'S ADMINISTRATION

F FORMS REQUIRED AT THE TIME OF CONTRACT EXECUTION

F1-IT CONTRACTOR ACKNOWLEDGEMENT, CONFIDENTIALITY, AND COPYRIGHT ASSIGNMENT AGREEMENT

UNIQUE EXHIBITS

G DEFAULTED PROPERTY REDUCTION TAX PROGRAM

H BUSINESS ASSOCIATE AGREEMENT UNDER THE HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT OF 1996 (HIPAA)

I INFORMATION SECURITY AND PRIVACY REQUIREMENTS

J DIGITAL ACCESSIBILITY REQUIREMENTS

STATEMENT OF WORK AND ATTACHMENTS

NOT ATTACHED TO CONTRACT

PRICING SCHEDULE

NOT ATTACHED TO CONTRACT

INTENTIONALLY OMITTED

COUNTY'S ADMINISTRATION

CONTRACT NO. Click or tap here to enter text.

COUNTY'S PROJECT DIRECTOR:

Name:	Deondria Barajas
Title:	Assistant Treasurer and Tax Collector
Address:	500 W. Temple St. Suite 437
	Los Angeles, CA 90012
Telephone:	213-974-2077
E-mail Address:	Dbarajas@ttc.lacounty.gov

COUNTY'S PROJECT MANAGER:

Name:	Nichole Alcaraz
Title:	Operations Chief
Address:	500 W. Temple St. Suite 437
	Los Angeles, CA 90012
Telephone:	(213) 974-0070
E-mail Address:	Smarquez@ttc.lacounty.gov

CONTRACTS SECTION – CONTRACT MONITOR:

Name:	Darlene Hernandez
Address:	500 W. Temple St. Suite 464
	Los Angeles, CA 90012
Telephone:	(213) 584-1330
E-mail Address:	contracts@ttc.lacounty.gov

CHIEF INFORMATION SECURITY OFFICER:

Name:	James Thurmond
Title:	Chief Information Security Officer
Address:	320 West Temple, 7th Floor
	Los Angeles, CA 90012
Telephone:	213-253-5660
E-mail Address:	CISO-CPO_Notify@lacounty.gov

CHIEF PRIVACY OFFICER:

Name:	Lillian Russell
Title:	Chief Privacy Officer
Address:	320 West Temple, 7th Floor
	Los Angeles, CA 90012
Telephone:	213-351-5363
E-mail Address:	CISO-CPO_Notify@lacounty.gov

COUNTY'S DEPARTMENTAL CHIEF INFORMATION OFFICER (DCIO):

Name:	Matthew Der
Title:	Departmental Chief Information Officer
Address:	500 West Temple Street, Room 409
	Los Angeles, CA 90012
Telephone:	213-866-5783
E-mail Address:	mder@ttc.lacounty.gov

COUNTY'S DEPARTMENTAL INFORMATION SECURITY OFFICER (DISO):

Name:	Chamnan So
Title:	Departmental Information Security Officer
Address:	500 West Temple Street, Room 409
	Los Angeles, CA 90012
Telephone:	213-584-1406
E-mail Address:	cso@ttc.lacounty.gov

CONTRACTOR'S ADMINISTRATION

CONTRACTOR'S NAME: Click or tap here to enter text.
CONTRACT NO. Click or tap here to enter text.

CONTRACTOR'S PROJECT DIRECTOR:

Name: Click or tap here to enter text.
Title: Click or tap here to enter text.
Address: Click or tap here to enter text.
Click or tap here to enter text.
Telephone: Click or tap here to enter text.
E-mail Address: Click or tap here to enter text.

CONTRACTOR'S PROJECT MANAGER:

Name: Click or tap here to enter text.
Title: Click or tap here to enter text.
Address: Click or tap here to enter text.
Click or tap here to enter text.
Telephone: Click or tap here to enter text.
E-mail Address: Click or tap here to enter text.

CONTRACTOR'S ALTERNATE PROJECT MANAGER:

Name: Click or tap here to enter text.
Title: Click or tap here to enter text.
Address: Click or tap here to enter text.
Click or tap here to enter text.
Telephone: Click or tap here to enter text.
E-mail Address: Click or tap here to enter text.

CONTRACTOR'S FINANCIAL OFFICER:

Name: Click or tap here to enter text.
Title: Click or tap here to enter text.
Address: Click or tap here to enter text.
Click or tap here to enter text.
Telephone: Click or tap here to enter text.
E-mail Address: Click or tap here to enter text.

CONTRACTOR'S AUTHORIZED OFFICIAL(S):

Name: Click or tap here to enter text.
Title: Click or tap here to enter text.

Address:	Click or tap here to enter text.
	Click or tap here to enter text.
Telephone:	Click or tap here to enter text.
E-mail Address:	Click or tap here to enter text.

Name:	Click or tap here to enter text.
Title:	Click or tap here to enter text.
Address:	Click or tap here to enter text.
	Click or tap here to enter text.
Telephone:	Click or tap here to enter text.
E-mail Address:	Click or tap here to enter text.

NOTICES TO CONTRACTOR:

Name:	Click or tap here to enter text.
Title:	Click or tap here to enter text.
Address:	Click or tap here to enter text.
	Click or tap here to enter text.
Telephone:	Click or tap here to enter text.
E-mail Address:	Click or tap here to enter text.

CONTRACTOR ACKNOWLEDGEMENT, CONFIDENTIALITY, AND COPYRIGHT ASSIGNMENT AGREEMENT

Contractor Name: Click or tap here to enter text. Contract No Click or tap here to enter text.

GENERAL INFORMATION:

The Contractor referenced above has entered into a contract with the County of Los Angeles to provide certain services to the County. The County requires the Corporation to sign this Contractor Acknowledgement, Confidentiality, and Copyright Assignment Agreement.

CONTRACTOR ACKNOWLEDGEMENT:

Contractor understands and agrees that the Contractor employees, consultants, Outsourced Vendors and independent contractors (Contractor's Staff) that will provide services in the above referenced agreement are Contractor's sole responsibility. Contractor understands and agrees that Contractor's Staff must rely exclusively upon Contractor for payment of salary and any and all other benefits payable by virtue of Contractor's Staff's performance of work under the above-referenced contract.

Contractor understands and agrees that Contractor's Staff are not employees of the County of Los Angeles for any purpose whatsoever and that Contractor's Staff do not have and will not acquire any rights or benefits of any kind from the County of Los Angeles by virtue of my performance of work under the above-referenced contract. Contractor understands and agrees that Contractor's Staff will not acquire any rights or benefits from the County of Los Angeles pursuant to any agreement between any person or entity and the County of Los Angeles.

CONFIDENTIALITY AGREEMENT:

Contractor and Contractor's Staff may be involved with work pertaining to services provided by the County of Los Angeles and, if so, Contractor and Contractor's Staff may have access to confidential data and information pertaining to persons and/or entities receiving services from the County. In addition, Contractor and Contractor's Staff may also have access to proprietary information supplied by other vendors doing business with the County of Los Angeles. The County has a legal obligation to protect all such confidential data and information in its possession, especially data and information concerning health, criminal, and welfare recipient records. Contractor and Contractor's Staff understand that if they are involved in County work, the County must ensure that Contractor and Contractor's Staff, will protect the confidentiality of such data and information. Consequently, Contractor must sign this Confidentiality Agreement as a condition of work to be provided by Contractor's Staff for the County.

Contractor and Contractor's Staff hereby agrees that they will not divulge to any unauthorized person any data or information obtained while performing work pursuant to the above-referenced contract between Contractor and the County of Los Angeles. Contractor and Contractor's Staff agree to forward all requests for the release of any data or information received to County's Project Manager.

Contractor and Contractor's Staff agree to keep confidential all health, criminal, and welfare recipient records and all data and information pertaining to persons and/or entities receiving services from the County, design concepts, algorithms, programs, formats, documentation, Contractor proprietary information and all other original materials produced, created, or provided to Contractor and Contractor's Staff under the above-referenced contract. Contractor and Contractor's Staff agree to protect these confidential materials against disclosure to other than Contractor or County employees who have a need to know the information. Contractor and Contractor's Staff agree that if proprietary information supplied by other County vendors is provided to me during this employment, Contractor and Contractor's Staff must keep such information confidential.

CONTRACTOR ACKNOWLEDGEMENT, CONFIDENTIALITY, AND COPYRIGHT ASSIGNMENT AGREEMENT

Contractor and Contractor's Staff agree to report any and all violations of this agreement by Contractor and Contractor's Staff and/or by any other person of whom Contractor and Contractor's Staff become aware.

Contractor and Contractor's Staff acknowledge that violation of this agreement may subject Contractor and Contractor's Staff to civil and/or criminal action and that the County of Los Angeles may seek all possible legal redress.

COPYRIGHT ASSIGNMENT AGREEMENT

Contractor and Contractor's Staff agree that all materials, documents, software programs and documentation, written designs, plans, diagrams, reports, software development tools and aids, diagnostic aids, computer processable media, source codes, object codes, conversion aids, training documentation and aids, and other information and/or tools of all types, developed or acquired by Contractor and Contractor's Staff in whole or in part pursuant to the above referenced contract, and all works based thereon, incorporated therein, or derived therefrom will be the sole property of the County. In this connection, Contractor and Contractor's Staff hereby assign and transfer to the County in perpetuity for all purposes all my right, title, and interest in and to all such items, including, but not limited to, all unrestricted and exclusive copyrights, patent rights, trade secret rights, and all renewals and extensions thereof. Whenever requested by the County, Contractor and Contractor's Staff agree to promptly execute and deliver to County all papers, instruments, and other documents requested by the County, and to promptly perform all other acts requested by the County to carry out the terms of this agreement, including, but not limited to, executing an assignment and transfer of copyright in a form substantially similar to Exhibit M1, attached hereto and incorporated herein by reference.

The County will have the right to register all copyrights in the name of the County of Los Angeles and will have the right to assign, license, or otherwise transfer any and all of the County's right, title, and interest, including, but not limited to, copyrights, in and to the items described above.

Contractor and Contractor's Staff acknowledge that violation of this agreement may subject them to civil and/or criminal action and that the County of Los Angeles may seek all possible legal redress.

SIGNATURE: Click or tap here to enter text. DATE: Click or tap here to enter text.

PRINTED NAME: Click or tap here to enter text.

POSITION: Click or tap here to enter text.

Title 2 ADMINISTRATION
Chapter 2.206
DEFAULTED PROPERTY TAX REDUCTION PROGRAM

2.206.010 Findings and declarations.
2.206.020 Definitions.
2.206.030 Applicability.
2.206.040 Required solicitation and contract language.
2.206.050 Administration and compliance certification.
2.206.060 Exclusions/Exemptions.
2.206.070 Enforcement and remedies.
2.206.080 Severability.

2.206.010 Findings and declarations.

The Board of Supervisors finds that significant revenues are lost each year as a result of taxpayers who fail to pay their tax obligations on time. The delinquencies impose an economic burden upon the County and its taxpayers. Therefore, the Board of Supervisors establishes the goal of ensuring that individuals and businesses that benefit financially from contracts with the County fulfill their property tax obligation. (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.020 Definitions.

The following definitions shall be applicable to this chapter:

A. “Contractor” shall mean any person, firm, corporation, partnership, or combination thereof, which submits a bid or proposal or enters into a contract or agreement with the County.

B. “County” shall mean the county of Los Angeles or any public entities for which the Board of Supervisors is the governing body.

C. “County Property Taxes” shall mean any property tax obligation on the County's secured or unsecured roll; except for tax obligations on the secured roll with respect to property held by a Contractor in a trust or fiduciary capacity or otherwise not beneficially owned by the Contractor.

D. “Department” shall mean the County department, entity, or organization responsible for the solicitation and/or administration of the contract.

E. “Default” shall mean any property tax obligation on the secured roll that has been deemed defaulted by operation of law pursuant to California Revenue and Taxation Code section 3436; or any property tax obligation on the unsecured roll that remains unpaid on the applicable delinquency date pursuant to California Revenue and Taxation Code section 2922; except for any property tax obligation dispute pending before the Assessment Appeals Board.

F. “Solicitation” shall mean the County’s process to obtain bids or proposals for goods and services.

G. “Treasurer-Tax Collector” shall mean the Treasurer and Tax Collector of the County of Los Angeles. (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.030 Applicability.

This chapter shall apply to all solicitations issued 60 days after the effective date of the ordinance codified in this chapter. This chapter shall also apply to all new, renewed, extended, and/or amended contracts entered into 60 days after the effective date of the ordinance codified in this chapter. (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.040 Required solicitation and contract language.

All solicitations and all new, renewed, extended, and/or amended contracts shall contain language which:

A. Requires any Contractor to keep County Property Taxes out of Default status at all times during the term of an awarded contract;

B. Provides that the failure of the Contractor to comply with the provisions in this chapter may prevent the Contractor from being awarded a new contract; and

C. Provides that the failure of the Contractor to comply with the provisions in this chapter may constitute a material breach of an existing contract, and failure to cure the breach within ten days of notice by the County by paying the outstanding County Property Tax or making payments in a manner agreed to and approved by the Treasurer-Tax Collector, may subject the contract to suspension and/or termination. (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.050 Administration and compliance certification.

A. The Treasurer-Tax Collector shall be responsible for the administration of this chapter. The Treasurer-Tax Collector shall, with the assistance of the Chief Executive Officer, Director of Internal Services, and County Counsel, issue written instructions on the implementation and ongoing administration of this chapter. Such instructions may provide for the delegation of functions to other departments.

B. Contractor shall be required to certify, at the time of submitting any bid or proposal to the County, or entering into any new contract, or renewal, extension or amendment of an existing contract with the County, that it is in compliance with this chapter is not in Default on any County Property Taxes or is current in payments due under any approved payment arrangement. (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.060 Exclusions/Exemptions.

A. This chapter shall not apply to the following contracts:
   1. Chief Executive Office delegated authority agreements under $50,000;
   2. A contract where federal or state law or a condition of a federal or state program mandates the use of a particular contractor;
   3. A purchase made through a state or federal contract;
   4. A contract where state or federal monies are used to fund service related programs, including but not limited to voucher programs, foster care, or other social programs that provide immediate direct assistance;
   5. Purchase orders under a master agreement, where the Contractor was certified at the time the master agreement was entered into and at any subsequent renewal, extension and/or amendment to the master agreement.
   6. Purchase orders issued by Internal Services Department under $100,000 that is not the result of a competitive bidding process.
   7. Program agreements that utilize Board of Supervisors' discretionary funds;
   8. National contracts established for the purchase of equipment and supplies for and by the National Association of Counties, U.S. Communities Government Purchasing Alliance, or any similar related group purchasing organization;
   9. A monopoly purchase that is exclusive and proprietary to a specific manufacturer, distributor, reseller, and must match and inter-member with existing supplies, equipment or systems maintained by the county pursuant to the Los Angeles Purchasing Policy and Procedures Manual, section P-3700 or a successor provision;
   10. A revolving fund (petty cash) purchase pursuant to the Los Angeles County Fiscal Manual, section 4.6.0 or a successor provision;
   11. A purchase card purchase pursuant to the Los Angeles County Purchasing Policy and Procedures Manual, section P-2810 or a successor provision;
   12. A non-agreement purchase worth a value of less than $5,000 pursuant to the Los Angeles County Purchasing Policy and Procedures Manual, section A-0300 or a successor provision; or
   13. A bona fide emergency purchase pursuant to the Los Angeles County Purchasing Policy and Procedures Manual section P-0900 or a successor provision;
   14. Other contracts for mission critical goods and/or services where the Board of Supervisors determines that an exemption is justified.

B. Other laws. This chapter shall not be interpreted or applied to any Contractor in a manner inconsistent with the laws of the United States or California. (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.070 Enforcement and remedies.

A. The information furnished by each Contractor certifying that it is in compliance with this chapter shall be under penalty of perjury.

B. No Contractor shall willfully and knowingly make a false statement certifying compliance with this chapter for the purpose of obtaining or retaining a County contract.

C. For Contractor's violation of any provision of this chapter, the County department head responsible for administering the contract may do one or more of the following:

1. Recommend to the Board of Supervisors the termination of the contract; and/or,

2. Pursuant to chapter 2.202, seek the debarment of the contractor; and/or

3. Recommend to the Board of Supervisors that an exemption is justified pursuant to Section 2.206.060.A.14 of this chapter or payment deferral as provided pursuant to the California Revenue and Taxation Code. (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.080 Severability.

If any provision of this chapter is found invalid by a court of competent jurisdiction, the remaining provisions shall remain in full force and effect. (Ord. No. 2009-0026 § 1 (part), 2009.)

BUSINESS ASSOCIATE AGREEMENT UNDER THE HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT OF 1996 ("HIPAA")

County is a Covered Entity as defined by, and subject to the requirements and prohibitions of, the Administrative Simplification provisions of the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191 (“HIPAA”), and regulations promulgated thereunder, including the Privacy, Security, Breach Notification, and Enforcement Rules at 45 Code of Federal Regulations (C.F.R.) Parts 160 and 164 (collectively, the "HIPAA Rules").

Contractor performs or provides functions, activities or services to County that require Contractor in order to provide such functions, activities or services to create, access, receive, maintain, and/or transmit information that includes or that may include Protected Health Information, as defined by the HIPAA Rules. As such, Contractor is a Business Associate, as defined by the HIPAA Rules, and is therefore subject to those provisions of the HIPAA Rules that are applicable to Business Associates.

The HIPAA Rules require a written agreement ("Business Associate Agreement") between County and Contractor in order to mandate certain protections for the privacy and security of Protected Health Information, and these HIPAA Rules prohibit the disclosure to or use of Protected Health Information by Contractor if such an agreement is not in place.

This Business Associate Agreement and its provisions are intended to protect the privacy and provide for the security of Protected Health Information disclosed to or used by Contractor in compliance with the HIPAA Rules.

Therefore, the parties agree as follows:

1. DEFINITIONS

1.1 "Breach" has the same meaning as the term "breach" at 45 C.F.R. § 164.402.

1.2 "Business Associate" has the same meaning as the term "business associate" at 45 C.F.R. § 160.103. For the convenience of the parties, a "business associate" is a person or entity, other than a member of the workforce of covered entity, who performs functions or activities on behalf of, or provides certain services to, a covered entity that involve access by the business associate to Protected Health Information. A "business associate" also is a subcontractor that creates, receives, maintains, or transmits Protected Health Information on behalf of another business associate. And in reference to the party to this Business Associate Agreement "Business Associate" will mean Contractor.

1.3 "Covered Entity" has the same meaning as the term “covered entity” at 45 C.F.R. § 160.103, and in reference to the party to this Business Associate Agreement, "Covered Entity" will mean County.

1.4 "Data Aggregation" has the same meaning as the term "data aggregation" at 45 C.F.R. § 164.501.

1.5 "De-identification" refers to the de-identification standard at 45 C.F.R. § 164.514.

1.6 "Designated Record Set" has the same meaning as the term "designated record set" at 45 C.F.R. § 164.501.

1.7 "Disclose” and “Disclosure” mean, with respect to Protected Health Information, the release, transfer, provision of access to, or divulging in any other manner of Protected Health Information outside Business Associate’s internal operations or to other than its workforce. (See 45 C.F.R. § 160.103.)

1.8 "Electronic Health Record” means an electronic record of health-related information on an individual that is created, gathered, managed, and consulted by authorized health care clinicians and staff. (See 42 U.S. C. § 17921.)

1.9 “Electronic Media” has the same meaning as the term “electronic media” at 45 C.F.R. § 160.103. For the convenience of the parties, electronic media means (1) Electronic storage material on which data is or may be recorded electronically, including, for example, devices in computers (hard drives) and any removable/transportable digital memory medium, such as magnetic tape or disk, optical disk, or digital memory card; (2) Transmission media used to exchange information already in electronic storage media. Transmission media include, for example, the Internet, extranet or intranet, leased lines, dial-up lines, private networks, and the physical movement of removable/transportable electronic storage media. Certain transmissions, including of paper, via facsimile, and of voice, via telephone, are not considered to be transmissions via electronic media if the information being exchanged did not exist in electronic form immediately before the transmission.

1.10 "Electronic Protected Health Information” has the same meaning as the term “electronic protected health information” at 45 C.F.R. § 160.103, limited to Protected Health Information created or received by Business Associate from or on behalf of Covered Entity. For the convenience of the parties, Electronic Protected Health Information means Protected Health Information that is (i) transmitted by electronic media; (ii) maintained in electronic media.

1.11 "Health Care Operations" has the same meaning as the term "health care operations" at 45 C.F.R. § 164.501.

1.12 "Individual" has the same meaning as the term "individual" at 45 C.F.R. § 160.103. For the convenience of the parties, Individual means the person who is the subject of Protected Health Information and will include a person who qualifies as a personal representative in accordance with 45 C.F.R. § 164.502 (g).

1.13 "Law Enforcement Official" has the same meaning as the term "law enforcement official" at 45 C.F.R. § 164.103.

1.14 "Minimum Necessary" refers to the minimum necessary standard at 45 C.F.R. § 164.502 (b).

1.15 "Protected Health Information" has the same meaning as the term "protected health information" at 45 C.F.R. § 160.103, limited to the information created or received by Business Associate from or on behalf of Covered Entity. For the convenience of the parties, Protected Health Information includes information that (i) relates to the past, present or future physical or mental health or condition of an Individual; the provision of health care to an Individual, or the past, present or future payment for the provision of health care to an Individual; (ii) identifies the Individual (or for which there is a reasonable basis for believing that the information can be used to identify the Individual); and (iii) is created, received, maintained, or transmitted by Business Associate from or on behalf of Covered Entity, and includes Protected Health Information that is made accessible to Business Associate by Covered Entity. "Protected Health Information" includes Electronic Protected Health Information.

1.16 "Required by Law" " has the same meaning as the term "required by law" at 45 C.F.R. § 164.103.

1.17 "Secretary" has the same meaning as the term "secretary" at 45 C.F.R. § 160.103

1.18 "Security Incident" has the same meaning as the term "security incident" at 45 C.F.R. § 164.304.

1.19 "Services" means, unless otherwise specified, those functions, activities, or services in the applicable underlying Agreement, Contract, Master Agreement, Work Order, or Purchase Order or other service arrangement, with or without payment, that gives rise to Contractor's status as a Business Associate.

1.20 "Subcontractor" has the same meaning as the term "subcontractor" at 45 C.F.R. § 160.103.

1.21 "Unsecured Protected Health Information" has the same meaning as the term “unsecured protected health information" at 45 C.F.R. § 164.402.

1.22 “Use” or “Uses” means, with respect to Protected Health Information, the sharing, employment, application, utilization, examination or analysis of such Information within Business Associate’s internal operations. (See 45 C.F.R § 164.103.)

1.23 Terms used, but not otherwise defined in this Business Associate Agreement, have the same meaning as those terms in the HIPAA Rules.

2. PERMITTED AND REQUIRED USES AND DISCLOSURES OF PROTECTED HEALTH INFORMATION

2.1 Business Associate may only Use and/or Disclose Protected Health Information as necessary to perform Services, and/or as necessary to comply with the obligations of this Business Associate Agreement.

2.2 Business Associate may Use Protected Health Information for de-identification of the information if de-identification of the information is required to provide Services.

2.3 Business Associate may Use or Disclose Protected Health Information as Required by Law.

2.4 Business Associate will make Uses and Disclosures and requests for Protected Health Information consistent with the Covered Entity’s applicable Minimum Necessary policies and procedures.

2.5 Business Associate may Use Protected Health Information as necessary for the proper management and administration of its business or to carry out its legal responsibilities.

2.6 Business Associate may Disclose Protected Health Information as necessary for the proper management and administration of its business or to carry out its legal responsibilities, provided the Disclosure is Required by Law or Business Associate obtains reasonable assurances from the person to whom the Protected Health Information is disclosed (i.e., the recipient) that it will be held confidentially and Used or further Disclosed only as Required by Law or for the purposes for which it was disclosed to the recipient and the recipient notifies Business Associate of any instances of which it is aware in which the confidentiality of the Protected Health Information has been breached.

2.7 Business Associate may provide Data Aggregation services relating to Covered Entity's Health Care Operations if such Data Aggregation services are necessary in order to provide Services.

3. PROHIBITED USES AND DISCLOSURES OF PROTECTED HEALTH INFORMATION

3.1 Business Associate must not Use or Disclose Protected Health Information other than as permitted or required by this Business Associate Agreement or as Required by Law.

3.2 Business Associate must not Use or Disclose Protected Health Information in a manner that would violate Subpart E of 45 C.F.R. Part 164 if done by Covered Entity, except for the specific Uses and Disclosures set forth in Sections 2.5 and 2.6.

3.3 Business Associate must not Use or Disclose Protected Health Information for de-identification of the information except as set forth in section 2.2.

4. OBLIGATIONS TO SAFEGUARD PROTECTED HEALTH INFORMATION

4.1 Business Associate must implement, use, and maintain appropriate safeguards to prevent the Use or Disclosure of Protected Health Information other than as provided for by this Business Associate Agreement.

4.2 Business Associate must comply with Subpart C of 45 C.F.R Part 164 with respect to Electronic Protected Health Information, to prevent the Use or Disclosure of such information other than as provided for by this Business Associate Agreement.

5. REPORTING NON-PERMITTED USES OR DISCLOSURES, SECURITY INCIDENTS, AND BREACHES OF UNSECURED PROTECTED HEALTH INFORMATION

5.1 Business Associate must report to Covered Entity any Use or Disclosure of Protected Health Information not permitted by this Business Associate Agreement, any Security Incident, and/ or any Breach of Unsecured Protected Health Information as further described in Sections 5.1.1, 5.1.2, and 5.1.3.

5.1.1 Business Associate must report to Covered Entity any Use or Disclosure of Protected Health Information by Business Associate, its employees, representatives, agents or Subcontractors not provided for by this Agreement of which Business Associate becomes aware.

5.1.2 Business Associate must report to Covered Entity any Security Incident of which Business Associate becomes aware.

5.1.3. Business Associate must report to Covered Entity any Breach by Business Associate, its employees, representatives, agents, workforce members, or Subcontractors of Unsecured Protected Health Information that is known to Business Associate or, by exercising reasonable diligence, would have been known to Business Associate. Business Associate will be deemed to have knowledge of a Breach of Unsecured Protected Health Information if the Breach is known, or by exercising reasonable diligence would have been known, to any person, other than the person committing the Breach, who is an employee, officer, or other agent of Business Associate, including a Subcontractor, as determined in accordance with the federal common law of agency.

5.2 Except as provided in Section 5.3, for any reporting required by Section 5.1, Business Associate must provide, to the extent available, all information required by, and within the times frames specified in, Sections 5.2.1 and 5.2.2.

5.2.1 Business Associate must make an immediate telephonic report upon discovery of the non-permitted Use or Disclosure of Protected Health Information, Security Incident or Breach of Unsecured Protected Health Information to **(562) 940-3335** that minimally includes:

(a) A brief description of what happened, including the date of the non-permitted Use or Disclosure, Security Incident, or Breach and the date of Discovery of the non-permitted Use or Disclosure, Security Incident, or Breach, if known;

(b) The number of Individuals whose Protected Health Information is involved;

(c) A description of the specific type of Protected Health Information involved in the non-permitted Use or Disclosure, Security Incident, or Breach (such as whether full name, social security number, date of birth, home address, account number, diagnosis, disability code or other types of information were involved);

(d) The name and contact information for a person highly knowledge of the facts and circumstances of the non-permitted Use or Disclosure of PHI, Security Incident, or Breach

5.2.2 Business Associate must make a written report without unreasonable delay and in no event later than three (3) business days from the date of discovery by Business Associate of the non-permitted Use or Disclosure of Protected Health Information, Security Incident, or Breach of Unsecured Protected Health Information and to the **HIPAA Compliance Officer at: Hall of Records, County of Los Angeles, Chief Executive Office, Risk Management Branch-Office of Privacy, 320 W. Temple Street, 7th Floor, Los Angeles, California 90012, PRIVACY@ceo.lacounty.gov,** that includes, to the extent possible:

(a) A brief description of what happened, including the date of the non-permitted Use or Disclosure, Security Incident, or Breach and the date of Discovery of the non-permitted Use or Disclosure, Security Incident, or Breach, if known;

(b) The number of Individuals whose Protected Health Information is involved;

(c) A description of the specific type of Protected Health Information involved in the non-permitted Use or Disclosure, Security Incident, or Breach (such as whether full name, social security number, date of birth, home address, account number, diagnosis, disability code or other types of information were involved);

(d) The identification of each Individual whose Unsecured Protected Health Information has been, or is reasonably believed by Business Associate to have been, accessed, acquired, Used, or Disclosed;

(e) Any other information necessary to conduct an assessment of whether notification to the Individual(s) under 45 C.F.R. § 164.404 is required;

(f) Any steps Business Associate believes that the Individual(s) could take to protect themselves from potential harm from the non-permitted Use or Disclosure, Security Incident, or Breach;

(g) A brief description of what Business Associate is doing to investigate, to mitigate harm to the Individual(s), and to protect against any further similar occurrences; and

(h) The name and contact information for a person highly knowledge of the facts and circumstances of the non-permitted Use or Disclosure of PHI, Security Incident, or Breach.

5.2.3 If Business Associate is not able to provide the information specified in Section 5.2.1 or 5.2.2 at the time of the required report, Business Associate must provide such information promptly thereafter as such information becomes available.

5.3 Business Associate may delay the notification required by Section 5.1.3, if a law enforcement official states to Business Associate that notification would impede a criminal investigation or cause damage to national security.

5.3.1 If the law enforcement official's statement is in writing and specifies the time for which a delay is required, Business Associate must delay its reporting and/or notification obligation(s) for the time period specified by the official.

5.3.2 If the statement is made orally, Business Associate must document the statement, including the identity of the official making the statement, and delay its reporting and/or notification obligation(s) temporarily and no longer than 30 days from the date of the oral statement, unless a written statement as described in Section 5.3.1 is submitted during that time.

6. WRITTEN ASSURANCES OF SUBCONTRACTORS

6.1 In accordance with 45 C.F.R. § 164.502 (e)(1)(ii) and § 164.308 (b)(2), if applicable, Business Associate must ensure that any Subcontractor that creates, receives, maintains, or transmits Protected Health Information on behalf of Business Associate is made aware of its status as a Business Associate with respect to such information and that Subcontractor agrees in writing to the same restrictions, conditions, and requirements that apply to Business Associate with respect to such information.

6.2 Business Associate must take reasonable steps to cure any material breach or violation by Subcontractor of the agreement required by Section 6.1.

6.3 If the steps required by Section 6.2 do not cure the breach or end the violation, Contractor must terminate, if feasible, any arrangement with Subcontractor by which Subcontractor creates, receives, maintains, or transmits Protected Health Information on behalf of Business Associate.

6.4 If neither cure nor termination as set forth in Sections 6.2 and 6.3 is feasible, Business Associate must immediately notify County.

6.5 Without limiting the requirements of Section 6.1, the agreement required by Section 6.1 (Subcontractor Business Associate Agreement) must require Subcontractor to contemporaneously notify Covered Entity in the event of a Breach of Unsecured Protected Health Information.

6.6 Without limiting the requirements of Section 6.1, agreement required by Section 6.1 (Subcontractor Business Associate Agreement) must include a provision requiring Subcontractor to destroy, or in the alternative to return to Business Associate, any Protected Health Information created, received, maintained, or transmitted by Subcontractor on behalf of Business Associate so as to enable Business Associate to comply with the provisions of Section 18.4.

6.7 Business Associate must provide to Covered Entity, at Covered Entity's request, a copy of any and all Subcontractor Business Associate Agreements required by Section 6.1.

6.8 Sections 6.1 and 6.7 are not intended by the parties to limit in any way the scope of Business Associate's obligations related to Subcontracts or Subcontracting in the applicable underlying Agreement, Contract, Master Agreement, Work Order, Purchase Order, or other services arrangement, with or without payment, that gives rise to Contractor's status as a Business Associate.

7. ACCESS TO PROTECTED HEALTH INFORMATION

7.1 To the extent Covered Entity determines that Protected Health Information is maintained by Business Associate or its agents or Subcontractors in a Designated Record Set, Business Associate must, within two (2) business days after receipt of a request from Covered Entity, make the Protected Health Information specified by Covered Entity available to the Individual(s) identified by Covered Entity as being entitled to access and must provide such Individuals(s) or other person(s) designated by Covered Entity with a copy the specified Protected Health Information, in order for Covered Entity to meet the requirements of 45 C.F.R. § 164.524.

7.2 If any Individual requests access to Protected Health Information directly from Business Associate or its agents or Subcontractors, Business Associate must notify Covered Entity in writing within two (2) days of the receipt of the request. Whether access will be provided or denied will be determined by Covered Entity.

7.3 To the extent that Business Associate maintains Protected Health Information that is subject to access as set forth above in one or more Designated Record Sets electronically and if the Individual requests an electronic copy of such information, Business Associate must provide the Individual with access to the Protected Health Information in the electronic form and format requested by the Individual, if it is readily producible in such form and format; or, if not, in a readable electronic form and format as agreed to by Covered Entity and the Individual.

8. AMENDMENT OF PROTECTED HEALTH INFORMATION

8.1 To the extent Covered Entity determines that any Protected Health Information is maintained by Business Associate or its agents or Subcontractors in a Designated Record Set, Business Associate must, within ten (10) business days after receipt of a written request from Covered Entity, make any amendments to such Protected Health Information that are requested by Covered Entity, in order for Covered Entity to meet the requirements of 45 C.F.R. § 164.526.

8.2 If any Individual requests an amendment to Protected Health Information directly from Business Associate or its agents or Subcontractors, Business Associate must notify Covered Entity in writing within five (5) days of the receipt of the request. Whether an amendment will be granted or denied will be determined by Covered Entity.

9. ACCOUNTING OF DISCLOSURES OF PROTECTED HEALTH INFORMATION

9.1 Business Associate must maintain an accounting of each Disclosure of Protected Health Information made by Business Associate or its employees, agents, representatives or Subcontractors, as is determined by Covered Entity to be necessary in order to permit Covered Entity to respond to a request by an Individual for an accounting of disclosures of Protected Health Information in accordance with 45 C.F.R. § 164.528.

9.1.1 Any accounting of disclosures provided by Business Associate under Section 9.1 must include:

(a) The date of the Disclosure;

(b) The name, and address if known, of the entity or person who received the Protected Health Information;

(c) A brief description of the Protected Health Information Disclosed; and

(d) A brief statement of the purpose of the Disclosure.

9.1.2 For each Disclosure that could require an accounting under Section 9.1, Business Associate must document the information specified in Section 9.1.1, and must maintain the information for six (6) years from the date of the Disclosure.

9.2 Business Associate must provide to Covered Entity, within ten (10) business days after receipt of a written request from Covered Entity, information collected in accordance with Section 9.1.1 to permit Covered Entity to

respond to a request by an Individual for an accounting of disclosures of Protected Health Information in accordance with 45 C.F.R. § 164.528

9.3 If any Individual requests an accounting of disclosures directly from Business Associate or its agents or Subcontractors, Business Associate must notify Covered Entity in writing within five (5) days of the receipt of the request, and must provide the requested accounting of disclosures to the Individual(s) within 30 days. The information provided in the accounting must be in accordance with 45 C.F.R. § 164.528.

10. COMPLIANCE WITH APPLICABLE HIPAA RULES

10.1 To the extent Business Associate is to carry out one or more of Covered Entity's obligation(s) under Subpart E of 45 C.F.R. Part 164, Business Associate must comply with the requirements of Subpart E that apply to Covered Entity's performance of such obligation(s).

10.2 Business Associate must comply with all HIPAA Rules applicable to Business Associate in the performance of Services.

11. AVAILABILITY OF RECORDS

11.1 Business Associate must make its internal practices, books, and records relating to the Use and Disclosure of Protected Health Information received from, or created or received by Business Associate on behalf of Covered Entity available to the Secretary for purposes of determining Covered Entity’s compliance with the Privacy and Security Regulations.

11.2 Unless prohibited by the Secretary, Business Associate must immediately notify Covered Entity of any requests made by the Secretary and provide Covered Entity with copies of any documents produced in response to such request.

12. MITIGATION OF HARMFUL EFFECTS

12.1 Business Associate must mitigate, to the extent practicable, any harmful effect of a Use or Disclosure of Protected Health Information by Business Associate in violation of the requirements of this Business Associate Agreement that is known to Business Associate.

13. BREACH NOTIFICATION TO INDIVIDUALS

13.1 Business Associate must, to the extent Covered Entity determines that there has been a Breach of Unsecured Protected Health Information by Business Associate, its employees, representatives, agents or Subcontractors, provide

breach notification to the Individual in a manner that permits Covered Entity to comply with its obligations under 45 C.F.R. § 164.404.

13.1.1 Business Associate must notify, subject to the review and approval of Covered Entity, each Individual whose Unsecured Protected Health Information has been, or is reasonably believed to have been, accessed, acquired, Used, or Disclosed as a result of any such Breach.

13.1.2 The notification provided by Business Associate must be written in plain language, will be subject to review and approval by Covered Entity, and must include, to the extent possible:

(a) A brief description of what happened, including the date of the Breach and the date of the Discovery of the Breach, if known;

(b) A description of the types of Unsecured Protected Health Information that were involved in the Breach (such as whether full name, social security number, date of birth, home address, account number, diagnosis, disability code, or other types of information were involved);

(c) Any steps the Individual should take to protect themselves from potential harm resulting from the Breach;

(d) A brief description of what Business Associate is doing to investigate the Breach, to mitigate harm to Individual(s), and to protect against any further Breaches; and

(e) Contact procedures for Individual(s) to ask questions or learn additional information, including a toll-free telephone number, an e-mail address, Web site, or postal address.

13.2 Covered Entity, in its sole discretion, may elect to provide the notification required by Section 13.1 and/or to establish the contact procedures described in Section 13.1.2.

13.3 Business Associate must reimburse Covered Entity any and all costs incurred by Covered Entity, in complying with Subpart D of 45 C.F.R. Part 164, including but not limited to costs of notification, internet posting, or media publication, as a result of Business Associate's Breach of Unsecured Protected Health Information; Covered Entity will not be responsible for any costs incurred by Business Associate in providing the notification required by 13.1 or in establishing the contact procedures required by Section 13.1.2.

14. INDEMNIFICATION

14.1 Business Associate must indemnify, defend, and hold harmless Covered Entity, its Special Districts, elected and appointed officers, employees, and agents from and against any and all liability, including but not limited to demands, claims, actions, fees, costs, expenses (including attorney and expert witness fees), and penalties and/or fines (including regulatory penalties and/or fines), arising from or connected with Business Associate's acts and/or omissions arising from and/or relating to this Business Associate Agreement, including, but not limited to, compliance and/or enforcement actions and/or activities, whether formal or informal, by the Secretary or by the Attorney General of the State of California.

14.2 Section 14.1 is not intended by the parties to limit in any way the scope of Business Associate's obligations related to Insurance and/or Indemnification in the applicable underlying Agreement, Contract, Master Agreement, Work Order, Purchase Order, or other services arrangement, with or without payment, that gives rise to Contractor's status as a Business Associate.

15. OBLIGATIONS OF COVERED ENTITY

15.1 Covered Entity will notify Business Associate of any current or future restrictions or limitations on the Use or Disclosure of Protected Health Information that would affect Business Associate’s performance of the Services, and Business Associate must thereafter restrict or limit its own Uses and Disclosures accordingly.

15.2 Covered Entity will not request Business Associate to Use or Disclose Protected Health Information in any manner that would not be permissible under Subpart E of 45 C.F.R. Part 164 if done by Covered Entity, except to the extent that Business Associate may Use or Disclose Protected Health Information as provided in Sections 2.3, 2.5, and 2.6.

16. TERM

16.1 Unless sooner terminated as set forth in Section 17, the term of this Business Associate Agreement will be the same as the term of the applicable underlying Agreement, Contract, Master Agreement, Work Order, Purchase Order, or other service arrangement, with or without payment, that gives rise to Contractor's status as a Business Associate.

16.2 Notwithstanding Section 16.1, Business Associate’s obligations under Sections 11, 14, and 18 will survive the termination or expiration of this Business Associate Agreement.

17. TERMINATION FOR CAUSE

17.1 In addition to and notwithstanding the termination provisions set forth in the applicable underlying Agreement, Contract, Master Agreement, Work Order, Purchase Order, or other services arrangement, with or without payment, that gives rise to Contractor's status as a Business Associate, if either party determines that the other party has violated a material term of this Business Associate Agreement, and the breaching party has not cured the breach or ended the violation within the time specified by the non-breaching party, which must be reasonable given the nature of the breach and/or violation, the non-breaching party may terminate this Business Associate Agreement.

17.2 In addition to and notwithstanding the termination provisions set forth in the applicable underlying Agreement, Contract, Master Agreement, Work Order, Purchase Order, or other services arrangement, with or without payment, that gives rise to Contractor's status as a Business Associate, if either party determines that the other party has violated a material term of this Business Associate Agreement, and cure is not feasible, the non-breaching party may terminate this Business Associate Agreement immediately.

18. DISPOSITION OF PROTECTED HEALTH INFORMATION UPON TERMINATION OR EXPIRATION

18.1 Except as provided in Section 18.3, upon termination for any reason or expiration of this Business Associate Agreement, Business Associate must return or, if agreed to by Covered entity, must destroy as provided for in Section 18.2, all Protected Health Information received from Covered Entity, or created, maintained, or received by Business Associate on behalf of Covered Entity, that Business Associate, including any Subcontractor, still maintains in any form. Business Associate will retain no copies of the Protected Health Information.

18.2 Destruction for purposes of Section 18.2 and Section 6.6 will mean that media on which the Protected Health Information is stored or recorded has been destroyed and/or electronic media have been cleared, purged, or destroyed in accordance with the use of a technology or methodology specified by the Secretary in guidance for rendering Protected Health Information unusable, unreadable, or indecipherable to unauthorized individuals.

18.3 Notwithstanding Section 18.1, in the event that return or destruction of Protected Health Information is not feasible or Business Associate determines that any such Protected Health Information is necessary for Business Associate to continue its proper management and administration or to carry out its legal responsibilities, Business Associate may retain that Protected Health Information for which destruction or return is infeasible or that Protected Health Information which is necessary for Business Associate to continue its proper management and administration or to carry out its legal

responsibilities and must return or destroy all other Protected Health Information.

18.3.1 Business Associate must extend the protections of this Business Associate Agreement to such Protected Health Information, including continuing to use appropriate safeguards and continuing to comply with Subpart C of 45 C.F.R Part 164 with respect to Electronic Protected Health Information, to prevent the Use or Disclosure of such information other than as provided for in Sections 2.5 and 2.6 for so long as such Protected Health Information is retained, and Business Associate must not Use or Disclose such Protected Health Information other than for the purposes for which such Protected Health Information was retained.

18.3.2 Business Associate must return or, if agreed to by Covered entity, destroy the Protected Health Information retained by Business Associate when it is no longer needed by Business Associate for Business Associate's proper management and administration or to carry out its legal responsibilities.

18.4 Business Associate must ensure that all Protected Health Information created, maintained, or received by Subcontractors is returned or, if agreed to by Covered entity, destroyed as provided for in Section 18.2.

19. AUDIT, INSPECTION, AND EXAMINATION

19.1 Covered Entity reserves the right to conduct a reasonable inspection of the facilities, systems, information systems, books, records, agreements, and policies and procedures relating to the Use or Disclosure of Protected Health Information for the purpose determining whether Business Associate is in compliance with the terms of this Business Associate Agreement and any non-compliance may be a basis for termination of this Business Associate Agreement and the applicable underlying Agreement, Contract, Master Agreement, Work Order, Purchase Order or other services arrangement, with or without payment, that gives rise to Contractor's status as a Business Associate, as provided for in section 17.

19.2 Covered Entity and Business Associate will mutually agree in advance upon the scope, timing, and location of any such inspection.

19.3 At Business Associate's request, and to the extent permitted by law, Covered Entity will execute a nondisclosure agreement, upon terms and conditions mutually agreed to by the parties.

19.4 That Covered Entity inspects, fails to inspect, or has the right to inspect as provided for in Section 19.1 does not relieve Business Associate of its

responsibility to comply with this Business Associate Agreement and/or the HIPAA Rules or impose on Covered Entity any responsibility for Business Associate's compliance with any applicable HIPAA Rules.

19.5 Covered Entity's failure to detect, its detection but failure to notify Business Associate, or its detection but failure to require remediation by Business Associate of an unsatisfactory practice by Business Associate, will not constitute acceptance of such practice or a waiver of Covered Entity's enforcement rights under this Business Associate Agreement or the applicable underlying Agreement, Contract, Master Agreement, Work Order, Purchase Order or other services arrangement, with or without payment, that gives rise to Contractor's status as a Business Associate.

19.6 Section 19.1 is not intended by the parties to limit in any way the scope of Business Associate's obligations related to Inspection and/or Audit and/or similar review in the applicable underlying Agreement, Contract, Master Agreement, Work Order, Purchase Order, or other services arrangement, with or without payment, that gives rise to Contractor's status as a Business Associate.

20. MISCELLANEOUS PROVISIONS

20.1 Disclaimer. Covered Entity makes no warranty or representation that compliance by Business Associate with the terms and conditions of this Business Associate Agreement will be adequate or satisfactory to meet the business needs or legal obligations of Business Associate.

20.2 HIPAA Requirements. The Parties agree that the provisions under HIPAA Rules that are required by law to be incorporated into this Amendment are hereby incorporated into this Agreement.

20.3 No Third Party Beneficiaries. Nothing in this Business Associate Agreement will confer upon any person other than the parties and their respective successors or assigns, any rights, remedies, obligations, or liabilities whatsoever.

20.4 Construction. In the event that a provision of this Business Associate Agreement is contrary to a provision of the applicable underlying Agreement, Contract, Master Agreement, Work Order, Purchase Order, or other services arrangement, with or without payment, that gives rise to Contractor's status as a Business Associate, the provision of this Business Associate Agreement will control. Otherwise, this Business Associate Agreement will be construed under, and in accordance with, the terms of the applicable underlying Agreement, Contract, Master Agreement, Work Order, Purchase Order or

other services arrangement, with or without payment, that gives rise to Contractor's status as a Business Associate.

20.5 Regulatory References. A reference in this Business Associate Agreement to a section in the HIPAA Rules means the section as in effect or as amended.

20.6 Interpretation. Any ambiguity in this Business Associate Agreement will be resolved in favor of a meaning that permits the parties to comply with the HIPAA Rules.

20.7 Amendment. The parties agree to take such action as is necessary to amend this Business Associate Agreement from time to time as is necessary for Covered Entity or Business Associate to comply with the requirements of the HIPAA Rules and any other privacy laws governing Protected Health Information

EXHIBIT I

INFORMATION SECURITY AND PRIVACY REQUIREMENTS

INFORMATION SECURITY AND PRIVACY REQUIREMENTS EXHIBIT

The County of Los Angeles ("County") is committed to safeguarding the Integrity of the County systems, Data, Information and protecting the privacy rights of the individuals that it serves. This Exhibit to the Contract "Information Security, and Privacy Requirements Exhibit," ("Exhibit I") sets forth in detail the County and the Contractor's commitment and agreement to fulfill each of their obligations under applicable State or federal laws, rules, or regulations, as well as applicable industry standards concerning privacy, Data protections, Information Security, Confidentiality, Availability, and Integrity of such Information. The Contractor must establish all Information Security, and Privacy Requirements within ten business days prior to the Effective Date of the Contract and maintain all Information Security and Privacy Requirements throughout the entire Contract term.

These requirements and procedures contained in this "Exhibit I" are incorporated by reference into the Terms and Conditions of the Contract and constitute a minimum standard for Information Security and Privacy Requirements in conjunction with the requirements of the Contract between the County and Contractor (the "Contract"). It is the Contractor's sole obligation to: (i) implement appropriate and reasonable measures to secure and protect its systems and all County Information against internal and external Threats and Risks; and (ii) continuously review and revise all measures pertaining to any ongoing Threats and Risks. Failure to comply with the minimum Information Security and Privacy Requirements set forth in this "Exhibit I" herein incorporated by reference into the Terms and Conditions of the Contract will constitute a material, non-curable breach of Contract by the Contractor, entitling the County, in addition to the cumulative of all other remedies available to it at law, in equity, or under the Contract, to immediately terminate the Contract. The Terms and Conditions of the Contract will govern and control unless stated otherwise in the Contract.

1. DEFINITIONS

Unless otherwise defined in the Contract, the definitions herein contained are specific to the uses within this exhibit.

a. **Availability:** the condition of Information being accessible and usable upon demand by an authorized entity (Workforce Member or process).

b. **Confidentiality:** the condition that Information is not disclosed to system entities (users, processes, devices) unless they have been authorized to access the Information.

c. **County Information:** all Data and Information belonging to the County.

d. **Data:** a subset of Information comprised of qualitative or quantitative values.

e. **Generative Artificial Intelligence (GenAI):** a technology system that is capable of learning patterns and structure of their input training data thus generating

recommendations, predictions, or decisions for a given set of objectives.

f. **Incident:** a suspected, attempted, successful, or imminent Threat of unauthorized electronic and/or physical access, use, disclosure, breach, modification, or destruction of information; interference with Information Technology operations; or significant violation of County policy.

g. **Information:** any communication or representation of knowledge or understanding such as facts, Data, or opinions in any medium or form, including electronic, textual, numerical, graphic, cartographic, narrative, or audiovisual.

h. **Information Security Policy:** high level statements of intention and direction of an organization used to create an organization's Information Security Program as formally expressed by its top management.

i. **Information Security Program:** formalized and implemented Information Security Policies, standards and procedures that are documented describing the program management safeguards and common controls in place or those planned for meeting the County's information security requirements.

j. **Information Technology:** any equipment or interconnected system or subsystem of equipment that is used in the automatic acquisition, storage, manipulation, management, movement, control, display, switching, interchange, transmission, or reception of Data or Information.

k. **Integrity:** the condition whereby Data or Information has not been improperly modified or destroyed and authenticity of the Data or Information can be ensured.

l. **Large Language Model (LLM):** a specialized type of artificial intelligence (AI) that has been trained on vast amounts of text to understand existing content and generate original content.

m. **Machine Learning (ML):** a subset of artificial intelligence that enables systems to learn patterns directly from data rather than relying on explicitly programmed rules. ML models improve their performance over time by training on examples, allowing them to make predictions, detect anomalies, classify items, or identify patterns with increasing accuracy.

n. **Mobile Device Management (MDM):** software that allows Information Technology administrators to control, secure, and enforce policies on smartphones, tablets, and other endpoints.

o. **Privacy Policy:** high level statements of intention and direction of an organization used to create an organization's Privacy Program as formally expressed by its top management.

p. **Privacy Program:** a formal document that provides an overview of an organization's privacy program, including a description of the structure of the privacy program, the resources dedicated to the privacy program, the role of the organization's privacy official and other staff, the strategic goals and objectives of the Privacy Program, and the program management controls and common controls in place or planned for meeting applicable privacy requirements and managing privacy risks.

q. **Risk:** a measure of the extent to which the County is threatened by a potential circumstance or event, Risk is typically a function of: (i) the adverse impacts that would arise if the circumstance or event occurs; and (ii) the likelihood of occurrence.

r. **Threat:** any circumstance or event with the potential to adversely impact County operations (including mission, functions, image, or reputation), organizational assets, individuals, or other organizations through an Information System via unauthorized access, destruction, disclosure, modification of Information, and/or denial of service.

s. **Vulnerability:** a weakness in a system, application, network or process that is subject to exploitation or misuse.

t. **Workforce Member:** employees, volunteers, and other persons whose conduct, in the performance of work for Los Angeles County, is under the direct control of Los Angeles County, whether or not they are paid by Los Angeles County. This includes, but may not be limited to, full and part time elected or appointed officials, employees, affiliates, associates, students, volunteers, and staff from third party entities who provide service to the County.

2. INFORMATION SECURITY AND PRIVACY PROGRAMS

a. **Information Security Program.** The Contractor must maintain a company-wide Information Security Program designed to evaluate Risks to the Confidentiality, Availability, and Integrity of the County Information covered under this Contract.

Contractor's Information Security Program must include the creation and maintenance of Information Security Policies, standards, and procedures. Information Security Policies, standards, and procedures will be communicated to all Contractor employees in a relevant, accessible, and understandable form and will be regularly reviewed and evaluated to ensure operational effectiveness, compliance with all applicable laws and regulations, and addresses new and emerging Threats and Risks.

The Contractor must exercise the same degree of care in safeguarding and protecting County Information that the Contractor exercises with respect to its own Information and Data, but in no event less than a reasonable degree of care. The Contractor will implement, maintain, and use appropriate administrative, technical, and physical security measures to preserve the Confidentiality, Integrity, and Availability of County Information.

The Contractor's Information Security Program must:

- Protect the Confidentiality, Integrity, and Availability of County Information in the Contractor's possession or control;
- Protect against any anticipated Threats or hazards to the Confidentiality, Integrity, and Availability of County Information;
- Protect against unauthorized or unlawful access, use, disclosure, alteration, or destruction of County Information;

- Protect against accidental loss or destruction of, or damage to, County Information; and
- Safeguard County Information in compliance with any applicable laws and regulations which apply to the Contractor.

b. **Privacy Program.** The Contractor must establish and maintain a company-wide Privacy Program designed to incorporate Privacy Policies and practices in its business operations to provide safeguards for Information, including County Information. The Contractor's Privacy Program must include the development of, and ongoing reviews and updates to Privacy Policies, guidelines, procedures and appropriate workforce privacy training within its organization. These Privacy Policies, guidelines, procedures, and appropriate training must be provided to all Contractor employees, agents, and volunteers. The Contractor's Privacy Policies, guidelines, and procedures must be continuously reviewed and updated for effectiveness and compliance with applicable laws and regulations, and to appropriately respond to new and emerging Threats and Risks. The Contractor's Privacy Program must perform ongoing monitoring and audits of operations to identify and mitigate privacy Threats.

   The Contractor must exercise the same degree of care in safeguarding the privacy of County Information that the Contractor exercises with respect to its own Information, but in no event less than a reasonable degree of care. The Contractor will implement, maintain, and use appropriate privacy practices and protocols to preserve the Confidentiality of County Information.

   The Contractor's Privacy Program must include:

   - A Privacy Program framework that identifies and ensures that the Contractor complies with all applicable laws and regulations;
   - External Privacy Policies, and internal privacy policies, procedures and controls to support the privacy program;
   - Protections against unauthorized or unlawful access, use, disclosure, alteration, or destruction of County Information;
   - A training program that covers Privacy Policies, protocols and awareness;
   - A response plan to address privacy Incidents and privacy breaches; and
   - Ongoing privacy assessments and audits.

3. PROPERTY RIGHTS TO COUNTY INFORMATION

All County Information is deemed property of the County, and the County will retain exclusive rights and ownership thereto. County Information must not be used by the Contractor for any purpose other than as required under this Contract, nor will such or any part of such be disclosed, sold, assigned, leased, or otherwise disposed of, to third parties by the Contractor, or commercially exploited or otherwise used by, or on behalf of, the Contractor, its officers, directors, employees, or agents. The Contractor may assert no lien on or right to withhold from the County, any County Information it receives

from, receives addressed to, or stores on behalf of, the County. Notwithstanding the foregoing, the Contractor may aggregate, compile, and use County Information in order to improve, develop or enhance the System Software and/or other services offered, or to be offered, by the Contractor, provided that (i) no County Information in such aggregated or compiled pool is identifiable as originating from, or can be traced back to the County, and (ii) such Data or Information cannot be associated or matched with the identity of an individual alone, or linkable to a specific individual. The Contractor specifically consents to the County's access to such County Information held, stored, or maintained on any and all devices Contactor owns, leases or possesses.

4. CONTRACTOR'S USE OF COUNTY INFORMATION

The Contractor may use County Information only as necessary to carry out its obligations under this Contract. The Contractor will collect, maintain, or use County Information only for the purposes specified in the Contract and, in all cases, in compliance with all applicable local, state, and federal laws and regulations governing the collection, maintenance, transmission, dissemination, storage, use, and destruction of County Information, including, but not limited to, (i) any state and federal law governing the protection of personal Information, (ii) any state and federal security breach notification laws, and (iii) the rules, regulations and directives of the Federal Trade Commission, as amended from time to time.

Contractor must not use any County Information in any GenAI, LLM or ML, including, but not limited to, for training, fine-tuning, or improving said GenAI, LLM or ML, unless expressly approved in writing by the County. Requests for limited use of properly anonymized or sanitized County Information must be submitted in writing and approved by TTC's DISO.

5. SHARING COUNTY INFORMATION AND DATA

The Contractor will not share, release, disclose, disseminate, make available, transfer, or otherwise communicate orally, in writing, or by electronic or other means, County Information to a third party for monetary or other valuable consideration.

6. CONFIDENTIALITY

a. **Confidentiality of County Information.** The Contractor agrees that all County Information is Confidential and proprietary to the County regardless of whether such Information was disclosed intentionally or unintentionally, or marked as "confidential."

b. **Disclosure of County Information.** The Contractor may disclose County Information only as necessary to carry out its obligations under this Contract, or as required by law, and is prohibited from using County Information for any other purpose without the prior express written approval of the County's contract administrator in consultation with the County's Chief Information Security Officer and/or Chief Privacy Officer. If required by a court of competent jurisdiction or an

administrative body to disclose County Information, the Contractor must notify the County's contract administrator immediately and prior to any such disclosure, to provide the County an opportunity to oppose or otherwise respond to such disclosure, unless prohibited by law from doing so.

c. **Disclosure Restrictions of Non-Public Information.** While performing work under the Contract, the Contractor may encounter County Non-public Information ("NPI") in the course of performing this Contract, including, but not limited to, licensed technology, drawings, schematics, manuals, sealed court records, and other materials described and/or identified as "Internal Use," "Confidential," or "Restricted" as defined in Board of Supervisors Policy 6.104 – Information Classification Policy as NPI. The Contractor will not disclose or publish any County NPI and material received or used in performance of this Contract. This obligation is perpetual.

d. **Individual Requests.** The Contractor must acknowledge any request or instructions from the County regarding the exercise of any individual's privacy rights provided under applicable federal or state laws. The Contractor must have in place appropriate policies and procedures to promptly respond to such requests and comply with any request or instructions from the County within seven calendar days. If an individual makes a request directly to the Contractor involving County Information, the Contractor must notify the County within five calendar days and the County will coordinate an appropriate response, which may include instructing the Contractor to assist in fulfilling the request. Similarly, if the Contractor receives a privacy or security complaint from an individual regarding County Information, the Contractor must notify the County as described in Section 13 SECURITY AND PRIVACY INCIDENTS, and the County will coordinate an appropriate response.

e. **Retention of County Information.** The Contractor will not retain any County Information for any period longer than necessary for the Contractor to fulfill its obligations under the Contract and applicable law, whichever is longest.

7. SUBCONTRACTORS AND THIRD PARTIES

The County acknowledges that in the course of performing its services, the Contractor may desire or require the use of goods, services, and/or assistance of Subcontractors or other third parties or suppliers. The terms of this Exhibit will also apply to all Subcontractors and third parties. The Contractor or third party will be subject to the following terms and conditions: (i) each Subcontractor and third party must agree in writing to comply with and be bound by the applicable terms and conditions of this Exhibit within ten business days upon receiving TTC's written approval and prior to performing any work under the Contract, both for itself and to enable the Contractor to be and remain in compliance with its obligations hereunder, including those provisions relating to Confidentiality, Integrity, Availability, disclosures, security, and such other terms and conditions as may be reasonably necessary to effectuate the Contract including this Exhibit; and (ii) the Contractor must remain fully liable for the acts and omissions of each Subcontractor and third party, and fully responsible for the due and proper performance of all Contractor obligations under this Contract.

The Contractor must obtain advanced approval from the Treasurer and Tax Collector in conjunction with the approval of TTC's Departmental Information Security Officer prior to subcontracting services subject to this Exhibit.

8. STORAGE AND TRANSMISSION OF COUNTY INFORMATION

All County Information must be rendered unusable, unreadable, or indecipherable to unauthorized individuals. Without limiting the generality of the foregoing, the Contractor will encrypt all workstations, portable devices (such as mobile, wearables, tablets,) and removable media (such as portable or removable hard disks, floppy disks, USB memory drives, CDs, DVDs, magnetic tape, and all other removable storage media) that store County Information in accordance with Federal Information Processing Standard (FIPS) 140-2 or otherwise approved by the County's Chief Information Security Officer and approved by the TTC.

The Contractor will encrypt County Information transmitted on networks outside of the Contractor's control with Transport Layer Security (TLS) or Internet Protocol Security **(**IPSec**)**, at a minimum cipher strength of 128 bit or an equivalent secure transmission protocol or method approved by County's Chief Information Security Officer.

In addition, the Contractor must not store County Information in the cloud or in any other online storage provider without written authorization from the County's Chief Information Security Officer. All mobile devices storing County Information must be managed by a Mobile Device Management system. Such system must provide provisions to enforce a password/passcode on enrolled mobile devices. All workstations/Personal Computers (including laptops, 2-in-1s, and tablets) will maintain the latest operating system security patches, and the latest virus definitions. Virus scans must be performed at least monthly. Request for less frequent scanning must be approved in writing by the County's Chief Information Security Officer.

9. RETURN OR DESTRUCTION OF COUNTY INFORMATION

The Contractor must return or destroy County Information in the manner prescribed in this section unless the Contract prescribes procedures for returning or destroying County Information and those procedures are no less stringent than the procedures described in this section.

a. **Return or Destruction.** Upon County's written request, or upon expiration or termination of this Contract for any reason, Contractor must (i) promptly return or destroy, at the County's option, all originals and copies of all documents and materials it has received containing County Information; or (ii) if return or destruction is not permissible under applicable law, continue to protect such Information in accordance with the terms of this Contract; and (iii) deliver or destroy, at the County's option, all originals and copies of all summaries, records, descriptions, modifications, negatives, drawings, adoptions and other documents or materials, whether in writing or in machine-readable form, prepared by the Contractor, prepared under its direction, or at its request, from the documents and materials

referred to in Subsection (i) of this Section. For all documents or materials referred to in Subsections (i) and (ii) of this Section that the County requests be returned to the County, the Contractor must provide a written attestation on company letterhead certifying that all documents and materials have been delivered to the County. For documents or materials referred to in Subsections (i) and (ii) of this Section that the County requests be destroyed, the Contractor must provide an attestation on company letterhead and certified documentation from a media destruction firm consistent with subdivision b of this Section. Upon termination or expiration of the Contract or at any time upon the County's request, the Contractor must return all hardware, if any, provided by the County to the Contractor. The hardware should be physically sealed and returned via a bonded courier, or as otherwise directed by the County.

b. **Method of Destruction.** The Contractor must destroy all originals and copies by (i) cross-cut shredding paper, film, or other hard copy media so that the Information cannot be read or otherwise reconstructed; and (ii) purging, or destroying electronic media containing County Information consistent with NIST Special Publication 800-88, "Guidelines for Media Sanitization," such that the County Information cannot be retrieved. The Contractor will provide an attestation on company letterhead and certified documentation from a media destruction firm, detailing the destruction method used and the County Information involved, the date of destruction, and the company or individual who performed the destruction. Such statement will be sent to the designated County contract manager within ten days of termination or expiration of the Contract or at any time upon the County's request. On termination or expiration of this Contract, the County will return or destroy all Contractor's Information marked as confidential (excluding items licensed to the County hereunder, or that provided to the County by the Contractor hereunder), at the County's option.

10. PHYSICAL AND ENVIRONMENTAL SECURITY

All Contractor facilities that process County Information will be located in secure areas and protected by perimeter security such as barrier access controls (e.g., the use of guards and entry badges) that provide a physically secure environment from unauthorized access, damage, and interference.

All Contractor facilities that process County Information will be maintained with physical and environmental controls (temperature and humidity) that meet or exceed hardware manufacturer's specifications.

11. OPERATIONAL MANAGEMENT, BUSINESS CONTINUITY, AND DISASTER RECOVERY

The Contractor must: (i) monitor and manage all of its Information processing facilities, including, without limitation, implementing operational procedures, change management, and Incident response procedures consistent with Section 13 SECURITY AND PRIVACY INCIDENTS; and (ii) deploy adequate anti-malware software and

adequate back-up systems to ensure essential business Information can be promptly recovered in the event of a disaster or media failure; and (iii) ensure its operating procedures are adequately documented and designed to protect Information and computer media from theft and unauthorized access.

The Contractor must have business continuity and disaster recovery plans. These plans must include a geographically separate back-up data center and a formal framework by which an unplanned event will be managed to minimize the loss of County Information and services. The formal framework includes a defined back-up policy and associated procedures, including documented policies and procedures designed to: (i) perform back-up of data to a remote back-up data center in a scheduled and timely manner; (ii) provide effective controls to safeguard backed-up data; (iii) securely transfer County Information to and from back-up location; (iv) fully restore applications and operating systems; and (v) demonstrate periodic testing of restoration from back-up location. If the Contractor makes back-ups to removable media (as described in Section 8 STORAGE AND TRANSMISSION OF COUNTY INFORMATION), all such back-ups must be encrypted in compliance with the encryption requirements noted above in Section 8 STORAGE AND TRANSMISSION OF COUNTY INFORMATION.

12. ACCESS CONTROL

Subject to and without limiting the requirements under Section 8 STORAGE AND TRANSMISSION OF COUNTY INFORMATION, County Information (i) may only be made available and accessible to those parties explicitly authorized under the Contract or otherwise expressly approved by the County's Project Director or Project Manager in writing; and (ii) if transferred using removable media (as described in Section 8 STORAGE AND TRANSMISSION OF COUNTY INFORMATION), must be sent via a bonded courier and protected using encryption technology designated by the Contractor and approved by the County's Chief Information Security Officer in writing. The foregoing requirements must apply to back-up media stored by the Contractor at off-site facilities.

The Contractor must implement formal procedures to control access to County systems, services, and/or Information, including, but not limited to, user account management procedures and the following controls:

a. Network access to both internal and external networked services must be controlled, including, but not limited to, the use of industry standard and properly configured firewalls;

b. Operating systems will be used to enforce access controls to computer resources including, but not limited to, multi-factor authentication, use of virtual private networks (VPN), authorization, and event logging;

c. The Contractor will conduct regular, no less often than semi-annually, user access reviews to ensure that unnecessary and/or unused access to County Information is removed in a timely manner;

d. Applications will include access control to limit user access to County Information and

application system functions;

e. All systems will be monitored to detect deviation from access control policies and identify suspicious activity. The Contractor must record, review and act upon all events in accordance with Incident response policies set forth in Section 13 SECURITY AND PRIVACY INCIDENTS; and

f. In the event any hardware, storage media, or removable media (as described in Section 8 STORAGE AND TRANSMISSION OF COUNTY INFORMATION) must be disposed of or sent off-site for servicing, the Contractor must ensure all County Information has been eradicated from such hardware and/or media using industry best practices as discussed in Section 8 STORAGE AND TRANSMISSION OF COUNTY INFORMATION.

13. SECURITY AND PRIVACY INCIDENTS

In the event of a Security or Privacy Incident, the Contractor must :

a. Promptly notify the County's Chief Information Security Officer, the Departmental Information Security Officer, and the County's Chief Privacy Officer of any Incidents involving County Information, within 24 hours of detection of the Incident. All notifications must be submitted via encrypted email and telephone to the individuals listed on Exhibit D, County's Administration.

b. Include the following Information in all notices:

   i. The date and time of discovery of the Incident,

   ii. The approximate date and time of the Incident,

   iii. A description of the type of County Information involved in the reported Incident, and

   iv. A summary of the relevant facts, including a description of measures being taken to respond to and remediate the Incident, and any planned corrective actions as they are identified.

   v. The name and contact information for the organizations official representative(s), with relevant business and technical information relating to the incident.

c. Cooperate with the County to investigate the Incident and seek to identify the specific County Information involved in the Incident upon the County's written request, without charge, unless the Incident was caused by the acts or omissions of the County. As Information about the Incident is collected or otherwise becomes available to the Contractor, and unless prohibited by law, the Contractor must provide Information regarding the nature and consequences of the Incident that are reasonably requested by the County to allow the County to notify affected individuals, government agencies, and/or credit bureaus.

d. Immediately initiate the appropriate portions of their Business Continuity and/or Disaster Recovery plans in the event of an Incident causing an interference with Information Technology operations.

e. Assist and cooperate with forensic investigators, the County, law firms, and/or law enforcement agencies at the direction of the County to help determine the nature, extent, and source of any Incident, and reasonably assist and cooperate with the County on any additional disclosures that the County is required to make as a result of the Incident.

f. Allow the County or its third-party designee at the County's election to perform audits and tests of the Contractor's environment that may include, but are not limited to, interviews of relevant employees, review of documentation, or technical inspection of systems, as they relate to the receipt, maintenance, use, retention, and authorized destruction of County Information.

Notwithstanding any other provisions in this Contract and Exhibit, the Contractor must be (i) liable for all damages and fines, (ii) responsible for all corrective action, and (iii) responsible for all notifications arising from an Incident involving County Information caused by the Contractor's weaknesses, negligence, errors, or lack of Information Security or privacy controls or provisions.

14. NON-EXCLUSIVE EQUITABLE REMEDY

The Contractor acknowledges and agrees that due to the unique nature of County Information there can be no adequate remedy at law for any breach of its obligations hereunder, that any such breach may result in irreparable harm to the County, and therefore, that upon any such breach, the County will be entitled to appropriate equitable remedies, and may seek injunctive relief from a court of competent jurisdiction without the necessity of proving actual loss, in addition to whatever remedies are available within law or equity. Any breach of Section 6 CONFIDENTIALITY must constitute a material breach of this Contract and be grounds for immediate termination of this Contract in the exclusive discretion of the County.

15. AUDIT AND INSPECTION

a. **Self-Audits.** The Contractor must periodically conduct audits, assessments, testing of the system of controls, and testing of Information Security and privacy procedures, including penetration testing, intrusion detection, and firewall configuration reviews. These periodic audits will be conducted by staff certified to perform the specific audit in question at Contractor's sole cost and expense through either (i) an internal independent audit function, (ii) a nationally recognized, external, independent auditor, or (iii) another independent auditor approved by the County.

   The Contractor must have a process for correcting control deficiencies that have been identified in the periodic audit, including follow-up documentation providing evidence of such corrections. The Contractor must provide the audit results and any corrective action documentation to the County promptly upon its completion at the County's request. With respect to any other report, certification, or audit or test results prepared or received by the Contractor that contains any County Information, the Contractor must promptly provide the County with copies of the same upon the County's reasonable request, including identification of any failure or exception in the

Contractor's Information systems, products, and services, and the corresponding steps taken by the Contractor to mitigate such failure or exception. Any reports and related materials provided to the County pursuant to this Section must be provided at no additional charge to the County.

b. **County Requested Audits.** At its own expense, the County, or an independent third-party auditor commissioned by the County, will have the right to audit the Contractor's infrastructure, security and privacy practices, Data center, services and/or systems storing or processing County Information via an onsite inspection at least once a year. Upon the County's request, the Contractor must complete a questionnaire regarding Contractor's Information Security and/or program. The County will pay for the County requested audit unless the auditor finds that the Contractor has materially breached this Exhibit, in which case the Contractor must bear all costs of the audit; and if the audit reveals material non-compliance with this Exhibit, the County may exercise its termination rights underneath the Contract.

   Such audit will be conducted during the Contractor's normal business hours with reasonable advance notice, in a manner that does not materially disrupt or otherwise unreasonably and adversely affect the Contractor's normal business operations. The County's request for the audit will specify the scope and areas (e.g., Administrative, Physical, and Technical) that are subject to the audit and may include, but are not limited to physical controls inspection, process reviews, policy reviews, evidence of external and internal Vulnerability scans, penetration test results, evidence of code reviews, and evidence of system configuration and audit log reviews. It is understood that the results may be filtered to remove the specific Information of other Contractor customers such as IP address, server names, etc. The Contractor must cooperate with the County in the development of the scope and methodology for the audit, and the timing and implementation of the audit. This right of access will extend to any regulators with oversight of the County. The Contractor agrees to comply with all reasonable recommendations that result from such inspections, tests, and audits within reasonable timeframes.

   When not prohibited by regulation, the Contractor will provide to the County a summary of: (i) the results of any security audits, security reviews, or other relevant audits, conducted by the Contractor or a third party; and (ii) corrective actions or modifications, if any, the Contractor will implement in response to such audits.

ADDENDUM A: SOFTWARE AS A SERVICE (SaaS)

a. **License:** Subject to the terms and conditions set forth in this Contract, including payment of the license fees by County to the Contractor, the Contractor hereby grants to County a non-exclusive, non-transferable worldwide County license to use the SaaS, as well as any documentation and training materials, during the term of this Contract to enable the County to use the full benefits of the SaaS and achieve the purposes stated herein.

b. **Business Continuity:** In the event that the Contractor's infrastructure containing or processing County Information becomes lost, altered, damaged, interrupted, destroyed, or otherwise limited in functionality in a way that affects the County's use of the SaaS, the Contractor must immediately and within 24 hours implement the Contractor's Business Continuity Plan, consistent with Section 11 OPERATIONAL MANAGEMENT, BUSINESS CONTINUITY, AND DISASTER RECOVERY, such that the Contractor can continue to provide full functionality of the SaaS as described in the Contract.

   The Contractor will indemnify the County for any claims, losses, or damages arising out of the County's inability to use the SaaS consistent with the Contract Subparagraph 7.8, Confidentiality.

   The Contractor must include in its Business Continuity Plan service offering, a means for segmenting and distributing IT infrastructure, disaster recovery and mirrored critical system, among any other measures reasonably necessary to ensure business continuity and provision of the SaaS.

   In the event that the SaaS is interrupted, the County Information may be accessed and retrieved within two hours at any point in time. To the extent the Contractor hosts County Information related to the SaaS, the Contractor must create daily back-ups of all County Information related to the County's use of the SaaS in a segmented or off-site "hardened" environment in a manner that ensures back-ups are secure consistent with cybersecurity requirements described in this Contract and available when needed.

c. **Enhancements:** Upgrades, replacements and new versions: The Contractor agrees to provide to County, at no cost, prior to, and during installation and implementation of the SaaS any software/firmware enhancements, upgrades, and replacements which the Contractor initiates or generates that are within the scope of the SaaS and that are made available at no charge to the Contractor's other customers.

   During the term of this Contract, the Contractor must promptly notify the County of any available updates, enhancements or newer versions of the SaaS, and within 30 days, update or provide the new version to the County. The Contractor must provide any accompanying documentation in the form of new or revised documentation necessary to enable the County to understand and use the enhanced, updated, or replaced SaaS.

During the Contract term, the Contractor must not delete or disable a feature or functionality of the SaaS unless the Contractor provides 60 days advance notice and the County provides written consent to delete or disable the feature or functionality. Should there be a replacement feature or functionality, the County will have the sole discretion whether to accept such replacement. The replacement will be at no additional cost to the County. If the Contractor fails to abide by the obligations in this section, the County reserves the right to terminate the Contract for material breach and receive a pro-rated refund.

d. **Location of County Information:** The Contractor warrants and represents that it will store and process County Information only in the continental United States and that at no time will County Data traverse the borders of the continental United States in an unencrypted manner.

e. **Audit and Certification:** The Contractor agrees to conduct an annual System and Organization Controls (SOC 2 type II) audit or equivalent (i.e., The International Organization for Standardization (ISO) and the International Electrotechnical Commission (IEC) 27001:2022 certification audit or Health Information Trust Alliance (HITRUST) Common Security Framework certification audit) of its internal controls for security, availability, integrity, confidentiality, and privacy. The Contractor must have a process for correcting control deficiencies that have been identified in the audit, including follow-up documentation providing evidence of such corrections. The results of the audit and the Contractor's plan for addressing or resolving the audit findings must be shared with County's Chief Information Security Officer within ten business days of the Contractor's receipt of the audit results. The Contractor agrees to provide County with the current audit certifications upon request.

f. **Services Provided by a Subcontractor:** Prior to the use of any Subcontractor for the SaaS under this Contract, the Contractor must notify County of the proposed subcontractor(s) and the purposes for which they may be engaged at least 30 days prior to engaging the Subcontractor and obtain written consent of the County's Contract Administrator.

g. **Information Import Requirements at Termination:** Within one day of notification of termination of this Contract, the Contractor must provide County with a complete, portable, and secure copy of all County Information, including all schema and transformation definitions and/or delimited text files with documented, detailed schema definitions along with attachments in a format to be determined by County upon termination.

h. **Termination Assistance Services:** During the 90 day period prior to, and/or following the expiration or termination of this Contract, in whole or in part, the Contractor agrees to provide reasonable termination assistance services at no additional cost to County, which may include:

    i. Developing a plan for the orderly transition of the terminated or expired SaaS from the Contractor to a successor;

    ii. Providing reasonable training to County staff or a successor in the

performance of the SaaS being performed by the Contractor;

iii. Using its best efforts to assist and make available to the County any third-party services then being used by the Contractor in connection with the SaaS; and

iv. Such other activities upon which the Parties may reasonably agree.

DIGITAL ACCESSIBILITY REQUIREMENTS

These requirements are compliance standards for all websites, applications, documents, and video content published by or on behalf of the County of Los Angeles ("County") to ensure meeting accessibility requirements for individuals with disabilities, including those who rely on assistive technologies. These requirements are based on Title II of the Americans with Disabilities Act (ADA), which requires state and local governments to provide equal access to programs, services, and activities; and the Web Content Accessibility Guidelines (WCAG) 2.1 Levels A and AA, which define international requirements for accessible web content.

These requirements apply to County contractors responsible for developing, maintaining, or publishing digital content. This includes digital content included on external and internal websites, web applications, mobile applications, documents, multimedia, social media, maps and dashboards, and third-party applications.

Definitions

- **Web Content Accessibility Guidelines WCAG 2.1:** Version 2.1, developed by the W3C Web Content Accessibility Guidelines (WCAG) 2.1 covers a wide range of recommendations for making web content more accessible. Following these guidelines will make content more accessible to a wider range of people with disabilities, including accommodations for blindness and low vision, deafness and hearing loss, limited movement, speech disabilities, photosensitivity, and combinations of these, and some accommodation for learning disabilities and cognitive limitations; but will not address every user need for people with these disabilities. These guidelines address accessibility of web content on any kind of device (including desktops, laptops, kiosks, and mobile devices). The guidelines are intended to make web content more usable to users in general.
- **Level A/AA:** Conformance levels representing basic and intermediate accessibility requirements.
- **Assistive Technology:** Devices or software (e.g., screen readers, magnifiers) that help individuals with disabilities interact with digital content.
- **Automated Testing:** The use of software tools to scan digital content for accessibility issues that can be detected programmatically. Automated testing identifies issues such as missing alt text, low color contrast, improper heading structures, and keyboard traps.
- **Manual Testing:** The process of using human testers to evaluate accessibility success criteria that automated tools cannot reliably detect. This includes testing keyboard navigation, focus order, screen reader behavior, error messaging, and content structure.
- **Success Criteria:** Written as testable statements that are not technology-specific. Guidance about satisfying the success criteria in specific technologies, as well as general information about interpreting the success criteria, is provided in separate documents. Reference the Web Content Accessibility Guidelines (**WCAG**) Overview for an introduction and links to WCAG technical and educational material.

Digital Accessibility Requirements

A. **Websites and Web Applications**

Websites and web applications must comply with the following requirements. Refer to the success criteria reference for further guidance.

- **Automated Testing:** Websites and web applications must meet at least 90% of the 24 WCAG 2.1 Level A and AA success criteria designated for automated testing. See the Success Criteria Reference for the full list.
- **Manual Testing:** Websites and web applications must meet the 10 WCAG 2.1 Level A and AA success criteria designated for manual testing. See the Success Criteria Reference for details.
- **Accessibility Statement:** Pages must include a link to the County's accessibility statement and a contact form allowing users to submit accessibility requests.

B. **Mobile Applications**

Mobile apps must meet the following requirements. Refer to the success criteria reference for further guidance.

- **1.1.1 Non-text Content:** Provide text alternatives for non-text content that serves the same purpose.
- **1.3.1 Info and Relationships:** Content, structure and relationships can be programmatically determined.
- **1.4.3 Contrast (Minimum):** Text and images of text must have a contrast ratio of at least 4.5:1 against their background.
- **1.4.4 Resize Text** - Text can be resized to 200% without loss of content or function.
- **1.4.5 Images of Text -** Don't use images of text.
- **1.4.11 - No text Contrast -** The contrast between user interface components, graphics and adjacent colors is at least 3:1
- **2.1.1 Keyboard:** Functionality must be operable through a keyboard interface without requiring specific timings.
- **2.4.3 Focus Order:** Navigation must follow a meaningful and logical order when moving focus through interactive elements.
- **2.4.4 Link Purpose (In Context):** The purpose of each link must be clear from the link text alone or its context.
- **3.3.1 Error Identification:** If an input error is detected, it must be identified and described to the user in text.
- **4.1.2 Name, Role, Value:** UI components must expose their name, role, and value to assistive technologies.

C. **Documents**

Accessibility issues identified by the built-in accessibility checker in PDF, Word, Excel, and PowerPoint must be remediated.

D. **Multimedia**

Video content must comply with criteria 1.2.1, 1.2.2, and 1.2.4. Refer to the success criteria reference for further guidance.

- **1.2.1** Audio-only and Video-only (Prerecorded): Provide alternatives for audio-only content (such as transcripts) and for video-only content (such as descriptive text or audio tracks that describe visual information).
- **1.2.2** Captions (Prerecorded): Add synchronized captions to prerecorded videos with audio. Captions must include spoken dialogue and important non-speech information like sound effects or music.
- **1.2.4** Captions (Live): Add captions to live videos.

Social Media

Social media content must comply with the following requirements. Refer to the success criteria reference for further guidance.

- **1.1.1 Non-text Content**: Non-text content must have a text alternative that serves the same purpose. Posts with flyers, advertisements, etc. must be accompanied by a text equivalent.
- **1.2.1 Audio-only and Video-only (Prerecorded):** Provide alternatives for audio-only content (such as transcripts) and for video-only content (such as descriptive text or audio tracks that describe visual information).
- **1.2.2 Captions (Prerecorded):** Add synchronized captions to prerecorded videos with audio.
- **1.3.2 - Meaningful Sequence:** Present content in a meaningful order. The reading order of post content (text, hashtags, mentions) must make sense when read chronologically.
- **1.4.3 Contrast (Minimum):** Text must have enough contrast against backgrounds.

Maps and Dashboards

Maps and dashboards must comply with the following requirements. Refer to the success criteria reference for further guidance.

The text alternative must convey the same information presented on the map. A skip button must be provided to allow users to bypass the map and access the text alternative directly.

- **1.1.1 Non-text Content**: Non-text content must have a text alternative that serves the same purpose.
- **1.3.3 Sensory Characteristics** Don't rely on shape, color, size, sound, or visual position alone to convey meaning or instructions.
- **1.4.1 Use of Color**: Color must not be the sole means of conveying information.
- **1.4.3 Contrast (Minimum)**: Text and images of text must have a contrast ratio of at least 4.5:1.
- **2.1.1 Keyboard**: Functionality must be operable through a keyboard interface.

- **2.5.1 Pointer Gestures** Multi-point and path-based gestures can be operated with a single pointer

E. **Third-Party Applications**

Contractors providing third-party applications are required to meet all applicable County accessibility requirements set forth in this document.

Contractors must complete a self-assessment of their product, similar to a Voluntary Product Accessibility Template (VPAT), to document and demonstrate their compliance.

F. **Exceptions**

In accordance with ADA guidance, the following types of content are exempt from full compliance under specific conditions:

- **Archived Web Content:** Content created before the compliance date, retained for reference or recordkeeping, in a dedicated archive, and not updated.
  Example: Historical city council meeting minutes stored in an archive section without modifications.

- **Preexisting Conventional Electronic Documents:** Documents (e.g., PDFs, Word, Excel) created before the compliance date, not intended for active use.
  Example: An old PDF report from 2015 available on the website for historical reference.

- **Third-Party Content:** Content posted by external parties not under County contract (e.g., public comments on forums).
  Example: Comments or posts made by the public on a County-managed forum.

- **Individualized, Password-Protected Documents:** Personalized, secure documents (e.g., employee-specific benefits statements).
  Example: A personalized benefits statement accessible only to a particular employee.

- **Preexisting Social Media Posts:** Content posted before the compliance date on official social media accounts.
  Example: A Facebook post from 2020 on the County's official page.

  Even if content qualifies as an exception, Contractors must provide alternative formats upon request.

G. **Monitoring and Enforcement**

- Departments are required to provide status of remediation progress every two weeks using the accessibility compliance tracker.
- The accessibility dashboard will be used to monitor compliance benchmarks.
- Training and resources will be provided to ensure compliance across teams.

APPENDIX B - REQUIRED FORMS

Exhibits

1) Organization Questionnaire/Affidavit
2) Certification of Compliance
3) Request for Preference Consideration
4) Debarment History and List of Terminated Contracts
5) Community Business Enterprise (CBE) Information (Excel Worksheet)
6) Minimum Mandatory Requirements
7) List of References
8) List of Contracts
9) Contribution and Agent Declaration Form
10) Pricing Schedule (Excel Worksheet)
11) Declaration

REQUIRED FORMS – EXHIBIT 1

ORGANIZATION QUESTIONNAIRE/AFFIDAVIT

Proposer Name: Click or tap here to enter text.	**County Webven Number:** Click or tap here to enter text.
Address: Click or tap here to enter text.	
Telephone Number: Click or tap here to enter text.	**Email:** Click or tap here to enter text.
Internal Revenue Service Employer Identification Number: Click or tap here to enter text.	**California Business License Number:**Click or tap here to enter text.
Unique Entity Identifier (UEI): Click or tap here to enter text.	

1	Select the option that best defines your firm's business structure: ☐ Corporation ☐ Limited Liability Company (LLC) ☐ Limited Partnership ☐ Sole Proprietorship ☐ Non-Profit ☐ Franchise ☐ Other (Specify)	**If Corporation or Limited Liability Company (LLC):** Legal Name (as stated in Articles of Incorporation): Click or tap here to enter text. State of Incorporation: Click or tap here to enter text. Year of Incorporation: Click or tap here to enter text. **If Limited Partnership or a Sole Proprietorship:** Name of proprietor or managing partner: Click or tap here to enter text. **If other:** Specify business structure name: Click or tap here to enter text.
2	Is your firm doing business under one or more DBA's**?** ☐ Yes ☐ No	Name: Click or tap here to enter text. Country of Registration: Click or tap here to enter text. Year became DBA: Click or tap here to enter text.
3	Is your firm wholly/majority owned by, or a subsidiary of another firm? ☐ Yes ☐ No	If yes, indicate name of Parent Firm and State of Incorporation. Name of Parent Firm: Click or tap here to enter text. State of Incorporation or registration of parent firm: Click or tap here to enter text.
4	Has your firm done business under other names within last five (5) years? ☐ Yes ☐ No	If yes, indicate any other names and the year of name change. Name(s): Click or tap here to enter text. Year(s) of Name Change: Click or tap here to enter text.

REQUIRED FORMS – EXHIBIT 1

ORGANIZATION QUESTIONNAIRE/AFFIDAVIT

5	List names of all joint ventures, partners, subcontractors, or others having any right or interest in this contract or the proceeds thereof. If not applicable, state “NONE”.	Click or tap here to enter text.
6	Is your firm involved in any pending acquisition or mergers? ☐ Yes ☐ No	If yes, please provide additional information regarding the pending merger. Click or tap here to enter text.
7	List all names and contact information of all individuals legally authorized to commit the Proposer.	Name: Click or tap here to enter text. Title: Click or tap here to enter text. Phone: Click or tap here to enter text. Email: Click or tap here to enter text. Name: Click or tap here to enter text. Title: Click or tap here to enter text. Phone: Click or tap here to enter text. Email: Click or tap here to enter text. Name: Click or tap here to enter text. Title: Click or tap here to enter text. Phone: Click or tap here to enter text. Email: Click or tap here to enter text.

REQUIRED FORMS – EXHIBIT 2

CERTIFICATION OF COMPLIANCE

Proposer certifies compliance with all programs, policies, and ordinances specified below.

	TITLE	REFERENCE	CERTIFICATIONS
1	Certification of No Conflict of Interest	LACC 2.180	**Certifies Compliance?** ☐ Yes ☐ No
2	Familiarity with the County Lobbyist Ordinance Certification	LACC 2.160	**Certifies Compliance?** ☐ Yes ☐ No
3	Zero Tolerance Policy on Human Trafficking Certification	Motion	**Certifies Compliance?** ☐ Yes ☐ No
4	Compliance with Fair Chance Employment Hiring Practices Certification	Board Policy 5.250 LACC 8.300	**Certifies Compliance?** ☐ Yes ☐ No
6	Attestation of Willingness to Consider GAIN/START Participants	Board Policy 5.050	**Certifies Compliance?** ☐ Yes ☐ No **Willing to provide GAIN/START participants access to employee mentoring program?** ☐ Yes ☐ No ☐ N/A-program not available
7	Contractor Employee Jury Service Program Certification Form & Application for Exception	LACC 2.203	**Certifies Compliance?** ☐ Yes ☐ No **If No, identify exemption:** ☐ My business does not meet the definition of "contractor," as defined in the Program. ☐ My business is a small business as defined in the Program. ☐ My business is subject to a Collective Bargaining Agreement (attach agreement) that expressly provides that it supersedes all provisions of the Program
8	Certification of Compliance with the County's Defaulted Property Tax Reduction Program	LACC 2.206	**Certifies Compliance?** ☐ Yes ☐ No **If No, identify exemption:** Click or tap here to enter text.

REQUIRED FORMS – EXHIBIT 3

REQUEST FOR PREFERENCE CONSIDERATION

INSTRUCTIONS: Proposers requesting preference consideration must complete and include this form in their proposal. Proposers may request consideration for one or more preference programs. **In order to qualify for preference, firm must be certified by the County of Los Angeles. Please reference your Certification Letter issued by the County to determine Federal/Non-Federal preference eligibility.**

☐ **PREFERENCE NOT REQUESTED**

OR

☐ **PREFERENCE REQUESTED (SELECT ALL THAT APPLY)**		
Preference Program		**Reference**
☐	Request for Local Small Business Enterprise (LSBE) Program Preference ☐ Certification for Non-Federally Funded County Solicitations ☐ Certification for Federally Funded County Solicitations	**LACC 2.204**
☐	Request for Social Enterprise (SE) Program Preference ☐ Certification for Non-Federally Funded County Solicitations ☐ Certification for Federally Funded County Solicitations	**LACC 2.205**
☐	Request for Disabled Veterans Business Enterprise (DVBE) Program Preference	**LACC 2.211**

Note: In no instance should any of the listed preference programs price or scoring be combined with any other County program to exceed fifteen percent (15%) in response to any county solicitation.

REQUIRED FORMS – EXHIBIT 4

DEBARMENT HISTORY AND LIST OF TERMINATED CONTRACTS

Proposer's Name:

1. DEBARMENT HISTORY (Check one)	YES	NO
Proposer is currently debarred by a public entity	☐	☐
If yes, please provide the name of the public entity:		
2. LIST OF TERMINATED CONTRACTS (Check one)	**YES**	**NO**
Proposer has contracts that have been terminated in the past three (3) years.	☐	☐

If yes, please list all contracts that have been terminated prior to expiration within the last three (3) years.

Service: _____
Name of Entity: _____
Address: _____
Contact: _____
Telephone: _____
Email: _____
Termination Date: _____
Name/Contract No: _____
Reason for Termination: _____

Service: _____
Name of Entity: _____
Address: _____
Contact: _____
Telephone: _____
Email: _____
Termination Date: _____
Name/Contract No: _____
Reason for Termination: _____

Service: _____
Name of Entity: _____
Address: _____
Contact: _____
Telephone: _____
Email: _____
Termination Date: _____
Name/Contract No: _____
Reason for Termination: _____

REQUIRED FORMS – EXHIBIT 5

COMMUNITY BUSINESS ENTERPRISE (CBE) INFORMATION

Refer to Excel Worksheet

REQUIRED FORMS – EXHIBIT 6

MINIMUM MANDATORY REQUIREMENTS

Proposer acknowledges and certifies that it meets the Minimum Mandatory Requirements indicated below and as stated in Paragraph 4.0 (Minimum Mandatory Requirements), of this Request for Proposals.

No.	Minimum Mandatory Requirement(s) (M/R)	Complies with M/R	
		Yes	No
1	Proposer must have five years of experience, within the last seven years, as a sole proprietor, corporation, or other legal entity providing collections and accounts receivable software services, including Maintenance and Support, equivalent or similar to the services identified in Appendix A, SOW, to government entities (i.e., state, federal or Local). Proposer must provide a confirming statement demonstrating that it meets this requirement. • In the event the firm itself does not have the requisite five years of experience, but one or more of the principals involved in managing the daily operation of the firm individually do, then their individual or collective experience performing services equivalent or substantially similar to the services identified in Appendix A, SOW, may be considered in meeting this requirement in the TTC's sole discretion. Proposers must provide a written detailed description and/or resume demonstrating its five years of experience, or the experience of its principal(s), to fulfill this requirement and submit this documentation with its Proposal Submission under Proposer's Background and Experience (Section B.1).	☐	☐

2	Proposer must have automated system capabilities to accept and process account referrals and assignments via a secure file transfer environment defined by the TTC standards (Exhibit J, ISPR). Proposer must provide supporting documentation in its proposal attesting to its ability to meet this requirement.	☐	☐
3	Proposer must certify that it has an administrative business office within the United States of America to provide the required services as detailed in Appendix A, SOW. Proposer must provide the address of its administrative business office in its proposal.	☐	☐
4	Proposer must identify a Project Director, Project Manager, and Alternate Project Manager each with five years of relevant experience either with the Proposer or with another firm, that has provided Collections and Accounts Receivable services, prior to employment with the Proposer. Proposers must provide a written detailed description and/or resumes demonstrating the experience to fulfill this requirement and submit this documentation with its Proposal Submission under Proposer's Background and Experience (Section B.1).	☐	☐
5	Proposer must have attended the Mandatory Proposer's Conference identified in Paragraph 8.3 (Mandatory Proposer's Conference).	☐	☐
6	Proposer does not have unresolved questioned costs, as identified by the Auditor-Controller (A-C), in an amount over $100,000, that are confirmed to be disallowed costs by the contracting County department, and remain unpaid for a period of six months or more from the date of the A-C Report, unless such disallowed costs are the subject of current good faith negotiations to resolve the disallowed costs, in the opinion of the County.	☐	☐

REQUIRED FORMS – EXHIBIT 7
LIST OF REFERENCES

Proposer's Name: Click or tap here to enter text.

Proposer must provide three references where the same or similar scope of services was provided. It is the Proposer's responsibility to ensure accuracy of the information provided below.

REFERENCES	
REFERENCE 1	
AGENCY/DEPT:	
SERVICE TYPE:	
CONTRACT TERM:	
CONTRACT AMT:	
CONTACT:	
TELEPHONE:	
E-MAIL:	
REFERENCE 2	
AGENCY/DEPT:	
SERVICE TYPE:	
CONTRACT TERM:	
CONTRACT AMT:	
CONTACT:	
TELEPHONE:	
E-MAIL:	
REFERENCE 3	
AGENCY/DEPT:	
SERVICE TYPE:	
CONTRACT TERM:	
CONTRACT AMT:	
CONTACT:	
TELEPHONE:	
E-MAIL:	

REQUIRED FORMS – EXHIBIT 8

LIST OF CONTRACTS

Proposer's Name: Click or tap here to enter text.

Provide all public entity contracts for the last three (3) years where the same or similar scope of services was provided. It is the Proposer's responsibility to ensure accuracy of the information provided below. Use additional pages if required.

PUBLIC AGENCIES

AGENCY/DEPT:		AGENCY/DEPT:	
SERVICE TYPE:		SERVICE TYPE:	
CONTRACT TERM:		CONTRACT TERM:	
CONTRACT AMT:		CONTRACT AMT:	
CONTACT:		CONTACT:	
TELEPHONE:		TELEPHONE:	
E-MAIL:		E-MAIL:	

AGENCY/DEPT:		AGENCY/DEPT:	
SERVICE TYPE:		SERVICE TYPE:	
CONTRACT TERM:		CONTRACT TERM:	
CONTRACT AMT:		CONTRACT AMT:	
CONTACT:		CONTACT:	
TELEPHONE:		TELEPHONE:	
E-MAIL:		E-MAIL:	

AGENCY/DEPT:		AGENCY/DEPT:	
SERVICE TYPE:		SERVICE TYPE:	
CONTRACT TERM:		CONTRACT TERM:	
CONTRACT AMT:		CONTRACT AMT:	
CONTACT:		CONTACT:	
TELEPHONE:		TELEPHONE:	
E-MAIL:		E-MAIL:	

REQUIRED FORMS – EXHIBIT 9

CONTRIBUTION AND AGENT DECLARATION FORM

This form must be completed separately by all bidders/proposers, including all prime contractors and subcontractors, and by all applicants for licenses, permits, and other entitlements for use issued by the County of Los Angeles ("County").

Pursuant to the Levine Act (Government Code Section 84308), a member of the Board of Supervisors, other elected County officials (the Sheriff, Assessor, and the District Attorney), and other County employees and/or officers ("County Officers") are disqualified and not able to participate in a proceeding involving contracts, franchises, licenses, permits and other entitlements for use if the County Officer received more than $500 in contributions in the past 12 months from the bidder, proposer or applicant, any paid agent of the bidder, proposer, or applicant, or any financially interested participant who actively supports or opposes a particular decision in the proceeding.

State law requires you to disclose information about contributions made by you, your company, and lobbyists and agents paid to represent you. Failure to complete the form in its entirety may result in significant delays in the processing of your application and potential disqualification from the procurement or application process.

You must fully answer the applicable questions below. You ("Declarant"), or your company, if applicable, including all entities identified below (collectively, "Declarant Company") must also answer the questions below. The term "employee(s)" shall be defined as employees, officers, partners, owners, or directors of Declarant Company.

An affirmative response to any questions will not automatically cause the disqualification of your bid/proposal, or the denial of your application for a license, permit or other entitlement. However, failure to answer questions completely, in good faith, or providing materially false answers may subject a bidder/proposer to disqualification from the procurement.

This material is intended for use by bidders/proposers, including all prime contractors and subcontractors, and by all applicants for licenses, permits, and other entitlements for use issued by the County of Los Angeles and does not constitute legal advice*. If you have questions about the Levine Act and how it applies to you, you should call your lawyer or contact the Fair Political Practices Commission for further guidance.*

REQUIRED FORMS – EXHIBIT 9

CONTRIBUTION AND AGENT DECLARATION FORM

Complete each section below. State "none" if applicable.

A. COMPANY OR APPLICANT INFORMATION

1) Declarant Company or Applicant Name:
Click or tap here to enter text.

a) If applicable, identify all subcontractors that have been or will be named in your bid or proposal: Click or tap here to enter text.

b) If applicable, variations and acronyms of Declarant Company's name used within the past 12 months: Click or tap here to enter text.

c) Identify all entities or individuals who have the authority to make decisions for you or Declarant Company about making contributions to a County Officer, regardless of whether you or Declarant Company have actually made a contribution:
Click or tap here to enter text.

[IF A COMPANY, ANSWER QUESTIONS 2 - 3]

2) Identify only the Parent(s), Subsidiaries and Related Business Entities that Declarant Company has controlled or directed, or been controlled or directed by. "Controlled or directed" means shared ownership, 50% or greater ownership, or shared management and control between the entities.

a) Parent(s):
Click or tap here to enter text.

b) Subsidiaries:
Click or tap here to enter text.

c) Related Business Entities:
Click or tap here to enter text.

3) If Declarant Company is a closed corporation (non-public, with under 35 shareholders), identify the majority shareholder.

Click or tap here to enter text.

4) Identify all entities (proprietorships, firms, partnerships, joint ventures, syndicates, business trusts, companies, corporations, limited liability companies, associations, committees, and any other organization or group of persons acting in concert) whose contributions you or Declarant Company have the authority to direct or control.

Click or tap here to enter text.

5) Identify any individuals such as employees, agents, attorneys, law firms, lobbyists, and lobbying firms who are or who will act on behalf of you or Declarant Company and who will receive compensation to communicate with a County Officer regarding the award or approval of **this** contract or project, license, permit, or other entitlement for use.

*(Do **not** list individuals and/or firms who, as part of their profession, either (1) submit to the County drawings or submissions of an architectural, engineering, or similar nature, **or** (2) provide purely technical data or analysis, **and** who will not have any other type of communication with a County agency, employee, or officer.)*

Click or tap here to enter text.

6) If you or Declarant Company are a 501(c)(3) non-profit organization, identify the compensated officers of your organization and the compensated members of your board.

Click or tap here to enter text.

B. CONTRIBUTIONS

1) Have you or the Declarant Company solicited or directed your employee(s) or agent(s) to make contributions, whether through fundraising events, communications, or any other means, to a County Officer in the past 12 months? If so, provide details of each occurrence, including the date.

Date (contribution solicited, or directed)	**Recipient Name** (elected official)	**Amount**
Click or tap here to enter text.	Click or tap here to enter text.	Click or tap here to enter text.
Click or tap here to enter text.	Click or tap here to enter text.	Click or tap here to enter text.
Click or tap here to enter text.	Click or tap here to enter text.	Click or tap here to enter text.

*Please attach an additional page, if necessary.

2) Disclose all contributions made by you or any of the entities and individuals identified in Section A to a County officer in the past 12 months.

Date (contribution made)	**Name** (of the contributor)	**Recipient Name** (elected official)	**Amount**
Click or tap here to enter text.	Click or tap here to enter text.	Click or tap here to enter text.	Click or tap here to enter text.
Click or tap here to enter text.	Click or tap here to enter text.	Click or tap here to enter text.	Click or tap here to enter text.
Click or tap here to enter text.	Click or tap here to enter text.	Click or tap here to enter text.	Click or tap here to enter text.

*Please attach an additional page, if necessary.

REQUIRED FORMS – EXHIBIT 9

CONTRIBUTION AND AGENT DECLARATION FORM

C. DECLARATION

By signing this Contribution and Agent Declaration form, you (Declarant), or you and the Declarant Company, if applicable, attest that you have read the entirety of the Contribution Declaration and the statements made herein are true and correct to the best of your knowledge and belief. (Only complete the one section that applies.)

There are Click or tap here to enter text. additional pages attached to this Contribution Declaration Form.

COMPANY BIDDERS OR APPLICANTS

I, Click or tap here to enter text. (Authorized Representative), on behalf of Click or tap here to enter text.(Declarant Company), at which I am employed as Click or tap here to enter text. (Title), attest that after having made or caused to be made a reasonably diligent investigation regarding the Declarant Company, the foregoing responses, and the explanation on the attached page(s), if any, are correct to the best of my knowledge and belief. Further, I understand that failure to answer the questions in good faith or providing materially false answers may subject Declarant Company to consequences, including disqualification of its bid/proposal or delays in the processing of the requested contract, license, permit, or other entitlement.

IMPORTANT NOTICE REGARDING FUTURE AGENTS AND FUTURE CONTRIBUTIONS:

By signing this Contribution and Agent Declaration form, you also agree that, if Declarant Company hires an agent, such as, but not limited to, an attorney or lobbyist during the course of these proceedings and will compensate them for communicating with the County about this contract, project, permit, license, or other entitlement for use, you agree to inform the County of the identity of the agent or lobbyist and the date of their hire. You also agree to disclose to the County any future contributions made to members of the County Board of Supervisors, another elected County officer (the Sheriff, Assessor, and the District Attorney), or any other County officer or employee by the Declarant Company, or, if applicable, any of the Declarant Company's proposed subcontractors, agents, lobbyists, and employees who have communicated or will communicate with the County about this contract, license, permit, or other entitlement after the date of signing this disclosure form, and within 12 months following the approval, renewal, or extension of the requested contract, license, permit, or entitlement for use.

_____ Click or tap here to enter text.

Signature Date

REQUIRED FORMS – EXHIBIT 9

CONTRIBUTION AND AGENT DECLARATION FORM

INDIVIDUAL BIDDERS OR APPLICANTS

I, Click or tap here to enter text., declare that the foregoing responses and the explanation on the attached sheet(s), if any, are correct to the best of my knowledge and belief. Further, I understand that failure to answer the questions in good faith or providing materially false answers may subject me to consequences, including disqualification of my bid/proposal or delays in the processing of the requested license, permit, or other entitlement.

IMPORTANT NOTICE REGARDING FUTURE AGENTS AND FUTURE CONTRIBUTIONS:

If I hire an agent or lobbyist during the course of these proceedings and will compensate them for communicating with the County about this contract, project, permit, license, or other entitlement for use, I agree to inform the County of the identity of the agent or lobbyist and the date of their hire. I also agree to disclose to the County any future contributions made to members of the County Board of Supervisors, another elected County official (the Sheriff, Assessor, and the District Attorney), or any other County officer or employee by me, or an agent such as, but not limited to, a lobbyist or attorney representing me, that are made after the date of signing this disclosure form, and within 12 months following the approval, renewal, or extension of the requested contract, license, permit, or entitlement for use.

_____ Click or tap here to enter text.

Signature Date

REQUIRED FORMS – EXHIBIT 10

PRICING SCHEDULE

.

Refer to Excel Worksheet

REQUIRED FORMS – EXHIBIT 11
DECLARATION

DECLARATION: I DECLARE UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA THAT THE INFORMATION SUBMITTED IN EXHIBITS 1-11 IS TRUE AND CORRECT.

PRINT NAME: Click or tap here to enter text.	TITLE: Click or tap here to enter text.
SIGNATURE:	DATE: Click or tap here to enter text.

APPENDIX C

SOLICITATION REQUIREMENTS REVIEW (SRR) REQUEST

Proposers/Bidders requesting a Solicitation Requirements Review must submit this form to the County within the timeframe identified in the solicitation document.

Proposer/Bidder Name: Click or tap here to enter text.	Date of Request: Click or tap here to enter text.
Solicitation Title: Click or tap here to enter text.	Solicitation No.: Click or tap here to enter text.

A **Solicitation Requirements Review** is being requested because the Proposer/Bidder asserts that they are being unfairly disadvantaged for the following reason(s): *(check all that apply)*

- ☐ Application of **Minimum Mandatory Requirements**
- ☐ Application of **Business Requirements**
- ☐ Application of **Evaluation Criteria**
- ☐ Due to **unclear instructions**, the process may result in the County not receiving the best possible responses from prospective Proposers/Bidders.

For each area contested, Proposer/Bidder must explain in detail the factual reasons for the requested review. *(Attach supporting documentation.)*

Request submitted by:

Name: Click or tap here to enter text. Title: Click or tap here to enter text.

For County use only

Date SRR Request Received by County: Click or tap here to enter text. Date Solicitation Released: Click or tap here to enter text.

Reviewed by: Click or tap here to enter text.