

# NEWS

### Treasurer and Tax Collector Elizabeth Buenrostro Ginsberg

437 Kenneth Hahn Hall of Administration, 500 West Temple Street, Los Angeles, CA 90012

August 28, 2024

#### FOR IMMEDIATE RELEASE

## Los Angeles County Treasurer and Tax Collector Notifies Property Owners of Defaulted Prior Year Taxes

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111 entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Ángeles.

**ELIZABETH BUENROSTRO GINSBERG**, Los Angeles County Treasurer and Tax Collector, mailed Statements of Prior Year Taxes with the attached Special Notice to certain Los Angeles County property owners. The statement alerts property owners that they have unpaid Annual and/or Supplemental Secured Property Taxes for prior year(s), and their property may become subject to the tax collector's power to sell. If residential or agricultural property remains tax defaulted for more than five years, and commercial property or unimproved vacant residential lots remain tax defaulted for more than three years, we will offer the property for sale at a public auction in accordance with State law. The notice provides important information regarding payment options, the Department's office location, and office hours.

Mrs. Buenrostro Ginsberg advised, "As a result of this mailing, property owners may find it difficult to reach us on the telephone. They may obtain answers to the great majority of their questions in addition to viewing their 2023-24 Annual Secured Property Tax Bill, making online electronic check (eCheck) payments, or obtaining tax payment history for the past three fiscal tax years on the Los Angeles County Property Tax Portal at propertytax.lacounty.gov. A new eCheck video, with closed captions in English, Armenian, Chinese, Korean, or Spanish, is available at ttc.lacounty.gov/pay-yourproperty-taxes. Property owners may also submit their inquiries ttc.lacounty.gov/public-inquiries or call the toll-free Property Tax Information Line at 1(888) 807-2111, where automated information is available 24 hours a day, 7 days a week."

Property owners can subscribe to receive property tax related emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, taxpayers may go to Email Notification Service at <a href="ttc.lacounty.gov/eNotify">ttc.lacounty.gov/eNotify</a>.

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TREASURER AND TAX COLLECTOR

# COUNTY OF LOS ANGELES TREASURER AND TAX COLLECTOR

Kenneth Hahn Hall of Administration 225 North Hill Street, First Floor Lobby, Los Angeles, California 90012 Telephone: (888) 807-2111 or (213) 974-2111 ttc.lacounty.gov and propertytax.lacounty.gov Board of Supervisors
HILDA L. SOLIS
First District
HOLLY J. MITCHELL
Second District
LINDSEY P. HORVATH
Third District
JANICE HAHN
Fourth District
KATHRYN BARGER
Fifth District

### SPECIAL NOTICE

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111 entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Ángeles.

You are receiving the enclosed tax statement because our records show that there are unpaid Annual and/or Supplemental Secured Property Taxes on this property, which may subsequently result in the property being sold at a public auction. Unpaid secured property taxes are subject to penalties at the rate of 1.5 percent per month until paid in full. If you are not the owner of this property, we are sending you this notice at the request of the owner under our Third Party Notification Program.

### **PAYMENT OPTIONS**

**PAYMENTS** – We only accept U.S. currency drawn on U.S. based financial institutions.

**PARTIAL PAYMENTS** – We recommend you pay the total amount due. However, if you are unable to do so, we accept partial payments, which reduce the amount of penalties imposed.

**PAY ONLINE** – To make payments online, go to <u>propertytax.lacounty.gov</u> and select "Pay Property Taxes Online." You can make online payments 24 hours a day, 7 days a week. Please note that you cannot make online payments for installment plans (Four-Pay and Five-Pay Plans).

PAY BY ELECTRONIC CHECK – There is no cost to you for electronic check (eCheck) payments, and you receive instant confirmation. The enclosed tax statement contains your Assessor's Identification Number (AIN), which you will need to complete the transaction. Each eCheck transaction is limited to \$2,500,000.00.

You may view a step-by-step video on how to make an eCheck payment at <a href="ttc.lacounty.gov/pay-your-property-taxes">ttc.lacounty.gov/pay-your-property-taxes</a>. The video is available in multiple languages.

When paying by eCheck, your bank account must be Automated Clearing House (ACH)-enabled, meaning the transaction can settle through the ACH Network. If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to authorize ACH debits from Los Angeles County with a debit filter with the Company Identification Number of  $\boxed{0}$   $\boxed{$ 

**PAY BY CREDIT OR DEBIT CARD ONLINE** – You may also pay online by using major credit cards or debit cards. Each online credit/debit card transaction is limited to \$99,999.99, including a cost, currently 2.22 percent of the transaction amount (minimum \$1.49 per transaction). **You will receive instant confirmation of your online payment.** 

**PAY BY MAIL** – Please use the enclosed envelope and include the payment stub from the tax statement. Do not mail cash or attach staples, clips, tape, or correspondence. You must mail property tax payments to the Los Angeles County Treasurer and Tax Collector, Post Office Box 54088, Los Angeles, CA 90054-0088. **Do not mail your payments to any other address**.

**PAY IN PERSON** – We accept cash, check, money order, cashier's check, and major credit cards and debit cards at 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012, between 8:00 a.m. and 5:00 p.m. Pacific Time, Monday through Friday, excluding Los Angeles County holidays. Each in-person credit/debit card transaction is limited to \$75,000.00, including a cost, currently 2.22 percent of the transaction amount (minimum \$1.49 per transaction).

### **SPECIAL PROGRAMS**

**INSTALLMENT PLAN OPTION FOR DEFAULTED TAXES FROM A PRIOR YEAR** – You may be eligible to open an Installment Plan of Redemption and pay the defaulted taxes over a five-year period for commercial properties or unimproved vacant residential lots that are less than three years in default, and residential or agricultural properties that are less than five years in default. The opening of the plan will prevent the properties from being sold at a public auction. For more information, visit our website at <a href="ttc.lacounty.gov/property-tax-installment-plans">ttc.lacounty.gov/property-tax-installment-plans</a>.

**MILITARY ACTIVE DUTY EXEMPTIONS** – Under provisions of the Federal Servicemembers Civil Relief Act, active military personnel, regardless of the duration of military service or financial status, may qualify for a reduction in the interest charged on unpaid property taxes. For more information, visit our website at <a href="ttc.lacounty.gov/property-tax-relief-for-military-personnel">ttc.lacounty.gov/property-tax-relief-for-military-personnel</a>.

**EMAIL NOTIFICATION SERVICE** – You can subscribe to receive property tax related emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, go to Email Notification Service at **ttc.lacounty.gov/eNotify**.

**VOLUNTARY THIRD PARTY NOTIFICATION PROGRAM** – In the event your property becomes tax defaulted and/or subject to the tax collector's power to sell, you can designate a Third Party (e.g., a friend, family member, or agency) to receive copies of the default notices so that someone can remind you of your property tax obligation. To subscribe, go to <a href="ttc.lacounty.gov/third-party-property-tax-notification-program">ttc.lacounty.gov/third-party-property-tax-notification-program</a>.

#### **NEED ADDITIONAL ASSISTANCE?**

Visit our Public Inquiries web page at <a href="ttc.lacounty.gov/public-inquiries">ttc.lacounty.gov/public-inquiries</a> for self-service options, to obtain answers to the great majority of your questions, or to submit an inquiry.

Visit us: 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012

Call us: 1(888) 807-2111 or 1(213) 974-2111 - Our Property Tax Information Line has

automated information available 24 hours a day, 7 days a week. Anyone who is hearing impaired and has TDD equipment may leave a message at

1(213) 974-2196 or use California Relay Services at 1(800) 735-2929.