



NEWS

Treasurer and Tax Collector Keith Knox

437 Kenneth Hahn Hall of Administration, 500 West Temple Street, Los Angeles, CA 90012

March 1, 2024

FOR IMMEDIATE RELEASE

Los Angeles County Treasurer and Tax Collector Mails Notices of Payment(s) Due

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111 entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Ángeles.

KEITH KNOX, Los Angeles County Treasurer and Tax Collector, mailed Payment Activity Notices to certain Los Angeles County property owners. The notices alert property owners that the Department's records reflect no payment, a partial payment, or a late payment on the first installment of their property taxes for 2023-24. The notices include the attached insert which provides important information regarding payment options, the Department's office location, and office hours.

Mr. Knox advised, "As a result of this mailing, property owners may find it difficult to reach us on the telephone. They may obtain answers to the great majority of their questions in addition to viewing their 2022-23 and 2023-24 Annual Secured Property Tax Bills, making online electronic check (eCheck) payments, or obtaining tax payment history for the past three fiscal tax years on the Los Angeles County Property Tax Portal at propertytax.lacounty.gov. Property owners may also submit their inquiries at ttc.lacounty.gov/public-inquiries or call the toll-free Property Tax Information Line at 1(888) 807-2111, where automated information is available 24 hours a day, 7 days a week."

Property owners can subscribe to receive property tax related emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, taxpayers may go to Email Notification Service at ttc.lacounty.gov/eNotify.

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**KEITH KNOX
TREASURER AND TAX COLLECTOR
COUNTY OF LOS ANGELES
P.O. BOX 512102, LOS ANGELES, CA 90051-0102**

PAYMENT ACTIVITY NOTICE

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111 entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Ángeles.

This Payment Activity Notice is to alert you that our records reflect a penalty was imposed on the 1st installment of your property tax bill. The penalty was imposed for one or more of the following reasons: no payment was received, a partial payment was received, or your 1st installment payment was received after the delinquency date. To avoid any additional penalties and/or cost, remit your payment by the April 10, 2024 delinquency date on the tax notice.

PAYMENT OPTIONS

PAYMENTS – We only accept U.S. currency drawn on U.S. based financial institutions.

PARTIAL PAYMENTS – We recommend you pay the total amount due. However, if you are unable to do so, we accept partial payments, which reduce the amount of penalties imposed.

PAY ONLINE – To make payments online, go to propertytax.lacounty.gov and select “Pay Property Taxes Online.” You can make online payments 24 hours a day, 7 days a week up until 11:59 p.m. Pacific Time on the delinquency date. Please note that you cannot make online payments for installment plans (Four-Pay and Five-Pay Plans).

PAY BY ELECTRONIC CHECK – **There is no cost to you for electronic check (eCheck) payments, and you receive instant confirmation.** The enclosed tax notice contains your Assessor’s Identification Number (AIN), which you will need to complete the transaction. Each eCheck transaction is limited to \$999,999.99.

When paying by eCheck, your bank account must be Automated Clearing House (ACH)-enabled, meaning the transaction can settle through the ACH Network. If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to authorize ACH debits from Los Angeles County with a debit filter with the Company Identification Number of **0000079161**.

PAY BY CREDIT OR DEBIT CARD ONLINE – You may also pay online by using major credit cards or debit cards. Each online credit/debit card transaction is limited to \$99,999.99, including a cost, currently 2.22 percent of the transaction amount (minimum \$1.49 per transaction). **You will receive instant confirmation of your online payment.**

PAY BY CREDIT OR DEBIT CARD OVER THE TELEPHONE – We accept major credit and debit card payments over the telephone for current year taxes only. To pay by telephone, call toll-free 1(888) 473-0835. The enclosed tax notice contains your Assessor’s Identification Number (AIN), Year, and Sequence, which you will need to complete the transaction. Each credit/debit card transaction is limited to \$99,999.99, including a cost, currently 2.22 percent of the transaction amount (minimum \$1.49 per transaction). Please note that you cannot make payments for defaulted taxes or installment plans (Four-Pay and Five-Pay Plans) over the telephone.

PAY BY MAIL – Please use the enclosed envelope(s) and include the payment stub from the tax notice. **If paying both installments, please include both payment stubs.** Do not mail cash or attach staples, clips, tape, or correspondence. You must mail property tax payments to the Los Angeles County Treasurer and Tax Collector, Post Office Box 54018, Los Angeles, CA 90054-0018. **Do not mail your payments to any other address.** Property tax payments must be received or USPS postmarked by the delinquency date to avoid penalties. To assist taxpayers in understanding how to avoid penalties that could result from postmark issues, we have compiled important information on how to “Avoid Penalties by Understanding Postmarks.” Visit our website at ttc.lacounty.gov/avoid-penalties-by-understanding-postmarks.

MORE INFORMATION ON REVERSE

PAY IN PERSON – We accept cash, check, money order, cashier’s check, and major credit cards and debit cards at 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012, between 8:00 a.m. and 5:00 p.m. Pacific Time, Monday through Friday, excluding Los Angeles County holidays. Each in-person credit/debit card transaction is limited to \$75,000.00, including a cost, currently 2.22 percent of the transaction amount (minimum \$1.49 per transaction).

ONLINE BANKING OR BILL PAYMENT SERVICES – We **DO NOT** recommend using these services to pay property taxes. The USPS does not postmark the envelopes these firms use to mail us the payment. In the absence of a postmark, we determine penalties based exclusively on the date we receive payment.

SPECIAL PROGRAMS

MILITARY ACTIVE DUTY EXEMPTIONS – Under provisions of the Federal Servicemembers Civil Relief Act, active military personnel, regardless of the duration of military service or financial status, qualify for a reduction in the interest charged on unpaid property taxes. For more information, visit our website at ttc.lacounty.gov/property-tax-relief-for-military-personnel.

EMAIL NOTIFICATION SERVICE – You can subscribe to receive property tax related emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, go to Email Notification Service at ttc.lacounty.gov/eNotify.

VOLUNTARY THIRD PARTY NOTIFICATION PROGRAM – In the event your property becomes tax defaulted and/or subject to the tax collector’s power to sell, you can designate a Third Party (e.g., a friend, family member, or agency) to receive copies of the default notices so that someone can remind you of your property tax obligation. To subscribe, go to ttc.lacounty.gov/third-party-property-tax-notification-program.

INSTALLMENT PLAN OPTION FOR DEFAULTED TAXES FROM A PRIOR YEAR – You may be eligible to open an Installment Plan of Redemption and pay the defaulted taxes over a five-year period for commercial properties or unimproved vacant residential lots that are less than three years in default, and residential or agricultural properties that are less than five years in default. The opening of the plan will prevent the properties from being sold at a public auction. For more information, visit our website at ttc.lacounty.gov/property-tax-installment-plans.

REQUIREMENT FOR REGISTRATION OF TAX AGENTS

Any person who is employed, is under contract, or otherwise receives compensation to communicate directly, or through agents, employees or subcontractors, with any County official for the purpose of influencing official action, is required to register as a Tax Agent pursuant to County Code 2.165 under the Tax Agent Registration Program. For more information, please visit the Assessment Appeals Board website at bos.lacounty.gov/Services/Assessment-Appeals/Tax-Agent-Registration. The listing of registered Tax Agents is accessible online at lacaab.lacounty.gov.

NEED ADDITIONAL ASSISTANCE?

Visit our Public Inquiries web page at ttc.lacounty.gov/public-inquiries for self-service options, to obtain answers to the great majority of your questions, or to submit an inquiry.

Visit us: 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012

Call us: 1(888) 807-2111 or 1(213) 974-2111 – Our Property Tax Information Line has automated information available 24 hours a day, 7 days a week. Anyone who is hearing impaired and has TDD equipment may leave a message at 1(213) 974-2196 or use California Relay Services at 1(800) 735-2929.

MORE INFORMATION ON REVERSE