



# NEWS

## *Treasurer and Tax Collector Keith Knox*

437 Kenneth Hahn Hall of Administration, 500 West Temple Street, Los Angeles, CA 90012

**March 1, 2023**

### **FOR IMMEDIATE RELEASE**

### **Los Angeles County Treasurer and Tax Collector Mails Notices of Payment(s) Due**

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111 entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Angeles.

**KEITH KNOX**, Los Angeles County Treasurer and Tax Collector mailed approximately 131,000 Payment Activity Notices to Los Angeles County property owners. The notices alert property owners that the Department's records reflect no payment, a partial payment, or a late payment on the first installment of their property taxes for the current tax year 2022-23. The notices include the attached insert which provides important information regarding payment options, the Department's office location, and office hours.

Mr. Knox advised, "As a result of this mailing, property owners may find it difficult to reach us on the telephone. They may obtain answers to the great majority of their questions, including how to request a copy of a property tax bill, obtain the amount due on any property, or find the tax payment history for the past three fiscal tax years on the Los Angeles County Property Tax Portal at [propertytax.lacounty.gov](http://propertytax.lacounty.gov). Property owners may also submit their inquiries at [ttc.lacounty.gov/public-inquiries](http://ttc.lacounty.gov/public-inquiries) or call the toll-free Property Tax Information Line at 1(888) 807-2111, where automated information is available 24 hours a day, 7 days a week."

Property owners can subscribe to receive property tax related emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, taxpayers may go to Email Notification Service at [ttc.lacounty.gov/eNotify](http://ttc.lacounty.gov/eNotify).

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**KEITH KNOX  
TREASURER AND TAX COLLECTOR  
COUNTY OF LOS ANGELES  
P.O. BOX 512102, LOS ANGELES, CA 90051-0102**

**PAYMENT ACTIVITY NOTICE**

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111 entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Ángeles.

This Payment Activity Notice is to alert you that our records reflect a penalty was imposed on the 1<sup>st</sup> installment of your property tax bill. The penalty was imposed for one or more of the following reasons: no payment was received, a partial payment was received, or your 1<sup>st</sup> installment payment was received after the delinquency date. To avoid any additional penalties and/or cost, remit your payment by the April 10, 2023 delinquency date on the tax notice.

**PAYMENT OPTIONS**

**PAYMENTS** – We only accept U.S. currency drawn on U.S. based financial institutions.

**PARTIAL PAYMENTS** – We recommend you pay the total amount due. However, if you are unable to do so, we accept partial payments, which reduce the amount of penalties imposed.

**PAY ONLINE** – To make payments online, go to [propertytax.lacounty.gov](http://propertytax.lacounty.gov) and select “Pay Property Taxes Online.” You can make online payments 24 hours a day, 7 days a week up until 11:59 p.m. Pacific Time on the delinquency date.

**There is no cost to you for electronic check (eCheck) payments.** The enclosed tax notice contains your Assessor’s Identification Number (AIN) and Personal Identification Number (PIN), which you will need to complete the transaction. Each eCheck transaction is limited to \$999,999.99.

You may view a step-by-step video on how to make an eCheck payment at [ttc.lacounty.gov/pay-secured-property-taxes-online](http://ttc.lacounty.gov/pay-secured-property-taxes-online). The video is available in multiple languages.

When paying by eCheck, your bank account must be Automated Clearing House (ACH)-enabled, meaning the transaction can settle through the ACH Network. If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to authorize ACH debits from Los Angeles County with a debit filter with the Company Identification Number of 0000079161. Los Angeles County updated its Company Identification Number in September 2018, so you must update this Company Identification Number if you previously had a debit filter on your bank account.

You may also pay online by using major credit cards or debit cards. Each online credit/debit card transaction is limited to \$99,999.99, including a cost, currently 2.22 percent of the transaction amount (minimum \$1.49 per transaction).

**PAY BY CREDIT OR DEBIT CARD OVER THE TELEPHONE** – We accept major credit card and debit card payments over the telephone for current year taxes only. To pay by telephone, call toll-free 1(888) 473-0835. The enclosed tax notice contains your Assessor’s Identification Number (AIN), Year, and Sequence, which you will need to complete the transaction. Each credit/debit card transaction is limited to \$99,999.99, including a cost, currently 2.22 percent of the transaction amount (minimum \$1.49 per transaction).

**BY MAIL** – Please use the enclosed envelope and include the payment stub from the tax notice. **If paying both installments, please include both payment stubs.** Do not mail cash or attach staples, clips, tape, or correspondence. You must mail property tax payments to the Los Angeles County Treasurer and Tax Collector, Post Office Box 54018, Los Angeles, CA 90054-0018. Do not mail your payments to any other address. Property tax payments must be received or United States Postal Service (USPS) postmarked by the delinquency date to avoid penalties. If we receive your payment after the delinquency date, with no postmark, the payment is late and we will impose penalties, in accordance with State law. We caution taxpayers who send their payments by mail that the USPS only postmarks certain mail depending on the type of postage used and may not postmark mail on

**MORE INFORMATION ON REVERSE**

the same day taxpayers deposit envelopes. To assist taxpayers in understanding how to avoid penalties that could result from postmark issues, we have compiled important information on how to “Avoid Penalties by Understanding Postmarks.” Visit our website at [ttc.lacounty.gov/avoid-penalties-by-understanding-postmarks](http://ttc.lacounty.gov/avoid-penalties-by-understanding-postmarks).

**PAY IN PERSON** – We accept cash, check, money order, cashier’s check, and major credit cards and debit cards at 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012, between 8:00 a.m. and 5:00 p.m. Pacific Time, Monday through Friday, excluding Los Angeles County holidays. Each credit/debit card transaction is limited to \$75,000.00, including a cost, currently 2.22 percent of the transaction amount (minimum \$1.49 per transaction).

**ONLINE BANKING OR BILL PAYMENT SERVICES** – We DO NOT recommend using these services to pay property taxes. The USPS does not postmark the envelopes these firms use to mail us the payment. In the absence of a postmark, we determine penalties based exclusively on the date we receive payment. For more information on how to “Avoid Penalties by Understanding Postmarks,” visit our website at [ttc.lacounty.gov/avoid-penalties-by-understanding-postmarks](http://ttc.lacounty.gov/avoid-penalties-by-understanding-postmarks).

### **SPECIAL PROGRAMS**

**MILITARY ACTIVE DUTY EXEMPTIONS** – Under provisions of the Federal Servicemembers Civil Relief Act, active military personnel, regardless of the duration of military service or financial status, qualify for a reduction in the interest charged on unpaid property taxes. For more information, visit our website at [ttc.lacounty.gov/property-tax-relief-for-military-personnel](http://ttc.lacounty.gov/property-tax-relief-for-military-personnel).

**EMAIL NOTIFICATION SERVICE** – You can subscribe to receive property tax related emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, go to Email Notification Service at [ttc.lacounty.gov/eNotify](http://ttc.lacounty.gov/eNotify).

**VOLUNTARY THIRD PARTY NOTIFICATION PROGRAM** – In the event your property becomes tax defaulted and/or subject to the tax collector’s power to sell, you can designate a Third Party (e.g., a friend, family member, or agency) to receive copies of the default notices so that someone can remind you of your property tax obligation. To subscribe, go to [ttc.lacounty.gov/third-party-property-tax-notification-program](http://ttc.lacounty.gov/third-party-property-tax-notification-program).

**INSTALLMENT PLAN OPTION FOR DEFAULTED TAXES FROM A PRIOR YEAR** – You may be eligible to open an Installment Plan of Redemption and pay the defaulted taxes over a five-year period for commercial properties or unimproved vacant residential lots that are less than three years in default, and residential or agricultural properties that are less than five years in default. The opening of the plan will prevent the properties from being sold at a public auction. For more information, visit our website at [ttc.lacounty.gov/property-tax-installment-plans](http://ttc.lacounty.gov/property-tax-installment-plans).

### **REQUIREMENT FOR REGISTRATION OF TAX AGENTS**

Any person who is employed, is under contract, or otherwise receives compensation to communicate directly, or through agents, employees or subcontractors, with any County official for the purpose of influencing official action, is required to register as a Tax Agent pursuant to County Code 2.165 under the Tax Agent Registration Program. For more information, please visit the Assessment Appeals Board website at [bos.lacounty.gov/Services/Assessment-Appeals/Tax-Agent-Registration](http://bos.lacounty.gov/Services/Assessment-Appeals/Tax-Agent-Registration). The listing of registered Tax Agents is accessible online at [lacaab.lacounty.gov](http://lacaab.lacounty.gov).

### **PROPERTY TAX INFORMATION/INQUIRY**

You may make a property tax inquiry or report your concerns via our website at [ttc.lacounty.gov/public-inquiries](http://ttc.lacounty.gov/public-inquiries).

Write us: Treasurer and Tax Collector, P.O. Box 512102, Los Angeles, CA 90051-0102  
Visit us: 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012  
Call us: 1(888) 807-2111 or 1(213) 974-2111 – Our Property Tax Information Line has automated information available 24 hours a day, 7 days a week. Anyone who is hearing impaired and has TDD equipment may leave a message at 1(213) 974-2196 or use California Relay Services at 1(800) 735-2929.  
Fax us: 1(213) 620-7948

**MORE INFORMATION ON REVERSE**