

“Why hasn’t my check cashed yet?”

- **It may take up to 30 days** for us to receive and process check payments.
- If it has been less than 30 days, please **do not call for a status**, do not place a stop payment, and do not mail a replacement check.
- Reminder: **Online payments are much faster**; you get an immediate confirmation of payment, and eCheck payments are no cost to you.

✓ DOs

1 Do pay property taxes online at propertytax.lacounty.gov.
There is **no cost to use eCheck**. Pay up until **11:59 P.M. Pacific Time** on the delinquency date.

2 Do use self-service options at propertytax.lacounty.gov:
• Locate the amount due.
• Review your payment history.
• Request a duplicate annual bill.

3 Do enroll in our Property Tax Management System.
Manage payments for properties you own. Visit propertytax.lacounty.gov for more information.

4 Do call your lender – not the Tax Collector – with questions on impound/escrow accounts.
Lenders may debit accounts up to several months prior to submitting the payment to the Tax Collector.

5 Do understand that the Tax Collector has limited authority to cancel penalties.
Review our Penalty Cancellation Policy on propertytax.lacounty.gov - “Self-Service Options.”

✗ DON'Ts

1 Don't wait to pay your bill until the deadline of December 10 or April 10.
Untimely or erroneous payments will incur a penalty.

2 Don't use online bill payment services.
See “Online Banking or Bill Payment Services” on the enclosed insert.

3 Don't mail payments without understanding postmarks.
Review “Avoid Penalties by Understanding Postmarks” on propertytax.lacounty.gov under “Resources.”

4 Don't ignore Supplemental Tax Bills.
Most lenders **DO NOT** pay them. Review our Supplemental Secured Property Tax information on ttc.lacounty.gov under “Property Tax FAQs.”

5 Don't assume the Tax Collector can cancel a penalty based on good history.
Review our Penalty Cancellation Policy on propertytax.lacounty.gov - “Self-Service Options.”



Email Notification Service

Subscribe to receive property tax related emails. Sign up at ttc.lacounty.gov/eNotify.

Follow us on NextDoor - Download the app and get the latest news on property taxes.



Información Adicional

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al **(213) 974-2111** entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Ángeles.