

# **NEWS**

### Treasurer and Tax Collector Keith Knox

437 Kenneth Hahn Hall of Administration, 500 West Temple Street, Los Angeles, CA 90012

September 1, 2022

#### FOR IMMEDIATE RELEASE

### Los Angeles County Treasurer and Tax Collector Notifies Property Owners of Defaulted Prior Year Taxes

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111 entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Ángeles.

**KEITH KNOX**, Los Angeles County Treasurer and Tax Collector, is in the process of mailing approximately 83,000 Statements of Prior Year Taxes with the attached Special Notice to Los Angeles County property owners. The statement alerts property owners that they have unpaid Annual and/or Supplemental Secured Property Taxes for prior year(s), and their property may become subject to the tax collector's power to sell. If residential or agricultural property remains tax defaulted for more than five years, and commercial property or unimproved vacant residential lots remain tax defaulted for more than three years, we will offer the property for sale at a public auction in accordance with State law. The notice provides important information regarding payment options, the Department's office location, and office hours.

Mr. Knox advised, "As a result of this mailing, property owners may find it difficult to reach us on the telephone. They may obtain answers to the great majority of their questions, including how to request a copy of a property tax bill, obtain the amount due on any property, or find the tax payment history for the past three fiscal tax years on the Los Angeles County Property Tax Portal at <a href="mailto:propertytax.lacounty.gov">property</a> Droperty owners may also call the toll-free Property Tax Information Line at 1(888) 807-2111, where automated information is available 24 hours a day, 7 days a week."

Property owners can subscribe to receive property tax related emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, taxpayers may go to Email Notification Service at <a href="ttc.lacounty.gov/eNotify">ttc.lacounty.gov/eNotify</a>.

The State of California Housing Finance Agency has launched the California Mortgage Relief Program to provide up to \$20,000 in property tax relief.



The California Mortgage Relief Program covers financial assistance for property taxes! Homeowners must have faced a COVID-19 pandemic-related financial hardship and have missed one property tax payment before June 13, 2022. Funds received never have to be paid back, and there is no cost to apply. Learn more today at <u>CaMortgageRelief.org</u>. For assistance, contact 1(888) 840-2594 or <u>info@camortgagerelief.org</u>.

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## COUNTY OF LOS ANGELES TREASURER AND TAX COLLECTOR

Kenneth Hahn Hall of Administration
225 North Hill Street, First Floor Lobby, Los Angeles, California 90012
P.O. Box 512102, Los Angeles, California 90051-0102
Telephone: (888) 807-2111 or (213) 974-2111 Fax: (213) 620-7948
ttc.lacounty.gov and propertytax.lacounty.gov

Board of Supervisors
HILDA L. SOLIS
First District
HOLLY J. MITCHELL
Second District
SHEILA KUEHL
Third District
JANICE HAHN
Fourth District
KATHRYN BARGER

Fifth District

### SPECIAL NOTICE

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111 entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Ángeles.

You are receiving the enclosed tax statement because our records show that there are unpaid Annual and/or Supplemental Secured Property Taxes on this property, which may subsequently result in the property being sold at a public auction. Unpaid secured property taxes are subject to penalties at the rate of 1.5 percent per month until paid in full. If you are not the owner of this property, we are sending you this notice at the request of the owner under our Third Party Notification Program.

The State of California Housing Finance Agency has launched the California Mortgage Relief Program to provide up to \$20,000 in property tax relief.



The California Mortgage Relief Program covers financial assistance for property taxes! Homeowners must have faced a COVID-19 pandemic-related financial hardship and have missed one property tax payment before June 13, 2022. Funds received never have to be paid back, and there is no cost to apply. Learn more today at <u>CaMortgageRelief.org</u>. For assistance, contact 1(888) 840-2594 or info@camortgagerelief.org.

### **PAYMENT OPTIONS**

**PARTIAL PAYMENTS** – We recommend you pay the total amount due. However, if you are unable to do so, we accept partial payments, which reduce the amount of penalties imposed.

**PAY ONLINE** – To make payments online, go to <u>propertytax.lacounty.gov</u> and select "Pay Property Taxes Online." You can make online payments 24 hours a day, 7 days a week.

There is no cost to you for electronic check (eCheck) payments. The enclosed tax statement contains your Assessor's Identification Number (AIN) and Personal Identification Number (PIN), which you will need to complete the transaction. Each eCheck transaction is limited to \$999,999.99.

You may view a step-by-step video on how to make an eCheck payment at <a href="ttc.lacounty.gov/pay-secured-property-taxes-online">ttc.lacounty.gov/pay-secured-property-taxes-online</a>. The video is available in multiple languages.

When paying by eCheck, your bank account must be Automated Clearing House (ACH)-enabled, meaning the transaction can settle through the ACH Network. If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to authorize ACH debits from Los Angeles County with a debit filter

You may also pay online by using major credit cards or debit cards. Each online credit/debit card transaction is limited to \$99,999.99, including a cost, currently 2.22 percent of the transaction amount.

**BY MAIL** – Please use the enclosed envelope and include the payment stub from the tax statement. Do not attach staples, clips, tape, or correspondence. You must mail property tax payments to the Los Angeles County Treasurer and Tax Collector, Post Office Box 54088, Los Angeles, CA 90054-0088. Do not mail your payments to any other address.

### **SPECIAL PROGRAMS**

INSTALLMENT PLAN OPTION FOR DEFAULTED TAXES FROM A PRIOR YEAR – You may be eligible to open an Installment Plan of Redemption and pay the defaulted taxes over a five-year period for commercial properties or unimproved vacant residential lots that are less than three years in default, and residential or agricultural properties that are less than five years in default. The opening of the plan will prevent the properties from being sold at a public auction. For more information, visit our website at <a href="ttc.lacounty.gov/property-tax-installment-plans">ttc.lacounty.gov/property-tax-installment-plans</a>.

**MILITARY ACTIVE DUTY EXEMPTIONS** – Under provisions of the Federal Servicemembers Civil Relief Act, active military personnel, regardless of the duration of military service or financial status, qualify for a reduction in the interest charged on unpaid property taxes. For more information, visit our website at <a href="ttc.lacounty.gov/property-tax-relief-for-military-personnel">ttc.lacounty.gov/property-tax-relief-for-military-personnel</a>.

**EMAIL NOTIFICATION SERVICE** – You can subscribe to receive property tax related emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, go to Email Notification Service at <a href="ttc.lacounty.gov/eNotify">ttc.lacounty.gov/eNotify</a>.

**VOLUNTARY THIRD PARTY NOTIFICATION PROGRAM** – In the event your property becomes tax defaulted and/or subject to the tax collector's power to sell, you can designate a Third Party (e.g., a friend, family member, or agency) to receive copies of the default notices so that someone can remind you of your property tax obligation. To subscribe, go to <a href="ttc.lacounty.gov/third-party-property-tax-notification-program">ttc.lacounty.gov/third-party-property-tax-notification-program</a>.

### **HOW TO OBTAIN GENERAL TAX INFORMATION**

Website: propertytax.lacounty.gov Email us: info@ttc.lacounty.gov

Write us: Treasurer and Tax Collector, P.O. Box 512102, Los Angeles, CA 90051-0102

Visit us: 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012

Call us: 1(888) 807-2111 or 1(213) 974-2111, our Property Tax Information Line where

automated information is available 24 hours a day, 7 days a week. Anyone who is hearing impaired and has TDD equipment may leave a message at

1(213) 974-2196, or use California Relay Services at 1(800) 735-2929.

Fax us: 1(213) 620-7948