

COUNTY OF LOS ANGELES TREASURER AND TAX COLLECTOR

TOP FIVE DOs AND DON'Ts Related to Your Annual Secured Property Tax Bill



DO

1

Pay online at propertytax.lacounty.gov.

eChecks are **FREE** and you can pay up **until 11:59 P.M. Pacific Time** on the delinquency date. See "Payment Options" on the enclosed insert.

2

Utilize self-service options at propertytax.lacounty.gov:

- Locate the amount due.
- Review your payment history.
- Learn to avoid penalties by understanding postmarks.

3

Enroll in our Property Tax Management System.

Manage payments for properties you own. Visit propertytax.lacounty.gov for more information.

4

Call your lender – not the Tax Collector – with questions on impound/escrow accounts.

Lenders may debit accounts up to several months prior to submitting the payment to the Tax Collector.

5

Understand that the Tax Collector has limited authority under the law to cancel penalties.

Review our Penalty Cancellation Policy on propertytax.lacounty.gov under "Self-Service Options."



DON'T

1

Wait until the last few days prior to **December 10 or April 10** to pay your bill.

If you pay close to the delinquency date and something goes wrong, you will not have an opportunity to correct it.

2

Pay your bill using online bill payment services which your bank or financial institution offers.

See "Online Banking or Bill Payment Services" on the enclosed insert.

3

Mail your payment without understanding the importance of postmarks.

Review "Avoid Penalties by Understanding Postmarks" on propertytax.lacounty.gov under "Resources."

4

Ignore Supplemental Secured Property Tax Bills.

Most lenders **DO NOT** pay them. Review our Supplemental Secured Property Tax information on ttc.lacounty.gov under "Property Tax FAQs."

5

Think the Tax Collector can cancel a penalty due to a good payment history. The Tax Collector cannot.

Review our Penalty Cancellation Policy on propertytax.lacounty.gov under "Self-Service Options."



Email Notification Service

Subscribe to receive property tax related emails. Sign up at ttc.lacounty.gov/eNotify.

Follow us on NextDoor

Download the app and get the latest news on property taxes.



Información Adicional

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al **(213) 974-2111** entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Ángeles.