

Property Tax Management System User Guide

The Property Tax Management System is a new online payment option designed to make it easier to manage the property tax payment process for multiple properties. This guide is a resource that explains how to use this system. If you have further questions or encounter any problems, please contact PropTaxMgmt@ttc.lacounty.gov.

Thank you for using the Los Angeles County Treasurer and Tax Collector Property Tax Management System.


Table of Contents

1. One-Time Payment.....	2
2. Account Creation.....	3
3. Property Tax Account Login	7
4. Recover Forgotten Password or Email.....	9
5. Recover a forgotten Password.....	9
6. Recover Email Address	11
7. My Properties/Parcels Management	14
8. Create a Properties/Parcels List	14
9. Edit a Properties/Parcels List	19
10. Remove a Properties/Parcels List	20
11. Type or Copy/Paste Your List	20
12. Print a Properties/Parcels List.....	24
13. Make a Payment	25
14. My Profile	48
15. Logout	55
16. Appendix 1: Common Validation Errors	56


One-Time Payment

Since 2009 the Treasurer and Tax Collector has provided an online property tax payment option. If you do not want to set up a Property Tax Management System account you can still make payments by clicking “**Property Tax Inquiry/One-Time Payment**” under Option Selections section located on the left hand side of the screen.

lacounty.gov



Los Angeles County
Treasurer and Tax Collector



Account Information Inquiry/Payment Selections

OPTION SELECTIONS

Property Tax Inquiry/One-Time Payment

Property Tax Management System – Account Login

Business License Renewal

Collections

Please select an option on the left hand side of this page to continue.

Property Tax Inquiry/One-Time Payment
Pay or inquire on Current Year and Defaulted Secured Property Taxes.

Property Tax Management System – Account Login
Create or access your Property Tax Management System account or create one or multiple properties/parcels list(s). Each list can contain from one to 100 properties/parcels. Then use your list(s) to make payments by selecting the entire list(s) or individual properties/parcels on the list(s).

Business License Renewal
Pay or inquire on your business license renewal fee.

Collections
Pay or inquire on your collections account.

Business Hours
8:00 a.m. to 5:00 p.m.
Pacific Time
Monday - Friday
Excluding **Los Angeles County Holidays**

Contact Us
225 N. Hill Street
Los Angeles, CA 90012
Toll-Free No.: (888) 807-2111
Email: info@ttc.lacounty.gov
Secured Property Taxes
(213)974-2111
Toll-Free No.: (888) 807-2111
info@ttc.lacounty.gov
Unsecured Property Taxes
(213)883-7935
unsecured@ttc.lacounty.gov
Tax-Defaulted Property Auctions
(213)974-2045
auction@ttc.lacounty.gov
Tax-Defaulted Property Chapter 8
(213)974-0871
ch8@ttc.lacounty.gov
Business License
(213)974-2011
businesslicense@ttc.lacounty.gov
Collections
(213)974-0160
collection@ttc.lacounty.gov
Finance & Investments
(213)974-7175
investor@ttc.lacounty.gov
Other Taxes
(213)883-7984
uut@ttc.lacounty.gov
(Utility User Tax)
tot@ttc.lacounty.gov
(Transient Occupancy Tax)
bltdf@ttc.lacounty.gov
(Disposal Facilities-Business License Tax)
Public Administrator
(213)974-0404

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding **Los Angeles County holidays**.
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
[See a list of supported internet browsers.](#)

Terms of Use | Privacy & Security Policy

©2002-2017 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.


2

Account Creation


Creating a Property Tax Management System account allows you to store your list of properties/parcels and their associated Personal Identification Numbers (PINs). The following instructions will guide you through this process.

Step 1: Click “Property Tax Management System – Account Login”

lacounty.gov




Los Angeles County
Treasurer and Tax Collector



Account Information Inquiry/Payment Selections

OPTION SELECTIONS

Property Tax Inquiry/One-Time Payment

Property Tax Management System – Account Login

Business License Renewal

Collections

Please select an option on the left hand side of this page to continue.

Property Tax Inquiry/One-Time Payment
Pay or inquire on Current Year and Defaulted Secured Property Taxes.

Property Tax Management System – Account Login
Create or access your Property Tax Management System account or create one or multiple properties/parcels list(s). Each list can contain from one to 100 properties/parcels. Then use your list(s) to make payments by selecting the entire list(s) or individual properties/parcels on the list(s).

Business License Renewal
Pay or inquire on your business license renewal fee.

Collections
Pay or inquire on your collections account.

Business Hours

8:00 a.m. to 5:00 p.m.
Pacific Time
Monday - Friday
Excluding **Los Angeles County Holidays**

Contact Us

225 N. Hill Street
Los Angeles, CA 90012
Toll-Free No.: (888) 807-2111
Email: info@ttc.lacounty.gov
Secured Property Taxes
(213)974-2111
Toll-Free No.: (888) 807-2111
info@ttc.lacounty.gov
Unsecured Property Taxes
(213)893-7935
unsecured@ttc.lacounty.gov
Tax-Defaulted Property Auctions
(213)974-2045
auction@ttc.lacounty.gov
Tax-Defaulted Property Chapter 8
(213)974-0671
ch8@ttc.lacounty.gov
Business License
(213)974-2011
businesslicense@ttc.lacounty.gov
Collections
(213)974-0160
collection@ttc.lacounty.gov
Finance & Investments
(213)974-7175
investor@ttc.lacounty.gov
Other Taxes
(213)893-7964
uut@ttc.lacounty.gov
(Utility User Tax)
tot@ttc.lacounty.gov
(Transient Occupancy Tax)
bltdf@ttc.lacounty.gov
(Disposal Facilities-Business License Tax)
Public Administrator
(213)974-0404

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding **Los Angeles County holidays**.
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
[See a list of supported internet browsers.](#)

Terms of Use | Privacy & Security Policy

©2002-2017 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

3

Step 2: Click “Create an Account” link

On the Account Login page click “Create an Account”.

lacounty.gov

Los Angeles County
Treasurer and Tax Collector

Property Tax Management System - Account Login

OPTION SELECTIONS

- Property Tax Inquiry/One-Time Payment
- Property Tax Management System – Account Login
- Business License Renewal
- Collections

Account Login:

Email Address:

Password:

Submit

[Forgot your Account Login Email Address or Password?](#)

Click [Create an Account](#) to establish a new account.

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding [Los Angeles County holidays](#).
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
See a [list of supported internet browsers](#).


[Terms of Use](#) | [Privacy & Security Policy](#)

©2002-2017 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.


Step 3: Fill out and submit the “Create an Account” Form

Enter your information into the “Create an Account” form (all fields are required) and click **Submit**.

lacounty.gov



Los Angeles County
Treasurer and Tax Collector



Property Tax Management System - Create an Account

OPTION SELECTIONS

Property Tax Inquiry/One-Time Payment

Property Tax Management System – Account Login

Business License Renewal

Collections

Please enter the following information: (All fields are required.)

Your Email Address:

Confirm Email Address:

Your Password:

Confirm Password:

First Name:

Last Name:

Phone No.:

Security Question #1:

Security Answer #1:

Security Question #2:

Security Answer #2:

Security Question #3:

Security Answer #3:

Submit

Your password strength is weak.

Your password must be at least 8 characters; must contain at least 1 alpha, 1 numeric, one upper case and one lower case character; cannot repeat any of your previous 6 passwords.

(not case sensitive)

(not case sensitive)

(not case sensitive)

(not case sensitive)

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding [Los Angeles County holidays](#).
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
See a [list of supported internet browsers](#).

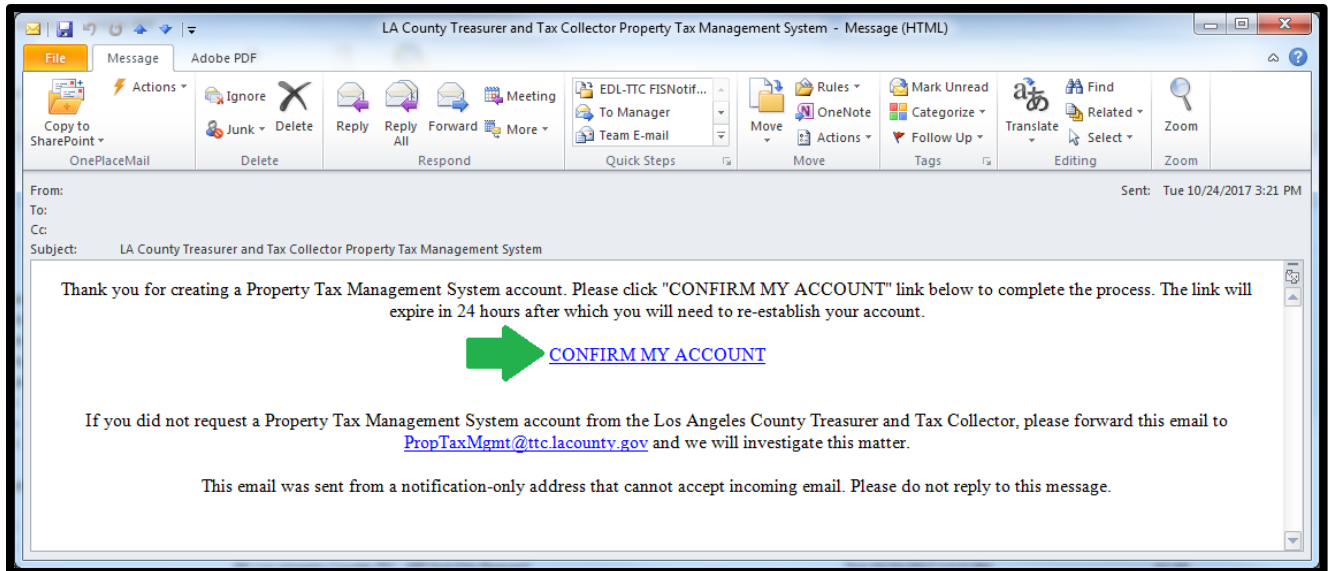
Terms of Use | Privacy & Security Policy

©2002-2016 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

5

Step 4: Confirm the account

After submitting the "Create an Account" form, an email will be sent to the email address you specified. The email may take a few minutes to arrive. When you open the email, you will see a link labeled "**CONFIRM MY ACCOUNT**". Click that link. You will be directed to the Property Tax Management System Account Login page where you should see the message: "Please log in to confirm your account." Please note that the link will expire in 24 hours. If you need assistance creating or confirming your account, please contact us at PropTaxMgmt@ttc.lacounty.gov or at (213) 974-0540.


A screenshot of the "Property Tax Management System - Account Login" web page. On the left is a sidebar with "OPTION SELECTIONS" including "Property Tax Inquiry/One-Time Payment", "Property Tax Management System - Account Login" (which is highlighted), "Business License Renewal", and "Collections". The main content area has the heading "Account Login: Please log in to confirm your account." Below this are input fields for "Email Address:" and "Password:", followed by a "Submit" button. A link "Forgot your Account Login Email Address or Password?" is positioned below the password field. At the bottom, it says "Click [Create an Account](#) to establish a new account."

Property Tax Account Login


This section covers steps to log into your account. If you are already logged in, you can skip this section. You have to have created a Property Tax Management System account to be able to login to the system.

Step 1: Click “Property Tax Management System – Account Login”

lacounty.gov




Los Angeles County
Treasurer and Tax Collector



Account Information Inquiry/Payment Selections

OPTION SELECTIONS

Property Tax Inquiry/One-Time Payment



Property Tax Management System – Account Login

Business License Renewal

Collections

Please select an option on the left hand side of this page to continue.

Property Tax Inquiry/One-Time Payment
Pay or inquire on Current Year and Defaulted Secured Property Taxes.

Property Tax Management System – Account Login
Create or access your Property Tax Management System account or create one or multiple properties/parcels list(s). Each list can contain from one to 100 properties/parcels. Then use your list(s) to make payments by selecting the entire list(s) or individual properties/parcels on the list(s).

Business License Renewal
Pay or inquire on your business license renewal fee.

Collections
Pay or inquire on your collections account.

Business Hours
8:00 a.m. to 5:00 p.m.
Pacific Time
Monday - Friday
Excluding **Los Angeles County Holidays**

Contact Us
225 N. Hill Street
Los Angeles, CA 90012
Toll-Free No.: (888) 807-2111
Email: info@ttc.lacounty.gov
Secured Property Taxes
(213)974-2111
Toll-Free No.: (888) 807-2111
info@ttc.lacounty.gov
Unsecured Property Taxes
(213)893-7935
unsecured@ttc.lacounty.gov
Tax-Defaulted Property Auctions
(213)974-2045
auction@ttc.lacounty.gov
Tax-Defaulted Property Chapter 8
(213)974-0871
ch8@ttc.lacounty.gov
Business License
(213)974-2011
businesslicense@ttc.lacounty.gov
Collections
(213)974-0160
collection@ttc.lacounty.gov
Finance & Investments
(213)974-7175
investor@ttc.lacounty.gov
Other Taxes
(213)893-7984
uut@ttc.lacounty.gov
(Utility User Tax)
tot@ttc.lacounty.gov
(Transient Occupancy Tax)
bltdf@ttc.lacounty.gov
(Disposal Facilities-Business License Tax)
Public Administrator
(213)974-0404

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding **Los Angeles County holidays**.
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
See a [list of supported internet browsers](#).

Terms of Use | Privacy & Security Policy


©2002-2017 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

7


Step 2: Enter your Email and Password

Enter the email and password you specified when you created your account and click “Submit”.

laacounty.gov



Los Angeles County
Treasurer and Tax Collector



Help

Property Tax Management System - Account Login

OPTION SELECTIONS

Property Tax Inquiry/One-Time Payment

Property Tax Management System – Account Login

Business License Renewal

Collections

Account Login:

Email Address:

Password:

Submit

[Forgot your Account Login Email Address or Password?](#)

Click [Create an Account](#) to establish a new account.

For help or inquiries regarding online payments, contact us at info@tte.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding [Los Angeles County holidays](#).
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
[See a list of supported internet browsers.](#)

[Terms of Use](#) | [Privacy & Security Policy](#)

©2002-2016 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

8

Recover Forgotten Password or Email

It is possible to recover the password or the email address you specified when you created your Property Tax Management System account. The next two sections describe this process.

Recover a forgotten Password

Step 1: Click “Property Tax Management System – Account Login”

Step 2: Click “Forgot your Account Login Email Address or Password?”

Below the Email Address and Password fields, you will see **“Forgot your Account Login Email Address or Password?”** click that link to continue.

Property Tax Management System - Account Login


OPTION SELECTIONS

- Property Tax Inquiry/One-Time Payment
- Property Tax Management System – Account Login
- Business License Renewal
- Collections

Account Login:

Email Address:

Password:

[Forgot your Account Login Email Address or Password?](#) 

Click [Create an Account](#) to establish a new account.


Step 3: Click “I forgot my password”

You will see two options. Select **“I forgot my password”**. Click **“Next”**.

Property Tax Management System

Having trouble logging in?

- ☒ I forgot my password.
- ☐ I forgot my login email address.



Step 4: Submit your email address

Enter the email address that you specified when you created your account into the email address field and click “**Submit**”.

Property Tax Management System - Reset Password

Enter your email address and click Submit.

Your email address:

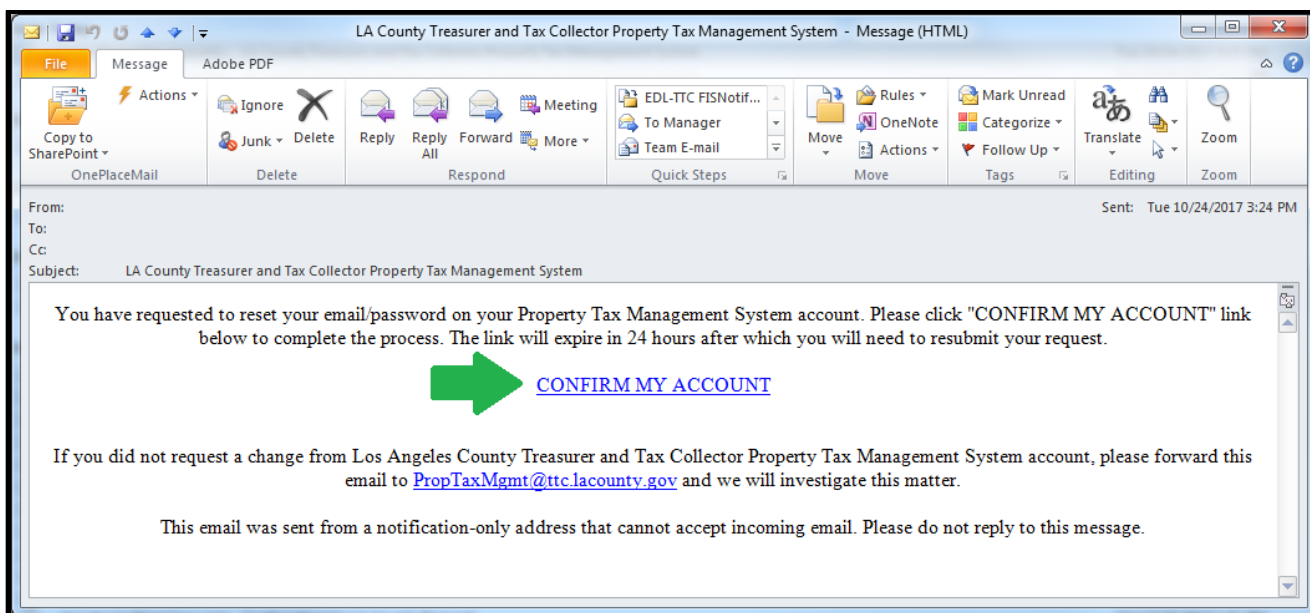
Submit

Step 5: Check your email and click CONFIRM MY ACCOUNT link

After submitting the form, an email will be sent to the email address stated on the confirmation message. It is the same email you have entered in Step 4. Check your inbox for that email account. The email may take a few minutes to arrive. The email will contain a link labeled “**CONFIRM MY ACCOUNT**”. Click that link. Please note that the link will expire after 24 hours.

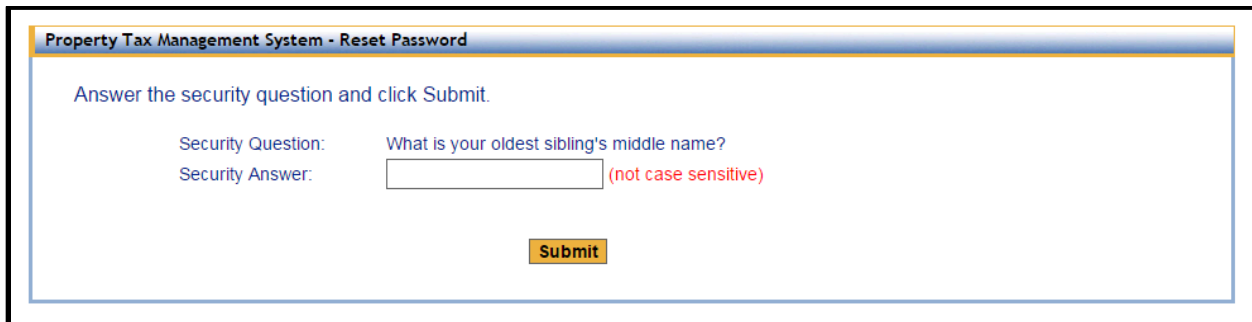
Property Tax Management System - Reset Password

A confirmation email has been sent to john*****@email.com. Please check your email and follow the instructions to complete the process. The link will expire in 24 hours after which you will need to resubmit your request.



Step 6: Answer the security questions

To reset your password you are required to answer two of the security questions that you chose when you created your account. After entering each answer into the “Security Answer” field click **“Submit”**.



The screenshot shows a web browser window titled "Property Tax Management System - Reset Password". Inside the browser, there is a header bar with the same title. Below the header, the text "Answer the security question and click Submit." is displayed. Underneath, there are two labels: "Security Question:" and "Security Answer:". The "Security Question:" is followed by the text "What is your oldest sibling's middle name?". The "Security Answer:" is followed by a text input field. To the right of the input field, the text "(not case sensitive)" is displayed in red. Below the input field, there is a yellow button labeled "Submit".

Step 7: Create a new password

You will now have the opportunity to create a new password. Please note that the password has to meet the following requirements:

- Your password must be at least 8 characters; must contain at least 1 alpha, 1 numeric, one upper case and one lower case character; cannot repeat any of your previous 6 passwords.

Step 8: Log in using your new password

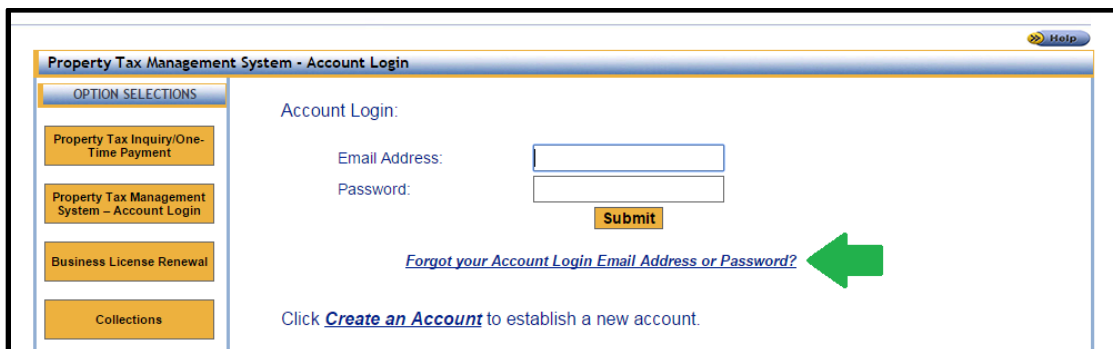
Now that you have changed your password, you can log in using your email address and new password.

Recover Email Address

Step 1: Click “Property Tax Management System – Account Login”

Step 2: Click “Forgot your Account Login Email Address or Password?” link

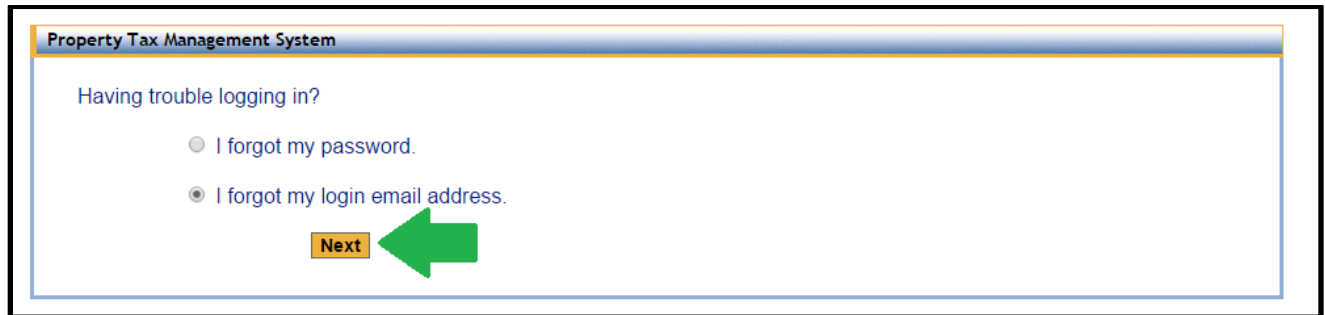
Below the Email Address and Password fields, you will see **“Forgot your Account Login Email Address or Password?”** Click that link to continue.



The screenshot shows a web browser window titled "Property Tax Management System - Account Login". On the left side, there is a sidebar with a header "OPTION SELECTIONS" and four buttons: "Property Tax Inquiry/One-Time Payment", "Property Tax Management System – Account Login", "Business License Renewal", and "Collections". The main content area has a header "Account Login:". Below the header, there are two labels: "Email Address:" and "Password:". Each label is followed by a text input field. Below the input fields, there is a yellow button labeled "Submit". Below the "Submit" button, there is a blue underlined link that says "Forgot your Account Login Email Address or Password?". A green arrow points to this link. Below the link, there is a blue underlined link that says "Create an Account" followed by the text "to establish a new account."

Step 3: Click “I forgot my login email address”

You will see two options. Select “**I forgot my login email address**” by clicking on it. Click “Next”.



Property Tax Management System

Having trouble logging in?

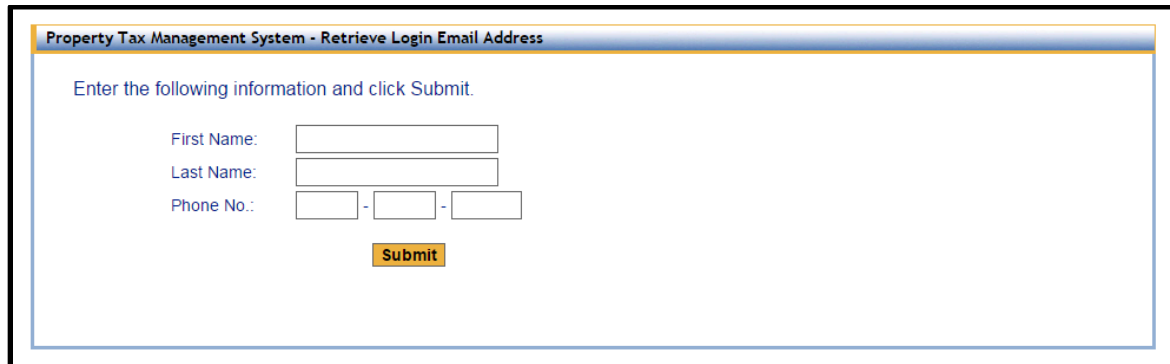
☐ I forgot my password.

☒ I forgot my login email address.

Next

Step 4: Enter your Name and Phone Number

To recover your email, you will need to enter your First Name, Last Name and Phone Number. The name and phone number fields have to be the same as what you originally entered when you created your account. Name fields are not case sensitive. Click “**Submit**” to continue.



Property Tax Management System - Retrieve Login Email Address

Enter the following information and click Submit.

First Name:

Last Name:

Phone No.: - -

Submit

Step 5: Answer the security questions

To continue you will have to provide answers to the security questions that you chose when you created your account. After entering your answers into the “Security Answer” field click “**Submit**”. After you click submit, a confirmation message will be provided that reveals part of the email address you originally specified when you created your account.

Property Tax Management System - Retrieve Login Email Address

Answer the security question and click Submit.

Security Question: What was the make of your first car?

Security Answer: (not case sensitive)

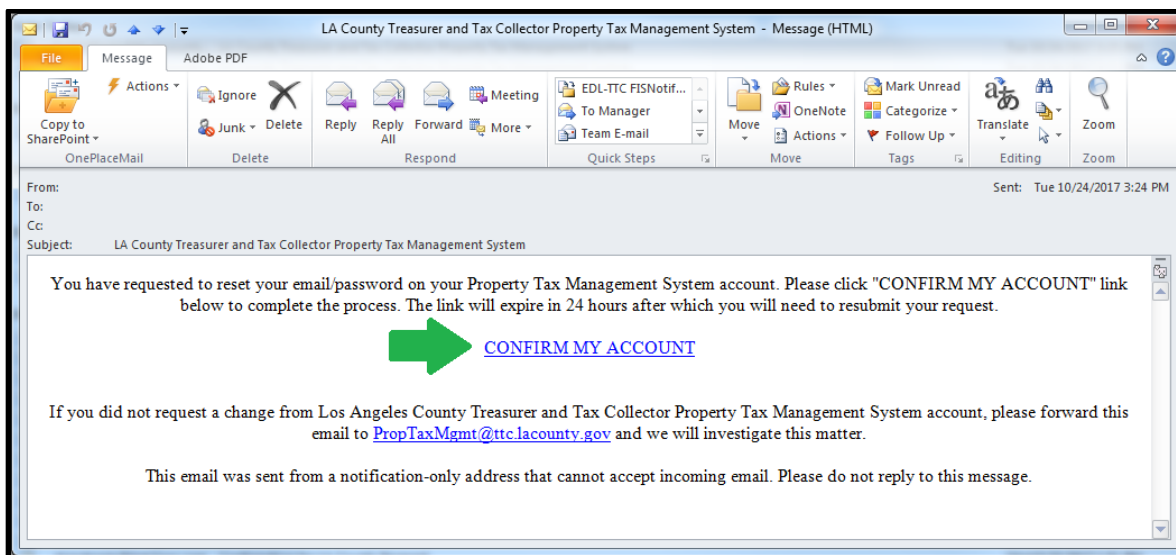
Submit

Property Tax Management System - Retrieve Login Email Address

A confirmation email has been sent to ikol*****@ttc.lacounty.gov. Please check your email and follow the instructions to complete the process. The link will expire in 24 hours after which you will need to resubmit your request.

Step 6: Check your email and click CONFIRM MY ACCOUNT link

After submitting the form, an email will be sent to the email address stated on the confirmation message. Check your inbox for that email account. The email may take a few minutes to arrive. The email will contain a link labeled “**CONFIRM MY ACCOUNT**”. Click that link. Please note that the link will expire after 24 hours.



Step 7: Log in using your email address

Now that you know your email address, you can log in.

My Properties/Parcels Management

Your properties/parcels in the Property Tax Management System are managed using one or more lists. Properties/parcels can be added to lists individually or as a group. Existing lists can be edited, printed or removed. You have to be logged in to the Property Tax Management System to use this feature.

Create a Properties/Parcels List

Step 1: Click “My Properties/Parcels”

Under Option Selections section located on the left hand side of the screen click “**My Properties/Parcels**” to see your list(s) of properties/parcel(s) or to create a list for the first time.

lacounty.gov

Los Angeles County
Treasurer and Tax Collector

Property Tax Management System - Option Selections

OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

[User Guide](#)

Please select an option on the left hand side of this page to continue.

My Properties/Parcels
Create one or multiple list(s). Each list can contain from one to 100 properties/parcels.

Make a Payment
Select the property/parcel list(s) and make a payment(s).

My Profile
Update your account information.

Logout
Log off from the Property Tax Management System.

Business Hours
8:00 a.m. to 5:00 p.m.
Pacific Time
Monday - Friday
Excluding **Los Angeles County Holidays**

Contact Us
225 N. Hill Street
Los Angeles, CA 90012
Toll-Free No.: (888) 807-2111
Email: info@ttc.lacounty.gov

Secured Property Taxes
(213)974-2111
Toll-Free No.: (888) 807-2111
info@ttc.lacounty.gov

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding **Los Angeles County holidays**.
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
[See a list of supported internet browsers.](#)

[Terms of Use](#) | [Privacy & Security Policy](#)

©2002-2017 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

Step 2: Click “Create a New List”

To create a New List, click **“Create a New List”** which will open the “New Property/Parcel List” form.

lacounty.gov

Los Angeles County
Treasurer and Tax Collector

Property Tax Management System - Property/Parcel List

OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

[User Guide](#)

Create a list(s) with your properties/parcels.

There is no property/parcel list created under your profile. Please select "Create a New List" to create a property/parcel list. Each list can contain from one to 100 properties/parcels. You can create multiple lists.

Create a New List

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding [Los Angeles County holidays](#).
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
See a [list of supported internet browsers](#).

[Terms of Use](#) | [Privacy & Security Policy](#)

©2002-2016 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

Step 3: Fill out “New Property/Parcel List” form

The “New Property/Parcel List” form contains several fields that must be completed to create your list(s). You can also use the “Type or Copy/Paste Your List” feature, see [Type or Copy/Paste Your List](#) section for more details. We recommend saving your changes regularly to avoid losing your work, especially for large lists.

The screenshot shows the 'Property Tax Management System - New Property/Parcel List' form. On the left is a sidebar with 'OPTION SELECTIONS' including 'My Properties/Parcels', 'Make a Payment', 'My Profile', and 'Logout', along with a 'User Guide' link. The main content area has a header with the Los Angeles County logo and 'Treasurer and Tax Collector'. Below this, it says 'To create a new list, enter the following information. Each list can contain from one to 100 properties/parcels. You can create multiple lists.' There are input fields for 'List Name: *' and 'Description:'. Below these is a section titled 'Enter the Assessor's ID No. and Personal Identification Number (PIN) or Type or Copy/Paste Your List' with instructions: 'You must enter the 10-digit Assessor's ID No. and 6-character PIN to continue. The PIN may contain all alpha, all numeric or alpha/numeric characters. The alpha letter 'O' is not used in the PIN. The '0' is always a number zero.' This is followed by a table with columns 'Assessor's ID No.', 'PIN', and 'Property Location'. The table has 10 rows, each with input boxes for the ID and PIN. At the bottom of the table are buttons for '< Prev Page', 'Next Page >', 'Save', and 'Cancel'. A red note at the bottom left says '(* Required Fields)'. The footer contains contact information, business hours, a note about browser compatibility, and copyright information: '©2002-2016 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.'

1. *List Name* – Name your list to distinguish it from other lists. For example: “Single Family Homes” or “Commercial Properties”.
2. *Description* – This is an optional field that can be used to further describe the list of properties.
3. *Assessor's ID No. (AIN) and PIN* – These fields are used to enter the AIN and PIN for your property/parcel. You can enter from one to 100 properties/parcels per list. Pictures below describe where you can find this information on your tax bill as well as directions for the PIN entry:

Sample Bill

ANNUAL PROPERTY TAX BILL

CITIES, COUNTY, SCHOOLS AND ALL OTHER TAXING AGENCIES IN LOS ANGELES COUNTY

SECURED PROPERTY TAX FOR FISCAL YEAR

TO
JOSEPH KELLY, TREASURER AND TAX COLLECTOR

FOR ASSISTANCE CALL (213) 874-2111 OR (888) 807-2111. ON THE WEB AT lacountypropertytax.com

PROPERTY IDENTIFICATION		DETAIL OF TAXES DUE FOR		ASSESSOR'S ID NO.	CR
ASSESSOR'S ID NO.:	1234 567 890 15 000	AGENCY	AGENCY PHONE NO.	1234 567 890	15 000 44
OWNER OF RECORD AS OF JANUARY 1, 2015	SAME AS BELOW	GENERAL TAX LEVY			
MAILING ADDRESS		ALL AGENCIES			35,482.32
		VOTED INDEBTEDNESS			
		COUNTY			23.50
		CITY-LOS ANGELES			1,609.27
		METRO WATER DIST			164.77
		FLOOD CONTROL			1.84
		COMMUNITY COLLEGE			781.52
		UNIFIED SCHOOLS			3,790.01
		DIRECT ASSESSMENTS			
		LA. STORMWATER	(213) 485-2403		639.73
		CITY 911 FUND	(213) 878-1098		4.10
		FLOOD CONTROL	(626) 458-3945		802.44
		LACD VECTIC CNTRL	(800) 273-5187		5.87
		LACD VECTIC CNTRL	(213) 878-1496		505.46

PIN 123456

ELECTRONIC FUND TRANSFER (EFT) NUMBER
107/15 1234 567 890 2 YEAR 15 SEQUENCE 000 3
PIN: 123456

LOS ANGELES COUNTY TAX COLLECTOR

225 NORTH HILL STREET, LOS ANGELES, CA 90012
STATEMENT OF PRIOR YEAR TAXES
AS OF 04/17/15

PARCEL INFORMATION	PIN	SPECIAL INFORMATION
ASSESSOR'S ID NO. 1234 567 890 1234 567 890 Map Book Page Parcel	PIN 123456	
DESCRIPTION		

PIN Entry

You must enter the 10-digit Assessor's ID No. and 6-character PIN for each property/parcel on the list in order to continue with processing your payment. If you do not have your PIN, please email us at info@ttc.lacounty.gov. Include "Duplicate Bill" in the subject line, or call us at 1(888) 807-2111, press 1, 2 and then press 9 to reach a representative. Upon your request, we will mail you a copy of a duplicate bill to the property address or the address on record. Please note, for security purposes, we cannot disclose your PIN over the telephone.

You have three attempts to enter a valid PIN. The PIN may contain all alpha, all numeric or alpha/numeric characters. The alpha letter 'O' is **not** used in the PIN. The '0' is always a number zero. If you are locked out, you can select **Other Payment Options** or wait until 7:00 a.m. on the next business day to try your online payment again.

Step 4: Save the newly created list

After filling out the “New Property/Parcel List” form click “**Save**” to create your list. The next screen will show your newly created list:

lacounty.gov



Los Angeles County
Treasurer and Tax Collector



[Help](#)

Property Tax Management System - Property/Parcel List

OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

[User Guide](#)

Create a list(s) with your properties/parcels.

List Name	List Description			
Residential Properties	List of residential properties	Edit	Remove	Print List

[Create a New List](#)

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding [Los Angeles County holidays](#).
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
[See a list of supported internet browsers](#).

[Terms of Use](#) | [Privacy & Security Policy](#)

©2002-2016 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

Edit a Properties/Parcels List

Existing list(s) can be edited.

Step 1: Click “My Properties/Parcels”

Under Option Selections section located on the left hand side of the screen click “**My Properties/Parcels**” to see your list(s) of properties/parcels.

Step 2: Click “Edit”

Each Properties/Parcels list may be edited. Click “**Edit**” to make changes to any existing list(s). If you have no lists in the system, you will only see “Create a New List”. See [Create a Properties/Parcels list section](#) if you have not previously created a list.

Property Tax Management System - Property/Parcel List

OPTION SELECTIONS

- My Properties/Parcels
- Make a Payment
- My Profile
- Logout

[User Guide](#)

Create a list(s) with your properties/parcels.

List Name	List Description			
Residential Properties	List of residential properties	Edit	Remove	Print List

Create a New List

Step 3: Make modifications to “New Property/Parcel List” form

When editing a list, the fields are prefilled using previously saved information. You can add or remove properties/parcels from the list, as well as update the List Name or List Description.

Step 4: Save changes to the list

When you have finished making your changes, click “**Save**” button to submit your edits.

Remove a Properties/Parcels List

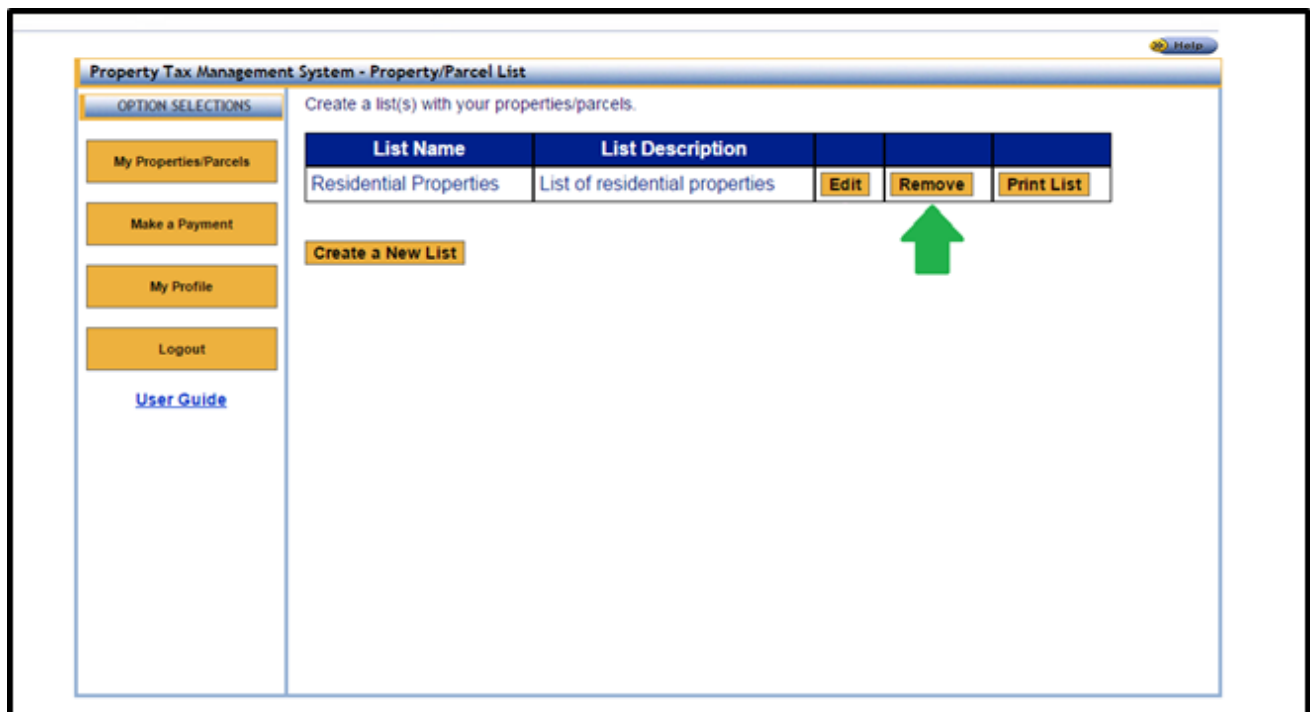
Existing lists can be removed.

Step 1: Click “My Properties/Parcels”

Under the Option Selections section located on the left hand side of the screen click “**My Properties/Parcels**” to see your saved lists.

Step 2: Click “Remove”

Each Properties/Parcels list has a corresponding “**Remove**” option. Click “Remove” to delete the list from the Property Tax Management System. You will be prompted to confirm the removal. After confirmation, the list will be permanently deleted.



Type or Copy/Paste Your List

An alternative to entering one property at a time is the ability to type in or copy/paste multiple Assessor's ID Nos. and their associated PINs. Typing or copy/pasting your AINs and PINs can be used to create a list or edit existing list(s).

Step 1: Create New or Edit existing list

Start by [creating a new list](#) or [editing an existing list](#). If this is a new list, make sure you enter a List Name before going to step 2.

Step 2: Click “Type or Copy/Paste Your List”

Property Tax Management System - New Property/Parcel List

OPTION SELECTIONS

- My Properties/Parcels
- Make a Payment
- My Profile
- Logout
- [User Guide](#)

To create a new list, enter the following information. Each list can contain from one to 100 properties/parcels. You can create multiple lists.

List Name: *

Description:

Enter the Assessor's ID No. and Personal Identification Number (PIN) or
Type or Copy/Paste Your List

You must enter the 10-digit Assessor's ID No. and 6-character PIN to continue. The PIN may contain all alpha, all numeric or alpha/numeric characters. The alpha letter 'O' is not used in the PIN. The '0' is always a number zero.

	Assessor's ID No. ?	PIN ?	Property Location
1	<input type="text"/>	<input type="text"/>	
2	<input type="text"/>	<input type="text"/>	
3	<input type="text"/>	<input type="text"/>	
4	<input type="text"/>	<input type="text"/>	
5	<input type="text"/>	<input type="text"/>	
6	<input type="text"/>	<input type="text"/>	
7	<input type="text"/>	<input type="text"/>	
8	<input type="text"/>	<input type="text"/>	
9	<input type="text"/>	<input type="text"/>	
10	<input type="text"/>	<input type="text"/>	

< Prev Page 1 Next Page >

(* Required Fields)

Step 3: Review the Instructions for required format

Your list(s) must be in a specific format. The instructions that are displayed on the Property Tax Management System web page are provided below:

- For all the properties/parcels on your list, you will need the 10-digit Assessor's Identification No. (AIN) and 6-character Personal Identification Number (PIN). The AIN and PIN can be found on your tax bill. You must enter the AIN and PIN in order to create a list.
- The list must conform to the following format for each parcel: 10-digit AIN, 6-character PIN:
 - Separate the AIN and the PIN by a comma
 - No space is allowed
 - One property/parcel per line
 - For example:
 111222333,123ABC
 9999888777,AB1234
- You can create your list using a text editor (e.g. Notepad) on your computer, and then copy the content and paste it to the text box below.
- Each list can contain from one to 100 properties/ parcels. You can create multiple lists.

You can also download the instructions as a PDF document by clicking **“Download these instructions as a PDF”**.

Step 4: Type or Copy/Paste Your List

After you have properly formatted your list, you can Type or Copy/Paste it into the provided text box. Listed below is an example:

lacounty.gov



Los Angeles County
Treasurer and Tax Collector



Property Tax Management System - Create Property/Parcel List

OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

User Guide

List Name: Residential Properties

Instructions for creating your property/parcel list:

- For all the properties/parcels on your list, you will need to have the 10-digit Assessor's Identification No. (AIN) and 6-character Personal Identification Number (PIN). The AIN and PIN can be found on your tax bill. You must enter the AIN and PIN in order to create a list.
- The list must conform to the following format for each parcel: 10-digit AIN, 6-character PIN.
 - Separate the AIN and the PIN by a comma.
 - No space is allowed.
 - One property/parcel per line.For example:
1111222333,123ABC
9999888777,AB1234
- You can create your list using a text editor (e.g., Notepad) on your computer, and then copy the content and paste it to the text box below.
- Each list can contain from one to 100 properties/parcels. You can create multiple lists.

Download these instructions as a PDF

Enter your property/parcel list:
1111222333,123ABC
2222222333,222ABC
3333222333,333ABC
4444222333,444ABC
5555222333,555ABC
6666222333,666ABC

1,692 characters remaining.

Clear List

Cancel

Submit

For help or inquiries regarding online payments, contact us at info@tts.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding [Los Angeles County holidays](#).
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
[See a list of supported internet browsers.](#)

Terms of Use | Privacy & Security Policy

©2002-2016 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

Step 5: Click “Submit”

After clicking “**Submit**”, the system will process the contents of the text box and show a “List Creation Summary” screen. The screen will display any AINs and/or PINs that require correction.

lacounty.gov

Los Angeles County
Treasurer and Tax Collector

Property Tax Management System - Create Property/Parcel List

OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

[User Guide](#)

List Name: Residential Properties

List Creation Summary:

There are 10 parcels in your list.
6 parcels are valid.
2 parcels have invalid AIN(s) and/or PIN(s).
2 parcels are duplicates.

Line #3: Invalid PIN TUCFH3
Line #4: Invalid AIN 9999999999
Line #8: Duplicate AIN 1111222333 in current list
Line #10: Duplicate AIN 4444555666 in current list

Do you want to continue to insert the 6 valid parcels to the list or modify the list and submit it again?

[Insert Valid Parcels](#) [Modify the List](#)

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding [Los Angeles County holidays](#).
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
[See a list of supported internet browsers.](#)

[Terms of Use](#) | [Privacy & Security Policy](#)

©2002-2016 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

- If your file was not formatted properly, see examples and instructions in previous steps starting at [Step 3: Review the Instructions for required format](#).
- If the file format was correct but there were errors with any of the AINs and/or PINs, you will see the List Creation Summary page. Click “Insert Valid Parcels” to insert only the valid parcels. Alternatively, you can click “Modify the list” to go to the previous screen and make the necessary edits.
- If you have duplicate AIN/PIN, you must delete the duplicate AIN/PIN from the list.
- Review [Appendix 1](#) for the list of common errors that may occur.

Step 6: Save changes to the list

When you are finished making changes, click “**Save**”.

Print a Properties/Parcels List

Step 1: Click “My Properties/Parcels”

Under Option Selections section located on the left hand side of the screen click “**My Properties/Parcels**” to see your saved lists.

Step 2: Click “Print List”

Each Properties/Parcels list(s) can be printed by clicking “**Print List**”. After you click “Print List” you will see the list in a print friendly format. If you have no lists in the system, you will only see “Create a New List”. See [Create a Properties/Parcels List section](#) if you have not created a list.

Step 3: Print the list

Print the list from the page showing the properties/parcels in the print friendly format.

Make a Payment

You can make payments on one or multiple properties from your properties/parcels list(s). Unlike the Property Tax One-Time Payment or Inquiry option under Option Selections section on the left hand side of the Property Tax Management System log in page, you must be [logged in](#) to the Property Tax Management System to use this feature.

Step 1: Click “Make a Payment”

Step 2: Select payment: eCheck or Credit/Debit Card

Payments can be made using two different options: eCheck or Credit/Debit Card. Click the form of payment you intend to use. The eCheck total payment amount must be less than \$1,000,000 and the Credit/Debit Card total payment amount must be less than \$100,000.

Property Tax Management System - Payment Options

OPTION SELECTIONS

- My Properties/Parcels
- Make a Payment**
- My Profile
- Logout
- [User Guide](#)

For your security, each page of the payment process will timeout after 15 minutes of inactivity. If a timeout occurs, you will have to begin the entire process again. Please have your checking account, credit cards or debit card information available before you begin.

When paying by eCheck, your bank account must be Automated Clearing House (ACH)-enabled, meaning the transaction can settle through the ACH Network. If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to remove the block. Los Angeles County updated its Company Identification Number in September 2015, so you must update the Company Identification Number if you previously had a debit filter on your bank account.

What you need to know before making a payment:

- You cannot make eCheck and credit/debit card payments within the same shopping cart. Complete each transaction using one payment method first, and then complete the remaining transaction(s) using the other payment method within a different shopping cart.

eCheck Payments

- There is no fee to pay by eCheck. When making an eCheck payment, please be sure to use the nine-digit transit routing number (also referred to as a "routing transit number" or simply as a "routing number") that appears on your bank check - **not the transit routing number that appears on your deposit slip, which is usually different.** Using the transit routing number that appears on your deposit slip will cause your payment to be returned.
- When making an eCheck payment, your bank account must be "ACH-enabled," meaning that the account can be debited electronically through the Automated Clearing House (ACH) network. If you are not sure whether your account is ACH-enabled, please contact your financial institution before paying by eCheck. If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to remove the block. Los Angeles County updated its Company Identification Number in September 2015, so you must update the Company Identification Number if you previously had a debit filter on your bank account. If your payment is made before, on, or after the property tax delinquency date but **not** after any delinquency date, your obligation(s) will remain unpaid and will become subject to all applicable late payment penalties and/or costs if any subsequent payment is made after the property tax delinquency date.


(What is an eCheck?)

- eChecks are only accepted for payments of less than \$1,000,000. If your total amount due is \$1,000,000 or greater, you can submit two or more eCheck payments of less than \$1,000,000 each until you have paid the full amount.

Credit/Debit Card Payments

- Please note that there is a service fee charged on all credit/debit card payments. The entire fee amount is paid to third-party payment processors, and no portion is received or retained by the County of Los Angeles.
 - For credit card and debit card payments, the service fee is 2.22 percent of the transaction amount (minimum \$1.49 per transaction.)
 - Only the following credit cards and debit cards are accepted:



Credit cards and debit cards are only accepted for payments of less than \$100,000. If your total amount due is \$100,000 or greater, you can submit two or more credit/debit card payments of less than \$100,000 each until you have paid the full amount. If you need to calculate the service fee, please click on the service fee calculator icon above and enter the payment amount. Please ensure that you accept the service fee and that your billing information is correct before clicking on the "Process Payment" button.

You cannot exceed one hundred (100) shopping cart items at any one time. If you have more than one hundred (100) items to pay, you must complete the current transaction before continuing with any additional items.

Your payment is deemed made on the date you are provided with a confirmation number. However, please allow up to seven (7) business days for the website to reflect your payment. The payment will post to our system with the effective date on which you completed your transaction.

Please select a Payment Option

[Proceed to Pay by eCheck](#) [Proceed to Pay by Credit/Debit Card](#)

[Return to LAC Homepage](#)

For help or inquiries regarding online payments, contact us at info@lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding Los Angeles County holidays.
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
[See a list of supported internet browsers.](#)

[Terms of Use](#) | [Privacy & Security Policy](#)

©2003-2021 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

Please note the following:

- There are no fees for eCheck payments.
- For credit card and debit cards payments, the fee is 2.22% of the payment (minimum \$1.49 per transaction).
- Please note that the entire fee amount is paid to third-party payment processors and no portion of it is received or retained by the County of Los Angeles.

You can use the “Service Fee Calculator” link in the Credit/Debit Card Payments section to calculate your fee.

Property Tax Management System - Payment Options

OPTION SELECTIONS

My Properties/Taxable

Make a Payment

My Profile

Logout

[User Guide](#)

For your security, each page of the payment process will timeout after 15 minutes of inactivity. If a timeout occurs, you will have to begin the entire process again. Please have your checking account, credit cards or debit card information available before you begin.

When paying by eCheck, your bank account must be Automated Clearing House (ACH)-enabled, meaning the transaction can settle through the ACH Network. If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to authorize ACH debits from Los Angeles County with a debit filter with the Company Identification Number or 0000000000. Los Angeles County updated its Company Identification Number in September 2018, so you must update this Company Identification Number if you previously had a debit filter on your bank account.

What you need to know before making a payment:

- You cannot make an eCheck and credit/debit card payments within the same shopping cart. Complete each transaction using one payment method first, and then complete the remaining transaction(s) using the other payment method within a different shopping cart.

eCheck Payments

- There is no fee to pay by eCheck. When making an eCheck payment, please be sure to use the nine-digit transit routing number (also referred to as a "routing transit number" or simply as a "routing number") that appears on your bank check - **not the transit routing number that appears on your deposit slip, which is usually different.** Using the transit routing number that appears on your deposit slip will cause your payment to be returned.
- When making an eCheck payment, your bank account must be "ACH-enabled," meaning that the account can be debited electronically through the Automated Clearing House (ACH) network. If you are not sure whether your account is ACH-enabled, please contact your financial institution before paying by eCheck. If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to authorize ACH debits from Los Angeles County with a debit filter with the Company Identification Number or 0000000000. If your payment is made before, on, or after the property tax delinquency date but is returned for any reason, your obligation(s) will remain unpaid and will become subject to all applicable late payment penalties and/or costs. If any subsequent payment is made after the property tax delinquency date.


(What is an eCheck?)

- eChecks are only accepted for payments of less than \$1,000,000. If your total amount due is \$1,000,000 or greater, you can submit two or more eCheck payments of less than \$1,000,000 each until you have paid the full amount.

Credit/Debit Card Payments

- Please note that there is a service fee charged on all credit/debit card payments. The entire fee amount is paid to third-party payment processors, and no portion is received or retained by the County of Los Angeles.
 - For credit card and debit card payments, the service fee is 2.22 percent of the transaction amount (minimum \$1.49 per transaction.)
 - Only the following credit cards and debit cards are accepted:

- Credit cards and debit cards are only accepted for payments of less than \$100,000. If your total amount due is \$100,000 or greater, you can submit two or more credit/debit card payments of less than \$100,000 each until you have paid the full amount. If you need to calculate the service fee, please click on the service fee calculator icon above and enter the payment amount. Please ensure that you accept the service fee and that your billing information is correct before clicking on the "Process Payment" button.

You cannot exceed one hundred (100) shopping cart items at any one time. If you have more than one hundred (100) items to pay, you must complete the current transaction before continuing with any additional items.

Your payment is deemed made on the date you are provided with a confirmation number. However, please allow up to seven (7) business days for the website to reflect your payment. The payment will post to our system with the effective date on which you completed your transaction.

Please select a Payment Option

For help or inquiries regarding online payments, contact us at info@lacscounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding [Los Angeles County holidays](#).
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
[See a list of supported internet browsers.](#)

[Terms of Use](#) | [Privacy & Security Policy](#)

©2002-2021 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

Step 3: Review and Accept the Terms of Payment

You have to review the Terms of Payment text by using the inner scroll bar on the lower right. When you scroll to the bottom of the text, Click "I accept..." then click "Next" to proceed.

Property Tax Management System - Payment Options

OPTION SELECTIONS

My Properties/Taxable

Make a Payment

My Profile

Logout

[User Guide](#)

For your security, each page of the payment process will timeout after 15 minutes of inactivity. If a timeout occurs, you will have to begin the entire process again. Please have your checking account, credit cards or debit card information available before you begin.

When paying by eCheck, your bank account must be Automated Clearing House (ACH)-enabled, meaning the transaction can settle through the ACH Network. If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to remove ACH debits from Los Angeles County with a debit filter with the Company Identification Number of 0000000000. Los Angeles County updated its Company Identification Number in September 2016, so you must update this Company Identification Number if you previously had a debit filter on your bank account.

What you need to know before making a payment:

- You cannot make eCheck and credit/debit card payments within the same shopping cart. Complete each transaction using one payment method first, and then complete the remaining transaction(s) using the other payment method within a different shopping cart.

eCheck Payments

- There is no fee to pay by eCheck. When making an eCheck payment, please be sure to use the nine-digit transit routing number (also referred to as a "routing transit number" or simply as a "routing number") that appears on your bank check - **not the transit routing number that appears on your deposit slip, which is usually different.** Using the transit routing number that appears on your deposit slip will cause your payment to be returned.
- When making an eCheck payment, your bank account must be "ACH-enabled," meaning that the account can be debited electronically through the Automated Clearing House (ACH) network. If you are not sure whether your account is ACH-enabled, please contact your financial institution before paying by eCheck. If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to authorize ACH debits from Los Angeles County with a debit filter with the Company Identification Number of 0000000000. If your payment is made before, on, or after the property tax delinquency date but is returned for any reason, your obligation(s) will remain unpaid and will become subject to all applicable late payment penalties and/or costs if any subsequent payment is made after the property tax delinquency date.



(What is an eCheck?)

- eChecks are only accepted for payments of less than \$1,000,000. If your total amount due is \$1,000,000 or greater, you can submit two or more eCheck payments of less than \$1,000,000 each until you have paid the full amount.

Credit/Debit Card Payments

- Please note that there is a service fee charged on all credit/debit card payments. The entire fee amount is paid to third-party payment processors, and no portion is received or retained by the County of Los Angeles.
 - For credit card and debit card payments, the service fee is 2.22 percent of the transaction amount (minimum \$1.49 per transaction.)
 - Only the following credit cards and debit cards are accepted:



- Credit cards and debit cards are only accepted for payments of less than \$100,000. If your total amount due is \$100,000 or greater, you can submit two or more credit/debit card payments of less than \$100,000 each until you have paid the full amount. If you need to calculate the service fee, please click on the service fee calculator icon above and enter the payment amount. Please ensure that you accept the service fee and that your billing information is correct before clicking on the "Process Payment" button.

You cannot exceed one hundred (100) shopping cart items at any one time. If you have more than one hundred (100) items to pay, you must complete the current transaction before continuing with any additional items.

Your payment is deemed made on the date you are provided with a confirmation number. However, please allow us seven (7) business days for the website to reflect your payment. The payment will post to our system with the effective date on which you completed your transaction.

Scroll down to view and accept the terms of payment.

**TERMS OF PAYMENT
FOR
PROPERTY TAX PAYMENTS USING THE eCHECK
SERVICE**

Conditions of Payment
These Terms of Payment set forth the terms of the eCheck Payment Service (eCheck Service) offered to you by the Los Angeles County Treasurer and Tax Collector (TTC or we). If you are using the eCheck Service on...

For help or inquiries regarding online payments, contact us at info@laccounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding Los Angeles County holidays.
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
[See a list of supported internet browsers.](#)

[Terms of Use](#) | [Privacy & Security Policy](#)

©2002-2021 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

Property Tax Management System - Payment Options

OPTION SELECTIONS

My Properties/Parcels

Windows as Environment

[My Profile](#)

Lesson 4

User Guide

For your security, each page of the payment process will timeout after 15 minutes of inactivity. If a timeout occurs, you will have to begin the entire process again. Please have your checking account, credit cards or debit card information available before you begin.

When paying by eCheck, your bank account must be Automated Clearing House (ACH)-enabled, meaning the transaction can settle through the ACH Network. If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to authorize ACH debits from Los Angeles County with a debit filter with the Company Identification Number of **00000773181**. Los Angeles County updated its Company Identification Number in September 2018, so you must update this Company Identification Number if you previously had a debit filter on your bank account.

What you need to know before making a payment:

- You cannot make eCheck and credit/debit card payments within the same shopping cart. Complete each transaction using one payment method first, and then complete the remaining transaction(s) using the other payment method within a different shopping cart.

eCheck Payments

- There is no fee to pay by eCheck. When making an echeck payment, please be sure to use the nine-digit transit routing number (also referred to as a "routing transit number" or simply as a "routing number") that appears on your bank check - **not the transit routing number that appears on your deposit slip, which is usually different.** Using the transit routing number that appears on your deposit slip will cause your payment to be returned.
- When making an eCheck payment, your bank account must be "ACH-enabled," meaning that the account can be debited electronically through the Automated Clearing House (ACH) network. If you are not sure whether your account is ACH-enabled, please contact your financial institution before paying by eCheck. If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to authorize ACH debits from Los Angeles County with a debit filter with the Company Identification Number of **000007000000**. If your payment is made before, on, or after the property tax delinquency date but is returned for any reason, your obligation(s) will remain unpaid and will become subject to all applicable late payment penalties and/or costs if any subsequent payment is made after the property tax delinquency date.



What is an eCheck?

- eChecks are only accepted for payments of less than \$1,000,000. If your total amount due is \$1,000,000 or greater, you can submit two or more eCheck payments of less than \$1,000,000 each until you have paid the full amount.

Credit/Debit Card Payments

- Please note that there is a service fee charged on all credit/debit card payments. The entire fee amount is paid to third-party payment processors, and no portion is received or retained by the County of Los Angeles.
 - For credit card and debit card payments, the service fee is 2.22 percent of the transaction amount (minimum \$1.49 per transaction.)
 - Only the following credit cards and debit cards are accepted:



- Credit cards and debit cards are only accepted for payments of less than \$100,000. If your total amount due is \$100,000 or greater, you can submit two or more credit/debit card payments of less than \$100,000 each until you have paid the full amount. If you need to calculate the service fee, please click on the service fee calculator icon above and enter the payment amount. Please ensure that you accept the service fee and that your billing information is correct before clicking on the "Process Payment" button.

You cannot exceed one hundred (100) shopping cart items at any one time. If you have more than one hundred (100) items to pay, you must complete the current transaction before continuing with any additional items.

Your payment is deemed made on the date you are provided with a confirmation number. However, please allow up to seven (7) business days for the website to reflect your payment. The payment will post to our system with the effective date on which you completed your transaction.

you are confirming that: (i) you are using a U.S.-based business/corporate or personal checking account; (ii) your computer system meets the requirements set forth above; and (iii) you agree to the Terms of Payment, which will be deemed to supplement the Terms of Use and Privacy & Security Policy found elsewhere at this site and which are incorporated herein by this reference.

☒ I accept all terms and conditions of the preceding agreement

If you want to print a copy of this agreement for your own records, do so before proceeding to the next page. [Print](#)

Black Next

Last Updated: September 14, 2018

For help or inquiries regarding online payments, contact us at info@lccounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding [Low Angeles County holidays](#).
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older Internet browser or an unsupported Internet browser.
See a list of supported Internet browsers.

[Terms of Use](#) | [Privacy & Security Policy](#)

©2002-2021 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

Step 4: Choose Property/Parcel List

Select your Property/Parcel List from the drop down: "Choose Property/Parcel List". If you do not see any lists to pick from, you will have to create one. See "[Create a Properties/Parcels List](#)" chapter of this guide.

Step 5: Click "Select Properties/Parcels for Payment"

After selecting the appropriate Property/Parcel List, click "**Select Properties/Parcels for Payment**".



lacounty.gov

Los Angeles County
Treasurer and Tax Collector

Property Tax Management System - Make a Payment

OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

[User Guide](#)

Choose Property/Parcel List: Residential Properties ▼

Select Properties/Parcels for Payment

A single payment is subject to the following restrictions:

1. You cannot exceed 100 items per shopping cart. If you have more items to pay, you can complete the current transaction, then begin again.
2. Your total payment for eCheck cannot be greater than \$999,999.99 per shopping cart.

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding [Los Angeles County holidays](#).
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
See a [list of supported internet browsers](#).

[Terms of Use](#) | [Privacy & Security Policy](#)

©2002-2015 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

Step 6: Enter the payment amount

Enter the amount for each property/parcel you want to pay under the "Enter Amount to Pay" column. You can pay for one or more listed line items. We accept partial payments.

[Help](#)

Property Tax Management System - Make a Payment

OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

[User Guide](#)

Choose Property/Parcel List: Residential Properties ▾
Select Properties/Parcels for Payment

Residential Properties
To select all the properties/parcels on this page, check "Select All". Then select "Next Page" or "Add to Shopping Cart". To select individual properties/parcels on this page, select the corresponding button under the "Select All" column, and then select "Next Page" or "Add to Shopping Cart".

Item #	Assessor's ID No./Situation Address	Year Sequence	Installment	Select All	Balance Due	Enter Amount to Pay	Delinquent If Not Paid By
1	0000-000-000 0000 TOPANGA CANYON BLVD LOS ANGELES CA 00000-0000	2016-000	Installment 1	<input checked="" type="checkbox"/>	\$52,034.95	52034.95	12/12/2016
			Installment 2	<input type="checkbox"/>	\$52,044.92	0.00	04/10/2017
		0000	Prior Year Delinquency	<input checked="" type="checkbox"/>	\$256,413.12	256413.12	
2	1111-111-111 1111 MAYNARD AVE LOS ANGELES CA 11111-1111	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
3	2222-222-222 2222 PONCE AVE LOS ANGELES CA 22222-2222	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
4	3333-333-333 3333 NAPA ST LOS ANGELES CA 33333-3333	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
5	4444-444-444 4444 MICHAEL ST LOS ANGELES CA 44444-4444	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
Grand Total in This List					2 items selected	\$308,448.07	

Page 1 of 7
< Prev Page
1 ▾
Next Page >
Add to Shopping Cart
View Shopping Cart
Cancel

The following are important points to note:

- If you have a large number of items in the list, click "Next Page >" to advance to the next page of the list. You can also select the page number from the drop-down menu to navigate to a specific page of the list.

Help

Property Tax Management System - Make a Payment

OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

[User Guide](#)

Choose Property/Parcel List: Residential Properties Select Properties/Parcels for Payment

Residential Properties

To select all the properties/parcels on this page, check "Select All". Then select "Next Page" or "Add to Shopping Cart". To select individual properties/parcels on this page, select the corresponding button under the "Select All" column, and then select "Next Page" or "Add to Shopping Cart".

Item #	Assessor's ID No./Situs Address	Year Sequence	Installment	Select All	Balance Due	Enter Amount to Pay	Delinquent If Not Paid By
1	0000-000-000 0000 TOPANGA CANYON BLVD LOS ANGELES CA 00000-0000	2016-000 0000	Installment 1	<input checked="" type="checkbox"/>	\$52,034.95	52034.95	12/12/2016
			Installment 2	<input type="checkbox"/>	\$52,044.92	0.00	04/10/2017
			Prior Year Delinquency	<input checked="" type="checkbox"/>	\$256,413.12	256413.12	
2	1111-111-111 1111 MAYNARD AVE LOS ANGELES CA 11111-1111	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
3	2222-222-222 2222 PONCE AVE LOS ANGELES CA 22222-2222	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
4	3333-333-333 3333 NAPA ST LOS ANGELES CA 33333-3333	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
5	4444-444-444 4444 MICHALE ST LOS ANGELES CA 44444-4444	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
Grand Total					2 items selected	\$308,448.07	

Page 1 of 7

[< Prev Page](#)
1
[Next Page >](#)
[Add to Shopping Cart](#)
[View Shopping Cart](#)
[Cancel](#)

- The system will display the balance due amount in the “Enter Amount to Pay” textbox for each property/parcel you select under the “Select All” column. You can also click “Select All” in the table header to auto click all the check boxes on the current page. **If you have a large number of line items, you have to click “Select All” on each page of the list.**

[Help](#)

Property Tax Management System - Make a Payment

OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

[User Guide](#)

Choose Property/Parcel List: Residential Properties ▾
Select Properties/Parcels for Payment

Residential Properties
To select all the properties/parcels on this page, check "Select All". Then select "Next Page" or "Add to Shopping Cart". To select individual properties/parcels on this page, select the corresponding button under the "Select All" column, and then select "Next Page" or "Add to Shopping Cart".

Item #	Assessor's ID No./Situation Address	Year Sequence	Installment	Select All	Balance Due	Enter Amount to Pay	Delinquent If Not Paid By
1	0000-000-000 0000 TOPANGA CANYON BLVD LOS ANGELES CA 00000-0000	2016-000	Installment 1	<input checked="" type="checkbox"/>	\$52,034.95	52034.95	12/12/2016
			Installment 2	<input type="checkbox"/>	\$52,044.92	0.00	04/10/2017
		0000	Prior Year Delinquency	<input checked="" type="checkbox"/>	\$256,413.12	256413.12	
2	1111-111-111 1111 MAYNARD AVE LOS ANGELES CA 11111-1111	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
3	2222-222-222 2222 PONCE AVE LOS ANGELES CA 22222-2222	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
4	3333-333-333 3333 NAPA ST LOS ANGELES CA 33333-3333	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
5	4444-444-444 4444 MICHAEL ST LOS ANGELES CA 44444-4444	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
Grand Total in This List					2 items selected	\$308,448.07	

Page 1 of 7
< Prev Page
1 ▾
Next Page >
Add to Shopping Cart
View Shopping Cart
Cancel

- The “Grand Total” line displays the total number of items from the current list that have been selected for payment and their total dollar amount.

[Help](#)

Property Tax Management System - Make a Payment

OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

[User Guide](#)

Choose Property/Parcel List: Residential Properties ▼ Select Properties/Parcels for Payment

Residential Properties

To select all the properties/parcels on this page, check "Select All". Then select "Next Page" or "Add to Shopping Cart". To select individual properties/parcels on this page, select the corresponding button under the "Select All" column, and then select "Next Page" or "Add to Shopping Cart".


Item #	Assessor's ID No./Situation Address	Year Sequence	Installment	Select All <input type="checkbox"/>	Balance Due	Enter Amount to Pay	Delinquent If Not Paid By
1	0000-000-000 0000 TOPANGA CANYON BLVD LOS ANGELES CA 00000-0000	2016-000	Installment 1	<input checked="" type="checkbox"/>	\$52,034.95	52034.95	12/12/2016
			Installment 2	<input type="checkbox"/>	\$52,044.92	0.00	04/10/2017
		0000	Prior Year Delinquency	<input checked="" type="checkbox"/>	\$256,413.12	256413.12	
2	1111-111-111 1111 MAYNARD AVE LOS ANGELES CA 11111-1111	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
3	2222-222-222 2222 PONCE AVE LOS ANGELES CA 22222-2222	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
4	3333-333-333 3333 NAPA ST LOS ANGELES CA 33333-3333	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
5	4444-444-444 4444 MICHAEL ST LOS ANGELES CA 44444-4444	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
Grand Total in This List					2 items selected	\$308,448.07	

Page 1 of 7

< Prev Page 1 ▼
Next Page >
Add to Shopping Cart
View Shopping Cart
Cancel

33

- The "Delinquent If Not Paid By" column shows the date on which each line item will become delinquent.



Property Tax Management System - Make a Payment

OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

[User Guide](#)

Choose Property/Parcel List: Residential Properties ▾ Select Properties/Parcels for Payment

Residential Properties

To select all the properties/parcels on this page, check "Select All". Then select "Next Page" or "Add to Shopping Cart". To select individual properties/parcels on this page, select the corresponding button under the "Select All" column, and then select "Next Page" or "Add to Shopping Cart".

Item #	Assessor's ID No./Situation Address	Year Sequence	Installment	Select All	Balance Due	Enter Amount to Pay	Delinquent If Not Paid By
1	0000-000-000 0000 TOPANGA CANYON BLVD LOS ANGELES CA 00000-0000	2016-000	Installment 1	<input checked="" type="checkbox"/>	\$52,034.95	<input type="text" value="52034.95"/>	12/12/2016
			Installment 2	<input type="checkbox"/>	\$52,044.92	<input type="text" value="0.00"/>	04/10/2017
		0000	Prior Year Delinquency	<input checked="" type="checkbox"/>	\$256,413.12	<input type="text" value="256413.12"/>	
2	1111-111-111 1111 MAYNARD AVE LOS ANGELES CA 11111-1111	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	<input type="text" value="0.00"/>	
			Installment 2	<input type="checkbox"/>	\$0.00	<input type="text" value="0.00"/>	
3	2222-222-222 2222 PONCE AVE LOS ANGELES CA 22222-2222	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	<input type="text" value="0.00"/>	
			Installment 2	<input type="checkbox"/>	\$0.00	<input type="text" value="0.00"/>	
4	3333-333-333 3333 NAPA ST LOS ANGELES CA 33333-3333	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	<input type="text" value="0.00"/>	
			Installment 2	<input type="checkbox"/>	\$0.00	<input type="text" value="0.00"/>	
5	4444-444-444 4444 MICHAEL ST LOS ANGELES CA 44444-4444	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	<input type="text" value="0.00"/>	
			Installment 2	<input type="checkbox"/>	\$0.00	<input type="text" value="0.00"/>	
Grand Total in This List					2 items selected	\$308,448.07	

Page 1 of 7

< Prev Page
1 ▾
Next Page >
Add to Shopping Cart
View Shopping Cart
Cancel

- The “Year Sequence” and “Installment” columns describe the bill year, the assessment type (i.e. annual, supplemental) and the respective installment amounts.
 - Year Sequence Examples:
 - Annual: 2016-000
 - Supplemental: 2016-010, 2016-020, 2016-030

[Help](#)

Property Tax Management System - Make a Payment

OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

[User Guide](#)

Choose Property/Parcel List: Residential Properties ▾
Select Properties/Parcels for Payment


Residential Properties
To select all the properties/parcels on this page, check "Select All". Then select "Next Page" or "Add to Shopping Cart". To select individual properties/parcels on this page, select the corresponding button under the "Select All" column, and then select "Next Page" or "Add to Shopping Cart".

Item #	Assessor's ID No./Situation Address	Year Sequence	Installment	Select All <input type="checkbox"/>	Balance Due	Enter Amount to Pay	Delinquent If Not Paid By
1	0000-000-000 0000 TOPANGA CANYON BLVD LOS ANGELES CA 00000-0000	2016-000	Installment 1	<input checked="" type="checkbox"/>	\$52,034.95	<input type="text" value="52034.95"/>	12/12/2016
			Installment 2	<input type="checkbox"/>	\$52,044.92	<input type="text" value="0.00"/>	04/10/2017
		0000	Prior Year Delinquency	<input checked="" type="checkbox"/>	\$256,413.12	<input type="text" value="256413.12"/>	
2	1111-111-111 1111 MAYNARD AVE LOS ANGELES CA 11111-1111	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	<input type="text" value="0.00"/>	
			Installment 2	<input type="checkbox"/>	\$0.00	<input type="text" value="0.00"/>	
3	2222-222-222 2222 PONCE AVE LOS ANGELES CA 22222-2222	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	<input type="text" value="0.00"/>	
			Installment 2	<input type="checkbox"/>	\$0.00	<input type="text" value="0.00"/>	
4	3333-333-333 3333 NAPA ST LOS ANGELES CA 33333-3333	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	<input type="text" value="0.00"/>	
			Installment 2	<input type="checkbox"/>	\$0.00	<input type="text" value="0.00"/>	
5	4444-444-444 4444 MICHAEL ST LOS ANGELES CA 44444-4444	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	<input type="text" value="0.00"/>	
			Installment 2	<input type="checkbox"/>	\$0.00	<input type="text" value="0.00"/>	
Grand Total in This List					2 items selected	\$308,448.07	


Page 1 of 7

< Prev Page
1 ▾
Next Page >
Add to Shopping Cart
View Shopping Cart
Cancel

- The "Assessor's ID No. / Situs Address" column displays the property address if one is available. For example, a vacant lot may not have a property address, as seen in example, Item #28-30 and 32.



Los Angeles County
Treasurer and Tax Collector



OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

User Guide

Property Tax Management System - Make a Payment

Choose Property/Parcel List: Residential Properties

Select Properties/Parcels for Payment

Residential Properties

To select all the properties/parcels on this page, check "Select All". Then select "Next Page" or "Add to Shopping Cart". To select individual properties/parcels on this page, select the corresponding button under the "Select All" column, and then select "Next Page" or "Add to Shopping Cart".

Item #	Assessor's ID No./Situs Address	Year Sequence	Installment	Select All	Balance Due	Enter Amount to Pay	Delinquent If Not Paid By
28	0000-000-000 VACANT LAND/NO PROPERTY ADDRESS	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
29	1111-111-111 VACANT LAND/NO PROPERTY ADDRESS	2016-000	Installment 1	<input type="checkbox"/>	\$96.97	0.00	12/12/2016
			Installment 2	<input type="checkbox"/>	\$106.96	0.00	04/10/2017
30	2222-222-222 VACANT LAND/NO PROPERTY ADDRESS	2016-000	Installment 1	<input type="checkbox"/>	\$96.97	0.00	12/12/2016
			Installment 2	<input type="checkbox"/>	\$106.96	0.00	04/10/2017
31	3333-333-333 3333 CIMA DE LAGO ST CHATSWORTH CA 33333-3333	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
32	4444-444-444 VACANT LAND/NO PROPERTY ADDRESS	2016-000	Installment 1	<input type="checkbox"/>	\$74.32	0.00	12/12/2016
			Installment 2	<input type="checkbox"/>	\$84.32	0.00	04/10/2017
Grand Total in This List					0 items selected	\$0.00	

Page 7 of 7

< Prev Page

7

Next Page >

Add to Shopping Cart

View Shopping Cart

Cancel

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding Los Angeles County holidays.
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
See a [list of supported internet browsers](#).

[Terms of Use](#) | [Privacy & Security Policy](#)

©2002-2017 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

Step 7: Click “Add to Shopping Cart”

After you have entered the amount you want to pay, click “**Add to Shopping Cart**”. You will notice that the line item(s) have been added to the cart and the cart summary text now displayed at the top of the page.

Los Angeles County
Treasurer and Tax Collector

Property Tax Management System - Make a Payment
There are 3 items in your shopping cart, totaling \$128.09.

OPTION SELECTIONS
My Properties/Parcels
Make a Payment
My Profile
Logout
[User Guide](#)

Choose Property/Parcel List: Residential Properties Select Properties/Parcels for Payment
Residential Properties
To select all the properties/parcels on this page, check "Select All". Then select "Next Page" or "Add to Shopping Cart". To select individual properties/parcels on this page, select the corresponding button under the "Select All" column, and then select "Next Page" or "Add to Shopping Cart".

Item #	Assessor's ID No./Situation Address	Year Sequence	Installment	Select All	Balance Due	Enter Amount to Pay	Delinquent If Not Paid By
25	2006-049-03# VACANT LAND/NO PROPERTY ADDRESS	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
			Prior Year Delinquency	<input type="checkbox"/>	\$178.56	0.00	
26	2006-049-03# VACANT LAND/NO PROPERTY ADDRESS	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
			Prior Year Delinquency	<input type="checkbox"/>	\$178.56	0.00	
27	2006-049-03# VACANT LAND/NO PROPERTY ADDRESS	2015-010	Installment 1	<input checked="" type="checkbox"/>	\$9.76	9.76	03/31/2017
			Installment 2	<input checked="" type="checkbox"/>	\$8.88	8.88	07/31/2017
		2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
		2016-010	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input checked="" type="checkbox"/>	\$109.45	109.45	07/31/2017
Grand Total in This List					3 items selected	\$128.09	

The selected items are added to your shopping cart.

Page 6 of 7

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding Los Angeles County holidays.
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
See a [list of supported internet browsers](#).

Terms of Use | Privacy & Security Policy

©2002-2017 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

- You can add items from multiple Property/Parcel lists to the same shopping cart. Use the "Choose Property/Parcel List" drop down box to select another list and click "Select Properties/Parcels for Payment".

Property Tax Management System - Make a Payment Help

OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

[User Guide](#)

Choose Property/Parcel List: Residential Properties ▼ Select Properties/Parcels for Payment

Residential Properties

To select all the properties/parcels on this page, check "Select All". Then select "Next Page" or "Add to Shopping Cart". To select individual properties/parcels on this page, select the corresponding button under the "Select All" column, and then select "Next Page" or "Add to Shopping Cart".

Item #	Assessor's ID No./Situation Address	Year Sequence	Installment	Select All	Balance Due	Enter Amount to Pay	Delinquent If Not Paid By
1	0000-000-000 0000 TOPANGA CANYON BLVD LOS ANGELES CA 00000-0000	2016-000	Installment 1	<input checked="" type="checkbox"/>	\$52,034.95	52034.95	12/12/2016
			Installment 2	<input type="checkbox"/>	\$52,044.92	0.00	04/10/2017
		0000	Prior Year Delinquency	<input checked="" type="checkbox"/>	\$256,413.12	256413.12	
2	1111-111-111 1111 MAYNARD AVE LOS ANGELES CA 11111-1111	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
3	2222-222-222 2222 PONCE AVE LOS ANGELES CA 22222-2222	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
4	3333-333-333 3333 NAPA ST LOS ANGELES CA 33333-3333	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
5	4444-444-444 4444 MICHAEL ST LOS ANGELES CA 44444-4444	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
Grand Total in This List					2 items selected	\$308,448.07	

Page 1 of 7

< Prev Page
1 ▼
Next Page >
Add to Shopping Cart
View Shopping Cart
Cancel

Step 8: Click "View Shopping Cart"

After you add items selected for payment to the shopping cart, you can click "**View Shopping Cart**" to review your cart.

lacounty.gov

Los Angeles County
Treasurer and Tax Collector

Property Tax Management System - Make a Payment

There are 3 items in your shopping cart, totaling \$128.09. [View Cart](#)

OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

[User Guide](#)

Choose Property/Parcel List: **Residential Properties** [Select Properties/Parcels for Payment](#)

Residential Properties
To select all the properties/parcels on this page, check "Select All". Then select "Next Page" or "Add to Shopping Cart". To select individual properties/parcels on this page, select the corresponding button under the "Select All" column, and then select "Next Page" or "Add to Shopping Cart".

Item #	Assessor's ID No./Situation Address	Year Sequence	Installment	Select All	Balance Due	Enter Amount to Pay	Delinquent If Not Paid By
25	2008-C094038 VACANT LAND/NO PROPERTY ADDRESS	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
		0000	Prior Year Delinquency	<input type="checkbox"/>	\$178.56	0.00	
26	2008-C094038 VACANT LAND/NO PROPERTY ADDRESS	2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
27	2008-C094038 VACANT LAND/NO PROPERTY ADDRESS	2015-010	Installment 1	<input checked="" type="checkbox"/>	\$9.76	9.76	03/31/2017
			Installment 2	<input checked="" type="checkbox"/>	\$8.88	8.88	07/31/2017
		2016-000	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input type="checkbox"/>	\$0.00	0.00	
		2016-010	Installment 1	<input type="checkbox"/>	\$0.00	0.00	
			Installment 2	<input checked="" type="checkbox"/>	\$109.45	109.45	07/31/2017
Grand Total in This List					3 items selected	\$128.09	

The selected items are added to your shopping cart.
Page 6 of 7

[< Prev Page](#) [6](#) [Next Page >](#) [Add to Shopping Cart](#) [View Shopping Cart](#) [Cancel](#)

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding [Los Angeles County holidays](#).
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
[See a list of supported internet browsers](#)

[Terms of Use](#) | [Privacy & Security Policy](#)

©2002-2017 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

Step 9: Review shopping cart info and click “Proceed to Checkout”

Review the contents of the shopping cart to ensure each line item and total is correct. Next, click **“Proceed to Checkout”**. For Credit/Debit card payments you can calculate your fees using the “Service Fee Calculator” icons located below the Shopping Cart Grand Total before you proceed.

laacounty.gov



Los Angeles County
Treasurer and Tax Collector



Property Tax Management System - Shopping Cart

OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

[User Guide](#)

When paying by eCheck, your bank account must be Automated Clearing House (ACH)-enabled, meaning the transaction can settle through the ACH Network. If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to authorize ACH debits from Los Angeles County with a debit filter with the Company Identification Number of 00000079161. Los Angeles County updated its Company Identification Number in September 2018, so you must update this Company Identification Number if you previously had a debit filter on your bank account.

[Print Shopping Cart List](#)

Item #	List	Assessor's ID No.	Year Seq	Description	Amount	
1	Residential Properties	0000-000-000	2016-000	Current Secured Property Tax Installment 2	\$2,586.32	Remove
2	Residential Properties	1111-111-111	2016-000	Current Secured Property Tax Installment 2	\$3,766.44	Remove
3	Residential Properties	2222-222-222	2016-000	Current Secured Property Tax Installment 2	\$3,692.77	Remove
4	Residential Properties	3333-333-333	0000	Defaulted Secured Property Tax	\$2,519.27	Remove
5	Residential Properties	3333-333-333	2016-000	Current Secured Property Tax Installment 2	\$4,366.65	Remove
6	Residential Properties	4444-444-444	2016-000	Current Secured Property Tax Installment 2	\$3,670.74	Remove
7	Residential Properties	5555-555-555	2016-000	Current Secured Property Tax Installment 2	\$3,326.57	Remove
8	Residential Properties	7777-777-777	2016-000	Current Secured Property Tax Installment 2	\$4,044.98	Remove
Shopping Cart Grand Total					\$27,973.74	

[Go to Previous List](#)

[Clear Shopping Cart](#)

[Modify Shopping Cart](#)

[Proceed to Checkout](#)

[Service Fee Calculator](#)

[Back to Top](#)

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding [Los Angeles County holidays](#).
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
[See a list of supported internet browsers.](#)

[Terms of Use](#) | [Privacy & Security Policy](#)


©2002-2021 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

40


Step 10: Confirm the information prompt

After you click **"Proceed to Checkout"**, you will see an informational prompt stating that you are about to be transferred to our payment processing vendor. Review and click **"OK"** to proceed.

lacounty.gov



Los Angeles County
Treasurer and Tax Collector



Property Tax Management System - Shopping Cart

OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

User Guide

When paying by eCheck, your bank account must be Automated Clearing House (ACH)-enabled, meaning the transaction can settle through the ACH Network. If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to authorize ACH debits from Los Angeles County. Los Angeles County Identification Number: 79161. Los Angeles County must update this Company

vcheck.ttc.lacounty.gov says:

In order to use our Site to make a payment, you will be transferred to a portion of the Site hosted by our contracted payment processing vendor, Fidelity Information Services, LLC ("Payment Processor"). Our Payment Processor will prompt you to enter all information necessary to make your payment using a credit/debit card or an eCheck, and will thereafter take all steps necessary to process such payment on our behalf. Our Payment Processor has agreed to abide by our privacy and security requirements while collecting such information and processing such payments on our behalf. There is no fee for eCheck payments. However, there is a fee for credit and debit card payments.

OK

Cancel

Print Shopping Cart List

Item #	Amount	
1	\$2,586.32	Remove
2	\$3,766.44	Remove
3	\$3,692.77	Remove
4	\$2,519.27	Remove
5	\$4,366.65	Remove
6	\$3,670.74	Remove
7	\$3,326.57	Remove
8	\$4,044.98	Remove
Shopping Cart Grand Total		\$27,973.74

Go to Previous List

Clear Shopping Cart

Modify Shopping Cart

Proceed to Checkout

Service Fee Calculator

Back to Top

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding [Los Angeles County holidays](#).
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
[See a list of supported internet browsers.](#)


Terms of Use | Privacy & Security Policy

©2002-2021 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.


Step 11: Review the Payment Amount Total

You will notice that you have been transferred to our payment processing vendor's website. Review the "Total Amount of Above Item(s)" to make sure it is correct and click **"Continue"**.

lacounty.gov



Los Angeles County
Treasurer and Tax Collector



You have selected the following Assessor's ID number(s) to pay by credit/debit card:

Item Number	Assessor's ID Number	Installment Number	Two-Digit Year/Sequence Number	Description	Payment Amount
1	0000000000	2	14030	Current Secured Property Tax	\$712.92
2	0000000000	1	15000	Current Secured Property Tax	\$4,282.02
3	0000000000	2	15000	Current Secured Property Tax	\$4,282.01
4	1111111111	1	15000	Current Secured Property Tax	\$4,547.00
5	1111111111	2	15000	Current Secured Property Tax	\$4,546.98
6	2222222222	2	14010	Current Secured Property Tax	\$600.19
7	2222222222	1	15000	Current Secured Property Tax	\$2,150.01
8	2222222222	2	15000	Current Secured Property Tax	\$2,150.00
Total Amount of Above Item(s) :					\$23,271.13

Cancel

Continue

For help or inquiries regarding Credit/Debit card payments, contact us at ccard@tlacounty.gov. For all other inquiries, contact us at info@tlacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding Los Angeles County holidays.
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older browser or an unsupported browser. See a [list of supported browser versions](#).


[Terms of Use](#) | [Privacy & Security Policy](#)

Step 12: Enter the Payment Information


The Payment Entry section will ask for Credit/Debit Card or eCheck payment information depending on which form of payment you selected in [Step 2](#). After filling out the form, click "Continue" to proceed.

Credit/Debit Card Example:

lacounty.gov



Los Angeles County
Treasurer and Tax Collector



Payment Entry

A service fee will be charged for using this service. Please complete the payment information below and click continue. You will be able to review the fee amount before submitting the payment for processing.





Payment Method: Credit or Debit Card




Card Information

Card Number

Expiration Date December 2031

Card Identification Code





All fields are required.

Cardholder's Billing Information

Name

Address

City

State California

ZIP Code

Daytime Phone Number (XXX-XXX-XXXX)

Email Address

Re-enter Email Address


All fields are required.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
To see a list of supported internet browsers, click the [Browser Support](#) link below.

Go Back/Edit Cancel Continue

For help or inquiries regarding Credit/Debit card payments, contact us at ccard@ttc.lacounty.gov. For all other inquiries, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding [Los Angeles County holidays](#).
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

[Terms of Use](#) | [Privacy & Security Policy](#)
[Browser Support](#)



E-Check Example:

Please double check your Routing and Account number.

lacounty.gov



Los Angeles County
Treasurer and Tax Collector



Payment Entry

Please enter your payment information below:

Payment Method: E-Check

Bank Account Information

Type of Check	E-Check Personal ▼
Routing Number	111111111 
Re-enter Routing Number	111111111
Account Number	22222222 
Re-enter Account Number	22222222



Please include any leading zeros in your routing and account numbers.

For help with routing and account numbers, click on the (?) icon next to the field.

All fields are required.

Account Holder's Information

Name (Only one account name is required.)	John Doe
Address	123 Main St.
City	Los Angeles
State	California ▼
ZIP Code	33333
Daytime Phone Number (XXX-XXX-XXXX)	444-444-4444
Email Address	john.doe@email.com
Re-Enter Email Address	john.doe@email.com

All fields are required.

Please print a copy of your receipt for your records.

Go Back/Edit

Cancel

Continue 

For help or inquiries regarding eCheck payments, contact us at echeck@ttc.lacounty.gov. For all other inquiries, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding [Los Angeles County holidays](#).
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.


If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
See a [list of supported internet browsers](#).

[Terms of Use](#) | [Privacy & Security Policy](#)


Step 13: Review Payment Information and Total

Review the payment information, the applicable Credit/Debit card service fees as well as the total and click "Process Payment" to proceed.

locounty.gov



Los Angeles County
Treasurer and Tax Collector



You have selected the following Assessor's ID No.(s) to pay by credit/debit card:


Item Number	Assessor's ID No.	Installment Number	Two-Digit Year/ Sequence Number	Description	Payment Amount
1	111111111	2	10000	Current Secured Property Tax	\$2,590.32
2	222222222	2	10000	Current Secured Property Tax	\$3,706.44
3	333333333	2	10000	Current Secured Property Tax	\$3,692.77
4	444444444	7	00000	Defaulted Secured Property Tax	\$2,519.27
5	444444444	2	10000	Current Secured Property Tax	\$4,308.65
6	555555555	2	10000	Current Secured Property Tax	\$3,670.74
7	777777777	2	10000	Current Secured Property Tax	\$3,328.57
8	000000000	2	10000	Current Secured Property Tax	\$4,044.98
Total Amount of Above Item(s) :					\$27,973.74
Service Fee:					\$621.02
Total Payment Amount :					\$28,594.76

For credit card and debit card payments, the fee is 2.22% (with a minimum of \$1.49) of the property tax amount you are paying. Please ensure that you accept the service fee above and that the information below is correct before clicking on the "Process Payment" button below.

Card Information

Card Number15454

Expiration Date12/17



Cardholder's Billing Information

NameJohn Doe

CountryUS

Address123 Main St.

CityLos Angeles

StateCA

ZIP Code33333

Daytime Phone Number (XXX-XXX-XXXX)444-444-4444

Email Addressjohn.doe@email.com

NO CHANGES TO YOUR PAYMENT CAN BE MADE ONCE YOU CLICK ON THE "PROCESS PAYMENT" BUTTON BELOW.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
To see a list of supported internet browsers, click the Browser Support link below.

Go Back/Edit


Cancel

Process Payment

For help or inquiries regarding Credit/Debit card payments, contact us at ccard@lts.locounty.gov. For all other inquiries, contact us at info@lts.locounty.gov.
Our business hours are 9:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding Los Angeles County holidays.
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

Terms of Use | Privacy & Security Policy


[Browser Support](#)

 PDF
ADOBE READER

Step 14: Save the confirmation page/email for your records

After you submit your payment, you will see a payment confirmation page. You will also receive an email at the email address specified on the payment form. Save these documents for your records. If you have any questions please contact PropTaxMgmt@ttc.lacounty.gov.

lacounty.gov



Los Angeles County
Treasurer and Tax Collector




We have received your payment information; however, the transaction will not be reflected on our website until the County of Los Angeles receives the funds from your financial institution, which may take up to seven (7) business days. The payment will post to our system with the effective date on which you completed your transaction.

Your monthly credit/debit card statement may reflect separate transactions, one for the principal portion of the tax payment and another for the credit/debit card service fee:

- If the transactions appear separately, the principal tax payment will be labeled "L2GLA COUNTY TTC PAY" (or something similar) and the service fee will be labeled "L2GLINK2GOV Service Fee" (or something similar).
- If there is only one transaction listed on your statement, it will be labeled "L2GLA COUNTY TTC PAY" (or something similar).

Warning: Do not use your back button, as this may lead to a duplicate payment.

Item Number	Assessor's ID No.	Installment Number	Two-Digit Year Sequence Number	Description	Payment Amount
1	111111111	2	16000	Current Secured Property Tax	\$2,595.32
2	222222222	2	16000	Current Secured Property Tax	\$3,795.44
3	333333333	2	16000	Current Secured Property Tax	\$3,692.77
4	444444444	7	00000	Delinquent Secured Property Tax	\$2,519.27
5	444444444	2	16000	Current Secured Property Tax	\$4,366.65
6	555555555	2	16000	Current Secured Property Tax	\$3,670.74
7	777777777	2	16000	Current Secured Property Tax	\$3,326.57
8	000000000	2	16000	Current Secured Property Tax	\$4,044.95
Total Amount of Above Item(s) :					\$27,973.74
Service Fee					\$621.02
Total Payment Amount :					\$28,594.76

Receipt Number: 4006199958
Transaction Date: 03/05/2017 02:30:17 PM
Payment Type: 
*5454


You also will receive an email confirming this transaction.

[Participate in a survey regarding your use of our site](#)

[Make Another Payment](#)

[TTC Home Page](#)

[Print](#) [View as PDF](#) [Finish](#)



For help or inquiries regarding Credit/Debit card payments, contact us at ccard@ttc.lacounty.gov. For all other inquiries, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding Los Angeles County holidays.
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

[Terms of Use](#) | [Privacy & Security Policy](#)

46

Sample Email Confirmation:

Confirmation for LA County Payment - Message (HTML)

From: [Redacted] Sent: Mon 3/6/2017 2:39 PM

To: [Redacted]

Subject: Confirmation for LA County Payment

If there are problems with how this message is displayed, click here to view it in a web browser.

We have received your payment information; however, the transaction will not be reflected on our website until the County of Los Angeles receives the funds from your financial institution, which may take up to seven (7) business days. The payment will post to our system with the effective date on which you completed your transaction.

Your monthly credit/debit card statement may reflect separate transactions, one for the principal portion of the tax payment and another for the credit/debit card service fee:

- If the transactions appear separately, the principal tax payment will be labeled "L2GLA COUNTY TTC PAY" (or something similar) and the service fee will be labeled "L2GLINK2GOV Service Fee" (or something similar).
- If there is only one transaction listed on your statement, it will be labeled "L2GLA COUNTY TTC PAY" (or something similar).

Confirmation Number: 4006159960

Total Payment Amount: \$22743.42

Payment Date and Time: 03/06/2017 02:39:16 PM

Card Number: ****5454

Cardholder's Name:

Address:

City:

State:

ZIP Code:

Daytime Phone Number:

Email Address:

Shopping Cart Number (For Internal Use Only): 170650000006

Item Number	Assessor's ID No.	Installment Number	Two-Digit Year Sequence Number	Description	Payment Amount
1		2	18000	Current Secured Property Tax	\$5,807.12
2		2	18000	Current Secured Property Tax	\$3,382.44
3		2	18000	Current Secured Property Tax	\$2,484.94
4		2	18000	Current Secured Property Tax	\$2,770.00
5		2	18000	Current Secured Property Tax	\$3,382.81
6		1	18010	Current Secured Property Tax	\$18.68
7		2	18010	Current Secured Property Tax	\$18.68
8		2	18000	Current Secured Property Tax	\$4,655.95
Total Amount of Above Items					\$22,342.95
Service Fee: \$500.47					
Total Payment Amount					\$22,743.42

This is a system-generated email. Please do not reply to this email. For help or inquiries regarding credit/debit card payments, contact us at pcard@lta.lacounty.gov. For all other inquiries, contact us at info@lta.lacounty.gov. Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding Los Angeles County holidays. Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

My Profile

Under Option Selections section located on the left hand side of the screen, click 'My Profile' to update or change your account Email, Password and other personal information.

Step 1: Click "My Profile" button



The screenshot shows the 'Property Tax Management System - Option Selections' page. The left sidebar contains a list of options: 'My Properties/Parcels', 'Make a Payment', 'My Profile', and 'Logout'. A green arrow points to the 'My Profile' button. The main content area has a red box with the text 'Please select an option on the left hand side of this page to continue.' Below this, there are sections for 'My Properties / Parcels', 'Make a Payment', 'My Profile', and 'Logout'. The 'My Profile' section is highlighted. The right sidebar contains 'Business Hours' and 'Contact Us' information.

Property Tax Management System - Option Selections

OPTION SELECTIONS

- My Properties/Parcels**
- Make a Payment**
- My Profile**
- Logout**

[User Guide](#)

Please select an option on the left hand side of this page to continue.

My Properties / Parcels
Create one or multiple list(s). Each list can contain from one to 100 properties or parcels.

Make a Payment
Select the property/parcel list(s) and make a payment(s).

My Profile
Update your account information, change account email address or password.

Logout
Log off from the Property Tax Management System.

Business Hours
8:00 a.m. to 5:00 p.m.
Pacific Time
Monday - Friday
Excluding **Los Angeles County Holidays**

Contact Us
225 N. Hill Street
Los Angeles, CA 90012
Toll-Free No.: (888) 807-2111
Email: info@ttc.lacounty.gov

Business License (213) 974-2011
Collections (213) 974-0180
Secured Property Taxes (213) 974-2111
Tax-Defaulted Property Auctions (213) 974-2045
Unsecured Property Taxes (213) 893-7935
Miscellaneous Taxes (213) 893-7984

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding **Los Angeles County holidays**.
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
See a [list of supported internet browsers](#).

Terms of Use | Privacy & Security Policy

©2002-2015 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

Step 2: Review My Profile Form

The profile form can be used to do the following:

1. To change your account email address, click "Change Email Address".
 - After entering and confirming your new email address, click "**Submit**". You will receive a confirmation email at the new email address. After opening the email, there will be a link labeled "**CONFIRM MY ACCOUNT**". Click that link. Please note that the link will expire after 24 hours. After clicking the link, log in using your new email address to complete the email address change process.

lacounty.gov

Los Angeles County
Treasurer and Tax Collector

Property Tax Management System - Profile

OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

User Guide

Email Address: john.doe@ttc.lacounty.gov [Change Email Address](#)

Password: [Change Password](#)

First Name: John

Last Name: Doe

Company Name:

Address 1:

Address 2:

City:

State:

Zip:

Phone No.: (111) - (111) - (1111) (xxx-xxx-xxxx)

Security Question #1: What is the name of a college you applied to but didn't attend?

Security Answer #1:

Security Question #2: What year did you graduate from High School?

Security Answer #2:

Security Question #3: What is your oldest sibling's middle name?

Security Answer #3:

Save Cancel

You can subscribe to receive emails from the Treasurer and Tax Collector with special notices and upcoming events. Please go to [Email Notification Service](#) to subscribe.

(* Required Fields)

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding [Los Angeles County holidays](#).
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

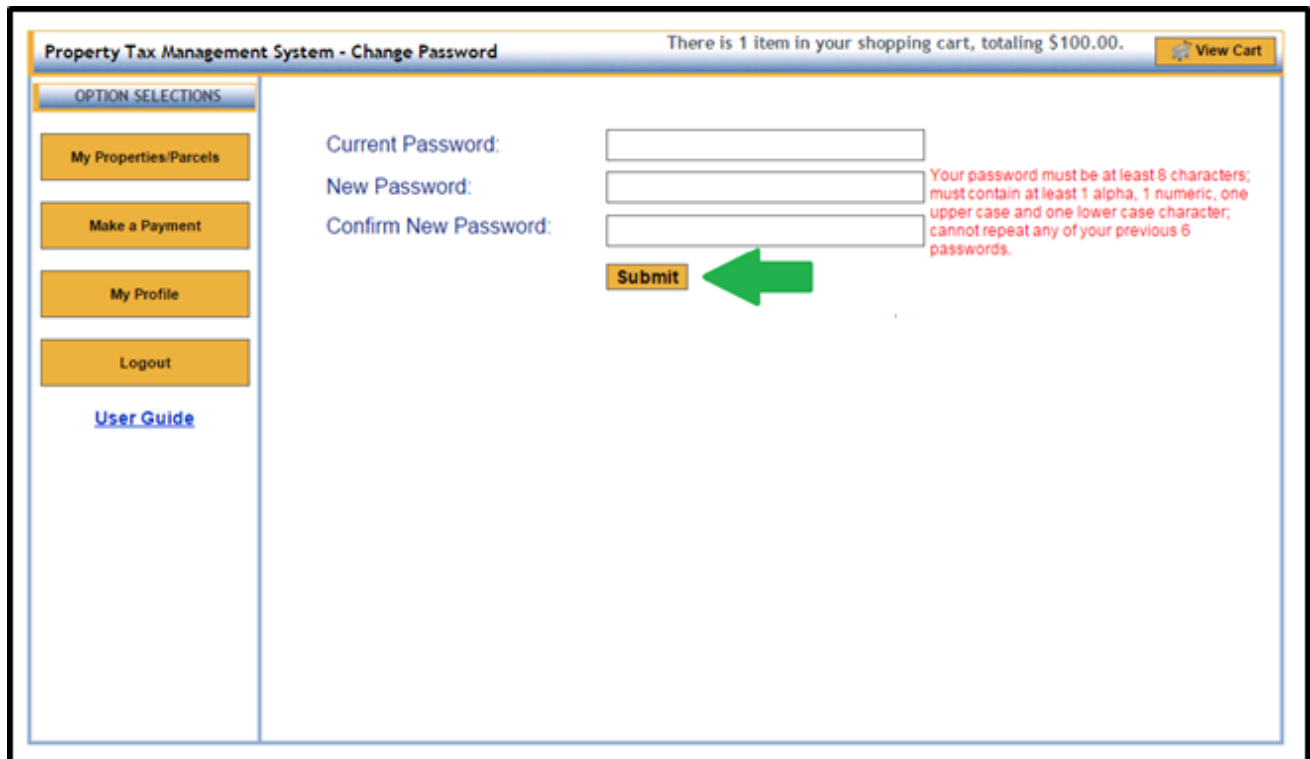
If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
See a [list of supported internet browsers](#).

Terms of Use | Privacy & Security Policy

©2002-2015 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

2. To change your account password, click “Change Password”.

- On the next screen enter your current password. Next, enter your new password and confirm. Make sure the new password follows the password requirements as stated in red text. Click “**Submit**” to change your password.



Property Tax Management System - Change Password

There is 1 item in your shopping cart, totaling \$100.00. [View Cart](#)

OPTION SELECTIONS

- My Properties/Parcels
- Make a Payment
- My Profile
- Logout
- [User Guide](#)

Current Password:

New Password:

Confirm New Password:

Submit

Your password must be at least 8 characters; must contain at least 1 alpha, 1 numeric, one upper case and one lower case character; cannot repeat any of your previous 6 passwords.

3. Security Questions and/or Answers can be updated. Please note that your previous answer is not shown for security purposes. You can keep the same question or select a new one from the drop down. To change the answer, type over the hidden answer.

locounty.gov

Los Angeles County
Treasurer and Tax Collector

Property Tax Management System - Profile

OPTION SELECTIONS

- My Properties/Parcels
- Make a Payment
- My Profile
- Logout
- [User Guide](#)

Email Address: john.doe@ttc.locounty.gov [Change Email Address](#)

Password: [Change Password](#)

First Name: John

Last Name: Doe

Company Name:

Address 1:


Address 2:

City:

State:

Zip:


Phone No.: 111-111-1111 (000-000-0000)

Security Question #1: What is the name of a college you applied to but didn't attend? 

Security Answer #1:

Security Question #2: What year did you graduate from High School? 

Security Answer #2:

Security Question #3: What is your oldest sibling's middle name? 

Security Answer #3:

Save **Cancel**

You can subscribe to receive emails from the Treasurer and Tax Collector with special notices and upcoming events. Please go to [Email Notification Service](#) to subscribe.

(* Required Fields)

For help or inquiries regarding online payments, contact us at info@ttc.locounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding [Los Angeles County holidays](#).
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
See a [list of supported internet browsers](#).

[Terms of Use](#) | [Privacy & Security Policy](#)

©2002-2015 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

4. You can update your Name and Phone Number using this form as well. Enter any changes needed and click “**Save**”.

lacity.gov

Los Angeles County
Treasurer and Tax Collector

Property Tax Management System - Profile

OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

[User Guide](#)

Email Address: john.doe@ttc.lacounty.gov [Change Email Address](#)

Password: [Change Password](#)

First Name: * John

Last Name: * Doe

Company Name:

Address 1:

Address 2:

City:

State:

Zip:

Phone No. * 111- - 111- - 1111- (0000000000)

Security Question #1: * What is the name of a college you applied to but didn't attend? ▾

Security Answer #1: *

Security Question #2: * What year did you graduate from High School? ▾

Security Answer #2: *

Security Question #3: * What is your oldest sibling's middle name? ▾

Security Answer #3: *

Save **Cancel**

You can subscribe to receive emails from the Treasurer and Tax Collector with special notices and upcoming events. Please go to [Email Notification Service](#) to subscribe.

(* Required Fields)

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding [Los Angeles County holidays](#).
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
See a [list of supported internet browsers](#).

[Terms of Use](#) | [Privacy & Security Policy](#)

©2002-2015 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

5. You can subscribe to Email Notification Service or manage your subscription by clicking “Email Notification Service”. This will open a new tab/window in your internet browser.

lacounty.gov

Los Angeles County
Treasurer and Tax Collector

Property Tax Management System - Profile

OPTION SELECTIONS

- My Properties/Parcels
- Make a Payment
- My Profile
- Logout
- User Guide

Email Address: john.doe@ttc.lacounty.gov [Change Email Address](#)

Password: ***** [Change Password](#)

First Name: John

Last Name: Doe

Company Name:

Address 1:

Address 2:

City:

State:

Zip:

Phone No.: (111) - (111) - (1111) (000-000-0000)

Security Question #1: What is the name of a college you applied to but didn't attend? ▾

Security Answer #1: *****

Security Question #2: What year did you graduate from High School? ▾

Security Answer #2: *****

Security Question #3: What is your oldest sibling's middle name? ▾

Security Answer #3: *****

[Save](#) [Cancel](#)

You can subscribe to receive emails from the Treasurer and Tax Collector with special notices and upcoming events. Please go to [Email Notification Service](#) to subscribe.

(* Required Fields)

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding [Los Angeles County holidays](#).
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
See a [list of supported internet browsers](#).

[Terms of Use](#) | [Privacy & Security Policy](#)

©2002-2015 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

Step 3: Click “Save” to save changes

When you are finished making the desired changes, click “**Save**”.

locounty.gov

Los Angeles County
Treasurer and Tax Collector

Property Tax Management System - Profile

OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

User Guide

Email Address: john.doe@ttc.lacounty.gov [Change Email Address](#)

Password: [Change Password](#)

First Name: John

Last Name: Doe

Company Name:

Address 1:

Address 2:

City:

State:

Zip:

Phone No.: 111-111-1114 (000-000-0000)

Security Question #1: What is the name of a college you applied to but didn't attend? ▾

Security Answer #1:

Security Question #2: What year did you graduate from High School? ▾

Security Answer #2:

Security Question #3: What is your oldest sibling's middle name? ▾

Security Answer #3:

Save Cancel

You can subscribe to receive email from the Treasurer and Tax Collector with special notices and upcoming events. Please go to [Email Notification Service](#) to subscribe.

(* Required Fields)

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding [Los Angeles County holidays](#).
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
See a [list of supported internet browsers](#).

Terms of Use | Privacy & Security Policy

©2002-2015 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

Logout

Although the system will automatically log you out after 15 minutes of inactivity, we recommend that you log out when you are finished. Under Option Selections located on the left hand side of the screen, click “**Logout**” to log out of the Property Tax Management System.

The screenshot shows the 'Property Tax Management System - Option Selections' page. On the left, a sidebar contains the following options: 'OPTION SELECTIONS', 'My Properties/Parcels', 'Make a Payment', 'My Profile', 'Logout', and a 'User Guide' link. A green arrow points to the 'Logout' button. The main content area has a red-bordered box with the text: 'Please select an option on the left hand side of this page to continue.' Below this, there are sections for 'My Properties / Parcels', 'Make a Payment', 'My Profile', and 'Logout', each with a brief description of the function. On the right side, there are sections for 'Business Hours' (8:00 a.m. to 5:00 p.m. Pacific Time, Monday - Friday, excluding Los Angeles County Holidays) and 'Contact Us' (225 N. Hill Street, Los Angeles, CA 90012, Toll-Free No.: (888) 807-2111, Email: info@ttc.lacounty.gov). At the bottom, there is a footer with contact information, a note about browser support, and a copyright notice: '©2002-2015 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.'

lacounty.gov

Los Angeles County
Treasurer and Tax Collector

Property Tax Management System - Option Selections

OPTION SELECTIONS

My Properties/Parcels

Make a Payment

My Profile

Logout

[User Guide](#)

Please select an option on the left hand side of this page to continue.

My Properties / Parcels
Create one or multiple list(s). Each list can contain from one to 100 properties or parcels.

Make a Payment
Select the property/parcel list(s) and make a payment(s).

My Profile
Update your account information, change account email address or password.

Logout
Log off from the Property Tax Management System.

Business Hours
8:00 a.m. to 5:00 p.m.
Pacific Time
Monday - Friday
Excluding **Los Angeles County Holidays**

Contact Us
225 N. Hill Street
Los Angeles, CA 90012
Toll-Free No.: (888) 807-2111
Email: info@ttc.lacounty.gov

Business License (213) 974-2011
Collections (213) 974-0180
Secured Property Taxes (213) 974-2111
Tax-Defaulted Property Auctions (213) 974-2045
Unsecured Property Taxes (213) 993-7935
Miscellaneous Taxes (213) 993-7984

For help or inquiries regarding online payments, contact us at info@ttc.lacounty.gov.
Our business hours are 8:00 a.m. to 5:00 p.m., Pacific Time, Monday through Friday, excluding **Los Angeles County holidays**.
Our office is located in the Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012.

If you are having trouble using this site, it may be because you are using a slightly older internet browser or an unsupported internet browser.
See a [list of supported internet browsers](#).

Terms of Use | Privacy & Security Policy

©2002-2015 Los Angeles County Treasurer and Tax Collector. All Rights Reserved.

Appendix 1: Common Validation Errors

Below is a list of most common validation errors that occur when creating and editing Property/Parcel lists as well as using “Copy/Paste Your List” feature.

- *Duplicate AIN in another list* – The listed AIN already exists in another Property/Parcel List for this user.
- *Duplicate AIN already in the current list* – The listed AIN was repeated in the current Property/Parcel List.
- *Invalid Data Format* – The format of the text does not match the specified format. For example a missing comma between AIN and PIN.
- *Invalid PIN* – The PIN provided is incorrect.
- *Invalid AIN* – The AIN provided is incorrect.
- *The list name is already in use in your account* – A list with the same name already exists in the system.
- *The list name is missing* – List name is required.
- *The list is empty* – At least one AIN and PIN are required.