

## UNSECURED PROPERTY TAXES FAQs

### 1. WHAT ARE UNSECURED (PERSONAL) PROPERTY TAXES?

Unsecured (Personal) Property Taxes are ad-valorem (value based) property taxes that the [Office of the Los Angeles County Assessor](#) assesses to the owner of record as of January 1 of each year. Because the taxes are not secured by real property such as land, these taxes are called “Unsecured.”

Unsecured (Personal) Property Taxes are taxes on boats, Jet Skis, aircraft, business fixtures, business furniture, and business machinery.

There are also other types of Unsecured Property Tax Bills:

- **Escape Assessments:** An “Escape” Assessment is a correction to a personal property’s assessed value that the Office of the Los Angeles County Assessor did not add to any prior year’s Annual Unsecured Property Tax Bill. These “Escape” bills are usually the result of a taxable event that “escaped” the [Office of the Los Angeles County Assessor](#);
- **Supplemental Assessments:** A Supplemental Assessment is a reappraisal of real property due to a change in ownership or new construction. A Supplemental Unsecured Property Tax Bill is created after a subsequent change in ownership of the property or new construction; and
- **Other Assessments** that are by law collected as Secured Property Taxes, but when defaulted are collected as Unsecured (Personal) Property Taxes (e.g., mobile homes and structural improvements on leased land).

### 2. WHAT IS THE LIEN DATE?

Pursuant to [California Revenue and Taxation Code Section 2192](#), the lien date is January 1. If you owned the unsecured (personal) property on this date, you are the owner of record; therefore, you are responsible for paying the Unsecured (Personal) Property Taxes, even if you sold, disposed of, or removed the property after January 1.

### 3. WHEN ARE ANNUAL UNSECURED (PERSONAL) PROPERTY TAX BILLS MAILED?

The Treasurer and Tax Collector mails the Annual [Unsecured Property Tax Bills](#) between March 1 and June 30 of each year. If you do not receive your [Unsecured Property Tax Bill](#) by July 15, you may email us at [unsecuredpayments@ttc.lacounty.gov](mailto:unsecuredpayments@ttc.lacounty.gov). Be sure to list your Roll Year and Bill Number and use the phrase “Copy of Original Unsecured Bill” in the subject line of the email. You may also call us at 1(213) 893-7935, press 1, 2, and then press 9 to reach an agent, Monday through Friday, between 8:00 a.m. and 5:00 p.m. Pacific Time, excluding [Los Angeles County holidays](#).

**IMPORTANT NOTE:** Pursuant to [California Revenue and Taxation Code Section 2910.1](#), failure to receive your Annual Unsecured Property Tax Bill shall not relieve you of the obligation to pay the bill, penalties and costs imposed by this Code.

#### **4. WHEN ARE UNSECURED (PERSONAL) PROPERTY TAXES DUE?**

Pursuant to [California Revenue and Taxation Code Section 2922](#), Annual Unsecured (Personal) Property Taxes are due upon receipt of the Unsecured Property Tax Bill and become delinquent after 5:00 p.m. Pacific Time on August 31. You can make online payments 24 hours a day, 7 days a week up to 11:59 p.m. Pacific Time on the delinquency date. If the delinquency date falls on a Saturday, Sunday, or [Los Angeles County holiday](#), by law, the Treasurer and Tax Collector extends the delinquency date to the close of business on the next business day.

We caution taxpayers who send their payments by mail that the United States Postal Service only postmarks certain mail depending on the type of postage used and may not postmark mail on the same day taxpayers deposit envelopes. To assist taxpayers in understanding how to avoid penalties that could result from postmark issues, we have compiled important information on how to [Avoid Penalties by Understanding Postmarks](#) on our website.

#### **5. WHAT WILL HAPPEN IF I DO NOT PAY MY UNSECURED PROPERTY TAX BILL BY THE AUGUST 31 DELINQUENCY DATE?**

Pursuant to [California Revenue and Taxation Code Section 2922](#), we will impose a 10 percent penalty plus a \$20 [Notice of Enforcement](#) cost, if we receive your payment after 5:00 p.m. Pacific Time on August 31 or your payment is United States Postal Service postmarked after August 31. Starting the first day of the third month after the delinquency date, we will also impose an additional \$29 [Notice of Lien](#) collection cost and penalties of 1.5 percent per month until the taxes are paid in full.

Furthermore, we may use the following collection methods:

- Liens
- Summary Judgments
- Legal Actions
- Seizure and Sale of Personal Property
- Intercept of Franchise Tax Board Tax Refunds
- Hold on Department of Motor Vehicles Registration for Boats and Jet Skis

#### **6. WHAT IF I DISAGREE WITH MY UNSECURED PROPERTY TAX BILL?**

If you disagree with your [Unsecured Property Tax Bill](#), because the assessee name, property being assessed and/or value of the property is/are incorrect, you may contact the Office of the Los Angeles County Assessor (Assessor) at [helpdesk@assessor.lacounty.gov](mailto:helpdesk@assessor.lacounty.gov) or 1(213) 974-3211.

However, we strongly recommend that you pay your Unsecured Property Tax Bill (property tax bill) while you are inquiring about the validity of the property tax bill with us or with the Assessor to avoid penalties. Should the Assessor cancel your property tax bill or reduce your property taxes, the Los Angeles County Auditor-Controller will issue you a refund.

**7. DO I NEED TO PAY MY UNSECURED PROPERTY TAX BILL WHILE APPEALING OR TALKING WITH THE OFFICE OF THE LOS ANGELES COUNTY ASSESSOR ABOUT A REDUCTION IN THE VALUE ASSESSED?**

Yes, we strongly recommend that you pay your property tax bills prior to the delinquency date to avoid penalties, additional costs, liens, and/or collections. Should the Unsecured (Personal) Property Taxes be reduced or deleted later, the Los Angeles County will issue you a refund.

**8. I SOLD MY PROPERTY (BUSINESS, BOAT, OR PLANE) AND STILL RECEIVED AN UNSECURED PROPERTY TAX BILL. WHAT SHOULD I DO?**

Pursuant to [California Revenue and Taxation Code Section 2192](#), taxes for unsecured (personal) property are for the owner of record as of January 1 (lien date) of each year. If you owned the property on January 1 of any given year and you received an Unsecured Property Tax Bill between March 1 and June 30 of the same year, you are responsible for the payment of the bill. If you were NOT the owner as of January 1, you should contact the Office of the Los Angeles County Assessor (Assessor) at [helpdesk@assessor.lacounty.gov](mailto:helpdesk@assessor.lacounty.gov) or 1(213) 974-3211.

We strongly recommend that you pay your Unsecured Property Tax Bill (property tax bill) while you are inquiring about the validity of the property tax bill with us or with the Assessor to avoid penalties. Should the Assessor determine the tax assessment was invalid or reduced, the Los Angeles County Auditor-Controller will issue you a refund.

**IMPORTANT NOTE:** Unlike real property such as your home, sales of unsecured (personal) property such as Jet Skis and boats do not always go through escrow; as such, property taxes may not be considered. For this reason, it is important that you contact the Assessor either at [helpdesk@assessor.lacounty.gov](mailto:helpdesk@assessor.lacounty.gov) or 1(213) 974-3211 to inform the Assessor of the change of ownership.

There is **NO PRORATION** of Unsecured (Personal) Property Taxes based on the ownership period. If you owned the unsecured (personal) property on the January 1 lien date, you are the owner of record; therefore, you are responsible for paying the Unsecured (Personal) Property Taxes, in full even if you sold, disposed of, or moved the property after January 1.

**9. HOW CAN I CONTACT SOMEONE IN THE DEPARTMENT OF TREASURER AND TAX COLLECTOR REGARDING MY UNSECURED PROPERTY TAX BILLS?**

If you have any questions on the issuance and mailing of your Unsecured Property Tax Bill or the collection of your Unsecured (Personal) Property Taxes, you may contact the Unsecured Property Tax Section at [unsecured@ttc.lacounty.gov](mailto:unsecured@ttc.lacounty.gov) or 1(213) 893-7935, Monday through Friday, between 8:00 a.m. and 5:00 p.m. Pacific Time, excluding [Los Angeles County holidays](#).

If you have any questions on the ownership change and assessment value of your unsecured (personal) property, you may contact the Office of the Los Angeles County Assessor at [helpdesk@assessor.lacounty.gov](mailto:helpdesk@assessor.lacounty.gov) or 1(213) 974-3211.

If you have any questions regarding your Personal Identification Number (PIN) and/or online payment transactions, you may email us at [unsecuredpayments@ttc.lacounty.gov](mailto:unsecuredpayments@ttc.lacounty.gov) or call us at 1(213) 893-7935, press 1, 2, and then press 9 to reach an agent, Monday through Friday, between 8:00 a.m. and 5:00 p.m. Pacific Time, excluding [Los Angeles County holidays](#).

#### **10. IF I AM UNABLE TO PAY THE ENTIRE AMOUNT DUE, CAN I MAKE PARTIAL PAYMENTS FOR MY UNSECURED (PERSONAL) PROPERTY TAXES?**

Yes, you can make partial payments on your Unsecured (Personal) Property Taxes. However, after the delinquency date, we will impose all applicable penalties, which include the 10 percent penalty, \$49 (\$20 [Notice of Enforcement](#) and \$29 [Notice of Lien](#)) collection cost, and an additional 1.5 percent penalty per month until the taxes are paid in full.

Pursuant to [California Revenue and Taxation Code Section 2927.6](#), we apply payments in the following order: costs, penalties, and tax. Therefore, any remaining unpaid tax is subject to all applicable penalties.

#### **11. HOW DO I PAY MY UNSECURED (PERSONAL) PROPERTY TAXES?**

Pay your current year Unsecured (Personal) Property Tax payments online using your checking account or credit/debit card. You can make online payments 24 hours a day, 7 days a week up to 11:59 p.m. Pacific Time on the delinquency date. You will need your checking account or credit/debit card information. You will also need your Roll Year, Bill Number, and Personal Identification Number (PIN) printed on your original Unsecured Property Tax Bill to complete the transaction. Each PIN is unique to each Roll Year and Bill Number. Ensure you use the PIN that corresponds to each tax bill.

There is no cost to you for electronic check (eCheck) payments. Each eCheck transaction is limited to \$999,999.99. When paying by eCheck, your bank account must be Automated Clearing House (ACH)-enabled, meaning the transaction can settle through the ACH Network.

If your bank account has a debit block to prevent unauthorized organizations from debiting your account via ACH, you must notify your bank to authorize ACH debits from Los Angeles County with a debit filter with the Company Identification Number of **0 0 0 0 0 7 9 1 6 1**. Los Angeles County updated its Company Identification Number in September 2018, so you must update this Company Identification Number if you previously had a debit filter on your bank account.

We cannot provide the PIN by telephone, e-mail, or fax. We can only mail a copy of the original Unsecured Property Tax Bill to the property address or mailing address we currently have on record. For a copy of the original Unsecured Property Tax Bill, please email us at [unsecuredpayments@ttc.lacounty.gov](mailto:unsecuredpayments@ttc.lacounty.gov). Be sure to list your Roll Year and Bill Number and use the phrase "Copy of Original Unsecured Bill" in the subject line of the email. You may also call us at 1(213) 893-7935, press 1, 2, and then press 9 to reach an agent,

Monday through Friday, between 8:00 a.m. and 5:00 p.m. Pacific Time, excluding Los Angeles County holidays.

For questions regarding online payments by eCheck, please email us by clicking the button below.

[ECHECK QUESTIONS](#)

You may also pay online by using major credit cards or debit cards. Each online credit/debit card transaction is limited to **\$99,999.99**, which includes a service fee of 2.22 percent of the transaction amount. The minimum service fee is \$1.49. For questions regarding online payments by credit/debit card, please email us at [unsecuredpayments@ttc.lacounty.gov](mailto:unsecuredpayments@ttc.lacounty.gov).

Have your [checking account information](#) or your credit/debit card information available when you begin the online payment process. To make a payment now, click the button below. There is a maximum of ten shopping cart items per transaction. If you have more items to pay than the allowable maximum, you must complete the current transaction first, and then you will be able to select additional items to pay.

[MAKE A PAYMENT](#)

You may also make a payment by mail or in person.

**BY MAIL** - Please use the envelope enclosed with your Unsecured Property Tax Bill and include the payment stub from your tax bill. Do not attach staples, clips, tape, or correspondence. You must mail unsecured property tax payments to:

Los Angeles County Treasurer and Tax Collector  
Post Office Box 54027  
Los Angeles, CA 90054-0027

Property tax payments must be received or United States Postal Service (USPS) postmarked by the delinquency date to avoid penalties. If we receive your payment after the delinquency date, with no postmark, the payment is late and we will impose penalties, in accordance with [California Revenue and Taxation Code Section 2922](#).

We caution taxpayers who send their payments by mail that the USPS only postmarks certain mail depending on the type of postage used and may not postmark mail on the same day taxpayers deposit envelopes. To assist taxpayers in understanding how to avoid penalties that could result from postmark issues, we have compiled important information on how to [Avoid Penalties by Understanding Postmarks](#) on our website.

If your payment is returned for any reason, we will charge a \$33 fee to your Unsecured Property Tax Bill and any applicable penalties will be applied retroactively from the delinquency date. Payments mailed to an address other than the address listed above, including any Office of the Los Angeles County Assessor, received after the delinquency date are delinquent and subject to penalties.

If you are using an Independent Delivery Service, you must use an [Internal Revenue Service designated delivery service](#) (DHL Express, FedEx, or UPS), or one that has been approved by the Los Angeles County Treasurer and Tax Collector (see View Accepted Services below). The payment must be in a sealed envelope or package, addressed properly with the required fee prepaid; the package must have been sent on or before the delinquency date, and delivery must be no later than 5:00 p.m. Pacific Time on the next business day after the effective delinquency date. For example, the delinquency date is August 31 and if August 31 falls on Monday, pursuant to [California Revenue and Taxation Code Section 2512](#), the package must be received in our office no later than 5:00 p.m. Pacific Time on Wednesday, September 2. If August 31 falls on a Friday, the package must be received in our office by 5:00 p.m. Pacific Time on Tuesday, September 4.

CLOSE

## Approved Independent Delivery Services

- All Counties Courier and Logistics
- DHL
- Federal Express
- GSO
- NORCO
- Ontrac
- United Parcel Service (UPS)

**PAY IN PERSON** – We accept cash, check, money order, cashier’s check, and major credit cards and debit cards at 225 North Hill Street, Room 122, Los Angeles, CA 90012, Monday through Friday, between 8:00 a.m. and 5:00 p.m. Pacific Time, excluding Los Angeles County holidays. Each credit/debit card transaction is limited to \$75,000.00, which includes a service fee of 2.22 percent of the transaction amount. The minimum service fee is \$1.49.

**IMPORTANT NOTE: Unsecured Property Tax Bill Numbers change every year.** When making your payment, please write the Roll Year/Bill Number of your Unsecured Property Tax Bill on the face of your check. This will ensure that we apply your payment to the bill you intended.

**12. CAN I PAY MY UNSECURED (PERSONAL) PROPERTY TAXES WITH A CREDIT/DEBIT CARD?**

Yes, we accept major credit card and debit card payments. Please note that when making online credit or debit card payments for your current year Unsecured (Personal) Property Taxes, you will need your Roll Year, Bill Number, and Personal Identification Number (PIN) printed on your original Unsecured Property Tax Bill to complete the transaction. Each PIN is unique to each Roll Year and Bill Number. Ensure you use the PIN that corresponds to

each tax bill. Retain the confirmation number for future reference. Each online credit/debit card transaction is limited to \$99,999.99, which includes a service fee of 2.22 percent of the transaction amount. The minimum service fee is \$1.49.

If you do not have your original Unsecured Property Tax Bill, please email us at [unsecuredpayments@ttc.lacounty.gov](mailto:unsecuredpayments@ttc.lacounty.gov). Be sure to list your Roll Year and Bill Number and use the phrase "Copy of Original Unsecured Bill" in the subject line of the email. You may also call us at 1(213) 893-7935, press 1, 2, and then press 9 to reach an agent, Monday through Friday, between 8:00 a.m. and 5:00 p.m. Pacific Time, excluding Los Angeles County holidays.

### **13. WHAT INFORMATION DO I NEED TO PAY MY PROPERTY TAXES ONLINE?**

You will need your checking account or credit/debit card information. You will also need your Roll Year, Bill Number, and Personal Identification Number (PIN) printed on your original Unsecured Property Tax Bill to complete the transaction. Each PIN is unique to each Roll Year and Bill Number. Ensure you use the PIN that corresponds to each tax bill.

### **14. I WANT TO PAY BY CREDIT OR DEBIT CARD. HOW MUCH IS THE SERVICE FEE?**

For all credit/debit card payments, the Treasurer and Tax Collector's third-party payment processor charges a service fee of 2.22 percent of the transaction amount. The minimum service fee is \$1.49. The County of Los Angeles does not receive or retain any portion of the service fee.

### **15. CAN I USE MORE THAN ONE ONLINE PAYMENT METHOD TO PAY MY UNSECURED (PERSONAL) PROPERTY TAXES?**

Yes, however, you must complete the current transaction first before continuing with any other payment method. Each credit/debit card transaction will assess a service fee of 2.22 percent of the balance. The minimum service fee is \$1.49. There is no cost to you for electronic check (eCheck) payments.

### **16. CAN I DO PARTIAL PAYMENTS ONLINE?**

Yes, however, make sure your balance due is paid on or before the delinquency date.

### **17. CAN I PAY MY DELINQUENT PROPERTY TAX BILL ONLINE?**

No, not at this time. Through the existing application, you can inquire on current and delinquent Unsecured Property Tax Bills, but you can only pay current year tax bills that are not delinquent. Delinquent means the tax bill is **past due**, including all applicable penalties, costs, and fees. Go to the [Payment Methods](#) page on our website for information on how to pay your delinquent tax bills.

### **18. CAN I USE MY BANK'S ONLINE BANKING OR ONLINE BILL PAYMENT SERVICES TO PAY MY UNSECURED (PERSONAL) PROPERTY TAXES?**

We recommend that you DO NOT use these services to pay Unsecured (Personal) Property Taxes. The reason is that [California Revenue and Taxation Code Section 2512](#)

requires that the Treasurer and Tax Collector process property tax payments, received after the delinquency date, as of the date of the United States Postal Service (USPS) postmark. Banking institutions use permit imprint presorted envelopes, which the USPS does not postmark, i.e., bank envelopes do not have USPS postmark on them. In the absence of a USPS postmark, we apply penalties based exclusively on the date that we receive your payment. To avoid paying penalties and costs or to learn more, please read [Avoid Penalties by Understanding Postmarks](#).

## **19. WHAT IF MY BANK RETURNED MY CHECK?**

If your payment is returned for any reason, we will charge a \$33 fee to your Unsecured Property Tax Bill, and any applicable penalties will be applied retroactively from the delinquency date.

## **20. WHAT SHOULD I DO IF I MAILED MY PAYMENT, BUT THE CHECK HAS NOT CLEARED, AND THE DELINQUENCY DATE HAS PASSED?**

If you believe your payment is lost, you may contact the Unsecured Property Tax Section at [unsecured@ttc.lacounty.gov](mailto:unsecured@ttc.lacounty.gov) or 1(213) 893-7935, Monday through Friday, between 8:00 a.m. and 5:00 p.m. Pacific Time, excluding [Los Angeles County holidays](#).

We also recommend that you visit our [Avoid Penalties by Understanding Postmarks](#) and [Penalty Cancellation Due to a Lost Payment](#) sections of our website for more information on how to avoid penalties associated with late payment of your property taxes.

## **21. WHAT IS AN ESCAPE ASSESSMENT?**

An “Escape” Assessment is a correction to a personal property’s assessed value that the Office of the Los Angeles County Assessor did not add to any prior year’s Annual Unsecured Property Tax Bill. These “Escape” bills are usually the result of a taxable event that “escaped” the [Office of the Los Angeles County Assessor](#).

You may be eligible to pay your property taxes due for escaped assessments for prior fiscal year(s) without penalty over a four-year period, by enrolling in a [Four-Pay Plan](#), if the additional tax is over \$500.

**IMPORTANT NOTE:** If you do not keep your [Four-Pay Plan](#) current or if you sell or transfer your property before you pay your payment plan in full, all penalties will revert to the original delinquency date, and the total bill will become due and payable.

## **22. WHAT IS AN UNSECURED (PERSONAL) PROPERTY TAX FOUR-PAY PLAN?**

Property taxes due on escaped assessments for prior fiscal year(s) may be paid without penalty over a four-year period if the additional tax is over \$500 and the [Four-Pay Plan](#) is started before the delinquency date of the escaped assessment property tax bill.

**IMPORTANT NOTE:** Current Annual Unsecured (Personal) Property Taxes are not eligible for a payment plan.

To enroll in the [Four-Pay Plan](#), you must:

- a. Pay all current and delinquent property taxes in full;
- b. Complete the [Application Form](#) and mail it along with a \$200 application processing fee and 20 percent of the total escaped property taxes due on or before the delinquency date; and
- c. Receive a confirmation email once your application and payment is approved.

You must keep current on your [Four-Pay Plan](#) by:

- a. Paying all current property taxes on or before August 31; and
- b. Paying 20 percent or more of the total escaped property taxes on or before the delinquency date on the bill in each succeeding fiscal year for the next four years.

**IMPORTANT NOTE:** If you do not keep your [Four-Pay Plan](#) current or if you sell or transfer your property before you pay your payment plan in full, all penalties will revert to the original delinquency date, and the total bill will become due and payable.

## **23. HOW CAN I FIND OUT MORE ABOUT THE PROPERTY TAXES ON MY MOBILE HOME?**

The Los Angeles County bills mobile home property taxes on the Secured Tax Roll, and the taxes are payable in two installments. In Los Angeles County, the Treasurer and Tax Collector's Public Service Division has the responsibility of collecting Secured Property Taxes billed on the Secured Tax Roll. If you have any questions, you may contact the Public Service Division at [info@ttc.lacounty.gov](mailto:info@ttc.lacounty.gov) or 1(213) 974-2111.

If you have prior year mobile home property taxes, please contact the Unsecured Property Tax Section at [unsecured@ttc.lacounty.gov](mailto:unsecured@ttc.lacounty.gov) or 1(213) 893-7935, Monday through Friday, between 8:00 a.m. and 5:00 p.m. Pacific Time, excluding [Los Angeles County holidays](#).

## **24. WHAT IF MY MOBILE HOME HAS PRIOR YEAR DELINQUENT PROPERTY TAXES?**

For information on prior year delinquent mobile home property taxes, please contact the Unsecured Property Tax Section at [unsecured@ttc.lacounty.gov](mailto:unsecured@ttc.lacounty.gov) or 1(213) 893-7935, Monday through Friday, between 8:00 a.m. and 5:00 p.m. Pacific Time, excluding [Los Angeles County holidays](#).