TOP FIVE DOs AND DON’Ts
Related to Your Annual Secured Property Tax Bill

**DO**

1. Pay online at [propertytax.lacounty.gov](http://propertytax.lacounty.gov).
   - eChecks are FREE and you can pay up until 11:59 P.M. Pacific Time on the delinquency date. See “Payment Options” on the enclosed insert.

2. Utilize self-service options at [propertytax.lacounty.gov](http://propertytax.lacounty.gov):
   - Locate the amount due.
   - Review your payment history.
   - Learn to avoid penalties by understanding postmarks.

3. Enroll in our new Property Tax Management System.
   - Manage payments for properties you own. Visit [propertytax.lacounty.gov](http://propertytax.lacounty.gov) for more information.

4. Call your lender – not the Tax Collector – with questions on impound/escrow accounts.
   - Lenders may debit accounts up to several months prior to submitting the payment to the Tax Collector.

5. Understand that the Tax Collector has limited authority under the law to cancel penalties.
   - Review our Penalty Cancellation Policy on [propertytax.lacounty.gov](http://propertytax.lacounty.gov) under “Self-Service Options.”

**DON’T**

1. Wait until the last few days prior to December 10 or April 10 to pay your bill.
   - If you pay close to the delinquency date and something goes wrong, you will not have an opportunity to correct it.

2. Pay your bill using online bill payment services which your bank or financial institution offers.
   - See “Online Banking or Bill Payment Services” on the enclosed insert.

3. Mail your payment without understanding the importance of postmarks.
   - Review “Avoid Penalties by Understanding Postmarks” on [propertytax.lacounty.gov](http://propertytax.lacounty.gov) under “Resources.”

4. Ignore Supplemental Secured Property Tax Bills.
   - Most lenders DO NOT pay them. See “Information on the Assessment Process – Other Assessments” on the enclosed insert.

5. Think the Tax Collector can cancel a penalty due to a good payment history.

**Información Adicional**
Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al (213) 974-2111 entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Ángeles.