



# COUNTY OF LOS ANGELES TREASURER AND TAX COLLECTOR

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ttc.lacounty.gov and propertytax.lacounty.gov

**KEITH KNOX**  
TREASURER AND TAX COLLECTOR

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Third District  
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Fourth District  
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Fifth District

## TOP FIVE DOs AND DON'Ts Related to Your Annual Secured Property Tax Bill



1

**Pay online at *propertytax.lacounty.gov*.**  
eChecks are **FREE** and you can pay up **until 11:59 P.M. Pacific Time** on the delinquency date. See "Payment Options" on the enclosed insert.

1

**Wait until the last few days prior to December 10 or April 10 to pay your bill.**  
If you pay close to the delinquency date and something goes wrong, you will not have an opportunity to correct it.

2

**Utilize self-service options at *propertytax.lacounty.gov*:**

- Locate the amount due.
- Review your payment history.
- Learn to avoid penalties by understanding postmarks.

2

**Pay your bill using online bill payment services which your bank or financial institution offers.**  
See "Online Banking or Bill Payment Services" on the enclosed insert.

3

**Enroll in our new Property Tax Management System.**  
Manage payments for properties you own. Visit *propertytax.lacounty.gov* for more information.

3

**Mail your payment without understanding the importance of postmarks.**  
Review "Avoid Penalties by Understanding Postmarks" on *propertytax.lacounty.gov* under "Resources."

4

**Call your lender – not the Tax Collector – with questions on impound/escrow accounts.**  
Lenders may debit accounts up to several months prior to submitting the payment to the Tax Collector.

4

**Ignore Supplemental Secured Property Tax Bills.**  
Most lenders **DO NOT** pay them. See "Information on the Assessment Process – Other Assessments" on the enclosed insert.

5

**Understand that the Tax Collector has limited authority under the law to cancel penalties.**  
Review our Penalty Cancellation Policy on *propertytax.lacounty.gov* under "Self-Service Options."

5

**Think the Tax Collector can cancel a penalty due to a good payment history. The Tax Collector cannot.**  
Review our Penalty Cancellation Policy on *propertytax.lacounty.gov* under "Self-Service Options."



### Información Adicional

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al **(213) 974-2111** entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Angeles.