



# COUNTY OF LOS ANGELES TREASURER AND TAX COLLECTOR

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ttc.lacounty.gov and propertytax.lacounty.gov

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ACTING TREASURER AND TAX COLLECTOR

## TOP FIVE DOs AND DON'Ts Related to Your Annual Secured Property Tax Bill



1

### Pay online at [propertytax.lacounty.gov](http://propertytax.lacounty.gov).

eChecks are **FREE** and you can pay up **until 11:59 P.M. Pacific Time** on the delinquency date. See "Payment Options" on the enclosed insert.

1

### Wait until the last few days prior to **December 10 or April 10 to pay your bill.**

If you pay close to the delinquency date and something goes wrong, you will not have an opportunity to correct it.

2

### Utilize self-service options at [propertytax.lacounty.gov](http://propertytax.lacounty.gov):

- Locate the amount due.
- Review your payment history.
- Learn to avoid penalties by understanding postmarks.

2

### Pay your bill using online bill payment services offered by your bank or financial institution.

See "Online Banking or Bill Payment Services" on the enclosed insert.

3

### Enroll in our new Property Tax Management System.

Manage payments for properties you own. Visit [propertytax.lacounty.gov](http://propertytax.lacounty.gov) for more information.

3

### Mail your payment without understanding the importance of postmarks.

Review "Avoid Penalties by Understanding Postmarks" on [propertytax.lacounty.gov](http://propertytax.lacounty.gov) under "Quick Links."

4

### Call your lender – not the Tax Collector – with questions on impound/escrow accounts.

Lenders may debit accounts up to several months prior to submitting the payment to the Tax Collector.

4

### Ignore Supplemental Secured Property Tax Bills.

Most lenders **DO NOT** pay them. See "Information on the Assessment Process – Other Assessments" on the enclosed insert.

5

### Understand that the Tax Collector has limited authority under the law to cancel penalties.

Review our Penalty Cancellation Policy on [propertytax.lacounty.gov](http://propertytax.lacounty.gov).

5

### Think the Tax Collector can cancel a penalty due to a good payment history. The Tax Collector cannot.

Review our Penalty Cancellation Policy on [propertytax.lacounty.gov](http://propertytax.lacounty.gov).



#### Información Adicional

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al **(213) 974-2111** entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Angeles.