



# NEWS

## *Treasurer and Tax Collector Joseph Kelly*

437 Kenneth Hahn Hall of Administration, 500 West Temple Street, Los Angeles, CA 90012

November 28, 2016

### **FOR IMMEDIATE RELEASE**

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111.

**JOSEPH KELLY**, Los Angeles County Treasurer and Tax Collector, reminds property owners that the first installment of the 2016-17 property taxes becomes delinquent if not received by 5:00 p.m. Pacific Time or United States Postal Service (USPS) postmarked on or before December 10, 2016. Since December 10 falls on a Saturday, the delinquency date is extended to Monday, December 12, 2016. "To avoid late penalties, taxpayers should not wait until the statutory deadline; please pay early" says Treasurer and Tax Collector Kelly.

Taxpayers can obtain the amount due on any parcel from the Treasurer and Tax Collector's website at [ttc.lacounty.gov](http://ttc.lacounty.gov) or by calling the toll-free Property Tax Automated Telephone System at 1(888) 807-2111, where information is available 24 hours a day, 7 days a week.

### **PAYMENT OPTIONS**

**PAY ONLINE** – To make payments online, go to [lacountypropertytax.com](http://lacountypropertytax.com), and select "Pay Online" under "Payment Options."

There is no charge for electronic check payments. You will need to use a Personal Identification Number (PIN), which is printed on the Annual Secured Property Tax Bill, to complete the transaction. Each electronic check transaction is limited to \$999,999.99.

You may also pay online by using a credit card (American Express, Discover, MasterCard, or Visa) or Visa Debit card. However, there are processing fees when paying by credit/debit card. Each credit/debit card transaction is limited to \$99,999.99, including all processing fees.

All online payments can be made 24 hours a day, 7 days a week and payments are accepted until 11:59 p.m. Pacific Time on the delinquency date.

**PAY BY CREDIT CARD OR VISA DEBIT CARD OVER THE TELEPHONE** – Credit cards (American Express, MasterCard, and Visa) and Visa Debit card payments are accepted over the telephone. There are processing fees when paying over the telephone. To pay by telephone, call toll-free 1(888) 473-0835. You will need your Electronic Fund Transfer (EFT) Number, which is printed on the Annual Secured Property Tax Bill, and a credit card or Visa Debit card to complete the transaction. Please retain the confirmation number for future reference. Each telephone transaction is limited to \$99,999.99.

**BY MAIL** – Please use the envelope enclosed in your Annual Secured Property Tax Bill and include the payment stub from the bill. If paying both installments, please include both payment stubs. Do not attach staples, clips, tape, or correspondence. Property tax payments must be received or USPS postmarked by the delinquency date to avoid penalties. If a payment is

received after the delinquency date, with no postmark, the payment is late and penalties will be imposed, in accordance with State law. If you send a payment by mail, be cautioned that the USPS only postmarks certain mail depending on the type of postage used and may not postmark mail on the same day you deposit it. To assist you in understanding how to avoid penalties that could result from postmark issues, the Tax Collector has compiled important information on how to "Avoid Penalties by Understanding Postmarks." Visit our website at [ttc.lacounty.gov/Proptax/Postmarks.htm](http://ttc.lacounty.gov/Proptax/Postmarks.htm).

You may use an Internal Revenue Service designated delivery service (DHL Express, FedEx, or UPS) to mail your payment, properly addressed with the required fee prepaid, delivery of which shall not be later than 5:00 p.m. Pacific Time on the next business day after the effective delinquency date. Mail payments to Los Angeles County Tax Collector, Kenneth Hahn Hall of Administration, 225 North Hill Street, Room 137, Los Angeles, CA 90012. The remittance shall be deemed received on the date shown on the packing slip or air bill attached to the outside of the envelope or package containing the remittance.

**PAY IN PERSON** – Cash, check, money order and cashier's check are accepted at 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012, between the hours of 8:00 a.m. and 5:00 p.m. Pacific Time, Monday through Friday, excluding Los Angeles County holidays.

For the first installment, on Friday, December 9, 2016, and Monday, December 12, 2016, the Los Angeles County Treasurer and Tax Collector's personnel will also receive payments at 335A East Avenue K-6, Lancaster, CA 93535, between the hours of 8:00 a.m. and 5:00 p.m. Pacific Time. During the second installment, payments will also be accepted at that location on Friday, April 7, 2017, and Monday, April 10, 2017. Payments must be made by check, money order or cashier's check. No cash payments are accepted at this location.

Credit card (American Express, Discover, MasterCard, or Visa) or Visa Debit card will also be accepted at both locations. However, there are processing fees when paying by credit/debit card. Each credit/debit card transaction is limited to \$75,000.00, including all processing fees. Make your payment early to avoid long waits at the cashier windows.

**ONLINE BANKING OR BILL PAYMENT SERVICES** – We do not recommend using these services to pay property taxes. The envelopes used by banking institutions are not postmarked by the USPS. In the absence of a postmark, we determine penalties exclusively based on the date we receive payment. For more information on how to "Avoid Penalties by Understanding Postmarks," visit our website at [ttc.lacounty.gov/Proptax/Postmarks.htm](http://ttc.lacounty.gov/Proptax/Postmarks.htm).

### **EMAIL NOTIFICATION SERVICE**

You can subscribe to receive emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, go to Email Notification Service at [ttc.lacounty.gov/eNotify](http://ttc.lacounty.gov/eNotify).

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