



JOSEPH KELLY
TREASURER AND TAX COLLECTOR

COUNTY OF LOS ANGELES TREASURER AND TAX COLLECTOR

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ttc.lacounty.gov and lacountypropertytax.com

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TOP FIVE DOs AND DON'Ts Related to Your Annual Secured Property Tax Bill



1

Pay online at lacountypropertytax.com.
eChecks are **FREE** and you can pay up **until 11:59 P.M. Pacific Time** on the delinquency date. See "Payment Options" on the enclosed insert.

1

Wait until the last few days prior to December 10 or April 10 to pay your bill.
If you pay close to the delinquency date and something goes wrong, you will not have an opportunity to correct it.

2

Utilize self-service options at lacountypropertytax.com:

- Locate the amount due.
- Review your payment history.
- Learn to avoid penalties by understanding postmarks.

2

Pay your bill using online bill payment services offered by your bank or financial institution.
See "Online Banking or Bill Payment Services" on the enclosed insert.

3

Enroll in our new Property Tax Management System.
Manage payments for properties you own. Visit lacountypropertytax.com for more information.

3

Mail your payment without understanding the importance of postmarks.
Review "Avoid Penalties by Understanding Postmarks" under "Quick Links" on lacountypropertytax.com.

4

Call your lender – not the Tax Collector – with questions on impound/escrow accounts.
Lenders may debit accounts up to several months prior to submitting the payment to the Tax Collector.

4

Ignore Supplemental Secured Property Tax Bills.
Most lenders **DO NOT** pay them. See "Information on the Assessment Process – Other Assessments" on the enclosed insert.

5

Understand that the Tax Collector has limited authority under the law to cancel penalties.
Review our Penalty Cancellation Policy on lacountypropertytax.com.

5

Think the Tax Collector can cancel a penalty due to a good payment history. The Tax Collector cannot.
Review our Penalty Cancellation Policy on lacountypropertytax.com.



Información Adicional

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al **(213) 974-2111** entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Ángeles.