



# NEWS

## *Treasurer and Tax Collector Joseph Kelly*

437 Kenneth Hahn Hall of Administration, 500 West Temple Street, Los Angeles, CA 90012

November 27, 2017

### **FOR IMMEDIATE RELEASE**

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111 entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de lunes a viernes, excluyendo los días festivos del Condado de Los Ángeles.

**JOSEPH KELLY**, Los Angeles County Treasurer and Tax Collector, reminds property owners that the first installment of the 2017-18 property taxes becomes delinquent if not received by 5:00 p.m. Pacific Time or United States Postal Service (USPS) postmarked on or before December 10, 2017. Since December 10 falls on a Sunday, the delinquency date is extended to Monday, December 11, 2017. "To avoid late penalties, property owners should not wait until the last day to make payment; please pay early" says Treasurer and Tax Collector Kelly.

"As a result of this mailing, property owners may find it difficult to reach us on the telephone," Mr. Kelly advised. "Property owners may obtain answers to the great majority of their questions, including the amount due on any parcel, from the Los Angeles County Property Tax Portal at [lacountypropertytax.com](http://lacountypropertytax.com). Taxpayers may also call the toll-free Property Tax Information Line at 1(888) 807-2111, where automated information is available 24 hours a day, 7 days a week."

### **SECURITY SCREENING**

Please be advised that to help ensure the safety of the public and County employees, there are now walk-through metal detectors in place at all entrances to the Kenneth Hahn Hall of Administration (500 West Temple Street, Los Angeles, CA and 225 North Hill Street, Los Angeles, CA). The Los Angeles County Sheriff's staff may inspect bags, cell phones, tablets, computers and any large metal items that you may have. If you plan on visiting the Tax Collector's offices in the Kenneth Hahn Hall of Administration during busy periods (December 2017 and April 2018), be prepared and give yourself ample time to pass through the metal detectors and inspection.

### **PAYMENT OPTIONS**

**PARTIAL PAYMENTS** – We recommend you pay the total amount due. However, if you are unable to do so, we accept partial payments. A partial payment reduces the amount of delinquency penalties you will be charged.

**PAY ONLINE** – To make payments online, go to [lacountypropertytax.com](http://lacountypropertytax.com), and select "Pay Online" under "Payment Options."

There is no charge for electronic check (eCheck) payments. The Annual Secured Property Tax bill contains your Personal Identification Number (PIN), which you will need to complete the transaction. Each eCheck transaction is limited to \$999,999.99.

You may also pay online by using a credit card (American Express, Discover, MasterCard, or Visa) or debit card. Each online credit/debit card transaction is limited to \$99,999.99, including all service fees.

You can make online payments 24 hours a day, 7 days a week until 11:59 p.m. Pacific Time on the delinquency date.

**PAY BY CREDIT OR DEBIT CARD OVER THE TELEPHONE** – We accept credit cards (American Express, MasterCard, and Visa) and debit card payments over the telephone. To pay by telephone, call toll-free 1(888) 473-0835. The Annual Secured Property Tax bill contains your Electronic Fund Transfer (EFT) Number, which you will need to complete the transaction. Please retain the confirmation number for future reference. Each credit/debit card transaction is limited to \$99,999.99, including all service fees.

**BY MAIL** – Please use the envelope enclosed in your Annual Secured Property Tax bill and include the payment stub from the tax bill. If paying both installments, please include both payment stubs. Do not attach staples, clips, tape, or correspondence. You must mail property tax payments to the Los Angeles County Treasurer and Tax Collector, Post Office Box 54018, Los Angeles, CA 90054-0018. You should not mail your payments to any other address. Property tax payments must be received or USPS postmarked by the delinquency date to avoid penalties. If we receive your payment after the delinquency date, with no postmark, the payment is late and we will impose penalties, in accordance with State law. If you send a payment by mail, we caution you that the USPS only postmarks certain mail depending on the type of postage used and may not postmark mail on the same day you deposit it. To assist you in understanding how to avoid penalties that could result from postmark issues, we have compiled important information on how to “Avoid Penalties by Understanding Postmarks.” Visit our website at [ttc.lacounty.gov/Proptax/Postmarks.htm](http://ttc.lacounty.gov/Proptax/Postmarks.htm).

You may use an Internal Revenue Service designated delivery service (DHL Express, FedEx, or UPS) to mail your payment, properly addressed with the required fee prepaid, delivery of which shall not be later than 5:00 p.m. Pacific Time on the next business day after the effective delinquency date (Monday, December 11, 2017). Mail payments to Los Angeles County Tax Collector, Kenneth Hahn Hall of Administration, 225 North Hill Street, Room 137, Los Angeles, CA 90012. You should not mail your payments to any other address. The remittance shall be deemed received on the date shown on the packing slip or air bill attached to the outside of the envelope or package containing the remittance.

**PAY IN PERSON** – We accept cash, check, money order and cashier’s check at 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012, between 8:00 a.m. and 5:00 p.m. Pacific Time, Monday through Friday, excluding Los Angeles County holidays.

We will also accept payments at 335A East Avenue K-6, Lancaster, CA 93535, between 8:00 a.m. and 5:00 p.m. Pacific Time for several days each installment period: 1<sup>st</sup> installment – Friday, December 8, 2017, and Monday, December 11, 2017; and 2<sup>nd</sup> installment – Monday, April 9, 2018, and Tuesday, April 10, 2018. We do not accept cash payments at this location. You must make your payments by check, money order or cashier’s check.

We also accept credit cards (American Express, Discover, MasterCard, or Visa) and debit cards at the North Hill Street and East Avenue K-6 locations. Each credit/debit card transaction is limited to \$75,000.00, including all service fees. Make your payment early to avoid long waits at the cashier windows.

**ONLINE BANKING OR BILL PAYMENT SERVICES** – We DO NOT recommend using these services to pay property taxes. The USPS does not postmark the envelopes these firms use to mail us the payment. In the absence of a postmark, we determine penalties based exclusively on the date we receive payment. For more information on how to “Avoid Penalties by Understanding Postmarks,” visit our website at [ttc.lacounty.gov/Proptax/Postmarks.htm](http://ttc.lacounty.gov/Proptax/Postmarks.htm).

### **EMAIL NOTIFICATION SERVICE**

Taxpayers can subscribe to receive property tax related emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, taxpayers may go to Email Notification Service at [ttc.lacounty.gov/eNotify](http://ttc.lacounty.gov/eNotify).

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