



NEWS

Treasurer and Tax Collector Joseph Kelly

437 Kenneth Hahn Hall of Administration, 500 West Temple Street, Los Angeles, CA 90012

March 8, 2017

FOR IMMEDIATE RELEASE

2016-17 PAYMENT ACTIVITY NOTICE

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111.

JOSEPH KELLY, Los Angeles County Treasurer and Tax Collector, is in the process of mailing 116,541 Payment Activity Notices to Los Angeles County property owners. The notices alert property owners that the Department's records reflect no payment, a partial payment, or a late payment on the first installment of property taxes for the current tax year 2016-17. The notices include the attached insert which provides important detailed information regarding payment options, office locations and office hours.

"As a result of this mailing, it may be difficult for property owners to reach us on the telephone," Mr. Kelly advised. "Property owners may obtain answers to the great majority of their questions, including the amount due on any parcel, from the Los Angeles County Property Tax Portal at lacountypropertytax.com. Taxpayers may also call the toll-free Property Tax Information Line at 1(888) 807-2111, where automated information is available 24 hours a day, 7 days a week."

Taxpayers can subscribe to receive property tax related emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, go to Email Notification Service at ttc.lacounty.gov/eNotify.

PRESS RELEASE UPDATE - To receive future press release notices via email, please send your company name and email address to dbarajas@ttc.lacounty.gov.

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**JOSEPH KELLY
TREASURER AND TAX COLLECTOR
COUNTY OF LOS ANGELES
P.O. BOX 512102, LOS ANGELES, CA 90051-0102**

PAYMENT ACTIVITY NOTICE

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111.

This Payment Activity Notice is to alert you that our records reflect a penalty was imposed on the 1st installment of your property tax bill. The penalty was imposed for one or more of the following reasons: no payment was received, a partial payment was received, or your 1st installment payment was received after the delinquency date. To avoid any additional penalties and/or cost, remit your payment by the April 10, 2017 delinquency date on the notice.

PAYMENT OPTIONS

PAY ONLINE – To make payments online, go to lacountypropertytax.com, and select “Pay Online” under “Payment Options.” There is no charge for electronic check payments. You will need to use a Personal Identification Number (PIN), which is printed on the enclosed tax notice, to complete the transaction. Each electronic check transaction is limited to \$999,999.99.

You may also pay online by using a credit card (American Express, Discover, MasterCard, or Visa) or Visa Debit card. However, there are service fees when paying by credit/debit card. Each credit/debit card transaction is limited to \$99,999.99, including all service fees. All online payments can be made 24 hours a day, 7 days a week and payments are accepted until 11:59 p.m. Pacific Time on the delinquency date.

PAY BY CREDIT CARD OR VISA DEBIT CARD OVER THE TELEPHONE – Credit cards (American Express, MasterCard, and Visa) and Visa Debit card payments are accepted over the telephone. There are service fees when paying over the telephone. To pay by telephone, call toll-free 1(888) 473-0835. You will need your Electronic Fund Transfer (EFT) Number, which is printed on the enclosed tax notice, and a credit card or Visa Debit card to complete the transaction. Please retain the confirmation number for future reference. Each telephone transaction is limited to \$99,999.99, including all service fees.

BY MAIL – Please use the enclosed envelope and include the payment stub from the notice. If paying both installments, please include both payment stubs. Do not attach staples, clips, tape, or correspondence. Property tax payments must be received or United States Postal Service (USPS) postmarked by the delinquency date to avoid penalties. If a payment is received after the delinquency date, with no postmark, the payment is late and penalties will be imposed, in accordance with State law. If you send a payment by mail, be cautioned that the USPS only postmarks certain mail depending on the type of postage used and may not postmark mail on the same day you deposit it. To assist you in understanding how to avoid penalties that could result from postmark issues, the Tax Collector has compiled important information on how to “Avoid Penalties by Understanding Postmarks.” Visit our website at ttc.lacounty.gov/Proptax/Postmarks.htm.

PAY IN PERSON – Cash, check, money order and cashier’s check are accepted at 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012, between the hours of 8:00 a.m. and 5:00 p.m. Pacific Time, Monday through Friday, excluding Los Angeles County holidays.

For the second installment, the Los Angeles County Treasurer and Tax Collector’s personnel will also receive payments at 335A East Avenue K-6, Lancaster, CA 93535, between the hours of 8:00 a.m. and 5:00 p.m. Pacific Time on Friday, April 7, 2017, and Monday, April 10, 2017. Payments must be made by check, money order or cashier’s check. No cash payments are accepted at this location.

Credit card (American Express, Discover, MasterCard, or Visa) or Visa Debit card will also be accepted at both locations. However, there are service fees when paying by credit/debit card. Each credit/debit card transaction is limited to \$75,000.00, including all service fees. Make your payment early to avoid long waits at the cashier windows.

MORE INFORMATION ON REVERSE

ONLINE BANKING OR BILL PAYMENT SERVICES – We do not recommend using these services to pay property taxes. The envelopes used by banking institutions are not postmarked by the USPS. In the absence of a postmark, we determine penalties exclusively based on the date we receive payment. For more information on how to “Avoid Penalties by Understanding Postmarks,” visit our website at ttc.lacounty.gov/Proptax/Postmarks.htm.

SPECIAL PROGRAMS

MILITARY ACTIVE DUTY EXEMPTIONS – Under provisions of the Federal Soldiers’ and Sailors’ Civil Relief Act, active military personnel, regardless of the duration of military service or financial status, qualify for a reduction in the interest charged on unpaid property taxes. For more information, visit our website at [ttc.lacounty.gov/Proptax/docs/MILITARY TAX RELIEF APPLICATION.pdf](http://ttc.lacounty.gov/Proptax/docs/MILITARY_TAX_RELIEF_APPLICATION.pdf).

EMAIL NOTIFICATION SERVICE – You can subscribe to receive emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, go to Email Notification Service at ttc.lacounty.gov/eNotify.

VOLUNTARY THIRD PARTY NOTIFICATION PROGRAM – In the event your property becomes tax defaulted and/or subject to sale due to a tax delinquency, you can designate a Third Party (e.g., a friend, family member, or agency) to receive copies of the default notices so they can remind you of your property tax obligation. To subscribe, go to ttc.lacounty.gov/Proptax/ThirdPartyReminderNotification.htm.

INSTALLMENT PLAN OPTION FOR DEFAULTED TAXES FROM A PRIOR YEAR – You may be eligible to open an Installment Plan of Redemption and pay the defaulted taxes over a five-year period for vacant residential lots or commercial property that is less than three years in default, and residential or agricultural property that is less than five years in default. This will prevent the property from being sold at a public auction. For more information, visit our website at [ttc.lacounty.gov/Proptax/docs/Five-Pay Plan Application.pdf](http://ttc.lacounty.gov/Proptax/docs/Five-Pay_Plan_Application.pdf).

REQUIREMENT FOR REGISTRATION OF TAX AGENTS

Any person who is employed, is under contract, or otherwise receives compensation to communicate directly, or through agents, employees or subcontractors, with any County official for the purpose of influencing official action is required to register as a Tax Agent pursuant to County Code 2.165 under the Tax Agent Registration Program. For more information, please visit the Assessment Appeals Board website at bos.lacounty.gov/Services/AssessmentAppeals/TaxAgentRegistration.aspx. The listing of registered Tax Agents is accessible online at lacaab.lacounty.gov.

HOW TO OBTAIN GENERAL TAX INFORMATION

For your convenience, general prerecorded information, including taxes due, is available 24 hours a day, 7 days a week through our Property Tax Automated Telephone System. Call 1(213) 974-2111, if outside of Los Angeles County, or 1(888) 807-2111, if in Los Angeles County. Information is also available on our website at lacountypropertytax.com. Anyone who is hearing impaired and has TDD equipment may leave a message at 1(213) 974-2196, or use California Relay Services at 1(800) 735-2929.

Para su comodidad tenemos información general pregrabada que incluye fecha de vencimiento de los impuestos, disponible las 24 horas al día, 7 días a la semana, vía el sistema telefónico PropTax al 1(213) 974-2111 si marca fuera del Condado de Los Angeles. Si marca dentro del Condado de Los Angeles marca 1(888) 807-2111. También disponible esta nuestra página web lacountypropertytax.com. Todos aquellos con problemas auditivos y que tienen el equipo de Telecomunicaciones Para Personas Sordas dejen su mensaje al 1(213) 974-2196 o sirvanse a usar el Servicio de Telecomunicaciones 1(800) 735-2929.

Website: lacountypropertytax.com
Email us: info@ttc.lacounty.gov
Write us: Treasurer and Tax Collector, P.O. Box 512102, Los Angeles, CA 90051-0102
Visit us: 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012
Call us: 1(213) 974-2111, if outside of Los Angeles County, or 1(888) 807-2111, if in Los Angeles County. Anyone who is hearing impaired and has TDD equipment may leave a message at 1(213) 974-2196, or use California Relay Services at 1(800) 735-2929.
Fax us: 1(213) 620-7948

MORE INFORMATION ON REVERSE