



# NEWS

## *Treasurer and Tax Collector Joseph Kelly*

437 Kenneth Hahn Hall of Administration, 500 West Temple Street, Los Angeles, CA 90012

May 24, 2017

### **FOR IMMEDIATE RELEASE**

### **2016-17 NOTICE OF DELINQUENCY**

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111 entre las 8:00 a.m. y 5:00 p.m. Tiempo Pacífico, de Lunes a Viernes, excluyendo las días feriados del Condado de Los Ángeles.

**JOSEPH KELLY**, Los Angeles County Treasurer and Tax Collector, is in the process of mailing 146,726 Notices of Delinquency to Los Angeles County property owners who have not paid their property taxes in full for the 2016-17 tax year. The taxes are delinquent and will default on Saturday, July 1, 2017. At that time, we will impose a \$15 redemption fee and additional penalties of 1.5 percent per month on the defaulted taxes. The notices include the attached insert, which provides important detailed information regarding payment options, office locations, and office hours.

We caution property owners that if residential or agricultural property remains tax defaulted for more than five years or vacant residential lots or commercial property for more than three years, we will sell the property at a public auction in accordance with State law.

“As a result of this mailing, it may be difficult for property owners to reach us on the telephone,” Mr. Kelly advised. “Property owners may obtain answers to the great majority of their questions, including the amount due on any parcel, from the Los Angeles County Property Tax Portal at [lacountypropertytax.com](http://lacountypropertytax.com). Taxpayers may also call the toll-free Property Tax Information Line at 1(888) 807-2111, where automated information is available 24 hours a day, 7 days a week.”

Taxpayers can subscribe to receive property tax related emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, taxpayers may go to Email Notification Service at [ttc.lacounty.gov/eNotify](http://ttc.lacounty.gov/eNotify).

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**JOSEPH KELLY  
TREASURER AND TAX COLLECTOR  
COUNTY OF LOS ANGELES  
P.O. BOX 512102, LOS ANGELES, CA 90051-0102**

**NOTICE OF DELINQUENCY**

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111 entre las 8:00 a.m. a 5:00 p.m. Tiempo Pacífico, de Lunes a Viernes, excluyendo las días feriados del Condado de Los Ángeles.

In accordance with California Revenue and Taxation Code Section 2621, the Notice of Delinquency reminds taxpayers that their property taxes are delinquent and will default on Saturday, July 1, 2017. If payment is not received or United States Postal Service (USPS) postmarked by Friday, June 30, 2017, on Saturday, July 1, 2017, a \$15 redemption fee will be imposed and defaulted taxes will be subject to additional penalties of 1.5 percent per month.

Vacant residential lots and commercial property may be sold at public auction, if the property has been in a tax-defaulted status for three years. Residential and agricultural property may be sold at public auction, if the property has been in a tax-defaulted status for five years.

**PAYMENT OPTIONS**

**PAY ONLINE** – To make payments online, go to [lacountypropertytax.com](http://lacountypropertytax.com), and select “Pay Online” under “Payment Options.” There is no charge for electronic check payments. You will need to use the Personal Identification Number (PIN), which is printed on the enclosed tax notice, to complete the transaction. Each electronic check transaction is limited to \$999,999.99.

You may also pay online by using a credit card (American Express, Discover, MasterCard, or Visa) or debit card. However, there are service fees when paying by credit/debit card. Each credit/debit card transaction is limited to \$99,999.99, including all service fees. All online payments can be made 24 hours a day, 7 days a week and payments are accepted until 11:59 p.m. Pacific Time on Friday, June 30, 2017.

**PAY BY CREDIT OR DEBIT CARD OVER THE TELEPHONE** – Credit cards (American Express, MasterCard, and Visa) and debit card payments are accepted over the telephone. There are service fees when paying over the telephone. To pay by telephone, call toll-free 1(888) 473-0835. You will need your Electronic Fund Transfer (EFT) Number, which is printed on the enclosed tax notice, and a credit or debit card to complete the transaction. Please retain the confirmation number for future reference. Each telephone transaction is limited to \$99,999.99, including all service fees.

**BY MAIL** – Please use the enclosed envelope and include the payment stub from the notice. Do not attach staples, clips, tape, or correspondence. Property tax payments must be received or USPS postmarked by Friday, June 30, 2017. If a payment is received after Friday, June 30, 2017, with no postmark, the payment is late and penalties will be imposed, in accordance with State law. If you send a payment by mail, be cautioned that the USPS only postmarks certain mail depending on the type of postage used and may not postmark mail on the same day you deposit it. To assist you in understanding how to avoid penalties that could result from postmark issues, the Tax Collector has compiled important information on how to “Avoid Penalties by Understanding Postmarks.” Visit our website at [tfc.lacounty.gov/Proptax/Postmarks.htm](http://tfc.lacounty.gov/Proptax/Postmarks.htm).

**PAY IN PERSON** – Cash, check, money order and cashier’s check are accepted at 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012, between 8:00 a.m. and 5:00 p.m. Pacific Time, Monday through Friday, excluding Los Angeles County holidays.

Credit cards (American Express, Discover, MasterCard, or Visa) or debit cards will also be accepted. However, there are service fees when paying by credit/debit card. Each credit/debit card transaction is limited to \$75,000.00, including all service fees. Make your payment early to avoid long waits at the cashier windows.

**ONLINE BANKING OR BILL PAYMENT SERVICES** – We do not recommend using these services to pay property taxes. The envelopes used by banking institutions are not postmarked by the USPS. In the absence of a postmark, we determine penalties exclusively based on the date we receive payment. For more information on how to “Avoid Penalties by Understanding Postmarks,” visit our website at [tfc.lacounty.gov/Proptax/Postmarks.htm](http://tfc.lacounty.gov/Proptax/Postmarks.htm).

**MORE INFORMATION ON REVERSE**

## **SPECIAL PROGRAMS**

**MILITARY ACTIVE DUTY EXEMPTIONS** – Under provisions of the Federal Servicemembers' Civil Relief Act, active military personnel, regardless of the duration of military service or financial status, qualify for a reduction in the interest charged on unpaid property taxes. For more information, visit our website at [ttc.lacounty.gov/Proptax/docs/MILITARY TAX RELIEF APPLICATION.pdf](http://ttc.lacounty.gov/Proptax/docs/MILITARY_TAX_RELIEF_APPLICATION.pdf).

**EMAIL NOTIFICATION SERVICE** – You can subscribe to receive property tax related emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, go to Email Notification Service at [ttc.lacounty.gov/eNotify](http://ttc.lacounty.gov/eNotify).

**VOLUNTARY THIRD PARTY NOTIFICATION PROGRAM** – In the event your property becomes tax defaulted and/or subject to sale due to a tax delinquency, you can designate a Third Party (e.g., a friend, family member, or agency) to receive copies of the default notices so they can remind you of your property tax obligation. To subscribe, go to [ttc.lacounty.gov/Proptax/ThirdPartyReminderNotification.htm](http://ttc.lacounty.gov/Proptax/ThirdPartyReminderNotification.htm).

**INSTALLMENT PLAN OPTION FOR DEFAULTED TAXES FROM A PRIOR YEAR** – You may be eligible to open an Installment Plan of Redemption and pay the defaulted taxes over a five-year period for vacant residential lots or commercial property that is less than three years in default, and residential or agricultural property that is less than five years in default. This will prevent the property from being sold at a public auction. For more information, visit our website at [ttc.lacounty.gov/Proptax/docs/Five-Pay Plan Application.pdf](http://ttc.lacounty.gov/Proptax/docs/Five-Pay_Plan_Application.pdf).

### **REQUIREMENT FOR REGISTRATION OF TAX AGENTS**

Any person who is employed, is under contract, or otherwise receives compensation to communicate directly, or through agents, employees or subcontractors, with any County official for the purpose of influencing official action is required to register as a Tax Agent pursuant to County Code 2.165 under the Tax Agent Registration Program. For more information, please visit the Assessment Appeals Board website at [bos.lacounty.gov/Services/AssessmentAppeals/TaxAgentRegistration.aspx](http://bos.lacounty.gov/Services/AssessmentAppeals/TaxAgentRegistration.aspx). The listing of registered Tax Agents is accessible online at [lacaab.lacounty.gov](http://lacaab.lacounty.gov).

### **HOW TO OBTAIN GENERAL TAX INFORMATION**

For your convenience, general prerecorded information, including taxes due, is available 24 hours a day, 7 days a week through our Property Tax Automated Telephone System. Call 1(213) 974-2111, if outside of Los Angeles County, or 1(888) 807-2111, if in Los Angeles County. Information is also available on our website at [lacountypropertytax.com](http://lacountypropertytax.com). Anyone who is hearing impaired and has TDD equipment may leave a message at 1(213) 974-2196, or use California Relay Services at 1(800) 735-2929.

Para su comodidad tenemos información general pregrabada que incluye fecha de vencimiento de los impuestos, disponible las 24 horas al día, 7 días a la semana, vía el sistema telefónico PropTax al 1(213) 974-2111 si marca fuera del Condado de Los Ángeles. Si marca dentro del Condado de Los Ángeles marca 1(888) 807-2111. También disponible esta nuestra página web [lacountypropertytax.com](http://lacountypropertytax.com). Todos aquellos con problemas auditivos y que tienen el equipo de Telecomunicaciones Para Personas Sordas dejen su mensaje al 1(213) 974-2196 o sirvase a usar el Servicio de Telecomunicaciones 1(800) 735-2929.

Website: [lacountypropertytax.com](http://lacountypropertytax.com)  
Email us: [info@ttc.lacounty.gov](mailto:info@ttc.lacounty.gov)  
Write us: Treasurer and Tax Collector, P.O. Box 512102, Los Angeles, CA 90051-0102  
Visit us: 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012  
Call us: 1(213) 974-2111, if outside of Los Angeles County, or 1(888) 807-2111, if in Los Angeles County. Anyone who is hearing impaired and has TDD equipment may leave a message at 1(213) 974-2196, or use California Relay Services at 1(800) 735-2929.  
Fax us: 1(213) 620-7948

**MORE INFORMATION ON REVERSE**